# Exhibit \# MH-147 <br> Transcript Page \#5791 

## Manitoba Hydro Undertaking \#138

Manitoba Hydro to provide the arrears of customers for the Neighbors Helping Neighbors Program at the time the customers applied for assistance.

Manitoba Hydro began collecting the $30 / 60$ and 90 day arrears data associated with customers participating in the Neighbors Helping Neighbors (NHN) program in April 2010. Manitoba Hydro is working with the Salvation Army to improve the process used for obtaining this information with the intent of developing an accurate database. To date, the process requires refinement to ensure that the data is an accurate representation of the current arrears situation.

The attached table provides a general indication of the arrears associated with customers participating in the NHN's program. The data should be used with caution as:

- In many cases, by the time a customer receives the NHN grant, the current balance is also due.
- Bad debt and transfers-in from other accounts do not provide a 30/60/90 arrears breakdown and the amounts are included in the total outstanding balance only.
- 'N/A' results are due to data timing issues in data received from the Salvation Army, typically well after the grant which does not provide for a valid 30/60/90 arrears breakdown at time of data entry input.

|  |  | Arrears <br> Customer Count <br> Date Applied | Outstanding <br> Balance at date of <br> application <br> time of at <br> application <br> 30 days |  | 60 days |
| :--- | :--- | :--- | :--- | :--- | :--- |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 53 | April, 2010 | \$490.95 | \$188.45 | \$155.10 | \$0.00 |
| 54 | April, 2010 | \$729.17 | \$315.82 | \$184.53 | \$0.00 |
| 55 | April, 2010 | \$643.37 | \$218.61 | \$0.00 | \$0.00 |
| 56 | April, 2010 | \$322.47 | \$110.71 | \$130.81 | \$0.00 |
| 57 | April, 2010 | \$307.49 | \$61.67 | \$58.10 | \$125.48 |
| 58 | April, 2010 | \$1,154.45 | \$354.30 | \$350.61 | \$95.09 |
| 59 | April, 2010 | \$400.45 | \$30.71 | \$85.28 | \$217.97 |
| 60 | April, 2010 | \$1,641.18 | \$321.46 | \$374.19 | \$671.32 |
| 61 | April, 2010 | \$865.41 | \$80.93 | \$369.31 | \$415.17 |
| 62 | April, 2010 | \$680.16 | \$257.01 | \$235.70 | \$43.16 |
| 63 | April, 2010 | \$2,480.78 | \$408.51 | \$306.14 | \$1,530.82 |
| 64 | April, 2010 | \$627.39 | \$96.81 | \$33.32 | \$406.54 |
| 65 | April, 2010 | \$1,127.63 | \$387.78 | \$394.70 | \$472.93 |
| 66 | April, 2010 | \$714.01 | \$177.11 | \$174.95 | \$173.00 |
| 67 | April, 2010 | \$706.23 | \$323.58 | \$100.00 | \$0.00 |
| 68 | April, 2010 | \$370.77 | \$50.00 | \$0.00 | \$0.00 |
| 69 | April, 2010 | \$930.33 | \$242.77 | \$403.71 | \$71.06 |
| 70 | April, 2010 | \$738.74 | \$287.48 | \$77.03 | \$0.00 |
| 71 | April, 2010 | \$617.12 | \$102.13 | \$264.73 | \$164.62 |
| 72 | April, 2010 | \$246.63 | \$25.77 | \$32.39 | \$113.54 |
| 73 | April, 2010 | \$372.21 | \$93.41 | \$90.94 | \$98.09 |
| 74 | April, 2010 | \$425.71 | \$117.81 | \$0.00 | \$0.00 |
| 75 | April, 2010 | \$1,069.91 | \$136.58 | \$528.27 | \$405.06 |
| 76 | April, 2010 | \$743.75 | \$259.61 | \$186.16 | \$0.00 |
| 77 | April, 2010 | \$528.83 | N/A | N/A | N/A |
| 78 | April, 2010 | \$463.73 | N/A | N/A | N/A |
| 79 | April, 2010 | \$619.87 | N/A | N/A | N/A |
| 80 | April, 2010 | \$712.88 | \$182.13 | \$224.51 | \$12.29 |
| 81 | April, 2010 | \$539.50 | \$160.24 | \$198.85 | \$69.01 |
| 82 | April, 2010 | \$906.50 | \$114.21 | \$193.76 | \$491.54 |
| 83 | April, 2010 | \$776.57 | \$264.00 | \$92.57 | \$0.00 |
| 84 | April, 2010 | \$1,539.97 | N/A | N/A | N/A |
| 85 | April, 2010 | \$1,213.61 | N/A | N/A | N/A |
| 86 | April, 2010 | \$1,232.16 | N/A | N/A | N/A |
| 87 | April, 2010 | \$810.13 | \$220.09 | \$225.60 | \$256.37 |
| 88 | May, 2010 | \$910.25 | \$268.98 | \$353.27 | \$0.00 |
| 89 | May, 2010 | \$730.57 | \$109.89 | \$164.41 | \$456.27 |
| 90 | May, 2010 | \$1,222.13 | \$141.54 | \$196.34 | \$827.07 |
| 91 | May, 2010 | \$663.23 | \$164.53 | \$221.77 | \$142.80 |
| 92 | May, 2010 | \$566.45 | N/A | N/A | N/A |
| 93 | May, 2010 | \$459.22 | N/A | N/A | N/A |
| 94 | May, 2010 | \$954.61 | N/A | N/A | N/A |
| 95 | May, 2010 | \$739.58 | N/A | N/A | N/A |
| 96 | May, 2010 | \$1,650.54 | N/A | N/A | N/A |
| 97 | May, 2010 | \$732.78 | N/A | N/A | N/A |
| 98 | May, 2010 | \$1,762.27 | N/A | N/A | N/A |
| 99 | May, 2010 | \$736.44 | N/A | N/A | N/A |
| 100 | May, 2010 | \$1,270.65 | N/A | N/A | N/A |
| 101 | May, 2010 | \$1,025.83 | N/A | N/A | N/A |
| 102 | May, 2010 | \$532.23 | N/A | N/A | N/A |
| 103 | May, 2010 | \$355.64 | \$23.56 | \$76.77 | \$250.92 |
| 104 | May, 2010 | \$480.01 | \$123.16 | \$165.92 | \$94.71 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 105 | May, 2010 | \$1,339.72 | \$224.08 | \$391.73 | \$723.91 |
| 106 | May, 2010 | \$1,554.31 | \$128.32 | \$162.13 | \$769.89 |
| 107 | May, 2010 | \$993.68 | \$449.75 | \$132.21 | \$391.19 |
| 108 | May, 2010 | \$415.44 | \$170.89 | \$71.52 | \$0.00 |
| 109 | May, 2010 | \$963.90 | \$193.65 | \$264.32 | \$505.93 |
| 110 | May, 2010 | \$1,148.89 | \$136.00 | \$201.50 | \$701.52 |
| 111 | May, 2010 | \$857.25 | \$124.35 | \$248.28 | \$320.92 |
| 112 | May, 2010 | \$760.26 | \$136.06 | \$229.41 | \$273.10 |
| 113 | May, 2010 | \$682.66 | \$227.82 | \$225.00 | \$0.00 |
| 114 | May, 2010 | \$1,505.11 | \$449.78 | \$382.18 | \$387.43 |
| 115 | May, 2010 | \$806.80 | \$133.00 | \$198.45 | \$373.24 |
| 116 | May, 2010 | \$1,255.57 | \$178.37 | \$297.80 | \$559.61 |
| 117 | May, 2010 | \$1,369.74 | \$267.80 | \$311.16 | \$550.27 |
| 118 | May, 2010 | \$201.03 | \$49.99 | \$80.48 | \$54.57 |
| 119 | May, 2010 | \$931.63 | \$104.39 | \$225.09 | \$327.62 |
| 120 | May, 2010 | \$491.09 | \$159.31 | \$194.41 | \$19.13 |
| 121 | May, 2010 | \$1,237.54 | \$13.75 | \$485.82 | \$614.32 |
| 122 | May, 2010 | \$604.98 | \$276.29 | \$0.00 | \$0.00 |
| 123 | May, 2010 | \$509.31 | \$177.09 | \$226.20 | \$0.00 |
| 124 | May, 2010 | \$432.48 | \$15.92 | \$128.06 | \$118.49 |
| 125 | May, 2010 | \$1,494.00 | \$168.78 | \$270.61 | \$854.61 |
| 126 | May, 2010 | \$736.15 | \$223.16 | \$116.79 | \$0.00 |
| 127 | May, 2010 | \$1,394.92 | \$15.50 | \$205.47 | \$1,094.28 |
| 128 | May, 2010 | \$410.00 | \$217.83 | \$56.55 | \$0.00 |
| 129 | May, 2010 | \$1,083.50 | \$145.90 | \$149.46 | \$679.30 |
| 130 | May, 2010 | \$2,304.10 | \$288.22 | \$499.55 | \$1,351.77 |
| 131 | May, 2010 | \$339.35 | \$61.57 | \$74.41 | \$163.16 |
| 132 | May, 2010 | \$665.61 | \$225.74 | \$388.79 | \$0.00 |
| 133 | May, 2010 | \$1,619.29 | \$185.02 | \$308.21 | \$1,126.06 |
| 134 | May, 2010 | \$191.21 | \$23.11 | \$31.59 | \$112.09 |
| 135 | May, 2010 | \$2,072.69 | \$371.34 | \$551.75 | \$858.01 |
| 136 | May, 2010 | \$1,044.67 | \$194.75 | \$288.69 | \$465.83 |
| 137 | May, 2010 | \$2,311.90 | \$188.84 | \$1,935.89 | \$0.00 |
| 138 | May, 2010 | \$400.00 | \$400.00 | \$0.00 | \$0.00 |
| 139 | May, 2010 | \$742.44 | \$168.81 | \$198.05 | \$245.30 |
| 140 | May, 2010 | \$1,581.75 | \$231.89 | \$443.83 | \$779.95 |
| 141 | May, 2010 | \$370.73 | \$115.35 | \$1,433.81 | \$4.74 |
| 142 | May, 2010 | \$1,119.09 | \$208.47 | \$170.35 | \$648.87 |
| 143 | May, 2010 | \$756.35 | \$226.38 | \$339.82 | \$0.00 |
| 144 | May, 2010 | \$957.35 | \$253.16 | \$375.15 | \$0.00 |
| 145 | May, 2010 | \$822.95 | \$126.32 | \$157.70 | \$437.31 |
| 146 | May, 2010 | \$277.57 | \$135.02 | \$0.00 | \$0.00 |
| 147 | May, 2010 | \$421.60 | \$263.22 | \$0.00 | \$0.00 |
| 148 | May, 2010 | \$491.89 | \$47.33 | \$40.83 | \$96.13 |
| 149 | May, 2010 | \$461.13 | \$171.30 | \$172.89 | N/A |
| 150 | May, 2010 | \$382.99 | \$154.08 | \$76.36 | \$0.00 |
| 151 | May, 2010 | \$2,482.03 | \$352.76 | \$326.48 | \$1,606.61 |
| 152 | May, 2010 | \$1,192.25 | \$189.82 | \$214.49 | \$619.73 |
| 153 | June, 2010 | \$928.00 | \$137.93 | \$79.45 | \$711.03 |
| 154 | June, 2010 | \$885.38 | \$221.00 | \$193.00 | \$0.00 |
| 155 | June, 2010 | \$783.29 | \$157.23 | \$155.41 | \$311.68 |
| 156 | June, 2010 | \$730.04 | \$106.51 | \$220.92 | \$162.91 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 157 | June, 2010 | \$529.08 | \$223.78 | \$107.12 | \$0.00 |
| 158 | June, 2010 | \$584.95 | \$109.86 | \$210.23 | \$190.90 |
| 159 | June, 2010 | \$1,763.73 | \$191.97 | \$310.53 | \$1,204.40 |
| 160 | June, 2010 | \$429.03 | \$109.97 | \$107.35 | \$0.00 |
| 161 | June, 2010 | \$1,258.11 | \$189.37 | \$285.40 | \$449.07 |
| 162 | June, 2010 | \$637.99 | \$326.12 | \$161.58 | \$65.42 |
| 163 | June, 2010 | \$589.52 | \$204.43 | \$178.77 | \$0.00 |
| 164 | June, 2010 | \$210.73 | \$0.00 | \$0.00 | \$0.00 |
| 165 | June, 2010 | \$598.74 | \$114.50 | \$208.47 | \$105.96 |
| 166 | June, 2010 | \$604.65 | \$162.03 | \$213.92 | \$73.47 |
| 167 | June, 2010 | \$2,049.26 | \$321.71 | \$320.12 | \$949.17 |
| 168 | June, 2010 | \$3,208.96 | \$184.99 | \$361.77 | \$2,470.81 |
| 169 | June, 2010 | \$925.15 | \$239.12 | \$50.15 | \$547.58 |
| 170 | June, 2010 | \$785.01 | \$144.63 | \$181.13 | \$203.88 |
| 171 | June, 2010 | \$700.46 | \$131.39 | \$218.23 | \$395.76 |
| 172 | June, 2010 | \$837.09 | \$108.71 | \$214.46 | \$429.62 |
| 173 | June, 2010 | \$728.71 | \$145.69 | \$161.27 | \$217.44 |
| 174 | June, 2010 | \$579.96 | \$218.52 | \$177.77 | \$0.00 |
| 175 | June, 2010 | \$1,069.37 | \$280.18 | \$265.76 | \$293.26 |
| 176 | June, 2010 | \$1,276.64 | \$928.01 | \$0.00 | \$0.00 |
| 177 | June, 2010 | \$246.53 | \$41.48 | \$48.91 | \$122.79 |
| 178 | June, 2010 | \$1,807.71 | \$155.65 | \$125.40 | \$1,220.41 |
| 179 | June, 2010 | \$1,346.08 | \$132.14 | \$133.24 | \$930.70 |
| 180 | June, 2010 | \$2,166.00 | \$248.97 | \$1,075.35 | \$183.94 |
| 181 | June, 2010 | \$703.94 | \$280.82 | \$173.57 | \$102.29 |
| 182 | June, 2010 | \$907.80 | \$122.31 | \$176.16 | \$347.24 |
| 183 | June, 2010 | \$1,603.20 | \$403.02 | \$383.35 | \$43.53 |
| 184 | June, 2010 | \$819.16 | \$146.39 | \$154.93 | \$190.13 |
| 185 | June, 2010 | \$269.32 | \$50.74 | \$97.42 | \$46.36 |
| 186 | June, 2010 | \$886.69 | \$274.45 | \$332.08 | \$0.00 |
| 187 | June, 2010 | \$366.20 | \$140.76 | \$197.39 | \$0.00 |
| 188 | June, 2010 | \$491.28 | \$113.67 | \$134.21 | \$57.23 |
| 189 | June, 2010 | \$1,133.92 | \$272.46 | \$300.85 | \$0.00 |
| 190 | June, 2010 | \$578.21 | \$120.52 | \$391.11 | \$0.00 |
| 191 | June, 2010 | \$2,291.10 | \$150.71 | \$104.38 | \$323.48 |
| 192 | June, 2010 | \$1,849.24 | \$290.03 | \$345.04 | \$879.86 |
| 193 | June, 2010 | \$358.70 | \$106.28 | \$132.80 | \$50.11 |
| 194 | June, 2010 | \$1,017.92 | \$137.17 | \$128.00 | \$672.00 |
| 195 | June, 2010 | \$821.87 | \$106.02 | \$193.17 | \$472.68 |
| 196 | June, 2010 | \$567.85 | \$224.16 | \$222.69 | \$121.00 |
| 197 | June, 2010 | \$406.95 | \$127.22 | \$172.24 | \$0.00 |
| 198 | June, 2010 | \$951.25 | \$209.91 | \$128.36 | \$472.98 |
| 199 | June, 2010 | \$1,726.07 | \$215.52 | \$207.21 | \$1,012.70 |
| 200 | June, 2010 | \$651.58 | \$117.49 | \$96.66 | \$372.21 |
| 201 | June, 2010 | \$1,959.62 | \$268.54 | \$373.26 | \$642.92 |
| 202 | June, 2010 | \$556.91 | \$230.29 | \$97.53 | \$0.00 |
| 203 | June, 2010 | \$346.02 | \$86.66 | \$132.54 | \$57.87 |
| 204 | June, 2010 | \$432.47 | \$119.06 | \$153.50 | \$0.00 |
| 205 | June, 2010 | \$398.71 | \$122.81 | \$134.89 | \$27.43 |
| 206 | June, 2010 | \$103.38 | \$16.57 | \$37.56 | \$20.39 |
| 207 | June, 2010 | \$889.93 | \$101.87 | \$139.80 | \$556.25 |
| 208 | June, 2010 | \$656.55 | N/A | N/A | N/A |


|  |  | Arrears <br> Customer Count <br> Date Applied | Outstanding <br> Balance at date of <br> application <br> time of at <br> application <br> 30 days |  | 60 days |
| :--- | :--- | :--- | :--- | :--- | :--- |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 261 | July, 2010 | \$437.66 | \$76.56 | \$81.22 | \$227.35 |
| 262 | July, 2010 | \$456.27 | \$233.41 | \$222.86 | \$0.00 |
| 263 | July, 2010 | \$1,332.56 | \$169.98 | \$98.92 | \$1,049.02 |
| 264 | July, 2010 | \$532.90 | \$103.69 | \$118.33 | \$390.10 |
| 265 | July, 2010 | \$589.25 | \$110.74 | \$124.15 | \$343.13 |
| 266 | July, 2010 | \$149.75 | \$54.10 | \$65.65 | \$0.00 |
| 267 | July, 2010 | \$703.11 | N/A | N/A | N/A |
| 268 | July, 2010 | \$406.18 | N/A | N/A | N/A |
| 269 | August, 2010 | \$730.70 | \$110.51 | \$403.99 | \$0.00 |
| 270 | August, 2010 | \$859.80 | \$234.96 | \$119.51 | \$0.00 |
| 271 | August, 2010 | \$894.27 | \$41.89 | \$0.00 | \$0.00 |
| 272 | August, 2010 | \$1,571.96 | \$255.54 | \$265.74 | \$780.09 |
| 273 | August, 2010 | \$1,556.83 | \$199.80 | \$1,254.91 | \$0.00 |
| 274 | August, 2010 | \$374.32 | \$81.90 | \$68.81 | \$135.54 |
| 275 | August, 2010 | \$411.41 | \$64.41 | \$155.90 | \$0.00 |
| 276 | August, 2010 | \$1,213.27 | \$211.14 | \$215.82 | \$592.87 |
| 277 | August, 2010 | \$335.30 | \$118.84 | \$111.15 | \$30.31 |
| 278 | August, 2010 | \$491.46 | \$196.21 | \$100.00 | \$0.00 |
| 279 | August, 2010 | \$1,397.18 | \$121.59 | \$127.41 | \$932.03 |
| 280 | August, 2010 | \$1,268.71 | \$256.74 | \$328.92 | \$317.64 |
| 281 | August, 2010 | \$1,064.97 | \$171.31 | \$148.84 | \$606.40 |
| 282 | August, 2010 | \$324.33 | \$117.51 | \$106.82 | \$100.00 |
| 283 | August, 2010 | \$790.92 | \$245.92 | \$245.05 | \$299.93 |
| 284 | August, 2010 | \$2,318.71 | \$153.86 | \$208.53 | \$1,487.65 |
| 285 | August, 2010 | \$539.33 | \$68.15 | \$82.56 | \$388.62 |
| 286 | August, 2010 | \$216.80 | \$62.65 | \$92.56 | \$0.00 |
| 287 | August, 2010 | \$832.20 | \$103.49 | \$139.89 | \$387.24 |
| 288 | August, 2010 | \$143.40 | \$34.60 | \$0.00 | \$0.00 |
| 289 | August, 2010 | \$390.34 | \$25.27 | \$30.24 | \$310.22 |
| 290 | August, 2010 | \$486.57 | \$30.97 | \$131.60 | \$281.37 |
| 291 | August, 2010 | \$355.35 | \$110.02 | \$114.93 | \$0.00 |
| 292 | August, 2010 | \$523.68 | \$134.46 | \$181.97 | \$0.00 |
| 293 | August, 2010 | \$522.22 | \$269.11 | \$135.40 | \$113.16 |
| 294 | August, 2010 | \$364.56 | \$113.90 | \$99.11 | \$144.34 |
| 295 | August, 2010 | \$579.37 | \$89.08 | \$61.22 | \$320.00 |
| 296 | August, 2010 | \$1,515.35 | \$134.07 | \$197.65 | \$981.25 |
| 297 | August, 2010 | \$875.58 | \$204.56 | \$205.73 | \$158.91 |
| 298 | August, 2010 | \$254.02 | \$61.07 | \$55.68 | \$67.14 |
| 299 | August, 2010 | \$719.54 | \$309.26 | \$256.69 | \$0.00 |
| 300 | August, 2010 | \$501.72 | \$106.66 | \$78.88 | \$120.36 |
| 301 | August, 2010 | \$1,252.47 | \$168.15 | \$167.48 | \$746.13 |
| 302 | August, 2010 | \$2,350.94 | \$278.21 | \$292.26 | \$632.57 |
| 303 | August, 2010 | \$1,611.32 | \$251.44 | \$153.64 | \$863.05 |
| 304 | August, 2010 | \$1,264.33 | \$120.15 | \$180.94 | \$826.64 |
| 305 | August, 2010 | \$449.13 | N/A | N/A | N/A |
| 306 | August, 2010 | \$403.76 | N/A | N/A | N/A |
| 307 | August, 2010 | \$393.35 | N/A | N/A | N/A |
| 308 | August, 2010 | \$681.96 | N/A | N/A | N/A |
| 309 | September, 2010 | \$829.25 | \$0.00 | \$0.00 | \$0.00 |
| 310 | September, 2010 | \$235.59 | \$0.00 | \$0.00 | \$0.00 |
| 311 | September, 2010 | \$475.89 | \$160.08 | \$98.28 | \$97.58 |
| 312 | September, 2010 | \$2,457.60 | \$189.17 | \$104.32 | \$1,748.40 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 313 | September, 2010 | \$315.28 | \$181.84 | \$32.21 | \$0.00 |
| 314 | September, 2010 | \$1,608.84 | \$111.39 | \$1,456.41 | \$0.00 |
| 315 | September, 2010 | \$751.81 | \$31.46 | \$34.01 | \$686.34 |
| 316 | September, 2010 | \$134.82 | \$35.14 | \$19.84 | \$53.46 |
| 317 | September, 2010 | \$582.08 | \$145.91 | \$268.64 | \$0.00 |
| 318 | September, 2010 | \$928.26 | \$98.69 | \$45.85 | \$783.72 |
| 319 | September, 2010 | \$769.38 | \$131.39 | \$109.12 | \$443.03 |
| 320 | September, 2010 | \$787.75 | \$136.20 | \$41.52 | \$303.39 |
| 321 | September, 2010 | \$432.96 | \$118.25 | \$95.29 | \$135.24 |
| 322 | September, 2010 | \$786.98 | \$48.46 | \$57.72 | \$380.80 |
| 323 | September, 2010 | \$455.01 | \$129.76 | \$98.91 | \$26.60 |
| 324 | September, 2010 | \$298.75 | \$128.68 | \$60.15 | \$23.40 |
| 325 | September, 2010 | \$345.05 | \$106.27 | \$78.59 | \$72.38 |
| 326 | September, 2010 | \$591.73 | \$34.62 | \$71.52 | \$384.89 |
| 327 | September, 2010 | \$944.39 | \$101.71 | \$116.62 | \$485.15 |
| 328 | September, 2010 | \$583.78 | \$24.94 | \$135.52 | \$218.22 |
| 329 | September, 2010 | \$1,217.32 | \$312.03 | \$123.58 | \$349.21 |
| 330 | September, 2010 | \$217.85 | \$21.99 | \$27.49 | \$168.37 |
| 331 | September, 2010 | \$3,022.95 | \$74.99 | \$56.08 | \$2,891.88 |
| 332 | September, 2010 | \$1,390.84 | \$254.67 | \$253.63 | \$605.38 |
| 333 | September, 2010 | \$495.84 | \$273.63 | \$13.91 | \$0.00 |
| 334 | September, 2010 | \$387.31 | \$4.72 | \$4.66 | \$373.15 |
| 335 | September, 2010 | \$185.50 | \$31.40 | \$25.82 | \$104.38 |
| 336 | September, 2010 | \$904.05 | \$602.91 | \$0.00 | \$0.00 |
| 337 | September, 2010 | \$701.96 | \$194.74 | \$203.94 | \$223.53 |
| 338 | September, 2010 | \$1,614.17 | \$205.95 | \$145.66 | \$1,077.47 |
| 339 | September, 2010 | \$938.27 | \$82.95 | \$146.80 | \$559.42 |
| 340 | September, 2010 | \$1,600.73 | \$51.25 | \$102.27 | \$1,352.14 |
| 341 | September, 2010 | \$581.22 | \$243.36 | \$0.00 | \$0.00 |
| 342 | September, 2010 | \$3,476.22 | \$0.00 | \$23.94 | \$3,422.88 |
| 343 | September, 2010 | \$658.48 | \$49.94 | \$203.21 | \$0.00 |
| 344 | September, 2010 | \$359.03 | \$75.44 | \$95.02 | \$81.79 |
| 345 | September, 2010 | \$506.46 | \$77.69 | \$97.68 | \$258.90 |
| 346 | September, 2010 | \$660.30 | \$197.37 | \$92.65 | \$192.25 |
| 347 | September, 2010 | \$1,149.81 | \$8.20 | \$344.58 | \$525.81 |
| 348 | September, 2010 | \$490.25 | \$102.17 | \$284.97 | \$97.05 |
| 349 | September, 2010 | \$373.54 | \$119.11 | \$78.13 | \$85.06 |
| 350 | September, 2010 | \$969.75 | \$201.30 | \$204.96 | \$376.70 |
| 351 | October, 2010 | \$709.51 | \$251.16 | \$7.91 | \$0.00 |
| 352 | October, 2010 | \$2,449.70 | \$178.44 | \$271.99 | \$1,712.34 |
| 353 | October, 2010 | \$120.92 | \$22.85 | \$34.70 | \$30.88 |
| 354 | October, 2010 | \$425.51 | \$118.81 | \$108.32 | \$153.91 |
| 355 | October, 2010 | \$1,593.74 | \$210.77 | \$122.14 | \$1,136.46 |
| 356 | October, 2010 | \$225.42 | \$28.69 | \$49.84 | \$85.26 |
| 357 | October, 2010 | \$1,286.17 | \$154.82 | \$102.93 | \$1,028.42 |
| 358 | October, 2010 | \$529.52 | \$133.89 | \$105.23 | \$62.69 |
| 359 | October, 2010 | \$587.07 | \$348.35 | \$112.00 | \$0.00 |
| 360 | October, 2010 | \$516.17 | \$74.65 | \$65.30 | \$376.22 |
| 361 | October, 2010 | \$729.12 | \$70.10 | \$107.86 | \$401.10 |
| 362 | October, 2010 | \$155.94 | \$20.33 | \$93.18 | \$25.67 |
| 363 | October, 2010 | \$517.15 | \$116.16 | \$116.36 | \$0.00 |
| 364 | October, 2010 | \$634.88 | \$96.50 | \$111.50 | \$92.29 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 365 | October, 2010 | \$412.19 | \$121.30 | \$101.05 | \$0.00 |
| 366 | October, 2010 | \$604.31 | \$35.92 | \$56.36 | \$478.14 |
| 367 | November, 2010 | \$694.78 | \$59.40 | \$83.22 | \$56.92 |
| 368 | November, 2010 | \$1,162.12 | \$336.54 | \$171.33 | \$298.20 |
| 369 | November, 2010 | \$361.48 | \$162.04 | \$0.00 | \$0.00 |
| 370 | November, 2010 | \$1,405.82 | \$190.33 | \$190.72 | \$663.17 |
| 371 | November, 2010 | \$160.87 | \$60.48 | \$0.00 | \$0.00 |
| 372 | November, 2010 | \$624.31 | \$49.47 | \$531.71 | \$1.76 |
| 373 | November, 2010 | \$280.96 | \$76.36 | \$90.63 | \$58.29 |
| 374 | November, 2010 | \$368.70 | \$99.31 | \$96.45 | \$59.78 |
| 375 | November, 2010 | \$374.05 | \$61.40 | \$58.75 | \$229.91 |
| 376 | November, 2010 | \$336.38 | \$77.69 | \$105.86 | \$59.82 |
| 377 | November, 2010 | \$474.86 | \$110.33 | \$199.46 | \$0.00 |
| 378 | November, 2010 | \$606.58 | \$245.75 | \$99.35 | \$0.00 |
| 379 | November, 2010 | \$1,442.79 | \$107.70 | \$76.57 | \$1,125.69 |
| 380 | November, 2010 | \$385.15 | \$114.44 | \$41.00 | \$130.74 |
| 381 | November, 2010 | \$673.43 | \$236.86 | \$199.79 | \$0.00 |
| 382 | November, 2010 | \$509.48 | \$85.51 | \$117.08 | \$117.43 |
| 383 | November, 2010 | \$355.60 | \$188.22 | \$55.59 | \$0.00 |
| 384 | November, 2010 | \$129.30 | \$79.27 | \$0.00 | \$48.80 |
| 385 | November, 2010 | \$1,307.89 | \$101.57 | \$148.90 | \$1,005.27 |
| 386 | November, 2010 | \$114.94 | \$20.08 | \$18.53 | \$58.85 |
| 387 | November, 2010 | \$1,450.64 | \$296.82 | \$47.33 | \$761.74 |
| 388 | November, 2010 | \$657.94 | \$158.60 | \$141.62 | \$204.38 |
| 389 | November, 2010 | \$603.70 | \$137.29 | \$130.09 | \$200.00 |
| 390 | November, 2010 | \$347.10 | \$107.64 | \$106.31 | \$24.65 |
| 391 | November, 2010 | \$400.82 | \$84.21 | \$104.62 | \$45.12 |
| 392 | November, 2010 | \$2,097.53 | \$278.82 | \$174.79 | \$928.16 |
| 393 | November, 2010 | \$2,701.77 | N/A | N/A | N/A |
| 394 | November, 2010 | \$685.47 | N/A | N/A | N/A |
| 395 | December, 2010 | \$121.16 | \$25.77 | \$32.31 | \$63.08 |
| 396 | December, 2010 | \$306.85 | \$3.44 | \$162.91 | \$0.00 |
| 397 | December, 2010 | \$92.12 | \$22.82 | \$20.66 | \$24.67 |
| 398 | December, 2010 | \$828.82 | \$92.66 | \$211.51 | \$503.97 |
| 399 | December, 2010 | \$498.52 | \$191.44 | \$100.00 | \$0.00 |
| 400 | December, 2010 | \$650.76 | \$111.14 | \$135.24 | \$181.70 |
| 401 | December, 2010 | \$772.35 | \$92.68 | \$157.94 | \$419.69 |
| 402 | December, 2010 | \$1,192.34 | \$300.98 | \$292.83 | \$189.36 |
| 403 | December, 2010 | \$352.76 | \$67.70 | \$84.77 | \$91.01 |
| 404 | December, 2010 | \$350.94 | \$74.80 | \$93.18 | \$89.55 |
| 405 | December, 2010 | \$1,022.60 | \$158.15 | \$181.96 | \$130.11 |
| 406 | December, 2010 | \$791.52 | \$505.98 | \$120.47 | \$55.58 |
| 407 | December, 2010 | \$174.07 | \$37.59 | \$31.93 | \$0.00 |
| 408 | December, 2010 | \$1,159.23 | \$0.00 | \$0.00 | \$644.04 |
| 409 | December, 2010 | \$444.40 | \$232.63 | \$196.54 | \$0.00 |
| 410 | December, 2010 | \$194.48 | \$58.60 | \$48.79 | \$0.00 |
| 411 | December, 2010 | \$1,056.99 | \$189.60 | \$173.64 | \$271.19 |
| 412 | December, 2010 | \$516.38 | \$60.86 | \$82.49 | \$203.84 |
| 413 | December, 2010 | \$110.59 | N/A | N/A | N/A |
| 414 | December, 2010 | \$750.73 | \$180.63 | \$208.60 | \$151.32 |
| 415 | December, 2010 | \$3,237.58 | \$318.13 | \$46.76 | \$2,117.40 |
| 416 | December, 2010 | \$680.56 | \$164.26 | \$108.95 | \$162.37 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 417 | December, 2010 | \$398.37 | \$179.68 | \$0.00 | \$0.00 |
| 418 | December, 2010 | \$977.38 | \$136.09 | \$142.13 | \$446.22 |
| 419 | December, 2010 | \$502.14 | \$115.74 | \$0.00 | \$0.00 |
| 420 | December, 2010 | \$584.28 | \$295.13 | \$0.00 | \$0.00 |
| 421 | December, 2010 | \$648.91 | \$199.20 | \$205.17 | \$0.00 |
| 422 | December, 2010 | \$509.60 | \$144.42 | \$71.88 | \$293.30 |
| 423 | December, 2010 | \$972.50 | \$264.11 | \$261.68 | \$446.71 |
| 424 | December, 2010 | \$1,462.55 | \$256.30 | \$210.35 | \$586.28 |
| 425 | December, 2010 | \$722.60 | \$143.47 | \$83.77 | \$292.79 |
| 426 | December, 2010 | \$426.05 | N/A | N/A | N/A |
| 427 | December, 2010 | \$627.65 | N/A | N/A | N/A |
| 428 | January, 2011 | \$757.26 | \$220.20 | \$107.34 | \$0.00 |
| 429 | January, 2011 | \$516.99 | \$178.84 | \$157.63 | \$0.00 |
| 430 | January, 2011 | \$1,444.87 | \$368.13 | \$127.75 | \$521.13 |
| 431 | January, 2011 | \$795.10 | \$180.00 | \$180.00 | \$311.44 |
| 432 | January, 2011 | \$2,457.87 | \$273.75 | \$251.05 | \$1,323.54 |
| 433 | January, 2011 | \$402.13 | \$114.23 | \$0.00 | \$0.00 |
| 434 | January, 2011 | \$377.26 | \$146.08 | \$48.55 | \$0.00 |
| 435 | January, 2011 | \$1,075.50 | \$215.44 | \$280.37 | \$38.30 |
| 436 | January, 2011 | \$1,037.35 | \$445.87 | \$318.04 | \$262.84 |
| 437 | January, 2011 | \$804.14 | \$171.60 | \$134.73 | \$84.68 |
| 438 | January, 2011 | \$881.79 | \$317.23 | \$89.73 | \$0.00 |
| 439 | January, 2011 | \$881.12 | \$196.88 | \$139.61 | \$212.01 |
| 440 | January, 2011 | \$1,171.83 | \$154.51 | \$99.76 | \$859.26 |
| 441 | January, 2011 | \$372.47 | \$162.02 | \$91.72 | \$118.73 |
| 442 | January, 2011 | \$409.80 | \$168.85 | \$50.52 | \$13.78 |
| 443 | January, 2011 | \$746.09 | \$207.89 | \$183.95 | \$131.77 |
| 444 | January, 2011 | \$242.46 | \$27.44 | \$48.18 | \$101.30 |
| 445 | January, 2011 | \$991.25 | \$237.77 | \$135.92 | \$20.29 |
| 446 | January, 2011 | \$486.65 | \$152.53 | \$87.38 | \$37.07 |
| 447 | January, 2011 | \$847.13 | \$156.52 | \$115.56 | \$200.75 |
| 448 | January, 2011 | \$783.82 | \$189.28 | \$83.77 | \$64.01 |
| 449 | January, 2011 | \$843.56 | \$221.76 | \$108.47 | \$149.22 |
| 450 | January, 2011 | \$640.02 | \$211.41 | \$211.41 | \$211.41 |
| 451 | January, 2011 | \$1,457.04 | \$410.22 | \$262.73 | \$661.67 |
| 452 | January, 2011 | \$570.27 | \$157.10 | \$114.44 | \$95.85 |
| 453 | January, 2011 | \$806.10 | \$335.17 | \$65.32 | \$0.00 |
| 454 | January, 2011 | \$874.59 | \$199.20 | \$166.43 | \$179.05 |
| 455 | January, 2011 | \$239.85 | \$61.83 | \$45.85 | \$41.23 |
| 456 | January, 2011 | \$704.27 | \$188.04 | \$67.93 | \$0.00 |
| 457 | January, 2011 | \$918.59 | \$196.03 | \$138.94 | \$236.74 |
| 458 | January, 2011 | \$1,186.50 | \$248.94 | \$300.59 | \$136.90 |
| 459 | January, 2011 | \$632.98 | \$152.90 | \$106.71 | \$152.02 |
| 460 | January, 2011 | \$668.31 | \$194.37 | \$192.36 | \$110.92 |
| 461 | January, 2011 | \$542.81 | \$200.74 | \$38.90 | \$0.00 |
| 462 | January, 2011 | \$756.07 | \$216.55 | \$236.80 | \$0.00 |
| 463 | January, 2011 | \$975.64 | \$142.59 | \$455.61 | \$136.00 |
| 464 | January, 2011 | \$1,292.38 | \$402.56 | \$175.84 | \$210.63 |
| 465 | January, 2011 | \$1,083.46 | \$379.40 | \$171.51 | \$147.76 |
| 466 | January, 2011 | \$570.20 | \$187.97 | \$82.23 | \$0.00 |
| 467 | January, 2011 | \$522.44 | \$0.00 | \$170.42 | \$154.68 |
| 468 | January, 2011 | \$994.72 | \$209.80 | \$124.39 | \$288.31 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 469 | January, 2011 | \$623.20 | \$172.10 | \$236.50 | \$214.60 |
| 470 | January, 2011 | \$882.60 | \$274.09 | \$153.96 | \$21.35 |
| 471 | January, 2011 | \$1,051.21 | \$6.47 | \$208.29 | \$341.10 |
| 472 | January, 2011 | \$260.29 | \$61.18 | \$56.69 | \$59.09 |
| 473 | January, 2011 | \$588.86 | \$20.74 | \$118.50 | \$0.00 |
| 474 | January, 2011 | \$851.74 | \$177.55 | \$160.58 | \$213.74 |
| 475 | January, 2011 | \$836.39 | \$149.23 | \$0.00 | \$0.00 |
| 476 | January, 2011 | \$483.00 | \$161.00 | \$161.00 | \$161.00 |
| 477 | January, 2011 | \$742.94 | N/A | N/A | N/A |
| 478 | January, 2011 | \$825.37 | N/A | N/A | N/A |
| 479 | January, 2011 | \$411.05 | N/A | N/A | N/A |
| 480 | January, 2011 | \$678.11 | N/A | N/A | N/A |
| 481 | January, 2011 | \$716.26 | N/A | N/A | N/A |
| 482 | January, 2011 | \$650.78 | N/A | N/A | N/A |
| 483 | January 9, 1900 | \$790.50 | N/A | N/A | N/A |
| 484 | February, 2011 | \$1,042.81 | \$61.08 | \$0.00 | \$0.00 |
| 485 | February, 2011 | \$544.31 | \$39.39 | \$31.89 | \$403.38 |
| 486 | February, 2011 | \$1,136.15 | \$446.11 | \$264.51 | \$27.51 |
| 487 | February, 2011 | \$520.55 | \$175.98 | \$91.01 | \$0.00 |
| 488 | February, 2011 | \$733.91 | \$95.70 | \$157.25 | \$71.04 |
| 489 | February, 2011 | \$741.39 | \$233.72 | \$162.87 | \$33.39 |
| 490 | February, 2011 | \$800.78 | \$257.11 | \$158.44 | \$23.64 |
| 491 | February, 2011 | \$2,875.96 | \$86.70 | \$0.00 | \$0.00 |
| 492 | February, 2011 | \$854.63 | \$222.41 | \$141.34 | \$6.37 |
| 493 | February, 2011 | \$517.09 | \$179.02 | \$156.91 | \$0.00 |
| 494 | February, 2011 | \$717.29 | \$191.91 | \$243.32 | \$0.00 |
| 495 | February, 2011 | \$528.59 | \$156.17 | \$98.41 | \$29.58 |
| 496 | February, 2011 | \$751.09 | \$202.37 | \$164.48 | \$104.64 |
| 497 | February, 2011 | \$928.51 | \$301.13 | \$189.23 | \$0.00 |
| 498 | February, 2011 | \$721.66 | \$205.19 | \$115.74 | \$117.05 |
| 499 | February, 2011 | \$1,702.02 | \$562.90 | \$379.20 | \$20.80 |
| 500 | February, 2011 | \$1,860.19 | \$222.61 | \$220.00 | \$0.00 |
| 501 | February, 2011 | \$581.03 | \$174.64 | \$97.03 | \$98.62 |
| 502 | February, 2011 | \$1,020.65 | \$287.85 | \$97.53 | \$0.00 |
| 503 | February, 2011 | \$763.63 | \$198.82 | \$5.14 | \$146.89 |
| 504 | February, 2011 | \$741.60 | \$225.35 | \$130.05 | \$135.52 |
| 505 | February, 2011 | \$521.73 | \$150.89 | \$170.58 | \$0.00 |
| 506 | February, 2011 | \$989.96 | \$275.39 | \$171.34 | \$152.62 |
| 507 | February, 2011 | \$711.88 | \$222.29 | \$141.64 | \$0.00 |
| 508 | February, 2011 | \$354.43 | \$169.99 | \$123.85 | \$35.21 |
| 509 | February, 2011 | \$1,613.27 | \$182.52 | \$1,108.12 | \$0.00 |
| 510 | February, 2011 | \$556.09 | \$168.99 | \$43.99 | \$0.00 |
| 511 | February, 2011 | \$801.22 | \$211.74 | \$147.30 | \$163.42 |
| 512 | February, 2011 | \$659.97 | \$167.37 | \$0.00 | \$0.00 |
| 513 | February, 2011 | \$875.85 | \$234.20 | \$152.47 | \$370.94 |
| 514 | February, 2011 | \$1,050.93 | \$275.75 | \$130.24 | \$309.55 |
| 515 | February, 2011 | \$620.01 | \$166.07 | \$166.52 | \$81.03 |
| 516 | February, 2011 | \$1,162.67 | \$346.53 | \$217.94 | \$178.60 |
| 517 | February, 2011 | \$516.60 | \$171.00 | \$165.40 | \$0.00 |
| 518 | February, 2011 | \$342.58 | \$11.38 | \$32.98 | \$0.00 |
| 519 | February, 2011 | \$322.44 | \$123.42 | \$50.17 | \$0.00 |
| 520 | February, 2011 | \$736.85 | \$246.90 | \$111.97 | \$70.38 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 521 | February, 2011 | \$1,500.35 | \$474.77 | \$332.89 | \$318.46 |
| 522 | February, 2011 | \$159.65 | \$605.68 | \$393.69 | \$341.28 |
| 523 | February, 2011 | \$516.25 | \$76.31 | \$138.05 | \$0.00 |
| 524 | February, 2011 | \$785.58 | \$166.19 | \$0.00 | \$0.00 |
| 525 | February, 2011 | \$666.79 | \$124.37 | \$79.81 | \$0.00 |
| 526 | February, 2011 | \$662.59 | \$191.88 | \$148.58 | \$73.66 |
| 527 | February, 2011 | \$564.93 | \$202.77 | \$129.02 | \$32.52 |
| 528 | February, 2011 | \$512.42 | \$139.49 | \$138.00 | \$138.00 |
| 529 | February, 2011 | \$1,390.06 | \$283.07 | \$267.67 | \$525.72 |
| 530 | February, 2011 | \$1,168.50 | \$368.42 | \$317.08 | \$0.00 |
| 531 | February, 2011 | \$946.81 | \$293.95 | \$193.71 | \$61.48 |
| 532 | February, 2011 | \$461.50 | \$120.38 | \$118.43 | \$97.57 |
| 533 | February, 2011 | \$549.75 | \$131.78 | \$117.97 | \$0.00 |
| 534 | February, 2011 | \$763.57 | \$244.78 | \$40.66 | \$0.00 |
| 535 | February, 2011 | \$290.38 | \$57.57 | \$168.27 | \$35.12 |
| 536 | February, 2011 | \$614.02 | \$384.28 | \$125.65 | \$95.94 |
| 537 | February, 2011 | \$646.80 | \$184.10 | \$168.47 | \$48.65 |
| 538 | February, 2011 | \$1,416.05 | \$288.90 | \$602.34 | \$309.69 |
| 539 | February, 2011 | \$924.81 | \$220.80 | \$0.00 | \$0.00 |
| 540 | February, 2011 | \$118.08 | \$26.95 | \$22.29 | \$43.75 |
| 541 | February, 2011 | \$2,562.19 | \$607.43 | \$466.82 | \$1,444.46 |
| 542 | February, 2011 | \$300.10 | \$150.00 | \$0.10 | \$0.00 |
| 543 | February, 2011 | \$664.00 | \$330.00 | \$0.00 | \$0.00 |
| 544 | February, 2011 | \$783.73 | \$135.92 | \$133.96 | \$264.92 |
| 545 | February, 2011 | \$660.33 | \$243.94 | \$176.13 | \$0.00 |
| 546 | February, 2011 | \$529.81 | \$164.73 | \$163.55 | \$159.54 |
| 547 | February, 2011 | \$383.74 | \$175.52 | \$0.00 | \$0.00 |
| 548 | February, 2011 | \$688.76 | \$303.90 | \$230.62 | \$4.24 |
| 549 | February, 2011 | \$600.01 | \$175.01 | \$133.09 | \$99.72 |
| 550 | February, 2011 | \$767.91 | \$281.25 | \$204.62 | \$0.00 |
| 551 | February, 2011 | \$753.87 | \$301.92 | \$271.83 | \$180.12 |
| 552 | February, 2011 | \$983.82 | \$396.11 | \$241.16 | \$3.03 |
| 553 | February, 2011 | \$553.85 | \$147.05 | \$145.49 | \$114.17 |
| 554 | February, 2011 | \$1,134.34 | \$499.81 | \$70.06 | \$543.25 |
| 555 | February, 2011 | \$701.03 | \$178.75 | \$160.14 | \$0.00 |
| 556 | February, 2011 | \$910.84 | \$309.10 | \$291.58 | \$20.16 |
| 557 | February, 2011 | \$268.50 | \$42.78 | \$37.49 | \$150.61 |
| 558 | February, 2011 | \$846.16 | \$298.87 | \$234.01 | \$313.28 |
| 559 | February, 2011 | \$1,296.39 | \$491.82 | \$395.99 | \$108.58 |
| 560 | February, 2011 | \$1,896.14 | \$402.69 | \$349.54 | \$281.60 |
| 561 | February, 2011 | \$561.52 | \$157.62 | \$0.00 | \$0.00 |
| 562 | February, 2011 | \$671.31 | \$295.08 | \$221.63 | \$154.60 |
| 563 | February, 2011 | \$809.50 | \$345.57 | \$290.84 | \$0.00 |
| 564 | February, 2011 | \$976.50 | \$345.57 | \$290.84 | \$0.00 |
| 565 | February, 2011 | \$97.72 | \$73.90 | \$0.00 | \$0.00 |
| 566 | February, 2011 | \$767.60 | \$316.95 | \$208.70 | \$0.00 |
| 567 | February, 2011 | \$951.88 | \$161.54 | \$278.39 | \$43.94 |
| 568 | February, 2011 | \$1,109.01 | \$509.13 | \$216.40 | \$0.00 |
| 569 | February, 2011 | \$648.38 | \$312.74 | \$55.96 | \$0.00 |
| 570 | February, 2011 | \$981.35 | \$289.26 | \$229.76 | \$70.82 |
| 571 | February, 2011 | \$843.98 | \$373.53 | \$76.47 | \$0.00 |
| 572 | February, 2011 | \$829.10 | \$191.43 | \$88.78 | \$301.43 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 573 | February, 2011 | \$874.86 | \$261.22 | \$255.79 | \$95.20 |
| 574 | February, 2011 | \$1,023.50 | \$396.73 | \$70.30 | \$0.00 |
| 575 | February, 2011 | \$843.29 | \$326.53 | \$210.65 | \$0.00 |
| 576 | March, 2011 | \$1,200.34 | \$277.74 | \$209.53 | \$495.05 |
| 577 | March, 2011 | \$603.09 | \$195.00 | \$178.79 | \$229.30 |
| 578 | March, 2011 | \$523.53 | \$177.22 | \$107.99 | \$0.00 |
| 579 | March, 2011 | \$618.02 | \$160.56 | \$160.32 | \$133.43 |
| 580 | March, 2011 | \$803.84 | \$298.69 | \$244.30 | \$0.00 |
| 581 | March, 2011 | \$1,620.50 | \$372.56 | \$300.96 | \$631.87 |
| 582 | March, 2011 | \$1,872.17 | \$590.07 | \$290.02 | \$464.19 |
| 583 | March, 2011 | \$1,699.31 | \$390.09 | \$686.63 | \$0.00 |
| 584 | March, 2011 | \$1,033.20 | \$380.58 | \$253.23 | \$133.31 |
| 585 | March, 2011 | \$400.36 | \$163.36 | \$0.00 | \$0.00 |
| 586 | March, 2011 | \$325.24 | \$192.39 | \$50.75 | \$82.10 |
| 587 | March, 2011 | \$620.00 | \$81.12 | \$254.42 | \$96.40 |
| 588 | March, 2011 | \$657.32 | \$310.42 | \$17.52 | \$0.00 |
| 589 | March, 2011 | \$726.69 | \$193.07 | \$131.24 | \$237.31 |
| 590 | March, 2011 | \$642.88 | \$255.93 | \$206.22 | \$0.00 |
| 591 | March, 2011 | \$1,085.29 | \$317.86 | \$244.70 | \$150.64 |
| 592 | March, 2011 | \$641.34 | \$291.81 | \$119.05 | \$0.00 |
| 593 | March, 2011 | \$740.84 | \$290.32 | \$181.12 | \$0.00 |
| 594 | March, 2011 | \$907.83 | \$314.93 | \$236.81 | \$125.32 |
| 595 | March, 2011 | \$1,675.40 | \$378.45 | \$266.96 | \$1,029.99 |
| 596 | March, 2011 | \$657.71 | \$219.78 | \$149.58 | \$38.67 |
| 597 | March, 2011 | \$423.51 | \$0.00 | \$0.00 | \$0.00 |
| 598 | March, 2011 | \$942.11 | \$313.13 | \$84.26 | \$544.72 |
| 599 | March, 2011 | \$416.60 | \$134.77 | \$135.08 | \$21.60 |
| 600 | March, 2011 | \$871.23 | \$304.20 | \$145.80 | \$0.00 |
| 601 | March, 2011 | \$931.31 | \$422.56 | \$181.61 | \$0.00 |
| 602 | March, 2011 | \$641.06 | \$186.00 | \$186.00 | \$72.66 |
| 603 | March, 2011 | \$4,402.77 | \$203.16 | \$156.16 | \$3,658.67 |
| 604 | March, 2011 | \$1,289.19 | \$509.35 | \$316.33 | \$0.00 |
| 605 | March, 2011 | \$1,115.82 | \$270.40 | \$237.55 | \$339.99 |
| 606 | March, 2011 | \$981.52 | \$534.20 | \$159.78 | \$0.00 |
| 607 | March, 2011 | \$699.94 | \$437.19 | \$0.00 | \$0.00 |
| 608 | March, 2011 | \$1,324.79 | \$327.80 | \$564.72 | \$413.38 |
| 609 | March, 2011 | \$1,424.13 | \$250.13 | \$574.00 | \$0.00 |
| 610 | March, 2011 | \$852.14 | \$364.65 | \$226.19 | \$0.00 |
| 611 | March, 2011 | \$1,386.44 | \$426.61 | \$352.91 | \$195.06 |
| 612 | March, 2011 | \$577.04 | \$178.24 | \$117.36 | \$171.56 |
| 613 | March, 2011 | \$1,371.02 | \$518.67 | \$434.30 | \$8.40 |
| 614 | March, 2011 | \$479.45 | \$137.16 | \$150.54 | \$22.64 |
| 615 | March, 2011 | \$691.11 | \$266.75 | \$188.54 | \$34.12 |
| 616 | March, 2011 | \$116.11 | \$25.80 | \$30.39 | \$31.90 |
| 617 | March, 2011 | \$1,332.56 | \$512.15 | \$378.29 | \$0.00 |
| 618 | March, 2011 | \$1,094.50 | \$56.24 | \$56.39 | \$651.86 |
| 619 | March, 2011 | \$814.36 | \$196.51 | \$262.07 | \$142.21 |
| 620 | March, 2011 | \$496.57 | \$23.54 | \$0.00 | \$0.00 |
| 621 | March, 2011 | \$1,272.79 | \$495.50 | \$320.79 | \$88.80 |
| 622 | March, 2011 | \$872.56 | \$286.81 | \$195.19 | \$10.80 |
| 623 | March, 2011 | \$357.98 | \$166.97 | \$0.00 | \$0.00 |
| 624 | March, 2011 | \$573.54 | \$280.15 | \$145.38 | \$6.80 |


|  |  | Orrears <br> Customer Count <br> Balance at date of <br> application | breakdown at <br> time of <br> application <br> 30 |  | days |
| :--- | :--- | :--- | :--- | :--- | :--- |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears breakdown at time of application 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 677 | March, 2011 | \$1,304.89 | \$64.81 | \$15.31 | \$919.88 |
| 678 | March, 2011 | \$546.04 | \$174.26 | \$0.00 | \$0.00 |
| 679 | March, 2011 | \$681.64 | \$324.34 | \$0.00 | \$0.00 |
| 680 | March, 2011 | \$1,190.38 | \$238.64 | \$394.02 | \$83.51 |
| 681 | March, 2011 | \$387.88 | \$27.86 | \$79.31 | \$226.02 |
| 682 | March, 2011 | \$705.45 | \$204.78 | \$249.11 | \$32.38 |
| 683 | March, 2011 | \$1,194.56 | \$223.13 | \$233.40 | \$523.74 |
| 684 | March, 2011 | \$932.88 | \$226.90 | \$284.44 | \$167.65 |
| 685 | March, 2011 | \$665.00 | \$251.98 | \$0.00 | \$0.00 |
| 686 | March, 2011 | \$764.38 | \$359.75 | \$101.19 | \$0.00 |
| 687 | March, 2011 | \$656.74 | \$331.14 | \$12.44 | \$0.00 |
| 688 | March, 2011 | \$701.83 | \$167.79 | \$252.42 | \$0.00 |
| 689 | March, 2011 | \$479.00 | \$198.19 | \$0.00 | \$0.00 |
| 690 | March, 2011 | \$982.02 | \$220.12 | \$506.81 | \$0.00 |
| 691 | March, 2011 | \$761.51 | \$369.65 | \$0.00 | \$0.00 |
| 692 | March, 2011 | \$654.33 | \$310.18 | \$80.92 | \$0.00 |
| 693 | March, 2011 | \$1,428.87 | \$395.18 | \$392.22 | \$492.97 |
| 694 | March, 2011 | \$1,363.62 | \$337.34 | \$196.19 | \$630.09 |
| 695 | March, 2011 | \$1,460.08 | \$451.25 | \$474.36 | \$134.47 |
| 696 | March, 2011 | \$598.37 | \$158.88 | \$56.45 | \$0.00 |
| 697 | March, 2011 | \$758.00 | \$192.25 | \$188.75 | \$143.32 |
| 698 | March, 2011 | \$547.06 | \$157.23 | \$0.00 | \$0.00 |
| 699 | March, 2011 | \$1,785.29 | \$282.15 | \$308.28 | \$1,194.86 |
| 700 | March, 2011 | \$682.52 | N/A | N/A | N/A |
| 701 | March, 2011 | \$728.57 | \$178.99 | \$131.73 | \$0.00 |
| 702 | March, 2011 | \$560.43 | \$175.11 | \$168.88 | \$207.56 |
| 703 | March, 2011 | \$648.07 | \$224.44 | \$214.69 | \$0.00 |
| 704 | March, 2011 | \$753.61 | \$186.02 | \$90.07 | \$0.00 |
| 705 | March, 2011 | \$1,877.76 | \$72.94 | \$377.35 | \$1,344.60 |
| 706 | March, 2011 | \$543.91 | \$205.41 | \$10.19 | \$0.00 |
| 707 | March, 2011 | \$624.58 | \$207.15 | \$222.09 | \$181.40 |
| 708 | April, 2011 | \$117.94 | \$240.10 | \$260.87 | \$346.60 |
| 709 | April, 2011 | \$933.28 | \$511.00 | \$0.00 | \$0.00 |
| 710 | April, 2011 | \$1,271.51 | \$231.85 | \$430.38 | \$0.00 |
| 711 | April, 2011 | \$1,621.99 | \$430.82 | \$409.13 | \$445.06 |
| 712 | April, 2011 | \$620.46 | \$261.89 | \$100.62 | \$0.00 |
| 713 | April, 2011 | \$599.48 | \$171.60 | \$160.50 | \$267.38 |
| 714 | April, 2011 | \$1,444.52 | \$339.77 | \$518.97 | \$54.58 |
| 715 | April, 2011 | \$59.55 | \$24.14 | \$0.00 | \$0.00 |
| 716 | April, 2011 | \$1,150.84 | \$255.48 | \$168.49 | \$268.01 |
| 717 | April, 2011 | \$1,102.84 | \$214.48 | \$261.11 | \$366.40 |
| 718 | April, 2011 | \$2,373.13 | \$480.49 | \$0.00 | \$0.00 |
| 719 | April, 2011 | \$338.30 | \$140.00 | \$0.00 | \$0.00 |
| 720 | April, 2011 | \$1,783.73 | \$368.67 | \$730.53 | \$194.16 |
| 721 | April, 2011 | \$801.07 | \$276.73 | \$94.37 | \$0.00 |
| 722 | April, 2011 | \$1,772.63 | \$454.29 | \$407.23 | \$219.63 |
| 723 | April, 2011 | \$694.20 | \$77.96 | \$200.58 | \$248.73 |
| 724 | April, 2011 | \$727.46 | \$215.00 | \$215.00 | \$0.00 |
| 725 | April, 2011 | \$742.44 | \$271.23 | \$52.22 | \$0.00 |
| 726 | April, 2011 | \$1,149.58 | \$323.59 | \$209.62 | \$0.00 |
| 727 | April, 2011 | \$1,193.62 | \$380.87 | \$411.62 | \$38.91 |
| 728 | April, 2011 | \$1,211.26 | \$209.00 | \$209.00 | \$209.00 |


| Customer Count | Date Applied | Outstanding Balance at date of application | Arrears <br> breakdown at <br> time of <br> application <br> 30 days | 60 days | > 90 days |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 729 | April, 2011 | \$968.96 | \$375.00 | \$198.54 | \$380.83 |
| 730 | April, 2011 | \$607.96 | \$182.62 | \$190.87 | \$77.67 |
| 731 | April, 2011 | \$1,090.93 | \$198.13 | \$305.48 | \$317.19 |
| 732 | April, 2011 | \$646.75 | \$205.06 | \$218.72 | \$13.24 |
| 733 | April, 2011 | \$509.27 | \$110.87 | \$144.57 | \$123.28 |
| 734 | April, 2011 | \$710.34 | \$289.17 | \$162.10 | \$0.00 |
| 735 | April, 2011 | \$1,847.46 | \$347.77 | \$465.69 | \$708.22 |
| 736 | April, 2011 | \$522.38 | \$130.73 | \$191.62 | \$65.84 |
| 737 | April, 2011 | \$563.89 | \$231.45 | \$184.34 | \$0.00 |
| 738 | April, 2011 | \$3,159.04 | \$650.66 | \$683.06 | \$1,258.76 |
| 739 | April, 2011 | \$2,139.39 | \$700.46 | \$748.16 | \$213.09 |
| 740 | April, 2011 | \$395.45 | \$246.41 | \$99.04 | \$0.00 |
| 741 | April, 2011 | \$1,251.51 | \$312.03 | \$453.72 | \$154.93 |
| 742 | April, 2011 | \$753.56 | \$304.26 | \$46.57 | \$0.00 |
| 743 | April, 2011 | \$877.58 | \$207.20 | \$207.95 | \$393.50 |
| 744 | April, 2011 | \$815.59 | \$224.67 | \$217.29 | \$75.45 |
| 745 | April, 2011 | \$704.64 | \$208.32 | \$284.90 | \$0.00 |
| 746 | April, 2011 | \$1,393.38 | \$302.72 | \$374.71 | \$220.65 |
| 747 | April, 2011 | \$1,059.92 | \$269.56 | \$191.93 | \$381.51 |
| 748 | April, 2011 | \$2,222.69 | \$320.15 | \$1,567.33 | \$0.00 |
| 749 | April, 2011 | \$957.25 | \$373.46 | \$184.56 | \$0.00 |
| 750 | April, 2011 | \$1,041.01 | \$265.73 | \$556.56 | \$0.00 |
| 751 | April, 2011 | \$1,252.24 | \$325.24 | \$344.80 | \$104.59 |
| 752 | April, 2011 | \$1,153.52 | \$273.38 | \$308.19 | \$89.05 |
| 753 | April, 2011 | \$1,083.75 | \$309.66 | \$333.19 | \$364.56 |
| 754 | April, 2011 | \$1,267.42 | \$306.62 | \$412.00 | \$309.06 |
| 755 | April, 2011 | \$677.30 | \$185.45 | \$277.69 | \$0.00 |
| 756 | April, 2011 | \$280.01 | \$127.34 | \$0.00 | \$0.00 |
| 757 | April, 2011 | \$356.25 | \$178.23 | \$78.02 | \$0.00 |
| 758 | April, 2011 | \$340.05 | \$166.70 | \$0.00 | \$0.00 |
| 759 | April, 2011 | \$1,579.97 | \$362.93 | \$428.26 | \$444.26 |
| 760 | April, 2011 | \$1,459.56 | \$236.42 | \$290.87 | \$674.22 |
| 761 | April, 2011 | \$517.14 | \$192.76 | \$123.65 | \$0.00 |
| 762 | April, 2011 | \$858.24 | \$177.25 | \$216.38 | \$0.00 |
| 763 | April, 2011 | \$842.73 | \$271.52 | \$290.50 | \$0.00 |
| 764 | April, 2011 | \$922.49 | \$126.53 | \$199.95 | \$380.74 |
| 765 | April, 2011 | \$629.82 | \$274.00 | \$74.00 | \$0.00 |
| 766 | April, 2011 | \$1,005.55 | \$258.53 | \$298.37 | \$423.48 |
| 767 | April, 2011 | \$793.63 | \$152.27 | \$233.35 | \$193.10 |
| 768 | April, 2011 | \$1,687.44 | \$262.72 | \$306.06 | \$794.41 |
| 769 | April, 2011 | \$693.60 | \$218.68 | \$214.19 | \$0.00 |

