



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4  
 Telephone / N° de téléphone : (204) 360-5084 • Fax / N° de télécopieur : (204) 360-6156  
 tstasiuk@hydro.mb.ca

Date: May 19, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending May 15, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	35		0	1	
<b>Disconnected to Date:</b>	<b>0</b>	<b>35</b>		<b>0</b>	<b>1</b>	
<b>Reconnected this week:</b>	0	9		0	0	
<b>Reconnected to Date:</b>	<b>0</b>	<b>9</b>		<b>0</b>	<b>0</b>	
<b>Currently Disconnected:</b>	<b>0</b>	<b>26</b>		<b>0</b>	<b>1</b>	
<b>Pending Reconnects:</b>	0	8		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: May 25, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending May 23, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	248		3	45	
<b>Disconnected to Date:</b>	2	283		3	46	
<b>Reconnected this week:</b>	1	94		0	15	
<b>Reconnected to Date:</b>	1	103		0	15	
<b>Currently Disconnected:</b>	1	180		3	31	
<b>Pending Reconnects:</b>	0	25		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: June 1, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending May 30, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	125		1	30	
<b>Disconnected to Date:</b>	4	408		4	76	
<b>Reconnected this week:</b>	0	88		1	16	
<b>Reconnected to Date:</b>	2	191		1	31	
<b>Currently Disconnected:</b>	2	217		3	45	
<b>Pending Reconnects:</b>	0	18		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: June 9, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending June 6, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	4	145		2	23	
<b>Disconnected to Date:</b>	<b>8</b>	<b>553</b>		<b>6</b>	<b>99</b>	
<b>Reconnected this week:</b>	3	122		2	14	
<b>Reconnected to Date:</b>	<b>5</b>	<b>313</b>		<b>3</b>	<b>45</b>	
<b>Currently Disconnected:</b>	<b>3</b>	<b>240</b>		<b>3</b>	<b>54</b>	
<b>Pending Reconnects:</b>	0	15		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: June 16, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending June 13, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	5	176		0	16	
<b>Disconnected to Date:</b>	13	729		6	115	
<b>Reconnected this week:</b>	1	154		0	17	
<b>Reconnected to Date:</b>	6	467		3	62	
<b>Currently Disconnected:</b>	7	262		3	53	
<b>Pending Reconnects:</b>	1	14		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: June 22, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending June 20, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	3	108		0	25	
<b>Disconnected to Date:</b>	<b>16</b>	<b>837</b>		<b>6</b>	<b>140</b>	
<b>Reconnected this week:</b>	1	101		0	20	
<b>Reconnected to Date:</b>	<b>7</b>	<b>568</b>		<b>3</b>	<b>82</b>	
<b>Currently Disconnected:</b>	<b>9</b>	<b>269</b>		<b>3</b>	<b>58</b>	
<b>Pending Reconnects:</b>	1	19		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: June 29, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending June 27, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	163		0	21	
<b>Disconnected to Date:</b>	<b>18</b>	<b>1000</b>		<b>6</b>	<b>161</b>	
<b>Reconnected this week:</b>	0	155		1	26	
<b>Reconnected to Date:</b>	<b>8</b>	<b>723</b>		<b>4</b>	<b>108</b>	
<b>Currently Disconnected:</b>	<b>10</b>	<b>277</b>		<b>2</b>	<b>53</b>	
<b>Pending Reconnects:</b>	1	16		0	2	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: July 6, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending July 4, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	153		1	17	
<b>Disconnected to Date:</b>	<b>20</b>	<b>1153</b>		<b>7</b>	<b>178</b>	
<b>Reconnected this week:</b>	1	135		2	21	
<b>Reconnected to Date:</b>	<b>9</b>	<b>858</b>		<b>6</b>	<b>129</b>	
<b>Currently Disconnected:</b>	<b>11</b>	<b>295</b>		<b>1</b>	<b>49</b>	
<b>Pending Reconnects:</b>	1	15		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	





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Date: July 13, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending July 11, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	157		0	25	
<b>Disconnected to Date:</b>	<b>22</b>	<b>1310</b>		<b>7</b>	<b>203</b>	
<b>Reconnected this week:</b>	2	159		2	22	
<b>Reconnected to Date:</b>	<b>11</b>	<b>1017</b>		<b>5</b>	<b>151</b>	
<b>Currently Disconnected:</b>	<b>11</b>	<b>293</b>		<b>2</b>	<b>52</b>	
<b>Pending Reconnects:</b>	1	11		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: July 20, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending July 18, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	130		1	12	
<b>Disconnected to Date:</b>	<b>24</b>	<b>1440</b>		<b>8</b>	<b>215</b>	
<b>Reconnected this week:</b>	0	132		0	16	
<b>Reconnected to Date:</b>	<b>11</b>	<b>1149</b>		<b>5</b>	<b>168</b>	
<b>Currently Disconnected:</b>	<b>13</b>	<b>291</b>		<b>3</b>	<b>47</b>	
<b>Pending Reconnects:</b>	1	15		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: July 27, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending July 25, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	3	155		1	15	
<b>Disconnected to Date:</b>	<b>27</b>	<b>1595</b>		<b>9</b>	<b>230</b>	
<b>Reconnected this week:</b>	0	143		2	20	
<b>Reconnected to Date:</b>	<b>11</b>	<b>1292</b>		<b>7</b>	<b>188</b>	
<b>Currently Disconnected:</b>	<b>16</b>	<b>303</b>		<b>2</b>	<b>42</b>	
<b>Pending Reconnects:</b>	1	17		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 4, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending August 1, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	1	128		0	14	
<b>Disconnected to Date:</b>	<b>28</b>	<b>1723</b>		<b>9</b>	<b>244</b>	
<b>Reconnected this week:</b>	0	129		0	15	
<b>Reconnected to Date:</b>	<b>11</b>	<b>1421</b>		<b>7</b>	<b>203</b>	
<b>Currently Disconnected:</b>	<b>17</b>	<b>302</b>		<b>2</b>	<b>41</b>	
<b>Pending Reconnects:</b>	1	23		0	2	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 11, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending August 8, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	122		0	11	
<b>Disconnected to Date:</b>	<b>28</b>	<b>1845</b>		<b>9</b>	<b>255</b>	
<b>Reconnected this week:</b>	0	127		0	11	
<b>Reconnected to Date:</b>	<b>11</b>	<b>1548</b>		<b>7</b>	<b>214</b>	
<b>Currently Disconnected:</b>	<b>17</b>	<b>297</b>		<b>2</b>	<b>41</b>	
<b>Pending Reconnects:</b>	1	19		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 17, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending August 15, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	3	80		0	7	
<b>Disconnected to Date:</b>	<b>31</b>	<b>1925</b>		<b>9</b>	<b>262</b>	
<b>Reconnected this week:</b>	0	88		0	12	
<b>Reconnected to Date:</b>	<b>11</b>	<b>1636</b>		<b>7</b>	<b>226</b>	
<b>Currently Disconnected:</b>	<b>20</b>	<b>289</b>		<b>2</b>	<b>36</b>	
<b>Pending Reconnects:</b>	1	15		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 24, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending August 22, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	2	92		0	13	
<b>Disconnected to Date:</b>	<b>33</b>	<b>2017</b>		<b>9</b>	<b>275</b>	
<b>Reconnected this week:</b>	1	109		0	13	
<b>Reconnected to Date:</b>	<b>12</b>	<b>1745</b>		<b>7</b>	<b>239</b>	
<b>Currently Disconnected:</b>	<b>20</b>	<b>272</b>		<b>2</b>	<b>36</b>	
<b>Pending Reconnects:</b>	1	13		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 31, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending August 29, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	1	87		0	11	
<b>Disconnected to Date:</b>	<b>34</b>	<b>2104</b>		<b>9</b>	<b>286</b>	
<b>Reconnected this week:</b>	0	82		0	10	
<b>Reconnected to Date:</b>	<b>12</b>	<b>1827</b>		<b>7</b>	<b>249</b>	
<b>Currently Disconnected:</b>	<b>22</b>	<b>277</b>		<b>2</b>	<b>37</b>	
<b>Pending Reconnects:</b>	1	14		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	





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Date: Sept 8, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending September 5, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	64		0	10	
<b>Disconnected to Date:</b>	<b>34</b>	<b>2168</b>		<b>9</b>	<b>296</b>	
<b>Reconnected this week:</b>	0	95		0	10	
<b>Reconnected to Date:</b>	<b>12</b>	<b>1922</b>		<b>7</b>	<b>259</b>	
<b>Currently Disconnected:</b>	<b>22</b>	<b>246</b>		<b>2</b>	<b>37</b>	
<b>Pending Reconnects:</b>	1	5		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: Sept 14, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending September 12, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	26		0	15	
<b>Disconnected to Date:</b>	<b>34</b>	<b>2194</b>		<b>9</b>	<b>311</b>	
<b>Reconnected this week:</b>	4	46		0	12	
<b>Reconnected to Date:</b>	<b>16</b>	<b>1968</b>		<b>7</b>	<b>271</b>	
<b>Currently Disconnected:</b>	<b>18</b>	<b>226</b>		<b>2</b>	<b>40</b>	
<b>Pending Reconnects:</b>	2	5		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: Sept 21, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending September 19, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	13		0	6	
<b>Disconnected to Date:</b>	<b>34</b>	<b>2304</b>		<b>9</b>	<b>317</b>	
<b>Reconnected this week:</b>	1	33		0	9	
<b>Reconnected to Date:</b>	<b>17</b>	<b>2089</b>		<b>7</b>	<b>280</b>	
<b>Currently Disconnected:</b>	<b>17</b>	<b>215</b>		<b>2</b>	<b>37</b>	
<b>Pending Reconnects:</b>	1	3		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	1		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: Sept 28, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending September 26, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	1	1		0	3	
<b>Disconnected to Date:</b>	<b>35</b>	<b>2305</b>		<b>9</b>	<b>320</b>	
<b>Reconnected this week:</b>	0	28		0	3	
<b>Reconnected to Date:</b>	<b>17</b>	<b>2117</b>		<b>7</b>	<b>283</b>	
<b>Currently Disconnected:</b>	<b>18</b>	<b>188</b>		<b>2</b>	<b>37</b>	
<b>Pending Reconnects:</b>	1	16		0	2	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	0	
<b>Vacant:</b>	0	1		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: Oct. 6, 2009

\*\* Revised Oct. 8/09 \*\*

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending October 3, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	1	4		0	4	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2309</b>		<b>9</b>	<b>324</b>	
<b>Reconnected this week:</b>	8	85		0	28	
<b>Reconnected to Date:</b>	<b>25</b>	<b>2202</b>		<b>8</b>	<b>311</b>	
<b>Currently Disconnected:</b>	<b>11</b>	<b>107</b>		<b>1</b>	<b>13</b>	
<b>Pending Reconnects:</b>	1	7		0	0	
<b>Remaining Disconnected:</b>	<b>10</b>	<b>100</b>		<b>1</b>	<b>13</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	1	
<b>Gas Off/All Elec:</b>	0	2		0	1	
<b>Vacant:</b>	6	54		0	9	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	0	0		1	0	
<b>Potential Vacant :</b>	2	21		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	2	23		0	2	



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Date: Oct. 13, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending October 10, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	4	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2309</b>		<b>9</b>	<b>324</b>	
<b>Reconnected this week:</b>	3	19		0	1	
<b>Reconnected to Date:</b>	<b>28</b>	<b>2221</b>		<b>8</b>	<b>312</b>	
<b>Currently Disconnected:</b>	<b>8</b>	<b>88</b>		<b>1</b>	<b>12</b>	
<b>Pending Reconnects:</b>	1	7		0	1	
<b>Remaining Disconnected:</b>	<b>8</b>	<b>81</b>		<b>1</b>	<b>11</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	1	
<b>Gas Off/All Elec:</b>	0	2		0	1	
<b>Vacant:</b>	6	52		0	8	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	0	0		1	0	
<b>Potential Vacant :</b>	0	10		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	2	17		0	1	



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Date: Oct. 20, 2009

\*\*Revised Oct 20/09\*\*

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending October 17, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	2		0	1	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2311</b>		<b>9</b>	<b>325</b>	
<b>Reconnected this week:</b>	3	22		0	3	
<b>Reconnected to Date:</b>	<b>31</b>	<b>2243</b>		<b>8</b>	<b>315</b>	
<b>Currently Disconnected:</b>	<b>5</b>	<b>68</b>		<b>1</b>	<b>10</b>	
<b>Pending Reconnects:</b>	0	0		0	0	
<b>Remaining Disconnected:</b>	<b>5</b>	<b>68</b>		<b>1</b>	<b>10</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	2		0	1	
<b>Vacant:</b>	3	47		0	8	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	1	0		1	0	
<b>Potential Vacant :</b>	0	7		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	1	12		0	1	



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Date: Oct. 26, 2009

**\*\*REVISED\*\***

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending October 24, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	1		0	2	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2312</b>		<b>9</b>	<b>327</b>	
<b>Reconnected this week:</b>	0	7		0	0	
<b>Reconnected to Date:</b>	<b>31</b>	<b>2250</b>		<b>8</b>	<b>315</b>	
<b>Currently Disconnected:</b>	<b>5</b>	<b>62</b>		<b>1</b>	<b>12</b>	
<b>Pending Reconnects:</b>	0	0		0	1	
<b>Remaining Disconnected:</b>	<b>5</b>	<b>62</b>		<b>1</b>	<b>11</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	2		0	1	
<b>Vacant:</b>	3	44		0	9	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	2	0		1	0	
<b>Potential Vacant :</b>	0	7		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	0	9		0	1	





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Date: Nov 2, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending October 31, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	0	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2312</b>		<b>9</b>	<b>327</b>	
<b>Reconnected this week:</b>	0	2		0	0	
<b>Reconnected to Date:</b>	<b>31</b>	<b>2252</b>		<b>8</b>	<b>315</b>	
<b>Currently Disconnected:</b>	<b>5</b>	<b>60</b>		<b>1</b>	<b>12</b>	
<b>Pending Reconnects:</b>	0	0		0	1	
<b>Remaining Disconnected:</b>	<b>5</b>	<b>60</b>		<b>1</b>	<b>11</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	2		0	1	
<b>Vacant:</b>	3	42		0	9	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	2	0		1	0	
<b>Potential Vacant :</b>	0	7		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	0	9		0	1	



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Date: Nov 9, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending November 7, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	1		0	0	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2313</b>		<b>9</b>	<b>329</b>	
<b>Reconnected this week:</b>	0	4		0	5	
<b>Reconnected to Date:</b>	<b>31</b>	<b>2256</b>		<b>8</b>	<b>320</b>	
<b>Currently Disconnected:</b>	<b>5</b>	<b>57</b>		<b>1</b>	<b>9</b>	
<b>Pending Reconnects:</b>	0	0		1	0	
<b>Remaining Disconnected:</b>	<b>5</b>	<b>57</b>		<b>0</b>	<b>9</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	1	
<b>Vacant:</b>	3	40		0	7	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	1	0		0	0	
<b>Potential Vacant :</b>	0	7		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	1	10		0	1	



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Date: Nov 16, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending November 14, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	0	
<b>Disconnected to Date:</b>	<b>36</b>	<b>2313</b>		<b>9</b>	<b>329</b>	
<b>Reconnected this week:</b>	0	4		0	1	
<b>Reconnected to Date:</b>	<b>31</b>	<b>2260</b>		<b>9</b>	<b>321</b>	
<b>Currently Disconnected:</b>	<b>5</b>	<b>53</b>		<b>0</b>	<b>8</b>	
<b>Pending Reconnects:</b>	0	0		0	0	
<b>Remaining Disconnected:</b>	<b>5</b>	<b>53</b>		<b>0</b>	<b>8</b>	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	0	0		0	0	
<b>Gas Off/All Elec:</b>	0	0		0	1	
<b>Vacant:</b>	3	37		0	6	
<b>Technical/Safety:</b>	0	0		0	0	
<b>Gas only FTF Complete:</b>	1	0		0	0	
<b>Potential Vacant :</b>	0	7		0	0	
<b>RTB Failure:</b>	0	0		0	0	
<b>PUB Approved Remain Of</b>	1	9		0	1	



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Date: Nov 23, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending November 21, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Disconnected this week:</b>	0	0	0	1
<b>Disconnected to Date:</b>	36	2313	9	330
<b>Reconnected this week:</b>	1	2	0	2
<b>Reconnected to Date:</b>	32	2262	9	323
<b>Currently Disconnected:</b>	4	51	0	7
<b>Pending Reconnects:</b>	0	0	0	0
<b>Remaining Disconnected:</b>	4	51	0	7

**Premises by Category**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Customer Request:</b>	0	0	0	0
<b>Gas off/All Electric:</b>	0	0	0	1
<b>Vacant:</b>	2	35	0	5
<b>Technical/Safety:</b>	0	0	0	0
<b>Gas only FTF Complete:</b>	1	0	0	0
<b>Potential Vacant:</b>	0	7	0	0
<b>RTB Failure:</b>	0	0	0	0
<b>PUB Approved Remain Off:</b>	1	9	0	1



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 tstasiuk@hydro.mb.ca

Date: Dec 1, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending November 28, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Disconnected this week:</b>	0	1	0	0
<b>Disconnected to Date:</b>	36	2314	9	330
<b>Reconnected this week:</b>	1	3	0	0
<b>Reconnected to Date:</b>	33	2265	9	323
<b>Currently Disconnected:</b>	3	49	0	7
<b>Pending Reconnects:</b>	0	0	0	0
<b>Remaining Disconnected:</b>	3	49	0	7

**Premises by Category**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Customer Request:</b>	0	0	0	0
<b>Gas off/All Electric:</b>	0	0	0	1
<b>Vacant:</b>	1	42	0	6
<b>Technical/Safety:</b>	0	0	0	0
<b>Gas only FTF Complete:</b>	1	0	0	0
<b>Potential Vacant:</b>	0	0	0	0
<b>RTB Failure:</b>	0	0	0	0
<b>PUB Approved Remain Off:</b>	1	7	0	0



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Date: Dec 7, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending December 5, 2009.

### Disconnect / Reconnect Summary

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Disconnected this week:</b>	0	0	0	0
<b>Disconnected to Date:</b>	36	2314	9	330
<b>Reconnected this week:</b>	0	1	0	0
<b>Reconnected to Date:</b>	33	2266	9	323
<b>Currently Disconnected:</b>	3	48	0	7
<b>Pending Reconnects:</b>	0	0	0	0
<b>Remaining Disconnected:</b>	3	48	0	7

### Premises by Category

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Customer Request:</b>	0	0	0	0
<b>Gas off/All Electric:</b>	0	0	0	1
<b>Vacant:</b>	1	41	0	6
<b>Technical/Safety:</b>	0	0	0	0
<b>Gas only FTF Complete:</b>	1	0	0	0
<b>Potential Vacant:</b>	0	0	0	0
<b>RTB Failure:</b>	0	0	0	0
<b>PUB Approved Remain Off:</b>	1	7	0	0



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Date: Dec 14, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending December 12, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Disconnected this week:</b>	0	0	0	0
<b>Disconnected to Date:</b>	36	2314	9	330
<b>Reconnected this week:</b>	0	4	0	0
<b>Reconnected to Date:</b>	33	2270	9	323
<b>Currently Disconnected:</b>	3	44	0	7
<b>Pending Reconnects:</b>	0	0	0	0
<b>Remaining Disconnected:</b>	3	44	0	7

**Premises by Category**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Customer Request:</b>	0	0	0	0
<b>Gas off/All Electric:</b>	0	0	0	1
<b>Vacant:</b>	1	37	0	6
<b>Technical/Safety:</b>	0	0	0	0
<b>Gas only FTF Complete:</b>	1	0	0	0
<b>Potential Vacant:</b>	0	0	0	0
<b>RTB Failure:</b>	0	0	0	0
<b>PUB Approved Remain Off:</b>	1	7	0	0



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Date: Dec 21, 2009

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending December 19, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Disconnected this week:</b>	0	0	0	0
<b>Disconnected to Date:</b>	36	2314	9	330
<b>Reconnected this week:</b>	0	0	0	0
<b>Reconnected to Date:</b>	33	2270	9	323
<b>Currently Disconnected:</b>	3	44	0	7
<b>Pending Reconnects:</b>	0	0	0	0
<b>Remaining Disconnected:</b>	3	44	0	7

**Premises by Category**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Customer Request:</b>	0	0	0	0
<b>Gas off/All Electric:</b>	0	0	0	1
<b>Vacant:</b>	1	37	0	6
<b>Technical/Safety:</b>	0	0	0	0
<b>Gas only FTF Complete:</b>	1	0	0	0
<b>Potential Vacant:</b>	0	0	0	0
<b>RTB Failure:</b>	0	0	0	0
<b>PUB Approved Remain Off:</b>	1	7	0	0





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 tstasiuk@hydro.mb.ca

Date: Jan 4, 2010

Please find below the 2009 Residential disconnected and reconnected statistical data for Manitoba. Reporting for the week ending December 26, 2009.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Disconnected this week:</b>	0	0	0	0
<b>Disconnected to Date:</b>	36	2314	9	330
<b>Reconnected this week:</b>	1	1	0	0
<b>Reconnected to Date:</b>	34	2271	9	323
<b>Currently Disconnected:</b>	2	43	0	7
<b>Pending Reconnects:</b>	0	0	0	0
<b>Remaining Disconnected:</b>	2	43	0	7

**Premises by Category**

	Winnipeg Accounts		Rural Accounts	
	Gas	Electric	Gas	Electric
<b>Customer Request:</b>	0	0	0	0
<b>Gas off/All Electric:</b>	0	0	0	1
<b>Vacant:</b>	1	36	0	6
<b>Technical/Safety:</b>	0	0	0	0
<b>Gas only FTF Complete:</b>	1	0	0	0
<b>Potential Vacant:</b>	0	0	0	0
<b>RTB Failure:</b>	0	0	0	0
<b>PUB Approved Remain Off:</b>	0	7	0	0



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---

Date: July 8, 2008

The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Sir:

Please find below the 2008 Residential disconnected and reconnected statistical data for Winnipeg.

Reporting for the week ending **July 5, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	72	1573	
Disconnected this week:	11	230	
Total:	83	1803	
Reconnected to date:	42	1258	
Reconnected this week:	2	205	
Total:	44	1463	

---

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	39	340
Pending Reconnection:	1	28
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Please find below the 2008 Residential disconnected and reconnected statistical data for rural Manitoba.

Reporting for the week ending **July 5, 2008**.

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	16	264	
Disconnected this week:	1	31	
Total:	17	295	
Reconnected to date:	4	205	
Reconnected this week:	1	16	
Total:	5	221	

---

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	12	74
Pending Reconnection:	0	4
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Yours truly,

Theresa Stasiuk  
Credit & Collections

/bw



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tstasiuk@hydro.mb.ca

---

Date: July 15, 2008

The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Sir:

Please find below the 2008 Residential disconnected and reconnected statistical data for Winnipeg.

Reporting for the week ending **July 12, 2008**.

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	83	1803	
Disconnected this week:	4	70	
Total:	87	1873	
Reconnected to date:	44	1463	
Reconnected this week:	2	112	
Total:	42	1575	

---

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	42	298
Pending Reconnection:	1	14
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Please find below the 2008 Residential disconnected and reconnected statistical data for rural Manitoba.

Reporting for the week ending **July 12, 2008**.

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	17	295	
Disconnected this week:	1	20	
Total:	18	315	
Reconnected to date:	5	221	
Reconnected this week:	0	22	
Total:	5	243	

---

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	13	72
Pending Reconnection:	0	3
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Yours truly,

Theresa Stasiuk  
Credit & Collections

/bw



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---

Date: July 21, 2008

The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Sir:

Please find below the 2008 Residential disconnected and reconnected statistical data for Winnipeg.

Reporting for the week ending **July 19, 2008.**

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	87	1873	
Disconnected this week:	21	178	
Total:	108	2051	
Reconnected to date:	46	1575	
Reconnected this week:	5	161	
Total:	51	1736	

---

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	56	315
Pending Reconnection:	1	20
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Please find below the 2008 Residential disconnected and reconnected statistical data for rural Manitoba.

Reporting for the week ending **July 19, 2008**.

	<u>Gas</u>	<u>Electric</u>	<u>Premise</u>
Disconnected to date:	18	315	
Disconnected this week:	1	20	
Total:	19	335	
Reconnected to date:	5	243	
Reconnected this week:	0	19	
Total:	5	262	

---

	<u>Gas</u>	<u>Electric</u>
Currently disconnected:	14	73
Pending Reconnection:	0	3
Intentional Avoidance:	0	0
Unavailable:	0	0
Vacant:	0	0
Technical:	0	0
Safety:	0	0
Face to Face Completed:	0	0

Yours truly,

Theresa Stasiuk  
Credit & Collections

/bw



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[tstasiuk@hydro.mb.ca](mailto:tstasiuk@hydro.mb.ca)

Date: July 28, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: July 26th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	11	143		0	24	
<b>Disconnected to Date:</b>	<b>119</b>	<b>2194</b>		<b>19</b>	<b>359</b>	
<b>Reconnected this week:</b>	6	167		0	18	
<b>Reconnected to Date:</b>	<b>57</b>	<b>1903</b>		<b>5</b>	<b>280</b>	
<b>Currently Disconnected:</b>	<b>62</b>	<b>291</b>		<b>14</b>	<b>79</b>	
<b>Pending Reconnects:</b>	6	10		0	4	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	





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Date: August 5, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 2nd

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	4	113		2	30	
<b>Disconnected to Date:</b>	<b>123</b>	<b>2307</b>		<b>21</b>	<b>389</b>	
<b>Reconnected this week:</b>	9	122		1	27	
<b>Reconnected to Date:</b>	<b>66</b>	<b>2025</b>		<b>6</b>	<b>307</b>	
<b>Currently Disconnected:</b>	<b>57</b>	<b>282</b>		<b>15</b>	<b>82</b>	
<b>Pending Reconnects:</b>	0	15		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 11, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 9th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	5	126		3	21	
<b>Disconnected to Date:</b>	<b>128</b>	<b>2433</b>		<b>24</b>	<b>410</b>	
<b>Reconnected this week:</b>	2	111		1	26	
<b>Reconnected to Date:</b>	<b>68</b>	<b>2136</b>		<b>7</b>	<b>333</b>	
<b>Currently Disconnected:</b>	<b>60</b>	<b>297</b>		<b>17</b>	<b>77</b>	
<b>Pending Reconnects:</b>	0	17		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 18, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 16th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	11	440		2	99	
<b>Disconnected to Date:</b>	<b>139</b>	<b>2873</b>		<b>26</b>	<b>509</b>	
<b>Reconnected this week:</b>	11	442		1	98	
<b>Reconnected to Date:</b>	<b>79</b>	<b>2578</b>		<b>8</b>	<b>431</b>	
<b>Currently Disconnected:</b>	<b>60</b>	<b>295</b>		<b>17</b>	<b>78</b>	
<b>Pending Reconnects:</b>	0	17		0	1	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: August 25, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 23th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	7	152		2	20	
<b>Disconnected to Date:</b>	<b>146</b>	<b>3025</b>		<b>28</b>	<b>529</b>	
<b>Reconnected this week:</b>	2	153		0	19	
<b>Reconnected to Date:</b>	<b>81</b>	<b>2731</b>		<b>8</b>	<b>450</b>	
<b>Currently Disconnected:</b>	<b>65</b>	<b>294</b>		<b>20</b>	<b>79</b>	
<b>Pending Reconnects:</b>	2	16		1	3	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: September 1, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: August 30th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	3	78		0	24	
<b>Disconnected to Date:</b>	<b>149</b>	<b>3103</b>		<b>28</b>	<b>553</b>	
<b>Reconnected this week:</b>	4	93		2	21	
<b>Reconnected to Date:</b>	<b>85</b>	<b>2824</b>		<b>10</b>	<b>471</b>	
<b>Currently Disconnected:</b>	<b>64</b>	<b>279</b>		<b>18</b>	<b>66</b>	
<b>Pending Reconnects:</b>	3	11		0	3	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: September 8, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: September 6th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	1	102		2	19	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3205</b>		<b>30</b>	<b>572</b>	
<b>Reconnected this week:</b>	3	109		2	20	
<b>Reconnected to Date:</b>	<b>88</b>	<b>2933</b>		<b>12</b>	<b>491</b>	
<b>Currently Disconnected:</b>	<b>62</b>	<b>272</b>		<b>18</b>	<b>81</b>	
<b>Pending Reconnects:</b>	2	18		2	2	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	0		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: September 15, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: September 13th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	35		0	14	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3240</b>		<b>30</b>	<b>586</b>	
<b>Reconnected this week:</b>	3	60		3	17	
<b>Reconnected to Date:</b>	<b>91</b>	<b>2993</b>		<b>15</b>	<b>508</b>	
<b>Currently Disconnected:</b>	<b>59</b>	<b>247</b>		<b>15</b>	<b>78</b>	
<b>Pending Reconnects:</b>	3	13		1	3	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	3		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	

Date: September 22, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.

Reporting for the week ending: September 20th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	42		0	20	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3282</b>		<b>30</b>	<b>606</b>	
<b>Reconnected this week:</b>	5	69		2	19	
<b>Reconnected to Date:</b>	<b>96</b>	<b>3062</b>		<b>17</b>	<b>527</b>	
<b>Currently Disconnected:</b>	<b>54</b>	<b>220</b>		<b>13</b>	<b>79</b>	
<b>Pending Reconnects:</b>	2	4		3	4	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	0	3		0	0	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	0		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	





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Date: October 7th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba. These numbers differ from the last report Sept 22/08, as we are now reporting Gas/Electric combined only.

Reporting for the week ending: October 4th

### Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3110</b>		<b>30</b>	<b>339</b>	
<b>Reconnected this week:</b>	26	72		5	13	
<b>Reconnected to Date:</b>	<b>124</b>	<b>3041</b>		<b>25</b>	<b>232</b>	
<b>Currently Disconnected:</b>	<b>26</b>	<b>69</b>		<b>5</b>	<b>9</b>	
<b>Pending Reconnects:</b>	8	1		2	2	

### Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	10	51		3	4	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	3		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: October 14th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba. These numbers differ from the last report Sept 22/08, as we are now reporting Gas/Electric combined only.

Reporting for the week ending: October 11th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3110</b>		<b>30</b>	<b>336</b>	
<b>Reconnected this week:</b>	7	8		0	1	
<b>Reconnected to Date:</b>	<b>131</b>	<b>3049</b>		<b>25</b>	<b>332</b>	
<b>Currently Disconnected:</b>	<b>21</b>	<b>69</b>		<b>5</b>	<b>4</b>	
<b>Pending Reconnects:</b>	5	0		1	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Intentional Avoidance:</b>	0	0		0	0	
<b>Unavailable:</b>	0	0		0	0	
<b>Vacant:</b>	6	47		3	4	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	2		0	0	
<b>Face to Face Complete:</b>	0	0		0	0	



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Date: October 20th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: October 18th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3111</b>		<b>30</b>	<b>336</b>	
<b>Reconnected this week:</b>	2	4		0	0	
<b>Reconnected to Date:</b>	<b>135</b>	<b>3054</b>		<b>27</b>	<b>332</b>	
<b>Currently Disconnected:</b>	<b>15</b>	<b>57</b>		<b>3</b>	<b>4</b>	
<b>Pending Reconnects:</b>	5	0		2	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	4		0	0	
<b>Vacant:</b>	6	47		3	4	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	1		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: October 27th, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: October 25th

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected since Oct 1:</b>	0	10		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3122</b>		<b>30</b>	<b>336</b>	
<b>Reconnected :</b>	2	15		0	0	
<b>Reconnected to Date:</b>	<b>137</b>	<b>3069</b>		<b>27</b>	<b>332</b>	
<b>Currently Disconnected:</b>	<b>13</b>	<b>53</b>		<b>3</b>	<b>4</b>	
<b>Pending Reconnects:</b>	5	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	4	44		3	4	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	1		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: November 10, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: November 8, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	3		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3128</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	1	4		0	1	
<b>Reconnected to Date:</b>	<b>140</b>	<b>3078</b>		<b>27</b>	<b>335</b>	
<b>Currently Disconnected:</b>	<b>10</b>	<b>50</b>		<b>3</b>	<b>3</b>	
<b>Pending Reconnects:</b>	3	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	4		0	0	
<b>Vacant:</b>	5	39		3	3	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	1	1		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: November 19, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: November 15, th.

### Disconnect / Reconnect Summary

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	2		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3130</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	0	7		0	1	
<b>Reconnected to Date:</b>	<b>140</b>	<b>3085</b>		<b>27</b>	<b>335</b>	
<b>Currently Disconnected:</b>	<b>10</b>	<b>45</b>		<b>3</b>	<b>3</b>	
<b>Pending Reconnects:</b>	3	0		0	0	

### Customer / Premises Categories

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	4		0	0	
<b>Vacant:</b>	5	36		3	3	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: November 24, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: November 22, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	3		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3133</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	0	4		0	0	
<b>Reconnected to Date:</b>	<b>140</b>	<b>3089</b>		<b>27</b>	<b>335</b>	
<b>Currently Disconnected:</b>	<b>10</b>	<b>44</b>		<b>3</b>	<b>3</b>	
<b>Pending Reconnects:</b>	3	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	5	36		3	3	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: December 1, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: November 29, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	1		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3134</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	0	1		1	0	
<b>Reconnected to Date:</b>	<b>140</b>	<b>3090</b>		<b>28</b>	<b>335</b>	
<b>Currently Disconnected:</b>	<b>10</b>	<b>44</b>		<b>2</b>	<b>3</b>	
<b>Pending Reconnects:</b>	3	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	5	36		2	3	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	





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Date: December 8, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: December 6, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	1		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3134</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	0	2		1	0	
<b>Reconnected to Date:</b>	<b>140</b>	<b>3092</b>		<b>28</b>	<b>335</b>	
<b>Currently Disconnected:</b>	<b>10</b>	<b>42</b>		<b>2</b>	<b>3</b>	
<b>Pending Reconnects:</b>	4	1		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	5	34		2	3	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: December 15, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: December 13, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	1		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3135</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	0	1		0	0	
<b>Reconnected to Date:</b>	<b>142</b>	<b>3093</b>		<b>28</b>	<b>335</b>	
<b>Currently Disconnected:</b>	<b>8</b>	<b>42</b>		<b>2</b>	<b>3</b>	
<b>Pending Reconnects:</b>	2	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	3		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	1	34		2	3	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: December 22, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: December 20, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	1		0	0	
<b>Disconnected to Date:</b>	<b>150</b>	<b>3136</b>		<b>30</b>	<b>338</b>	
<b>Reconnected this week:</b>	1	4		0	1	
<b>Reconnected to Date:</b>	<b>143</b>	<b>3097</b>		<b>28</b>	<b>336</b>	
<b>Currently Disconnected:</b>	<b>7</b>	<b>39</b>		<b>2</b>	<b>2</b>	
<b>Pending Reconnects:</b>	1	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	2		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	1	32		2	2	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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Date: December 29, 2008

Please find below the 2008 Residential disconnected and reconnected statistical data for Manitoba.  
 Reporting for the week ending: December 27, th.

**Disconnect / Reconnect Summary**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Disconnected this week:</b>	0	0		0	0	
<b>Disconnected to Date:</b>	150	3136		30	338	
<b>Reconnected this week:</b>	0	0		0	0	
<b>Reconnected to Date:</b>	143	3097		28	336	
<b>Currently Disconnected:</b>	7	39		2	2	
<b>Pending Reconnects:</b>	2	0		0	0	

**Customer / Premises Categories**

	Winnipeg Accounts			Rural Manitoba Accounts		
	Gas	Electric	Customers	Gas	Electric	Customers
<b>Cust Request :</b>	3	2		0	0	
<b>Gas Off/All Elec:</b>	0	3		0	0	
<b>Vacant:</b>	1	32		2	2	
<b>Technical:</b>	0	0		0	0	
<b>Safety:</b>	0	1		0	0	
<b>Vacant After Oct 1:</b>	0	0		0	0	
<b>RTB Failure:</b>	0	1		0	0	
<b>Face to Face Complete:</b>	1	0		0	0	



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October 6, 2009

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated September 30, 2009.

*In summary, the report indicates the following:*

Winnipeg Rural

Number of Accounts Currently Disconnected:	159	34
Number of Accounts Pending Reconnection:	58	19
Number of Confirmed Vacant Properties:	55	8
Number of confirmed Vacants after Sept 30:	1	0
Number of Potential Vacant Properties:	20	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	1
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	3	3
Number of Accounts FTF Complete Cust responsible for Gas Service only:	0	1
Number of Accounts PUB Approved remain off Unauthorized Use:	8	1
Number of Accounts PUB Approved remain off Poor Payment Pattern:	16	1

Since May 15/09 we disconnected a total of 35 Gas services and 2306 Electric services in Winnipeg, and 9 Gas services and 324 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those 20 accounts which remain Potential Vacants. There are 3 accounts in Winnipeg and 3

accounts in the Rural area that the Gas services remain disconnected from previous years and are being treated as all Electric Services.

Explanations of the accounts are provided on the report for the categories listed in the Summary lists.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk  
Senior Administrative Representative  
360-5084

TS

cc Patti Ramage Rosanne Sutton Zena Kavanagh



360 Portage Ave • Winnipeg Manitoba Canada • R3C 2P4  
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October 15, 2009

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 15, 2009.

***In summary, the report indicates the following:***

Winnipeg Rural

Number of Accounts Currently Disconnected:	81	13
Number of Accounts Pending Reconnection:	3	1
Number of Confirmed Vacant Properties:	52	8
Number of Potential Vacant Properties:	8	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	2	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	1
Number of Accounts PUB Approved remain off Unauthorized Use:	5	1
Number of Accounts PUB Approved remain off Poor Payment Pattern:	10	1

Since May 15/09 we disconnected a total of 35 Gas services and 2306 Electric services in Winnipeg, and 9 Gas services and 324 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are continuing to monitor those 8 accounts which remain Potential Vacants. There is 1 account in Winnipeg and 1 account in the Rural area that the Gas services remain disconnected from previous years and are being treated as all Electric Services.

Explanations of the accounts are provided on the report for the categories listed in the Summary lists. As well enclosed are the diary remarks of all the Vacants and those accounts where we were given PUB permission to leave the accounts off past the September 30<sup>th</sup> requirement.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk  
Senior Administrative Representative  
360-5084

TS

cc Patti Ramage Rosanne Sutton Zena Kavanagh





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November 3, 2009

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 31, 2009.

*In summary, the report indicates the following:*

	<u>Winnipeg</u>	<u>Rural</u>
Number of Accounts Currently Disconnected:	65	13
Number of Accounts Pending Reconnection:	1	1
Number of Confirmed Vacant Properties:	46	9
Number of Potential Vacant Properties:	7	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	0	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	1
Number of Accounts PUB Approved remain off Unauthorized Use:	3	0
Number of Accounts PUB Approved remain off Poor Payment Pattern:	7	1

Since May 15/09 we disconnected a total of 36 Gas services and 2312 Electric services in Winnipeg, and 9 Gas services and 327 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are continuing to monitor those 7 accounts which remain Potential Vacants. There is 0 accounts in Winnipeg and 1 account in the Rural area that the Gas services remain disconnected from previous years and are being treated as all Electric Services.

Explanations of the accounts are provided on the report for the categories listed in the Summary lists.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk  
Senior Administrative Representative  
360-5084

TS

cc Patti Ramage Rosanne Sutton Zena Kavanagh



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November 30, 2009

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated November 30, 2009.

***In summary, the report indicates the following:***

Winnipeg Rural

Number of Accounts Currently Disconnected:	52	7
Number of Accounts Pending Reconnection:	0	0
Number of Confirmed Vacant Properties:	43	6
Number of Potential Vacant Properties:	0	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	0	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	0
Number of Accounts PUB Approved Remain Off	8	0

Since May 15/09 we disconnected a total of 36 Gas services and 2314 Electric services in Winnipeg, and 9 Gas services and 330 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk  
Senior Administrative Representative  
360-5084

cc Patti Ramage Rosanne Sutton Zena Kavanagh



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January 4, 2010

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated December 31, 2009.

***In summary, the report indicates the following:***

Winnipeg Rural

Number of Accounts Currently Disconnected:	44	7
Number of Accounts Pending Reconnection:	0	0
Number of Confirmed Vacant Properties:	36	6
Number of Potential Vacant Properties:	0	0
Number of Accounts with Safety Concerns:	0	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	0	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	0	1
Number of Accounts FTF Complete Cust responsible for Gas Service only:	1	0
Number of Accounts PUB Approved Remain Off	7	0

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk  
Senior Administrative Representative  
360-5084

cc Patti Ramage Rosanne Sutton Zena Kavanagh



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October 2, 2008

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 2, 2008.

*In summary, the report indicates the following:*

	<u>Winnipeg</u>	<u>Rural</u>
Number of Accounts Currently Disconnected:	103	12
Number of Accounts Pending Reconnection:	22	6
Number of Confirmed Vacant Properties:	66	6
Number of Potential Vacant Properties:	1	0
Number of Accounts with Safety Concerns:	3	0
Number of Accounts with Technical Concerns:	0	0
Number of Accounts FTF Completed Cust Request Remain Off:	4	0
Number of Accounts Disconnected RTB Failure:	1	0
Number of Accounts Treated as all Electric Services:	3	0
Number of Accounts FTF Complete Cust responsible for Gas Service only:	3	0

This year we disconnected a total of 150 Gas services and 3110 Electric services in Winnipeg, and 30 Gas services and 340 Electric Services in the Rural areas which fall under the PUB Board Order 14/08. The difference in this final Disconnect numbers has been adjusted to reflect actual Combined Gas/Electric Services Disconnected, due to reporting adjustments made.

We are closely monitoring those 4 accounts where customers requested the services remain disconnected. There are 3 accounts in Winnipeg that the Gas services remain disconnected from previous years and are being treated as all

Electric Services.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Vacant accounts have all been confirmed and the Diary notes are to follow on Monday October 6<sup>th</sup>, 2008.

The Load Limiter Roster is being developed and will be available later next week.

If you have any questions, please don't hesitate to contact me.

Yours truly,

Theresa Stasiuk  
Senior Administrative Representative  
360-5084

TS

cc Patti Ramage Rosanne Sutton



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November 3, 2008

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated October 31, 2008.

***In summary, the report indicates the following:***

Winnipeg Rural

Number of Accounts Currently Disconnected:	64	7
Number of Accounts Pending Reconnection:	7	1
Number of Confirmed Vacant Properties:	46	6
Number of Accounts with Safety Concerns:	1	0
Number of Accounts Cust Request Remain Off:	2	0
Number of Accounts Disconnected RTB Failure:	1	0
Number of Accounts Treated as all Electric Services:	6	0
Number of Accounts DNP after Oct 1 and are Vacant:	1	0

This year we disconnected a total of 150 Gas services and 3127 Electric services in Winnipeg, and 30 Gas services and 338 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those accounts where customers requested the services remain disconnected.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Load Limiter Roster has been developed and is continually being updated.

If you have any questions, please don't hesitate to contact me.

Yours truly,  
Theresa Stasiuk  
Senior Administrative Representative  
360-5084

cc Patti Ramage Rosanne Sutton Trevor Buchberger Lois Morrison



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December 3, 2008

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated December 1, 2008.

***In summary, the report indicates the following:***

Winnipeg Rural

Number of Accounts Currently Disconnected:	51	4
Number of Accounts Pending Reconnection:	3	0
Number of Confirmed Vacant Properties:	39	4
Number of Accounts with Safety Concerns:	1	0
Number of Accounts Cust Request Remain Off:	2	0
Number of Accounts Disconnected RTB Failure:	0	0
Number of Accounts Treated as all Electric Services:	6	0
Number of Accounts Gas Only Completed Face to Face:	1	0

This year we disconnected a total of 150 Gas services and 3133 Electric services in Winnipeg, and 30 Gas services and 338 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those accounts where customers requested the services remain disconnected.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Load Limiter Roster has been developed and is continually being updated.

If you have any questions, please don't hesitate to contact me.

Yours truly,  
Theresa Stasiuk  
Senior Administrative Representative  
360-5084

cc Patti Ramage Rosanne Sutton Trevor Buchberger Lois Morrison





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January 6, 2009

Mr. H. M. Singh  
The Public Utilities Board  
400 – 330 Portage Avenue  
Winnipeg, MB  
R3C 0C4

Dear Hollis:

Re: S1 Report Summary

Enclosed is a copy of the latest S1 Report dated December 31, 2008.

*In summary, the report indicates the following:*

Winnipeg Rural

Number of Accounts Currently Disconnected:	45	3
Number of Accounts Pending Reconnection:	2	0
Number of Confirmed Vacant Properties:	35	3
Number of Accounts with Safety Concerns:	1	0
Number of Accounts Treated as all Electric Services:	6	0
Number of Accounts Gas Only Completed Face to Face:	1	0

This year we disconnected a total of 150 Gas services and 3136 Electric services in Winnipeg, and 30 Gas services and 338 Electric Services in the Rural areas which fall under the PUB Board Order 14/08.

We are closely monitoring those accounts where customers requested the services remain disconnected.

Explanations of the accounts with Safety, Technical, Customer Request to remain disconnected where Face to Face (FTF) is Complete & Customer is responsible for Gas only, have all been noted on the report.

The Load Limiter Roster has been developed and is continually being updated.

If you have any questions, please don't hesitate to contact me.

Yours truly,  
Theresa Stasiuk  
Senior Administrative Representative  
360-5084

cc Patti Ramage Rosanne Sutton Trevor Buchberger Lois Morrison