Recommended Incremental Minimum Filing Requirements requested by the Manitoba Metis Federation Inc. Manitoba Hydro 2014/15 & 2015/16 General Rate Application

The Manitoba Metis Federation requests that the Public Utilities Board require the following additional information/records be filed by Manitoba Hydro in future general rate applications:

The following annual data, for the last five years, by customer segment for:

- 1. Low-income customers (includes all available income thresholds of LICO);
- 2. All-electric customers (customers not within natural gas areas); and
- 3. Small-medium businesses:
 - Number of customers
 - o Average bills
 - Customer satisfaction
 - o Number and average amounts of security deposits
 - Payment arrangements
 - Late fee incidence
 - o 30-60-90 day arrears
 - Write-offs
 - Disconnections
 - Power Smart unaided awareness (not currently provided for lowincome customers)
 - Load curves (to assess possible differential burdens imposed on system)
 - Load forecast (to assess possible differential burdens imposed on system)

- \circ $\;$ Impact of changes in credit rules and screening
- System reliability
- DSM measures offered, including program terms (including rebates, average customer co-payment, interest rate charged)
- DSM program and measure target population and population reached (also cumulatively from beginning of program)
- Electric space and water heating load growth, including forecast for projection period
- Results of cold climate air source heat pump installations including any results with respect to field testing/monitoring of cold climate air source heat pumps as applicable