Undertaking # 48

MPI to provide an explanation of the challenges with the data warehouse, in terms of data prior to 2001, and whether they still continue.

RESPONSE:

The claims reporting software, CARS, was introduced in late 1999. Anything with activity in the prior two years was converted as best as possible to align with CARS. There was no 100% transfer from the old world business model to the new world business model; therefore there will always be challenges in doing pre-2000 queries.