

1 **MANITOBA HYDRO**  
2 **2015/16 & 2016/17 GENERAL RATE APPLICATION**

3  
4 **CORPORATE ORGANIZATIONAL STRUCTURE**  
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6 Manitoba Hydro's organizational structure consists of 10 Business Units. A brief  
7 description of the role of each Business Unit is provided below. A diagram of Manitoba  
8 Hydro's Organizational structure is provided in Figure 1 of this Appendix.  
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10 Corporate Group

11 The Corporate Group includes the Office of the President & Chief Executive Officer and  
12 the Public Affairs Division. The President & Chief Executive Officer leads the  
13 Corporation, establishes Corporate policies and practices, and ensures the fulfillment of  
14 the Corporation's mandate, mission, and goals. The Public Affairs Division provides  
15 specialized communication services geared towards a variety of Corporate-wide projects  
16 and issues. The Division produces a wide range of publications for various stakeholders,  
17 delivers public open houses, and acts as the official spokespeople for the Corporation.  
18

19 General Counsel & Corporate Secretary Business Unit

20 The General Counsel & Corporate Secretary Business Unit provides legal, internal audit,  
21 insurance and intellectual property services. The Business Unit consists of the Law  
22 Division, the Internal Audit Division, the Insurance Services Department, the Human  
23 Rights & Respectful Workplace Advisor, the Compliance Officer and the Intellectual  
24 Property Officer.  
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26 Corporate Relations Business Unit

27 The Corporate Relations Business Unit is responsible for building and maintaining  
28 relationships with Aboriginal communities, the Provincial government and across  
29 Business Units. The Business Unit brings together several planning, analysis, forecasting  
30 and coordinating functions to perform corporate level examinations of subjects or issues  
31 that are strategically significant to Manitoba Hydro. The Business Unit consists of the  
32 Aboriginal Relations Division, the Corporate Planning & Strategic Review Division, and  
33 the Government Relations & Current Issues Department.  
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1           Finance & Regulatory Business Unit

2           The Finance & Regulatory Business Unit promotes fiscal responsibility throughout the  
3           corporation and provides professional services to other Business Units and external  
4           stakeholders. This Business Unit provides a number of services including management  
5           and financial accounting, budgeting and financial forecasting, controllership,  
6           development of rates and policies, financial market, debt and investment, cash  
7           management, and corporate banking services. The Business Unit is also responsible for  
8           corporate risk management, recommending and monitoring the Corporation's financial  
9           targets, external financial reporting, and supporting and providing policy guidance to  
10          other Business Units, and subsidiaries of the Corporation. The Finance & Regulatory  
11          Business Unit consists of the Corporate Controller Division, the Rates & Regulatory  
12          Affairs Division, the Treasury Division, the Corporate Risk Management Department, the  
13          Financial Planning Department and Subsidiary Operations.

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15          Generation Operations Business Unit

16          Generation Operations provides for the current and future supply of electricity to  
17          Manitobans, as well as marketing and selling electricity to export customers in both  
18          Canada and the US. This Business Unit plans, designs, operates and maintains 15  
19          hydraulic generating stations, 2 thermal generating stations, and a number of water  
20          control structures. Generation Operations is also responsible for optimizing the use of its  
21          facilities within the interconnected, international electricity market to achieve the lowest  
22          reasonable cost to Manitoba electricity customers, while giving due regard to the  
23          environment, safety, and reliability. The Business Unit consists of the Engineering  
24          Services Division, the Generation North Division, the Generation South Division, the  
25          Power Planning Division, and the Power Sales & Operations Division.

26  
27          Major Capital Projects Business Unit

28          The Major Capital Projects Business Unit is responsible for managing the licensing,  
29          design, procurement, construction, commissioning, and labour relations associated with  
30          major projects, including the Keeyask Generating Station, the Bipole III converter  
31          stations and transmission line, and the Pointe du Bois spillway reconstruction. The  
32          Business Unit consists of the Bipole III Project Division, the New Generation  
33          Construction Division, the Licensing & Relationship Management Division, and the  
34          Portfolio Projects Management Division.

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1        Transmission Business Unit

2        The Transmission Business Unit plans, designs, constructs, operates, and maintains  
3        transmission facilities throughout the province and provides licensing and environmental  
4        assessment services, and detailed system planning analysis. In addition, the Business Unit  
5        is responsible for HVDC systems, and for the installation and maintenance of electrical  
6        apparatus in stations. Moreover, the Business Unit is responsible for real-time operation  
7        and reliability of the power grid and provides transmission services to third party open-  
8        access transmission customers. The Transmission Business Unit consists of the  
9        Apparatus Maintenance Division, the HVDC Division, the Transmission Construction &  
10       Line Maintenance Division, the Transmission Planning & Design Division, and the  
11       Transmission System Operations Division.

12  
13       Customer Service & Distribution Business Unit

14       The Customer Service & Distribution Business Unit (CS&D) provides Manitoba  
15       customers with safe, reliable, economical, and innovative energy products and services  
16       through the engineering, construction, operation and maintenance of Manitoba Hydro's  
17       natural gas and electrical distribution network (66kV and below). The Business Unit  
18       plans for the long-term necessary capacity to accommodate customer growth. Moreover,  
19       the Business Unit improves the distribution system through asset replacements and  
20       system upgrades. The Business Unit consists of the Customer Service Operations South  
21       Division, the Customer Service Operations Winnipeg & North Division, the Distribution  
22       Engineering & Construction Division, and Business Support & Capital Asset  
23       Management Division.

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25       Customer Care & Energy Conservation Business Unit

26       The Customer Care & Energy Conservation Business Unit provides energy services and  
27       support to meet the needs of customers within Manitoba, captures Demand Side  
28       Management opportunities, and secures the natural gas needs of the province. This  
29       Business Unit is the primary contact between Manitoba Hydro and its domestic  
30       customers. The Customer Care & Energy Conservation Business Unit includes the  
31       Business Communications Department, the Business Support Services Division, the  
32       Consumer Marketing and Sales Division, the Gas Supply Division, the Industrial &  
33       Commercial Solutions Division, the Power Smart Planning, Evaluation, & Research  
34       Department, and the Affordable Energy Department.

1        Human Resources & Corporate Services Business Unit

2        The Human Resources & Corporate Services Business Unit provides services in the areas  
3        of human resources, information technology (IT), workplace health and safety, and  
4        environmental management. The Business Unit consists of the Human Resources  
5        Division, the IT Division, the Workplace Safety & Health Division, the Corporate  
6        Services Division, and the Corporate Environmental Management Department.



**ORGANIZATION STRUCTURE  
EXECUTIVE AND SENIOR MANAGEMENT**

