

Order #	Order 128/09 - Directives	Status	Comment
128/09 5	The Board directs Centra to file a semi-annual status update report on the FRP to begin with a report by December 31, 2009.	Ongoing	Centra is in compliance with this directive. Please see the response to Directive 6 of Order 55/10 for further information.
128/09 10	Centra to perform a true-up and adjustment on a quarterly basis to ensure there has been no over- or under-recovery of short term finance costs charged to Centra from MH.	Complete	Centra completed the true-up effective April 1, 2009, and an adjustment is performed on a quarterly basis.
128/09 11	Centra to file on or before March 1, 2010 a terms of reference for a study to review the Integrated Cost Allocation Methodology. The study is to be completed in sufficient time to be incorporated within the corporation's next MH or Centra GRA.	Outstanding	As noted in a letter to the PUB dated September 30, 2010, the implementation of this Directive is impacted by the implementation of International Financial Reporting Standards ("IFRS"). Given the industry wide delays in confirming the nature of the changes required under IFRS, the response to this Directive will be delayed until post-IFRS implementation.
128/09 13	Centra to file a business plan with respect to the AMI project with the Board for its approval by January 15, 2010, and prior to proceeding beyond the pilot project expenditures. The business plan should include an assessment of the economic and noneconomic benefits of AMI, including safety-related matters, for both the meter reader and for Centra's customers.	Outstanding	A Status Report on AMI was filed with the PUB on February 2, 2010. A business plan will be filed with the PUB prior to proceeding with AMI implementation.
128/09 21	Centra is to prepare and file with the Board a discussion paper by December 1, 2010 advising whether Centra or MH should direct or mandate a specific energy source, such as natural gas, be made available to consumers, and whether Centra and MH should publish recommendations for the most economic and environmental fuel source.	Complete	On September 11, 2012, Manitoba Hydro provided the report "Economic, Load, and Environmental Impacts of Fuel Switching in Manitoba" as its response to Directive 17 in electric operations regulatory Order 150/08. In that report, the high level strategy discussion that appears on page 39 is intended to be responsive to Directive 21 of gas operations Order 128/09. A copy of the report is provided as Appendix 15.4 to this Application.
128/09 26	If and when Centra becomes aware of any material change in its financial circumstances, including but not limited to significant changes to accounting, gas supply, or operations, Centra must inform the Board of the change and the resulting impact or anticipated impact on Centra's financial position.	Ongoing	Centra will comply with this Directive should a material change in financial circumstance occur.

Order #	Order 55/10 - Directives	Status	Comment
55/10 1	The Board directs Centra to inform ConocoPhillips of the Board's intention to release the Primary Gas supply contract to the Consumers' Association of Canada and Manitoba Society of Seniors (CAC/MSOS), interveners in the recent proceeding, including their counsel and external consultant. The disclosure would take place in the Board's office, and the Board will require the intervener and its counsel and advisor to sign nondisclosure agreements.	Superseded	This directive has been superseded by Directive 9 from Order 65/11. Please see below.
55/10 3	Centra is to file with the Board a discussion paper reviewing and addressing the issue of the possible future replacement of Centra's current American Storage and Transportation assets, prior to Centra holding a technical conference on the topic.	Complete	Centra filed its submission on the Process for Review of Gas Supply, Storage and Transportation Arrangements on June 27, 2011. In its submission, Centra provided an ICF report titled 'Review of Natural Gas Supply Portfolio Options for Centra Gas, dated June 2011.
55/10 4	Centra is to consult with its higher volume customers and alert them to opportunities to lock in gas supply prices, either through Centra or marketer fixed term contracts, or by self-directed futures contract acquisition, and provide the Board with the results of these consultations.	Complete	The minutes of the Customer Advisory Group Meeting were provided to the PUB on September 30, 2010. As Appendix 15.3 to this Application, Centra has included the findings of a survey of its highest volume natural gas customers undertaken by Manitoba Hydro. Please refer to Tab 15 of this Application for more information.
55/10 6	Centra is to file quarterly updates on the participation rate and the order book for the Lower Income Energy Efficiency Program (LIEEP) that specifically details the number of customers participating in each facet of the LIEEP – low-cost measures, insulation, and furnace replacements, with commentary. This information is to supplement the more detailed semi-annual Furnace Replacement Program Status report (directed to be filed with the Board by Order 128/09). If there are changes in the number of contractors used by Centra or with Centra's marketing efforts of LIEEP, these changes should be included in this report to the Board.	Ongoing	On December 21, 2012, Centra filed the LIEEP/FRP Quarterly Reports containing the results for the second, third and fourth quarters of fiscal 2011/12, and the first and second quarters of fiscal 2012/13. These reports are provided as Appendix 7.3 to this Application.
55/10 11	Centra is to file its next General Rate Application utilizing a revenue to cost ratio of unity in its Cost Allocation Model.	Complete	Consistent with past practice, Centra has prepared its Cost Allocation Study with a revenue to cost ratio of one. Please refer to Tab 11 and 12 of this Application.

Order #	Order 93/10 - Directives	Status	Comment
93/10 2	Centra report to the Board within 90 days of the date of this Order, with new proposals for alternative business models / options to allow for the continuous availability of FRPGS options for gas customers.	Complete	Centra has proposed changes to the rate setting methodology for FRPGS in Tab 13 of this Application.
93/10 3	Centra report to the Board as to options for hedging its FRPGS offerings, in the event that current counterparties discontinue to provide hedges and new counterparties cannot be involved (Board staff and Advisors remain available for discussion with Centra representatives to explore options).	Complete	This matter is addressed in response to Directive 2 from Order 93/10.
93/10 4	Centra immediately inform the Board if it is unable to hedge its FRPGS offerings.	Complete	Please refer to Tab 13 of this Application.
Order #	Order 56/11 - Directives	Status	Comment
56/11 2	For now, Centra is to recover the additional Furnace Replacement Program costs associated with the loss of funds from the Federal ecoEnergy Retrofit program from overall Furnace Replacement Program funds.	Complete	Centra has proceeded to recover the additional program costs from the Furnace Replacement Program funds.

Order #	Order 65/11 - Directives	Status	Comment
65/11 9	CAC/MSOS' counsel and advisor are to view the ConocoPhillips gas supply contract and pricing details including the proposal submissions of the other Proponents. This review will take place in the Board's office subject to the execution of non-disclosure agreements that limit liquidated damages to \$10,000 for both intentional and unintentional disclosure.	Complete	CAC/MSOS has declined to enter into the current terms of the non-disclosure agreement.
65/11 10	Centra amend the COG methodology such that Centra is to provide a gas cost forecast update in future COG proceedings, in a manner similar to that of GRA proceedings.	Ongoing	Centra will comply with this Directive at a future Cost of Gas proceeding.
65/11 11	Centra amend the process for replacing its U.S. storage and transportation assets to include a detailed discussion paper with sufficient economic and operational analysis, an information request process, submissions from interveners and stakeholders, and an oral public hearing before the Board.	Complete	A stakeholder consultation process was undertaken, and an oral public hearing was held in respect of Centra's Application for approval of the fixed costs associated with its U.S. storage and transportation portfolio arrangements.
65/11 12	Centra file, by May 20, 2011, a revised timeline for the amended process of replacing its U.S. storage and transportation assets such that Board approval of the gas cost consequences be a condition precedent to the formation of any contracts related to this issue.	Complete	Please see the response to Directive 11 from Order 65/11.
65/11 13	Centra be permitted to unwind or otherwise close off any hedge positions related to its FRPGS that are not subscribed by customers. Alternatively, Centra may use these hedges to provide modified fixed rate service offerings to customers, subject to Board approval of the pricing and other terms.	Ongoing	Centra will comply with this Directive should a change in hedge positions related to FRPGS occur.
65/11 14	Centra to propose, by May 20, 2011, a process to review and obtain Board approval of Centra's rate and service structure – including the distinction between Primary and Supplemental Gas.	Outstanding	Please refer to Tab 11 of this Application for Centra's proposed approach for the review of its rate and service structure.
Order #	Order 159/11 - Directives	Status	Comment
159/11 4	Centra shall apply for Board approval of its charge-out rates for purposes of Sections 3.(2) of the Negotiated Schedule and 3.(2) of the Proposed Generic Franchise Agreement as part of its next General Rate Application.	Complete	In Tab 14 of the Application, Centra has applied for a charge-out rate for the supply of "as-built" plans to a municipality with respect to Sections 3.(2) of the Negotiated Schedule and 3.(2) of the Generic Franchise Agreement.
159/11 5	Centra is to provide all franchise granting municipalities with a copy of this Order, including Appendix "A" and Appendix "B". Centra is to also advise those municipalities, that may be interested in replacing or revising their current franchise agreements to reflect the Board approved provisions arising from this Order, to file a copy of their amended franchise agreement (and related by-law) with the Board for approval.	Complete	In February 2012, Centra provided a copy of Order 159/11, including Appendix "A" and Appendix "B" to all franchise granting municipalities, and advised the municipalities of their right to enter into the new form of Generic Franchise Agreement.

Order #	Order 70/12 - Directives	Status	Comment
70/12 5	Centra is to canvas potential customers in the franchise expansion area and provide the Board with a report on findings by December 31, 2012, including a revised feasibility test that accounts for potential revenues from additional customers accommodated with a NPS 4 pipe.	Outstanding	Centra has canvassed customers in the franchise expansion area in the Rural Municipality of Grey and is currently working on the report and revised feasibility test to be filed with the PUB. Centra expects to file this information on or around March 4, 2013.
Order #	Order 112/12 - Directives	Status	Comment
112/12 2	If the annual fixed costs of Centra's Transportation & Storage Portfolio for any given year during the seven-year term change as a result of changes to the minimum or maximum FERC tariffs imposed on Centra's contractual counterparties, Centra is to seek the PUB's approval of those changed costs as part of its Cost of Gas Application for the respective year(s).	Outstanding	If there are changes to the fixed costs following implementation of the portfolio, Centra will seek approval through the next Cost of Gas Application for that respective year.
112/12 5	Centra is directed to, as part of its next Cost of Gas Application or GRA, to provide the monthly totals of its Capacity Management revenues from its current Transportation & Storage Portfolio broken down into type (capacity release or exchanges) and component of the Portfolio. These monthly revenues by component should also be shown as a percentage of the costs incurred by Centra to operate each Portfolio component for the given month. Centra is to also provide this information for its new Transportation & Storage Portfolio as part of each subsequent Cost of Gas Application.	Outstanding	As noted at Tab 10 of this Application, Centra is currently developing the necessary reporting to provide the monthly breakdown of Capacity Management revenue, and will file this information with the PUB as soon as it is available.