

Undertaking # 13

MPI to provide an update of accounts and associated costs of consultants for 2011/'12.

RESPONSE:

See attachment.

SUMMARY OF BASIC'S SHARE OF CONSULTING COSTS

CONSULTANT/VENDOR - BASIC	2009/10 (4)		2010/11(4)		2011/12 (5)	
	Count (1)	Annual Cost	Count (1)	Annual Cost	Count (1)	Annual Cost
INITIATIVES -						
EDS CANADA INC./HEWLETT PACKARD CANADA						
-PROGRAM MANAGEMENT - BPR	7.2	1,999,681	7.0	1,199,496	-	-
-DRIVER SAFETY RATING	5.5	1,104,181	-	76,618	-	-
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	19.4	3,111,548	-	3,015,252	-	-
-STREAMLINED RENEWAL	11.5	2,609,262	-	245,123	-	-
-ENTERPRISE DATA WAREHOUSE	0.2	53,920	-	4,410	-	-
-FUTURE OF SERVICES, PHYSICAL DAMAGE & ROAD SAFETY	-	-	1.6	32,311	0.7	602,143
-CALL CENTRE RE-ENGINEERING	-	-	2.2	100,267	3.0	555,414
-IT OPTIMIZATION	-	-	1.5	7,077	9.7	1,343,641
-DISASTER RECOVERY	-	-	-	-	2.9	256,390
-HUMAN RESOURCES MANAGEMENT SYSTEM	-	-	-	-	5.9	312,423
-PROGRAM MANAGEMENT - BTO	-	-	-	-	1.4	267,116
	43.6	8,878,592	12.3	4,680,554	23.6	3,337,127
BEARINGPOINT (2)						
-PROGRAM MANAGEMENT (BPR)	-	17,332	-	-	-	-
-DRIVER SAFETY RATING	-	-	-	10,087	-	-
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	-	390,754	-	-	-	-
	-	408,086	-	10,087	-	-
PRICE WATERHOUSE COOPERS (2)						
-PROGRAM MANAGEMENT (BPR)	-	81,040	-	2,961	-	-
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	5.0	1,119,490	-	643,755	-	-
-STREAMLINED RENEWAL	-	-	-	13,035	-	-
	5.0	1,200,530	-	659,751	-	-
FINEOS						
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	11.0	3,903,805	-	1,527,860	-	-
MEYERS NORRIS PENNY						
-PROGRAM MANAGEMENT (BPR)	-	92,544	-	49,945	-	-
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	1.0	72,132	-	12,652	-	-
-CALL CENTRE RE-ENGINEERING	-	-	1.0	1,733	-	8,481
-FUTURE OF SERVICES, PHYSICAL DAMAGE & ROAD SAFETY	-	-	-	-	-	32,290
-HUMAN RESOURCES MANAGEMENT SYSTEM	-	-	-	-	0.7	172,379
	1.0	164,676	1.0	64,330	0.7	213,150
SIMPLIFIED COMMUNICATIONS GROUP						
-STREAMLINED RENEWAL	0.4	35,632	-	-	-	-
DOMINION CONSULTING						
-PROGRAM MANAGEMENT - BPR	1.3	187,292	0.3	94,305	-	17,303
-PROGRAM MANAGEMENT - BTO	-	-	-	-	-	164,261
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	-	-	-	123,895	-	-
-IT OPTIMIZATION	-	-	1.5	59,010	1.3	406,672
-DISASTER RECOVERY	-	-	-	-	0.2	2,972
	1.3	187,292	1.8	277,210	1.5	591,207
PITNEY BOWES						
-STREAMLINED RENEWAL	0.8	44,521	-	-	-	-
ORSYP LOGICIELS INC.						
-STREAMLINED RENEWAL	0.8	19,611	-	-	-	-
BUSINESS DEVELOPMENT PRINCIPLES						
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	1.0	196,562	-	-	-	-
MICROSOFT CANADA INC.						
-PRODUCT MANAGEMENT INFRASTRUCTURE (PIPP)	-	-	1.0	26,765	-	-
RESOLUTION PROCESSES INC.						
-PIPP MEDIATION	-	-	1.0	39,900	-	-

SUMMARY OF BASIC'S SHARE OF CONSULTING COSTS

CONSULTANT/VENDOR - BASIC	2009/10 (4)		2010/11(4)		2011/12 (5)	
	Count (1)	Annual Cost	Count (1)	Annual Cost	Count (1)	Annual Cost
PAUL MACKINNON CONSULTING						
-PROGRAM MANAGEMENT (BPR)	-	-	-	-	0.3	3,202
-FUTURE OF SERVICES, PHYSICAL DAMAGE & ROAD SAFETY	-	-	-	-	-	198
					0.3	3,400
CZECH COMMUNICATIONS						
-FUTURE OF SERVICES, PHYSICAL DAMAGE & ROAD SAFETY	-	-	-	-	0.9	30,890
TOTAL INITIATIVES		15,039,307		7,286,456		4,175,774
NORMAL OPERATIONS -						
EDS CANADA INC./HEWLETT PACKARD CANADA						
-OPERATING PROJECTS					5.6	880,507
-AOL - OPERATING (STATEMENT OF WORK)					21.1	1,515,864
-EXTERNAL LABOUR - OTHER					1.1	165,459
-AOL UPGRADE - PUB					1.3	49,695
					29.0	2,611,525
MEYERS NORRIS PENNY						
-HR OPERATIONS					0.7	213,490
DOMINION CONSULTING						
-BTO ARCHITECTURE					0.3	65,336
PAUL MACKINNON CONSULTING						
-MISCELLANEOUS OPERATING					0.2	12,629
-AOL - OPERATIONS					0.3	14,449
-AOL UPGRADE - PUB					0.1	3,807
					0.6	30,885
CZECH COMMUNICATIONS						
-MISCELLANEOUS OPERATING					0.4	2,176
LYLE ANTONIUK CONSULTING						
-EXTERNAL LABOUR OTHER					0.7	188,777
TOTAL CONSULTING (AS PER CAC 1-155)						7,287,962
LAWSON (CDN)						
-HUMAN RESOURCES MANAGEMENT SYSTEM (3)					2.2	556,340
TOTAL CONSULTING (5)						7,844,302

1. Taken as of February as count fluctuates throughout the year.
2. Bearingpoint bought-out by Price Waterhouse Coopers in 2009/10.
3. Expenditure not included in CAC 1-155 and should be reflected in 11/12 Initiatives total (\$4,175,774 + \$556,340 = \$4,732,114)
4. Includes initiative consulting only as per CAC 1-200 (for the 2012 GRA).
5. Includes all consulting as per CAC 1-155 (for the 2013 GRA).