

Manitoba Hydro Undertaking #126

RCM/TREE/MH/PRE-ASK-3

- a) **How many households in LICO-100 and in LICO-125 receive direct energy bill payments from the provincial government?**
- b) **How is that split between rental and homeowner?**
- c) **How is that split between apartment and non-apartment?**

ANSWER:

Notwithstanding those customers who provide income information related to participating in the Corporation's income related programs, Manitoba Hydro does not have information on a customer's income. Therefore, information can not be provided which would distinguish between LICO and LICO-125.

Based on Manitoba Hydro billing database, there are 5,741 customers whose energy bills are sent directly to Income Assistance for payment. The breakdown by dwelling type and home ownership is as follows:

Dwelling Type	Tenant	Owner	Total
Single Detached	2,630	118	2,748
Multi-Attached	1,757	12	1,769
Apartment Suite	1,203	21	1,224
Total	<u>5,590</u>	<u>151</u>	<u>5,741</u>

While this data captures those customers who have their energy bills paid directly by Income Assistance, Manitoba Hydro does not have any information on those customers who are receiving Cash Assistance for their energy bills through Income Assistance. The data provided in the above table also does not include those customers receiving Cash Assistance directly or those customers residing within First Nation communities and receiving Band Income Assistance.