

**NOTICE OF APPLICATION  
MUNICIPALITY OF NORTH NORFOLK  
REVISED WATER RATES  
RURAL WATER UTILITY**

November 9, 2016

The Municipality of North Norfolk (Municipality) has applied to the Public Utilities Board (Board) for revised water and wastewater rates as set out in By-law No. 18/2016 read the first time on June 8, 2016. Rates were last approved in 2007 in Board Order No. 90/07.

The current rates and proposed rates are provided:

	Current By-law 761-2008	Proposed By-law (18-2016) 2017	Inc/ Dec	Proposed By-law (18-2016) 2018	Inc/ Dec	Proposed By-law (18-2016) 2019	Inc/ Dec	Proposed By-law (18-2016) 2020	Inc/ Dec
Water \$/1,000 gallons	\$8.50	\$9.74	14.6%	\$10.98	12.7%	\$12.22	11.3%	\$13.44	9.9 %
Quarterly Service Charge	\$15.00	\$17.63	17.5%	\$20.26	14.9%	\$22.89	12.9%	\$25.51	11.5 %
Minimum Quarterly*	\$40.50	\$46.85	16%	\$53.20	13.6%	\$59.55	11.9%	\$65.83	10.6 %
Meter Testing **	\$40.00	\$50.00	25%	\$50.00	0.00%	\$50.00	0.00%	\$50.00	0.00 %

\*Based on 3,000 gallons

**New or revised Sections to By-law No.18/2016 include:**

Change of Water or Water & Sewer

That a charge for change of water or water and sewer to recover the cost of completing the change of user or service, for a service that has changed users or service shall be:

- a) during normal working hours - \$35.00
- b) outside of normal working hours - \$80.00

Reconnection

Any service disconnected due to non-payment of account shall not be reconnected until all arrears, penalties and a reconnection fee of \$50.00 have been paid.

Meter Testing\*\* Any customer wishing to have a meter tested for accuracy will pay in advance a fee of \$50, plus any applicable meter testing costs. In the event the meter tests prove that the meter is recording water flows in excess of actual flows, the meter testing fee and associated costs

will be refunded to the customer and the customer's account will be reviewed and adjusted accordingly.

### Minimum Quarterly Rates

2017

Meter Size	Group Capacity Ratio	Minimum Quarterly Consumption	Customer Service Charge	Water	Quarterly Minimum Charge
5/8"	1	3,000	\$17.63	\$29.22	\$46.85
3/4"	2	6,000	\$17.63	\$58.44	\$76.07
1"	4	12,000	\$17.63	\$116.88	\$134.51
1½"	10	30,000	\$17.63	\$292.20	\$309.83
2"	25	75,000	\$17.63	\$730.50	\$748.13

2018

Meter Size	Group Capacity Ratio	Minimum Quarterly Consumption	Customer Service Charge	Water	Quarterly Minimum Charge
5/8"	1	3,000	\$20.26	\$32.94	\$53.20
3/4"	2	6,000	\$20.26	\$65.88	\$86.14
1"	4	12,000	\$20.26	\$131.76	\$152.02
1½"	10	30,000	\$20.26	\$329.40	\$349.66
2"	25	75,000	\$20.26	\$823.50	\$843.76

2019

Meter Size	Group Capacity Ratio	Minimum Quarterly Consumption	Customer Service Charge	Water	Quarterly Minimum Charge
5/8"	1	3,000	\$22.89	\$36.66	\$59.55
3/4"	2	6,000	\$22.89	\$73.32	\$96.21
1"	4	12,000	\$22.89	\$146.64	\$169.53
1½"	10	30,000	\$22.89	\$366.60	\$389.49
2"	25	75,000	\$22.89	\$916.50	\$939.39

2020

Meter Size	Group Capacity Ratio	Minimum Quarterly Consumption	Customer Service Charge	Water	Quarterly Minimum Charge
5/8"	1	3,000	\$25.51	\$40.32	\$65.83
3/4"	2	6,000	\$25.51	\$80.64	\$106.15
1"	4	12,000	\$25.51	\$161.28	\$186.79
1½"	10	30,000	\$25.51	\$403.20	\$428.71
2"	25	75,000	\$25.51	\$1,008.00	\$1,033.51

Details of the Municipality's application are available for review at the Municipality of North Norfolk's office or the Public Utilities Board's office. Questions concerning the application for revised rates, or the operation of the Utility, should be addressed to the Municipality of North Norfolk.

The Public Utilities Board is the provincial regulatory agency that reviews and approves rates for municipal water and wastewater utilities. The Board's review process involves:

- the Utility filing a rate application to the Board,
- the public notification of proposed rate changes,
- the Board's review of the application through a public hearing or paper review process, and
- the issuance of a Board Order which outlines the Board's decision on the rate application and the rates to be charged.

Any person who has concerns regarding the Municipality's application for revised rates should either write to:

**The Public Utilities Board  
400-330 Portage Avenue  
Winnipeg, Manitoba R3C 0C4**

or, send an email to: [publicutilities@gov.mb.ca](mailto:publicutilities@gov.mb.ca) on or before **December 9, 2016**

*The Manitoba Ombudsman has recently issued privacy guidelines for administrative tribunals. The PUB is mindful of its obligations under those guidelines. Its decisions in respect of the application being considered will be sensitive to the guidelines. Personal information will not be disclosed unless it is appropriate and necessary to do so. However, the PUB advises participants that these proceedings are public and that as a result, personal information protections are reduced.*

The Board will then decide whether any further notice is required and whether to proceed with a public hearing or paper review process. All concerns received by the Board will be considered in the Board's decision on rates to be charged.

PLEASE BE ADVISED THAT IN CONSIDERING THIS APPLICATION, THE PUBLIC UTILITIES BOARD MAY OR MAY NOT FIND IT NECESSARY TO DETERMINE RATES DIFFERENT FROM THOSE APPLIED FOR BY THE APPLICANT.

Note: All proceedings will be conducted in accordance with the Board's *Rules of Practice and Procedure* which the Board may vary in order to constrain regulatory costs. The Rules are available at [www.pub.gov.mb.ca](http://www.pub.gov.mb.ca)

*"Original Signed By:"*

Jennifer Dubois, CPA, CMA  
Assistant Associate Secretary  
Manitoba Public Utilities Board