

**Recommendations of the Manitoba Metis Federation Inc.  
Manitoba Hydro 2014/15 & 2015/16 General Rate Application**

1. The Board find that Manitoba Hydro's low-income all-electric customers are particularly vulnerable to any ordered rate increases;
2. The Board find that Manitoba Hydro's DSM programs and in particular the Affordable Energy Program do not provide similar energy saving measures and opportunities for all-electric customers as compared to standard electric customers;
3. The Board Order the preservation of the DSM deferral account whereby any funds within said account are only to be used by Manitoba Hydro specifically for DSM initiatives including the design and implementation of DSM programs for all-electric customers;
4. The Board find that Hydro's revenue requirements are determined, in part, based on the level of Demand-Side Management spending as set out in Hydro's 2015-2016 Power Smart Report and to the extent that Manitoba Hydro's spending on Demand-Side Management in 2015/16 falls below said level, the Board shall direct Manitoba Hydro to place the discrepancy into the DSM deferral account established by way of Board Order 43/13, the disposition of which is to be determined by the Board at the next General Rate Application;
5. The Board recommend that Hydro target higher levels of domestic customer energy savings for all-electric customers, through the use of its budgeted Demand-Side Management investment for 2015/16 and/or through the use of funds within the DSM deferral account;
6. The Board recommend that Hydro conduct a pilot project for cold climate air source heat pumps in an effort to create and collect the necessary data to determine the cost, capacity, efficiency and efficacy of said technology. This will allow Hydro to determine whether it can design a cost-effective DSM program involving cold climate air source heat pumps. The pilot project should involve models of cold climate air source heat pumps from several manufacturers, including ductless models, and the models chosen should be particularly designed to be well suited for very cold climate operation, as recommended by Dunskey Energy Consulting in its recent assessment of the Affordable Energy Program. Hydro should report the results of such a pilot project to the Board;

7. The Board recommend that Hydro evaluate and consider the cost-effectiveness of an appliance replacement program, as recommended by Dunsky Energy Consulting in its recent assessment of the Affordable Energy Program, and report the results of such an assessment to the Board;

8. The Board recommend that Hydro evaluate and consider fuel switching opportunities for all-electric customers including through the use of biomass for space and hot water heating and report back to the Board;

9. The Board recommend that Hydro make best efforts to increase the pace of the Affordable Energy Program;

10. The Board recommend that Hydro hire an independent engineering contractor to conduct a physical survey of the present condition of lower income household insulation and report back to the Board;

11. The Board recommend that Hydro eliminate the late payment charge currently applied to customer's accounts that are in arrears or alternatively recommend that Hydro reduce the interest rate charged from 16.03% annually to the interest rate charged by Hydro in its PAYS program;

12. The Board Order that a Bill Affordability Program for Manitoba Hydro be subject to a multi-stakeholder collaborative process and that any areas of disagreement between the parties with respect to the Bill Affordability Program be determined by the Board by way of further proceedings as initiated or directed by the Board. The MMF is not supportive, at the present time, of the Board ordering that a bill assistance program be a requirement of an overall Bill Affordability Program but rather such a program may form part of the discussions within the aforementioned collaborative process; and

13. The Board Order that Manitoba Hydro file with the Board in future General Rate Applications, the data set out in MMF's Exhibit "9".