

IR Number	Request	Response	MPI Response
ARM (MPI) 1-1	Please provide annual totals of the Corporation's payment for recycled parts for claims over the last 12 years together with breakdown of spending on total parts (new, recycled, after market) for these same years, and indicate the percentage that the recycled parts comprise vs. the total parts cost.	Standard Paragraph	The rationale for the Corporation's claims forecast is provided in the Claims Incurred section of the 2015 Rate Application. The requested information does not provide any further evidence in support of the assumptions used in the Corporation's forecasts nor is it required to assess the reasonableness of the Corporation's 2015 Rate Proposal. This is operational in nature and does not factor into the approval of rates. This information sought has no bearing on the 2015 rates.
ARM (MPI) 1-2	Please explain the Corporation's basis of payment to repairers for parts, addressing the amount of the repairer's mark up of the parts.	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-3	Is there a monetary gain for a repairer to reject recycled parts and instead then use new parts?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-4	What steps or mechanisms does the Corporation use to ensure that the repair shops use recycled parts that are available?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-5	Does MPI use all recycled parts available from recyclers' inventories? Or are there more parts or more types of parts quoted or available to quote than the amount purchased?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-6	Please indicate whether the procedures, or the staffing, have changed in the last two (2) years for monitoring the use of recycled parts referred to in ARM 1-4 above.	Standard Paragraph	See ARM (MPI) 1-1 above.

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ARM (MPI) 1-7	Please describe the RCO (now RPP) office and its functions.	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-8	What is the current costs of running the RPP office? What is included in these costs?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-9	What is the current costs of running the "E" Glass Program? What is included in these costs?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-10	What is the annual pay out on glass claims for the last 10 years, by year?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-11	Since MPI took over the RCO (now RPP) there has been an increase in participants, what is the increase in parts quoted and supplied attributable to these new participants annually?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-12	Are all recycled parts applied to claims supplied by RPP participants? If not, are the parts and the vendors held the same criteria as the RPP participants?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-13	How is "parts only" salvage disposed of? What are the applicable restrictions?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-14	What percentage goes to RPP participants to be properly processed?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-15	What criteria is followed to determine salvage classification?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-16	Who performs the above evaluation/designation?	Standard Paragraph	See ARM (MPI) 1-1 above.

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ARM (MPI) 1-17	What procedures and standards do you have in place to ensure parts only salvage will be responsibly and competently dismantled and then property recycled or otherwise safely disposed of?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-18	What is in place to ensure that the danger and risk that is inherent in parts only salvage will be appropriately dealt with from an environmental and health risk perspective if sold to a non-RPP participant?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-19	Please provide more details on the initiatives and changes involved in the PD Re-Engineering Program? Is there a source or background document the Corporation can provide?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-20	What safeguards will be instituted to check that estimating by body shops in the new distributed estimating initiative will be as cost effective to the Corporations as the current system and ensure costs are controlled? Please show the breakdown of the expected savings.	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-21	What is the Corporation specifically planning to change in its "streamlining of parts sourcing"?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-22	Please explain in detail how the Corporation plans to use "predictive analytics" in connection with parts sourcing and provide examples.	Standard Paragraph	See ARM (MPI) 1-1 above.

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ARM (MPI) 1-23	Please describe what toxic contaminants and substance are produced as a result of an automobile total loss and what effects these substances have in the environment and the health and safety of Manitobans who come into contact with same.	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-24	Physical change costs approached 495.5 million dollars over the last year as set out in AI.10. What does the Corporation plans to do to ensure this amount is controlled in the forthcoming year?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-25	Does part of the cost control involve greater use of recycled parts in the coming years?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-26	Please confirm that the Corporation did previously maintain a "Recycled Parts First Policy" or a similar named policy or theme. Has the policy changed?	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-27	Please confirm that the Corporation has changed as of July 7, 2014 to not purchase recycled glass. Please also describe the Corporation's justification in making the change.	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-28	Please advise whether the Corporation agrees that the "E-glass" computer program was deficient in being able to locate glass in the recycler's inventories. Please comment on whether this computer program deficiency resulted in the loss of purchasing for recycled glass and the consequent decision not to buy recycled glass.	Standard Paragraph	See ARM (MPI) 1-1 above.
ARM (MPI) 1-29	Why did the Corporation decide to take over the RCO?	Standard Paragraph	See ARM (MPI) 1-1 above.