

MANITOBA PUBLIC INSURANCE

APPLICATION

June 17, 2016



APP. APPLICATION

| 1 | Manitoba Public Insurance (the Corporation) is applying to the Public |
|----|---|
| 2 | Utilities Board (the PUB) for approval of the Corporation's premiums |
| 3 | charged with respect to compulsory driver and vehicle insurance |
| 4 | (rates for service), in accordance with the provisions of The Crown |
| 5 | Corporations Public Review and Accountability Act and The Public |
| 6 | Utilities Board Act. |
| 7 | In the 2017 GRA Basic Autopac the Corporation is requesting that the |
| 8 | Board approve: |
| 9 | |
| 10 | • The premiums charged with respect to compulsory driver and |
| 11 | vehicle insurance (rates for service) effective March 1, 2017. |
| 12 | |
| 13 | • A 2.0% overall Basic insurance rate change effective March 1, |
| 14 | 2017. |
| 15 | |
| 16 | • An Interest Rate Forecast Risk Factor (IRFRF), effective March 1, |
| 17 | 2017, the form and magnitude of which will be developed |
| 18 | through a collaborative process with the PUB and interveners. |
| 19 | |



| 1 | No Rate Stabilization Reserve (RSR) rebuilding fee on Basic |
|----|---|
| 2 | Autopac premiums effective March 1, 2017. |
| | |
| 3 | |
| 4 | • A minimum (lower) RSR total equity target of \$181 million, based |
| 5 | on a 1-in-40 probability Dynamic Capital Adequacy Test (DCAT) |
| 6 | scenario from the 2016 DCAT report. |
| | |
| 7 | |
| 8 | • A maximum (upper) range RSR total equity target of \$404 million, |
| 9 | based on a 100% Minimum Capital Test (MCT) value. |
| 10 | |
| | |
| 11 | The <u>Volume I Application Rate Table (ART)</u> section contains the 2017 |
| 12 | Basic insurance rates as follows: |
| 13 | |
| | |
| 14 | 1. <u>ART.1</u> Basic Rate Table |
| 15 | |
| 16 | Experience-based rate adjustments largely ranging from |
| 17 | -15% to +15%, as shown in Volume II Ratemaking |
| 18 | <u>Appendix C</u> , based on adjustment rules shown in |
| 19 | <u>Volume II Ratemaking RM.5</u> . |
| | |
| 20 | |



| 1 2 3 4 5 | Combined classification offsets for all vehicles except off-road vehicles, to achieve revenue neutrality in implementing rate group, rate line and classification changes for 2016/17, as shown in <u>Volume II</u> <u>Ratemaking Appendix B</u>. |
|-----------------------|---|
| 7 | 2. <u>ART.2</u> Permits and Certificate |
| 8 | |
| 9 | • There is no change to rates for permits and certificates. |
| 10 | |
| 11 | 3. <u>ART.3</u> Driver Licence Premiums and Vehicle Premium |
| 12 | Discounts |
| 13 | |
| 14 | There is no change to vehicle premium discounts and |
| 15 | driver licence premiums. |
| 16 | |
| 17 | 4. <u>ART.4</u> Service and Transaction Fees |
| 18 | |
| 19 | • There is no change to service and transaction fees. |
| 20 | |



| 5. <u>ART.5</u> Fleet Rebates and Se | urcharges |
|--------------------------------------|-----------|
|--------------------------------------|-----------|

• There is no change to fleet rebates or surcharges.

6. Miscellaneous

 There is no change in the \$40 discount provided to customers with approved after-market and manufacturer/dealer installed anti-theft devices.



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RM.6 Summary and Distribution Reports

By major class, the indicated rate changes differ slightly from experience rate changes due to capping rules. A 15% increase/decrease cap is applied to experience-based indicators and all final rates are capped at a 20% increase/decrease.

| Major Class | Vehicle Count | Current Avg. Rate | Proposed Avg. Rate | Indicated Rate Change | Experience Rate Change |
|----------------------|------------------|----------------------|-----------------------|-----------------------------|------------------------------|
| Private Passenger | 781,301 | \$1,001 | \$1,018 | 1.7% | 1.7% |
| Commercial | 45,401 | \$684 | \$721 | 5.9% | 5.4% |
| Public | 12,301 | \$1,887 | \$1,958 | 3.7% | 3.7% |
| Motorcycles | 15,591 | \$757 | \$744 | -2.1% | -1.7% |
| Trailers | 191,163 | \$64 | \$72 | 13.4% | 11.1% |
| Off-Road Vehicles | 67,613 | \$12 | \$12 | -31.4% | 0.0% |
| Overall | 1,113,370 | \$773 | \$789 | 2.0% | 2.0% |

The impact of all change in rates, including adjustments for rate group, rate line, experience adjustments and special rate adjustments, are shown in <u>RM.6</u> Summary and Distribution Tables.

The following tables show the distribution of vehicles by dollar and percent changes after all adjustments. The proposed rate changes result in a rate decrease for 15.57% of vehicles, no change in rates for 10.49% of vehicles, and a rate increase for 73.95% of vehicles. 51.86% of vehicles experience a rate change of +/- \$20 or less (including vehicles receiving a \$0 change in rates) and 76.24% of vehicles experience a rate change of +/- 5% or less (including vehicles receiving no change in rates). More detailed tables, by major class, can be found in RM.6 Summary and Distribution Tables.





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Dollar Distribution Table:

| \$ Change | # of Vehicles | % of Vehicles |
|-------------------------|---------------|---------------|
| Decrease \$300 or more | 1 | 0.00% |
| Decrease \$200 to \$299 | 20 | 0.00% |
| Decrease \$150 to \$199 | 53 | 0.00% |
| Decrease \$100 to \$149 | 1,567 | 0.14% |
| Decrease \$50 to \$99 | 14,256 | 1.28% |
| Decrease \$20 to \$49 | 53,872 | 4.84% |
| Decrease \$1 to \$19 | 103,596 | 9.30% |
| No Change | 116,746 | 10.49% |
| Increase \$1 to \$19 | 357,015 | 32.07% |
| Increase \$20 to \$49 | 396,019 | 35.57% |
| Increase \$50 to \$99 | 56,534 | 5.08% |
| Increase \$100 to \$149 | 11,694 | 1.05% |
| Increase \$150 to \$199 | 1,303 | 0.12% |
| Increase \$200 to \$299 | 7 | 0.00% |
| Increase \$300 or more | 687* | 0.06% |
| GRAND TOTAL | 1,113,370 | 100% |

*all Taxis



RM.6 Summary and Distribution Reports

By major class, the indicated rate changes differ slightly from experience rate changes due to capping rules. A 15% increase/decrease cap is applied to experience-based indicators and all final rates are capped at a 20% increase/decrease.

| Major Class | Vehicle Count | Current Avg. Rate | Proposed Avg. Rate | Indicated Rate Change | Experience Rate Change | | |
|----------------------|------------------|----------------------|-----------------------|-----------------------------|------------------------------|--|--|
| Private Passenger | 781,301 | \$1,001 | \$1,041 | 4.0% | 4.0% | | |
| Commercial | 45,401 | \$684 | \$744 | 10.3% | 8.8% | | |
| Public | lic 12,301 \$1 | | \$2,008 | 6.5% | 6.4% | | |
| Motorcycles | 15,591 | \$757 | \$778 | 2.4% | 2.8% | | |
| Trailers | 191,163 | \$64 | \$71 | 11.4% | 10.2% | | |
| Off-Road Vehicles | 67,613 | \$12 | \$12 | -31.3% | 0.0% | | |
| Overall | 1,113,370 | \$773 | \$807 | 4.3% | 4.3% | | |

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The impact of all change in rates, including adjustments for rate group, rate line, experience adjustments and special rate adjustments, are shown in <u>RM.6</u> Summary and Distribution Tables.

The following tables show the distribution of vehicles by dollar and percent changes after all adjustments. The proposed rate changes result in a rate decrease for 7.8% of vehicles, no change in rates for 10.2% of vehicles, and a rate increase for 82.0% of vehicles. 35.0% of vehicles experience a rate change of +/- \$20 or less (including vehicles receiving a \$0 change in rates) and 62.6% of vehicles experience a rate change of +/- 5% or less (including vehicles receiving no change in rates). More detailed tables, by major class, can be found in RM.6 Summary and Distribution Tables.





1

2 3 4 Dollar Distribution Table:

| \$ Change | # of Vehicles | % of Vehicles |
|-------------------------|---------------|---------------|
| Decrease \$300 or more | 0 | 0.00% |
| Decrease \$200 to \$299 | 7 | 0.00% |
| Decrease \$150 to \$199 | 16 | 0.00% |
| Decrease \$100 to \$149 | 463 | 0.04% |
| Decrease \$50 to \$99 | 5,069 | 0.46% |
| Decrease \$20 to \$49 | 17,150 | 1.54% |
| Decrease \$1 to \$19 | 64,195 | 5.77% |
| No Change | 113,540 | 10.20% |
| Increase \$1 to \$19 | 211,527 | 19.00% |
| Increase \$20 to \$49 | 357,321 | 32.09% |
| Increase \$50 to \$99 | 310,056 | 27.85% |
| Increase \$100 to \$149 | 24,451 | 2.20% |
| Increase \$150 to \$199 | 7,436 | 0.67% |
| Increase \$200 to \$299 | 1,450 | 0.13% |
| Increase \$300 or more | 689* | 0.06% |
| GRAND TOTAL | 1,113,370 | 100% |

*all Taxis except 2 vehicles



APPENDICES

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Appendix 1 Summary of Basic Expenses by Category, Normal Operations (\$000s, except where noted)

| | | | Claims Expense | | | | | Operating Expen | se | | | Ro | ad Safety Expense | es | |
|-----------------------------------|---------|---------|----------------|----------|----------|---------|---------|-----------------|----------|----------|---------|---------|-------------------|----------|----------|
| Normal Operations | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 |
| Expense Category | Actual | Actual | Budget | Forecast | Forecast | Actual | Actual | Budget | Forecast | Forecast | Actual | Actual | Budget | Forecast | Forecast |
| Compensation - Salaries | 60,420 | 63,309 | 63,670 | 65,002 | 66,762 | 29,509 | 29,792 | 31,632 | 32,278 | 33,162 | 1,220 | 1,596 | 1,589 | 1,621 | 1,664 |
| Compensation - Overtime | 1,311 | 1,048 | 1,214 | 1,246 | 1,283 | 319 | 241 | 335 | 344 | 354 | 13 | 6 | 14 | 14 | 15 |
| Compensation - Benefits | 13,448 | 15,323 | 15,446 | 15,970 | 16,340 | 6,769 | 7,440 | 7,695 | 7,952 | 8,138 | 286 | 317 | 301 | 310 | 317 |
| Compensation - H & E Tax | 1,271 | 1,354 | 1,400 | 1,437 | 1,465 | 639 | 656 | 696 | 714 | 728 | 27 | 28 | 27 | 28 | 28 |
| Subtotal | 76,450 | 81,034 | 81,730 | 83,655 | 85,850 | 37,236 | 38,129 | 40,358 | 41,288 | 42,382 | 1,546 | 1,947 | 1,931 | 1,973 | 2,024 |
| Data Processing | 10,854 | 11,246 | 12,711 | 11,890 | 13,375 | 5,335 | 5,077 | 5,888 | 5,506 | 6,193 | - | 3 | - | - | - |
| Special Services | 1,777 | 1,845 | 2,346 | 2,381 | 2,419 | 3,258 | 4,148 | 2,954 | 2,990 | 3,037 | 146 | 414 | 108 | 109 | 111 |
| Building Expenses | 6,523 | 6,709 | 6,962 | 6,938 | 6,865 | 2,755 | 2,717 | 2,935 | 2,924 | 2,894 | 95 | 99 | 103 | 102 | 101 |
| Safety/Loss Prevention Programs | - | - | - | - | - | - | - | - | - | - | 3,045 | 3,139 | 4,811 | 4,536 | 4,336 |
| Telephone/Telecommunications | 1,378 | 1,319 | 1,278 | 1,293 | 1,313 | 675 | 622 | 613 | 620 | 630 | - | - | - | - | - |
| Public Information/Advertising | 17 | 3 | 11 | 11 | 12 | 470 | 225 | 216 | 224 | 236 | 1,947 | 2,348 | 2,499 | 2,586 | 2,724 |
| Printing, Stationery, Supplies | 766 | 786 | 776 | 785 | 797 | 667 | 687 | 625 | 634 | 645 | 41 | 65 | 58 | 58 | 59 |
| Postage | - | - | - | - | - | 2,945 | 3,072 | 3,090 | 2,593 | 2,632 | - | - | - | - | - |
| Regulatory/Appeal | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Travel and Vehicle Expense | 749 | 728 | 807 | 817 | 829 | 294 | 230 | 292 | 296 | 300 | 14 | 6 | 8 | 8 | 8 |
| Driver Education Program | - | - | - | - | - | - | - | - | - | - | 3,256 | 3,378 | 3,549 | 3,590 | 3,645 |
| Grants in Lieu of Taxes | 966 | 1,026 | 1,054 | 1,067 | 1,083 | 416 | 420 | 444 | 450 | 457 | 13 | 14 | 16 | 16 | 16 |
| Furniture & Equipment | 471 | 176 | 538 | 735 | 1,781 | 330 | 339 | 564 | 669 | 1,211 | 1 | - | - | - | - |
| Merchant Fees | - | - | - | - | - | 7,339 | 7,570 | 8,389 | 8,964 | 9,563 | - | - | - | - | - |
| Other | 422 | 811 | 806 | 815 | 828 | 4,003 | 3,888 | 3,940 | 3,993 | 4,054 | 367 | 443 | 108 | 109 | 111 |
| Subtotal | 23,923 | 24,649 | 27,289 | 26,732 | 29,302 | 28,487 | 28,995 | 29,950 | 29,863 | 31,852 | 8,925 | 9,909 | 11,260 | 11,114 | 11,111 |
| Amortization-Capital Assets | 2,911 | 2,994 | 2,654 | 2,847 | 2,961 | 1,285 | 1,311 | 1,322 | 1,617 | 1,926 | 104 | 73 | 41 | 34 | 33 |
| Amortization-Deferred Development | 9,188 | 7,225 | 9,395 | 8,915 | 8,874 | 4,857 | 2,429 | 3,278 | 3,030 | 3,016 | - | - | - | - | - |
| Total | 112,472 | 115,902 | 121,068 | 122,149 | 126,987 | 71,865 | 70,864 | 74,908 | 75,798 | 79,176 | 10,575 | 11,929 | 13,232 | 13,121 | 13,168 |

| | | Regu | latory Appeal Exp | enses | | | | | | |
|---------------------------------------|-------------------|-------------------|-------------------|---------------------|---------------------|-------------------|-------------------|-------------------|---------------------|---------------------|
| Normal Operations Expense Category | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast |
| Compensation - Salaries | - | - | 261 | 268 | 276 | 91,149 | 94,697 | 97,152 | 99,169 | 101,864 |
| Compensation - Overtime | - | - | 1 | 1 | 1 | 1,643 | 1,295 | 1,564 | 1,605 | 1,653 |
| Compensation - Benefits | - | - | - | - | - | 20,503 | 23,080 | 23,442 | 24,232 | 24,795 |
| Compensation - H & E Tax | - | - | - | - | - | 1,937 | 2,038 | 2,123 | 2,179 | 2,221 |
| Subtotal | - | - | 262 | 269 | 277 | 115,232 | 121,110 | 124,281 | 127,185 | 130,533 |
| Data Processing | - | - | - | - | - | 16,189 | 16,326 | 18,599 | 17,396 | 19,568 |
| Special Services | - | - | - | - | - | 5,181 | 6,407 | 5,408 | 5,480 | 5,567 |
| Building Expenses | - | - | - | - | - | 9,373 | 9,525 | 10,000 | 9,964 | 9,860 |
| Safety/Loss Prevention Programs | - | - | - | - | - | 3,045 | 3,139 | 4,811 | 4,536 | 4,336 |
| Telephone/Telecommunications | - | - | - | - | - | 2,053 | 1,941 | 1,891 | 1,913 | 1,943 |
| Public Information/Advertising | - | - | - | - | - | 2,434 | 2,576 | 2,726 | 2,821 | 2,972 |
| Printing, Stationery, Supplies | - | - | 1 | 1 | 1 | 1,474 | 1,538 | 1,460 | 1,478 | 1,502 |
| Postage | - | - | - | - | - | 2,945 | 3,072 | 3,090 | 2,593 | 2,632 |
| Regulatory/Appeal | 3,935 | 3,675 | 3,155 | 3,219 | 3,284 | 3,935 | 3,675 | 3,155 | 3,219 | 3,284 |
| Travel and Vehicle Expense | - | - | 2 | 2 | 2 | 1,057 | 964 | 1,109 | 1,123 | 1,139 |
| Driver Education Program | - | - | - | - | - | 3,256 | 3,378 | 3,549 | 3,590 | 3,645 |
| Grants in Lieu of Taxes | - | - | - | - | - | 1,395 | 1,460 | 1,514 | 1,533 | 1,556 |
| Furniture & Equipment | - | - | - | - | - | 802 | 515 | 1,102 | 1,404 | 2,992 |
| Merchant Fees | - | - | - | - | - | 7,339 | 7,570 | 8,389 | 8,964 | 9,563 |
| Other | - | - | 2 | 2 | 2 | 4,792 | 5,142 | 4,856 | 4,919 | 4,995 |
| Subtotal | 3,935 | 3,675 | 3,160 | 3,224 | 3,289 | 65,270 | 67,228 | 71,659 | 70,933 | 75,554 |
| Amortization-Capital Assets | - | - | - | - | - | 4,300 | 4,378 | 4,017 | 4,498 | 4,920 |
| Amortization-Deferred Development | - | - | - | - | - | 14,045 | 9,654 | 12,673 | 11,945 | 11,890 |
| Total | 3,935 | 3,675 | 3,422 | 3,493 | 3,566 | 198,847 | 202,370 | 212,630 | 214,561 | 222,897 |

*Rounding may affect totals



Summary of Basic Expenses by Category, Initiatives (\$000s, except where noted)

| | | | Claims Expense | | | | | Operating Exper | ISE | | Road Safety Expenses | | | | | | |
|-----------------------------------|-------------------|-------------------|-------------------|---------------------|---------------------|-------------------|-------------------|-------------------|---------------------|---------------------|----------------------|-------------------|-------------------|---------------------|---------------------|--|--|
| Initiatives * Expense Category | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast | | |
| Compensation - Salaries | 670 | 957 | 1,387 | 1,453 | (422) | 24 | 21 | 479 | 259 | 171 | - | 1 | - | - | - | | |
| Compensation - Overtime | 78 | 99 | - | - | - | 35 | 29 | - | - | - | 2 | - | - | - | - | | |
| Compensation - Benefits | - | - | - | - | (461) | - | - | - | - | - | - | - | - | - | - | | |
| Compensation - H & E Tax | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Subtotal | 748 | 1,056 | 1,387 | 1,453 | (883) | 59 | 50 | 479 | 259 | 171 | 2 | 1 | - | - | - | | |
| Data Processing | 2,420 | 1,222 | 1,828 | 2,037 | 3,240 | 2,105 | 722 | 1,239 | 1,381 | 1,999 | 102 | 306 | 88 | 88 | 88 | | |
| Special Services | 423 | 312 | 538 | 538 | 538 | - | | 277 | 277 | 277 | - | | - | | | | |
| Building Expenses | - | - | 156 | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Safety/Loss Prevention Programs | - | - | - | - | | - | - | - | - | - | 680 | 758 | - | - | - | | |
| Telephone/Telecommunications | 9 | - | - | - | - | 5 | - | - | - | - | - | - | - | - | - | | |
| Public Information/Advertising | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Printing, Stationery, Supplies | 3 | 3 | - | - | - | - | - | - | - | - | - | 35 | - | - | - | | |
| Postage | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Regulatory/Appeal | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Travel and Vehicle Expense | 9 | 14 | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | | |
| Driver Education Program | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Grants in Lieu of Taxes | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Furniture & Equipment | - | 13 | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Merchant Fees | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | | |
| Other | 21 | 89 | 214 | 215 | 215 | - | 1 | - | - | - | - | - | - | - | - | | |
| Subtotal | 2,885 | 1,653 | 2,736 | 2,790 | 3,993 | 2,111 | 724 | 1,516 | 1,658 | 2,276 | 782 | 1,099 | 88 | 88 | 88 | | |
| Amortization-Capital Assets | 473 | 4 | 2 | 299 | 299 | 248 | - | - | - | | - | - | - | - | | | |
| Amortization-Deferred Development | - | - | - | 1,621 | 2,342 | - | - | - | 313 | 683 | - | - | - | - | 818 | | |
| Total | 4,106 | 2,713 | 4,125 | 6,163 | 5,751 | 2,418 | 774 | 1,995 | 2,230 | 3,130 | 784 | 1,100 | 88 | 88 | 906 | | |

*Rounding may affect totals

| | | Regi | ulatory Appeal Exp | enses | Total | | | | | |
|-----------------------------------|---------|---------|--------------------|----------|----------|---------|---------|---------|----------|----------|
| Initiatives * | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 |
| Expense Category | Actual | Actual | Budget | Forecast | Forecast | Actual | Actual | Budget | Forecast | Forecast |
| Compensation - Salaries | - | - | - | - | - | 695 | 979 | 1,866 | 1,712 | (251) |
| Compensation - Overtime | - | - | - | - | - | 114 | 128 | - | - | - |
| Compensation - Benefits | - | - | - | - | - | - | - | - | - | (461) |
| Compensation - H & E Tax | - | - | - | - | - | - | - | - | - | - |
| Subtotal | - | - | - | - | - | 809 | 1,107 | 1,866 | 1,712 | (712) |
| Data Processing | - | - | - | - | - | 4,627 | 2,250 | 3,155 | 3,506 | 5,327 |
| Special Services | - | - | - | - | - | 423 | 312 | 815 | 815 | 815 |
| Building Expenses | - | - | - | - | - | - | - | 156 | - | - |
| Safety/Loss Prevention Programs | - | - | - | - | - | 680 | 758 | - | - | - |
| elephone/Telecommunications | - | - | - | - | - | 14 | - | - | - | - |
| Public Information/Advertising | - | - | - | - | - | - | - | - | - | - |
| Printing, Stationery, Supplies | - | - | - | - | - | 3 | 38 | - | - | - |
| Postage | - | - | - | - | - | - | - | - | - | - |
| Regulatory/Appeal | - | - | - | - | - | - | - | - | - | - |
| ravel and Vehicle Expense | - | - | - | - | - | 10 | 15 | - | - | - |
| Driver Education Program | - | - | - | - | - | - | - | - | - | - |
| Grants in Lieu of Taxes | - | - | - | | - | - | - | - | - | - |
| urniture & Equipment | - | - | - | - | - | - | 13 | - | - | - |
| Merchant Fees | - | | | - | | - | - | - | - | - |
| Other | - | - | - | - | - | 21 | 90 | 214 | 215 | 215 |
| Subtotal | - | - | - | - | - | 5,778 | 3,476 | 4,340 | 4,536 | 6,357 |
| mortization-Capital Assets | - | - | - | - | - | 721 | 4 | 2 | 299 | 299 |
| Amortization-Deferred Development | - | - | - | - | - | - | - | - | 1,934 | 3,843 |
| fotal | - | - | - | - | - | 7,308 | 4,587 | 6,208 | 8,481 | 9,787 |



Summary of Basic Expenses by Category, Total (\$000s, except where noted)

| | | | Claims Expense | | | Operating Expense | | | | | | | Road Safety Expens | es | |
|-----------------------------------|---------|---------|----------------|----------|----------|-------------------|---------|---------|----------|----------|---------|---------|--------------------|----------|----------|
| Total | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 |
| Expense Category | Actual | Actual | Budget | Forecast | Forecast | Actual | Actual | Budget | Forecast | Forecast | Actual | Actual | Budget | Forecast | Forecast |
| Compensation - Salaries | 61,090 | 64,266 | 65,057 | 66,455 | 66,340 | 29,533 | 29,813 | 32,111 | 32,537 | 33,333 | 1,220 | 1,597 | 1,589 | 1,621 | 1,664 |
| Compensation - Overtime | 1,389 | 1,147 | 1,214 | 1,246 | 1,283 | 354 | 270 | 335 | 344 | 354 | 15 | 6 | 14 | 14 | 15 |
| Compensation - Benefits | 13,448 | 15,323 | 15,446 | 15,970 | 15,879 | 6,769 | 7,440 | 7,695 | 7,952 | 8,138 | 286 | 317 | 301 | 310 | 317 |
| Compensation - H & E Tax | 1,271 | 1,354 | 1,400 | 1,437 | 1,465 | 639 | 656 | 696 | 714 | 728 | 27 | 28 | 27 | 28 | 28 |
| Subtotal | 77,198 | 82,090 | 83,117 | 85,108 | 84,967 | 37,295 | 38,179 | 40,837 | 41,547 | 42,553 | 1,548 | 1,948 | 1,931 | 1,973 | 2,024 |
| Data Processing | 13,274 | 12,468 | 14,539 | 13,927 | 16,615 | 7,440 | 5,799 | 7,127 | 6,887 | 8,192 | 102 | 309 | 88 | 88 | 88 |
| Special Services | 2,200 | 2,157 | 2,884 | 2,919 | 2,957 | 3,258 | 4,148 | 3,231 | 3,267 | 3,314 | 146 | 414 | 108 | 109 | 111 |
| Building Expenses | 6,523 | 6,709 | 7,118 | 6,938 | 6,865 | 2,755 | 2,717 | 2,935 | 2,924 | 2,894 | 95 | 99 | 103 | 102 | 101 |
| Safety/Loss Prevention Programs | - | - | - | - | - | - | - | - | - | - | 3,725 | 3,897 | 4,811 | 4,536 | 4,336 |
| Telephone/Telecommunications | 1,387 | 1,319 | 1,278 | 1,293 | 1,313 | 680 | 622 | 613 | 620 | 630 | - | - | - | - | - |
| Public Information/Advertising | 17 | 3 | 11 | 11 | 12 | 470 | 225 | 216 | 224 | 236 | 1,947 | 2,348 | 2,499 | 2,586 | 2,724 |
| Printing, Stationery, Supplies | 769 | 789 | 776 | 785 | 797 | 667 | 687 | 625 | 634 | 645 | 41 | 100 | 58 | 58 | 59 |
| Postage | - | | - | - | - | 2,945 | 3,072 | 3,090 | 2,593 | 2,632 | - | - | - | - | |
| Regulatory/Appeal | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Travel and Vehicle Expense | 758 | 742 | 807 | 817 | 829 | 295 | 231 | 292 | 296 | 300 | 14 | 6 | 8 | 8 | 8 |
| Driver Education Program | - | - | - | - | - | - | - | - | - | - | 3,256 | 3,378 | 3,549 | 3,590 | 3,645 |
| Grants in Lieu of Taxes | 966 | 1,026 | 1,054 | 1,067 | 1,083 | 416 | 420 | 444 | 450 | 457 | 13 | 14 | 16 | 16 | 16 |
| Furniture & Equipment | 471 | 189 | 538 | 735 | 1,781 | 330 | 339 | 564 | 669 | 1,211 | 1 | - | - | - | |
| Merchant Fees | - | - | - | - | - | 7,339 | 7,570 | 8,389 | 8,964 | 9,563 | - | - | - | - | - |
| Other | 443 | 900 | 1,020 | 1,030 | 1,043 | 4,003 | 3,889 | 3,940 | 3,993 | 4,054 | 367 | 443 | 108 | 109 | 111 |
| Subtotal | 26,808 | 26,302 | 30,025 | 29,522 | 33,295 | 30,598 | 29,719 | 31,466 | 31,521 | 34,128 | 9,707 | 11,008 | 11,348 | 11,202 | 11,199 |
| Amortization-Capital Assets | 3,384 | 2,998 | 2,656 | 3,146 | 3,260 | 1,533 | 1,311 | 1,322 | 1,617 | 1,926 | 104 | 73 | 41 | 34 | 33 |
| Amortization-Deferred Development | 9,188 | 7,225 | 9,395 | 10,536 | 11,216 | 4,857 | 2,429 | 3,278 | 3,343 | 3,699 | - | - | - | - | 818 |
| Total | 116,578 | 118,615 | 125,193 | 128,312 | 132,738 | 74,283 | 71,638 | 76,903 | 78,028 | 82,306 | 11,359 | 13,029 | 13,320 | 13,209 | 14,074 |
| *Rounding may affect totals | | | · | | | • | | | | | - | | | | |

| Rounding may arect totals | | Regu | | | | Total | | | | |
|-----------------------------------|-------------------|-------------------|-------------------|---------------------|---------------------|-------------------|-------------------|-------------------|---------------------|---------------------|
| Total Expense Category | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast | 2014/15 Actual | 2015/16 Actual | 2016/17 Budget | 2017/18 Forecast | 2018/19 Forecast |
| Compensation - Salaries | - | - | 261 | 268 | 276 | 91,843 | 95,676 | 99,018 | 100,881 | 101,613 |
| Compensation - Overtime | - | - | 1 | 1 | 1 | 1,758 | 1,423 | 1,564 | 1,605 | 1,653 |
| Compensation - Benefits | - | - | - | - | - | 20,503 | 23,080 | 23,442 | 24,232 | 24,334 |
| Compensation - H & E Tax | - | - | - | - | - | 1,937 | 2,038 | 2,123 | 2,179 | 2,221 |
| Subtotal | - | - | 262 | 269 | 277 | 116,041 | 122,217 | 126,147 | 128,897 | 129,821 |
| Data Processing | - | - | - | - | - | 20,816 | 18,576 | 21,754 | 20,902 | 24,895 |
| Special Services | - | - | | | - | 5,604 | 6,719 | 6,223 | 6,295 | 6,382 |
| Building Expenses | - | - | - | - | - | 9,373 | 9,525 | 10,156 | 9,964 | 9,860 |
| Safety/Loss Prevention Programs | - | - | - | - | - | 3,725 | 3,897 | 4,811 | 4,536 | 4,336 |
| Telephone/Telecommunications | - | - | - | - | - | 2,067 | 1,941 | 1,891 | 1,913 | 1,943 |
| Public Information/Advertising | - | - | - | - | - | 2,434 | 2,576 | 2,726 | 2,821 | 2,972 |
| Printing, Stationery, Supplies | - | - | 1 | 1 | 1 | 1,477 | 1,576 | 1,460 | 1,478 | 1,502 |
| Postage | - | - | - | - | - | 2,945 | 3,072 | 3,090 | 2,593 | 2,632 |
| Regulatory/Appeal | 3,935 | 3,675 | 3,155 | 3,219 | 3,284 | 3,935 | 3,675 | 3,155 | 3,219 | 3,284 |
| Travel and Vehicle Expense | - | - | 2 | 2 | 2 | 1,067 | 979 | 1,109 | 1,123 | 1,139 |
| Driver Education Program | - | - | - | - | - | 3,256 | 3,378 | 3,549 | 3,590 | 3,645 |
| Grants in Lieu of Taxes | - | - | - | - | - | 1,395 | 1,460 | 1,514 | 1,533 | 1,556 |
| Furniture & Equipment | - | - | - | - | - | 802 | 528 | 1,102 | 1,404 | 2,992 |
| Merchant Fees | - | - | - | - | - | 7,339 | 7,570 | 8,389 | 8,964 | 9,563 |
| Other | - | - | 2 | 2 | 2 | 4,813 | 5,232 | 5,070 | 5,134 | 5,210 |
| Subtotal | 3,935 | 3,675 | 3,160 | 3,224 | 3,289 | 71,048 | 70,704 | 75,999 | 75,469 | 81,911 |
| Amortization-Capital Assets | - | - | - | - | - | 5,021 | 4,382 | 4,019 | 4,797 | 5,219 |
| Amortization-Deferred Development | - | - | - | - | - | 14,045 | 9,654 | 12,673 | 13,879 | 15,733 |
| Total *Rounding may affect totals | 3,935 | 3,675 | 3,422 | 3,493 | 3,566 | 206,155 | 206,957 | 218,838 | 223,042 | 232,684 |

*Rounding may affect totals



Appendix 2 10-Year Summary Basic Total Expenses by Category

| | | | | | Claim | s Expense | | | | |
|---|---------|---------|---------|---------|---------|-----------|----------|----------|----------|----------|
| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| | Actual | Actual | Actual | Actual | Actual | Budget | Forecast | Forecast | Forecast | Forecast |
| Compensation - Salaries | | 57,221 | 58,886 | 61,090 | 64,266 | 65,057 | 66,455 | 66,340 | 67,367 | 69,744 |
| Compensation - Overtime | | 1,413 | 1,911 | 1,389 | 1,147 | 1,214 | 1,246 | 1,283 | 1,321 | 1,373 |
| Compensation - Benefits | | 13,359 | 13,294 | 13,448 | 15,323 | 15,446 | 15,970 | 15,879 | 16,240 | 16,771 |
| Compensation - H & E Tax | | 1,223 | 1,209 | 1,271 | 1,354 | 1,400 | 1,437 | 1,465 | 1,509 | 1,567 |
| Sub Total - Compensation | 76,806 | 73,216 | 75,300 | 77,198 | 82,090 | 83,117 | 85,108 | 84,967 | 86,437 | 89,455 |
| Data Processing | 7,134 | 12,083 | 14,650 | 13,274 | 12,468 | 14,539 | 13,927 | 16,615 | 18,660 | 18,974 |
| Special Services | 3,301 | 2,434 | 2,287 | 2,200 | 2,157 | 2,884 | 2,919 | 2,957 | 2,990 | 2,507 |
| Building Expenses | 6,108 | 5,166 | 6,315 | 6,523 | 6,709 | 7,118 | 6,938 | 6,865 | 6,948 | 7,104 |
| Safety / Loss Prevention Program | - | - | - | - | - | - | - | - | - | - |
| Telephone/Telecommunications | 1,449 | 1,610 | 1,742 | 1,387 | 1,319 | 1,278 | 1,293 | 1,313 | 1,329 | 1,358 |
| Advertising & Public Info | 123 | 13 | 55 | 17 | 3 | 11 | 11 | 12 | 12 | 12 |
| Printing, Stationery & Supplies | 901 | 811 | 996 | 769 | 789 | 776 | 785 | 797 | 807 | 825 |
| Postage | 1,140 | 1,522 | 1,581 | - | - | - | - | - | - | - |
| Regulatory / Appeal | - | - | - | - | - | - | - | - | - | - |
| Travel & Vehicle Expense | 757 | 721 | 820 | 758 | 742 | 807 | 817 | 829 | 839 | 858 |
| Driver Education Program | - | - | - | - | - | - | - | - | - | - |
| Grant in Lieu of Taxes | 951 | 903 | 939 | 966 | 1,026 | 1,054 | 1,067 | 1,083 | 1,097 | 1,121 |
| Furniture & Equipment | 1,553 | 722 | 604 | 471 | 189 | 538 | 735 | 1,781 | 323 | 330 |
| Merchant Fees | - | - | - | - | - | - | - | - | - | - |
| Other | 1,476 | 1,023 | 922 | 443 | 900 | 1,020 | 1,030 | 1,043 | 1,051 | 1,071 |
| Sub Total - Other Normal Operating Expenses | 24,893 | 27,008 | 30,911 | 26,808 | 26,302 | 30,025 | 29,522 | 33,295 | 34,056 | 34,160 |
| Depreciation of Capital Investments | 3,338 | 3,338 | 3,359 | 3,384 | 2,998 | 2,656 | 3,146 | 3,260 | 3,566 | 3,076 |
| Amortization of Deferred Development | 4,726 | 4,975 | 4,982 | 9,188 | 7,225 | 9,395 | 10,536 | 11,216 | 16,292 | 20,915 |
| Sub Total - Depreciation / Amortization | 8,064 | 8,313 | 8,341 | 12,572 | 10,223 | 12,051 | 13,682 | 14,476 | 19,858 | 23,991 |
| Total Expenses | 109,763 | 108,537 | 114,552 | 116,578 | 118,615 | 125,193 | 128,312 | 132,738 | 140,351 | 147,606 |

(\$000s, except where noted)

| | | | | | Operati | ng Expense | | | | |
|---|--------|--------|--------|--------|---------|------------|----------|----------|----------|----------|
| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| | Actual | Actual | Actual | Actual | Actual | Budget | Forecast | Forecast | Forecast | Forecast |
| Compensation - Salaries | | 26,749 | 28,308 | 29,533 | 29,813 | 32,111 | 32,537 | 33,333 | 34,232 | 35,554 |
| Compensation - Overtime | | 391 | 520 | 354 | 270 | 335 | 344 | 354 | 365 | 379 |
| Compensation - Benefits | | 6,102 | 6,569 | 6,769 | 7,440 | 7,695 | 7,952 | 8,138 | 8,319 | 8,580 |
| Compensation - H & E Tax | | 573 | 597 | 639 | 656 | 696 | 714 | 728 | 750 | 778 |
| Sub Total - Compensation | 30,037 | 33,815 | 35,994 | 37,295 | 38,179 | 40,837 | 41,547 | 42,553 | 43,666 | 45,291 |
| Data Processing | 5,065 | 6,906 | 7,767 | 7,440 | 5,799 | 7,127 | 6,887 | 8,192 | 9,236 | 9,378 |
| Special Services | 2,200 | 2,331 | 2,677 | 3,258 | 4,148 | 3,231 | 3,267 | 3,314 | 3,352 | 3,143 |
| Building Expenses | 2,204 | 2,075 | 2,643 | 2,755 | 2,717 | 2,935 | 2,924 | 2,894 | 2,929 | 2,994 |
| Safety / Loss Prevention Program | - | - | - | - | , - | - | - | - | - | - |
| Telephone/Telecommunications | 523 | 656 | 846 | 680 | 622 | 613 | 620 | 630 | 637 | 652 |
| Advertising & Public Info | 331 | 578 | 405 | 470 | 225 | 216 | 224 | 236 | 239 | 244 |
| Printing, Stationery & Supplies | 592 | 626 | 751 | 667 | 687 | 625 | 634 | 645 | 654 | 668 |
| Postage | 1,064 | 950 | 1,050 | 2,945 | 3,072 | 3,090 | 2,593 | 2,632 | 2,663 | 2,723 |
| Regulatory / Appeal | - | - | - | - | - | - | - | - | - | - |
| Travel & Vehicle Expense | 311 | 318 | 349 | 295 | 231 | 292 | 296 | 300 | 304 | 311 |
| Driver Education Program | - | - | - | - | - | - | - | - | - | - |
| Grant in Lieu of Taxes | 348 | 367 | 395 | 416 | 420 | 444 | 450 | 457 | 462 | 473 |
| Furniture & Equipment | 1,547 | 548 | 456 | 330 | 339 | 564 | 669 | 1,211 | 465 | 475 |
| Merchant Fees | 6,183 | 6,320 | 6,671 | 7,339 | 7,570 | 8,389 | 8,964 | 9,563 | 9,754 | 9,949 |
| Other | 3,030 | 3,977 | 3,632 | 4,004 | 3,889 | 3,940 | 3,993 | 4,054 | 4,100 | 4,192 |
| Sub Total - Other Normal Operating Expenses | 23,398 | 25,652 | 27,642 | 30,598 | 29,719 | 31,466 | 31,521 | 34,128 | 34,795 | 35,202 |
| Depreciation of Capital Investments | 1.346 | 1.446 | 1,510 | 1.533 | 1.311 | 1,322 | 1.617 | 1,926 | 2,366 | 2,397 |
| Amortization of Deferred Development | 2,677 | 2,821 | 2,836 | 4,857 | 2,429 | 3,278 | 3,343 | 3,699 | 2,334 | 5,074 |
| Sub Total - Depreciation / Amortization | 4,023 | 4,267 | 4,346 | 6,390 | 3,740 | 4,600 | 4,960 | 5,625 | 4,700 | 7,471 |
| Total Expenses | 57,458 | 63,734 | 67,982 | 74,283 | 71,638 | 76,903 | 78,028 | 82,306 | 83,161 | 87,964 |

(\$000s, except where noted)



| | | | | | Road Sat | fety Expens | e | | | |
|---|--------|--------|--------|--------|----------|-------------|----------|----------|----------|----------|
| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| | Actual | Actual | Actual | Actual | Actual | Budget | Forecast | Forecast | Forecast | Forecast |
| Compensation - Salaries | | 1,515 | 1,407 | 1,220 | 1,597 | 1,589 | 1,621 | 1,664 | 1,711 | 1,778 |
| Compensation - Overtime | | 22 | 19 | 15 | 6 | 14 | 14 | 15 | 15 | 16 |
| Compensation - Benefits | | 407 | 311 | 286 | 317 | 301 | 310 | 317 | 324 | 335 |
| Compensation - H & E Tax | | 32 | 28 | 27 | 28 | 27 | 28 | 28 | 29 | 30 |
| Sub Total - Compensation | 1,783 | 1,976 | 1,765 | 1,548 | 1,948 | 1,931 | 1,973 | 2,024 | 2,079 | 2,159 |
| Data Processing | - | 303 | 59 | 102 | 309 | 88 | 88 | 88 | 88 | 88 |
| Special Services | 164 | 92 | 102 | 146 | 414 | 108 | 109 | 111 | 112 | 115 |
| Building Expenses | 84 | 75 | 91 | 95 | 99 | 103 | 102 | 101 | 102 | 105 |
| Safety / Loss Prevention Program | 5,684 | 5,175 | 4,963 | 3,725 | 3,897 | 4,811 | 4,536 | 4,336 | 4,175 | 4,090 |
| Telephone/Telecommunications | 15 | 20 | - | - | - | - | - | - | - | - |
| Advertising & Public Info | 1,491 | 1,711 | 2,023 | 1,947 | 2,348 | 2,499 | 2,586 | 2,724 | 2,756 | 2,818 |
| Printing, Stationery & Supplies | 79 | 57 | 51 | 41 | 100 | 58 | 58 | 59 | 60 | 61 |
| Postage | 44 | 44 | 29 | - | - | - | - | - | - | - |
| Regulatory / Appeal | - | - | - | - | - | - | - | - | - | - |
| Travel & Vehicle Expense | 12 | 14 | 12 | 14 | 6 | 8 | 8 | 8 | 8 | 8 |
| Driver Education Program | 3,115 | 3,103 | 3,200 | 3,256 | 3,378 | 3,549 | 3,590 | 3,645 | 3,688 | 3,771 |
| Grant in Lieu of Taxes | 12 | 12 | 12 | 13 | 14 | 16 | 16 | 16 | 16 | 16 |
| Furniture & Equipment | 4 | 3 | 8 | 1 | - | - | - | - | - | - |
| Merchant Fees | - | - | - | - | - | - | - | - | - | - |
| Other | 308 | 294 | 371 | 367 | 443 | 108 | 109 | 111 | 112 | 115 |
| Sub Total - Other Normal Operating Expenses | 11,012 | 10,903 | 10,921 | 9,707 | 11,008 | 11,348 | 11,202 | 11,199 | 11,117 | 11,187 |
| Depreciation of Capital Investments | 188 | 228 | 129 | 104 | 73 | 41 | 34 | 33 | 33 | 25 |
| Amortization of Deferred Development | - | - | - | - | - | - | - | 818 | 818 | 818 |
| Sub Total - Depreciation / Amortization | 188 | 228 | 129 | 104 | 73 | 41 | 34 | 851 | 851 | 843 |
| Total Expenses | 12,983 | 13,107 | 12,815 | 11,359 | 13,029 | 13,320 | 13,209 | 14,074 | 14,047 | 14,189 |

(\$000s, except where noted)

| | | | | I | Regulatory/ | Appeal Expe | ense | | | |
|---|--------|--------|--------|--------|-------------|-------------|----------|----------|----------|----------|
| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| | Actual | Actual | Actual | Actual | Actual | Budget | Forecast | Forecast | Forecast | Forecast |
| Compensation - Salaries | | - | - | - | - | 261 | 268 | 276 | 285 | 295 |
| Compensation - Overtime | | - | - | - | - | 1 | 1 | 1 | 1 | 2 |
| Compensation - Benefits | | - | - | - | - | - | - | - | - | |
| Compensation - H & E Tax | | - | - | - | - | - | - | - | - | |
| Sub Total - Compensation | - | - | - | - | - | 262 | 269 | 277 | 286 | 297 |
| Data Processing | - | - | - | - | | - | - | - | - | |
| Special Services | - | | 99 | - | - | - | - | - | - | |
| Building Expenses | - | - | - | - | - | - | - | - | - | |
| Safety / Loss Prevention Program | - | - | - | - | - | - | - | - | - | |
| Telephone/Telecommunications | - | - | - | - | - | - | - | - | - | |
| Advertising & Public Info | - | - | - | - | - | - | - | - | - | |
| Printing, Stationery & Supplies | - | - | - | - | - | 1 | 1 | 1 | 1 | |
| Postage | - | - | - | - | - | - | - | - | - | |
| Regulatory / Appeal | 3,423 | 3,392 | 3,667 | 3,935 | 3,675 | 3,155 | 3,219 | 3,284 | 3,349 | 3,41 |
| Travel & Vehicle Expense | - | - | - | - | - | 2 | 2 | 2 | 2 | |
| Driver Education Program | - | - | - | - | - | - | - | - | - | |
| Grant in Lieu of Taxes | - | - | - | - | - | - | - | - | - | |
| Furniture & Equipment | - | - | - | - | - | - | - | - | - | |
| Merchant Fees | - | - | - | - | - | - | - | - | - | |
| Other | - | - | - | - | - | 2 | 2 | 2 | 2 | 1 |
| Sub Total - Other Normal Operating Expenses | 3,423 | 3,392 | 3,766 | 3,935 | 3,675 | 3,160 | 3,224 | 3,289 | 3,354 | 3,422 |
| Depreciation of Capital Investments | - | - | - | - | - | - | - | - | - | |
| Amortization of Deferred Development | - | - | - | - | - | - | - | - | - | |
| Sub Total - Depreciation / Amortization | - | - | - | - | - | - | - | - | - | |
| Total Expenses | 3,423 | 3,392 | 3,766 | 3,935 | 3,675 | 3,422 | 3,493 | 3,566 | 3,640 | 3,719 |



| | | | | | Total | Expense | | | | |
|---|---------|---------|---------|---------|---------|---------|----------|----------|----------|----------|
| | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| | Actual | Actual | Actual | Actual | Actual | Budget | Forecast | Forecast | Forecast | Forecast |
| Compensation - Salaries | | 85,485 | 88,602 | 91,843 | 95,676 | 99,018 | 100,881 | 101,613 | 103,595 | 107,371 |
| Compensation - Overtime | | 1,826 | 2,450 | 1,758 | 1,423 | 1,564 | 1,605 | 1,653 | 1,702 | 1,770 |
| Compensation - Benefits | | 19,868 | 20,174 | 20,503 | 23,080 | 23,442 | 24,232 | 24,334 | 24,883 | 25,686 |
| Compensation - H & E Tax | | 1,828 | 1,834 | 1,937 | 2,038 | 2,123 | 2,179 | 2,221 | 2,288 | 2,375 |
| Sub Total - Compensation | 108,626 | 109,007 | 113,060 | 116,041 | 122,217 | 126,147 | 128,897 | 129,821 | 132,468 | 137,202 |
| Data Processing | 12,199 | 19,292 | 22,476 | 20,816 | 18,576 | 21,754 | 20,902 | 24,895 | 27,984 | 28,440 |
| Special Services | 5,665 | 4,857 | 5,165 | 5,604 | 6,719 | 6,223 | 6,295 | 6,382 | 6,454 | 5,765 |
| Building Expenses | 8,396 | 7,316 | 9,049 | 9,373 | 9,525 | 10,156 | 9,964 | 9,860 | 9,979 | 10,203 |
| Safety / Loss Prevention Program | 5,684 | 5,175 | 4,963 | 3,725 | 3,897 | 4,811 | 4,536 | 4,336 | 4,175 | 4,090 |
| Telephone/Telecommunications | 1,987 | 2,286 | 2,588 | 2,067 | 1,941 | 1,891 | 1,913 | 1,943 | 1,966 | 2,010 |
| Advertising & Public Info | 1,945 | 2,302 | 2,483 | 2,434 | 2,576 | 2,726 | 2,821 | 2,972 | 3,007 | 3,074 |
| Printing, Stationery & Supplies | 1,572 | 1,494 | 1,798 | 1,477 | 1,576 | 1,460 | 1,478 | 1,502 | 1,522 | 1,555 |
| Postage | 2,248 | 2,516 | 2,659 | 2,945 | 3,072 | 3,090 | 2,593 | 2,632 | 2,663 | 2,723 |
| Regulatory / Appeal | 3,423 | 3,392 | 3,667 | 3,935 | 3,675 | 3,155 | 3,219 | 3,284 | 3,349 | 3,417 |
| Travel & Vehicle Expense | 1,080 | 1,053 | 1,180 | 1,067 | 979 | 1,109 | 1,123 | 1,139 | 1,153 | 1,179 |
| Driver Education Program | 3,115 | 3,103 | 3,200 | 3,256 | 3,378 | 3,549 | 3,590 | 3,645 | 3,688 | 3,771 |
| Grant in Lieu of Taxes | 1,311 | 1,282 | 1,346 | 1,395 | 1,460 | 1,514 | 1,533 | 1,556 | 1,575 | 1,610 |
| Furniture & Equipment | 3,104 | 1,273 | 1,068 | 802 | 528 | 1,102 | 1,404 | 2,992 | 788 | 805 |
| Merchant Fees | 6,183 | 6,320 | 6,671 | 7,339 | 7,570 | 8,389 | 8,964 | 9,563 | 9,754 | 9,949 |
| Other | 4,814 | 5,294 | 4,926 | 4,815 | 5,232 | 5,070 | 5,134 | 5,210 | 5,265 | 5,380 |
| Sub Total - Other Normal Operating Expenses | 62,726 | 66,955 | 73,239 | 71,050 | 70,704 | 75,999 | 75,469 | 81,911 | 83,322 | 83,971 |
| Depreciation of Capital Investments | 4,872 | 5,012 | 4,998 | 5,021 | 4,382 | 4,019 | 4,797 | 5,219 | 5,965 | 5,498 |
| Amortization of Deferred Development | 7,403 | 7.796 | 7,818 | 14,045 | 9,654 | 12,673 | 13.879 | 15,733 | 19,444 | 26,807 |
| Sub Total - Depreciation / Amortization | 12,275 | 12,808 | 12,816 | 19,066 | 14,036 | 16,692 | 18,676 | 20,952 | 25,409 | 32,305 |
| Total Expenses | 183,627 | 188,770 | 199,115 | 206,155 | 206,957 | 218,838 | 223,042 | 232,684 | 241,199 | 253,478 |

(\$000s, except where noted)



PF.1 STATEMENT OF OPERATIONS

| 2017 GRA - 2.0% Rate Change | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|
| (C\$ 000s, except where noted) | | | | Ended Februa | | |
| | <u>2016A</u> | <u>2017B</u> | <u>2018F</u> | <u>2019F</u> | <u>2020F</u> | <u>2021F</u> |
| BASIC | 054 470 | 000 400 | 054.004 | 007.000 | 4 0 4 4 000 | 4 000 400 |
| Motor Vehicles | 854,170 | 893,420 | 954,331 | 997,909 | 1,044,039 | 1,092,429 |
| Drivers | 46,618 | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (12,423) | (11,632) | (11,876) | (12,114) | (12,356) | (12,603) |
| Total Net Premiums Written | 888,365 | 932,181 | 995,363 | 1,040,975 | 1,089,107 | 1,139,452 |
| Net Premiums Earned | | | | | | |
| Motor Vehicles | 827,701 | 875,348 | 926,228 | 977,803 | 1,022,756 | 1,070,103 |
| Drivers | 45,787 | 48,478 | 51,645 | 54,039 | 56,298 | 58,521 |
| Reinsurance Ceded | (12,423) | (11,632) | (11,876) | (12,114) | (12,356) | (12,603) |
| Total Net Premiums Earned | 861,065 | 912,194 | 965,997 | 1,019,728 | 1,066,698 | 1,116,021 |
| Service Fees & Other Revenues | 20,351 | 21,557 | 23,227 | 24,999 | 26,965 | 28,881 |
| Total Earned Revenues | 881,416 | 933,751 | 989,224 | 1,044,727 | 1,093,663 | 1,144,902 |
| | 740.004 | 700.000 | 704 704 | 000 705 | 070.000 | 045 000 |
| Net Claims Incurred | 742,664 | 762,626 | 794,701 | 836,725 | 873,963 | 915,386 |
| (a) Claims Incurred - Interest rate impact | (75,300) | (80,856) | (84,564) | (97,980) | (12,222) | (3,248) |
| Total Claims Incurred | 666,404 | 681,770 | 710,137 | 738,745 | 861,741 | 912,138 |
| Claims Expense | 118,614 | 125,191 | 128,312 | 132,737 | 140,351 | 147,606 |
| Road Safety/Loss Prevention | 13,027 | 13,318 | 13,210 | 14,075 | 14,048 | 14,187 |
| Total Claims Costs | 798,045 | 820,279 | 851,659 | 885,557 | 1,016,140 | 1,073,931 |
| F | | | | | | |
| Expenses | 71,641 | 76,908 | 78,026 | 82,306 | 83,160 | 87,964 |
| Operating Commissions | 33,862 | 35,616 | 37,376 | 39,402 | 41,152 | 42,988 |
| Premium Taxes | 26,205 | 27,715 | 29,336 | 30,955 | 32,372 | 33,859 |
| Regulatory/Appeal | 3,675 | 3,421 | 3,494 | 3,566 | 3,640 | 3,718 |
| Total Expenses | 135,383 | 143,660 | 148,232 | 156,229 | 160,324 | 168,529 |
| | | · | · · | · | | • |
| Underwriting Income (Loss) | (52,012) | (30,188) | (10,667) | 2,941 | (82,801) | (97,558) |
| Investment Income | 48,477 | 81,531 | 79,769 | 85,667 | 96,599 | 103,881 |
| (b) Investment Income - Interest rate impact | (52,515) | (64,737) | (69,908) | (80,597) | (7,627) | |
| Total Investment Income | (4,038) | 16,794 | 9,861 | 5,070 | 88,972 | 103,881 |
| Net Income (Loss) from Operations for Rate | | | | | | |
| Setting | (71,009) | (18,186) | (8,417) | 7,318 | 4,660 | 3,763 |
| Add: DPAC / Premium Deficiency adjustment | (14,959) | (4,792) | (7,611) | (693) | (1,511) | (2,560) |
| Net Income (Loss) including DPAC/PD adjustment | (56,050) | (13,394) | (806) | 8,011 | 6,171 | 6,323 |
| *Total net positive impact due to interest rates (b) –(a) | 22,785 | 16,119 | 14,656 | 17,383 | 4,595 | 3,248 |
| $\frac{1}{2} \int dx dx = \frac{1}{2} \int $ | 22,105 | 10,113 | 14,000 | 11,000 | -,000 | 5,240 |



For the Years Ended February,

PF.2 STATEMENT OF FINANCIAL POSITION

2017 GRA - 2.0% Rate Change

(C\$ 000s, except where noted)

| <u>2016A</u> | <u>2017B</u> | <u>2018F</u> | <u>2019F</u> | <u>2020F</u> | <u>2021F</u> |
|--------------|--|---|---|--|--|
| | | | | | |
| | | | | | |
| | | | | | |
| 20.114 | 11 092 | 10 002 | 10 107 | 15 2/1 | 21,312 |
| - | | - | | - | |
| | | | | | 2,325,932 |
| , | 40,424 | 40,922 | 41,125 | 41,590 | 42,645 |
| | - | - | - | - | - |
| | | , | | - | 362,545 |
| , | 6,933 | 16,29 <i>7</i> | 18,243 | 21,082 | 25,033 |
| | - | - | - | - | - |
| , | | | , | , | 91,720 |
| 65,414 | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| 2,683,473 | 2,659,092 | 2,693,814 | 2,715,337 | 2,819,591 | 2,933,572 |
| | | | | | |
| 152 | 113 | 113 | 113 | 113 | 113 |
| | | | | | 33,959 |
| , | | , | , | , | 2,678 |
| | | , | | - | 586,519 |
| | | | | | 17,999 |
| | | | | - | 354,910 |
| | | | | | 1,672,004 |
| 2,452,473 | 2,441,964 | 2,473,326 | 2,478,951 | 2,568,799 | 2,668,182 |
| | | | | | |
| | | | | | |
| 194,496 | 181,103 | 180,297 | , | , | 166,411 |
| - | - | - | 5,386 | 19,792 | 34,390 |
| | | | | | |
| 36,504 | 36,025 | 40,191 | 48,078 | 56,313 | 64,589 |
| 231,000 | 217,128 | 220,488 | 236,386 | 250,792 | 265,390 |
| 2,683,473 | 2,659,092 | 2,693,814 | 2,715,337 | 2,819,591 | 2,933,572 |
| | 152 38,861 3,278 453,389 16,871 281,209 1,658,713 2,452,473 194,496 - - 36,504 | 2,083,349 2,141,550 35,789 40,424 25 - 375,262 302,393 4,782 6,933 998 - 88,740 86,248 65,414 70,462 2,683,473 2,659,092 152 113 38,861 29,447 3,278 2,968 453,389 475,671 16,871 16,527 281,209 286,836 1,658,713 1,630,402 2,452,473 2,441,964 194,496 181,103 | 2,083,349 2,141,550 2,138,928 35,789 40,424 40,922 25 - - 375,262 302,393 320,560 4,782 6,933 16,297 998 - - 88,740 86,248 88,863 65,414 70,462 77,341 2,683,473 2,659,092 2,693,814 152 113 113 38,861 29,447 30,993 3,278 2,968 2,899 453,389 475,671 508,213 16,871 16,527 16,880 281,209 286,836 302,414 1,658,713 1,630,402 1,611,814 2,452,473 2,441,964 2,473,326 194,496 181,103 180,297 - - - 36,504 36,025 40,191 | 2,083,349 2,141,550 2,138,928 2,139,764 35,789 40,424 40,922 41,125 25 - - - 375,262 302,393 320,560 333,844 4,782 6,933 16,297 18,243 998 - - - 88,740 86,248 88,863 90,183 65,414 70,462 77,341 79,991 2,683,473 2,659,092 2,693,814 2,715,337 152 113 113 113 38,861 29,447 30,993 31,499 3,278 2,968 2,899 2,825 453,389 475,671 508,213 532,903 16,871 16,527 16,880 17,244 281,209 286,836 302,414 319,313 1,658,713 1,630,402 1,611,814 1,575,054 2,452,473 2,441,964 2,473,326 2,478,951 194,496 181,103 180,297 182,922 - - 5,386 - | 2,083,349 2,141,550 2,138,928 2,139,764 2,221,647 35,789 40,424 40,922 41,125 41,590 25 - - - - - 375,262 302,393 320,560 333,844 347,885 4,782 6,933 16,297 18,243 21,082 998 - - - - 88,740 86,248 88,863 90,183 90,345 65,414 70,462 77,341 79,991 81,701 2,683,473 2,659,092 2,693,814 2,715,337 2,819,591 152 113 113 113 113 38,861 29,447 30,993 31,499 32,418 3,278 2,968 2,899 2,825 2,752 453,389 475,671 508,213 532,903 559,044 16,871 16,527 16,880 17,244 17,616 281,209 286,836 302,414 319,313 336,739 1,658,713 1,630,402 1,611,814 1,575,054 |



PF.3 STATEMENT OF CHANGES IN EQUITY

2017 GRA - 2.0% Rate Change

| For the Years Ended February, | | | | | | | | | | |
|-------------------------------|--|--|--|--|--|--|--|--|--|--|
| <u>2016A</u> | <u>2017B</u> | <u>2018F</u> | <u>2019F</u> | <u>2020F</u> | <u>2021F</u> | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| 177,817 | 194,497 | 181,103 | 180,297 | 188,308 | 194,479 | | | | | |
| (56,050) | (13,394) | (806) | 8,011 | 6,171 | 6,323 | | | | | |
| - | - | - | - | - | - | | | | | |
| 70 700 | | | | | | | | | | |
| , | - | 400 207 | - | - | 200.801 | | | | | |
| 194,490 | 101,103 | 100,297 | 100,300 | 194,479 | 200,001 | | | | | |
| | | | | | | | | | | |
| 194,496 | 181,103 | 180,297 | 188,308 | 194,479 | 200,801 | | | | | |
| - | - | - | - | - | - | | | | | |
| 194,496 | 181,103 | 180,297 | 188,308 | 194,479 | 200,801 | | | | | |
| | | | | | | | | | | |
| 35,262 | 36,504 | 36,025 | 40,191 | 48,078 | 56,313 | | | | | |
| 1,242 | (479) | 4,166 | 7,887 | 8,235 | 8,276 | | | | | |
| 36,504 | 36,025 | 40,191 | 48,078 | 56,313 | 64,589 | | | | | |
| 231,000 | 217,128 | 220,488 | 236,386 | 250,792 | 265,390 | | | | | |
| | | | | | | | | | | |
| 231,000 | 181,000 | 181,000 | 181,000 | 181,000 | 181,000 | | | | | |
| 366,000 | 404,000 | 404,000 | 404,000 | 404,000 | 404,000 | | | | | |
| | 177,817 (56,050) - 72,729 194,496 194,496 - 194,496 35,262 1,242 36,504 231,000 | 2016A 2017B 177,817 194,497 (56,050) (13,394) - - 72,729 - 194,496 181,103 194,496 181,103 - - 194,496 181,103 - - 35,262 36,504 1,242 (479) 36,504 36,025 231,000 217,128 | 2016A 2017B 2018F 177,817 194,497 181,103 (56,050) (13,394) (806) - - - 72,729 - - 194,496 181,103 180,297 194,496 181,103 180,297 194,496 181,103 180,297 194,496 181,103 180,297 35,262 36,504 36,025 1,242 (479) 4,166 36,504 36,025 40,191 231,000 217,128 220,488 231,000 181,000 181,000 | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | | | | | |



PF.4 STATEMENT OF OPERATIONS 2015/16 COMPARATIVE

| (C\$ 000s, except where noted) | 2016 GRA | 2017 GRA 2016A \$ | Inc (dec) | Ref. | Increase / (Decrease) % |
|--|--------------|-------------------------|-----------|------|-------------------------------|
| Net Premiums Written | Ŷ | ¥ | ¥ | | 70 |
| Motor Vehicles | 854,303 | 854.170 | (133) | | (0.02) |
| Drivers | 48,269 | 46,618 | (1,650) | | (3.42) |
| Reinsurance Ceded | (12,396) | (12,423) | (27) | | 0.22 |
| Total Net Premiums Written | 890,176 | 888,365 | (1,810) | (1) | (0.20) |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 828,135 | 827,701 | (434) | | (0.05) |
| Drivers | 46,782 | 45,787 | (995) | | (2.13) |
| Reinsurance Ceded | (12,396) | (12,423) | (27) | | 0.22 |
| Total Net Premiums Earned | 862,521 | 861,065 | (1,456) | | (0.17) |
| Service Fees & Other Revenues | 20.922 | 20,351 | (571) | | (2.73) |
| Total Earned Revenues | 883,443 | 881,416 | (2,027) | | (0.23) |
| Net Oleiner la sume d | · · · · | | | | |
| Net Claims Incurred | 690,835 | 742,664 | 51,829 | | 7.50 |
| (a) Claims Incurred – Interest rate impact | (101,935) | (75,300) | 26,635 | (0) | 26.13 |
| Total Claims Incurred | 588,900 | 666,404 | 77,504 | (2) | 13.16 |
| Claims Expense | 121,045 | 118,614 | (2,431) | (4) | (2.01) |
| Road Safety/Loss Prevention | 11,496 | 13,027 | 1,531 | (4) | 13.32 |
| Total Claims Costs | 721,441 | 798,045 | 76,604 | | 10.62 |
| Expenses | | | | | |
| Operating | 71,401 | 71,641 | 240 | (4) | 0.34 |
| Commissions | 35,405 | 33,862 | (1,543) | () | (4.36) |
| Premium Taxes | 26,247 | 26,205 | (42) | | (0.16) |
| Regulatory/Appeal | 3,154 | 3,675 | 521 | (4) | 16.52 |
| Total Expenses | 136,207 | 135,383 | (824) | | (0.60) |
| Underwriting Income (Loss) | 25,795 | (52,012) | (77,807) | | (301.64) |
| Investment Income | 74,971 | 48,477 | (26,494) | | (35.34) |
| (b) Investment Income – Interest rate impact | (85,801) | (52,515) | 33,286 | | 38.79 |
| Total Investment Income | (10,830) | (4,038) | 6,792 | (3) | (62.71) |
| Net Income (Loss) from Operations | 14,965 | (56,050) | (71,015) | . , | (474.54) |
| Net income (Loss) from Operations | 14,905 | (30,030) | (71,013) | | (474.54) |
| Allocated Corporate Expenses | 101.01- | | (0.40.5 | | |
| Claims Expense | 121,045 | 118,614 | (2,431) | | (2.01) |
| Road Safety/Loss Prevention | 11,496 | 13,027 | 1,531 | | 13.32 |
| Operating | 71,401 | 71,641 | 240 | | 0.34 |
| Regulatory/Appeal | 3,154 | 3,675 | 521 | | 16.52 |
| Total Allocated Corporate Expenses | 207,096 | 206,957 | (139) | | (0.07) |
| Allocated Corporate Expenses | | | | | |
| Normal Operations | 197,059 | 202,370 | 5,312 | (4) | 2.70 |
| Initiatives Implementation | 6,801 | 3,117 | (3,685) | (4) | (54.18) |
| Initiatives Ongoing | 3,236 | 1,470 | (1,766) | (4) | (54.56) |
| Total Allocated Corporate Expenses | 207,095 | 206,957 | (139) | | (0.07) |
| *Total net positive impact due to interest rates | | aa | | | |
| (b) – (a) | 16,134 | 22,785 | 6,651 | | 41.22 |
| | | | | | |



Explanation of Significant Variances - 2015/16 Comparative

| Ref. | Category | (C\$ 000s) | Explanation |
|--------------|---|--|---|
| (1) | Net Premiums Written | 890,176 | 2016 GRA |
| | | (1,543) | Lower then budgeted premium related to volume |
| | | (200) | Lower motor vehicle premium upgrade due to DSR inpact |
| | | 965 | Lower fleet rebate |
| | | 956 | Lower Immobilizer discounts |
| | | (1,650) | Lower driver premiums primarilary due to DSR impact |
| | | (339) | Lower reinsurance and other |
| | | 888.365 | 2017 GRA |
| *deta | iled explanations along with commentary | y found in <u>Volume II-Re</u> | evenues |
| (2) | Net Claims Incurred | 588,900 | 2016 GRA |
| . , | | | Higher than budgeted Physical damage claims mainly due to |
| | | 33,321 | hail |
| | | 34,616 | Higher non interest PIPP claims |
| | | 10,859 | Higher internal loss adjustment expenses |
| | | (14,959) | Change in Write Down DPAC |
| | | (14,355) | Higher PIPP claims due to lower forecasted growth in interest |
| | | 16,832 | rates |
| | | | |
| | | (3,165) | Other (Reinsurance, Allowance for doubtful Accounts) |
| *-1. 1 | lad soules stand also in 10 and a f | 666,404 | 2017 GRA |
| *deta | iled explanations along with commentary | y found in <u>Volume II-Ci</u> | aims Incurred |
| (3) | Investment Income | (10,830) | 2016 GRA |
| (-) | | 33,246 | Higher than expected ALM impact due to interest rate forecast |
| | | 3,326 | Higher than expected interest income |
| | | (42,525) | Lower equity investment income due to equity market decline |
| | | 9,851 | Higher than expected alternative investment income |
| | | | |
| | | 2 0 0 E | Other |
| | | 2,895 | Other |
| *deta | iled explanations along with commentar | (4,038) | 2017 GRA |
| | | (4,038) y found in <u>Volume II-In</u> | 2017 GRA <u>vestments</u> |
| | iled explanations along with commentar | (4,038) | 2017 GRA <u>vestments</u> 2016 GRA |
| *deta (4) | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, |
| | | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 354 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee |
| | Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 354 202,370 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 (1,757) | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 (1,757) (2,474) 416 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 (1,757) (2,474) | 2017 GRA vestments 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing Higher salaries and overtime |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 (1,757) (2,474) 416 <u>131</u> 3,117 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing Higher salaries and overtime Other 2017 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 (1,757) (2,474) 416 <u>131</u> 3,117 3,236 | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing Higher salaries and overtime Other 2017 GRA 2016 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 354 202,370 6,801 (1,757) (2,474) 416 <u>131</u> 3,117 3,236 (1,500) | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing Higher salaries and overtime Other 2017 GRA 2016 GRA Lower than budgeted data processing in normal operations |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 <u>354</u> 202,370 6,801 (1,757) (2,474) 416 <u>131</u> 3,117 3,236 (1,500) (231) | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing Higher salaries and overtime Other 2017 GRA 2016 GRA Lower than budgeted data processing in normal operations Lower special services |
| | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | (4,038) y found in <u>Volume II-In</u> 197,059 1,604 1,603 888 521 341 354 202,370 6,801 (1,757) (2,474) 416 <u>131</u> 3,117 3,236 (1,500) | 2017 GRA <u>vestments</u> 2016 GRA Higher than budgeted salary – (severance, maternity benefits, other) Higher benefits related to pension costs Higher Merchant fees Higher Regulatory appeal expense related to Claimant Advisor Committee Higher loss prevention/safety Other 2017 GRA 2016 GRA Lower than budgeted special services (external labor) Lower data processing Higher salaries and overtime Other 2017 GRA 2016 GRA Lower than budgeted data processing in normal operations |

*detailed explanations along with commentary found in <u>Volume II-Expenses</u>



PF.5 STATEMENT OF OPERATIONS 2016/17 COMPARATIVE

| (C\$ 000s, except where noted) | 2016 GRA 2017F \$ | 2017 GRA 2017B \$ | Inc (dec) \$ | Ref. | Increase / (Decrease) % |
|--|-------------------------|-------------------------|-----------------|------|-------------------------------|
| Net Premiums Written | Ψ | Ψ | Ψ | | 70 |
| Motor Vehicles | 893,543 | 893,420 | (123) | | (0.01) |
| Drivers | 51,128 | 50,393 | (735) | | (1.44) |
| Reinsurance Ceded | (12,644) | (11,632) | 1,012 | | (8.00) |
| Total Net Premiums Written | 932,027 | 932,181 | 154 | (1) | 0.02 |
| Net Premiums Earned | ,. | , | | (-) | |
| Motor Vehicles | 875,453 | 875,348 | (105) | | (0.01) |
| Drivers | 49,704 | 48,478 | (1,226) | | (2.47) |
| Reinsurance Ceded | (12,644) | (11,632) | 1,012 | | (8.00) |
| Total Net Premiums Earned | 912,513 | 912,194 | (319) | | (0.03) |
| Service Fees & Other Revenues | 22,350 | 21,557 | (793) | | (3.55) |
| Total Earned Revenues | 934,863 | 933,751 | (1,112) | | (0.12) |
| | | , | (.,) | | (0=) |
| Net Claims Incurred | 762,611 | 762,626 | 15 | | 0.00 |
| (a) Claims Incurred – Interest rate impact | (85,470) | (80,856) | 4,614 | | 5.40 |
| Total Claims Incurred | 677,141 | 681,770 | 4,629 | (2) | 0.68 |
| - | | | | | |
| Claims Expense | 128,107 | 125,191 | (2,916) | (4) | (2.28) |
| Road Safety/Loss Prevention | 11,444 | 13,318 | 1,874 | (4) | 16.37 |
| Total Claims Costs | 816,692 | 820,279 | 3,587 | | 0.44 |
| Expenses | | | | | |
| Operating | 74,643 | 76,908 | 2,265 | (4) | 3.03 |
| Commissions | 36,774 | 35,616 | (1,158) | | (3.15) |
| Premium Taxes | 27,755 | 27,715 | (40) | | (0.14) |
| Regulatory/Appeal | 3,210 | 3,421 | 211 | (4) | 6.57 |
| Total Expenses | 142,382 | 143,660 | 1,278 | | 0.90 |
| Underwriting Income (Loss) | (24,211) | (30,188) | (5,977) | | 24.69 |
| Investment Income | 82,589 | 81,531 | (1,058) | | (1.28) |
| (b) Investment Income – Interest rate impact | (69,780) | (64,737) | 5,043 | | 7.23 |
| Total Investment Income | 12,809 | 16,794 | 3,985 | (3) | 31.11 |
| Net Income (Loss) from Operations for Rate | (11,402) | (18,186) | (6,784) | | 59.50 |
| Setting | (,.•=) | (10,100) | (0,101) | | |
| Allocated Corporate Expenses | | 10- 101 | (0.0.(0) | | (2.22) |
| Claims Expense | 128,107 | 125,191 | (2,916) | | (2.28) |
| Road Safety/Loss Prevention | 11,444 | 13,318 | 1,874 | | 16.37 |
| Operating | 74,643 | 76,908 | 2,265 | | 3.03 |
| Regulatory/Appeal | 3,210 | 3,421 | 211 | | 6.57 |
| Total Allocated Corporate Expenses | 217,404 | 218,838 | 1,434 | | 0.66 |
| Allocated Corporate Expenses | 100 507 | 010 600 | 12 002 | (1) | 6 50 |
| Normal Operations | 199,537 | 212,630 | 13,093 | (4) | 6.56 |
| Initiatives Implementation | 9,173 8,604 | 6,085 123 | (3,088) | (4) | (33.67) |
| Initiatives Ongoing Total Allocated Corporate Expenses | 8,694 217,404 | 218,838 | (8,571) | (4) | (98.58) |
| i otal Allocated Corporate Expenses | ∠17,404 | 210,038 | 1,434 | | 0.66 |
| *Total net positive impact due to interest rates (b) – (a) | 15,690 | 16,119 | 429 | | 2.73 |



Explanation of Significant Variances - 2016/17 Comparative

| Ref | Category | (C\$ 000s) | Explanation |
|---------------|---|---|---|
| (1) | Net Premiums Written | 932,027 | 2016 GRA |
| | | (2,054) | Lower then expected premiums written in 2015/16 |
| | | (268) | Lower motor vehicle premium upgrade due to DSR inpact |
| | | 1,383 | Lower fleet rebate |
| | | 852 | Lower Immobilizer discounts |
| | | (735) | Lower driver premiums primarilary due to DSR impact |
| | | 976 | Lower reinsurance and other |
| | | 932.181 | 2017 GRA |
| 'detai | led explanations along with commentary | ,- | |
| | | , iouilu ili <u>iouillo il ric</u> | |
| 2) | Net Claims Incurred | 677,141 | 2016 GRA |
| , | | 5,701 | Higher forecasted Physical damage claims |
| | | 708 | Higher non interest PIPP claims |
| | | (691) | Lower internal loss adjustment expenses |
| | | (4,792) | Change in Write Down DPAC |
| | | 3,682 | Higher PIPP claims due to lower forecasted growth in interest rates |
| | | 21 | Other |
| | | 681.770 | 2017 GRA |
| *dota | led explanations along with commentary | , | |
| ucid | | | |
| (3) | Investment Income | 12,809 | 2016 GRA |
| (-) | | 5,043 | Higher forecasted ALM Impact due to interest rate forecast |
| | | 0,010 | Higher forecasted interest income due to higher forecasted coupon |
| | | 3,139 | rates |
| | | | |
| | | 495 | Higher forecasted equity investment income |
| | | (2,501) | Lower forecasted alternative investment income |
| | | (2,190) | Other |
| | | 16,794 | 2017 GRA |
| | | | |
| *deta | led explanations along with commentary | y found in <u>Volume II-Inv</u> | <u>vestments</u> |
| *deta | led explanations along with commentary | y found in <u>Volume II-Inv</u> | <u>restments</u> |
| | | y found in <u>Volume II-Inv</u> | <u>restments</u> |
| *detai (4) | Allocated Corporate Expenses | y found in <u>Volume II-Inv</u> 199.537 | 2016 GRA |
| | | 199,537 | 2016 GRA |
| | Allocated Corporate Expenses | 199,537 1,186 | 2016 GRA Higher forecasted salaries due to economic and steps in scale |
| | Allocated Corporate Expenses | 199,537 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 1,500 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 1,500 262 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 1,500 262 2,266 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 1,500 262 2,266 1,587 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing |
| | Allocated Corporate Expenses | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA 2016 GRA Higher forecasted salaries related to various projects |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) |
| | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) |
| (4) | Allocated Corporate Expenses (Normal Operations) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 6,085 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 6,085 8,694 | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA 2016 GRA Hogher forecasted data processing (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 6,085 8,694 (1,500) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA 2016 GRA Higher Information Technology Optimization – High Availability into norm operations) |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) <u>371</u> 6,085 8,694 (1,500) (262) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA 2017 GRA 2016 GRA 2016 GRA 2016 GRA 2016 GRA 2016 GRA 2017 GRA 2017 GRA 2018 GRA 2019 GRA 2010 GRA< |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 6,085 8,694 (1,500) (262) (750) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA 2016 GRA Transfer Information Technology Optimization – High Availability into normal operations) Transfer Legal Management data processing expense to normal operations Reforecast of data processing expense – PDR project |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) <u>371</u> 6,085 8,694 (1,500) (262) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2017 GRA 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower special services (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA Transfer Information Technology Optimization – High Availability into norm operations) Transfer Legal Management data processing expense to normal operation: Reforecast of data processing expense – PDR project Actual transfer of amortization expense to normal operations |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) <u>371</u> 6,085 8,694 (1,500) (262) (750) (5,283) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA 2016 GRA Transfer Information Technology Optimization – High Availability into norm operations) Transfer Information Technology Optimization – High Availability into norm operations) Transfer Information Technology Optimization – High Availability into norm operations) Transfer Information Technology Optimization – High Availability into norm operations Lowar special data processing expense to normal operations Katual transfer of amortization expense to normal operations |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) 371 6,085 8,694 (1,500) (262) (750) (5,283) (501) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2016 GRA 2017 GRA 2016 GRA 2017 GRA 2016 GRA 2016 GRA 2016 GRA 2017 GRA 2016 GRA 2016 GRA 2016 GRA 2016 GRA 2017 GRA 2016 GRA 2016 GRA 2016 GRA 2016 GRA 2017 GRA 2016 GRA |
| (4) | Allocated Corporate Expenses (Normal Operations) Allocated Corporate Expenses (Initiatives Implementation) | 199,537 1,186 1,292 1,500 262 2,266 1,587 5,283 (283) 212,630 9,173 1,258 (1,007) (2,921) (789) <u>371</u> 6,085 8,694 (1,500) (262) (750) (5,283) | 2016 GRA Higher forecasted salaries due to economic and steps in scale Higher pension contribution rate required Transfer Information Technology Optimization – High Availability from ongoing Transfer Legal Management data processing expenses from ongoing Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) Higher merchant fees due to greater volume Actual transfer of amortization expense from ongoing All other 2016 GRA Higher forecasted salaries related to various projects Lower forecasted data processing (external labor) Lower loss prevention (transfer auto theft to normal operations) All other 2017 GRA 2016 GRA 2016 GRA Transfer Information Technology Optimization – High Availability into norm operations) Transfer Information Technology Optimization – High Availability into norm operations) Transfer Information Technology Optimization – High Availability into norm operations) Transfer Information Technology Optimization – High Availability into norm operations Lowar special data processing expense to normal operations Katual transfer of amortization expense to normal operations |

*detailed explanations along with commentary found in <u>Volume II-Expenses</u>



PF.6 STATEMENT OF OPERATIONS 2017/18 COMPARATIVE

| Drivers 54 (021 52 (908 (1,113) (2. Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Written 976,950 995,363 18,413 (1) 1 Net Premiums Earned 916,334 926,228 9,894 1 Drivers 52,550 51,645 (935) (1. Total Net Premiums Earned 936,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Net Premiums Earned 936,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 794,243 794,701 458 0 Claims Expense 131,338 128,312 (3,026) (4) (2 Read Safety/Loss Prevention | (C\$ 000s, except where noted) | 2016 GRA 2018F | 2017 GRA 2018F | Inc (dec) | Ref. | Increase / (Decrease) |
|---|------------------------------------|-------------------|-------------------|-----------|------|--------------------------|
| Motor Vehicles 935,826 954,331 18,505 1 Drivers 54,021 52,908 (1,113) (2. Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Earned 976,950 995,363 18,413 (1) 1 Motor Vehicles 916,334 926,228 9,894 1 Drivers 52,580 51,645 (935) (1) Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Earned 936,069 989,224 9,155 0 Service Fees & Other Revenues 24,052 23,227 (825) (3) Total Earned Revenues 9360,069 989,224 9,155 0 Net Claims Incurred (102,506) (84,654) 17,942 17 Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 10,0551 13,210 2,659 4) 25 Total Claims Costs <td< td=""><td>Nat Dramiuma Writtan</td><td>\$</td><td>\$</td><td>\$</td><td></td><td>%</td></td<> | Nat Dramiuma Writtan | \$ | \$ | \$ | | % |
| Drivers 54/021 52/908 (1,113) (2. Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Viriten 976,950 995,363 18,413 (1) 1 Net Premiums Earned 916,334 926,228 9,894 1 Drivers 52,550 51,645 (935) (1. Total Net Premiums Earned 936,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Net Premiums Larned 794,243 794,701 458 0 (a) Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2 Read Safety/Loss Prevention 10,551 13,210 2,659 146 Chaims Spense 37,290 37,376 86 0 Operating 77,218< | | 035 826 | 05/ 331 | 18 505 | | 1.98 |
| Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Earned 976,950 995,363 18,413 (1) 1 Net Premiums Earned 916,334 926,228 9,894 1 Drivers 52,580 51,645 (935) (1) Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Earned 956,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 982,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 691,737 710,137 17,942 17 Total Claims Incurred 10,551 13,210 2,669 (4) (2) Road Safety/Loss Prevention 10,551 13,210 2,669 0 Operating 77,218 78,026 808 (4) 1 Cormissions | | | , | | | (2.06) |
| Total Net Premiums Karned 976,950 995,363 18,413 (1) 1 Net Premiums Earned 916,334 926,228 9,884 1 Drivers 52,580 51,645 (935) (1) Reinsurance Ceded (12,897) (11,876) 1,021 (7) Total Net Premiums Earned 956,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3) Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 131,338 128,312 (3,026) (4) (2) Claims Expense 131,338 128,312 (3,026) (4) 25 Total Claims Costs 833,626 851,659 18,033 2 2 Claims Expenses 0 29,067 29,336 269 0 | | | , | | | (7.92) |
| Net Premiums Earned 916,334 926,228 9,894 1 Drivers 52,580 51,645 (935) (1 Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Earned 956,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2) Road Safet/Ucos Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 2 Coperating 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 | | | | | (1) | 1.88 |
| Motor Vehicles 916,334 926,228 9,894 1 Drivers 52,580 51,645 (935) (1. Reinsurance Caded (12,897) (11,876) 1.021 (7. Total Net Premiums Earned 956,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Incurred 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 2 Expenses 104,634 148,232 1,384 0 0 1 | | 510,550 | 555,000 | 10,410 | (1) | 1.00 |
| Drivers 52,580 51,645 (935) (1. Reinsurance Ceded (12,897) (11,876) 1,021 (7. Total Net Premiums Earned 956,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred (102,506) (84,564) 17,942 17 Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) 25 Total Claims Costs 833,626 851,659 18,033 2 Expenses 0 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 2 2 2 2 2 2 2 2 2 2 | | 016 334 | 026 228 | 0 80/ | | 1.08 |
| Reinsurance Ceded (12,097) (11,076) 1,021 (7, 7 Total Net Premiums Earned 956,017 965,997 9,980) 1 Service Fees & Other Revenues 24,052 23,227 (825) (3) Total Earned Revenues 980,059 989,224 9,155 0 Net Claims Incurred Interest rate impact (102,506) (84,564) 17,942 17 Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Sos 833,626 851,659 18,033 2 2 Expenses 0 99,067 29,336 269 0 0 Premium Taxes 29,067 29,336 269 0 0 2 2 2 3 2 3 0 2 2 3 2 3 2 <t< td=""><td></td><td>,</td><td>,</td><td>,</td><td></td><td>(1.78)</td></t<> | | , | , | , | | (1.78) |
| Total Net Premiums Earned Service Fees & Other Revenues 956,017 965,997 9,980 1 Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 14 25 Total Claims Costs 833,626 851,659 18,033 2 2 Expenses 0perating 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 0 Premium Taxes 29,067 29,336 269 0 0 3,273 3,494 221 (4) 6 Total Expenses 146,848 148,283 1,330 | | | | | | (7.92) |
| Service Fees & Other Revenues 24,052 23,227 (825) (3. Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2. Road Safety/Loss Prevention 10,551 13,212 (3,026) (4) (2. Total Claims Costs 833,626 851,659 18,033 2 2 Expenses 0 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 Regulatory/Appeal 3,273 3,494 221 (4) 6 Total Expenses 146,848 148,232 1,384 0 0 0 Regulatory/Appeal 3,273 3,494 221 (4) 6 0 Investment Income Interest rate impact | | | | , , | | 1.04 |
| Total Earned Revenues 980,069 989,224 9,155 0 Net Claims Incurred 794,243 794,701 458 0 (a) Claims Incurred (102,506) (84,564) 17,942 17 Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2. Road Safetyl.Loss Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 2 Expenses 0perating 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 0 Regulatory/Appeal 3,273 3,494 221 (4) 6 0 Investment Income 146,848 148,232 1,384 0 0 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income | | | | | | (3.43) |
| (a) Claims Incurred – Interest rate impact (102,506) (84,564) 17,942 17 Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2) 2 Road Safety/Loss Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 Expenses 0 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 0 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 0 | | | | | | 0.93 |
| (a) Claims Incurred – Interest rate impact (102,506) (84,564) 17,942 17 Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2) 2 Road Safety/Loss Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 Expenses 0 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 0 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 0 | | | | | | |
| Total Claims Incurred 691,737 710,137 18,400 (2) 2 Claims Expense 131,338 128,312 (3,026) (4) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 Expenses 0perating 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 0 0 Regulatory/Appeal 3,273 3,494 221 (4) 6 0 Total Expenses 146,648 1442,322 1,384 0 < | | , | , | | | 0.06 |
| Claims Expense 131,338 128,312 (3,026) (4) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 2 Expenses 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 00 Premium Taxes 29,067 29,336 269 00 Regulatory/Appeal 3,273 3,494 221 (4) 6 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15 (b) Investment Income 12,991 9,861 (3,130) (3) (24 Met Income (Loss) from Operations for Rate Setting 131,338 128,312 (3,026) (25 Operating 77,218 78,026 808 1 Regulatory/Appeal | | | | , | (0) | 17.50 |
| Road Safety/Loss Prevention 10,551 13,210 2,659 (4) 25 Total Claims Costs 833,626 851,659 18,033 22 Expenses 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 00 Premium Taxes 29,067 29,336 269 00 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15 (b) Investment Income 12,991 9,861 (3,130) (3) (24 Met Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Claims Expense 131,338 128,312 (3,026) (2. <tr< td=""><td></td><td>,</td><td>1</td><td>,</td><td></td><td>2.66</td></tr<> | | , | 1 | , | | 2.66 |
| Total Claims Costs 833,626 851,659 18,033 22 Expenses Operating 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 00 Premium Taxes 29,067 29,336 269 00 Regulatory/Appeal 3,273 3,494 221 (4) 6 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Operating 77,218 78,026 808 1 1 166.87 Operating 77,218 78,026 808 | | | | | | (2.30) |
| Expenses 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 00 Premium Taxes 29,067 29,336 269 00 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 255 Operating 77,218 78,026 808 1 | - | | | | (4) | 25.20 |
| Operating 77,218 78,026 808 (4) 1 Commissions 37,290 37,376 86 0 Premium Taxes 29,067 29,336 269 0 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 0 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate 12,586 (8,417) (21,003) (166.87 Setting 10,551 13,210 2,659 255 0perating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 66 662 0 Allocated Corpor | | 833,626 | 851,659 | 18,033 | | 2.16 |
| Commissions 37,290 37,376 86 00 Premium Taxes 29,067 29,336 269 00 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 255 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 A | | | | | | |
| Premium Taxes 29,067 29,336 269 0 Regulatory/Appeal 3,273 3,494 221 (4) 66 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 255 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 662 Operating 77,218 78,026 808 1 Re | 1 5 | | | | (4) | 1.05 |
| Regulatory/Appeal 3,273 3,494 221 (4) 6 Total Expenses 146,848 148,232 1,384 00 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87) Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 | | | | | | 0.23 |
| Total Expenses 146,848 148,232 1,384 0 Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) | | , | | | | 0.92 |
| Underwriting Income (Loss) (405) (10,667) (10,262) 2,532 Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87) Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487< | | 1 | | | (4) | 6.75 |
| Investment Income 94,275 79,770 (14,505) (15. (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87 Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Claims Expense 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 <t< td=""><td>-</td><td>146,848</td><td>148,232</td><td>1,384</td><td></td><td>0.94</td></t<> | - | 146,848 | 148,232 | 1,384 | | 0.94 |
| (b) Investment Income – Interest rate impact (81,284) (69,909) 11,375 13 Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87) Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 255 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | 1 / | 1 7 7 | | | 2,532.62 |
| Total Investment Income 12,991 9,861 (3,130) (3) (24. Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87) Allocated Corporate Expenses 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | | | | | (15.39) |
| Net Income (Loss) from Operations for Rate Setting 12,586 (8,417) (21,003) (166.87) Allocated Corporate Expenses Claims Expense 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | | | | | 13.99 |
| Setting 12,586 (8,417) (21,003) (166.87) Allocated Corporate Expenses Claims Expense 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | 12,991 | 9,861 | (3,130) | (3) | (24.10) |
| Claims Expense 131,338 128,312 (3,026) (2. Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | · · · · | 12,586 | (8,417) | (21,003) | | (166.87) |
| Road Safety/Loss Prevention 10,551 13,210 2,659 25 Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 6 Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | | | | | |
| Operating 77,218 78,026 808 1 Regulatory/Appeal 3,273 3,494 221 66 Total Allocated Corporate Expenses 222,380 223,042 662 00 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | , | , | (3,026) | | (2.30) |
| Regulatory/Appeal 3,273 3,494 221 66 Total Allocated Corporate Expenses 222,380 223,042 662 00 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | , | , | , | | 25.20 |
| Total Allocated Corporate Expenses 222,380 223,042 662 0 Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | | | | | 1.05 |
| Allocated Corporate Expenses 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | | | | | 6.75 |
| Normal Operations 204,374 214,561 10,187 (4) 4 Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | 222,380 | 223,042 | 662 | | 0.30 |
| Initiatives Implementation 5,670 4,994 (676) (4) (11. Initiatives Ongoing 12,336 3,487 (8,849) (4) (71. | | | _ | | | |
| Initiatives Orgoing 12,336 3,487 (8,849) (4) (71. | | - /- | | | | 4.98 |
| | | , | , | () | | (11.93) |
| Total Allocated Corporate Expenses222,380223,0426610 | | | | | (4) | (71.73) |
| | Total Allocated Corporate Expenses | 222,380 | 223,042 | 661 | | 0.30 |
| *Total net positive impact due to interest rates 21,222 14,655 (6,567) (30. | | 21,222 | 14,655 | (6,567) | | (30.94) |



Explanation of Significant Variances - 2017/18 Comparative

| Ref. | Category | (C\$ 000s) | Explanation |
|-------|-----------------------------------|---------------------|---|
| (1) | Net Premiums Written | 976,950 | 2016 GRA |
| () | | (2,358) | Lower then expected Premiums Written in 2016/17 |
| | | 19,066 | Higher forecasted rate change (2.0%) vs. 0% in 2016 GRA |
| | | (250) | Lower motor vehicle premium upgrade factor |
| | | 1,448 | Lower fleet rebate |
| | | 639 | Lower Immobilizer discounts |
| | | (1,113) | Lower driver premiums primarilary due to DSR impact |
| | | 981 | Lower reinsurance and other |
| | | 995,363 | 2017 GRA |
| detai | led explanations along with comme | | |
| 2) | Net Claims Incurred | 691.737 | 2016 GRA |
| 2) | Net Claims incurred | 7,884 | Higher forecasted Physical damage claims |
| | | 2,165 | Higher non interest PIPP claims |
| | | 2,105 955 | |
| | | | Higher internal loss adjustment expenses |
| | | (7,611) | Change in Write Down DPAC |
| | | 15,004 | Higher PIPP claims due to lower forecasted growth in interest rates |
| | | 2 | Other |
| | | 710,137 | 2017 GRA |
| | led explanations along with comme | | |
| 3) | Investment Income | 12,991 | 2016 GRA |
| | | 11,376 | Higher forecasted ALM Impact due to different interest rate forecast |
| | | (2,695) | Lower forecasted interest income due to lower coupon rates |
| | | (6,831) | Lower forecasted equity investment income |
| | | (1,397) | Lower forecasted alternative investment income |
| | | (3,582) | Other - Difference in forecasted bond amortization |
| | | 9,861 | 2017 GRA |
| detai | led explanations along with comme | ntary found in Volu | me II-Investments |
| (4) | Allocated Corporate Expense | | |
| . , | (Normal Operations) | 204,374 | 2016 GRA |
| | (i , | 1,327 | Higher forecasted pension contribution rate required |
| | | 1,570 | Transfer ITO – HA from ongoing |
| | | 2,077 | Higher Loss Prevention Program (impaired driving,roadwatch, auto theft) |
| | | 2,026 | Higher merchant fees due to greater volume |
| | | 5,314 | Transfer Amortization expense from ongoing |
| | | (16) | All other |
| | | () | |
| | | 214,561 | 2017 GRA |
| 4) | Allocated Corporate Expense | 214,001 | |
| '' | (Initiatives Implementation) | 5,670 | 2016 GRA |
| | | 908 | Higher forecastedsalaries related to various projects |
| | | 1,521 | Higher data processing (external labor) |
| | | (3,105) | Lower forecasted special services (external labor) |
| | | 4,994 | 2017 GRA |
| (1) | Alle ested Correcte Ever- | 4,334 | |
| (4) | Allocated Corporate Expense | 40.000 | 9945 ODA |
| | (Initiatives Ongoing) | 12,336 | 2015 GRA |
| | | (1,570) | Transfer ITO - HA into normal operations |
| | | (820) | Less than expected expenses related to PDR data processing |
| | | | Information Security Stratey and Roadmap (ISSR) changed from expense |
| | | (1,454) | 2016 GRA to capital in 2017 GRA |
| | | (5,314) | Transfer amortization expense to normal operations |
| | | (400) | Less then expected amortization expense related to normal operations transfer |
| | | ` 214́ | Higher expenses related to sundry claims for Centre of Excellence |
| | | 495 | All other |
| | | 3,487 | 2016 GRA |
| | | | |



Table 1: Summary of Investment Income

| | Reference Section # | 2011/12 | 2012/13 | 2013/14 Actual | 2014/15 | 2015/16 | 2016/17 | 2017/18 Fore | 2018/19 casted | 2019/20 | 2020/21 |
|--|------------------------|---------|---------|-------------------|---------|---------|---------|-----------------|-------------------|---------|---------|
| Interest Income During Period | | | | | | | | | | | |
| Cash/Short Term Investments | Section 2 | 1075 | 1,132 | 1,112 | 755 | 362 | 42 | 0 | 0 | 3 | 88 |
| Marketable Bonds | Section 3 | 40,704 | 35,370 | 31,095 | 32,967 | 36,624 | 37,772 | 37,682 | 41,343 | 48,141 | 54,486 |
| MUSH | Section 4 | 28,516 | 29,091 | 29,818 | 30,949 | 30,804 | 28,949 | 28,701 | 28,273 | 28,732 | 29,242 |
| Total | | 70,295 | 65,594 | 62,025 | 64,671 | 67,790 | 66,763 | 66,383 | 69,617 | 76,875 | 83,816 |
| Dividend and other Income | | | | | | | | | | | |
| Canadian Equities | Section 5 | 9,449 | 11,058 | 12,658 | 25,464 | 11,378 | 9,121 | 9,258 | 10,630 | 11,770 | 13,085 |
| US Equities | Section 6 | 2,995 | 0 | 1363 | 3,004 | 4,110 | 4,386 | 4,965 | 5,550 | 6,119 | 6,577 |
| Investment Properties (CityPlace) | Section 7B | 1502 | 1,751 | 2,529 | 1,848 | 3,206 | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 |
| Infrastructure | Section 8 | 1,164 | 1,725 | 2,573 | 6,547 | 1,364 | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 |
| Total | | 15,110 | 14,534 | 19,123 | 36,863 | 20,058 | 18,206 | 18,092 | 22,960 | 24,692 | 26,472 |
| Gains During Period - Profit & Loss | | | | | | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | Section 3 | 26,122 | -9,075 | -15,792 | 75,691 | -76,744 | -66,955 | -68,168 | -80,203 | -8,579 | -908 |
| Marketable Bonds Realized Gains/(Loss) | Section 3 | 39,704 | 17,054 | -9,822 | 27,090 | 15,174 | -8,785 | -14,235 | -15,853 | -622 | 908 |
| MUSH | Section 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Canadian Equities Realized Gains | Section 5 | 2,127 | 5,337 | 57,372 | 28,808 | -390 | 11,065 | 8,112 | 6,775 | 7,568 | 8,557 |
| US Equities Realized Gains | Section 6 | 0 | 0 | 58101 | 82 | 14 | 7,075 | 2,704 | 0 | 257 | 712 |
| Real Estate | Section 7A | 15,631 | 18,915 | 19,917 | 11,927 | 17,125 | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 |
| Infrastructure | Section 8 | 0 | 0 | 0 | 0 | 6,375 | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 |
| Total | | 83,584 | 32,231 | 109,776 | 143,598 | -38,446 | -40,010 | -50,577 | -67,449 | 21,736 | 33,738 |
| Other | | | | | | | | | | | |
| Investment Fees Paid | Section 9 | -3,091 | -4,280 | -4,075 | -4,122 | -4,280 | -4,449 | -4,620 | -4,733 | -4,971 | -5,256 |
| Pension Expense | Section 9 | -27,470 | -17,118 | -11,710 | -12,349 | -12,760 | -14,401 | -15,071 | -15,763 | -16,483 | -17,235 |
| Amortization of Bond Premium/Discount | Section 9 | -4,911 | -5,872 | -2,607 | -1,807 | -3,754 | -6,460 | -2,584 | 1,411 | 5,489 | 5,421 |
| Venture Capital Income | Section 9 | 0 | 2037 | 262 | 127 | 35 | | | | | |
| Investment Write-Down | | -14540 | -3,957 | 0 | -830 | -33,375 | 0 | 0 | 0 | 0 | 0 |
| Total | | -50,012 | -29,190 | -18,654 | -18,982 | -54,134 | -25,310 | -22,275 | -19,085 | -15,966 | -17,071 |
| Total Investment Income | | 118,976 | 83,169 | 172,123 | 226,150 | -4,732 | 19,649 | 11,623 | 6,043 | 107,338 | 126,955 |
| Basic Allocation Investment Income | | 101,130 | 68,094 | 147,735 | 188,451 | -4,038 | 16,794 | 9,861 | 5,070 | 88,972 | 103,881 |
| Basic Allocation | Section 9 | 85.0% | 86.2% | 85.5% | 83.3% | 85.35% | 85.5% | 84.8% | 83.9% | 82.9% | 81.8% |



Table 2 Ending Values and Allocations

| | 2011/12 | 2012/13 | 2013/14 Actual | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 Forecast | 2019/20 | 2020/21 |
|-------------------------------------|---------|---------|-------------------|---------|---------|---------|---------|---------------------|---------|---------|
| Ending Asset Values (C\$ 000,000's) | | | | | | | | | | |
| Cash/Short Term Investments | 107 | 158 | 93 | 69 | 37 | 0 | 0 | 0 | 2 | 8 |
| Canadian Fixed Income | 898 | 813 | 970 | 1,100 | 1,056 | 1,092 | 1,068 | 1,017 | 1,067 | 1,153 |
| MUSH | 521 | 565 | 581 | 607 | 623 | 644 | 639 | 651 | 660 | 667 |
| Canadian Equities | 369 | 401 | 381 | 347 | 302 | 273 | 280 | 310 | 344 | 378 |
| US Equities | 133 | 162 | 139 | 174 | 167 | 154 | 159 | 176 | 191 | 203 |
| Real Estate | 205 | 224 | 231 | 247 | 264 | 277 | 293 | 308 | 325 | 343 |
| Infrastructure & Venture Capital | 19 | 27 | 52 | 58 | 85 | 112 | 130 | 137 | 145 | 153 |
| Total Assets | 2,430 | 2,251 | 2,350 | 2,602 | 2,535 | 2,553 | 2,570 | 2,600 | 2,735 | 2,906 |
| Ending Rebalanced Allocations (%) | | | | | | | | | | |
| Cash/Short Term Investments | 4.4% | 7.0% | 4.0% | 2.7% | 1.5% | 0.0% | 0.0% | 0.0% | 0.1% | 0.3% |
| Canadian Fixed Income | 35.4% | 32.1% | 38.3% | 43.4% | 41.6% | 42.8% | 41.6% | 39.1% | 39.0% | 39.7% |
| MUSH | 20.6% | 22.3% | 22.9% | 23.9% | 24.6% | 25.2% | 24.9% | 25.1% | 24.1% | 23.0% |
| Canadian Equities | 14.6% | 15.8% | 15.0% | 13.7% | 11.9% | 10.7% | 10.9% | 11.9% | 12.6% | 13.0% |
| US Equities | 5.2% | 6.4% | 5.5% | 6.9% | 6.6% | 6.0% | 6.2% | 6.8% | 7.0% | 7.0% |
| Real Estate | 8.1% | 8.8% | 9.1% | 9.7% | 10.4% | 10.9% | 11.4% | 11.9% | 11.9% | 11.8% |
| Infrastructure & Venture Capital | 0.7% | 1.1% | 2.1% | 2.3% | 3.4% | 4.4% | 5.1% | 5.3% | 5.3% | 5.3% |
| Total | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100% | 100% | 100% | 100% | 100% |





| | | Annual |
|-------------------------------|-----------------------------|-------------------------------------|-----------------------------|-------------------------------------|-----------------------------|-------------------------------------|-----------------------------|-------------------------------------|-----------------------------|-------------------------------------|-----------------------------|-------------------------------------|
| | MPI Annual Return ending | Expected Return Benchmark ending |
| Asset Class | February 29, 2016 | | 0 | U U | February 28, 2014 | | 0 | 0 | | | | U |
| MPI Total Fund | -0.4% | -1.2% | 10.4% | 12.2% | 8.0% | 5.7% | 6.9% | 5.7% | 6.4% | 8.2% | 8.4% | 8.7% |
| Fixed Income | | | | | | | | | | | | |
| Cash | 0.6% | 0.5% | 0.9% | 0.9% | 0.9% | 1.0% | 0.9% | 1.0% | 0.9% | 0.9% | 1.1% | 0.7% |
| Fixed Income Portfolio | 0.2% | -1.0% | 10.8% | 13.4% | 2.4% | 1.2% | 4.7% | 3.8% | 9.3% | 12.2% | 5.0% | 5.2% |
| Marketable Bonds | n/a | n/a | 14.5% | 12.8% | 0.4% | 1.1% | 4.5% | 3.9% | 11.9% | 12.2% | 5.1% | 5.2% |
| -Universe Bonds | n/a | n/a | 12.2% | 10.4% | 1.3% | 1.5% | 4.1% | 3.7% | 10.6% | 10.0% | 3.7% | 4.4% |
| -Long-Term Bonds | n/a | n/a | 21.8% | 20.1% | -0.4% | 0.0% | 5.3% | 4.5% | 18.8% | 18.9% | 8.3% | 8.3% |
| Non Marketable Bonds - BV | n/a | n/a | 5.0% | 14.5% | 5.2% | 1.3% | 5.4% | 3.7% | 5.7% | 13.4% | 6.2% | 5.5% |
| Canadian Equities | | | | | | | | | | | | |
| Large Capitalization Equities | -14.9% | -11.4% | 8.9% | 11.8% | 19.5% | 15.6% | 7.3% | 6.0% | -8.6% | -6.6% | 26.7% | 26.3% |
| Small to Mid Cap Equities | -4.2% | -18.6% | 1.8% | -7.4% | 41.4% | 14.6% | 21.8% | -10.6% | 4.7% | -8.6% | 23.4% | 40.7% |
| US Equities (US\$) | | | | | | | | | | | | |
| Large Capitalization Equities | -9.6% | -9.4% | 13.2% | 13.5% | 24.1% | 23.4% | 17.5% | 17.6% | 2.2% | 2.2% | 17.8% | 23.7% |
| Small to Mid Cap Equities | -13.4% | -13.4% | 3.9% | 4.0% | 25.9% | 26.2% | 16.7% | 16.9% | -2.6% | -2.7% | 29.7% | 30.3% |
| Alternative Investments | | | | | | | | | | | | |
| Canadian Real Estate | 8.5% | 7.6% | 6.0% | 7.6% | 10.3% | 11.1% | 10.7% | 14.2% | 14.9% | 15.1% | n/a | n/a |
| Private Equity | n/a | n/a |
| Infrastructure | 14.2% | 6.4% | 4.8% | 6.0% | 17.3% | 6.1% | 8.9% | 6.2% | n/a | n/a | n/a | n/a |

Actual vs. Benchmark Returns

Source: Ellement Consultants (since February 29, 2016, prior was API Asset Performance Management) except for infrastructure, which is based on the Internal Rate of Return method and is internally calculated.

Fixed Income Portfolio is composed of Marketable and Non-Marketable Bonds.

Actively managed large cap and small cap CAD equities include an alpha target of 150 bps.

Large cap U.S. equities included an alpha target of 150 bps while actively managed (prior to October 12, 2010).

Small and mid-cap U.S. equities were passively managed and therefore do not include an alpha target.

PF.1 INCOME STATEMENT

| | | | | | 2015 GF | RA - PF-1-I |
|-----------------------------------|--------------|--------------|--------------|----------------------|--------------|-------------|
| Mai | nitoba I | Public] | [nsuran | ce | | |
| Multi-yea | ar Statem | ents - In | come Sta | tement | | |
| | For the Yea | urs Ended Fe | bruary, | | | |
| 5 GRA-2.4 % Rate Change plus 1.0% | 6 RSR Rebuil | d - 2015/16 | | | | |
| 000s, except where noted) | | For | the Years En | ded Februar <u>j</u> | <i>v</i> , | |
| | <u>2014A</u> | <u>2015F</u> | <u>2016P</u> | <u>2017P</u> | <u>2018P</u> | <u>2019</u> |
| SIC | | | | | | |
| Motor Vehicles | 756,642 | 795,233 | 859,397 | 897,828 | 937,861 | 979,58 |
| Drivers | 41,520 | 46,992 | 51,284 | 55,427 | 59,418 | 62,98 |
| Reinsurance Ceded | (13,422) | (13,661) | (13,934) | (14,213) | (14,497) | (14,78 |
| Total Net Premiums Written | 784,740 | 828,564 | 896,747 | 939,042 | 982,782 | 1,027,78 |
| Net Premiums Earned | | _ | | | | |
| Motor Vehicles | 741,077 | 769,872 | 829,240 | 879,765 | 919,045 | 959,97 |
| Drivers | 37,015 | 44,330 | 49,138 | 53,355 | 57,422 | 61,20 |
| Reinsurance Ceded | (13,422) | (13,722) | (13,934) | (14,213) | (14,497) | (14,78 |
| Total Net Premiums Earned | 764,670 | 800,480 | 864,444 | 918,908 | 961,971 | 1,006,39 |
| Service Fees & Other Revenues | 20,383 | 19,799 | 21,079 | 22,815 | 24,671 | 26,78 |
| Total Earned Revenues | 785,053 | 820,279 | 885,523 | 941,723 | 986,641 | 1,033,17 |
| | , | | , | | , | |
| Net Claims Incurred | 747,435 | 624,776 | 672,137 | 725,356 | 748,183 | 826,98 |
| Claims Expense | 114,552 | 116,249 | 120,486 | 126,010 | 127,314 | 138,31 |
| Road Safety/Loss Prevention | 12,816 | 11,350 | 10,514 | 10,564 | 10,606 | 10,64 |
| Total Claims Costs | 874,803 | 752,376 | 803,137 | 861,930 | 886,103 | 975,95 |
| Expenses | | | | | | |
| Operating | 67,982 | 73,568 | 74,791 | 79,063 | 81,043 | 87,29 |
| Commissions | 32,057 | 33,496 | 34,173 | 35,970 | 37,450 | 38,99 |
| Premium Taxes | 23,342 | 24,426 | 26,351 | 27,994 | 29,294 | 30,63 |
| Regulatory/Appeal | 3,766 | 3,261 | 3,314 | 3,380 | 3,447 | 3,51 |
| Total Expenses | 127,147 | 134,751 | 138,630 | 146,406 | 151,233 | 160,44 |
| | | | | | | |
| Underwriting Income (Loss) | (216,897) | (66,848) | (56,245) | (66,613) | (50,694) | (103,21 |
| Investment Income | 147,735 | 28,807 | 49,907 | 84,606 | 77,345 | 128,25 |
| Net Income (Loss) from Operations | (69,162) | (38,042) | (6,337) | 17,993 | 26,651 | 25,04 |



<u>PUB (MPI) 2-7</u>

| Volume: | PUB/MPI I-16 | Page No.: | |
|------------|---------------------------|-----------|--|
| Topic: | Interest Rate Forecasting | | |
| Sub Topic: | | | |
| Issue: | | | |

Preamble: The Corporation has indicated that its standard interest rate forecast is not a best estimate.

Question:

- a) Please provide two schedules of forecasted interest rates based on the following considerations taken together:
 - Use current short and long term interest rate forecasts from the major banks (i.e., not including Global Insight & Conference Board of Canada), and adding Laurentian and National banks if available.
 - ii. For the banks that provide only annual forecasts, make adjustments (linearly) to generate quarterly values to smooth the transition from one period to the next.
 - iii. For the banks that do not cover the full forecast period, please extend the forecast on a naïve basis, indicating which periods are affected by this assumption.
 - iv. Please provide both the simple average and the simple average excluding high value in each quarter.
 - v. Please provide footnotes indicating the date of each bank forecast and the basis of preparation (i.e., end of period, average of period).
 - vi. Show X.XX% for those values that cannot be publicly disclosed.



- vii. Please provide the bank forecasts, in confidence to the Board only, if necessary.
- viii. Please provide any critical commentary that the Corporation and/or Dr. Cleary deem appropriate.
- ix. Please provide the estimated percentile level for each of these two interest rate forecast scenarios.
- b) Please provide a current update to the Standard Interest Rate Forecast.
- c) Please provide updated Pro Formas (PF.1, PF.2, PF.3) based on the two interest rate forecasts provided in (a) above, both before and after the implied rate level change.
- d) Please provide an updated Table 1 Summary of Investment Income that reflect each of the Pro Formas in (c) above.
- e) Please provide updated Pro Formas (PF.1, PF.2, PF.3) and interest rate forecast summary based on an updated naïve forecast using the bank forecast information from (a) above.
- f) Please provide updated Pro Formas (PF.1, PF.2, PF.3) and interest rate forecast summary based on an average of the interest rate forecasts underlying (a) and (e) above.
- g) Please provide an updated Scenario Summary Comparison from the response to PUB/MPI 1-16(a) removing Scenarios 2 & 2A, and adding Scenarios 1B, 4 & 4A, 5 and 6 that reflect the results provided in (b), (c), (e) and (f) above respectively.

Rationale for Question:

To explore possible improvements in interest rate forecasting.



RESPONSE:

a) Scenario PUB (MPI) 2-7 (c)1 and (c)2 are the bank-only with long-term forecasts.
 Please see table below. RBC and BMO's forecasts will be provided in confidence to the Board, and are labeled as X.XX%.

PUB 2-7 (c)1 and (c)2: Bank Only with Long Term Government of Canada 10 Year Bond Yield

| | BMO NB | <u>CIBC</u> | <u>RBC</u> | <u>Scotia</u> | <u>TD</u> | Laurentian | <u>National</u> | <u>Average</u> (c)1 | <u>Average</u> <u>Exclude</u> <u>Highest</u> <u>(c)2</u> |
|---------|--------|-------------|------------|---------------|-----------|------------|-----------------|------------------------|---|
| 2016 Q1 | | | | | | | | | |
| Q2 | | | | | | | | | |
| Q3 | 1.05% | 1.10% | 1.15% | 0.80% | 1.05% | 1.35% | 1.25% | 1.11% | 1.07% |
| Q4 | 1.12% | 1.30% | 1.25% | 0.90% | 1.15% | 1.50% | 1.32% | 1.22% | 1.17% |
| 2017 Q1 | 1.18% | 1.50% | 1.40% | 1.00% | 1.30% | 1.60% | 1.39% | 1.34% | 1.30% |
| Q2 | 1.23% | 1.55% | 1.60% | 1.05% | 1.40% | 1.70% | 1.43% | 1.42% | 1.38% |
| Q3 | 1.30% | 1.70% | 1.75% | 1.20% | 1.50% | 1.80% | 1.51% | 1.54% | 1.49% |
| Q4 | 1.37% | 1.85% | 1.90% | 1.40% | 1.60% | 1.85% | 1.67% | 1.66% | 1.62% |
| 2018 Q1 | X.XX% | 2.01% | X.XX% | 1.84% | 1.72% | | 1.74% | 1.84% | 1.77% |
| Q2 | X.XX% | 2.17% | X.XX% | 2.28% | 1.84% | | | 2.09% | 2.02% |
| Q3 | X.XX% | 2.33% | X.XX% | 2.72% | 1.96% | | | 2.32% | 2.22% |
| Q4 | X.XX% | 2.49% | X.XX% | 3.16% | 2.08% | | | 2.55% | 2.39% |
| 2019 Q1 | X.XX% | 2.56% | X.XX% | 3.22% | 2.11% | | | 2.65% | 2.51% |
| Q2 | X.XX% | 2.62% | X.XX% | 3.27% | 2.14% | | | 2.76% | 2.63% |
| Q3 | X.XX% | 2.69% | X.XX% | 3.33% | 2.16% | | | 2.87% | 2.76% |
| Q4 | X.XX% | 2.75% | X.XX% | 3.38% | 2.19% | | | 2.99% | 2.87% |
| 2020 Q1 | | 2.85% | X.XX% | 3.51% | 2.27% | | | 3.07% | 2.88% |
| Q2 | | 2.95% | X.XX% | 3.64% | 2.36% | | | 3.17% | 2.98% |
| Q3 | | 3.05% | X.XX% | 3.76% | 2.44% | | | 3.26% | 3.08% |
| Q4 | | 3.15% | X.XX% | 3.89% | 2.52% | | | 3.35% | 3.19% |

Numbers in Bold Indicate Highest

Data sources dates:

BMO NB as of August 19, 2016 (Average of Period) CIBC as of August 11, 2016 (End of Period) RBC as of August 2016 (End of Period) Scotiabank as of August 3, 2016 (End of Period) TD as of July 28, 2016 (End of Period) Laurentian Bank as of June 10, 2016 (End of Period) National Bank as of June 24, 2016 (End of Period)



Scenario PUB (MPI) 2-7 (e)1 and (e)2 is short and long term bank-only forecasts with Naïve Extension. Please see table below.

| | | CIRC | 886 | Cashia | 70 | 1 | National | <u>Average</u> | <u>Average</u> <u>Exclude</u> <u>Highest</u> |
|---------|---------------|-------------|------------|---------------|-----------|-------------------|-----------------|----------------|--|
| 2016 01 | <u>BMO NB</u> | <u>CIBC</u> | <u>RBC</u> | <u>Scotia</u> | <u>TD</u> | <u>Laurentian</u> | <u>National</u> | <u>(c)1</u> | <u>(c)2</u> |
| 2016 Q1 | | | | | | | | | |
| Q2 | 1 050/ | 1 100/ | 1 1 5 0/ | 0.000/ | 1 0 5 0/ | 1 250/ | 1 250/ | 1 1 1 0/ | 1 070/ |
| Q3 | 1.05% | 1.10% | 1.15% | 0.80% | 1.05% | 1.35% | 1.25% | 1.11% | 1.07% |
| Q4 | 1.12% | 1.30% | 1.25% | 0.90% | 1.15% | 1.50% | 1.32% | 1.22% | 1.17% |
| 2017 Q1 | 1.18% | 1.50% | 1.40% | 1.00% | 1.30% | 1.60% | 1.39% | 1.34% | 1.30% |
| Q2 | 1.23% | 1.55% | 1.60% | 1.05% | 1.40% | 1.70% | 1.43% | 1.42% | 1.38% |
| Q3 | 1.30% | 1.70% | 1.75% | 1.20% | 1.50% | 1.80% | 1.51% | 1.54% | 1.49% |
| Q4 | 1.37% | 1.85% | 1.90% | 1.40% | 1.60% | 1.85% | 1.67% | 1.66% | 1.62% |
| 2018 Q1 | X.XX% | 2.01% | X.XX% | 1.84% | 1.72% | 1.85% | 1.74% | 1.84% | 1.79% |
| Q2 | X.XX% | 2.17% | X.XX% | 2.28% | 1.84% | 1.85% | 1.74% | 2.00% | 1.95% |
| Q3 | X.XX% | 2.33% | X.XX% | 2.72% | 1.96% | 1.85% | 1.74% | 2.17% | 2.08% |
| Q4 | X.XX% | 2.49% | X.XX% | 3.16% | 2.08% | 1.85% | 1.74% | 2.33% | 2.19% |
| 2019 Q1 | X.XX% | 2.56% | X.XX% | 3.22% | 2.11% | 1.85% | 1.74% | 2.41% | 2.27% |
| Q2 | X.XX% | 2.62% | X.XX% | 3.27% | 2.14% | 1.85% | 1.74% | 2.48% | 2.35% |
| Q3 | X.XX% | 2.69% | X.XX% | 3.33% | 2.16% | 1.85% | 1.74% | 2.56% | 2.44% |
| Q4 | X.XX% | 2.75% | X.XX% | 3.38% | 2.19% | 1.85% | 1.74% | 2.65% | 2.51% |
| 2020 Q1 | X.XX% | 2.85% | X.XX% | 3.51% | 2.27% | 1.85% | 1.74% | 2.72% | 2.57% |
| Q2 | X.XX% | 2.95% | X.XX% | 3.64% | 2.36% | 1.85% | 1.74% | 2.78% | 2.62% |
| Q3 | X.XX% | 3.05% | X.XX% | 3.76% | 2.44% | 1.85% | 1.74% | 2.83% | 2.67% |
| 04 | X.XX% | 3.15% | X.XX% | 3.89% | 2.52% | 1.85% | 1.74% | 2.88% | 2.72% |

| PUB 2-7 (e)1 and (e)2: Bank Only with Long Term, Extended Naïve |
|---|
| Government of Canada 10 Year Bond Yield |

Numbers in Bold Indicate Naïve Forecast

Data sources dates:

BMO NB as of August 19, 2016 (Average of Period) CIBC as of August 11, 2016 (End of Period) RBC as of August 2016 (End of Period) Scotiabank as of August 3, 2016 (End of Period) TD as of July 28, 2016 (End of Period) Laurentian Bank as of June 10, 2016 (End of Period) National Bank as of June 24, 2016 (End of Period)

Commentary:

- Removing the highest interest rate forecast has a small impact on the increase in interest rates over 3 years. The Corporation is not aware of any other institutions that exclude the highest interest rate from their forecast.
- Laurentian Bank and National Bank have a forecast for 2 years. Taking their last published interest rate forecast and carrying it forward (naïve extention) is a potential distortion of Laurentian and National Bank's internal expectation for long-term interest rate forecasts. All the other banks have a rising interest rate forecast for the last three years of the forecast period.



- The Corporation notes that in the Technical Conference, Dr. Sean Cleary explained how forecasts tend to cluster together, being directionally the same, and often pretty similar. He expanded on the reason for the phenomenon as result of having less reward for being right, and apart from the crowd, than the penalty for being wrong and apart from the crowd. This tends to result in forecasts, be it interest rates, earnings, or foreign currency, that gravitate together. In light of this observation by Dr. Cleary, the Corporation questions the value in scenario analysis which impacts the margins of the Standard Interest Rate Forecast (SIRF). The Corporation and Dr. Cleary have presented evidence that the SIRF is materially flawed, and a not a best estimate. The Corporation respectfully suggests that solution to the risks presented by the SIRF, is a more significant adjustment of a 50/50 weighting between the SIRF and the naïve forecast, as proffered by Dr. Cleary in the Technical Conference, and elaborated on by the Corporation in PUB(MPI)2-25.
- Dr. Cleary concurs.

Percentile Level for 3 year increase:

- Bank Only scenario percentile: 87.1%
- Bank Only, Average excluding highest scenario percentile: 84.8%
- Bank Only, Extended Naïve scenario percentile: 84.5%
- Bank Only, Extended Naïve scenario excluding highest scenario percentile: 83.5%
- b) The Standard Interest Rate Forecast as of August 2016 is provide in the table below.



| Government of C | | | Tield | | | | | |
|-----------------|---------------|-------------|---------------|------------|---------------|-----------|---------------|----------------|
| | <u>BMO NB</u> | <u>CIBC</u> | <u>Global</u> | <u>RBC</u> | <u>Scotia</u> | <u>TD</u> | <u>Median</u> | <u>Average</u> |
| 2016 Q1 | | | | | | | | |
| Q2 | | | | | | | | |
| Q3 | 1.07% | 1.10% | 1.30% | 1.15% | 0.80% | 1.05% | 1.09% | 1.08% |
| Q4 | 1.13% | 1.30% | 1.44% | 1.25% | 0.90% | 1.15% | 1.20% | 1.20% |
| 2017 Q1 | 1.18% | 1.50% | 1.70% | 1.40% | 1.00% | 1.30% | 1.35% | 1.35% |
| Q2 | 1.23% | 1.55% | 1.85% | 1.60% | 1.05% | 1.40% | 1.48% | 1.45% |
| Q3 | 1.30% | 1.70% | 2.05% | 1.75% | 1.20% | 1.50% | 1.60% | 1.58% |
| Q4 | 1.37% | 1.85% | 2.19% | 1.90% | 1.40% | 1.60% | 1.73% | 1.72% |
| 2018 Q1 | | | 2.35% | | | | 2.35% | 2.35% |
| Q2 | | | 2.45% | | | | 2.45% | 2.45% |
| Q3 | | | 2.64% | | | | 2.64% | 2.64% |
| Q4 | | | 2.77% | | | | 2.77% | 2.77% |
| 2019 Q1 | | | 2.91% | | | | 2.91% | 2.91% |
| Q2 | | | 3.12% | | | | 3.12% | 3.12% |
| Q3 | | | 3.38% | | | | 3.38% | 3.38% |
| Q4 | | | 3.45% | | | | 3.45% | 3.45% |
| 2020 Q1 | | | 3.45% | | | | 3.45% | 3.45% |
| Q2 | | | 3.45% | | | | 3.45% | 3.45% |
| Q3 | | | 3.45% | | | | 3.45% | 3.45% |
| Q4 | | | 3.45% | | | | 3.45% | 3.45% |

August 2016 Standard Interest Rate Forecast Government of Canada 10 Year Bond Yield



c) d) e) f) and g)

All of the Pro-Formas for this question are included in Attachment A.

The Summary of Investment Income for each scenario is in Attachment B.

Please see Attachment C for the Scenario Summary.

See the table below for a legend.

PUB (MPI) 2-7 Subquestion:

| (c)1 (c)2 | 0% RI - Bank Only with Long Term 0% RI - Bank Only, Excluding Highest |
|--------------|---|
| (c)3 (c)4 | 2% RI - Bank Only with Long Term 2% RI - Bank Only, Excluding Highest |
| (e)1 | 0% RI - Bank Only, Extended Naïve |
| (e)2 | 0% RI - Bank Only, Extended Naïve, Exclude Highest |
| (e)3 | 2% RI - Bank Only, Extended Naïve 2% RI - Bank Only, Extended Naïve, Exclude |
| (e)4 | Highest |
| (f)1 | 0% RI - PUB 2-7 Average of C) and E) |
| (f)2 | 2% RI - PUB 2-7 Average of C) and E) |



STATEMENT OF OPERATIONS

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks only

| - | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|-----------------------------|-------------------|---------------------|-----------|-----------|
| ASIC | | | | | |
| Motor Vehicles | 893,420 | 935,264 | 977,983 | 1,023,201 | 1,070,634 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Written | 932,181 | 976,296 | 1,021,049 | 1,068,269 | 1,117,657 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 915,958 | 958,273 | 1,002,338 | 1,048,749 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,52 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,60 |
| Total Net Premiums Earned | 912,194 | 955,727 | 1,000,198 | 1,046,280 | 1,094,66 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,889 | 26,846 | 28,75 |
| Total Earned Revenues | 933,751 | 978,954 | 1,025,087 | 1,073,126 | 1,123,42 |
| Net Claims Incurred | 766,287 | 806,884 | 839,145 | 874,881 | 914,78 |
| (a) Claims Incurred - Interest Rate Impact | (6,322) | (59,024) | (116,718) | (51,550) | (46,00 |
| Total Claims Incurred | 759,965 | 747,860 | 722,427 | 823,331 | 868,78 |
| | | | | | |
| Claims Expense | 125,191 | 128,699 | 133,286 | 140,884 | 147,88 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,106 | 14,21 |
| Total Claims Costs | 898,474 | 889,810 | 869,844 | 978,321 | 1,030,88 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,459 | 88,11 |
| Commissions | 35,616 | 37,110 | 38,773 | 40,494 | 42,30 |
| Premium Taxes | 27,715 | 29,028 | 30,369 | 31,759 | 33,21 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,71 |
| Total Expenses | 143,660 | 147,874 | 155,316 | 159,353 | 167,35 |
| Underwriting Income (Loss) | (108,383) | (58,730) | (73) | (64,548) | (74,81 |
| | 70 500 | 70 770 | 04.040 | 04.000 | 00.00 |
| Investment Income | 79,529 | 72,772 | 84,013 | 84,366 | 96,30 |
| (b) Investment Income - Interest Rate Impact | (1,969) | (51,773) | (93,964) | (42,295) | (33,32 |
| Net Investment Income | 77,560 | 20,999 | (9,951) | 42,071 | 62,97 |
| Net Income (Loss) from Operations | | | | | |
| for Rate Setting | (31,954) | (35,486) | (11,205) | (25,331) | (16,15 |
| | | | (4 4 0 4) | (2,854) | (4,31 |
| Add: DPAC / Premium Deficiency adjustment | (1,131) | 2,245 | (1,181) | (2,004) | (4,51 |
| | (1,131) (30,823) | 2,245 (37,731) | (1,181) (10,024) | (22,477) | (11,84 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks only

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------|-----------|-----------|-----------|-----------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,771 | 9,895 | 11,052 | 11,873 | 13,120 |
| Investments | 2,202,789 | 2,198,107 | 2,154,959 | 2,170,927 | 2,213,648 |
| Investment property | 40,424 | 40,852 | 40,990 | 41,372 | 42,326 |
| Accounts receivable | 302,393 | 315,639 | 328,700 | 342,506 | 356,919 |
| Deferred policy acquisition costs | 3,272 | 2,231 | 4,642 | 8,796 | 14,474 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,716,359 | 2,732,928 | 2,710,517 | 2,747,520 | 2,796,592 |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 499,416 | 523,709 | 549,429 | 576,463 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,704,935 | 1,714,216 | 1,661,625 | 1,669,621 | 1,679,912 |
| | 2,516,497 | 2,566,931 | 2,556,328 | 2,608,688 | 2,666,034 |
| Equity | | | | | |
| Retained earnings | 163,674 | 125,943 | 115,921 | 93,444 | 81,602 |
| Basic Insurance Retained Earnings | - | - | - | - | - |
| Accumulated Other Comprehensive Income | 36,188 | 40,052 | 38,267 | 45,389 | 48,956 |
| Total Equity | 199,861 | 165,995 | 154,188 | 138,833 | 130,558 |
| | 2,716,358 | | | | |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks only

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|----------|----------|----------|----------|----------|
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 163,674 | 125,943 | 115,921 | 93,444 |
| Net Income (Loss) from annual operations | (30,823) | (37,731) | (10,022) | (22,477) | (11,842) |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 125,943 | 115,921 | 93,444 | 81,602 |
| Retained Earnings | | | | | |
| Equity Reserve | 163,674 | 125,943 | 115,921 | 93,444 | 81,602 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 125,943 | 115,921 | 93,444 | 81,602 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,188 | 40,052 | 38,267 | 45,389 |
| Other Comprehensive Income for the Year | (316) | 3,865 | (1,785) | 7,122 | 3,567 |
| Total Accumulated Other Comprehensive Income | 36,188 | 40,052 | 38,267 | 45,389 | 48,956 |
| Total Equity Balance | 199,861 | 165,995 | 154,188 | 138,833 | 130,558 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |



STATEMENT OF OPERATIONS

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| ASIC Motor Vehicles Drivers Reinsurance Ceded Total Net Premiums Written | 2017B 893,420 50,393 (11,632) | 2018F 935,264 52,908 | 2019F 977,983 | 2020F 1,023,201 | 2021F 1,070,634 |
|--|---|-----------------------------------|-------------------------|---------------------------|---------------------------|
| Motor Vehicles Drivers Reinsurance Ceded | 50,393 (11,632) | • | | 1,023,201 | 1 070 634 |
| Drivers Reinsurance Ceded | 50,393 (11,632) | • | | 1,023,201 | 1 070 634 |
| Reinsurance Ceded | (11,632) | 52.908 | | | |
| | | | 55,180 | 57,424 | 59,626 |
| Total Net Premiums Written | | (11,876) | (12,114) | (12,356) | (12,603 |
| | 932,181 | 976,296 | 1,021,049 | 1,068,269 | 1,117,657 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 915,958 | 958,273 | 1,002,338 | 1,048,749 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,521 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Earned | 912,194 | 955,727 | 1,000,198 | 1,046,280 | 1,094,667 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,889 | 26,846 | 28,754 |
| Total Earned Revenues | 933,751 | 978,954 | 1,025,087 | 1,073,126 | 1,123,421 |
| Not Oblige Learned | 700.050 | 007.000 | 0.40,000 | 075 000 | 045 50 |
| Net Claims Incurred | 766,656 | 807,006 | 840,060 | 875,036 | 915,50 |
| (a) Claims Incurred - Interest Rate Impact | 496 | (60,551) | (102,621) | (58,999) | (38,40 |
| Total Claims Incurred | 767,152 | 746,455 | 737,439 | 816,037 | 877,09 |
| Claims Expense | 125,191 | 128,703 | 133,289 | 141,014 | 147,88 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,120 | 14,21 |
| Total Claims Costs | 905,661 | 888,409 | 884,859 | 971,171 | 1,039,204 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,533 | 88,11 |
| Commissions | 35,616 | 37,110 | 38,773 | 40,494 | 42,30 |
| Premium Taxes | 27,715 | 29,028 | 30,369 | 31,759 | 33,21 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,71 |
| Total Expenses | 143,660 | 147,874 | 155,316 | 159,427 | 167,35 |
| Underwriting Income (Loss) | (115,570) | (57,329) | (15,088) | (57,472) | (83,13 |
| | (110,010) | (01,023) | (10,000) | (01,412) | (00,10 |
| Investment Income | 79,438 | 72,423 | 82,804 | 85,862 | 90,29 |
| (b) Investment Income - Interest Rate Impact | 3,803 | (53,056) | (83,195) | (47,418) | (29,40) |
| Net Investment Income | 83,241 | 19,367 | (391) | 38,444 | 60,89 |
| Net Income (Loss) from Operations | | | | | |
| for Rate Setting | (33,091) | (35,807) | (15,899) | (22,235) | (26,13 |
| Add: DPAC / Premium Deficiency adjustment | (762) | 2,155 | (420) | (3,207) | (3,89) |
| Net Income (Loss) | (32,329) | (37,962) | (15,479) | (19,028) | (22,24 |
| Total net Impact due to interest rate change (b) - (a) | 3,307 | 7,495 | 19,426 | 11,581 | 9,004 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------|-----------|-----------|-----------|-----------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,755 | 9,838 | 10,916 | 11,819 | 12,693 |
| Investments | 2,208,486 | 2,202,053 | 2,168,978 | 2,177,539 | 2,222,169 |
| Investment property | 40,424 | 40,853 | 40,992 | 41,374 | 42,330 |
| Accounts receivable | 302,393 | 315,639 | 328,700 | 342,506 | 356,919 |
| Deferred policy acquisition costs | 2,903 | 1,953 | 3,601 | 8,110 | 13,367 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,721,671 | 2,736,540 | 2,723,361 | 2,753,394 | 2,803,583 |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 499,416 | 523,709 | 549,429 | 576,463 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,711,754 | 1,719,719 | 1,681,379 | 1,682,434 | 1,700,615 |
| | 2,523,316 | 2,572,434 | 2,576,082 | 2,621,501 | 2,686,737 |
| Equity | | | | | |
| Retained earnings | 162,168 | 124,207 | 108,729 | 89,700 | 67,454 |
| Basic Insurance Retained Earnings | 102,100 | 124,201 | 100,725 | 00,700 | |
| Basic insurance retained Lannings | - | - | | - | - |
| Accumulated Other Comprehensive Income | 36,187 | 39,899 | 38,550 | 42,193 | 49,392 |
| Total Equity | 198,355 | 164,106 | 147,278 | 131,893 | 116,846 |
| | | | | | |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|----------|----------|----------|----------|----------|
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 162,168 | 124,207 | 108,729 | 89,700 |
| Net Income (Loss) from annual operations | (32,329) | (37,961) | (15,478) | (19,029) | (22,246) |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 162,168 | 124,207 | 108,729 | 89,700 | 67,454 |
| Retained Earnings | | | | | |
| Equity Reserve | 162,168 | 124,207 | 108,729 | 89,700 | 67,454 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 162,168 | 124,207 | 108,729 | 89,700 | 67,454 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,187 | 39,899 | 38,550 | 42,193 |
| Other Comprehensive Income for the Year | (316) | 3,711 | (1,349) | 3,643 | 7,199 |
| Total Accumulated Other Comprehensive Income | 36,187 | 39,899 | 38,550 | 42,193 | 49,392 |
| Total Equity Balance | 198,355 | 164,106 | 147,278 | 131,893 | 116,846 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | | | | | |



STATEMENT OF OPERATIONS

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|-----------|----------|-----------|----------------|-----------|
| SIC | 20170 | 20101 | 20131 | 20201 | 20215 |
| Motor Vehicles | 893,420 | 954,331 | 997,909 | 1,044,039 | 1,092,429 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Written | 932,181 | 995,363 | 1,040,975 | 1,089,107 | 1,139,452 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 926,228 | 977,803 | 1,022,756 | 1,070,103 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,52 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,60 |
| Total Net Premiums Earned | 912,194 | 965,997 | 1,019,728 | 1,066,698 | 1,116,02 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,999 | 26,965 | 28,88 |
| Total Earned Revenues | 933,751 | 989,224 | 1,044,727 | 1,093,663 | 1,144,90 |
| Net Claims Incurred | 766,287 | 798,532 | 838,987 | 874,383 | 914,39 |
| (a) Claims Incurred - Interest Rate Impact | (6,322) | (59,449) | (115,699) | (52,553) | (44,95 |
| Total Claims Incurred | 759,965 | 739,083 | 723,288 | <u>821,830</u> | <u> </u> |
| | 739,903 | 139,005 | 723,200 | 021,030 | 009,43 |
| Claims Expense | 125,191 | 128,699 | 133,281 | 140,762 | 147,87 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,092 | 14,21 |
| Total Claims Costs | 898,474 | 881,033 | 870,700 | 976,684 | 1,031,52 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,384 | 88,11 |
| Commissions | 35,616 | 37,376 | 39,402 | 41,152 | 42,98 |
| Premium Taxes | 27,715 | 29,336 | 30,955 | 32,372 | 33,85 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,71 |
| Total Expenses | 143,660 | 148,448 | 156,531 | 160,549 | 168,68 |
| Underwriting Income (Loss) | (108,383) | (40,257) | 17,496 | (43,570) | (55,30 |
| | | | | · · · | |
| Investment Income | 79,529 | 72,617 | 83,203 | 86,273 | 95,55 |
| (b) Investment Income - Interest Rate Impact | (1,969) | (51,930) | (94,425) | (42,827) | (33,64 |
| Net Investment Income | 77,560 | 20,687 | (11,222) | 43,446 | 61,91 |
| Net Income (Loss) from Operations | | | | | |
| for Rate Setting | (31,954) | (25,678) | 4,947 | (3,490) | 1,91 |
| Add: DPAC / Premium Deficiency adjustment | (1,131) | (6,108) | (1,327) | (3,366) | (4,69 |
| Net Income (Loss) | (30,823) | (19,570) | 6,274 | (124) | 6,60 |
| | | | | | |

STATEMENT OF FINANCIAL POSITION

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------|-----------|-----------|-----------|-----------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,771 | 9,938 | 11,144 | 12,144 | 13,329 |
| Investments | 2,202,789 | 2,211,233 | 2,187,334 | 2,224,488 | 2,291,084 |
| Investment property | 40,424 | 40,918 | 41,119 | 41,583 | 42,630 |
| Accounts receivable | 302,393 | 320,560 | 333,844 | 347,885 | 362,545 |
| Deferred policy acquisition costs | 3,272 | 11,132 | 13,713 | 18,406 | 24,496 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,716,359 | 2,759,985 | 2,757,328 | 2,816,552 | 2,890,189 |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 508,213 | 532,903 | 559,044 | 586,519 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,704,935 | 1,713,791 | 1,662,207 | 1,669,214 | 1,680,537 |
| · | 2,516,497 | 2,575,303 | 2,566,104 | 2,617,896 | 2,676,715 |
| Equity | | | | | |
| Retained earnings | 163,674 | 144,103 | 150,379 | 150,255 | 156,864 |
| Basic Insurance Retained Earnings | - | - | | - | |
| | 20,400 | 40.570 | 40.044 | 40 404 | FC 000 |
| Accumulated Other Comprehensive Income | 36,188 | 40,578 | 40,844 | 48,401 | 56,609 |
| Total Equity | 199,861 | 184,682 | 191,223 | 198,656 | 213,473 |
| Total Liabilities & Equity | 2,716,358 | 2,759,985 | 2,757,327 | 2,816,552 | 2,890,188 |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only

| 2017B | 2018F | 2019F | 2020F | 2021F |
|----------|---|---|---|---|
| 2011.0 | 20101 | 20101 | 20201 | LULII |
| | | | | |
| 194,497 | 163,674 | 144,103 | 150,379 | 150,255 |
| (30,823) | (19,570) | 6,276 | (124) | 6,609 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 163,674 | 144,103 | 150,379 | 150,255 | 156,864 |
| | | | | |
| 163,674 | 144,103 | 150,379 | 150,255 | 156,864 |
| 0 | 0 | 0 | 0 | 0 |
| 163,674 | 144,103 | 150,379 | 150,255 | 156,864 |
| | | | | |
| 36,504 | 36,188 | 40,578 | 40,844 | 48,401 |
| (316) | 4,391 | 266 | 7,557 | 8,209 |
| 36,188 | 40,578 | 40,844 | 48,401 | 56,609 |
| 199,861 | 184,682 | 191,223 | 198,656 | 213,473 |
| | | | | |
| 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | (30,823) 0 0 163,674 163,674 0 163,674 0 163,674 36,504 (316) 36,188 199,861 231,000 | 194,497 163,674 (30,823) (19,570) 0 0 0 0 163,674 144,103 163,674 144,103 163,674 144,103 0 0 163,674 144,103 36,504 36,188 (316) 4,391 36,188 40,578 199,861 184,682 231,000 181,000 | 194,497 163,674 144,103 (30,823) (19,570) 6,276 0 0 0 0 0 0 0 0 0 163,674 144,103 150,379 163,674 144,103 150,379 0 0 0 0 163,674 144,103 150,379 0 0 0 0 163,674 144,103 150,379 0 0 0 0 163,674 144,103 150,379 36,504 36,188 40,578 (316) 4,391 266 36,188 40,578 40,844 | 194,497 163,674 144,103 150,379 (30,823) (19,570) 6,276 (124) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 163,674 144,103 150,379 150,255 163,674 144,103 150,379 150,255 0 0 0 0 0 163,674 144,103 150,379 150,255 0 0 0 0 0 163,674 144,103 150,379 150,255 0 0 0 0 0 163,674 144,103 150,379 150,255 36,504 36,188 40,578 40,844 (316) 4,391 266 7,557 36,188 40,578 40,844 48,401 199,861 184,682 191,223 198,656 231,000 181,000 181,000 181,000 |



STATEMENT OF OPERATIONS

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| , ooo, rounding may anoot totalo, | | | | | |
|--|-----------|----------|-----------|----------------|---------------------|
| | 2017B | 2018F | 2019F | 2020F | 2021F |
| SIC | | | | | |
| Motor Vehicles | 893,420 | 954,331 | 997,909 | 1,044,039 | 1,092,429 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Written | 932,181 | 995,363 | 1,040,975 | 1,089,107 | 1,139,452 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 926,228 | 977,803 | 1,022,756 | 1,070,103 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,52 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Earned | 912,194 | 965,997 | 1,019,728 | 1,066,698 | 1,116,02 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,999 | 26,965 | 28,881 |
| Total Earned Revenues | 933,751 | 989,224 | 1,044,727 | 1,093,663 | 1,144,902 |
| Net Claims Incurred | 766,656 | 798,653 | 839,899 | 874,616 | 914,99 [,] |
| (a) Claims Incurred - Interest Rate Impact | 496 | (60,974) | (102,134) | (57,671) | (39,86 |
| Total Claims Incurred | 767,152 | 737,679 | 737,765 | <u>816,945</u> | 875,12 |
| | | | | | |
| Claims Expense | 125,191 | 128,703 | 133,284 | 140,892 | 147,88 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,106 | 14,21 |
| Total Claims Costs | 905,661 | 879,633 | 885,180 | 971,943 | 1,037,22 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,459 | 88,11 |
| Commissions | 35,616 | 37,376 | 39,402 | 41,152 | 42,98 |
| Premium Taxes | 27,715 | 29,336 | 30,955 | 32,372 | 33,85 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,71 |
| Total Expenses | 143,660 | 148,448 | 156,531 | 160,624 | 168,68 |
| Underwriting Income (Loss) | (115,570) | (38,857) | 3,016 | (38,904) | (61,00 |
| | 70.400 | 70.000 | 04,000 | 04.000 | |
| Investment Income | 79,438 | 72,266 | 81,999 | 84,833 | 93,34 |
| (b) Investment Income - Interest Rate Impact | 3,803 | (53,217) | (83,611) | (47,361) | (29,74 |
| Net Investment Income | 83,241 | 19,049 | (1,612) | 37,472 | 63,602 |
| Net Income (Loss) from Operations | _ | | | | |
| for Rate Setting | (33,091) | (26,006) | 835 | (5,059) | (1,84 |
| | (762) | (6,198) | (569) | (3,627) | (4,43 |
| Add: DPAC / Premium Deficiency adjustment | | (0,100) | (/ | | |
| Add: DPAC / Premium Deficiency adjustment Net Income (Loss) | (32,329) | (19,808) | 1,404 | (1,432) | 2,599 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| (ee eeee, realizing may anote totalo) | | | | | |
|---|-----------|-----------|-----------|-----------|-----------|
| | 2017B | 2018F | 2019F | 2020F | 2021F |
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,755 | 9,881 | 11,000 | 11,890 | 12,928 |
| Investments | 2,208,486 | 2,215,174 | 2,201,380 | 2,232,475 | 2,300,886 |
| Investment property | 40,424 | 40,919 | 41,120 | 41,583 | 42,632 |
| Accounts receivable | 302,393 | 320,560 | 333,844 | 347,885 | 362,545 |
| Deferred policy acquisition costs | 2,903 | 10,854 | 12,677 | 17,631 | 23,463 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,721,671 | 2,763,592 | 2,770,195 | 2,823,510 | 2,898,559 |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 508,213 | 532,903 | 559,044 | 586,519 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,711,754 | 1,719,295 | 1,681,431 | 1,683,815 | 1,700,566 |
| | 2,523,316 | 2,580,807 | 2,585,328 | 2,632,497 | 2,696,744 |
| Fault | | | | | |
| Equity | 162,168 | 142,360 | 143,765 | 142,332 | 144 021 |
| Retained earnings | 102,100 | 142,300 | 143,703 | 142,332 | 144,931 |
| Basic Insurance Retained Earnings | - | - | - | - | - |
| Accumulated Other Comprehensive Income | 36,187 | 40,424 | 41,130 | 48,681 | 56,883 |
| Total Equity | 198,355 | 182,784 | 184,894 | 191,013 | 201,813 |
| Total Liabilities & Equity | 2 721 671 | 2 763 591 | 2 770 222 | 2 823 510 | 2,898,557 |
| Total Liabilities & Equity | 2,721,671 | 2,763,591 | 2,770,222 | 2,823,51 | 0 |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|----------|----------|---------|---------|---------|
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 162,168 | 142,360 | 143,765 | 142,332 |
| Net Income (Loss) from annual operations | (32,329) | (19,808) | 1,405 | (1,433) | 2,599 |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 162,168 | 142,360 | 143,765 | 142,332 | 144,931 |
| Retained Earnings | | | | | |
| Equity Reserve | 162,168 | 142,360 | 143,765 | 142,332 | 144,931 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 162,168 | 142,360 | 143,765 | 142,332 | 144,931 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,187 | 40,424 | 41,130 | 48,681 |
| Other Comprehensive Income for the Year | (316) | 4,237 | 705 | 7,551 | 8,202 |
| Total Accumulated Other Comprehensive Income | 36,187 | 40,424 | 41,130 | 48,681 | 56,883 |
| Total Equity Balance | 198,355 | 182,784 | 184,894 | 191,013 | 201,813 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | | | | | |



STATEMENT OF OPERATIONS

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| + · · · · · · · · · · · · · · · · · · · | | | | | |
|---|-----------|----------|-----------|-----------|-----------|
| | 2017B | 2018F | 2019F | 2020F | 2021F |
| ASIC | | | | | |
| Motor Vehicles | 893,420 | 935,264 | 977,983 | 1,023,201 | 1,070,634 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Written | 932,181 | 976,296 | 1,021,049 | 1,068,269 | 1,117,657 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 915,958 | 958,273 | 1,002,338 | 1,048,749 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,521 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Earned | 912,194 | 955,727 | 1,000,198 | 1,046,280 | 1,094,667 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,889 | 26,846 | 28,754 |
| Total Earned Revenues | 933,751 | 978,954 | 1,025,087 | 1,073,126 | 1,123,421 |
| Net Claims Incurred | 766,287 | 806,884 | 840,543 | 076 250 | 016 600 |
| | | | | 876,358 | 916,600 |
| (a) Claims Incurred - Interest Rate Impact | (6,322) | (59,024) | (89,514) | (38,038) | (32,664 |
| Total Claims Incurred | 759,965 | 747,860 | 751,029 | 838,320 | 883,936 |
| Claims Expense | 125,191 | 128,699 | 133,286 | 141,019 | 148,14 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,120 | 14,246 |
| Total Claims Costs | 898,474 | 889,810 | 898,446 | 993,459 | 1,046,327 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,533 | 88,270 |
| Commissions | 35,616 | 37,110 | 38,773 | 40,494 | 42,300 |
| Premium Taxes | 27,715 | 29,028 | 30,369 | 31,759 | 33,218 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,719 |
| Total Expenses | 143,660 | 147,874 | 155,316 | 159,427 | 167,507 |
| Underwriting Income (Loss) | (108,383) | (58,730) | (28,675) | (79,760) | (90,413 |
| | (100,000) | (00,100) | (20,010) | (13,100) | (50,410 |
| Investment Income | 79,529 | 72,772 | 83,635 | 82,007 | 92,361 |
| (b) Investment Income - Interest Rate Impact | (1,969) | (51,773) | (72,382) | (31,639) | (22,836 |
| Net Investment Income | 77,560 | 20,999 | 11,253 | 50,368 | 69,525 |
| Net Income (Loss) from Operations | _ | | | | |
| for Rate Setting | (31,954) | (35,486) | (17,205) | (31,468) | (24,344 |
| Add: DPAC / Premium Deficiency adjustment | (1,131) | 2,245 | 217 | (2,076) | (3,456 |
| Net Income (Loss) | (30,823) | (37,731) | (17,422) | (29,392) | (20,888 |
| Total net Impact due to interest rate change (b) - (a) | 4,354 | 7,250 | 17,131 | 6,398 | 9,828 |
| i otal not impaot due to interest rate onange (b) - (a) | דטט,ד | 1,200 | 11,101 | 0,000 | 3,020 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| 2017B | 2018F | 2019F | 2020F | 2021F |
|-----------|--|---|---|--|
| | | | | |
| | | | | |
| 10,771 | 9,895 | 10,973 | 11,512 | 12,414 |
| 2,202,789 | 2,198,107 | 2,176,197 | 2,200,446 | 2,248,891 |
| 40,424 | 40,852 | 40,990 | 41,374 | 42,328 |
| 302,393 | 315,639 | 328,700 | 342,506 | 356,919 |
| 3,272 | 2,231 | 3,243 | 6,620 | 11,441 |
| 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| 2,716,359 | 2,732,928 | 2,730,277 | 2,774,504 | 2,828,098 |
| | | | | |
| 110 | 110 | 110 | 440 | 440 |
| | | | | 113 |
| | | | | 33,959 |
| | • | | | 2,678 |
| | | | | 576,463 |
| | • | | | 17,999 |
| | • | | | 354,910 |
| | | | | 1,735,619 |
| 2,516,497 | 2,566,931 | 2,583,532 | 2,650,104 | 2,721,741 |
| | | | | |
| 163 674 | 125 943 | 108 522 | 79 128 | 58,240 |
| - | - | - | - | |
| | | | | |
| 36,188 | 40,052 | 38,222 | 45,272 | 48,117 |
| 199,861 | 165,995 | 146,744 | 124,400 | 106,357 |
| 2,716,358 | 2,732,926 | 2,730,276 | 2,774,504 | 2,828,098 |
| | 2,202,789 40,424 302,393 3,272 86,248 70,462 2,716,359 113 29,447 2,968 475,671 16,527 286,836 1,704,935 2,516,497 163,674 - 36,188 | 2,202,789 2,198,107 40,424 40,852 302,393 315,639 3,272 2,231 86,248 88,863 70,462 77,341 2,716,359 2,732,928 113 113 29,447 30,993 2,968 2,899 475,671 499,416 16,527 16,880 286,836 302,414 1,704,935 1,714,216 2,516,497 2,566,931 163,674 125,943 36,188 40,052 199,861 165,995 | 2,202,789 2,198,107 2,176,197 40,424 40,852 40,990 302,393 315,639 328,700 3,272 2,231 3,243 86,248 88,863 90,183 70,462 77,341 79,991 2,716,359 2,732,928 2,730,277 2,968 2,899 2,825 475,671 499,416 523,709 16,527 16,880 17,244 286,836 302,414 319,313 1,704,935 1,714,216 1,688,829 2,516,497 2,566,931 2,583,532 36,188 40,052 38,222 36,188 40,052 38,222 | 2,202,789 2,198,107 2,176,197 2,200,446 40,424 40,852 40,990 41,374 302,393 315,639 328,700 342,506 3,272 2,231 3,243 6,620 86,248 88,863 90,183 90,345 70,462 77,341 79,991 81,701 2,716,359 2,732,928 2,730,277 2,774,504 113 113 113 113 29,447 30,993 31,499 32,418 2,968 2,899 2,825 2,752 475,671 499,416 523,709 549,429 16,527 16,880 17,244 17,616 286,836 302,414 319,313 336,739 1,704,935 1,714,216 1,688,829 1,711,037 2,516,497 2,566,931 2,583,532 2,650,104 163,674 125,943 108,522 79,128 36,188 40,052 38,222 45,272 199,861 165,995 146,744 124,400 |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| (| | | | | |
|--|----------|----------|----------|----------|----------|
| | 2017B | 2018F | 2019F | 2020F | 2021F |
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 163,674 | 125,943 | 108,522 | 79,128 |
| Net Income (Loss) from annual operations | (30,823) | (37,731) | (17,421) | (29,394) | (20,888) |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 125,943 | 108,522 | 79,128 | 58,240 |
| Retained Earnings | | | | | |
| Equity Reserve | 163,674 | 125,943 | 108,522 | 79,128 | 58,240 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 125,943 | 108,522 | 79,128 | 58,240 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,188 | 40,052 | 38,222 | 45,272 |
| Other Comprehensive Income for the Year | (316) | 3,865 | (1,830) | 7,050 | 2,845 |
| Total Accumulated Other Comprehensive Income | 36,188 | 40,052 | 38,222 | 45,272 | 48,117 |
| Total Equity Balance | 199,861 | 165,995 | 146,744 | 124,400 | 106,357 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | | | | | |



STATEMENT OF OPERATIONS

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast

| 2017B 893,420 50,393 (11,632) 932,181 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 767,152 | 2018F 935,264 52,908 (11,876) 976,296 915,958 51,645 (11,876) 955,727 23,227 978,954 807,006 (60,551) | 2019F 977,983 55,180 (12,114) 1,021,049 958,273 54,039 (12,114) 1,000,198 24,889 1,025,087 841,398 | 2020F 1,023,201 57,424 (12,356) 1,068,269 1,002,338 56,298 (12,356) 1,046,280 26,846 1,073,126 876,828 | 2021F 1,070,634 59,626 (12,603 1,117,657 1,048,749 58,521 (12,603 1,094,667 28,754 1,123,421 |
|---|---|---|--|---|
| 50,393 (11,632) 932,181 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | 52,908 (11,876) 976,296 915,958 51,645 (11,876) 955,727 23,227 978,954 807,006 | 55,180 (12,114) 1,021,049 958,273 54,039 (12,114) 1,000,198 24,889 1,025,087 | 57,424 (12,356) 1,068,269 1,002,338 56,298 (12,356) 1,046,280 26,846 1,073,126 | 59,626 (12,603 1,117,657 1,048,749 58,521 (12,603 1,094,667 28,754 |
| 50,393 (11,632) 932,181 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | 52,908 (11,876) 976,296 915,958 51,645 (11,876) 955,727 23,227 978,954 807,006 | 55,180 (12,114) 1,021,049 958,273 54,039 (12,114) 1,000,198 24,889 1,025,087 | 57,424 (12,356) 1,068,269 1,002,338 56,298 (12,356) 1,046,280 26,846 1,073,126 | 59,626 (12,603 1,117,657 1,048,749 58,521 (12,603 1,094,667 28,754 |
| (11,632) 932,181 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | (11,876) 976,296 915,958 51,645 (11,876) 955,727 23,227 978,954 807,006 | (12,114) 1,021,049 958,273 54,039 (12,114) 1,000,198 24,889 1,025,087 | (12,356) 1,068,269 1,002,338 56,298 (12,356) 1,046,280 26,846 1,073,126 | (12,603 1,117,657 1,048,749 58,521 (12,603 1,094,667 28,754 |
| 932,181 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | 976,296 915,958 51,645 (11,876) 955,727 23,227 978,954 807,006 | 1,021,049 958,273 54,039 (12,114) 1,000,198 24,889 1,025,087 | 1,068,269 1,002,338 56,298 (12,356) 1,046,280 26,846 1,073,126 | 1,117,657 1,048,749 58,521 (12,603 1,094,667 28,754 |
| 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | 915,958 51,645 (11,876) 955,727 23,227 978,954 807,006 | 958,273 54,039 (12,114) 1,000,198 24,889 1,025,087 | 1,002,338 56,298 (12,356) 1,046,280 26,846 1,073,126 | 1,048,749 58,521 (12,603 1,094,667 28,754 |
| 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | 51,645 (11,876) 955,727 23,227 978,954 807,006 | 54,039 (12,114) 1,000,198 24,889 1,025,087 | 56,298 (12,356) 1,046,280 26,846 1,073,126 | 58,521 (12,603 1,094,667 28,754 |
| 48,478 (11,632) 912,194 21,557 933,751 766,656 496 | 51,645 (11,876) 955,727 23,227 978,954 807,006 | 54,039 (12,114) 1,000,198 24,889 1,025,087 | 56,298 (12,356) 1,046,280 26,846 1,073,126 | 58,521 (12,603 1,094,667 28,754 |
| (11,632) 912,194 21,557 933,751 766,656 496 | (11,876) 955,727 23,227 978,954 807,006 | (12,114) 1,000,198 24,889 1,025,087 | (12,356) 1,046,280 26,846 1,073,126 | (12,603 1,094,667 28,754 |
| 912,194 21,557 933,751 766,656 496 | 955,727 23,227 978,954 807,006 | 1,000,198 24,889 1,025,087 | 1,046,280 26,846 1,073,126 | 1,094,66 7 28,754 |
| 21,557 933,751 766,656 496 | 23,227 978,954 807,006 | 24,889 1,025,087 | 26,846 1,073,126 | 28,754 |
| 933,751 766,656 496 | 978,954 807,006 | 1,025,087 | 1,073,126 | |
| 933,751 766,656 496 | 978,954 807,006 | 1,025,087 | 1,073,126 | |
| 496 | • | 841,398 | 070 000 | |
| 496 | • | 041,000 | X/h X7X | 917,117 |
| | | (76,984) | (38,932) | (29,81 |
| | 746,455 | 764,414 | 837,896 | 887,29 |
| - , - | 740,433 | 704,414 | 037,030 | 001,23 |
| 125,191 | 128,703 | 133,289 | 141,148 | 148,15 |
| 13,318 | 13,251 | 14,131 | 14,135 | 14,24 |
| 905,661 | 888,409 | 911,834 | 993,179 | 1,049,70 |
| | | | | |
| 76,908 | 78,242 | 82,607 | 83,608 | 88,27 |
| 35,616 | 37,110 | 38,773 | 40,494 | 42,30 |
| 27,715 | 29,028 | 30,369 | 31,759 | 33,21 |
| | | | | 3,71 |
| 143,660 | 147,874 | 155,316 | 159,502 | 167,50 |
| (115,570) | (57,329) | (42,063) | (79,555) | (93,78 |
| (110,010) | (01,020) | (1=,000) | (10,000) | (00).0 |
| 79,438 | 72,423 | 82,673 | 80,405 | 90,76 |
| 3,803 | (53,056) | (62,627) | (32,712) | (20,67 |
| 83,241 | 19,367 | 20,046 | 47,693 | 70,08 |
| _ | | | | |
| (33,091) | (35,807) | (21,100) | (33,933) | (27,04 |
| | | 917 | | (3,34 |
| (32,329) | (37,962) | (22,017) | (31,862) | (23,70 |
| | 7 495 | 14 356 | 6 220 | 9,140 |
| | 3,421 143,660 (115,570) 79,438 3,803 83,241 (33,091) (762) | 3,421 3,494 143,660 147,874 (115,570) (57,329) 79,438 72,423 3,803 (53,056) 83,241 19,367 (33,091) (35,807) (762) 2,155 (32,329) (37,962) | 3,421 3,494 3,567 143,660 147,874 155,316 (115,570) (57,329) (42,063) 79,438 72,423 82,673 3,803 (53,056) (62,627) 83,241 19,367 20,046 (133,091) (35,807) (21,100) (762) 2,155 917 (32,329) (37,962) (22,017) | 3,421 3,494 3,567 3,641 143,660 147,874 155,316 159,502 (115,570) (57,329) (42,063) (79,555) 79,438 72,423 82,673 80,405 3,803 (53,056) (62,627) (32,712) 83,241 19,367 20,046 47,693 (33,091) (35,807) (21,100) (33,933) (762) 2,155 917 (2,071) (32,329) (37,962) (22,017) (31,862) |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------|-----------|-----------|-----------|-----------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,755 | 9,838 | 10,852 | 11,287 | 12,088 |
| Investments | 2,208,486 | 2,202,053 | 2,189,205 | 2,210,627 | 2,259,266 |
| Investment property | 40,424 | 40,853 | 40,992 | 41,376 | 42,332 |
| Accounts receivable | 302,393 | 315,639 | 328,700 | 342,506 | 356,919 |
| Deferred policy acquisition costs | 2,903 | 1,953 | 2,265 | 5,637 | 10,346 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,721,671 | 2,736,540 | 2,742,188 | 2,783,479 | 2,837,056 |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 499,416 | 523,709 | 549,429 | 576,463 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,711,754 | 1,719,719 | 1,707,016 | 1,728,794 | 1,756,628 |
| • | 2,523,316 | 2,572,434 | 2,601,719 | 2,667,861 | 2,742,750 |
| Equity | | | | | |
| Retained earnings | 162,168 | 124,207 | 102,191 | 70,329 | 46,624 |
| Basic Insurance Retained Earnings | - | - | - | | |
| ······································ | | | | | |
| Accumulated Other Comprehensive Income | 36,187 | 39,899 | 38,277 | 45,287 | 47,682 |
| Total Equity | 198,355 | 164,106 | 140,468 | 115,617 | 94,306 |
| | 2,721,671 | 2,736,540 | | | |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast

| 2017B | 2018F | 2019F | 2020F | 2021F |
|----------|--|---|--|---|
| | | | | |
| | | | | |
| 194,497 | 162,168 | 124,207 | 102,191 | 70,329 |
| (32,329) | (37,961) | (22,016) | (31,862) | (23,705) |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 162,168 | 124,207 | 102,191 | 70,329 | 46,624 |
| | | | | |
| 162,168 | 124,207 | 102,191 | 70,329 | 46,624 |
| 0 | 0 | 0 | 0 | 0 |
| 162,168 | 124,207 | 102,191 | 70,329 | 46,624 |
| | | | | |
| 36,504 | 36,187 | 39,899 | 38,277 | 45,287 |
| (316) | 3,711 | (1,622) | 7,011 | 2,394 |
| 36,187 | 39,899 | 38,277 | 45,287 | 47,682 |
| 198,355 | 164,106 | 140,468 | 115,617 | 94,306 |
| | | | | |
| 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | 194,497 (32,329) 0 0 162,168 162,168 0 162,168 36,504 (316) 36,187 198,355 231,000 | 194,497 162,168 (32,329) (37,961) 0 0 0 0 162,168 124,207 162,168 124,207 0 0 162,168 124,207 0 0 162,168 124,207 0 0 36,504 36,187 36,504 36,187 36,187 39,899 198,355 164,106 231,000 181,000 | 194,497 162,168 124,207 (32,329) (37,961) (22,016) 0 0 0 0 0 0 0 0 0 0 0 0 162,168 124,207 102,191 162,168 124,207 102,191 0 0 0 0 162,168 124,207 102,191 162,168 124,207 102,191 0 0 0 0 162,168 124,207 102,191 36,504 36,187 39,899 (316) 3,711 (1,622) 36,187 39,899 38,277 198,355 164,106 140,468 231,000 181,000 181,000 | 194,497 162,168 124,207 102,191 (32,329) (37,961) (22,016) (31,862) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 162,168 124,207 102,191 70,329 162,168 124,207 102,191 70,329 0 0 0 0 0 0 0 0 0 0 162,168 124,207 102,191 70,329 0 0 0 0 0 162,168 124,207 102,191 70,329 36,504 36,187 39,899 38,277 36,504 36,187 39,899 38,277 36,187 39,899 38,277 45,287 198,355 164,106 140,468 115,617 231,000 181,000 181,000 181,000 |



STATEMENT OF OPERATIONS

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|--------------|----------------------------|----------------------------|-----------|---------------------------|
| ASIC | | | | | |
| Motor Vehicles | 893,420 | 954,331 | 997,909 | 1,044,039 | 1,092,429 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603) |
| Total Net Premiums Written | 932,181 | 995,363 | 1,040,975 | 1,089,107 | 1,139,452 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 926,228 | 977,803 | 1,022,756 | 1,070,103 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,521 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Earned | 912,194 | 965,997 | 1,019,728 | 1,066,698 | 1,116,021 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,999 | 26,965 | 28,881 |
| Total Earned Revenues | 933,751 | 989,224 | 1,044,727 | 1,093,663 | 1,144,902 |
| Net Claims Incurred | 766,287 | 798,532 | 840,378 | 875,765 | 916,191 |
| (a) Claims Incurred - Interest Rate Impact | (6,322) | (59,449) | (89,399) | (38,850) | |
| Total Claims Incurred | 759,965 | <u>(39,449)</u> 739,083 | (89,399) 750,979 | 836,915 | (31,355 884,836 |
| | 7 39,903 | 739,083 | 750,979 | 830,915 | 004,030 |
| Claims Expense | 125,191 | 128,699 | 133,281 | 140,897 | 148,020 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,106 | 14,231 |
| Total Claims Costs | 898,474 | 881,033 | 898,391 | 991,918 | 1,047,087 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,459 | 88,193 |
| Commissions | 35,616 | 37,376 | 39,402 | 41,152 | 42,988 |
| Premium Taxes | 27,715 | 29,336 | 30,955 | 32,372 | 33,859 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,719 |
| Total Expenses | 143,660 | 148,448 | 156,531 | 160,624 | 168,759 |
| Underwriting Income (Loss) | (108,383) | (40,257) | (10,195) | (58,879) | (70,944 |
| | (/ / | | ())) | (11) | (-) - |
| Investment Income | 79,529 | 72,617 | 82,802 | 83,789 | 91,073 |
| (b) Investment Income - Interest Rate Impact | (1,969) | (51,930) | (72,790) | (32,093) | (23,067 |
| Net Investment Income | 77,560 | 20,687 | 10,012 | 51,696 | 68,006 |
| Net Income (Loss) from Operations | _ | | | | |
| for Rate Setting | (31,954) | (25,678) | (119) | (9,844) | (6,777 |
| Add: DPAC / Premium Deficiency adjustment | (1,131) | (6,108) | 64 | (2,661) | (3,839 |
| | \ <i>'</i> / | | | | |
| Net Income (Loss) | (30,823) | (19,570) | (183) | (7,183) | (2,938 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| (of cooo, rounding may anoor locally) | | | | | |
|---|-----------|-----------|------------------|-----------|-----------|
| | 2017B | 2018F | 2019F | 2020F | 2021F |
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,771 | 9,938 | 11,055 | 11,752 | 12,565 |
| Investments | 2,202,789 | 2,211,233 | 2,208,616 | 2,254,067 | 2,326,846 |
| Investment property | 40,424 | 40,918 | 41,119 | 41,584 | 42,634 |
| Accounts receivable | 302,393 | 320,560 | 333,844 | 347,885 | 362,545 |
| Deferred policy acquisition costs | 3,272 | 11,132 | 12,322 | 16,310 | 21,541 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,716,359 | 2,759,985 | 2,777,130 | 2,843,644 | 2,922,236 |
| Liabilities | | | | | |
| | 113 | 113 | 113 | 113 | 113 |
| Due to other insurance companies Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 29,447 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 508,213 | 532,903 | 559,044 | 586,519 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,704,935 | 1,713,791 | 1,688,507 | 1,709,895 | 1,735,759 |
| | 2,516,497 | 2,575,303 | 2,592,404 | 2,658,577 | 2,731,937 |
| | 2,010,401 | 2,010,000 | 2,002,404 | 2,000,011 | 2,101,001 |
| Equity | | | | | |
| Retained earnings | 163,674 | 144,103 | 143,921 | 136,739 | 133,800 |
| Basic Insurance Retained Earnings | | - | - | - | - |
| Accumulated Other Comprehensive Income | 36,188 | 40.578 | 40,803 | 48,329 | 56,498 |
| Total Equity | 199,861 | 184,682 | 184,724 | 185,068 | 190,298 |
| Total Liabilities & Equity | 2,716,358 | 2,759,985 | 2,777,128 | 2,843,645 | 2,922,235 |
| | 2,110,330 | 2,139,903 | 2,111,120 | 2,043,043 | 2,322,233 |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|----------|----------|---------|---------|---------|
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 163,674 | 144,103 | 143,921 | 136,739 |
| Net Income (Loss) from annual operations | (30,823) | (19,570) | (182) | (7,183) | (2,939) |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 144,103 | 143,921 | 136,739 | 133,800 |
| Retained Earnings | | | | | |
| Equity Reserve | 163,674 | 144,103 | 143,921 | 136,739 | 133,800 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 144,103 | 143,921 | 136,739 | 133,800 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,188 | 40,578 | 40,803 | 48,329 |
| Other Comprehensive Income for the Year | (316) | 4,391 | 225 | 7,526 | 8,169 |
| Total Accumulated Other Comprehensive Income | 36,188 | 40,578 | 40,803 | 48,329 | 56,498 |
| Total Equity Balance | 199,861 | 184,682 | 184,724 | 185,068 | 190,298 |
| RESERVE TARGETS | | | | | |
| | 004.000 | 404 000 | 404 000 | 404 000 | 404 000 |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |



STATEMENT OF OPERATIONS

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast

| 2017B | 2018F | 2019F | 2020F | 2021F |
|-----------|--|--|---|--|
| | | | | |
| | | | | 1,092,429 |
| | | | | 59,626 |
| | | | | (12,603 |
| 932,181 | 995,363 | 1,040,975 | 1,089,107 | 1,139,452 |
| | | | | |
| 875,348 | 926,228 | 977,803 | 1,022,756 | 1,070,103 |
| | | | | 58,521 |
| | | | | (12,603 |
| | | | <u>, , ,</u> | 1,116,02 |
| | | | | 28,881 |
| 933,751 | 989,224 | 1,044,727 | 1,093,663 | 1,144,902 |
| 766 656 | 709 652 | 9/1 150 | 976 010 | 916,775 |
| | | | | (28,28 |
| | | | | |
| 767,152 | 131,019 | /03,830 | 830,140 | 888,492 |
| 125,191 | 128,703 | 133,284 | 141,025 | 148,14 |
| 13,318 | 13,251 | 14,131 | 14,120 | 14,24 |
| 905,661 | 879,633 | 911,271 | 991,285 | 1,050,887 |
| | | | | |
| 76,908 | 78,242 | 82,607 | 83,533 | 88,270 |
| | | | | 42,98 |
| | | | | 33,85 |
| | | | | 3,71 |
| 143,660 | 148,448 | 156,531 | 160,698 | 168,83 |
| (115.570) | (38,857) | (23.075) | (58.320) | (74,82 |
| (110,010) | (00,001) | (,) | (00,020) | |
| 79,438 | 72,266 | 81,856 | 82,159 | 89,05 |
| 3,803 | (53,217) | (62,975) | (33,243) | (20,86 |
| 83,241 | 19,049 | 18,881 | 48,916 | 68,19 |
| _ | | | | |
| (33,091) | (26,006) | (3,509) | (12,064) | (10,27 |
| (762) | | 685 | | (3,64 |
| | (19,808) | (4,194) | (9,404) | (6,63 |
| (32,329) | (13,000) | (+,134) | (0,404) | (0,00 |
| | 893,420 50,393 (11,632) 932,181 875,348 48,478 (11,632) 912,194 21,557 933,751 766,656 496 767,152 125,191 13,318 905,661 76,908 35,616 27,715 3,421 143,660 76,908 35,616 27,715 3,421 143,660 | 893,420 954,331 50,393 52,908 (11,632) (11,876) 932,181 995,363 875,348 926,228 48,478 51,645 (11,632) (11,876) 912,194 965,997 21,557 23,227 933,751 989,224 766,656 798,653 496 (60,974) 767,152 737,679 125,191 128,703 13,318 13,251 905,661 879,633 76,908 78,242 35,616 37,376 27,715 29,336 3,421 3,494 143,660 148,448 (115,570) (38,857) 79,438 72,266 3,803 (53,217) 83,241 19,049 (33,091) (26,006) (762) (6,198) | 893,420 954,331 997,909 50,393 52,908 55,180 (11,632) (11,876) (12,114) 932,181 995,363 1,040,975 875,348 926,228 977,803 48,478 51,645 54,039 (11,632) (11,876) (12,114) 912,194 965,997 1,019,728 21,557 23,227 24,999 933,751 989,224 1,044,727 766,656 798,653 841,152 496 (60,974) (77,296) 767,152 737,679 763,856 125,191 128,703 133,284 13,318 13,251 14,131 905,661 879,633 911,271 76,908 78,242 82,607 35,616 37,376 39,402 27,715 29,336 30,955 3,421 3,494 3,567 143,660 148,448 156,531 79,438 72,266 81,856 </td <td>893,420 954,331 997,909 1,044,039 50,393 52,908 55,180 57,424 (11,632) (11,876) (12,114) (12,356) 932,181 995,363 1,040,975 1,089,107 875,348 926,228 977,803 1,022,756 48,478 51,645 54,039 56,298 (11,632) (11,876) (12,114) (12,356) 912,194 965,997 1,019,728 1,066,698 21,557 23,227 24,999 26,965 933,751 989,224 1,044,727 1,093,663 766,656 798,653 841,152 876,219 496 (60,974) (77,296) (40,079) 767,152 737,679 763,856 836,140 125,191 128,703 133,284 141,025 13,318 13,251 14,131 14,120 905,661 879,633 911,271 991,285 76,908 78,242 82,607 83,533 <</td> | 893,420 954,331 997,909 1,044,039 50,393 52,908 55,180 57,424 (11,632) (11,876) (12,114) (12,356) 932,181 995,363 1,040,975 1,089,107 875,348 926,228 977,803 1,022,756 48,478 51,645 54,039 56,298 (11,632) (11,876) (12,114) (12,356) 912,194 965,997 1,019,728 1,066,698 21,557 23,227 24,999 26,965 933,751 989,224 1,044,727 1,093,663 766,656 798,653 841,152 876,219 496 (60,974) (77,296) (40,079) 767,152 737,679 763,856 836,140 125,191 128,703 133,284 141,025 13,318 13,251 14,131 14,120 905,661 879,633 911,271 991,285 76,908 78,242 82,607 83,533 < |

STATEMENT OF FINANCIAL POSITION

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------|-----------|-----------|-----------|-----------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,755 | 9,881 | 10,931 | 11,502 | 12,197 |
| Investments | 2,208,486 | 2,215,174 | 2,221,699 | 2,264,277 | 2,337,132 |
| Investment property | 40,424 | 40,919 | 41,121 | 41,584 | 42,633 |
| Accounts receivable | 302,393 | 320,560 | 333,844 | 347,885 | 362,545 |
| Deferred policy acquisition costs | 2,903 | 10,854 | 11,423 | 15,410 | 20,446 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,721,671 | 2,763,592 | 2,789,192 | 2,852,704 | 2,931,058 |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 508,213 | 532,903 | 559,044 | 586,519 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,711,754 | 1,719,295 | 1,706,268 | 1,726,880 | 1,756,205 |
| | 2,523,316 | 2,580,807 | 2,610,165 | 2,675,562 | 2,752,383 |
| Equity | | | | | |
| Retained earnings | 162,168 | 142,360 | 138,167 | 128,762 | 122,131 |
| Basic Insurance Retained Earnings | | - | | - | |
| | | | | | |
| Accumulated Other Comprehensive Income | 36,187 | 40,424 | 40,858 | 48,381 | 56,543 |
| Total Equity | 198,355 | 182,784 | 179,025 | 177,143 | 178,674 |
| | | | | | |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|----------|----------|---------|---------|---------|
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 162,168 | 142,360 | 138,167 | 128,762 |
| Net Income (Loss) from annual operations | (32,329) | (19,808) | (4,193) | (9,405) | (6,631) |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 162,168 | 142,360 | 138,167 | 128,762 | 122,131 |
| Retained Earnings | | | | | |
| Equity Reserve | 162,168 | 142,360 | 138,167 | 128,762 | 122,131 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 162,168 | 142,360 | 138,167 | 128,762 | 122,131 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,187 | 40,424 | 40,858 | 48,381 |
| Other Comprehensive Income for the Year | (316) | 4,237 | 434 | 7,523 | 8,162 |
| Total Accumulated Other Comprehensive Income | 36,187 | 40,424 | 40,858 | 48,381 | 56,543 |
| Total Equity Balance | 198,355 | 182,784 | 179,025 | 177,143 | 178,674 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |



STATEMENT OF OPERATIONS

2017 GRA - 0.0% Rate Change - Interest Rate Forecast using average of Banks and naïve Forecasts

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------------------------|----------|-------------------|----------------|-----------|
| ASIC | | | | | |
| Motor Vehicles | 893,420 | 935,264 | 977,983 | 1,023,201 | 1,070,634 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Written | 932,181 | 976,296 | 1,021,049 | 1,068,269 | 1,117,657 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 915,958 | 958,273 | 1,002,338 | 1,048,749 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,521 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Earned | 912,194 | 955,727 | 1,000,198 | 1,046,280 | 1,094,667 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,889 | 26,846 | 28,754 |
| Total Earned Revenues | 933,751 | 978,954 | 1,025,087 | 1,073,126 | 1,123,421 |
| Net Claims Incurred | 766,287 | 806,881 | 839,832 | 875,569 | 915,746 |
| (a) Claims Incurred - Interest Rate Impact | (6,322) | (59,449) | (102,614) | (45,693) | (38,416 |
| Total Claims Incurred | 759,965 | 747,432 | 737,218 | <u>829,876</u> | 877,33 |
| | , | , | , | 0_0,010 | 011,000 |
| Claims Expense | 125,191 | 128,699 | 133,286 | 140,893 | 148,01 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,106 | 14,23 |
| Total Claims Costs | 898,474 | 889,382 | 884,635 | 984,875 | 1,039,574 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,459 | 88,19 |
| Commissions | 35,616 | 37,110 | 38,773 | 40,494 | 42,30 |
| Premium Taxes | 27,715 | 29,028 | 30,369 | 31,759 | 33,218 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,719 |
| Total Expenses | 143,660 | 147,874 | 155,316 | 159,353 | 167,430 |
| Underwriting Income (Loss) | (108,383) | (58,302) | (14,864) | (71,102) | (83,583 |
| | | | | | |
| Investment Income | 79,529 | 72,772 | 83,710 | 83,287 | 94,29 |
| (b) Investment Income - Interest Rate Impact | (1,969) | (51,773) | (83,250) | (37,093) | (28,25 |
| Net Investment Income | 77,560 | 20,999 | 460 | 46,194 | 66,03 |
| Net Income (Loss) from Operations | _ | | | | |
| for Rate Setting | (31,954) | (35,062) | (14,887) | (27,425) | (21,36 |
| | | | (483) | (2,517) | (3,81 |
| - | (1,131) | 2,241 | (403) | (2,317) | (0,01 |
| Add: DPAC / Premium Deficiency adjustment Net Income (Loss) | (1,131) (30,823) | (37,303) | (403) (14,404) | (24,908) | (17,54 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 0.0% Rate Change - Interest Rate Forecast using average of Banks and naïve Forecasts

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,771 | 9,893 | 11,004 | 11,697 | 12,754 |
| Investments | 2,202,789 | 2,197,802 | 2,164,279 | 2,186,976 | 2,229,867 |
| Investment property | 40,424 | 40,846 | 40,968 | 41,400 | 42,306 |
| Accounts receivable | 302,393 | 315,639 | 328,700 | 342,506 | 356,919 |
| Deferred policy acquisition costs | 3,272 | 2,234 | 3,946 | 7,764 | 12,944 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,716,359 | 2,732,618 | 2,719,071 | 2,762,389 | 2,810,895 |
| Liabilities | | | | | |
| | 113 | 113 | 113 | 113 | 113 |
| Due to other insurance companies | | | | | |
| Accounts payable and accrued liabilites | 29,447 2,968 | 30,993 2,899 | 31,499 2,825 | 32,418 2,752 | 33,959 2,678 |
| Financing lease obligation | 475,671 | 2,099 499,416 | 2,825 523,709 | 2,752 549,429 | • |
| Unearned premiums and fees | | 499,410 | 525,709 17,244 | 549,429 17,616 | 576,463 17,999 |
| Provision for employee current benefits | 16,527 | | | | • |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,704,935 2,516,497 | 1,713,791 2,566,506 | 1,675,293 2,569,996 | 1,689,497 2,628,564 | 1,707,832 2,693,954 |
| | 2,510,497 | 2,500,500 | 2,509,990 | 2,020,304 | 2,093,934 |
| Equity | | | | | |
| Retained earnings | 163,674 | 126,371 | 111,969 | 87,061 | 69,516 |
| Basic Insurance Retained Earnings | - | - | - | - | - |
| Accumulated Other Comprehensive Income | 36,188 | 40,052 | 38,309 | 45,403 | 48,651 |
| Total Equity | 199,861 | 166,423 | 150,277 | 132,464 | 118,167 |
| | | | | | |
| Total Liabilities & Equity | 2,716,358 | 2,732,929 | 2,720,273 | 2,761,028 | 2,812,121 |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 0.0% Rate Change - Interest Rate Forecast using average of Banks and naïve Forecasts

| (-, -, -, -, -, -, -, -, -, -, -, -, -, - | | | | | |
|--|----------|----------|----------|----------|----------|
| | 2017B | 2018F | 2019F | 2020F | 2021F |
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 163,674 | 126,371 | 111,969 | 87,061 |
| Net Income (Loss) from annual operations | (30,823) | (37,302) | (14,402) | (24,908) | (17,545) |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 126,371 | 111,969 | 87,061 | 69,516 |
| Retained Earnings | | | | | |
| Equity Reserve | 163,674 | 126,371 | 111,969 | 87,061 | 69,516 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 126,371 | 111,969 | 87,061 | 69,516 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,188 | 40,052 | 38,309 | 45,403 |
| Other Comprehensive Income for the Year | (316) | 3,865 | (1,743) | 7,094 | 3,248 |
| Total Accumulated Other Comprehensive Income | 36,188 | 40,052 | 38,309 | 45,403 | 48,651 |
| Total Equity Balance | 199,861 | 166,423 | 150,277 | 132,464 | 118,167 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | | | | | |



STATEMENT OF OPERATIONS

2017 GRA - 2.0% Rate Change - Interest Rate Forecast using average of Banks and naïve Forecasts

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|-----------|----------|-----------|-----------|-----------|
| ASIC | | | | | |
| Motor Vehicles | 893,420 | 954,331 | 997,909 | 1,044,039 | 1,092,429 |
| Drivers | 50,393 | 52,908 | 55,180 | 57,424 | 59,626 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Written | 932,181 | 995,363 | 1,040,975 | 1,089,107 | 1,139,452 |
| Net Premiums Earned | | | | | |
| Motor Vehicles | 875,348 | 926,228 | 977,803 | 1,022,756 | 1,070,103 |
| Drivers | 48,478 | 51,645 | 54,039 | 56,298 | 58,521 |
| Reinsurance Ceded | (11,632) | (11,876) | (12,114) | (12,356) | (12,603 |
| Total Net Premiums Earned | 912,194 | 965,997 | 1,019,728 | 1,066,698 | 1,116,021 |
| Service Fees & Other Revenues | 21,557 | 23,227 | 24,999 | 26,965 | 28,881 |
| Total Earned Revenues | 933,751 | 989,224 | 1,044,727 | 1,093,663 | 1,144,902 |
| | 700.007 | 700 500 | 000 070 | 075 070 | 045.074 |
| Net Claims Incurred | 766,287 | 798,532 | 839,678 | 875,070 | 915,279 |
| (a) Claims Incurred - Interest Rate Impact | (6,322) | (59,449) | (102,614) | (45,693) | (38,416 |
| Total Claims Incurred | 759,965 | 739,083 | 737,064 | 829,377 | 876,863 |
| Claims Expense | 125,191 | 128,699 | 133,281 | 140,888 | 147,88 |
| Road Safety/Loss Prevention | 13,318 | 13,251 | 14,131 | 14,106 | 14,216 |
| Total Claims Costs | 898,474 | 881,033 | 884,476 | 984,371 | 1,038,967 |
| Expenses | | | | | |
| Operating | 76,908 | 78,242 | 82,607 | 83,459 | 88,117 |
| Commissions | 35,616 | 37,376 | 39,402 | 41,152 | 42,98 |
| Premium Taxes | 27,715 | 29,336 | 30,955 | 32,372 | 33,859 |
| Regulatory/Appeal | 3,421 | 3,494 | 3,567 | 3,641 | 3,718 |
| Total Expenses | 143,660 | 148,448 | 156,531 | 160,624 | 168,682 |
| | (400.000) | (40.057) | 0.700 | (54.000) | (00.74 |
| Underwriting Income (Loss) | (108,383) | (40,257) | 3,720 | (51,332) | (62,747 |
| Investment Income | 79,529 | 72,617 | 82,988 | 85,124 | 93,344 |
| (b) Investment Income - Interest Rate Impact | (1,969) | (51,930) | (83,731) | (37,568) | (28,53 |
| Net Investment Income | 77,560 | 20,687 | (743) | 47,556 | 64,813 |
| Net Income (Loss) from Operations | _ | | | | |
| for Rate Setting | (31,954) | (25,678) | 2,341 | (6,792) | (2,216 |
| Add: DPAC / Premium Deficiency adjustment | (1,131) | (6,108) | (636) | (3,016) | (4,282 |
| Net Income (Loss) | (30,823) | (19,570) | 2,977 | (3,776) | 2,066 |
| Total net Impact due to interest rate change (b) - (a) | 4,354 | 7,518 | 18,883 | 8,125 | 9,885 |
| rotar net impact due to interest rate change (b) • (d) | 4,334 | 7,510 | 10,005 | 0,120 | 9,000 |



STATEMENT OF FINANCIAL POSITION

2017 GRA - 2.0% Rate Change - Interest Rate Forecast using average of Banks and naïve Forecasts

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|---|-----------|-----------|---|-----------|-----------|
| BASIC | | | | | |
| Assets | | | | | |
| Cash and cash equivalents | 10,771 | 9,938 | 11,099 | 11,953 | 12,951 |
| Investments | 2,202,789 | 2,211,233 | 2,197,837 | 2,239,005 | 2,308,637 |
| Investment property | 40,424 | 40,918 | 41,119 | 41,581 | 42,632 |
| Accounts receivable | 302,393 | 320,560 | 333,844 | 347,885 | 362,545 |
| Deferred policy acquisition costs | 3,272 | 11,132 | 13,022 | 17,365 | 23,040 |
| Property and equipment | 86,248 | 88,863 | 90,183 | 90,345 | 91,720 |
| Deferred development costs | 70,462 | 77,341 | 79,991 | 81,701 | 64,385 |
| | 2,716,359 | 2,759,985 | 2,767,095 | 2,829,835 | 2,905,910 |
| | | | | | |
| Liabilities | | | | | |
| Due to other insurance companies | 113 | 113 | 113 | 113 | 113 |
| Accounts payable and accrued liabilites | 29,447 | 30,993 | 31,499 | 32,418 | 33,959 |
| Financing lease obligation | 2,968 | 2,899 | 2,825 | 2,752 | 2,678 |
| Unearned premiums and fees | 475,671 | 508,213 | 532,903 | 559,044 | 586,519 |
| Provision for employee current benefits | 16,527 | 16,880 | 17,244 | 17,616 | 17,999 |
| Provision for employee future benefits | 286,836 | 302,414 | 319,313 | 336,739 | 354,910 |
| Provision for unpaid claims | 1,704,935 | 1,713,791 | 1,675,293 | 1,689,497 | 1,707,832 |
| | 2,516,497 | 2,575,303 | 2,579,190 | 2,638,179 | 2,704,010 |
| Equity | | | | | |
| Retained earnings | 163,674 | 144,103 | 147,082 | 143,305 | 145,370 |
| Basic Insurance Retained Earnings | - | - | - | - | - |
| Accumulated Other Comprehensive Income | 36,188 | 40,578 | 40,823 | 48,352 | 56,530 |
| Total Equity | 199,861 | 184,682 | 187,905 | 191,657 | 201,900 |
| · · ···· – 4·····y | , | ,= | , | , | |
| Total Liabilities & Equity | 2,716,358 | 2,759,985 | 2,767,095 | 2,829,836 | 2,905,910 |
| ····· | , ., | ,, | , | ,, | ,, |



STATEMENT OF CHANGES IN EQUITY

2017 GRA - 2.0% Rate Change - Interest Rate Forecast using average of Banks and naïve Forecasts

| | 2017B | 2018F | 2019F | 2020F | 2021F |
|--|----------|----------|---------|---------|---------|
| BASIC | | | | | |
| Retained Earnings | | | | | |
| Beginning Balance | 194,497 | 163,674 | 144,103 | 147,082 | 143,305 |
| Net Income (Loss) from annual operations | (30,823) | (19,570) | 2,978 | (3,776) | 2,065 |
| Premium Rebate | 0 | 0 | 0 | 0 | 0 |
| Transfer (to) / from Non-Basic Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 144,103 | 147,082 | 143,305 | 145,370 |
| Retained Earnings | | | | | |
| Equity Reserve | 163,674 | 144,103 | 147,082 | 143,305 | 145,370 |
| Excess Retained Earnings | 0 | 0 | 0 | 0 | 0 |
| Total Retained Earnings | 163,674 | 144,103 | 147,082 | 143,305 | 145,370 |
| Total Accumulated Other Comprehensive Income | | | | | |
| Beginning Balance | 36,504 | 36,188 | 40,578 | 40,823 | 48,352 |
| Other Comprehensive Income for the Year | (316) | 4,391 | 245 | 7,528 | 8,178 |
| Total Accumulated Other Comprehensive Income | 36,188 | 40,578 | 40,823 | 48,352 | 56,530 |
| Total Equity Balance | 199,861 | 184,682 | 187,905 | 191,657 | 201,900 |
| RESERVE TARGETS | | | | | |
| DCAT Total Equity Target | 231,000 | 181,000 | 181,000 | 181,000 | 181,000 |
| MCT Total Equity Target | 366,000 | 404,000 | 404,000 | 404,000 | 404,000 |
| | | | | | |



2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks only

| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | | | |
|--|------------|----------|----------|----------|----------|--|--|--|
| | Forecasted | | | | | | | |
| Interest Income During Period | | | | | | | | |
| Cash/Short Term Investments | 42 | 0 | 0 | 0 | 0 | | | |
| Marketable Bonds | 37,248 | 34,357 | 36,458 | 42,309 | 49,422 | | | |
| MUSH | 28,903 | 28,561 | 28,283 | 27,690 | 27,928 | | | |
| Total | 66,193 | 62,918 | 64,741 | 69,999 | 77,350 | | | |
| Dividend and other Income | | | | | | | | |
| Canadian Equities | 9,139 | 9,221 | 9,327 | 9,956 | 10,494 | | | |
| US Equities | 4,394 | 4,947 | 4,951 | 5,288 | 5,589 | | | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | | | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | | | |
| Total | 18,232 | 18,038 | 21,057 | 22,047 | 22,893 | | | |
| Gains During Period - Profit & Loss | | | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | (5,545) | (49,650) | (93,054) | (43,078) | (35,003) | | | |
| Marketable Bonds Realized Gains/(Loss) | 3,242 | (11,477) | (19,314) | (8,228) | (6,037) | | | |
| MUSH | (8,094) | (7,391) | (2,938) | 2,186 | 4,997 | | | |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 | | | |
| Canadian Equities Realized Gains | 11,004 | 8,205 | 10,371 | 6,449 | 8,731 | | | |
| US Equities Realized Gains | 6,976 | 2,829 | 5,902 | 0 | 2,649 | | | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | | | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | | | |
| Total | 25,173 | (36,473) | (77,202) | (19,558) | (194) | | | |
| Other | | | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | | | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | | | |
| Venture Capital Income | | | | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | | | |
| Total Investment Income | 90,748 | 24,793 | (11,900) | 51,034 | 77,557 | | | |
| Basic Allocation Investment Income | 77,560 | 20,999 | (9,951) | 42,071 | 62,976 | | | |
| Basic Allocation | 85.5% | 84.7% | 83.6% | 82.4% | 81.2% | | | |



2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | | | |
|--|------------|----------|----------|----------|----------|--|--|--|
| | Forecasted | | | | | | | |
| Interest Income During Period | | | | | | | | |
| Cash/Short Term Investments | 42 | 0 | 0 | 0 | 0 | | | |
| Marketable Bonds | 37,231 | 34,177 | 35,996 | 41,807 | 47,819 | | | |
| MUSH | 28,901 | 28,539 | 28,249 | 27,843 | 28,009 | | | |
| Total | 66,175 | 62,716 | 64,246 | 69,650 | 75,827 | | | |
| Dividend and other Income | | | | | | | | |
| Canadian Equities | 9,139 | 9,204 | 9,349 | 9,521 | 10,376 | | | |
| US Equities | 4,394 | 4,939 | 4,961 | 5,088 | 5,534 | | | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | | | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | | | |
| Total | 18,232 | 18,013 | 21,090 | 21,412 | 22,720 | | | |
| Gains During Period - Profit & Loss | | | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | 91 | (50,853) | (82,240) | (48,124) | (30,791) | | | |
| Marketable Bonds Realized Gains/(Loss) | 4,359 | (11,787) | (17,240) | (9,396) | (5,416) | | | |
| MUSH | (8,180) | (7,731) | (3,448) | 1,427 | 3,871 | | | |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 | | | |
| Canadian Equities Realized Gains | 11,004 | 8,263 | 10,176 | 7,799 | 6,794 | | | |
| US Equities Realized Gains | 6,976 | 2,924 | 5,615 | 2,208 | 0 | | | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | | | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | | | |
| Total | 31,839 | (38,173) | (65,306) | (22,973) | (1,073) | | | |
| Other | | | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | | | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | | | |
| Venture Capital Income | | | | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | | | |
| Total Investment Income | 97,396 | 22,865 | (467) | 46,634 | 74,983 | | | |
| Basic Allocation Investment Income | 83,241 | 19,367 | (391) | 38,444 | 60,891 | | | |
| Basic Allocation | 85.5% | 84.7% | 83.6% | 82.4% | 81.2% | | | |



2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only

| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | | | |
|--|------------|----------|----------|----------|----------|--|--|--|
| | Forecasted | | | | | | | |
| Interest Income During Period | | | | | | | | |
| Cash/Short Term Investments | 42 | 0 | 0 | 0 | 0 | | | |
| Marketable Bonds | 37,248 | 34,405 | 36,560 | 42,538 | 49,459 | | | |
| MUSH | 28,903 | 28,561 | 28,317 | 28,226 | 28,478 | | | |
| Total | 66,193 | 62,966 | 64,876 | 70,764 | 77,937 | | | |
| Dividend and other Income | | | | | | | | |
| Canadian Equities | 9,139 | 9,281 | 9,673 | 10,433 | 11,626 | | | |
| US Equities | 4,394 | 4,976 | 5,110 | 5,508 | 6,109 | | | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | | | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | | | |
| Total | 18,232 | 18,127 | 21,563 | 22,744 | 24,546 | | | |
| Gains During Period - Profit & Loss | | | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | (5,545) | (49,722) | (93,210) | (43,406) | (35,065) | | | |
| Marketable Bonds Realized Gains/(Loss) | 3,242 | (11,493) | (19,356) | (8,285) | (6,071) | | | |
| MUSH | (8,094) | (7,400) | (2,995) | 2,229 | 4,889 | | | |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 | | | |
| Canadian Equities Realized Gains | 11,004 | 8,035 | 9,696 | 6,734 | 7,504 | | | |
| US Equities Realized Gains | 6,976 | 2,553 | 4,712 | 0 | 0 | | | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | | | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | | | |
| Total | 25,173 | (37,016) | (79,321) | (19,615) | (4,275) | | | |
| Other | | | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | | | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | | | |
| Venture Capital Income | | | | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | | | |
| Total Investment Income | 90,748 | 24,386 | (13,378) | 52,439 | 75,716 | | | |
| Basic Allocation Investment Income | 77,560 | 20,687 | (11,222) | 43,446 | 61,917 | | | |
| Basic Allocation | 85.5% | 84.8% | 83.9% | 82.9% | 81.8% | | | |



2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Only, Excluding Highest

| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | | | |
|--|------------|----------|----------|----------|----------|--|--|--|
| | Forecasted | | | | | | | |
| Interest Income During Period | | | | | | | | |
| Cash/Short Term Investments | 42 | 0 | 0 | 0 | 0 | | | |
| Marketable Bonds | 37,231 | 34,224 | 36,108 | 41,435 | 47,809 | | | |
| MUSH | 28,901 | 28,539 | 28,265 | 28,260 | 28,466 | | | |
| Total | 66,175 | 62,763 | 64,373 | 69,695 | 76,275 | | | |
| Dividend and other Income | | | | | | | | |
| Canadian Equities | 9,139 | 9,264 | 9,698 | 10,454 | 11,638 | | | |
| US Equities | 4,394 | 4,968 | 5,121 | 5,518 | 6,115 | | | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | | | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | | | |
| Total | 18,232 | 18,102 | 21,599 | 22,775 | 24,562 | | | |
| Gains During Period - Profit & Loss | | | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | 91 | (50,927) | (82,387) | (47,840) | (30,918) | | | |
| Marketable Bonds Realized Gains/(Loss) | 4,359 | (11,804) | (17,279) | (9,324) | (5,456) | | | |
| MUSH | (8,180) | (7,740) | (3,490) | 1,501 | 3,801 | | | |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 | | | |
| Canadian Equities Realized Gains | 11,004 | 8,094 | 9,502 | 6,763 | 7,530 | | | |
| US Equities Realized Gains | 6,976 | 2,648 | 4,425 | 0 | 0 | | | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | | | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | | | |
| Total | 31,839 | (38,719) | (67,398) | (25,787) | (574) | | | |
| Other | | | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | | | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | | | |
| Venture Capital Income | | | | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | | | |
| Total Investment Income | 97,396 | 22,454 | (1,922) | 45,228 | 77,772 | | | |
| Basic Allocation Investment Income | 83,241 | 19,049 | (1,612) | 37,472 | 63,602 | | | |
| Basic Allocation | 85.5% | 84.8% | 83.9% | 82.9% | 81.8% | | | |



2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | | | |
|--|------------|----------|----------|----------|----------|--|--|--|
| | Forecasted | | | | | | | |
| Interest Income During Period | | | | | | | | |
| Cash/Short Term Investments | 42 | 0 | 0 | (0) | (0) | | | |
| Marketable Bonds | 37,248 | 34,357 | 36,311 | 40,810 | 46,491 | | | |
| MUSH | 28,903 | 28,561 | 28,299 | 28,001 | 28,071 | | | |
| Total | 66,193 | 62,918 | 64,610 | 68,811 | 74,563 | | | |
| Dividend and other Income | | | | | | | | |
| Canadian Equities | 9,139 | 9,221 | 9,318 | 9,889 | 10,343 | | | |
| US Equities | 4,394 | 4,947 | 4,946 | 5,258 | 5,519 | | | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | | | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | | | |
| Total | 18,232 | 18,038 | 21,045 | 21,950 | 22,672 | | | |
| Gains During Period - Profit & Loss | | | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | (5,545) | (49,650) | (71,498) | (32,050) | (23,827) | | | |
| Marketable Bonds Realized Gains/(Loss) | 3,242 | (11,477) | (15,050) | (6,326) | (4,295) | | | |
| MUSH | (8,094) | (7,391) | (3,304) | 611 | 2,481 | | | |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 | | | |
| Canadian Equities Realized Gains | 11,004 | 8,205 | 10,388 | 6,437 | 8,963 | | | |
| US Equities Realized Gains | 6,976 | 2,829 | 5,930 | 0 | 3,081 | | | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | | | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | | | |
| Total | 25,173 | (36,473) | (51,702) | (8,215) | 10,873 | | | |
| Other | | | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | | | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | | | |
| Venture Capital Income | | | | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | | | |
| Total Investment Income | 90,748 | 24,793 | 13,455 | 61,092 | 85,616 | | | |
| Basic Allocation Investment Income | 77,560 | 20,999 | 11,253 | 50,368 | 69,525 | | | |
| Basic Allocation | 85.5% | 84.7% | 83.6% | 82.4% | 81.2% | | | |



| • | | | | | |
|--|---|----------|------------|----------|----------|
| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 |
| | | | Forecasted | | |
| Interest Income During Period | 10 | (0) | 0 | • | (0) |
| Cash/Short Term Investments | 42 | (0) | 0 | 0 | (0) |
| Marketable Bonds | 37,231 | 34,177 | 35,914 | 39,777 | 45,027 |
| MUSH | 28,901 | 28,539 | 28,256 | 28,116 | 28,131 |
| Total | 66,175 | 62,716 | 64,170 | 67,893 | 73,158 |
| Dividend and other Income | | | | | |
| Canadian Equities | 9,139 | 9,204 | 9,316 | 9,861 | 10,260 |
| US Equities | 4,394 | 4,939 | 4,945 | 5,245 | 5,481 |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 |
| Total | 18,232 | 18,013 | 21,041 | 21,910 | 22,551 |
| Gains During Period - Profit & Loss | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | 91 | (50,853) | (61,704) | (32,967) | (21,463 |
| Marketable Bonds Realized Gains/(Loss) | 4,359 | (11,787) | (13,174) | (6,709) | (3,998 |
| MUSH | (8,180) | (7,731) | (3,774) | (377) | 1,590 |
| Amortization of Bond Premium/Discount | Ú Ó | Ú Ó | Ú Ú | Ó | 0 |
| Canadian Equities Realized Gains | 11,004 | 8,263 | 10,283 | 6,439 | 9,121 |
| US Equities Realized Gains | 6,976 | 2,924 | 5,789 | 0 | 3,358 |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 |
| Total | 31,839 | (38,173) | (40,748) | (10,501) | 13,077 |
| Other | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235 |
| Venture Capital Income | (, , , , , , , , , , , , , , , , , , , | (,) | (,) | (,) | (, |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) |
| Total Investment Income | 97,396 | 22,865 | 23,967 | 57,847 | 86,294 |
| | 02 044 | 10.067 | 00.046 | 17 600 | |
| Basic Allocation Investment Income | 83,241 | 19,367 | 20,046 | 47,693 | 70,082 |
| Basic Allocation | 85.5% | 84.7% | 83.6% | 82.4% | 81.2% |

2017 GRA - 0.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast



2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve

| - | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 |
|--|----------|----------|------------|----------|----------|
| | 2010/17 | 2020/21 | | | |
| Interest Income During Period | | | Forecasted | | |
| Cash/Short Term Investments | 42 | (0) | (0) | 0 | 0 |
| Marketable Bonds | 37,248 | 34,405 | 36,429 | 41,196 | 46,571 |
| MUSH | 28,903 | 28,561 | 28,305 | 28,257 | 28,353 |
| Total | 66,193 | 62,966 | 64,734 | 69,453 | 74,924 |
| Dividend and other Income | | | | | |
| Canadian Equities | 9,139 | 9,281 | 9,668 | 10,404 | 11,582 |
| US Equities | 4,394 | 4,976 | 5,107 | 5,495 | 6,089 |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 |
| Total | 18,232 | 18,127 | 21,556 | 22,702 | 24,481 |
| Gains During Period - Profit & Loss | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | (5,545) | (49,722) | (71,666) | (32,343) | (23,896) |
| Marketable Bonds Realized Gains/(Loss) | 3,242 | (11,493) | (15,099) | (6,390) | (4,308) |
| MUSH | (8,094) | (7,400) | (3,380) | 585 | 2,483 |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 |
| Canadian Equities Realized Gains | 11,004 | 8,035 | 9,714 | 6,727 | 7,491 |
| US Equities Realized Gains | 6,976 | 2,553 | 4,740 | 0 | 0 |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 |
| Total | 25,173 | (37,016) | (53,860) | (8,309) | 6,239 |
| Other | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) |
| Venture Capital Income | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) |
| Total Investment Income | 90,748 | 24,386 | 11,934 | 62,391 | 83,152 |
| Basic Allocation Investment Income | 77,560 | 20,687 | 10,012 | 51,696 | 68,006 |
| Basic Allocation | 85.5% | 84.8% | 83.9% | 82.9% | 81.8% |



| | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | |
|--|------------------|------------------|-------------------------|-------------------------|-------------------------|--|
| Interest Income During Deried | | | Forecasted | | | |
| Interest Income During Period Cash/Short Term Investments | 42 | ٥ | 0 | 0 | 0 | |
| Marketable Bonds | 42 37,231 | 0 | 0 | 0 40,298 | 0 45,190 | |
| | | 34,224 | 36,035 | , | | |
| MUSH Total | 28,901 66,175 | 28,539 62,763 | 28,256 64,290 | 28,144 68,442 | 28,164 73,354 | |
| I Otal | 00,175 | 02,705 | 04,290 | 00,442 | 10,004 | |
| Dividend and other Income | | | | | | |
| Canadian Equities | 9,139 | 9,264 | 9,667 | 10,408 | 11,581 | |
| US Equities | 4,394 | 4,968 | 5,107 | 5,497 | 6,088 | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | |
| Total | 18,232 | 18,102 | 21,554 | 22,708 | 24,479 | |
| Gains During Period - Profit & Loss | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | 91 | (50,927) | (61,847) | (33,337) | (21,504) | |
| Marketable Bonds Realized Gains/(Loss) | 4,359 | (11,804) | (13,213) | (6,784) | (4,008) | |
| MUSH | (8,180) | (7,740) | (3,823) | (383) | Ì,586 | |
| Amortization of Bond Premium/Discount | Ú Ó | Ú Ó | Ú Ó |) Ó | 0 | |
| Canadian Equities Realized Gains | 11,004 | 8,094 | 9,610 | 6,732 | 7,496 | |
| US Equities Realized Gains | 6,976 | 2,648 | 4,599 | 0 | 0 | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | |
| Total | 31,839 | (38,719) | (42,843) | (10,659) | 8,039 | |
| Other | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | |
| Venture Capital Income | | | (- ,) | (-,, | (,) | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | |
| Total Investment Income | 97,396 | 22,454 | 22,505 | 59,037 | 83,381 | |
| | • | * | • | • | • | |
| Basic Allocation Investment Income | 83,241 | 19,049 | 18,881 | 48,916 | 68,190 | |
| Basic Allocation | 85.5% | 84.8% | 83.9% | 82.9% | 81.8% | |

2017 GRA - 2.0% Rate Change - Interest Rate Forecast of Banks Forecast, naïve. Excluding highest Bank Forecast



2020/21 2016/17 2017/18 2018/19 2019/20 Forecasted **Interest Income During Period** Cash/Short Term Investments 0 42 0 0 0 Marketable Bonds 37,248 34,357 36,374 41,542 47,929 MUSH 28,903 28,561 28.291 27.849 28.003 Total 62,918 69,391 75,931 66,193 64,665 **Dividend and other Income** Canadian Equities 9,221 9,330 9,933 10,434 9,139 **US Equities** 4,394 4,947 4,952 5,278 5,561 Investment Properties (CityPlace) 3,431 2,149 4,952 4,873 4,771 Infrastructure 1,268 1.828 1,931 2.039 1,721 Total 18,232 18,038 21,062 22,014 22,804 Gains During Period - Profit & Loss Marketable Bonds Unrealized Gains/(Loss) (29, 587)(5,545)(49,650) (82,340) (37,707)Marketable Bonds Realized Gains/(Loss) 3,242 (17, 209)(5,205) (11, 477)(7, 283)MUSH (8,094) (7,391) (3,192) 1,507 3,719 Amortization of Bond Premium/Discount 0 0 0 0 0 8,841 **Canadian Equities Realized Gains** 11,004 8,205 10,354 6,450 **US Equities Realized Gains** 2,841 6,976 2,829 5.875 0 Real Estate 12.618 14,271 14,667 15,547 16,480 Infrastructure 4,971 6,740 7,164 7,989 7,566 Total 25,173 (36,473) (64,681) (13,920) 5,077 Other Investment Fees Paid (4, 449)(4, 620)(4,733)(4,971)(5, 256)(15,763) Pension Expense (14,401) (15,071) (16, 483)(17,235) Venture Capital Income **Investment Write-Down** (18, 850)(19,691)(20, 496)(21, 454)(22, 491)90,748 **Total Investment Income** 24,793 550 56,030 81,322 20.999 460 46.194 66.038 **Basic Allocation Investment Income** 77,560 Basic Allocation 85.5% 84.7% 83.6% 82.4% 81.2%

2017 GRA - 0.0% Rate Change - Interest Rate Forecast using average of PUB 2-7 (c)3 and (e)3 scenarios



| | 2016/17 | 2017/18 | 2018/19 Forecasted | 2019/20 | 2020/21 | |
|--|----------|----------|-----------------------|----------|----------|--|
| | | | | | | |
| Interest Income During Period | | | | | | |
| Cash/Short Term Investments | 42 | 0 | 0 | 0 | 0 | |
| Marketable Bonds | 37,248 | 34,405 | 36,494 | 41,818 | 47,952 | |
| MUSH | 28,903 | 28,561 | 28,311 | 28,313 | 28,503 | |
| Total | 66,193 | 62,966 | 64,805 | 70,131 | 76,455 | |
| Dividend and other Income | | | | | | |
| Canadian Equities | 9,139 | 9,281 | 9,671 | 10,409 | 11,592 | |
| US Equities | 4,394 | 4,976 | 5,109 | 5,497 | 6,094 | |
| Investment Properties (CityPlace) | 3,431 | 2,149 | 4,952 | 4,873 | 4,771 | |
| Infrastructure | 1,268 | 1,721 | 1,828 | 1,931 | 2,039 | |
| Total | 18,232 | 18,127 | 21,559 | 22,709 | 24,495 | |
| Gains During Period - Profit & Loss | | | | | | |
| Marketable Bonds Unrealized Gains/(Loss) | (5,545) | (49,722) | (82,557) | (38,003) | (29,667) | |
| Marketable Bonds Realized Gains/(Loss) | 3,242 | (11,493) | (17,255) | (7,341) | (5,221) | |
| MUSH | (8,094) | (7,400) | (3,205) | 1,516 | 3,719 | |
| Amortization of Bond Premium/Discount | 0 | 0 | 0 | 0 | 0 | |
| Canadian Equities Realized Gains | 11,004 | 8,035 | 9,705 | 6,729 | 7,494 | |
| US Equities Realized Gains | 6,976 | 2,553 | 4,726 | 0 | 0 | |
| Real Estate | 12,618 | 14,271 | 14,667 | 15,547 | 16,480 | |
| Infrastructure | 4,971 | 6,740 | 7,164 | 7,566 | 7,989 | |
| Total | 25,173 | (37,016) | (66,754) | (13,987) | 794 | |
| Other | | | | | | |
| Investment Fees Paid | (4,449) | (4,620) | (4,733) | (4,971) | (5,256) | |
| Pension Expense | (14,401) | (15,071) | (15,763) | (16,483) | (17,235) | |
| Venture Capital Income | | | | | | |
| Investment Write-Down | (18,850) | (19,691) | (20,496) | (21,454) | (22,491) | |
| Total Investment Income | 90,748 | 24,386 | (886) | 57,399 | 79,253 | |
| Basic Allocation Investment Income | 77,560 | 20,687 | (743) | 47,556 | 64,813 | |
| Basic Allocation | 85.5% | 84.8% | 83.9% | 82.9% | 81.8% | |
| | | | | | | |

2017 GRA - 2.0% Rate Change - Interest Rate Forecast using average of PUB 2-7 (c)3 and (e)3 scenarios



Financial Forecasting Model Interest Rate Scenario Summary

(C\$millions, unless otherwise stated)

| Reference | Scenario Name | ltem | 2016/17 | 2017/18 | 2018/19 | 2019/20 | 2020/21 | Avg Net Inc. for Rating Years | Rate Change Estimate for break even |
|--------------|---|----------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------------|---|
| 0% Rate Cha | inge | | | | | | | | |
| GRA - Base | 1. March 2016 Standard Forecast 2017 GRA, 0% Rate Change | Net Income Total Equity | (18.7) 217.1 | (17.9) 220.5 | (7.9) 236.4 | (17.9) 250.8 | (22.7) 265.4 | (12.9) | 2.00% |
| PUB1-16 a | 1A. July 2016 Standard Forecast 0% Rate Change | Net Income Total Equity | (32.3) 199.4 | (33.1) 168.2 | 10.6 171.1 | (22.7) 159.6 | (26.1) 143.6 | (11.2) | 1.70% |
| PUB2-7 b | 1B. August 2016 Standard Forecast 0% Rate Change | Net Income Total Equity | (33.1) 198.5 | (32.6) 167.2 | 9.7 169.6 | (22.5) 158.3 | (26.6) 141.7 | (11.5) | 1.76% |
| PUB2-7 c1 | 4. August 2016 Bank Only 0% Rate Change | Net Income Total Equity | (32.0) 199.9 | (35.5) 166.0 | (11.2) 154.2 | (25.3) 138.8 | (16.2) 130.6 | (23.3) | 3.50% |
| PUB2-7 c2 | 4A. August 2016 Bank Only Excl. Highest 0% Rate Change | Net Income Total Equity | (33.1) 198.4 | (35.8) 164.1 | (15.9) 147.3 | (22.2) 131.9 | (26.1) 116.8 | (25.9) | 3.83% |
| PUB2-7 e1 | 5. August 2016 Bank Only Naïve 0% Rate Change | Net Income Total Equity | (32.0) 199.9 | (35.5) 166.0 | (17.2) 146.7 | (31.5) 124.4 | (24.3) 106.4 | (26.3) | 3.86% |
| PUB2-7 e2 | 5A. August 2016 Bank Only Naïve Excl. Highest 0% Rate Change | Net Income Total Equity | (33.1) 198.4 | (35.8) 164.1 | (21.1) 140.5 | (33.9) 115.6 | (27.0) 94.3 | (28.5) | 4.13% |
| PUB2-7 f1 | Average Interest Rate Of 4 and 5 Rate Change | Net Income Total Equity | (32.0) 199.9 | (35.1) 166.4 | (14.9) 150.3 | (27.4) 132.5 | (21.4) 118.2 | (25.0) | 3.68% |
| 2.0% Rate Cl | hange | | | | | | | | |
| PUB2-7 c3 | 7. August 2016 Bank Only 2% Rate Change | Net Income Total Equity | (32.0) 199.9 | (25.7) 184.7 | 4.9 191.2 | (3.5) 198.7 | 1.9 213.5 | (10.4) | 2.0% + 1.51% |
| PUB2-7 c4 | 7A. August 2016 Bank Only Excl. Highest 2% Rate Change | Net Income Total Equity | (33.1) 198.4 | (26.0) 182.8 | 0.8 184.9 | (5.1) 191.0 | (1.8) 201.8 | (12.6) | 2.0% + 1.83% |
| PUB2-7 e3 | 8. August 2016 Bank Only Naïve 2% Rate Change | Net Income Total Equity | (32.0) 199.9 | (25.7) 184.7 | (0.1) 184.7 | (9.8) 185.1 | (6.8) 190.3 | (12.9) | 2.0% + 1.86% |
| PUB2-7 e4 | 8A. August 2016 Bank Only Naïve Excl. Highest 2% Rate Change | Net Income Total Equity | (33.1) 198.4 | (26.0) 182.8 | (3.5) 179.0 | (12.1) 177.1 | (10.3) 178.7 | (14.8) | 2.0% + 2.13% |
| PUB2-7 f2 | Average Interest Rate Of 7 and 8 Rate Change | Net Income Total Equity | (32.0) 199.9 | (25.7) 184.7 | 2.3 187.9 | (6.8) 191.7 | (2.2) 201.9 | (11.7) | 2.0% + 1.69% |

