

## 2015 COST OF SERVICE METHODOLOGY REVIEW

### Manitoba Hydro Undertaking # 22

Manitoba Hydro to provide website link to schedule of additional charges

#### Response:

Information on Other Charges, such as the Late Payment Fees and NSF Cheque Fees, can be found at the link below (which was included in Manitoba Hydro's response to COALITION/MH I-77c).

[https://www.hydro.mb.ca/customer\\_services/how\\_to\\_read/your\\_bill/read\\_your\\_bill.html](https://www.hydro.mb.ca/customer_services/how_to_read/your_bill/read_your_bill.html)

The fees and charges currently in place can be accessed by going to page 3 of the sample bill, selecting "Other charges" from the drop down menu, and then selecting "Other Charge Options". A drop down menu will appear listing each of the Other Charges.