Please provide an electronic copy of the map which shows the boundary streets for each financial district within the City of Winnipeg.

ANSWER:

An electronic copy can be found on Manitoba Hydro's external website as Attachment 1 to CITY/MH I-1. The map outlines the Manitoba Hydro operating district boundaries within the City of Winnipeg.







Please refer to Schedule E-5 (page 68) in Appendix 11-1. Provide the calculation by which class contributions to the seasonal system peaks in both summer and winter have been averaged to develop the allocators (2CP) using average of load research data for 2006/07 and 2007/08.

ANSWER:

The calculation of the 2CP Demand allocator described in Schedule E5 is shown in Schedule D1 (page 53, Appendix 11.1).

Please see Manitoba Hydro's response to CAC/MSOS/MH I-71(a) for the Load Research data used to calculate the average Seasonal Coincident Peak Load Factors (CP LF) for all classes in the active Load Research sample. The seasonal A&RL CP load factor is taken from the Load Research results for 1999/2000 as the A&RL class is not included in the current Load Research sample.

Please refer to Schedule E6 (page 69) in Appendix 11-1. Provide the class noncoincident demands including losses that have been developed, including the historical data derived from the average of load research data available from fiscal years 2003-2006 and 2008 and the maximum demand requirements of each class.

ANSWER:

The calculation of the Class Non-Coincident Peak Demand (NCP) allocator described in Schedule E6 is shown in Schedule D5 (pages 57-58, Appendix 11.1).

Please see Manitoba Hydro's response to CAC/MSOS/MH I-71(a) for the Load Research data used to calculate the average Seasonal Coincident Peak Load Factors (CP LF) and Class Coincidence Factor (CF) used in Schedule D5 for all classes in the active Load Research sample. The A&RL CP LF and CF are taken from the Load Research results for 1997/98 as the A&RL class is not included the current Load Research sample.

Please refer to Schedule E7 (page 70) in Appendix 11-1. Provide the non-coincident peak demands including losses, including the maximum demand requirements of each class.

ANSWER:

The non coincident peak (NCP) demand includes losses, and represents the maximum demand requirement for each customer class. The NCP demand allocators described in Schedule E7 can be found on page 14 of Appendix 11.2.

Please refer to Schedule E8 (page 71) in Appendix 11-1. Provide the non-coincident peak demand of each class including losses, including the maximum demand requirements of each class.

ANSWER:

The non coincident peak (NCP) demand includes losses, and represents the maximum demand requirement for each customer class. The NCP demand allocators discussed in Schedule E8 can be found on page 14 of Appendix 11.2.

Please refer to Schedule E9 (page 72) in Appendix 11-1. Provide the non-coincident peak demand of each class including losses, including the maximum demand requirements of each class.

ANSWER:

The non coincident peak (NCP) demand includes losses, and represents the maximum demand requirement for each customer class. The NCP demand allocators described in Schedule E9 can be found on page 15 of Appendix 11.2.

Please refer to Schedule E10 (page 73) in Appendix 11.1. Provide the analysis undertaken to estimate the efforts various departments devoted to each customer class, including the budget for each department, the non-specific customer costs and the total weighted table.

ANSWER:

Please see Manitoba Hydro's response to RCM/TREE/MH I-2(g).

Please refer to Schedule E11 (page 74) in Appendix 11.1. Provide the analysis undertaken to determine the percentage of customer-related costs assignable to each class, including the detailed billing study and the forecast customer numbers.

ANSWER:

Please see Manitoba Hydro's response to RCM/TREE/MH I-2(g).

Please refer to Schedule E12 (page 75) in Appendix 11.1. Provide the analysis undertaken to determine the percentage of customer-related costs assignable to each class, including the detailed collection study and the forecast customer numbers.

ANSWER:

Please see Manitoba Hydro's response to RCM/TREE/MH I-2(g).

Please refer to Schedule E13 (page 76) in Appendix 11-1. Provide the number of customers, the adjustments for the water heating and street/sentinel lighting and the basis for the adjustments.

ANSWER:

The unadjusted customer counts used to calculate the allocator described in Schedule E13 can be found in Schedule D5 ('Forecast # Cust.', page 57, Appendix 11.1). The customer count shown for A&RL in Schedule D5 represents the unreduced fixture count for the class.

Marketing Research and Development costs are allocated on unweighted customer count for all classes except Roadway and Sentinel Lighting customers, who use fixture count reduced by a factor of ten. These are the only costs in the PCOSS that are allocated on derated streetlight count, or where every ten lights are treated as one customer. The nature of Marketing R&D costs is such that there is no obvious causal relationship to energy usage, peak demand, customer count or even the number of ties into the distribution system. The reduction is a compromise between no allocation of customer related distribution costs for Area and Roadway Lighting, and an allocation based on unreduced fixture count.

Flat Rate Water Heating customers are excluded from the allocation table as the customers are already included as part of the primary rate class, i.e. Residential or General Service.

Please refer to Schedule E16 (page 79) in Appendix 11-1. Provide the number of taps into the distribution system that would be required if the lights were connected in a series through a relay.

ANSWER:

For the allocation of Distribution Poles & Wires the streetlight count reflects the number of taps into the distribution system that would be required if the lights were connected in a series through a relay. The estimate of the number of taps assumes six lights per tap for greater than 250 Watt fixtures, and ten per tap for 250 Watt and less. Based upon the forecast fixtures in PCOSS10 of 6,858 lamps greater than 250 watts and 120,681 of 250 Watts or less, the estimated number of taps into the distribution system if connected in series through a relay would be 13,211.

A further adjustment is made to recognize that customer costs of the secondary distribution system should not be allocated to street lights since some lights will already include the cost of dedicated secondary and since they are already allocated demand costs associated with the secondary system. This 42% reduction yields the 7,662 connections included in the allocator described in Schedule E16, which can be found in Appendix 11.2, page 9.

<u>CITY/MH I-12</u>

Manitoba Hydro has indicated that both interest cost and contribution to reserves are allocated among its different classes of assets on the basis of average net plant in service for each asset class. Please provide the analysis undertaken to determine the allocated portion of interest and contribution to reserves for both the Residential category and the Area and Roadway Lighting category.

ANSWER:

The Residential, Area & Roadway Lighting, as well as other classes, are allocated a share of Interest costs of all upstream plant that is based upon average net plant in service. The costs of these upstream assets are allocated to customers following the three step process used in the Cost of Service study:

- Functionalization Interest costs are first functionalized by allocating the costs across the Functionalized average net plant in service. The Functionalized rate base used to allocate Interest and Contribution to Reserve is shown in Schedule C8, Appendix 11.1, page 35;
- 2) Classification The functionalized costs are then classified as Energy, Demand, or Customer Related based upon the driver that caused the cost to be incurred. The classification of each Functionalized cost is shown in Schedule E1 (Appendix 11.1, page 63). The allocation table used for each cost includes a E, D or C prefix to indicate whether the costs are Classified as Energy (E), Demand (D) or Customer (C) related;
- 3) Allocation Only after being Functionalized and Classified can the Interest cost of shared upstream plant be allocated among the customer classes. All costs shown in Schedule E1 indicate the Allocation Table used to allocate the cost, which can be found, along with the resulting Allocated Costs using each table, in Appendix 11.2.

For example, the total Interest cost for the Transmission function is \$91.4 million based on the average net Transmission plant in service in PCOSS10. Transmission is classified as Demand in the PCOSS and allocated using table D14 '2CP Seasonal Demand'. The Residential class share of the D14 table is 25.5%, which results in an allocation of

\$23.3 million of Transmission Interest costs to the class. A&RL share of the D14 table is 0.2%, which results in an allocation of \$188,500 in Transmission Interest costs to the class.

Please see Manitoba Hydro's response to CITY/MH I-14 for a discussion of Interest costs directly assigned to the Area & Roadway Lighting class based on end-use plant.

Please provide a complete breakdown of all direct operating costs associated with the Area and Roadway Lighting category, indicating the portion attributable to the City of Winnipeg. Please provide an explanation for each item.

ANSWER:

Operating costs directly assigned to A&RL include staff hours and primary costs (largely materials and purchased services) that are charged directly to A&RL specific maintenance orders, as well as the associated overheads.

Under Manitoba Hydro's costing methodology, corporate general and administration depreciation costs are included in Operating costs either as part of the activity charges or overhead applied as a percentage of activity charges. As a result the Operating costs of both directly charged staff hours and associated overheads for A&RL include a component that is actually depreciation related. For presentation purposes in the PCOSS, the amount of this deprecation expense has been estimated and recategorized from Operating to Depreciation. Costs by function or SCC do not change as a result of the recategorization, merely the portion shown as Operating versus Depreciation in the PCOSS.

The table below shows the operating costs by component in PCOSS10, as filed December 1, 2009.

	Direct Operating in PCOSS10 (\$ 000's)
Labour Activity	4,329
Direct Materials and Purchased Services	655
Overheads	1,723
Less: Depreciation in OH/Activity Rates	(981)
Amortization of NR Customer Contributions	1,752
Direct Operating Costs	7,477

Manitoba Hydro is not able to provide a precise allocation of Operating costs to the A&RL related to the City of Winnipeg. Based on share of revenue, an approximate amount of Operating costs attributable to the City of Winnipeg is \$4.6 million.

Please provide a complete breakdown of all direct interest costs associated with the Area and Roadway Lighting category, indicating the portion attributable to the City of Winnipeg. Please provide an explanation for each item.

ANSWER:

Direct Interest costs associated with the A&RL class in the PCOSS include Finance Expense, Contribution to Reserves and Capital Tax allocated based on net end-use dedicated plant in service. End-use dedicated plant for the A&RL class includes dedicated secondary street light wire, street light arms, luminaires and standards. The capital cost used to allocate Interest in the PCOSS is reduced by the amount of Non Refundable Customer Contributions received from the customer for towards the installation of the plant.

The rate base for Buildings and General Equipment is functionalized using forecast Operating and Maintenance costs (excluding fuel, power purchases and water rentals), which includes a portion functionalized as dedicated to A&RL. Only Capital Tax and Contribution to Reserves are allocated on Buildings and General Equipment in the PCOSS, as the cost allocation process already includes finance expense relating to common facilities and equipment in either activity charges or overhead applied as a percentage of activity charges. As a result finance expense related to Buildings and General Equipment is included in the Operating costs allocated or assigned to all classes in the PCOSS, rather than the Interest costs.

				Total Interest
	Finance	Capital	Contribution	in PCOSS10
	Expense	Tax	to Reserve	(\$000s)
Dedicated A&RL Plant	2,120	221	970	3,311
Share of Buildings	n/a	45	199	244
Share of General Equipment	n/a	41	187	227
Directly Assigned Interest	2,120	307	1,355	3,782

Manitoba Hydro is not able to provide a precise allocation of Interest costs to the A&RL within the City of Winnipeg. Based on share of revenue, an approximate amount of Interest attributable to the City of Winnipeg is \$2.3 million.

Please provide a complete breakdown of all direct depreciation costs associated with the Area and Roadway Lighting category, indicating the portion attributable to the City of Winnipeg. Identify all depreciated items and associated costs.

ANSWER:

End-use dedicated plant for the A&RL class includes dedicated secondary street light wire, street light arms, luminaires and standards. The capital cost in the PCOSS is reduced by the amount of Non Refundable Customer Contributions paid by the customer for installation of the plant.

Please also see Manitoba Hydro's response to CITY/MH I-13 for a discussion of the Depreciation included in Operating as part of overhead or activity rates.

The table below demonstrates the components of direct Depreciation costs assigned to the A&RL class.

	Direct Depreciation in
	PCOSS10 (\$000's)
Depreciation on Dedicated A&RL Plant	3,314
Depreciation in OH/Activity Rates	981
Less: Amortization of NR Customer Contributions	(1,752)
Direct Depreciation Costs	2,544

Manitoba Hydro is not able to provide a precise allocation of Depreciation costs to the A&RL within the City of Winnipeg. Based on share of revenue, an approximate amount of Depreciation attributable to the City of Winnipeg is \$1.6 million.

Manitoba Hydro has indicated that energy costs equate to upstream or allocated costs. PCOSS10 indicates that for the Area and Roadway Lighting category, the allocated costs (pages 17 to 42 in Appendix 11.2) are \$6,690,000, which amounts to \$0.0673/kWh, based on 99,432,000 kWh usage. This represents a margin of approximately 45% above the actual cost of \$0.04654 which is indicated on Schedule B2 (page 16) of Appendix 11.1. In contrast, the proposed rate for the Residential category (page 3 of Tab 10) is \$0.0647 (based on 1216 kWh average monthly usage), which represents a margin of only 12% above the actual cost of \$0.0576, according to Schedule B2 (page 16) of Appendix 11.1. Please explain why the Area and Roadway Lighting Category is subject to a margin almost 4 times that of the Residential category.

ANSWER:

There are several fundamental corrections that need to be made before comparing the "margin" on energy costs for A&RL and the Residential class as contemplated in the IR.

The A&RL allocated costs of 6.73¢/kWh is not comparable to the 4.65¢/kWh Energy unit costs from Schedule B2 (Appendix 11.1, page 16) for the following reasons:

- The Energy unit costs shown in Schedule B2 for A&RL do include some, but not all, of the allocated costs for shared upstream plant. The Energy unit costs include the allocated Demand and Energy related costs of common plant, but does not include any Customer related costs from either common Distribution Plant or from the Customer Service function. Instead A&RL's share of allocated Customer costs, along with the directly assigned costs of dedicated end-use plant, is included in the Customer unit costs as calculated in Schedule B2, rather than Energy unit costs.
- The unit costs calculated in Schedule B2 have been reduced for the allocation of Net Export Revenue, while the 6.73¢/kWh as calculated in the IR has not.

If Schedule B2 were modified to include the allocated Customer costs in the calculated Energy unit costs, and no Net Export Revenue reduction was applied when calculating the Energy unit costs, the unit costs would match the 6.73¢/kWh calculated in the IR.

Regardless the unit costs and rates of the two customer classes cannot be compared in the manner attempted in the IR. Rates for Residential customers include both a basic monthly charge, and charge for energy consumption that is designed to collect Energy and Demand costs, as well as any remaining Customer costs not recovered via the monthly charge. Rates for A&RL are based on a flat monthly charge designed to collect the costs of dedicated end-use plant specific to A&RL, as well as all Customer, Demand and Energy related costs of the shared plant/functions.

The A&RL rate structure consists of a monthly charge that varies dependant on the lamp wattage and whether the pole is shared with other distribution facilities or used exclusively for street lighting. The unit costs indicate that on average a monthly charge based on an energy charge of 4.65¢/kWh plus a basic charge of \$8.25 would result in revenue approximately equal to allocated costs. However, this is not the manner that A&RL rates are charged so there is no basis of comparison to the 'margin' that was calculated for Residential in the IR.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E-5 (page 68) in Appendix 11-1. Provide the calculation by which class contributions to the seasonal system peaks in both summer and winter have been averaged to develop the allocators (2CP) using average of load research data for 2006/07 and 2007/08.

ANSWER:

The calculation of the 2CP Demand allocator described in Schedule E5 is shown in the Schedule D1 (page 54, PCOSS11).

The following Load Research data is used to calculate the average Seasonal Coincident Peak Load Factors (CP LF) in PCOSS11 for all classes in the active Load Research sample. The seasonal A&RL CP load factor is taken from the Load Research results for 1999/2000 as the A&RL class is not included in the current Load Research sample.

Calculation of Average Seasonal CP Load Factors from Multi-Year Sample of Available Load Research Studies Corresponding to Highest 50 Winter & Summer Generation Peaks

		Winter CP LF	Winter CP LF (as if not curtailed)	Summer CP LF	Summer CP LF (as if not curtailed)
05/06	Residential	84.6%		88.0%	
07/08	Residential	78.4%		78.1%	
08/09	Residential	77.7%		82.9%	
	Average Residential	80.2%		83.0%	
05/06	GS Small Non Demand	72.3%		73.1%	
07/08	GS Small Non Demand	86.9%		72.8%	
08/09	GS Small Non Demand	77.2%		/3.8%	
	Average GS Small Non Demand	78.8%		73.3%	
05/06	GS Small Demand	81.3%		82.6%	
07/08	GS Small Demand	88.3%		80.9%	
08/09	GS Small Demand	80.5%		81.1%	
	Average GS Small Demand	83.4%		81.5%	
05/06	GS Medium	82.1%		81.7%	
07/08	GS Medium	92.1%		80.3%	
08/09	GS Medium	82.2%		79.6%	
	Average GS Medium	85.5%		80.5%	
05/06	GS Large 750-30 kV	80.9%		84.4%	
07/08	GS Large 750-30 kV	96.7%		81.4%	
08/09	GS Large 750-30 kV	83.9%		79.8%	
	Average GS Large 750-30 kV	87.2%		81.9%	
05/06	GS Large 30-100kV	86.8%		98.8%	
07/08	GS Large 30-100 kV	94.0%		104.6%	
08/09	GS Large 30-100 kV	91.1%		97.8%	
	Average GS Large 30-100 kV	90.6%		100.4%	
05/06	GS Curtailable 30-100kV	111.8%	111.8%	98.9%	98.9%
07/08	GS Curtailable 30-100kV	97.1%	97.1%	114.2%	114.2%
08/09	GS Curtailable 30-100kV	92.8%	92.8%	96.3%	96.3%
	Average GS Curtailable 30-100kV	100.6%	100.6%	103.1%	103.1%
05/06	GS Large > 100kV	98.1%		110.2%	
07/08	GS Large > 100 kV	98.8%		107.0%	
08/09	GS Large > 100 kV	97.7%		104.6%	
	Average GS Large > 100 kV	98.2%		107.3%	
05/06	GS Curtailable >100kV	99.1%	99.1%	98.3%	98.3%
07/08	GS Curtailable >100kV	99.9%	99.9%	101.6%	101.6%
08/09	GS Curtailable >100kV	102.6%	102.6%	100.4%	100.4%
	Average GS Curtailable >100kV	100.5%	100.5%	100.1%	100.1%
05/06	Exports	94.5%		89.4%	
07/08	Exports	83.4%		86.9%	
08/09	Exports	88.6%		83.7%	
	Average Exports	88.8%		86.7%	

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E6 (page 69) in Appendix 11-1. Provide the class noncoincident demands including losses that have been developed, including the historical data derived from the average of load research data available from fiscal years 2003-2006 and 2008 and the maximum demand requirements of each class.

ANSWER:

The calculation of the Class Non-Coincident Peak Demand (NCP) allocator described in Schedule E6 is shown in Schedule D5 (pages 58-59, PCOSS11).

The following Load Research data is used to calculate the average Seasonal Coincident Peak Load Factors (CP LF) and Class Coincidence Factor (CF) used in Schedule D5 for all classes in the active Load Research sample. The A&RL CP LF and CF are taken from the Load Research results for 1997/98 as the A&RL class is not included the current Load Research sample.

Calculation of Average Load Factors and NCP Coincidence Factors from Multi-Year Sample of Available Load Research Studies

		CP Load	CP LF	Overall
		Factor	(as if not curtailed)	CF
02/03	Residential	52.0%	ountailouj	91.6%
03/04	Residential	51.6% 49.0%		93.9% 91.7%
04/05	Residential	53.6%		87.8%
07/08	Residential	51.4%		89.6%
08/09	Residential	50.2%		92.1%
	Average Residential	51.3%		91.1%
02/03	GS Small Non Demand	60.2%		87.3%
03/04	GS Small Non Demand	62.7% 64.4%		87.4% 84.1%
05/06	GS Small Non Demand	61.6%		83.0%
07/08 08/09	GS Small Non Demand GS Small Non Demand	61.1% 61.7%		88.7% 84.8%
	Average GSS Non Demand	62.0%		85.9%
02/03	GS Small Demand	63.9%		88.7%
03/04	GS Small Demand	65.7%		81.8%
04/05	GS Small Demand	60.8%		88.7%
07/08	GS Small Demand	65.4%		92.5%
08/09	GS Small Demand	66.4%		89.6%
	Average GSS Demand	65.1%		88.1%
02/03	GS Medium	67.3%		91.8%
03/04	GS Medium	72.5%		92.0%
04/05	GS Medium	73.6%		90.6%
07/08	GS Medium	73.0%		92.8%
08/09	GS Medium	72.4%		89.9%
05.5	Average GSM	/1.5%		91.6%
02/03	GS Large 750-30 kV GS Large 750-30 kV	72.8%		84.2% 96.2%
03/04	GS Large 750-30 kV	79.4%		90.2% 87.8%
05/06	GS Large 750-30 kV	81.2%		84.2%
07/08	GS Large 750-30 kV	80.3%		88.7%
08/09	Average GSL 0-30kV	78.7%		88.6%
				00.070
02/03	GS Large 30-100 kV	89.0%		77.5%
03/04	GS Large 30-100 kV	96.1%		71.8%
05/06	GS Large 30-100 kV	83.2%		77.7%
07/08	GS Large 30-100 kV	92.4%		72.4%
08/09	GS Large 30-100 kV	85.9%		83.2%
02/03	GS Curtailable 30-100kV GS Curtailable 30-100kV	91.3% 117.8%	91.3% 117.8%	76.1% 79.4%
04/05	GS Curtailable 30-100kV	101.4%	101.4%	91.6%
05/06	GS Curtailable 30-100kV	98.0%	98.0%	94.1%
07/08 08/09	GS Curtailable 30-100kV GS Curtailable 30-100kV	96.6% 96.7%	96.6% 96.7%	96.3% 90.4%
	Average GSL 30-100 Curtailable	100.3%	100.3%	88.0%
02/03	GS Large > 100kV	92.0%		87.7%
03/04	GS Large > 100kV	89.5%		88.6%
04/05	GS Large > 100kV	87.0%		91.8%
07/08	GS Large > 100kV	93.2%		90.6%
08/09	GS Large > 100kV	95.5%		83.2%
	Average GSL >100	91.2%		88.8%
02/03	GS Curtailable >100kV	95.5%	95.5%	95.0%
03/04	GS Curtailable >100kV	105.4%	105.4%	84.5% 83.3%
05/06	GS Curtailable >100kV	97.3%	97.3%	95.8%
07/08	GS Curtailable >100kV	98.6%	98.3%	84.4%
08/09	GS Curtaliable >100kV	103.6%	103.6%	83.5%
	Average GSL >100 Curtailable	100.1%	100.1%	87.7%
02/03 03/04	GS Medium SEP GS Medium SEP	68.2% 64.6%		51.9% 40.4%
04/05	GS Medium SEP	51.3%		78.6%
05/06	GS Medium SEP	44.8%		78.7%
07/08 08/09	GS Medium SEP GS Medium SEP	43.1% 46.5%		81.6% 81.7%
	Average SEP - GSM	53.1%		68.8%
02/03	GS Large 750-30 kV SEP GS Large 750-30 kV SEP	142.8% 129.1%		16.3% 12.3%
04/05	GS Large 750-30 kV SEP	70.5%		21.3%
05/06	GS Large 750-30 kV SEP	88.8%		18.0%
07/08	GS Large 750-30 kV SEP	88.5% 105.5%		17.6%
00/09	GG Large 700-30 KV SEP	105.5%		12.1%
	Average SEP - GSL	104.2%		16.4%

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E7 (page 70) in Appendix 11-1. Provide the non-coincident peak demands including losses, including the maximum demand requirements of each class.

ANSWER:

The non coincident peak (NCP) demand includes losses, and represents the maximum demand requirement for each customer class. The NCP demand allocators described in Schedule E7 can be found on page 14 of the 2011 Allocation Program.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E8 (page 71) in Appendix 11-1. Provide the non-coincident peak demand of each class including losses, including the maximum demand requirements of each class.

ANSWER:

The non coincident peak (NCP) demand includes losses, and represents the maximum demand requirement for each customer class. The NCP demand allocators discussed in Schedule E8 can be found on page 14 of the 2011 Allocation Program.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E9 (page 72) in Appendix 11-1. Provide the non-coincident peak demand of each class including losses, including the maximum demand requirements of each class.

ANSWER:

The non coincident peak (NCP) demand includes losses, and represents the maximum demand requirement for each customer class. The NCP demand allocators described in Schedule E9 can be found on page 15 of 2011 Allocation Program.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E10 (page 73) in Appendix 11.1. Provide the analysis undertaken to estimate the efforts various departments devoted to each customer class, including the budget for each department, the non-specific customer costs and the total weighted table.

ANSWER:

The derivation of the allocation table 'C10 Weighted Ratio Customer Service - General' for PCOSS11 can be found in Attachment 1.

Estimate of Class Share for Individual SCC's

	Consumer Consultation & Information	Municipal and Community Relations	Public Accountability	Power Quality	Service Extensions	Customer Policy	Rates & Cost of Service	Load Research
Res	43.7%	80.0%	33.6%	38.9%	18.2%	29.8%	14.8%	19.9%
GSS	26.8%	5.0%	18.8%	12.3%	27.3%	22.9%	13.3%	21.5%
GSM	10.2%	10.0%	14.2%	12.1%	43.6%	22.9%	10.0%	18.9%
GSL 0 - 30 kV	7.6%	2.0%	5.2%	11.3%	7.6%	5.8%	8.4%	27.8%
GSL 30-100KV	4.4%	0.7%	2.5%	10.9%	2.2%	4.3%	8.9%	3.3%
GSL 30-100KV Curtailable	1.5%	0.3%	1.5%	3.7%	0.7%	1.5%	3.0%	1.1%
GSL>100KV	4.8%	1.0%	6.5%	7.1%	0.3%	5.8%	11.4%	2.9%
GSL >100KV Curtailable	1.0%	1.0%	6.5%	3.8%	0.1%	4.1%	8.6%	0.4%
SEP	0.0%	0.0%	5.1%	0.0%	0.0%	0.0%	11.6%	2.7%
Lighting	0.0%	0.0%	6.2%	0.0%	0.0%	2.8%	10.1%	1.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Planned Orders by SCC

	Consumer Consultation &	Municipal and Community	Public Accountability	Power Quality	Service Extensions	Customer Policy	Rates & Cost of Service	Load Research	
	Information	Relations							Total
Planned Orders	19,190,691	2,241,930	2,153,381	2,352,018	2,626,769	450,155	516,956	1,151,959	30,683,859
Percent of Total Planned	63%	7%	7%	8%	9%	1%	2%	4%	100%

Class Share Weighted by Planned Orders

	Consumer Consultation & Information	Municipal and Community Relations	Public Accountability	Power Quality	Service Extensions	Customer Policy	Rates & Cost of Service	Load Research	Total
Res	27.3%	5.8%	2.4%	3.0%	1.6%	0.4%	0.2%	0.7%	41.5%
GSS	16.8%	0.4%	1.3%	0.9%	2.3%	0.3%	0.2%	0.8%	23.1%
GSM	6.4%	0.7%	1.0%	0.9%	3.7%	0.3%	0.2%	0.7%	14.0%
GSL 0 - 30 kV	4.7%	0.1%	0.4%	0.9%	0.7%	0.1%	0.1%	1.0%	8.0%
GSL 30-100KV	2.8%	0.1%	0.2%	0.8%	0.2%	0.1%	0.1%	0.1%	4.4%
GSL 30-100KV Curtailable	0.9%	0.0%	0.1%	0.3%	0.1%	0.0%	0.1%	0.0%	1.5%
GSL>100KV	3.0%	0.1%	0.5%	0.5%	0.0%	0.1%	0.2%	0.1%	4.5%
GSL >100KV Curtailable	0.6%	0.1%	0.5%	0.3%	0.0%	0.1%	0.1%	0.0%	1.7%
SEP	0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.2%	0.1%	0.7%
Lighting	0.0%	0.0%	0.4%	0.0%	0.0%	0.0%	0.2%	0.1%	0.7%
Total	55.2%	7.1%	5.0%	5.7%	8.3%	1.2%	1.7%	3.8%	100.0%

CITY/MH II-7 Attachment 1 Page 2 of 2

Allocation Table	Retail Pros C13 Number Of Customers	spective Cost Of S s - Adj. For Water	ervice Study Htg, Str & Sen	tinel Lighting	Allocation Table	Allocation Retail Prospective Cost Of Service Study Table Class Weighted Share				Allocation Table	Retail Pro C10 Weighte	Retail Prospective Cost Of Service Study C10 Weighted Ratio - Customer Service Total				
		Curt Class	Class	Total			Curt Class	Class	Total			Curt Class	Class	Total		
Residential	Standard & All Electric		445,517	445,517	Residential	Standard & All Electric	0%	40%	40%	Residential	Standard & All Electric	-	217,299	217,299		
	Seasonal		20,855	20,855		Seasonal	0%	2%	2%		Seasonal	-	10,172	10,172		
Total Desidential	Water Heating		460	460	Total Basidential	Water Heating	0%	410/	410	Total Desidential	Water Heating		224	224		
Total Residential		-	400,832	400,832	I otal Residential		0%	41%	41%	Total Residential			227,090	227,090		
General Service Small:	Non-Demand		51,905	51,905	General Service Small:	Non-Demand	0%	19%	19%	General Service Small:	Non-Demand	-	102,381	102,381		
	Demand		11,451	11,451		Demand	0%	4%	4%		Demand	-	22,587	22,587		
	Seasonal		830	830		Seasonal	0%	0%	0%		Seasonal	-	1,637	1,637		
	Water Heating		44	44		Water Heating	0%	0%	0%		Water Heating	-	86	86		
Total General Service Sr	nall	-	64,230	64,230	Total General Service Small		0%	23%	23%	Total General Service Si	nall	-	126,691	126,691		
SEP	GSM		18	18	SEP	GSM	0%	1%	1%	SEP	GSM	-	2,797	2,797		
	GSL		5	5		GSL	0%	0%	0%		GSL	-	777	777		
Total SEP		-	23	23	Total SEP		0%	1%	1%	Total SEP		-	3,574	3,574		
General Service Medium	ı		1,867	1,867	General Service Medium		0%	14%	14%	General Service Medium	1	-	76,758	76,758		
General Service Large	0-30KV		259	259	General Service Large	0-30KV	0%	8%	8%	General Service Large	0-30KV	-	44,162	44,162		
	30-100KV	1	29	30		30-100KV	2%	4%	6%		30-100KV	8,298	23,941	32,239		
	>100KV	3	11	14		>100KV	2%	4%	6%		>100KV	9,274	24,528	33,802		
Total General Service La	irge	4	299	303	Total General Service Large		3%	17%	20%	Total General Service L	arge	17,572	92,632	110,204		
Area & Roadway Lightir	ıg		15,496	15,496	Area & Roadway Lighting		0%	1%	1%	Area & Roadway Lighti	ng	-	3,829	3,829		
Total General Consumer	s	4	548,747	548,751	Total General Consumers		3%	97%	100%	Total General Consumer	's	17,572	531,178	548,751		
Diesel			-	-	Diesel				0%	Diesel				-		
Total System		4	548,747	548,751	Total System		3%	97%	100%	Total System		17,572	531,178	548,751		

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E11 (page 74) in Appendix 11.1. Provide the analysis undertaken to determine the percentage of customer-related costs assignable to each class, including the detailed billing study and the forecast customer numbers.

ANSWER:

The derivation of the allocation tables 'C11 Weighted Customer Count Table - Billing' and 'C12 Weighted Customer Count Table - Collections' for PCOSS11 can be found in Attachment 2.

Attachment 1

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CUSTOMER BILLING - C.S.S. Cost of Service Allocation 1991 with 2011 # of Customers

Source: Obtained from 1991 Cost	t of Service Co A	st Allocation - B	Summary											с	D	Е	F	G	таge	1 01 1	
		Source:												1991 COST		1991	1991	1991 (adj. fo	or 2011 cust.)		
		C Tables	COSTS											ALLOCATION		COST PER	SERVICE	COST ALL	OCATION	RAT	по
	1991 NUMBER	2011 NUMBER	Customer			Collections of	Collection		Remittance	Revenue	Contract					C/A	D / A	E * B	F * B	G/I	H/J
-	OF	OF	Billing	Adjustments	Self Reads	Final Accounts	Write-offs	Collections	Control	Accounting	Billings	Admin	Totals	Billings	Collection	Billings	Clctns	Billings	Clctns	Billings	Clctns
RESIDENTIAL	306,847	445,517	2,714,021	496,018	822,920	490,047	1,050,744	221,268	134,969	337,964	63,367	193,452	6,524,770	4,685,060	1,839,711	15.3	6.0	6,802,326	2,671,110	8,120.6	7,392.7
Seasonal	21,764	20,855	115,500	70,363	-	3,862	8,281	1,744	957	7,191	-	13,721	221,619	200,184	21,435	9.2	1.0	191,823	20,540	229.0	56.8
Water Heating	3,307	4,603	5,850	1,069	-	-	-	-	-	364	-	695	7,978	7,771	207	2.3	0.1	10,816	288	12.9	0.8
GSS NonDemand	39,370	51,905	487,511	89,098	105,748	83,834	412,260	37,853	5,195	8,673	-	66,189	1,296,361	744,038	552,323	18.9	14.0	980,932	728,177	1,171.0	2,015.3
GSS Demand	3,860	11,451	61,486	11,237	-	8,224	40,441	3,713	510	851	-	6,493	132,954	78,599	54,355	20.4	14.1	233,170	161,248	278.4	446.3
Seasonal	1,054	830	5,593	3,408	-	187	920	84	46	116	-	664	11,019	9,467	1,552	9.0	1.5	7,455	1,222	8.9	3.4
Water Heating	520	435	920	168	-	-	-	-	-	57	-	109	1,255	1,222	33	2.3	0.1	1,023	27	1.2	0.1
SEP GSM		18														22.4	14.1	403	254	0.5	0.7
SEP GSL		5														48.8	2.2	244	11	0.3	0.0
GSM	1,049	1,867	18,557	3,391	-	2,234	10,985	1,009	92	231	-	1,764	38,262	23,474	14,787	22.4	14.1	41,774	26,315	49.9	72.8
GSL 0-30	148	259	5,236	718	-	-	-	-	13	33	-	1,555	7,555	7,224	331	48.8	2.2	12,641	579	15.1	1.6
GSL 30-100 kV	13	30	460	63	-	-	-	-	1	10	-	137	671	642	29	49.3	2.2				
GSL 30-100 kV Curt		1																49	2	0.1	0.0
GSL 30-100 kV Non Curt	t	29																1,431	65	1.7	0.2
GSL > 100 kV	11	14	389	53	_	_	_	_	1	8	_	116	568	543	25	49.3	22				
GSL >100 kV Curt		2	507							0			200	010	20	17.0	2.2	149	7	0.2	0.0
GSL >100 kV Curt GSL >100 kV Non Curt		11																543	25	0.2	0.0
LICHTING																					
STREET																					
Zone 1	32	97	849	83	-	-	-	-	-	4	-	336	1.272	1.205	66	37.7	2.1	3.643	201	4.3	0.6
Zone 2&3	729	685	19,344	1,885	-	-	-	-	-	80	-	7,660	28,969	27,457	1,512	37.7	2.1	25,798	1,421	30.8	3.9
SENTINEL	19,626	26,565	34,718	6,345	-	-	-	-	-	2,162	-	4,124	47,349	46,119	1,230	2.3	0.1	62,426	1,665	74.5	4.6
-																-		I	J		
	398,330	565,180	3,470,434	683,900	928,668	588,388	1,523,629	265,671	141,785	357,744	63,367	297,015	8,320,601	5,833,005	2,487,596			8,376,645	3,613,158	10,000.0	10,000.0

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E12 (page 75) in Appendix 11.1. Provide the analysis undertaken to determine the percentage of customer-related costs assignable to each class, including the detailed collection study and the forecast customer numbers.

ANSWER:

Please see Manitoba Hydro's response to CITY/MH II-8.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E13 (page 76) in Appendix 11-1. Provide the number of customers, the adjustments for the water heating and street/sentinel lighting and the basis for the adjustments.

ANSWER:

The unadjusted customer counts used to calculate the allocator described in Schedule E13 can be found in Schedule D5 ('Forecast # Cust.', page 58, PCOSS11). The customer count shown for A&RL in Schedule D5 represents the unreduced fixture count for the class.

Marketing Research and Development costs are allocated on unweighted customer count for all classes except Roadway and Sentinel Lighting customers, who use fixture count reduced by a factor of ten. These are the only costs in the PCOSS that are allocated on derated streetlight count, or where every ten lights are treated as one customer. The nature of Marketing R&D costs is such that there is no obvious causal relationship to energy usage, peak demand, customer count or even the number of ties into the distribution system. The reduction is a compromise between no allocation of customer related distribution costs for Area and Roadway Lighting, and an allocation based on unreduced fixture count.

Flat Rate Water Heating customers are excluded from the allocation table as the customers are already included as part of the primary rate class, i.e. Residential or General Service.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please refer to Schedule E16 (page 79) in Appendix 11-1. Provide the number of taps into the distribution system that would be required if the lights were connected in a series through a relay.

ANSWER:

For the allocation of Distribution Poles & Wires the streetlight count reflects the number of taps into the distribution system that would be required if the lights were connected in a series through a relay. The estimate of the number of taps assumes six lights per tap for greater than 250 Watt fixtures, and ten per tap for 250 Watt and less. Based upon the forecast fixtures in PCOSS11 of 7,071 lamps greater than 250 watts and 121,325 of 250 Watts or less, the estimated number of taps into the distribution system if connected in series through a relay would be 13,311.

A further adjustment is made to recognize that customer costs of the secondary distribution system should not be allocated to street lights since some lights will already include the cost of dedicated secondary and since they are already allocated demand costs associated with the secondary system. This 42% reduction yields the 7,720 connections included in the allocator described in Schedule E16, which can be found in the 2011 Allocation Program, page 9.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Manitoba Hydro has indicated that both interest cost and contribution to reserves are allocated among its different classes of assets on the basis of average net plant in service for each asset class. Please provide the analysis undertaken to determine the allocated portion of interest and contribution to reserves for both the Residential category and the Area and Roadway Lighting category.

ANSWER:

The Residential, Area & Roadway Lighting, as well as other classes, are allocated a share of Interest costs of all upstream plant that is based upon average net plant in service. The costs of these upstream assets are allocated to customers following the three step process used in the Cost of Service study:

- Functionalization Interest costs are first functionalized by allocating the costs across the Functionalized average net plant in service. The Functionalized rate base used to allocate Interest and Contribution to Reserve is shown in Schedule C8, PCOSS11, page 35;
- 2) Classification The functionalized costs are then classified as Energy, Demand, or Customer Related based upon the driver that caused the cost to be incurred. The classification of each Functionalized cost is shown in Schedule E1 (PCOSS11, page 63). The allocation table used for each cost includes a E, D or C prefix to indicate whether the costs are Classified as Energy (E), Demand (D) or Customer (C) related;
- 3) Allocation Only after being Functionalized and Classified can the Interest cost of shared upstream plant be allocated among the customer classes. All costs shown in Schedule E1 indicate the Allocation Table used to allocate the cost, which can be found, along with the resulting Allocated Costs using each table, in the 2011 Allocation Program.

For example, the total Interest cost for the Transmission function is \$71.2 million based on the average net Transmission plant in service in PCOSS11. Transmission is classified as Demand in the PCOSS and allocated using table D14 '2CP Seasonal Demand'. The Residential class share of the D14 table is 26.7%, which results in an allocation of \$19.0 million of Transmission Interest costs to the class. A&RL share of the D14 table is 0.2%, which results in an allocation of \$155,000 in Transmission Interest costs to the class.

Please see Manitoba Hydro's response to CITY/MH I-14 for a discussion of Interest costs directly assigned to the Area & Roadway Lighting class based on end-use plant.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please provide a complete breakdown of all direct operating costs associated with the Area and Roadway Lighting category, indicating the portion attributable to the City of Winnipeg. Please provide an explanation for each item.

ANSWER:

Operating costs directly assigned to A&RL include staff hours and primary costs (largely materials and purchased services) that are charged directly to A&RL specific maintenance orders, as well as the associated overheads.

Under Manitoba Hydro's costing methodology, corporate general and administration depreciation costs are included in Operating costs either as part of the activity charges or overhead applied as a percentage of activity charges. As a result the Operating costs of both directly charged staff hours and associated overheads for A&RL include a component that is actually depreciation related. For presentation purposes in the PCOSS, the amount of this deprecation expense has been estimated and recategorized from Operating to Depreciation. Costs by function or SCC do not change as a result of the recategorization, merely the portion shown as Operating versus Depreciation in the PCOSS.

The table below shows the operating costs by component in PCOSS11, as filed May 25, 2010.

	Direct Operating in PCOSS11 (\$ 000's)
Labour Activity	4,227
Direct Materials and Purchased Services	649
Overheads	1,805
Less: Depreciation in OH/Activity Rates	(797)
Direct Operating Costs	5,884

Manitoba Hydro is not able to provide a precise allocation of Operating costs to the A&RL related to the City of Winnipeg. Based on share of revenue, an approximate amount of Operating costs attributable to the City of Winnipeg is \$3.65 million.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please provide a complete breakdown of all direct interest costs associated with the Area and Roadway Lighting category, indicating the portion attributable to the City of Winnipeg. Please provide an explanation for each item.

ANSWER:

Direct Interest costs associated with the A&RL class in the PCOSS include Finance Expense, Contribution to Reserves and Capital Tax allocated based on net end-use dedicated plant in service. End-use dedicated plant for the A&RL class includes dedicated secondary street light wire, street light arms, luminaires and standards. The capital cost used to allocate Interest in the PCOSS is reduced by the amount of Non Refundable Customer Contributions received from the customer for towards the installation of the plant.

The rate base for Buildings and General Equipment is functionalized using forecast Operating and Maintenance costs (excluding fuel, power purchases and water rentals), which includes a portion functionalized as dedicated to A&RL. Only Capital Tax and Contribution to Reserves are allocated on Buildings and General Equipment in the PCOSS, as the cost allocation process already includes finance expense relating to common facilities and equipment in either activity charges or overhead applied as a percentage of activity charges. As a result finance expense related to Buildings and General Equipment is included in the Operating costs allocated or assigned to all classes in the PCOSS, rather than the Interest costs.

				Total Interest
	Finance	Capital	Contribution	in PCOSS11
	Expense	Tax	to Reserve	(\$000s)
Dedicated A&RL Plant	2,735	312	556	3,603
Share of Buildings	n/a	51	92	143
Share of General Equipment	n/a	41	74	115
Directly Assigned Interest	2,735	404	722	3,860

Manitoba Hydro is not able to provide a precise allocation of Interest costs to the A&RL within the City of Winnipeg. Based on share of revenue, an approximate amount of Interest attributable to the City of Winnipeg is \$2.4 million.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Please provide a complete breakdown of all direct depreciation costs associated with the Area and Roadway Lighting category, indicating the portion attributable to the City of Winnipeg. Identify all depreciated items and associated costs.

ANSWER:

End-use dedicated plant for the A&RL class includes dedicated secondary street light wire, street light arms, luminaires and standards. The capital cost in the PCOSS is reduced by the amount of Non Refundable Customer Contributions paid by the customer for installation of the plant.

Please also see Manitoba Hydro's response to CITY/MH II-13 for a discussion of the Depreciation included in Operating as part of overhead or activity rates.

The table below demonstrates the components of direct Depreciation costs assigned to the A&RL class.

	Direct Depreciation in
	PCOSS11 (\$000's)
Depreciation on Dedicated A&RL Plant	3,536
Depreciation in OH/Activity Rates	797
Less: Amortization of NR Customer Contributions	(1,245)
Direct Depreciation Costs	3,087

Manitoba Hydro is not able to provide a precise allocation of Depreciation costs to the A&RL within the City of Winnipeg. Based on share of revenue, an approximate amount of Depreciation attributable to the City of Winnipeg is \$1.9 million.

Provide answers to CITY/MH 1-2 to 1-16, both inclusive, on the basis of PCOSS11, rather than PCOSS10.

Manitoba Hydro has indicated that energy costs equate to upstream or allocated costs. PCOSS10 indicates that for the Area and Roadway Lighting category, the allocated costs (pages 17 to 42 in Appendix 11.2) are \$6,690,000, which amounts to \$0.0673/kWh, based on 99,432,000 kWh usage. This represents a margin of approximately 45% above the actual cost of \$0.04654 which is indicated on Schedule B2 (page 16) of Appendix 11.1. In contrast, the proposed rate for the Residential category (page 3 of Tab 10) is \$0.0647 (based on 1216 kWh average monthly usage), which represents a margin of only 12% above the actual cost of \$0.0576, according to Schedule B2 (page 16) of Appendix 11.1. Please explain why the Area and Roadway Lighting Category is subject to a margin almost 4 times that of the Residential category.

ANSWER:

Please see Manitoba Hydro's response to CITY/MH I-16 for a discussion of reasons the unit costs and rates of the two customer classes cannot be compared in the manner attempted in the IR.