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MANITOBA PUBLIC UTILITIES BOARD

Re: MANITOBA PUBLIC INSURANCE (MPI)
GENERAL RATE APPLICATION
FOR 2007/'08 INSURANCE YEAR

Before Board Panel:

- Graham Lane - Board Chairman
- Eric Jorgensen - Board Member
- Len Evans - Board Member

HELD AT:

Public Utilities Board
400, 330 Portage Avenue
Winnipeg, Manitoba
October 11th, 2006
Pages 1038 to 1259

APPEARANCES

1
2 Walter Saranchuk, Q.C.) Board Counsel
3 Candace Everard)
4
5 Kevin McCulloch) Manitoba Public Insurance
6
7 Raymond Oakes) CMMG
8 Byron Williams) CAC/MSOS
9 Myfanwy Bowman)
10
11 Nick Roberts) Manitoba Used Car Dealers
12) Association (MUCDA)
13
14 Michael Mager (np)) CAA
15 Jeanie Dalman)
16 Robert Dawson) CBA/MBA
17 Pamela Reilly) Manitoba's Chiropractor's
18) Association (MCA)
19
20 Claudio Sousa (np)) Scootering Manitoba
21
22 Patricia Fitzpatrick (np)) TREE/RCM
23 Randall McQuaker (np))
24 Peter Miller (np))
25

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UNDERTAKINGS

No.	Description	Page No.
27	Mr. James Christie to check for Board ICBC's status with respect to applications and public hearings.	
28	If Mr. Christie is outside the range of 20 to 30 hours devoted to the August 17th, 2006 report, to so advise.	1150

1 --- Upon commencing at 9:05 a.m.

2

3 THE CHAIRPERSON: Good morning, everyone.
4 It's good to see Mr. Williams back. I hope he's feeling
5 better.

6 So today we're going to hear, I believe
7 we're starting off with MPI's witness, Mr. Christie,
8 who's well known to the Board.

9 Mr. McCulloch, you have some exhibits to
10 begin with?

11 MR. KEVIN MCCULLOCH: Yes, Mr. Chairman,
12 three (3) undertakings that we're filing responses to:
13 Undertaking Number 6, MPI Exhibit Number 15; Undertaking
14 Number 7, which would be MPI Exhibit 16; and Undertaking
15 Number 8 MPI Exhibit 17.

16 THE CHAIRPERSON: Very good. Thank you.

17

18 --- EXHIBIT NO. MPI-15: Response to Undertaking 6.

19

20 --- EXHIBIT NO. MPI-16: Response to Undertaking 7.

21

22 --- EXHIBIT NO. MPI-17: Response to Undertaking 8.

23

24 MR. KEVIN MCCULLOCH: And these are being
25 filed without any further comment by anyone on the Panel.

1 And with that, Mr. Chairman, ready to
2 proceed with the direct evidence of Mr. Christie. I ask
3 that he be sworn.

4 THE CHAIRPERSON: Mr. Singh...?

5

6 JAMES CHRISTIE, Sworn

7

8 THE CHAIRPERSON: Mr. Christie is well
9 known to the Board so we're prepared to dispense with the
10 review of credentials, however, we'll provide that
11 opportunity to any of the Intervenors if they wish to
12 examine Mr. Christie.

13 MR. BYRON WILLIAMS: Certainly there's no
14 question in terms of his qualifications from CAC/MSOS.

15

16 (BRIEF PAUSE)

17

18 THE CHAIRPERSON: Hearing none, Mr.
19 McCulloch, it's over to you.

20 MR. KEVIN MCCULLOCH: Yes, Mr. Chairman,
21 and Members of the Board and Intervenors and -- and Board
22 Staff, Mr. Christie's evidence appears at MPI Exhibit
23 Number 7. This was his pre-filed evidence and in the
24 course of my direct examination of Mr. Christie I expect
25 to be referring to that evidence and also to some of the

1 responses that were filed in response to Information
2 Requests arising out of his evidence, in particular
3 CAC/MSOS Number 5. We'll also be referring to AI-17 and
4 also to the Hum/Simpson report which is CAC/MSOS Number
5 4.

6 To start, acknowledging that Mr. Christie
7 has been accepted as an expert for the purposes of this
8 Hearing there are one (1) or two (2) questions that I
9 would like to put to him with respect to his actuarial
10 experience.

11

12 EXAMINATION-IN-CHIEF BY MR. KEVIN MCCULLOCH:

13 MR. KEVIN MCCULLOCH: First of all, in
14 your CV, Mr. Christie, you indicate that you are a member
15 of the Fellow of Casualty Actuary -- of the Casualty and
16 Actuarial Society, is that correct?

17 MR. JAMES CHRISTIE: I am a fellow of the
18 Casualty Actuarial Society.

19 MR. KEVIN MCCULLOCH: And can you tell
20 me, is that similar to a field of -- of specialization in
21 the actuarial world?

22 MR. JAMES CHRISTIE: Yes, it is. Broadly
23 speaking the North American actuarial profession has two
24 (2) -- two (2) bodies: one the Casualty Actuarial Society
25 that specializes in property casualty insurance; and a

1 second one, the Society of Actuaries that specializes in
2 life and pension insurance.

3 MR. KEVIN MCCULLOCH: So your specialty
4 is in the area of property and casualty insurance which
5 of course is the type of insurance that MPI administers
6 for Manitobans, is that correct?

7 MR. JAMES CHRISTIE: That is correct.

8 MR. KEVIN MCCULLOCH: I also can't avoid
9 asking you to confirm that you're a member of the CIA.

10 MR. JAMES CHRISTIE: I am a fellow of the
11 Canadian Institute of Actuaries, that's correct.

12 MR. KEVIN MCCULLOCH: And can you tell
13 us, have you been involved with the CIA and the governing
14 body for actuaries in Canada?

15 MR. JAMES CHRISTIE: Yes, I have been
16 actively involved in the leadership of the Canadian
17 Institute of Actuaries for many years. At the present
18 time I'm an elected member of the Board of Directors of
19 the -- of the casualty -- of the Canadian Institute of
20 Actuaries.

21 MR. KEVIN MCCULLOCH: I also understand
22 that you have experience in the development of
23 international accounting standards. Can you give us a
24 brief description of your experience in that area.

25 MR. JAMES CHRISTIE: Yes. At the present

1 time the International Accounting Standards Board is
2 actively developing an initial standard of practice for
3 insurance contracts. As a partner at Ernst & Young, one
4 of my roles is to chair the International Working Group
5 within the Company that deals with developing insurance
6 accounting standards for P&C insurers.

7 The International Accounting Standards
8 Board, in fact, asked me to speak to them directly on how
9 actuarial practice integrates with accounting practice in
10 Canada because Canada is presumed -- believed to be one
11 of the leaders in the world in -- in this particular
12 area.

13 MR. KEVIN MCCULLOCH: And your work in
14 that area of international accounting standards, does
15 that have any relevance to the issues that bring you here
16 today which is largely discussion of the DCAT and the MCT
17 studies that you prepared for MPI?

18 MR. JAMES CHRISTIE: They're related but
19 not completely similar. International accounting
20 standards deal with the financial statements of insurance
21 companies and to that end I -- when I'm working in that
22 area I'm focussed on largely the policy liabilities of
23 insurance companies, the unpaid claims and unearned
24 premiums in Canadian accounting parlance.

25 One of the issues that the Accounting

1 Standards Board and the International Association of
2 Insurance Regulators are dealing with is how one
3 integrates financial reporting with regulatory oversight
4 and that's where the linkage occurs.

5 MR. KEVIN MCCULLOCH: And in the course
6 of your practice, Mr. Christie, I understand that you
7 have prepared DCATs and MCTs for numerous clients?

8 MR. JAMES CHRISTIE: I have prepared
9 dynamic capital adequacy tests for in excess of fifteen
10 (15) insurance companies. Currently, I am the appointed
11 actuary for a number of companies and each of those
12 companies requires a dynamic capital adequacy test
13 annually.

14 I have also done dynamic capital adequacy
15 tests for other companies where I'm not the appointed
16 actuary. I -- on the other hand I do not do MCTs, per
17 se; that's an arithmetic calculation that is typically
18 done by the insurance company itself as a result of the
19 financial statements that are prepared.

20 I do have a hand in the preparation of the
21 financial statements because the single largest liability
22 on most insurance company balance sheets is the unpaid
23 claims.

24 MR. KEVIN MCCULLOCH: And one of these
25 fifteen (15) companies that you've prepared DCATs for is

1 MPI, is that correct?

2 MR. JAMES CHRISTIE: That is correct.

3 MR. KEVIN MCCULLOCH: Have you also
4 prepared DCATs for other public insurance companies?

5 MR. JAMES CHRISTIE: No, I have not done
6 that. No.

7 MR. KEVIN MCCULLOCH: So the remaining
8 fourteen (14) companies then would be private insurers.

9 MR. JAMES CHRISTIE: Yes, they were. I
10 was hesitating for a moment because I was, at one point,
11 the appointed actuary for Saskatchewan Government
12 Insurance. But that was many years ago, six (6) or seven
13 (7), and at that point in time DCAT was a practise for
14 that in -- organization.

15 MR. KEVIN MCCULLOCH: To your knowledge
16 would the current appointed actuaries for, say, SGI and
17 ICBC prepare DCATs for those companies?

18 MR. JAMES CHRISTIE: I do not have direct
19 knowledge of whether they do or not. I would presume
20 they do because both SGI and ICBC are outside the normal
21 purview of the Federal/provincial insurance regulators.
22 The decision on whether or not to do -- have a DCAT done
23 is driven by the organization itself; its management and
24 its board of directors.

25 It is good practice to have one done so I

1 can't speak with absolutely certainty as to whether one
2 is done for either of those organizations.

3 MR. KEVIN MCCULLOCH: I'd like to move on
4 to some questions about your relationship with Manitoba
5 Public Insurance. Can you tell us how long you have
6 personally acted as the appointed external actuary for
7 MPI?

8 MR. JAMES CHRISTIE: Ten (10) years.

9 MR. KEVIN MCCULLOCH: And in that ten
10 (10) year period can you give us a brief overview of what
11 services you perform for the Corporation?

12 MR. JAMES CHRISTIE: When I was first
13 engaged the engagement was to annually review the policy
14 liabilities of MPI for each of its operations: Basic,
15 Extension, SRE, and at that point the General Insurance
16 Division which was in run-off; that analysis is done
17 twice a year, at October and at February.

18 Later on as DCAT became a recognized
19 practice I was also commissioned to do dynamic capital
20 accuracy testing for MPI.

21 MR. KEVIN MCCULLOCH: And I understand,
22 Mr. Christie, that in the course of your role as external
23 actuary you meet with the audit committee of the MPI
24 Board?

25 MR. JAMES CHRISTIE: Yes, I meet with the

1 audit committee at least annually.

2 MR. KEVIN MCCULLOCH: And when you meet
3 with the audit committee of the MPI Board you -- you also
4 participate in in-camera hearings with the audit
5 committee where senior management is not present?

6 MR. JAMES CHRISTIE: That is correct. My
7 appointment is to -- for the Board, not to the management
8 of MPI.

9 MR. KEVIN MCCULLOCH: Do you -- or can
10 you tell us, when did you start preparing DCAT analysis
11 for MPI?

12 MR. JAMES CHRISTIE: Just a minute. I'll
13 look up the exact date.

14

15 (BRIEF PAUSE)

16

17 MR. JAMES CHRISTIE: I began doing DCATs
18 with the 2002/2003 financial year.

19 MR. KEVIN MCCULLOCH: And while you
20 indicated that you had a more limited role in -- in the
21 MCT preparation, have you also been involved with MCT
22 preparation for that same time period?

23 MR. JAMES CHRISTIE: Yes, when I
24 undertake a dynamic capital adequacy testing for any of
25 my clients one (1) of the items that I typically report

1 on is the MCT score that is achieved under, first of all,
2 their business plan and secondly under the adverse
3 scenarios that I test. So I do that calculation.

4 It, by the way, it's simply an arithmetic
5 calculation. There's no judgment call at that point in
6 the MCT calculation.

7 MR. KEVIN MCCULLOCH: You mentioned that
8 you've been the appointed external actuary for ten (10)
9 years. For the record, is it correct that in September
10 of this year the Board of MPI reappointed you as the
11 external actuary for a further five (5) year period?

12 MR. JAMES CHRISTIE: That is correct.
13 There was a public RFP to which I responded and the Board
14 accepted my proposal for it.

15 MR. KEVIN MCCULLOCH: Now, I understand
16 that within Ernst & Young you are the Canadian Director
17 of Actuarial Services? Put it in the proper terms if you
18 would.

19 MR. JAMES CHRISTIE: That's a reasonable
20 description.

21 MR. KEVIN MCCULLOCH: And in the course
22 of the actuarial department or services at Ernst & Young,
23 can you tell us is MPI a significant part of that
24 practice, the -- the work you do for MPI?

25 MR. JAMES CHRISTIE: MPI is a valued

1 client but it represents about 2 1/2 percent of our
2 revenue, so it's not a significant component of the
3 overall operations.

4 MR. KEVIN MCCULLOCH: Can you explain to
5 me, Mr. Christie, the -- what is the purpose of DCAT
6 which I understand stands for the Dynamic Capital
7 Adequacy Test?

8 MR. JAMES CHRISTIE: Yeah. DCAT is an
9 actuarial tool developed by the Canadian Institute of
10 Actuaries to which standards of practice apply.

11 The objective of a DCAT is to assess the
12 future financial condition of an insurance company.
13 There are two (2) broad components of the DCAT; the first
14 being, to assess the company's business plan over a
15 reasonable future time frame and to report to the Board
16 that under the business plan the company meets or does
17 not meet its targets for retained earnings or in case of
18 MPI, RSR.

19 The second component is then to assess
20 plausible adverse scenarios which might affect the
21 Corporation and report to the Board on the adverse
22 scenarios which have the most disadvantageous impact on
23 the Corporation.

24 I am required, by my standards of
25 practice, to report on at least the three (3) most

1 adverse scenarios and, in addition, to report on any
2 further scenarios which would cause the Corporation to be
3 technically insolvent; by that, we mean that assets are
4 less than liabilities, whether or not there is actually a
5 ruling of insolvency or bankruptcy.

6 MR. KEVIN MCCULLOCH: And in preparing
7 these plausible adverse scenarios, how do -- how do you
8 arrive at those scenarios?

9 MR. JAMES CHRISTIE: The standards of
10 practice of the Canadian Institute of Actuaries outline a
11 number of areas that should be tested and suggest in many
12 instances the type of testing that should be done.

13 Beyond the standard testing it is the
14 obligation of the actuary doing the testing to assess
15 whether there are special circumstances related to the
16 particular company being reviewed that would require
17 additional tests or additional adverse scenarios.

18 MR. KEVIN MCCULLOCH: So, in drawing up
19 adverse scenarios for the purposes of doing the DCAT work
20 you rely on your professional judgment and your knowledge
21 of the company for whom you're preparing the DCAT?

22 MR. JAMES CHRISTIE: I do rely on my
23 professional judgment but it's guided, as well, by the
24 standards of practice.

25 MR. KEVIN MCCULLOCH: And can you

1 confirm, Mr. Christie, that your latest DCAT study for
2 MPI, dated September 23rd, 2005, is included in AI-17 of
3 the -- this General Rate Application?

4 MR. JAMES CHRISTIE: Yes, I can confirm
5 that.

6 MR. KEVIN MCCULLOCH: Can you now move on
7 and give us an explanation of the purpose of MCT?

8 MR. JAMES CHRISTIE: MCT is a measurement
9 tool designed by the insurance regulators in Canada to
10 assess the exposure to which particular insurance company
11 -- or the risk to which an insurance company is exposed.
12 It looks at the current balance sheet of that company and
13 applies standard factor loads to the various components
14 of the assets and liabilities.

15 The components, themselves, are
16 standardized but because they are applied to the specific
17 circumstances of that company, you produce an
18 individualized requirement of capital for that company.
19 The ratio of capital available to capital required is
20 called the MCT ratio and that's what's commonly referred
21 to as the 100 percent or the 50 percent or the 150
22 percent number that is -- floats throughout my testimony.

23 MR. KEVIN MCCULLOCH: Would it be fair or
24 correct to categorize MCT as purely a solvency test?

25 MR. JAMES CHRISTIE: No. MCT is a

1 measurement of the risks to which an insurance company is
2 exposed. The Federal insurance regulators and the
3 provincial regulators have chosen to use a particular
4 score on the MCT as one of their measurements of
5 solvency, all right.

6 I'm sorry, not a measurement of solvency.
7 Solvency is where our assets exceed liabilities. What
8 the MCT score is being used to measure is the strength of
9 the insurance company. And from a regulatory
10 perspective, stronger companies are better than weaker
11 companies.

12 MR. KEVIN MCCULLOCH: Now, you talked
13 about the Federal regulator OSFI. And there's a
14 discussion on the first page of AI-15, a discussion of
15 the rate stabilization reserve, that talks about the role
16 of OSFI in regulating Federal P&C insurance companies.

17 Could you go to that reference. I'm
18 looking at the last paragraph on that page. And just
19 basely -- basically explain what is being set out in that
20 paragraph?

21 MR. JAMES CHRISTIE: Of course. The
22 reference that you're referring to is actually an extract
23 from the publication of the Office of the Superintendent
24 of Financial Institutions. It talks about the Federal
25 regulator requiring companies, as a minimum, to score 100

1 percent on their MCT.

2 It then goes on to say that that really
3 isn't sufficient for the kinds of risks that -- that a
4 company might have and therefore the regulators will
5 expect that companies maintain a minimum of 150 percent
6 on their MCT score. And the statement is "no less than"
7 and the expectation is, in fact, that companies will set
8 their own internal targets above 150 so that in modestly
9 adverse years they continue to score at least 150 percent
10 on their MCT.

11 MR. KEVIN MCCULLOCH: And from that quote
12 or that paragraph that's included on -- in page AI-15
13 there's a statement that:

14 "OSFI believes that each institution
15 should establish a target level that
16 provides a cushion above minimum
17 requirements, both to cope with
18 volatility in markets and economic
19 conditions and to provide for risks not
20 expressly -- or explicitly addressed in
21 the calculation of policy liabilities
22 or the MCT.

23 Would it be fair, sir, to categorize that
24 as a direction from OSFI that the managers of insurance
25 companies should use managerial judgment in setting the

1 appropriate level of MCT for their company?

2 MR. JAMES CHRISTIE: Yes, that would be a
3 fair characterization. And beyond that it is, in fact,
4 the practice of the Federal regulator now to ask
5 companies what is their internal target for MCT.

6 MR. KEVIN MCCULLOCH: Evidence was given
7 at last year's Hearing that many private insurers in
8 Canada hold reserves equal to -- in excess of 200 or 250
9 percent of MCT; is that correct, within your knowledge?

10 MR. JAMES CHRISTIE: The categorization
11 of reserves is not the correct terminology but most --
12 many companies score significantly higher than 150
13 percent on their MCT. The current average for the
14 Canadian marketplace is roughly 225 percent, maybe
15 slightly higher than that. It was a reasonably good year
16 for insurance companies.

17 But in my knowledge there are companies
18 that score -- target and score significantly higher than
19 that average.

20 MR. KEVIN MCCULLOCH: And what action
21 does OSFI take if a company falls below the 150 percent
22 level?

23 MR. JAMES CHRISTIE: When a company falls
24 below 150 percent it is a flag for the regulator. There
25 would be, in a reasonably short timeframe, a dialogue

1 with the company as to the cause for that drop and the
2 request for an explanation or -- of how the company
3 intends to rectify that problem: that would typically be
4 by asking for a cash infusion from the parent by issuing
5 additional shares; by restricting revenues of the
6 company.

7 There will be some expectation of -- of a
8 game plan to fairly rapidly get that MCT score above 150
9 percent. If the regulator is not satisfied with that
10 explanation then it might -- it will impose additional
11 sanctions on the company.

12 MR. KEVIN MCCULLOCH: Can you indicate
13 what you, in your professional opinion, believe to be the
14 strengths of the MCT calculation?

15

16 (BRIEF PAUSE)

17

18 MR. JAMES CHRISTIE: I spoke to these in
19 my written testimony. But the first strength of the MCT
20 is that it is a fairly simple test to compute and it
21 requires information that is, broadly speaking, available
22 at any time a balance sheet is prepared. That means that
23 MCT scores can be calculated quarterly and, in fact, are
24 calculated quarterly for companies regulated by the
25 Federal and provincial regulators. But it can be done on

1 a monthly basis or even off cycle if a balance sheet is
2 prepared.

3 A further strength of the MCT is that it's
4 a standardized test in the sense that risk loads are
5 standard and they reflect the general consensus of the
6 type or the amount of risk that various assets and
7 liabilities of the -- an insurance represent.

8 The MCT is further enhanced by applying
9 these standard ratios to the current balance sheet of the
10 insurance company. So a company can improve or -- its
11 MCT score by changing its investment mix by change --
12 that can be done fairly quickly. It can change its MCT
13 score in the long run by changing the kinds of business
14 it chooses to underwrite.

15 A final benefit of the MCT at the present
16 time is that it reflects the difference between market
17 value and book value of the assets of an insurance
18 company. That difference will disappear next year as the
19 Canadian GAAP is changed to require assets to be shown on
20 the balance sheet at market value.

21 MR. KEVIN MCCULLOCH: Feel free to
22 correct me if I'm using the wrong terminology, but am I
23 correct in saying that MCT addresses balance sheet risk?

24 MR. JAMES CHRISTIE: That's correct. It
25 looks at the -- the balance sheet at a point in time and

1 assesses the risk associated with that particular balance
2 sheet.

3 MR. KEVIN MCCULLOCH: And is assessing
4 risk by looking at balance sheet risk a more important
5 consideration from your point of view than looking at
6 operating statement risk?

7 MR. JAMES CHRISTIE: Yes, it is,
8 particularly for P&C insurer because the assets and
9 liabilities of the -- of an insurance company typically
10 are orders of magnitude larger than the income statement.

11 You just need to look at MPI's balance
12 sheet to see the large amount of unpaid claims that are
13 there, not because of anything that MPI does or doesn't
14 do but simply a function of PIPP. And that requires
15 claim payments for, in many cases, the lifetime of an
16 insurer and that means that the unpaid claims continue to
17 grow each year.

18 That produces significantly more risk from
19 the balance sheet than it does from the income statement.
20 If -- if a -- there's a judicial ruling that changes the
21 amounts to be paid, that would presumably apply to
22 existing claims as well as the current claims that are
23 reflected only in the income statement.

24 MR. KEVIN MCCULLOCH: Your evidence
25 contain the opinion that it was appropriate for MPI to

1 employ MCT in assessing its risk and its -- its reserve
2 requirements or retained earnings requirement, is that
3 correct?

4 MR. JAMES CHRISTIE: MCT is a standard
5 and a good test for measuring risk but it -- it's simply
6 a yardstick. The -- the next thing that has to be done
7 is for the Corporation to assess how big a risk it should
8 take or how big a retained earnings RSR it needs. It is
9 the -- within the purview of the Board of MPI to assess
10 the relative scores that should be required using the MCT
11 yardstick.

12 MR. KEVIN MCCULLOCH: Now, recognizing
13 that MPI is a provincial Crown monopoly insurer, do you
14 still hold the view that use of the MCT is appropriate
15 for such a company?

16 MR. JAMES CHRISTIE: Absolutely. MCT is
17 a good measurement tool that's relatively easy to use.
18 The difference for -- in MPI's case is that the required
19 score should be lower because in a government Crown
20 corporation there is not the risk that policyholders in
21 the future might go to a competitor; that simply is not
22 there.

23 On the other hand, there are significant
24 risks that a Crown insurer is exposed to that don't
25 disappear simply because you're a Crown insurer. You

1 have risks that interest rates may change; that the claim
2 liabilities may be incorrectly estimated; that claim
3 liabilities might change because of judicial rulings,
4 because of legislative or regulatory changes.

5 There are a number of risks that just
6 don't disappear simply because you are a Crown
7 Corporation.

8 MR. KEVIN MCCULLOCH: And am I correct,
9 Mr. Christie, in assuming that looking at your evidence
10 pre-filed testimony, the last paragraph, at page 2 and
11 onto the top of page 3, expresses specific reasons why
12 you believe that MCT is appropriate for MPI as a monopoly
13 insurer?

14 MR. JAMES CHRISTIE: That's correct. My
15 testimony there indicates that I believe MCT is a
16 reasonable measure, but that the range for the MCT score
17 should be lower for a Crown corporation.

18 MR. KEVIN MCCULLOCH: And are you aware,
19 sir, that SGI and ICBC, also Provincial Crown monopoly
20 insurers, have adopted MCT ratios to establish their
21 levels of retained earnings?

22 MR. JAMES CHRISTIE: Yes, those
23 statements are included in their financial -- in their
24 annual statements indicating that they are using MCT as a
25 measure of their -- what, in this province, we would call

1 a rate stabilization reserve.

2 MR. KEVIN MCCULLOCH: Going back to
3 discussion of how MCT reflects balance statement risk,
4 can you explain the difference of the leveraged effect of
5 fluctuations on the operating results and the balance
6 sheet?

7 MR. JAMES CHRISTIE: Yes. The -- I've
8 already alluded to it earlier in my testimony, but the
9 balance sheet numbers are significantly larger than the
10 income statement numbers, so that a change that might
11 increase current year claims by 1 percent would also
12 increase all unpaid -- might also increase all unpaid
13 claims by 1 percent. But, that 1 percent of the unpaid
14 claims is a significantly bigger number than 1 percent of
15 the claims incurred in the current year. That's one of
16 the drivers of the leverage.

17 The second driver of leverage is that
18 claim liability -- or claim liabilities on the balance
19 sheet are carried at a present value basis, so they are
20 carried reflecting the -- reflecting a discount rate. If
21 interest rates change, the discount rate will change.
22 And that discount rate if it -- when it changes will
23 change the unpaid claim liabilities and that can have a
24 significant leveraged effect.

25 MR. KEVIN MCCULLOCH: I believe, sir,

1 that you were also asked to do a comparison of MCT versus
2 the risk analysis and I refer you to CAC/MSOS-6 and your
3 response.

4

5

(BRIEF PAUSE)

6

7

MR. JAMES CHRISTIE: Yes.

8

MR. KEVIN MCCULLOCH: And can you just
9 briefly set out what is the opinion that you're
10 expressing in that response?

11

MR. JAMES CHRISTIE: The first issue with
12 the operational risk analysis that -- is that it relies
13 on the last -- only on the last twelve (12) years of
14 MPI's experience. So it necessarily isn't reflecting all
15 of the risks that MPI could be exposed to.

16

The second issue is that the operational
17 risk analysis is a measure of how good or bad the
18 Corporation is in estimating its results for the current
19 -- the next year. It measures the difference between
20 forecast and actual results.

21

And it doesn't really measure the things
22 that could go wrong that have not yet happened. It's
23 like trying to assess how high you should build a -- a
24 dyke or whatever based on the last twelve (12) years of
25 river heights rather than looking at the last hundred

1 (100) years or some larger period of time. It might not
2 necessarily reflect all of the risks to which the entity
3 is exposed.

4 The further concern about the operational
5 risk analysis is that it is customized. It's a very
6 unique approach designed specifically for MPI. It
7 requires a significant amount of extra work to do it and
8 at the end of the day it still boils down to how you
9 choose to calibrate the -- the score.

10 When you look at operational risk analysis
11 it -- it has in it 95 and 97 1/2 percent measures and
12 those produce particular numbers. There is nothing
13 special about those particular levels.

14 And so what we're really arguing about
15 with operational risk analysis versus MCT is whether you
16 choose to measure, in some sense, in Imperial or Metric,
17 but equally whether you choose to measure with a
18 relatively standard measure, such as a yardstick, or you
19 choose to measure in a customized measure, like cubits,
20 which depend on the particular length of somebody's elbow
21 to wrist rather than a general standard that you can move
22 from one company to another.

23 Beyond the operational risk analysis there
24 is the VAR approach which uses a two and a half (2 1/2)
25 year time horizon, that may or may not be appropriate. I

1 believe it is not in this particular case simply because
2 the result it produces is that there's no investment risk
3 and that just flies in the face of reason.

4 The risk that MPI faces with its
5 investments is that it may be required to liquidate some
6 of its investments if there is a particularly adverse
7 scenario in order to pay for claimants' costs. And if it
8 has to liquidate those it can't wait two and a half (2
9 1/2) years for markets to stabilize. And so it will be
10 exposed to some investment risk on a much shorter
11 timeframe than two and a half (2 1/2) years.

12 MR. KEVIN MCCULLOCH: If I understand you
13 then, you're suggesting or saying that the operational
14 risk analysis which has been often described as a made in
15 Manitoba solution is employed only in Manitoba whereas
16 the MCT is a standardized test employed across the
17 country, is that correct?

18 MR. JAMES CHRISTIE: That is correct.

19 MR. KEVIN MCCULLOCH: And do you believe
20 that there are any benefits for MPI, as a monopoly
21 insurer, to benchmark its MCT ratio against other
22 insurers?

23 MR. JAMES CHRISTIE: Yes. Particularly
24 benchmarking itself against other Crown Corporations such
25 as SGI and ICBC.

1 MR. KEVIN MCCULLOCH: There's been
2 significant discussion over the years regarding the
3 purpose of the rate stabilization reserve and it's
4 generally accepted, I would suggest, that the purpose is
5 to protect motorists from rate increases made necessary
6 by unexpected events and losses arising from non-
7 recurring events or factors.

8 Is that your understanding of the purpose
9 of the RSR?

10 MR. JAMES CHRISTIE: Yes, it is.

11 MR. KEVIN MCCULLOCH: And can you tell us
12 how the MCT accounts for losses due to unexpected events
13 or losses due to non-recurring events?

14 MR. JAMES CHRISTIE: The MCT, in and of
15 itself, doesn't account for losses from any particular
16 source. What it does is assess the potential risks that
17 either assets or liabilities might expose an insurance
18 company to by applying standardized factors. Those
19 factors are developed from a consensus of experts in the
20 insurance business in the early 2000's.

21 They then produce a required capital and -
22 - and at that point the MCT stops. It simply is a
23 measurement tool and then it's over to the regulator or
24 the insurance company to assess what particular score
25 they should get from an MCT.

1 MR. KEVIN MCCULLOCH: In the most recent
2 DCAT, the one dated September 23rd, 2005 and contained in
3 AI-17, do you reach a conclusion on the Corporation's
4 status and can you describe what that conclusion is?

5 MR. JAMES CHRISTIE: Yes, my conclusion
6 was that the future financial condition of MPI basic is
7 unsatisfactory; that is driven because it fails one (1)
8 of the two (2) tests that are required for a satisfactory
9 opinion.

10 It fails the test that the retained
11 earnings, at the point in time I did the test, were
12 insufficient to cover all of the losses that might occur
13 in at least one (1) of the adverse scenarios I tested.

14 In the particular case of MPI, it was an
15 inflation scenario. And that is -- was a standard test
16 prescribed by the standards of practice of the Canadian
17 Institute of Actuaries.

18 MR. KEVIN MCCULLOCH: So applying the
19 standard tests of the Canadian Institute of Actuaries,
20 MPI received an unsatisfactory rating?

21 MR. JAMES CHRISTIE: Yes, that is
22 correct. Its retained earnings were insufficient to
23 support, at least one (1) adverse scenario.

24 MR. KEVIN MCCULLOCH: Just out of
25 interest, if you were to write that sort of a conclusion

1 for a private P&C insurer, what would the consequences
2 be?

3 MR. JAMES CHRISTIE: There would be an
4 immediate visit from the regulator and in all likelihood
5 some rehabilitation ordered of the company and in an
6 extreme case, the regulator might even take over the
7 operations of the company and wind it down.

8 MR. KEVIN MCCULLOCH: And I believe
9 you're aware as well, Mr. Christie, that in last year's
10 order 150/5 the PUB listed certain considerations that it
11 felt were appropriate in rejecting MPI's argument that
12 the MCT ratio should be adopted. Have you -- are you
13 aware of those?

14 MR. JAMES CHRISTIE: I am aware of those.

15 MR. KEVIN MCCULLOCH: And do you have any
16 comment on those considerations?

17

18 (BRIEF PAUSE)

19

20 MR. JAMES CHRISTIE: It's -- Yes, I do
21 have some comments. They -- the first one is that I
22 believe MCT is a well regarded yard stick for measuring
23 the capital required of an insurance company.

24 I believe that it is a better measure
25 because it is standardized and easy to use than the

1 operational risk/analysis value at risk approach that's
2 currently employed by MPI.

3 The requirement as to the level of MCT is
4 something for MPI's Board to assess and for the PUB to
5 review, and depending on the scores that are there, may
6 require either supplements or refunds of premiums.

7 MR. KEVIN MCCULLOCH: And just to make
8 sure we're dealing with the same information, I'm showing
9 you PUB/MPI-1-22, information request, which sets out the
10 considerations of the Board. And can you confirm that
11 those were the same considerations that you were just
12 commenting on?

13 MR. JAMES CHRISTIE: I was referring to
14 the Board Order last year my -- and immediately preceding
15 testimony. With respect to item 1-22 there -- first of
16 all, there are a number of risks that MPI is exposed to
17 even though it is not a private property and casualty
18 insurer. It is not immune to changes in interest rates.
19 It is not immune to changes in medical costs. It is not
20 immune to changes in regulatory directives.

21 While it is unlikely that MPI would become
22 insolvent in the sense that private insurers would become
23 insolvent there is still a -- a need for MPI to have
24 sufficient assets to pay its claims one way or another,
25 and that will either be through -- if these are

1 unexpected claims by either having their RSR or by
2 surcharging future policyholders.

3 The -- there is an advantage to MPI in
4 that it can surcharge its policyholders with little
5 ability for the policyholders to avoid that by going to a
6 comp -- for instance, a competitor.

7 There is still some ability for
8 policyholders to avoid surcharges by simply deciding they
9 aren't going to drive their car. And therefore a massive
10 increase in premiums will encourage some people not to
11 drive their cars or to drive one (1) less car or
12 whatever, and therefore it isn't an absolute guarantee
13 that MPI could impose a surcharge and expect to -- to
14 recover all of the surcharge.

15 And while it is certainly true that MPI
16 can expect reasonable considerations of future rate
17 increases there are -- there are other dynamics involved
18 beyond simply the PUB approving a rate increase. The
19 consumers of this province expect rate increases to be
20 relatively stable and a massive increase in rates will be
21 a -- very unpopular with the public as a whole and may
22 result in other consequences beyond the PUB authorizing a
23 rate increase.

24 While it is true that a Crown corporation
25 can influence the Province to change its -- the insurance

1 environment MPI is not the only voice with the
2 legislature in terms of changing coverage.

3 If coverage is significantly reduced there
4 will be policyholders, current policyholders and current
5 drivers who will be adversely affected by that. And you
6 can't assume that it will necessarily be the case that
7 legislation will be changed simply to benefit a Crown
8 corporation. Legislation is often changed because it is
9 -- to benefit the electorate as a whole, not the Crown
10 corporation.

11 MR. KEVIN MCCULLOCH: Thank you, Mr.
12 Christie. Mr. Chairman, I'm now moving on to an area
13 dealing with comment on the Hum/Simpson report. I don't
14 think I'll be able to complete that by ten o'clock. If
15 you wish me to start it and -- and then go for the break
16 it's up to you.

17 THE CHAIRPERSON: I think perhaps we'll
18 just take an early break right now and then allow you to
19 go into Hum and Simpson after that.

20 MR. KEVIN MCCULLOCH: Thank you.

21

22 --- Upon recessing at 9:54 a.m.

23 --- Upon resuming at 10:16 a.m.

24

25 THE CHAIRPERSON: Just to let everyone

1 know that we've made some adjustments. And given that
2 perhaps we're running a little bit behind, but nothing
3 that's problematic, we'll be able to start tomorrow at
4 9:00 a.m. We will not have to wait until 10:30. Make
5 the best use of the talent we have arrayed.

6 Okay, Mr. McCulloch.

7 MR. KEVIN MCCULLOCH: Thank you,
8 Mr. Chairman.

9

10 CONTINUED BY MR. KEVIN MCCULLOCH:

11 MR. KEVIN MCCULLOCH: Mr. Christie, I'm
12 turning now to the report filed by Professors Hum and
13 Simpson which appears as CAC/MSOS Exhibit number 4, and
14 the report is dated September 8th, 2006. I understand
15 that you've had an opportunity to review that report?

16 MR. JAMES CHRISTIE: Yes, I have.

17 MR. KEVIN MCCULLOCH: I have some
18 specific questions that I'd like to raise with you.
19 First of all, in comparing the risk analysis and the MCT
20 have Professors Hum and Simpson addressed the issue of
21 variances in investment income?

22 MR. JAMES CHRISTIE: No, they have not.

23 MR. KEVIN MCCULLOCH: And, in your
24 opinion, what is the impact of that failure?

25 MR. JAMES CHRISTIE: It -- the result is

1 that their analysis misses one of the significant
2 exposures to which MPI -- that MPI has.

3 MR. KEVIN MCCULLOCH: And, just briefly
4 describe what that exposure is?

5 MR. JAMES CHRISTIE: MPI's risks are both
6 on the liability side of the balance sheet and on the
7 asset side of the balance sheet. On the asset side of
8 the balance sheet the bonds and equities that they hold
9 may change in value, and may change significantly in
10 value from one year to the next simply given changes in
11 the market interest rates.

12 This exposure is not reflected in the Hum
13 and Simpson analysis.

14 MR. KEVIN MCCULLOCH: We heard some
15 evidence earlier in these Hearings that there are factors
16 that have been referred to as a forecasting lag, a
17 regulatory lag and a policy year lag that have an impact
18 on the Corporation's ability to respond to a major
19 unanticipated event.

20 Are you familiar with those factors?

21 MR. JAMES CHRISTIE: I'm familiar with
22 the concept, yes, indeed.

23 MR. KEVIN MCCULLOCH: And do you find
24 those concepts addressed in the Hum/Simpson report?

25 MR. JAMES CHRISTIE: No, I don't. By and

1 large, the implicit assumption seems to be that when a
2 problem is identified it can be immediately corrected.
3 That ignores practical realities that when -- first of
4 all, when inflation or something like that hits it's not
5 necessarily agreed by all the participants that inflation
6 is here to stay. It may very well be regarded as a one-
7 time aberration and it may take two (2) years of
8 significant inflation before all the participants can
9 agree.

10 The next concern is that even if you agree
11 that there is inflation, you then have a regulatory
12 process to go through to get approval for changes to
13 rates. And even in a most expeditious environment that
14 will take some time lag; months would not be an
15 unreasonable assumption for regulatory approval. It
16 could be even more than a few months.

17 The third issue is that even if a rate
18 change is approved it -- and is put in place,
19 policyholders only pay that as their policies come up for
20 renewal so it takes a full year for a rate change to,
21 broadly speaking, be reflected in the income statement of
22 the insurer.

23 These three (3) items coupled together
24 mean that changing the revenue stream of an insurance
25 company is a relatively long and involved process and not

1 an instantaneous action.

2 MR. KEVIN MCCULLOCH: So then you would
3 disagree with the assumption that appears to have been
4 made by Professors Hum and Simpson that there is a more
5 instantaneous response available?

6 MR. JAMES CHRISTIE: Yes, I would.

7 MR. KEVIN MCCULLOCH: Can you tell me, in
8 your review of the Hum/Simpson report, have they
9 accounted for changes in policy liabilities?

10 MR. JAMES CHRISTIE: Not explicitly. I
11 could not see any accounting for that.

12 MR. KEVIN MCCULLOCH: I want to refer you
13 now to the last page of the Hum/Simpson report, page 35.

14 MR. JAMES CHRISTIE: Yes, I have it in
15 front of me.

16 MR. KEVIN MCCULLOCH: And looking above
17 the disclaimer, the Professors make the statement that:

18 "MCT is designed to address an entirely
19 different question, namely the issue of
20 insolvency rather than liquidity."

21 And they go on to state that:

22 "MCT simply does not address the
23 primary issue at hand, namely how much
24 liquidity is required to finance an
25 unexpected, non-recurring loss event."

1 Do you agree with the conclusion that the
2 primary purpose of the RSR is to address liquidity
3 issues?

4 MR. JAMES CHRISTIE: Sorry, the primary
5 issue of RSR or the primary issue of MCT?

6 MR. KEVIN MCCULLOCH: Well, the statement
7 that the MCT doesn't address the primary issue at hand;
8 which they say is liquidity.

9 MR. JAMES CHRISTIE: I don't agree with
10 that statement. MCT is a measurement tool and depending
11 on how much capital you choose to have relative to an MCT
12 measurement, is the real issue.

13 MR. KEVIN MCCULLOCH: All right. I want
14 to go back in the report and refer you to, starting on
15 page 17 and at paragraph, starting 4.2.1, and going on to
16 page 21, Professors Hum and Simpson provide their
17 comments and the adverse scenarios that you have prepared
18 and included in the DCAT analysis.

19 And I'd like you to respond to their
20 criticism of these adverse scenarios.

21 MR. JAMES CHRISTIE: Certainly. I'll
22 begin with the first scenario that they address; the
23 single large scenario. In bold face, they indicate that
24 they have concerns that I'm testing an event that is
25 twice the largest event incurred by MPI.

1 The very point of an adverse scenario is
2 to test an event that is a one (1) in a hundred (100)
3 year event or a one (1) in forty (40) year event in the
4 case of a 97 1/2 percent standard of confidence in a
5 rule.

6 We generally test one (1) in a hundred
7 (100) year events. It should be expected that the one
8 (1) in a hundred (100) year event is significantly larger
9 than what's been observed in the last twelve (12) years.

10 In fact, I was somewhat surprised to --
11 when they pointed it out that it was only twice as large.
12 I would -- in many cases ex -- with many of my other
13 clients, the one (1) in a hundred (100) year event is
14 significantly larger than twice the largest observed
15 value.

16 And the reason for that is we tend to take
17 data that the company has, fit it to a -- in some sense,
18 a best fit of size of loss and then pick the ninety-ninth
19 (99th) percentile from that size of loss distribution.

20 And that almost by definition will produce
21 a number significantly larger than the largest observed
22 value.

23 With respect to the inflation scenario,
24 they rightly identify that it is the one that produces
25 retained earnings to be negative.

1 They take issue with my assumption that
2 management action is to only increase rates by 3 percent.
3 I point out that the inflation scenario is that inflation
4 increases by 3 percent and what I have assumed in this
5 scenario is that management action is to increase rates
6 by 3 percent, albeit lagged by two (2) years.

7 At that point in time, inflation would
8 have run for a further two (2) years creating an
9 additional 6 percent shortfall. And the assumption is,
10 that in the second year, management gets the further 6
11 percent that they need.

12 That is not an unrealistic situation or
13 assumption in a scenario where you have to convince, in
14 this case, the regulator and in other cases the consuming
15 public that there is a fact a need for rate increases.
16 And one (1) of the reasons that companies require, in
17 this case an RSR, is to support themselves through a time
18 until such time as they can get the -- their premiums in
19 line with the -- with a new level of claims costs.

20 I -- I disagree strongly with the comment
21 on page 21 that what I'm really testing is management
22 should not -- what I'm really, really testing is what
23 management should not do. In effect, what I'm testing is
24 what is a likely scenario for management to undertake and
25 the timeframes it will take for management to get premium

1 levels back in line with claim costs.

2 I should point out that this is a -- the
3 assumption of inflation increase is a -- one of the
4 scenarios that the Standards of Practice indicate that
5 actuaries should use when testing adverse scenarios.

6 The assumption of the time lag in terms of
7 management's reaction is broadly speaking the same
8 assumption that I've made in testing this scenario for
9 virtually all of my clients. And I say virtually all
10 because in some cases I've assumed an even longer
11 timeframe for management to react.

12 MR. KEVIN MCCULLOCH: You spoke earlier
13 about your input and your experience with international
14 accounting standards, do you see any issues with the
15 Hum/Simpson report from an accounting standard viewpoint?

16 MR. JAMES CHRISTIE: The Hum/Simpson
17 report really doesn't address accounting standards at all
18 and I'm not sure that in this context that that is
19 essential that it do so.

20 What it doesn't measure though is the --
21 well, it doesn't measure investment risk at all so -- and
22 that is the major impact that changes in accounting
23 standards is going to have is that investments on the
24 balance sheet are going to be shown at different levels
25 than they have been historically.

1 MR. KEVIN MCCULLOCH: Now, moving to a
2 slightly different tack I understand that prior to
3 joining Ernst & Young as a consulting actuary you were a
4 vice-president of finance with a major Canadian insurer,
5 is that correct?

6 MR. JAMES CHRISTIE: That is correct.

7 MR. KEVIN MCCULLOCH: And in that role as
8 an executive of a major Canadian insurer would you have
9 retained an economist to evaluate your company's risks?

10 MR. JAMES CHRISTIE: No, I would not.
11 Industry practice is to hire actuaries who are trained by
12 their profession to evaluate the risks of an insurance
13 company and that would typically be the first source of
14 experts that I would go to.

15 MR. KEVIN MCCULLOCH: And one (1) final
16 question, Mr. Christie. Just for the record can you
17 confirm that the analysis including the adverse scenarios
18 that you included in your DCAT and your testimony today
19 conform with the CIA Standards of Practice?

20 MR. JAMES CHRISTIE: They do conform with
21 the CIA Standards of Practice. As I indicated in my DCAT
22 report my test of -- of whether the company meets its
23 capital requirements is based on the target MCT scores
24 that the Board of Directors of MPI have approved. For
25 other companies that are privately owned and operated the

1 test would be that they scored at least 150 percent on
2 their MCT. In this case I have tested simply that the
3 number exceeds at least 50 percent MCT.

4 MR. KEVIN MCCULLOCH: Mr. Chairman, that
5 concludes the direct examination of this Witness.

6 THE CHAIRPERSON: Thank you, Mr.
7 McCulloch. We'll move now to Mr. Saranchuk for the
8 Board.

9

10 CROSS-EXAMINATION BY MR. WALTER SARANCHUK:

11 MR. WALTER SARANCHUK: Thank you, sir.
12 I'll be dealing initially with the information that's
13 been filed as part of AI-15, Mr. Christie.

14 And let me preface my questions by saying
15 that what we're going to be doing is to have everyone
16 informed, if we can, at a high level, about what really
17 goes into the determination of the capital required in
18 the minimum capital test.

19 On page 1 of AI-15 are listed the
20 components of the minimum capital required, as captured
21 in the MCT. And they are listed as follows: number 1,
22 the capital for on balance sheet assets; number 2,
23 margins for unearned premiums and unpaid claims or policy
24 liabilities; number 3, catastrophe reserves and
25 additional policy provisions; number 4, an amount for

1 reinsurance ceded to unregistered reinsurers; and number
2 5, capital for off balance sheet exposures.

3 Have I listed those correctly, sir?

4 MR. JAMES CHRISTIE: You have.

5 MR. WALTER SARANCHUK: Now, addressing
6 each of these components, dealing firstly with the
7 capital for on balance sheet assets, can you explain, in
8 effect, what that provision allows for?

9 MR. JAMES CHRISTIE: In broad terms this
10 is the largest improvement when the MCT was brought out
11 over the previous test and what it does is it looks to
12 the assets that an insurance company has that are there
13 to support, in some sense, the liabilities and it looks
14 at the risk or riskiness -- relative riskiness of each of
15 those assets.

16 For instance, if you own -- hold
17 government bonds there is no additional capital
18 requirement. If you hold equities there is a significant
19 capital requirement simply because, first of all, the
20 volatility of equities and second of all, relative to
21 government bonds there is the potential for default of
22 the principal.

23 MR. WALTER SARANCHUK: And, again, at a
24 high level, can you talk in terms of the basic mechanics
25 of how it's calculated?

1 MR. JAMES CHRISTIE: Yes. The assets of
2 an insurance company are segregated into a number of
3 different categories. Each of those categories then has
4 a factor ranging from zero to 100 percent as a capital
5 charge and then there's a multiplication done of the
6 factor times the amount of half -- the dollar value of
7 the assets in each category producing the capital
8 required.

9 MR. WALTER SARANCHUK: And can you give
10 us an idea of the particular relevance of this provision
11 to MPI?

12 MR. JAMES CHRISTIE: Well, in MPI's case,
13 it's -- just because it's a Crown Corporation doesn't
14 diminish the fact it's exposed to the volatility or
15 uncertainty of the assets that it holds.

16 MR. WALTER SARANCHUK: And moving on to
17 the second component, that's margins for unearned
18 premiums and unpaid claims, what is the essence of that
19 provision?

20 MR. JAMES CHRISTIE: That provision is
21 intended to reflect the relative uncertainty of the
22 unpaid claims and, to a lesser extent, the unearned
23 premiums. The unpaid claims are categorized into three
24 (3) broad components, the least volatile ones requiring a
25 5 percent load, the most volatile ones requiring a 15

1 percent load.

2 MR. WALTER SARANCHUK: And so in terms of
3 the mechanics in calculating it, is that what you've just
4 gone through?

5 MR. JAMES CHRISTIE: Yes. It is a -- the
6 -- those particular liabilities are put into four (4)
7 buckets; unearned premiums and three (3) types of unpaid
8 claims. A load is applied to each bucket and that
9 produces additional capital that's required to support
10 the liability side of the balance sheet.

11 MR. WALTER SARANCHUK: And so this
12 approach would be applicable to MPI?

13 MR. JAMES CHRISTIE: Absolutely. MPI is
14 exposed to volatility in its unpaid claims just like any
15 other insurance company.

16 MR. WALTER SARANCHUK: And, in addition,
17 with respect to the margins on unearned premiums and
18 unpaid claims, how is the MCT quote, "capital required"
19 end of quote, affected by the provision for adverse
20 deviations?

21 MR. JAMES CHRISTIE: Provision for
22 average deviation is included in the unpaid claims and,
23 therefore, the load is applied to the provision.

24 MR. WALTER SARANCHUK: So does this
25 amount to a margin on a margin?

1 MR. JAMES CHRISTIE: Yes. If it was
2 applied to the claim liabilities without the PFAD, then
3 the likelihood is that the factors would be increased.

4 MR. WALTER SARANCHUK: And dealing with
5 the third component of the capital required, namely, the
6 catastrophe reserves and additional policy provisions,
7 what does that provision allow for?

8 MR. JAMES CHRISTIE: In MPI's case there
9 are none, but in broad terms companies are encouraged to
10 set aside catastrophe reserves for huge exposures,
11 largely, earthquake that they might have.

12 And to -- if they do sell, they get a
13 credit on their MCT calculation.

14 MR. WALTER SARANCHUK: And so can you
15 give us, at a high level, an idea of the mechanics of how
16 it's calculated?

17 MR. JAMES CHRISTIE: At a very high
18 level, is the capital that has been appropriated into the
19 catastrophe reserves. Most companies do not set aside a
20 catastrophe reserve, but if you typically -- reinsurers
21 have set aside catastrophe reserves.

22 MR. WALTER SARANCHUK: And I think you
23 indicated this isn't really applicable to MPI in any
24 event, is that correct?

25 MR. JAMES CHRISTIE: It is not, for two

1 (2) reasons.

2 1. MPI, broadly speaking, insures risks
3 in Manitoba. Manitoba is really not an earthquake area,
4 so there's not much risk there.

5 The big risk for MPI is hail and/or flood.
6 And those tend to be of a much less severe catastrophic
7 nature -- weather. If you happen to be in the hail or
8 the flood, you may not think that it's that, but in broad
9 terms the exposure from hail or flood, is much less than
10 from earthquake.

11 MR. WALTER SARANCHUK: And the fourth
12 component is the provision for reinsurance ceded to
13 unregistered reinsurers. What does that provision allow
14 for?

15 MR. JAMES CHRISTIE: In broad terms, the
16 Federal regulators will give credit on the MCT for
17 reinsurance that you have purchased from registered
18 reinsurers; that broadly speaking is comp -- reinsurers
19 that the regulators regulate.

20 If you choose to buy reinsurance from an
21 unregulated market, there is a presumption that this is
22 not as valuable, not as likely to be collected and
23 therefore there is a penalty imposed for the fact that
24 you have purchased your reinsurance from an unregistered
25 reinsurer.

1 MR. WALTER SARANCHUK: And how is the
2 effect of that component calculated?

3 MR. JAMES CHRISTIE: To the extent you
4 have unregistered reinsurance, you are required to put up
5 a capital to support that unregistered reinsurance. So
6 from MCT purposes it's as if the registered -- the
7 unregistered reinsurance did not exist.

8 MR. WALTER SARANCHUK: And is that
9 applicable, do you know, in the case of MPI?

10 MR. JAMES CHRISTIE: MPI has a very small
11 amount of reinsurance, in general, and a very, very small
12 amount of unregistered reinsurance.

13 MR. WALTER SARANCHUK: But, it does have
14 that component?

15 MR. JAMES CHRISTIE: Yes.

16 MR. WALTER SARANCHUK: Can you give us
17 any idea of the order of magnitude, generally speaking,
18 ballpark? Compared to --

19 MR. JAMES CHRISTIE: I can, I just have
20 to find my notes. Just give me a minute.

21

22 (BRIEF PAUSE)

23

24 MR. JAMES CHRISTIE: The amount is in --
25 accordingly to MPI's calculation I believe the number is

1 \$8 million. Just a second -- I've been handed a second
2 calculation. Yeah, \$8.7 million.

3 MR. WALTER SARANCHUK: So that's the
4 amount with the unregistered reinsurers?

5 MR. JAMES CHRISTIE: That is the amount
6 of the capital of charge required. That is slightly
7 larger than the actual amount of -- of unregistered
8 reinsurance because if you -- the intent is to put
9 yourself back in the position as if you hadn't bought it.

10 If you hadn't bought it you would have had
11 a capital of charge for holding the liability. So there
12 is a charge for -- for both the unregistered reinsurance
13 and the factor that would have been applied if you hadn't
14 purchased the unregistered reinsurance.

15 MR. WALTER SARANCHUK: And dealing with
16 the fifth or final component of the capital required in
17 the MCT, namely the capital for off balance sheet
18 exposures, can you advise as to what that provision
19 allows for?

20 MR. JAMES CHRISTIE: The major exposure
21 for MPI is for structured settlements. These are
22 arrangements where a claimant goes to court. It was
23 particularly the case in a -- in a Tort environment where
24 they were -- arranged to have a structured settlement,
25 that is an annuity purchased and the value of the annuity

1 would have been within the policy limits whereas the sum
2 total of the payments would have exceeded the policy
3 limits.

4 There was also an advantage for claimants
5 that this can be very income tax effective.

6 When a company purchases a structured
7 settlement for the financial -- for the balance sheet
8 that number disappears. It's -- you pay the annuity
9 premium to the insurance -- to a life insurance company
10 and it flows through the income statement that year.
11 There's nothing left on the balance sheet.

12 However, if the life insurance company
13 were to become insolvent the P&C company, MPI in this
14 case, would have an obligation to continue to make those
15 payments. So that's why it's an off balance sheet item
16 and there is a load put on to reflect those off balance
17 sheet exposures.

18 MR. WALTER SARANCHUK: Isn't there in
19 cases some structured settlements in companies the
20 liability insurer taking out insurance to cover off a
21 scenario just as that, that you mentioned where the life
22 insurer may not be able to pay out over the years?

23 MR. JAMES CHRISTIE: I guess it's
24 possible, yes.

25 MR. WALTER SARANCHUK: You're not

1 familiar with that practice?

2 MR. JAMES CHRISTIE: I -- none of my
3 clients to the best of my knowledge have bought
4 reinsurance to protect themselves for that eventuality.

5 MR. WALTER SARANCHUK: What would that --
6 what impact would that have?

7 MR. JAMES CHRISTIE: The impact would be
8 in broad terms that the capital required would go down,
9 but you would have paid a premium to -- to purchase this
10 so your capital available would have gone down as well.

11 If I could just correct my testimony, the
12 off balance sheet item for reinsurance ceded to
13 unregistered reinsurance that I said was 8.7 million,
14 that was for MPI, the entire corporation. For basic,
15 it's only, well, it's \$6.2 million.

16 MR. WALTER SARANCHUK: Thank you, sir.

17 MR. JAMES CHRISTIE: And the off balance
18 sheet items are three hundred thousand dollars
19 (\$300,000).

20 MR. WALTER SARANCHUK: Now, in terms of
21 calculating the capital for off balance sheet exposures,
22 what are the mechanics there?

23 MR. JAMES CHRISTIE: Again the -- the
24 exposures are enumerated, a factor is applied to those
25 and the amount of capital required, in this case three

1 hundred thousand dollars (\$300,000) is the result of that
2 calculation.

3 MR. WALTER SARANCHUK: And the fact that
4 that amount is as low as it is, relatively speaking, does
5 that reflect the fact that the exposures of MPI would be
6 relatively minimal given that Manitoba is a no-fault
7 jurisdiction?

8 MR. JAMES CHRISTIE: It is -- reflects
9 the exposures that MPI has. Whether that's because it's
10 a no-fault jurisdiction or not it's simply the factor
11 applied to the actual off balance sheet items that MPI
12 has. I would presume most of those come from the pre-
13 PIPP days.

14 MR. WALTER SARANCHUK: Or in current
15 situation from extra-provincial Tort claims?

16 MR. JAMES CHRISTIE: That's correct. I
17 stand corrected on that.

18 MR. WALTER SARANCHUK: Now, I have a few
19 questions on your report, sir. If you'll just bear with
20 me I'll put my finger on it.

21 In discussing the MCT in your report you
22 make reference, and this is at the end of the third
23 paragraph on page 1, you make reference to, quote:

24 "Trade-offs that were made in its
25 design." End of quote.

1 And to the test being a quote:

2 "Compromise between ease of use and
3 relevance." End of quote.

4 Which is at the end of the sixth paragraph
5 on page 1.

6 Can you provide some illustrative examples
7 of these trade offs and compromises? Looking at page 1,
8 sir, of your report and --

9 MR. JAMES CHRISTIE: Sorry I was on...

10

11 (BRIEF PAUSE)

12

13 MR. JAMES CHRISTIE: Yes.

14 MR. WALTER SARANCHUK: Okay. Let me draw
15 your attention to the end of your third paragraph on page
16 1 where you refer to, quote, "trade offs that were made
17 in its design", end of quote, and to the end of the sixth
18 paragraph on page 1 of your report to your reference to
19 the test being, quote, "a compromise between ease of use
20 and relevance", end of quote.

21 And I was asking whether you can provide
22 some examples of those trade offs and compromises?

23 MR. JAMES CHRISTIE: Certainly. For
24 instance, the capital loads that are required for claim
25 liabilities; there are only three (3). You are either

1 low, medium or high.

2 Conceptually, one could have had a capital
3 load for every category of insurance that is permissible
4 under the current regulatory regime. There are, at this
5 point, eighteen (18) classes. They've just been
6 standardized in the last year. There were roughly
7 twenty-four (24) classes of insurance prior to that and
8 it varied from province to province.

9 So one could have had a separate load for
10 each category. By and large, that didn't really add much
11 value because it really didn't matter whether it was a
12 home insurance policy or a automobile physical damage
13 policy; they were both relatively low risk in terms of
14 the ability to estimate the claims. For the high end
15 there was -- we have things like general liability,
16 errors and omissions insurance, auto bodily injury claims
17 all lumped together.

18 One could separate them out but, again,
19 there's not a -- you're still dealing with a judgment
20 call of what the load should be and the decision was made
21 to simply use three categories.

22 Similarly, on the asset side of the
23 balance sheet, assets are really categorized into
24 government grade, investment grade and non-investment
25 grade. If you look at a standard bond rating agency like

1 Standard & Poor's or Moody's, you'll see that they
2 categorize bonds into ten (10), twelve (12), fifteen (15)
3 categories.

4 MR. WALTER SARANCHUK: Thank you, sir.
5 Let me put to you a hypothetical case of two (2) almost
6 identical insurers; the same in every respect except the
7 investment portfolio of one is diversified within a class
8 of investments and the portfolio of the other is held
9 entirely in a single instrument within that same class of
10 investments.

11 How would the MCT ratios of those two (2)
12 insurers compare?

13 MR. JAMES CHRISTIE: The MCT would be
14 identical because it does not segregate between the
15 diversified portfolio of similar assets and a single
16 investment in one (1) asset.

17 At the same time, MCT is not the only
18 requirement that -- that companies have in managing their
19 exposures. Insurance companies are required to have an
20 investment policy. An investment policy would typically
21 constrain the company from not investing more than 1 or 2
22 percent of its assets in any one (1) particular issuer.

23 MR. WALTER SARANCHUK: So does that
24 exemplify a trade-off or a compromise in the MCT design?

25 MR. JAMES CHRISTIE: Yes, it does.

1 MR. WALTER SARANCHUK: Just referring to
2 the second paragraph on page 2 of your report, sir, you
3 mention that MCT, quote:

4 "has been adopted by two (2)
5 provincial auto insurance
6 monopolies, Saskatchewan Government
7 Insurance and Insurance Corporation
8 of British Columbia." End of quote.

9 For each of those, what can you tell us
10 about the considerations that led to the adoption of MCT
11 to set target RSR levels by each of those two (2) Crown
12 corporation insurers?

13 MR. JAMES CHRISTIE: I have no particular
14 insight into the operations at either of those companies
15 in terms of why they chose to use the MCT.

16 MR. WALTER SARANCHUK: Can you tell us
17 about the considerations that likely led to the approval
18 of MCT to set those RSR target levels by those respective
19 regulators?

20 MR. JAMES CHRISTIE: It would be
21 speculation on my part. Am I allowed to speculate?

22 MR. WALTER SARANCHUK: Well, let's hear
23 what you have to say and we'll see what kind of weight we
24 should give to it.

25 MR. JAMES CHRISTIE: I suspect that it

1 was done because it was a measure that was out there
2 already. It's sort of like, why invent a new measurement
3 standard when one already exists? If the world is
4 measuring in metres, why would you invent widgets as a
5 measurement tool? Why not just use the measurement tool
6 that's out there, particularly if it's a relatively easy
7 measurement tool to use?

8 The real discussion, I think, for these
9 two (2) Corporations would have been not what to measure,
10 but what the score should be once they've measured.

11 MR. WALTER SARANCHUK: Thank you, sir.
12 In your report you described the MCT capital required as
13 being, quote:

14 "Designed to ensure that insurers
15 are likely to be able to honour
16 their commitments to current
17 policyholders." End of quote.

18 This is in paragraph four (4) on page 2.
19 In what sense, or under what circumstances would MPI not
20 be likely to be able to honour those commitments?

21 MR. JAMES CHRISTIE: I'm sorry could you
22 please refer to where you're reading again?

23 MR. WALTER SARANCHUK: Yes sir, paragraph
24 four (4) on page 2. There is --

25 MR. JAMES CHRISTIE: Okay. I've got it.

1 If MPI has insufficient cash flow or insufficient assets
2 to pay its obligations it would have to find a way to
3 finance that. There's no guarantee that that would be
4 the case.

5 I would expect that given that it is a
6 Crown Corporation, the Province might very well back
7 something to allow the Corporation to borrow money, but
8 it would have to be borrowed and then paid back. It's
9 not free.

10 That contrasts with a privately held
11 company that, at that point in time, it's very unlikely
12 that you could find investors willing to finance what
13 would, essentially, be a bankrupt operation.

14 What would be more likely the case, the --
15 somebody would try to acquire the -- some of the assets.

16 MR. WALTER SARANCHUK: And given the
17 answer, insofar as MPI is concerned, what does that imply
18 for an appropriate level of the capital required for MPI?

19 MR. JAMES CHRISTIE: My belief is the
20 capital required should be less than for a private
21 insurer. Because even if you -- not so much worry about
22 the ability to pay claimants you still have the issue
23 about how you're going to finance paying those claimants.

24 If there is no RSR or the RSR is at an
25 insufficient level, then the likelihood is that you're

1 going to have to increase premiums very dramatically and
2 that will create issues for the consuming public.

3 MR. WALTER SARANCHUK: Still with
4 paragraph 4 on page 2, sir, you raise the issue of inter-
5 generational equity in the context of using MCT ratios as
6 a target RSR range where you state, quote:

7 "The appropriate ratio for a
8 monopoly insurer should not be zero
9 to ensure inter-generational equity
10 among policyholders." End of quote.

11 How do you define inter-generational
12 equity or inequity?

13 MR. JAMES CHRISTIE: Okay. I'm not sure
14 I have a precise definition but broadly speaking it
15 should be that each generation, i.e., the policyholders
16 in a particular year, pay the expenses which they bring
17 to the Corporation.

18 So it is not fair for next year's
19 policyholders to pay for a claim cost that this year's
20 policyholders have generated and it's particularly the
21 case -- it's not so bad if it's just one (1) year to the
22 next, because by and large the policyholders in -- in
23 MPI's case are going to be the same, but if it has to be
24 funded over six (6), ten (10), fifteen (15) years, then
25 there is a clear benefit to current policyholders that's

1 being borne by future policyholders.

2 MR. WALTER SARANCHUK: So if you trigger
3 a -- a surcharge to rebuild the RSR or a rebate to reduce
4 the RSR does that cause intergenerational inequity?

5 MR. JAMES CHRISTIE: Yes, particularly
6 the case with surcharges. In -- in the case of the
7 rebates, the two (2) rebates that have mandated so far,
8 by and large the increase in RSR has occurred over a one
9 (1) year period and the rebate is going to either the
10 generation of policyholders who created it or in the
11 second case to the generation one (1) year removed.

12 In the case of surcharges the likelihood
13 is that the surcharge would be applied for more than one
14 (1) year and therefore it increases the inter-
15 generational inequities.

16 MR. WALTER SARANCHUK: Dealing briefly
17 with your responses to the Interrogatories of the Public
18 Utilities Board in the third round, sir, and firstly with
19 your response to Interrogatory Number 7, the question
20 that was posed is, quote:

21 "Is it possible to eliminate the risk
22 of inter-generational inequity through
23 setting the RSR target." End of quote.

24 Could you please read your response into
25 the record?

1 MR. JAMES CHRISTIE: "There is no
2 specific RSR target that will eliminate
3 inter-generational equity. Reducing
4 inter-generational inequity is a goal
5 that is -- that a reasonable RSR level
6 helps achieve. Setting the RSR target
7 high enough MPI has proposed a 50
8 percent MCT ratio, helps to insure that
9 the current policyholders contribute to
10 bear in future risks to which they
11 expose MPI. Setting the RSR target low
12 enough, MPI has proposed 100 percent
13 MCT ratio, helps to insure that
14 policyholders are reimbursed in fairly
15 short order if they over-contribute."

16 MR. WALTER SARANCHUK: And can you expand
17 on that response, sir, to clarify in what sense the
18 setting of the RSR target is sufficiently high and to
19 quote your answer:

20 "Helps to insure current policyholders
21 contribute to bearing the future risk
22 to which they exposed MPI."

23 MR. JAMES CHRISTIE: Sure. If the RSR is
24 -- sorry. If the RSR is at a sufficiently high level,
25 then policyholders will contribute to the rate setting

1 process to funding that RSR.

2 And the RSR, in some sense, is related to
3 the risks that those policyholders bring. Because the
4 RSR is a balance sheet item what the policyholders are
5 typically funding is only the increase in RSR in that
6 particular year which broadly speaking is the additional
7 risks that that particular band of policyholders brings
8 to the -- to the table.

9 MR. WALTER SARANCHUK: And is -- we're
10 all aware the Corporation has proposed a judgmentally
11 selected target MCT ratios of 50 percent and 100 percent
12 to define the target RSR range.

13 In your opinion what makes 50 percent
14 optimal for the lower end of the range and what about the
15 100 percent optimal for the upper end of the -- end of
16 the target -- target --

17 MR. JAMES CHRISTIE: I'm not sure that I
18 -- they are necessarily optimal. They are the numbers
19 that MCT -- for MCT that the Corporation has chosen. If
20 it were for me to set I would have set them at a minimal
21 of one hundred (100), not at a minimal of fifty (50).

22 MR. WALTER SARANCHUK: And the reason for
23 that?

24 MR. JAMES CHRISTIE: Because the other
25 part of my DCAT analysis indicates that there are

1 scenarios where the Corporation will not have sufficient
2 assets to pay its liabilities at the current level of
3 funding which is, at this point, at the time I did it,
4 was over fifty (50) but less than a hundred (100).

5 MR. WALTER SARANCHUK: And to what extent
6 do you believe MPI has relied on the adverse scenario
7 testing in your DCAT analysis in forming its
8 recommendation of the target range based on the one 100 -
9 - I'm sorry, 50 percent and 100 percent MCT ratio?

10 MR. JAMES CHRISTIE: I have provided my
11 DCAT reports annually to the Board -- or to the Audit
12 Committee. I have discussed the -- what is in those
13 reports that has helped to -- the Audit Committee to
14 assess the risk. I was not present at the time that the
15 Audit Committee or the Board made its final decision on
16 what the target range should be.

17

18 (BRIEF PAUSE)

19

20 MR. WALTER SARANCHUK: With reference to
21 your response to Interrogatory Number 1 of the Public
22 Utilities Board on the third -- third round, the question
23 posed was that:

24 "Mr. Christie has stated that MCT's
25 value includes the measure of relative

1 financial strength of various insurers.
2 Please expand on why this is of
3 significance or import to the
4 Corporation?"

5 And in your response you talked about
6 benchmarking compared -- or operations using MCT ratios
7 and cited this as, quote:

8 "One reason I recommend the adoption of
9 an RSR target based on MCT ratios."

10 End of quote.

11 Without diminishing the value of using the
12 MCT to compare MPI with SGI or ICBC, what relevance is
13 this to the setting of the RSR target range?

14 MR. JAMES CHRISTIE: In particular, SGI
15 is geographically close. It has a very similar
16 legislative environment. I think it is a good practice
17 to measure yourself against your neighbours and for that
18 reason I recommend using it as a measurement tool, the
19 MCT, because that allows direct comparisons.

20 You can say MPI's MCT score is 73 percent,
21 102 percent, whatever it turns out to be, and you can
22 compare that to SGI's straight up, just like that.

23 If you say MPI has operational risk
24 analysis requires X million dollars of -- of -- of RSR
25 you can't compare that directly because nobody else is

1 doing an operational risk analysis.

2 So I'm suggesting using a standardized
3 measurement tool.

4 MR. WALTER SARANCHUK: And given your
5 earlier answer when I asked you about the factors that
6 led to the adoption of the ratio by SGI you indicated
7 that that could, perhaps, be categorized as speculation.
8 Can the same be said about your last answer?

9 MR. JAMES CHRISTIE: No, I said I
10 speculated as to why SGI adopted. I didn't -- I wasn't
11 privy to their calculation. My recommendation here of
12 using a standard measurement tool is not speculation, it
13 is suggestion that that's a good thing to do.

14 MR. WALTER SARANCHUK: No, I'm just
15 talking about in comparison to SGI, in particular?

16 MR. JAMES CHRISTIE: I'm sorry, I'm
17 missing the point of your question.

18 MR. WALTER SARANCHUK: Okay. You're
19 familiar enough with SGI's having adopted the ratio that
20 it did to use it as a comparison for MPI?

21 MR. JAMES CHRISTIE: I am -- yeah, in the
22 sense that every year SGI publishes what their RSR is in
23 dollar terms and says this is -- produces an MCT score of
24 whatever it produces. That allows MPI or the public at
25 large to compare the level of RSR in Saskatchewan to that

1 in Ont -- in Manitoba with a -- with some ease of
2 comparison.

3 The two (2) companies aren't identical but
4 the MCT ratios attempt to produce requirement relative to
5 the risk.

6 MR. WALTER SARANCHUK: I think you've
7 addressed the value of using the MPI -- MCT to compare
8 MPI with SGI and ICBC. What about the relevance of this
9 to the setting of the RSR target range?

10 MR. JAMES CHRISTIE: That I think is once
11 -- if you agree on a particular measurement tool, the
12 quite different question is, how much RSR you need.

13 And that is very much a judgment call.
14 One of the things that I do annually for the Corporation
15 is a dynamic capital adequacy test, which suggests how
16 much capital I think they'll need in order to be able to
17 assure themselves with a reasonable degree of confidence
18 that they will have sufficient assets.

19 That produces a line in the sand, in terms
20 of dollars, that can be turned into an MCT score. That
21 would be one input into what the target range of MCT
22 scores should be.

23 I think other inputs are the risk aversion
24 or lack thereof within the Corporation itself. Do they -
25 - are they willing to take more risk or less risk,

1 equally? The Public Utilities Board has some say in --
2 or has a clear say in how much the RSR they're going to
3 be able to keep on their books at any point in time.

4

5 (BRIEF PAUSE)

6

7 MR. WALTER SARANCHUK: Maybe just for
8 some clarification here, sir. You have addressed the
9 value of using the MCT to compare MPI with SGT and ICBC.
10 But, in terms of the benchmarking or -- for adopting the
11 RSR target, what -- what is the relevance there?

12 MR. JAMES CHRISTIE: The relevance is
13 that I might suggest a particular number given my DCAT
14 tests. The Board may choose a particular range that may
15 or may not encompass my point estimate, but those ranges
16 can be compared to an organization like SGI. And that's
17 in some sense a litmus test of whether they make -- they
18 make some sense, or at least they're comparable to
19 another organization with the similar operating style as
20 determined to be.

21 I -- the actual ranges are a matter of a
22 judgment call. I believe in SGI's case they are
23 targeting 100 percent. I don't know how much volatility
24 they're allowed to have on either side of that.

25 MPI is proposing a target that has at its

1 maximum 100 percent and at its minimum 50. ICBC has set
2 that they have to have 100 percent as their minimum and
3 would look to 125 percent, in some sense setting the
4 maximum. I'm not sure what the plan of attack would be
5 once they exceed 125.

6 MR. WALTER SARANCHUK: Those are all my
7 questions of this Witness, Mr. Chairman.

8 THE CHAIRPERSON: Thank you, Mr.
9 Saranchuk. And we have a few of Mr. Christie, to take
10 advantage of his presence. I must say we're very pleased
11 that MPI called you, Mr. Christie. It's a very good
12 development.

13 If I may, you indicated that you began
14 with MPI's DCAT for 2002/'03. I believe that's what you
15 said, is it not?

16 MR. JAMES CHRISTIE: Yes, I believe -- I
17 was going through the billing summary and there's one for
18 2002/2003 so --

19 THE CHAIRPERSON: Such records are
20 usually accurate. Since then, have you noticed any
21 deterioration or other trends with a respect to MPI's
22 DCAT result?

23 MR. JAMES CHRISTIE: No, not in terms of
24 it -- when I first started doing DCAT for MPI it was
25 very much a -- a work in process because MPI is the -- a

1 relatively unique beast. Taking the standard DCAT
2 approach, saying you have to score 150 percent MCT just
3 didn't cut the mustard, if you will.

4 So we spent some time over the years
5 evolving what should be the test and what I would say is
6 that that target level has -- has been refined and
7 clarified over time. The actual capacity of MC -- of MPI
8 to withstand adverse scenarios has fluctuated over time
9 depending on the level of MCT and the rebates that have
10 been ordered from time to time.

11 Clearly, after a rebate the MCT scores are
12 significantly less than they were before a rebate.

13 THE CHAIRPERSON: I just want to
14 understand. So with respect to the data that underlies
15 these types of reports during that period of time which,
16 granted is not unduly long, you haven't noticed any
17 startling developments or unusual --

18 MR. JAMES CHRISTIE: Hmm --

19 THE CHAIRPERSON: -- developments
20 relative to their --

21 MR. JAMES CHRISTIE: The --

22 THE CHAIRPERSON: -- other --

23 MR. JAMES CHRISTIE: The thing I have
24 noticed for MPI is that the order of magnitude of capital
25 required to pass the DCAT has increased each year.

1 That's not unexpected given the environment with which
2 MPI exists.

3 PIPP came into being in 1994. Broadly
4 speaking every year it adds claims that will have a
5 duration of the lifetime of the claimant. That means
6 that it will take, in rough orders of magnitude, four (4)
7 years before the claims on the balance sheet stabilize
8 because every year you're adding more claims that still
9 have an unpaid component to them.

10 And because unpaid claims are a driver of
11 the amount of -- of RSR that's needed, that level has
12 gone up. It's gone up quicker than simply the increase in
13 -- in revenues of the organization, dramatically higher
14 than the increase in revenues.

15 THE CHAIRPERSON: Have you provided any
16 suggestions to MPI to slow the -- the trend lines or
17 things of that nature?

18 MR. JAMES CHRISTIE: To slow the trend
19 lines in terms of --

20 THE CHAIRPERSON: Operating actions or
21 suggestions that you may offer.

22 MR. JAMES CHRISTIE: Only some very
23 broad, generic comments that come out of doing adverse
24 scenario testing. You know, this is a scenario that will
25 impact a corporation. These are the kinds of things you

1 should monitor so that at least you get an early warning
2 if they happen or alternately what you might choose to do
3 to mitigate that risk.

4 Some of the risk cannot be mitigated. You
5 have investment risk. You can't not -- you can't put
6 your money in a -- in a mattress. What you can do is
7 spread risk around.

8 Some of those -- some of the spreading of
9 risk flies counter to other directives that MPI have.
10 For instance, it might be better in terms of risk
11 mitigation to invest in bonds outside of Manitoba because
12 that would minimize the correlation between the
13 investment exposure in Manitoba and the claims in
14 Manitoba because there would be some correlation there
15 and you might be better to invest in other provinces.

16 But that's just not a -- something that
17 this -- this Corporation is willing to undertake, or at
18 least not completely divest itself of Manitoba
19 investments.

20 THE CHAIRPERSON: Maybe the bonds were a
21 bad example, but we get your point.

22 So you agree that there's a range of
23 actions that are available to an insurer, particularly a
24 public insurer, mandated by legislation to address
25 untoward developments or unstable types of situations?

1 MR. JAMES CHRISTIE: Yes, there are.
2 Some of them may -- for instance, you could purchase more
3 reinsurance; that would mitigate risk but it comes at a
4 cost. And one should always be doing a risk reward
5 analysis if -- like, am I getting real value for -- for
6 paying for reinsurance protection.

7 THE CHAIRPERSON: Have you done any
8 reviews of the reinsurance coverage?

9 MR. JAMES CHRISTIE: No, I have not.

10 THE CHAIRPERSON: In your review of MPI's
11 business plan did you become or make yourself acquainted
12 with their anti-theft initiative?

13 MR. JAMES CHRISTIE: Yes, particularly
14 their immobilizer activity.

15 THE CHAIRPERSON: Are you aware of their
16 forecast of annual savings or reductions from current
17 level of costs of, in excess of \$30 million annually from
18 2013/'14, if I recall?

19 MR. JAMES CHRISTIE: Yes, I am, broadly
20 speaking, aware of their forecasted claims reductions.
21 I'm not sure whether that's the precise amount for 2013.

22 THE CHAIRPERSON: I can't tell you off
23 the top of my head whether I remember the date right or
24 not, but I think it was in that area.

25 Just generally speaking, is the present

1 value of savings of over \$30 million a year at present
2 interest rates have a value of, say, 500 million?

3 MR. JAMES CHRISTIE: Really depends on
4 how long a timeframe you want. You can make it worth 500
5 million if you go out enough years.

6 THE CHAIRPERSON: Say you say it's
7 infinite?

8 MR. JAMES CHRISTIE: Then it's probably
9 significantly more than five hundred thousand dollars
10 (\$500,000).

11 THE CHAIRPERSON: I thought so. Does a
12 present value of such a nature, if you assume that the
13 Corporation had the whereabouts and ability to bring it
14 off, provide an off balance sheet advantage sort of
15 contrary to off balance sheet disadvantages like
16 unregistered and reinsurance?

17 MR. JAMES CHRISTIE: Possibly. Although
18 actuaries are trained to be from Missouri. Show me it
19 and then I'll believe it.

20 THE CHAIRPERSON: Accountants aren't much
21 different. You say "possibly" it'd be something you
22 could take into account from a qualitative perspective?

23 MR. JAMES CHRISTIE: Yeah. The -- the
24 savings from the immobilizer initiative are speculative.
25 They appear to be borne out. At least the assumptions

1 all hang together.

2 But whether, in fact, first of all, the
3 initiative is successful, I note in the testimony that's
4 here that MPI is having to be increasingly forceful in
5 order to get take up on the immobilizer actions, then
6 there is, once it's in place, this is something I find
7 with almost every initiative, once it's in place the --
8 the perpetrators of whatever activity you're trying to
9 stop are not without their ability to change the way they
10 operate and they, in fact, decide that there's another
11 initiative they'd like to undertake.

12 Just for example, instead of stealing cars
13 for joy rides, you might decide you want to go with a
14 baseball bat and smash windshields. Immobilizers aren't
15 going to stop that.

16 THE CHAIRPERSON: We certainly wouldn't
17 promote that level of diversification.

18 Are you aware of, it's a long time ago,
19 but MPI's first balance sheet, sort of, it's initial
20 financial strength at its commencement in 1971?

21 MR. JAMES CHRISTIE: No, I'm not familiar
22 with that balance sheet.

23 THE CHAIRPERSON: Would it be fair to say
24 devoid of RSR, devoid of actual operational experience
25 including rate setting?

1 MR. JAMES CHRISTIE: This would be
2 speculation on my part. But is -- it was set up
3 initially there would have had to have been a whole lot
4 of assumptions and whether there was any RSR in there --
5 well, I believe it started with an empty balance sheet so
6 there wouldn't have been any RSR on day 1.

7 THE CHAIRPERSON: Would it be fair to say
8 that MPI's current balance sheet is stronger than its
9 initial one?

10 MR. JAMES CHRISTIE: Yes.

11 THE CHAIRPERSON: Turning a bit, I find
12 it funny using the acronym, but the developments within
13 the CIA standards of practice and OSFI regulatory matters
14 and things like that, presumably these various actions,
15 although increasing the strength of insurance companies,
16 presumably it made it more difficult to enter the market;
17 is that a fair statement?

18 MR. JAMES CHRISTIE: No, I don't believe
19 so. Every year we see new companies being formed. The -
20 - the regulatory hurdles are not to be sneezed at.

21 But, capitalization in and of itself isn't
22 the major hurdle to setting up a new insurance company.
23 Bigger hurdles are getting approval of a license just to
24 operate, and then setting up an infrastructure to
25 distribute your product and then once you've distributed

1 an infrastructure to adjudicate claims after the fact.

2 THE CHAIRPERSON: All of which are
3 considerable value, no doubt. But, I think it's fair to
4 say that you need a lot more capital than you needed
5 years ago?

6 MR. JAMES CHRISTIE: Yes, as an absolute
7 minimum, twenty (20) years ago you could have set up a
8 company with \$1 million of capital. Today the Federal
9 regulator, I believe, requires a \$10 million initial
10 capitalization.

11 I may stand to be corrected on that
12 number, but it's significantly higher than it used to be.

13 THE CHAIRPERSON: And you'd have quite a
14 few constraints on the amount of business you could write
15 and things of that nature?

16 MR. JAMES CHRISTIE: Constraints on the
17 business you write are largely driven by the amount of
18 capitalization you've got. Either -- if you want to grow
19 rapidly you're going to have to get capital from
20 somewhere; from an IPO, from a parent, those would be the
21 two (2) general sources of capital.

22 THE CHAIRPERSON: Basically someone
23 already in the business.

24 MR. JAMES CHRISTIE: Not necessarily in
25 the business. For instance, after the last round of

1 catastrophic hurricanes in the US a year ago, a large
2 amount of new insurance companies -- reinsurance
3 companies were set up in Bermuda, largely with capital
4 that came from outside the insurance sphere.

5 It was investors who believed that now is
6 the time to set up a new insurance company and get
7 relatively high premiums for what was now perceived to be
8 a real risk that in the past people were not willing to
9 pay high premiums for.

10 THE CHAIRPERSON: You also suggested that
11 you thought it basically was a good idea for public
12 insurers to utilize the MCT, as well as, private
13 insurers?

14 MR. JAMES CHRISTIE: Yeah, using the MCT
15 is a -- is a standardized measurement tool. So I think
16 you should be using that as your measurement tool.

17 THE CHAIRPERSON: So just a general
18 comment. I imagine that would effect, for example, a new
19 public insurer starting up, following that type of
20 advice, unlike MPI say in 1971.

21 MR. JAMES CHRISTIE: Yes, it would.

22 THE CHAIRPERSON: Are you familiar with
23 MPI's circa 1987 experience in which you're talking about
24 balance sheet risk before, which they lost, I think it
25 was in excess of \$60 million, one could argue largely due

1 to a balance sheet situation in inadequate claims
2 reserves?

3 MR. JAMES CHRISTIE: I don't have any
4 personal knowledge of that. Again, working with the
5 organization around 1990 -- let me think -- about -- just
6 that had --

7 THE CHAIRPERSON: That's fine --

8 MR. JAMES CHRISTIE: But, I am aware of,
9 broadly speaking, what happened and at least the after
10 affects of that. And yes, the major driver of that was a
11 change in the estimates for Tort liability claims.

12 THE CHAIRPERSON: Yes, I think that's --
13 probably other have memories of it too. So then you're
14 aware of the range of steps that were taken in response
15 to that situation?

16 MR. JAMES CHRISTIE: Yes, in the very
17 broad sense. I wasn't intimately involved in them, but
18 I --

19 THE CHAIRPERSON: Steps that were, some
20 could say -- may have been motivated by a desire to avoid
21 the otherwise rate consequences.

22 MR. JAMES CHRISTIE: Yes.

23 THE CHAIRPERSON: Are you aware of the
24 Corporation's financial situation when PIPP was
25 introduced?

1 MR. JAMES CHRISTIE: Yes, in broad terms,
2 that's just about -- I became the actuary just after PIPP
3 had been introduced.

4 THE CHAIRPERSON: And then you're aware
5 of the arguments that were advanced at that time for
6 promoting PIPP?

7 MR. JAMES CHRISTIE: Yes, I am. Not so
8 much from a Manitoba perspective, but I was actively
9 involved in the implementation of similar, but not
10 identical no-fault plans in other jurisdictions.

11 Because the drivers of what was happening
12 in Manitoba were going -- drivers not in the sense of car
13 drivers, drivers that were impacting Manitoba's exposure
14 were the same things that were effecting automobile
15 insurance exposures in other provinces and the consequent
16 need for significant rate increases which were not
17 palatable to the consumer and therefore became political
18 issue in most provinces.

19 THE CHAIRPERSON: Led to legislative
20 change?

21 MR. JAMES CHRISTIE: It did.

22 THE CHAIRPERSON: Given that you're aware
23 of that, then you're undoubtedly familiar of the period
24 of time that followed that in which the RSR was viewed as
25 being deficient and premium surcharges were added on to

1 address it over time?

2 MR. JAMES CHRISTIE: Yes, I am.

3 THE CHAIRPERSON: Are you also aware of
4 SGI's capital inadequacy in late 1970s, 1978 I believe?

5 MR. JAMES CHRISTIE: Not in the 1970s,
6 no. I am aware that at a later point in time it was --
7 if it had been a private insurer it would have had less
8 assets than liabilities.

9 THE CHAIRPERSON: I think testing the
10 record would find that there was a capital insertion put
11 into SGI because the tests in those days were also based
12 on Federal regulators.

13 What do you consider representative of
14 rate shock in today's environment?

15 MR. JAMES CHRISTIE: In today's
16 environment I would categorize general inflation running
17 around 2 to 3 percent, and I would think rate shock is
18 anything in excess of twice that -- that 5 to 6 percent
19 is sufficient to get consumers agitated. Even 2 or 3
20 percent will get some consumers agitated. I'm sure you
21 know that from past experience.

22 THE CHAIRPERSON: Mind you, 2 to 3
23 percent, believe me, in water and sewer utilities would
24 go by without a blink, so it also depends on the
25 environment you're in.

1 MR. JAMES CHRISTIE: I should also point
2 out that broadly speaking the -- when we talk about a
3 rate increase of being 3 percent, it doesn't necessarily
4 translate into a 3 percent increase for everybody.

5 There will always be some consumers that
6 will pay much more and some will pay less and it's the
7 ones who pay more who are typically most agitated. So if
8 you've got a 6 percent overall increase you have
9 consumers that are seeing 9, 12, 15 percent increase and
10 they will be most agitated.

11 THE CHAIRPERSON: And just to confirm
12 something there mentioned -- something you'd mentioned
13 before and obviously if the rate increase was significant
14 enough you mentioned the possibility of events such as
15 people curtailing driving or dropping insuring a second
16 car or things of that nature.

17 MR. JAMES CHRISTIE: Yeah. It's not just
18 insurance. I mean, when the price of oil goes up people
19 stop -- they put more insulation in or they go to a -- a
20 -- solar power or whatever. I mean those are around the
21 fringes, but no monopoly is an absolute monopoly.

22 THE CHAIRPERSON: So in the circumstances
23 we were just discussing that one (1) of these adverse
24 events that you were talking about --

25 MR. JAMES CHRISTIE: Yeah.

1 THE CHAIRPERSON: -- occurred what --
2 were such to, if you like, consume or decimate the RSR,
3 what actions would be available to MPI other than
4 implementing what could be considered a rate shock?

5 MR. JAMES CHRISTIE: There are very few
6 that would be immediately available to the regul -- to
7 MPI. In a longer term one might be able to change the
8 legislation governing automobile accidents to reduce the
9 -- the benefits that MPI would pay; that's a double-edge
10 sword because that means consumers are getting less
11 benefits.

12 THE CHAIRPERSON: It hasn't really turned
13 on pensioners when they talk about that with pension
14 plan.

15 MR. JAMES CHRISTIE: No, you're right in
16 that sense. There are other options that -- outside of
17 simply a rate increase. For instance, applying a
18 deductible can be in some sense portrayed as, rates are
19 still the same but, in fact, the benefit is reduced so it
20 doesn't require necessarily a legislative change. It can
21 be administrative change.

22 THE CHAIRPERSON: Well, actually at this
23 hearing, I believe, one (1) member of MPI mentioned that
24 you were comparing with SGI that SGI's deductible was
25 seven fifty (750) for example, versus MPI's at five

1 hundred (500). And that was one (1) of the changes I
2 believe that went back to 1987. I'm saying there's range
3 of actions that --

4 MR. JAMES CHRISTIE: There are some --
5 increase in deductibles is certainly one (1) other
6 option. But however you structure that, whether it's a
7 rate increase or a coverage reduction it is changing the
8 income statement flow, and to the extent that you can
9 either increase revenue or decrease expenditures that
10 allows you to build up the RSR or turn it from an
11 negative into a positive just in some cases.

12 THE CHAIRPERSON: However unpalatable
13 those types of actions may be to the general sensibility
14 in listening to it, would you agree that at least they're
15 within the range of possible for a monopoly?

16 MR. JAMES CHRISTIE: I would think that
17 any significant rate increase would create other issues
18 beyond simply MPI's ability to implement the rate change.
19 They may be able to do it but there would be other
20 consequences, consumers, I'm thinking quote "revolting",
21 whatever that might be.

22 THE CHAIRPERSON: We've seen it in the
23 province.

24 MR. JAMES CHRISTIE: Yes, I am aware.
25 Before my tenure with MPI but certainly there have been

1 political consequences of MPI rate increases.

2 THE CHAIRPERSON: You'd agree that in
3 difficult circumstances like that OSFI, the federal
4 regulator have no role at all?

5 MR. JAMES CHRISTIE: Well, OSFI have no
6 role in terms of MPI in any event, not just in this
7 circumstance. The issue would be can you, in some sense,
8 mitigate the rate increase by having an RSR that you can
9 draw down or by looking for alternative funding so that
10 you can spread the increase over a longer period of time.

11 THE CHAIRPERSON: Would you agree that
12 MPI's rates have been stable for some time, particularly
13 in comparison with private insurers?

14 MR. JAMES CHRISTIE: Oh absolutely.
15 Manitoba's rate levels have been exceptionally stable
16 over the last five (5) or six (6) years in any event.

17 THE CHAIRPERSON: From your practice and
18 knowledge, what distinguishing features of the MPI plan
19 that's provided for this situation, where the rest of the
20 country have noticed a lot more fluctuation?

21 MR. JAMES CHRISTIE: Well, across the
22 country, with -- with exceptions of some sort or other,
23 but broadly speaking most of the provinces have brought
24 in some sort of tort constraint, enhanced no-fault,
25 typically with some sort of limitation on the ability to

1 sue. Not always but broadly speaking that has been the
2 case; that has dropped claim levels down.

3 In the jurisdiction that I'm most familiar
4 with, Ontario, the problem has been that you have a
5 hundred (100) providers of insurance and they haven't
6 been able to present a united front in controlling costs.
7 And all you've really done there is change the rules of
8 the game and it's taken the service providers two (2) to
9 three (3) years to figure how to get their pound of flesh
10 from another head of damage.

11 In MPI's case they have been particularly
12 vigilant about keeping costs down. Present -- well,
13 since they are a monopoly they can present a united front
14 and what I see is significantly less trend in -- in the
15 cost of claims in this province relative to what I see in
16 other provinces.

17 THE CHAIRPERSON: Part of the reason is
18 the fact that they have monopolistic abilities and, two
19 (2), it's the nature of the program itself.

20 MR. JAMES CHRISTIE: Yes.

21 THE CHAIRPERSON: Could MCT and a trend
22 of periodic MCTs as to capital requirement be used as a
23 tool to consider amendments to an RSR established through
24 reliance on something other than MCT?

25 MR. JAMES CHRISTIE: Yes. Theoretically

1 it could. You could set your RSR levels to be whatever
2 you -- 65 million to 100 million, just to pick some
3 numbers out of the air. You could turn those into what
4 would be the MCT ratios that those corresponded to.

5 You could set a directive to say in future
6 years you should keep your RSR between these particular
7 targets. Yes.

8 THE CHAIRPERSON: And that would allow
9 you to benchmark the MCT against other private and public
10 insurers on an ongoing basis?

11 MR. JAMES CHRISTIE: Yes. It would.

12 THE CHAIRPERSON: If MCT is employed in
13 the establishment of the RSR and as a result you end up
14 with a higher RSR than is currently the case, one (1)
15 implication would be that MPI's investments holdings
16 would be higher than otherwise would be the case; is that
17 not true?

18 MR. JAMES CHRISTIE: If the RSR was
19 increased the -- that's on the liability side of the
20 balance sheet, it's retained earnings, one way or
21 another. The -- what would happen is assets would grow
22 and so, yes, the answer to your question is all other
23 things being equal, if RSR went up, MPI would have more
24 assets to invest.

25 THE CHAIRPERSON: And I'm not going to

1 belabour this but just to show the complexity of the
2 whole situation, one of the points you'd indicated before
3 was one of the -- or variables in the -- in trying to
4 consider what affects the MCT when it comes to balance
5 sheet risk, is the size of MPI's investment portfolio?

6 MR. JAMES CHRISTIE: It is. If that was
7 the only concern, then investing in government grade
8 bonds would not create any additional MCT requirement
9 because those generate a zero load.

10 One could invest in government bonds and
11 not create any additional -- increase your MCT or
12 decrease your MCT ratio.

13 THE CHAIRPERSON: That wouldn't matter
14 whether they were Government of Manitoba bonds or School
15 Board bonds?

16 MR. JAMES CHRISTIE: It would not matter
17 whether they were Government of Manitoba bonds, I'd have
18 to check to see whether School Boards would meet that
19 criteria. The flip side of that is the better the grade
20 of bond you invest in, the lower the return you'll get.

21 THE CHAIRPERSON: MPI's talked about,
22 sort of a, surrogate riskless investment. The obvious
23 opposite to that is that MPI's investments are higher,
24 more money will either -- being paid in by policyholders
25 or left with MPI by policyholders; that's the clear

1 implication.

2 MR. JAMES CHRISTIE: That's a fact. If
3 the RSR goes up then either the policyholders have paid
4 more in the past or a particular level of RSR hasn't been
5 distributed to the policyholders.

6 THE CHAIRPERSON: It's self-evident. You
7 indicated that you were engaged by MPI's Board directly?

8 MR. JAMES CHRISTIE: Yes.

9 THE CHAIRPERSON: And you've indicated
10 that you've provided your reports directly to their audit
11 committee. Do you meet with their audit committee?

12 MR. JAMES CHRISTIE: Yes, I do.

13 THE CHAIRPERSON: Do you also get
14 involved in the investment side?

15 MR. JAMES CHRISTIE: No, other than they
16 tell me what their investment policy is and I reflect
17 that in my DCAT analysis.

18 THE CHAIRPERSON: So you don't provide
19 advice to them on their asset mix or --

20 MR. JAMES CHRISTIE: No, I do not.

21 THE CHAIRPERSON: Just a minor point.
22 You suggest that SGI is a good comparator with MPI and I
23 don't think anyone would dispute the similarities, public
24 insurer and no fault, et cetera.

25 But, that's not, for example -- there are

1 differences. SGI participates in general lines, do they
2 not? They sell their products outside Saskatchewan.
3 Don't they offer sort of a tort alternative that's
4 apparently is rarely picked up with respect to basic?

5 MR. JAMES CHRISTIE: There are
6 differences, but I would say MPI is different too. And
7 in the case of SGI, you can look at the auto fund
8 experience which is -- at least that's separately
9 produced a balance sheet for that, and that is very close
10 to MPI basic.

11 If you look at MPI in its totality with
12 extension and SRE, in some sense, that compares to SGI
13 auto fund and SGI Canada which operates the general
14 insurance in Saskatchewan and has the subsidiary that
15 sells home business in Manitoba.

16 And they own another company in PEI, I
17 believe. But, you could -- there is a direct comparison,
18 of the regulated components, pretty much straight up
19 comparison there.

20 THE CHAIRPERSON: In our understanding,
21 what we've heard here, is that this tort alternative they
22 offer is not taken up to a very high degree.

23 MR. JAMES CHRISTIE: I spoke with several
24 executives of SGI over the last couple of years just in
25 passing about other things, and I asked them -- this was

1 just cause I was curious; and so it's hearsay evidence.
2 But, they had -- they had a thousand policyholders or a
3 couple of thousand policyholders in total who had taken
4 this up. It was a very small number. Much less than
5 they'd expected, actually.

6 THE CHAIRPERSON: It's not -- the more
7 perhaps major difference between the two (2) is that SGI
8 doesn't have to defend their application before a public
9 hearing?

10 MR. JAMES CHRISTIE: It's my
11 understanding that there is a public utilities review
12 board in Saskatchewan. My impression is --

13 THE CHAIRPERSON: I can help --

14 MR. JAMES CHRISTIE: -- it's anecdotal,
15 it's not nearly as extensive as the one (1) in Manitoba.

16 THE CHAIRPERSON: No, just to help you
17 out, they don't have that. They have I think it's called
18 a Saskatchewan Rate Review Board and its -- it provides
19 advice to the Saskatchewan Government, and although they
20 have hearings, there's not the same level of cross-
21 examination or expert witnesses and things of that
22 nature.

23 Also, it's our understanding, perhaps you
24 can correct me, although ICBC is regulated by the British
25 Columbia Utilities Commission, I don't believe they've

1 ever been subject to a public hearing with intervenors
2 and evidence and witnesses?

3 MR. JAMES CHRISTIE: The British Columbia
4 Utilities Board, I may have the name wrong, but the
5 regulator of ICBC at least in terms of regulating ICBC is
6 roughly two (2) years in the -- old. The -- the
7 Utilities Board existed before that but its ability to
8 regulate ICBC prices is about two (2) years old.

9 THE CHAIRPERSON: Maybe as an undertaking
10 MPI wouldn't mind checking what their -- ICBC's status
11 with respect to the applications, whether they come
12 before a public hearing.

13 Our understanding is that that has not
14 been the case and that BCUC has been focussed on if you
15 want to call it, "the big picture". We'll leave that for
16 MPI.

17

18 --- UNDERTAKING NO. 27: Mr. James Christie to check
19 for Board ICBC's status with
20 respect to applications and
21 public hearings.

22

23 THE CHAIRPERSON: Mr. Evans...?

24 MR. LEN EVANS: Thank you, Mr. Chairman.

25 I just have a couple of general questions and I hope I

1 don't overlap. I'm a bit of a slow learner, I think, so
2 maybe I'm repeating some of the previous questions, but
3 basically do you see any existing capitalization weakness
4 at MPI?

5 MR. JAMES CHRISTIE: Yes, my DCAT report
6 is -- is a qualified opinion. It indicates that I can
7 create scenarios that are plausible, within my
8 definition, meaning one (1) in a hundred (100) year
9 events where the cash outflow exceeds the ability of a
10 Corporation to -- to pay it without some additional
11 funding so...

12 MR. LEN EVANS: Well, it sounds to me
13 from that answer that it would be pretty minor. It seems
14 to be a minor problem. Is there any --

15 MR. JAMES CHRISTIE: I would --

16 MR. LEN EVANS: -- existing
17 capitalization weakness and you say, yes, --

18 MR. JAMES CHRISTIE: Well, I am saying --

19 MR. LEN EVANS: -- you qualify.

20 MR. JAMES CHRISTIE: -- that in my
21 opinion the -- the current capitalization of MPI -- or
22 the capitalization as of last year end when I did my last
23 report was not sufficient. There should have been more
24 capital and not less and if -- if it had been me I would
25 not have declared -- mandated as big a dividend to the

1 policyholders as they got.

2 MR. LEN EVANS: So you've more or less
3 implied how you would correct that situation?

4 MR. JAMES CHRISTIE: I'm -- I don't have
5 to answer to -- to the public.

6 MR. LEN EVANS: Well, -- well, let me
7 supplement that. Does MPI seem to be at serious risk
8 financially?

9 MR. JAMES CHRISTIE: No. The scenarios
10 that I'm testing are one (1) in a hundred (100) year
11 events so by their definition they are not likely to
12 happen next year or even the year after.

13 In terms of normal operating events or
14 that could be reasonably expected to happen in the short
15 term, they have sufficient capital. I would caution that
16 that's like saying I build my dyke for the one (1) in ten
17 (10) year event; that's not very much comfort if you have
18 a one (1) in a hundred (100) year flood.

19 MR. LEN EVANS: Thank you. What about
20 the balance sheet per se? Do you see any serious balance
21 sheet risk?

22 MR. JAMES CHRISTIE: Less so than they
23 had. They were -- they had some investments in foreign
24 currencies and -- that really weren't matched by any
25 liabilities that they had in those foreign currencies.

1 They have less exposure now than they did a year or so
2 ago. I'm not sure whether it's entirely gone, but there
3 was some exposure to interest rate or not interest rate,
4 to foreign exchange fluctuation.

5 MR. LEN EVANS: You mentioned a concern
6 about interest rate increases or interest rate changes.
7 In your estimate how volatile have interest rate changes
8 been in our recent history?

9 MR. JAMES CHRISTIE: That's a statement
10 of fact, not an estimate.

11 MR. LEN EVANS: Okay.

12 MR. JAMES CHRISTIE: Market yields have
13 changed by more than a hundred (100) basis points in a
14 year and that's a significant -- would have a significant
15 impact on the -- the value of those assets on the balance
16 sheet.

17 MR. LEN EVANS: But have you -- have you
18 seen any interest rate changes -- maybe I didn't hear you
19 properly, but --

20 MR. JAMES CHRISTIE: Yeah, I've seen
21 interest rates change by more than a hundred (100) basis
22 points within a timeframe of a year.

23 MR. LEN EVANS: So would that be serious
24 volatility in terms of MPI's operation?

25 MR. JAMES CHRISTIE: It would create

1 volatility to the extent that their assets and
2 liabilities are matched. There would be a natural hedge
3 there because for instance if interest rates went up, the
4 market value of bonds would go down but equally with
5 higher interest rates, the present value of the claim
6 liabilities would go down.

7 So the two would -- would go down, not
8 necessarily in lock step. It would only go down in lock
9 step if they were exactly matched.

10 MR. LEN EVANS: Thank you. But these
11 interest rate changes you refer to, from what I can see,
12 don't seem to have adversely affected the basic operation
13 of MPI, certainly the people of Manitoba --

14 MR. JAMES CHRISTIE: They have not
15 through 2006, because the accounting rules for
16 presentation of the balance sheet said you show your
17 assets at amortized cost, not at -- or amortized value
18 rather than at market value.

19 Beginning next year the assets will be on
20 the balance sheet at market value and there will be
21 significant additional fluctuation going on in the asset
22 side of the balance sheet.

23 That difference between book and market
24 has been reflected in the MCT test even if it isn't shown
25 explicitly on the financial statements of MPI. It is,

1 right now, a footnote to the financial statements or a
2 note to the financial statements, the difference between
3 book and market.

4 MR. LEN EVANS: Reference was made to,
5 somewhere in the discussion, to future inflation and I
6 was wondering whether you have any forecast or you have
7 any studies relating to the inflation outlook in this
8 country?

9 MR. JAMES CHRISTIE: I do not have any.
10 At this point when I'm looking at inflation I go to
11 somewhere like the -- sorry, I'm just -- the name escapes
12 me. One of the bodies in Ottawa. The Conference Board
13 of Canada makes a forecast of -- of --

14 MR. LEN EVANS: Maybe the Bank of Canada
15 does too.

16 MR. JAMES CHRISTIE: It does too. I look
17 at a number of sources and they are what they are.
18 They're estimates.

19 MR. LEN EVANS: Well, mentioning the Bank
20 of Canada, it has some responsibility, I think it
21 believes it has some responsibility.

22 MR. JAMES CHRISTIE: It is certainly one
23 of its mandates is to keep inflation within a target
24 range.

25 MR. LEN EVANS: Yeah. So would you agree

1 that inflation has not been a serious problem for many
2 years in our economy?

3 MR. JAMES CHRISTIE: Inflation has not
4 been a problem in our economy for at least ten (10)
5 years. But I would say that all you -- if you were like
6 me and had a mortgage in 1991 and you were looking at
7 renewing at 20 percent inflation, in living memory it has
8 been a problem.

9 MR. LEN EVANS: All right. Thank you
10 very much for your answers.

11 THE CHAIRPERSON: Mr. Jorgensen...?

12 MR. ERIC JORGENSEN: Mr. Christie, you've
13 testified that the MCT is a better standardized measuring
14 tool?

15 MR. JAMES CHRISTIE: Yes.

16 MR. ERIC JORGENSEN: And that OSFI sets a
17 regulatory requirement of an MCT score for private P&C
18 insurers?

19 MR. JAMES CHRISTIE: Yes.

20 MR. ERIC JORGENSEN: But not for public
21 insurers?

22 MR. JAMES CHRISTIE: That's because OSFI
23 doesn't regulate the public insurers.

24 MR. ERIC JORGENSEN: So, in order then to
25 set an MCT score for public insurers, say as MPI, what

1 would we do?

2 MR. JAMES CHRISTIE: Well, my suggestion
3 to you would be to read the appointed actuaries dynamic
4 capital adequacy testing report and look at the minimum
5 capital required in order to get a clean opinion and then
6 set that as your MCT target.

7 MR. ERIC JORGENSEN: So it would come
8 down to judgment?

9 MR. JAMES CHRISTIE: It would -- yes, it
10 would.

11 MR. ERIC JORGENSEN: Thank you.

12 THE CHAIRPERSON: Thank you very much,
13 Mr. Christie. We'll be now moving to CAC/MSOS and
14 Mr. Williams, I believe.

15 Mr. Williams, do you want to start now or
16 do you want to start after lunch?

17 MR. BYRON WILLIAMS: Mr. Chair, I'm at
18 your -- I'm probably going to be about forty-five (45)
19 minutes or so, so I'm happy to start after lunch or I'm
20 happy to start now. It's totally up to you.

21 THE CHAIRPERSON: Have you got ten (10)
22 minutes of, sort of, introductory questions that won't
23 cause you any difficulties to begin again at 1:30?

24 MR. BYRON WILLIAMS: I think I could
25 manage that.

1 THE CHAIRPERSON: Okay. Please proceed.

2

3 CROSS-EXAMINATION BY MR. BYRON WILLIAMS:

4 MR. BYRON WILLIAMS: Mr. Christie, first
5 of all, I want to start by commending you on your middle
6 name. You rival Mr. Palmer in terms of intriguing middle
7 names. So I'm not sure if that's an actuarial trait or
8 not?

9 MR. JAMES CHRISTIE: No. It's my
10 mother's maiden name.

11 MR. BYRON WILLIAMS: Just to start out,
12 and you covered a bit of this ground with Mr. Saranchuk,
13 but I understand you've been performing external actuary
14 services for MPI for the last eight (8) or -- the last
15 nine (9) or ten (10) years; would that be right, sir?

16 MR. JAMES CHRISTIE: Ten (10) years.

17 MR. BYRON WILLIAMS: And as indicated by
18 your discussion today, over the last ten (10) years
19 you've developed some familiarity, at a very high level
20 albeit, with the relationship between Manitoba Public
21 Insurance and the Public Utilities Board; would that be
22 fair?

23 MR. JAMES CHRISTIE: Yes.

24 MR. BYRON WILLIAMS: And you're aware,
25 for example, that any change to the rates for service of

1 the basic MPI program require the approval of the Public
2 Utilities Board, is that right?

3 MR. JAMES CHRISTIE: Yes, I'm aware of
4 that.

5 MR. BYRON WILLIAMS: And just moving to
6 the application process, you're aware that traditionally
7 each May or June MPI brings forward a rate application
8 with regard to its basic program for consideration by the
9 Public Utilities Board of Manitoba, is that right, sir?

10 MR. JAMES CHRISTIE: I am aware of that.

11 MR. BYRON WILLIAMS: And as we're doing
12 here today, traditionally those applications are reviewed
13 in the fall, often in October would that be right?

14 MR. JAMES CHRISTIE: That's correct.

15 MR. BYRON WILLIAMS: And these
16 applications are considered by the PUB, it has a hearing,
17 it makes a decision and issues an order for rates that go
18 into effect for the next insurance year, would that be
19 right?

20 MR. JAMES CHRISTIE: That's my
21 understanding that they go into effect for March the
22 following year.

23 MR. BYRON WILLIAMS: And just as an
24 example, this hearing, it's about rates for the 07/08
25 year. The application was filed in June '06 and the

1 review was in October '06, is that right?

2 MR. JAMES CHRISTIE: Yes.

3 MR. BYRON WILLIAMS: And you're also
4 aware that while MPI can propose a rate to the Public
5 Utilities Board for its consideration; the Public
6 Utilities Board by statute is authorized to substitute
7 its judgment for that of MPI in terms of an appropriate
8 rate.

9 MR. JAMES CHRISTIE: I'm very aware of
10 that.

11 MR. BYRON WILLIAMS: I wonder -- and it
12 can substitute its judgment and pronounce a final order
13 that leads to rates for the next insurance year, is that
14 right?

15 MR. JAMES CHRISTIE: That is correct,
16 that's my understanding.

17 MR. BYRON WILLIAMS: I wonder if you're
18 also aware that the Public Utilities Board has authority
19 to issue interim or preliminary orders; were you aware of
20 that, sir?

21 MR. JAMES CHRISTIE: I was aware that
22 they had some ability. I'm not sure how it actually
23 works in practice.

24 MR. BYRON WILLIAMS: And just you're
25 aware it had some ability -- you're aware at a high level

1 of that, for example, if during the course of an
2 insurance year a company became concerned that it needed
3 rate relief on an expedited basis, it could certainly
4 bring an application to the Public Utilities Board and
5 seek an interim order, is that correct sir?

6 MR. JAMES CHRISTIE: I am aware that that
7 process exists.

8 MR. BYRON WILLIAMS: And, of course, that
9 interim order would be reviewed more fully at a later
10 date, correct?

11 MR. JAMES CHRISTIE: I presume that would
12 be the process, it sort of, we'll give you a temporary
13 rate change and we'll incorporate that in our formal
14 review at the normal process.

15 MR. BYRON WILLIAMS: And I'm not sure if
16 you're aware of this or not, you can confirm whether
17 you're not. The Public Utilities Board perhaps you're
18 aware, even has the authority in circum -- certain
19 circumstances to offer to make an interim ex-parte order;
20 that is an order without having notice or with notice or
21 the presentation of other parties; were you aware of
22 that?

23 MR. JAMES CHRISTIE: Now that you mention
24 it, yes, I was, although, I wasn't thinking of it as a
25 normal operating -- modus operandi of this Board.

1 MR. BYRON WILLIAMS: And I just wonder if
2 you're aware that at least on one (1) occasion over the
3 last two (2) or three (3) years the Public Utilities
4 Board has provided interim relief to Manitoba Hydro on a
5 matter relating to rates for northern communities served
6 by diesel; were you aware of that, sir?

7 MR. JAMES CHRISTIE: No, I was not.

8 MR. BYRON WILLIAMS: Were you aware that
9 over the last two (2) or three (3) years the Public
10 Utilities Board has also provided interim relief to what
11 we used to call Centra Gas, with regard to matters
12 relating to a general rate application?

13 MR. JAMES CHRISTIE: No, I was not.

14 MR. BYRON WILLIAMS: Mr. Chairman, I've
15 successfully occupied five (5) minutes of your time. I
16 wonder if that works for you?

17 THE CHAIRPERSON: Very good. Thank you
18 Mr. Williams. Okay. We will adjourn now until 1:30.
19 Thank you.

20

21 --- Upon recessing at 11:55 a.m.

22 --- Upon resuming at 1:32 p.m.

23

24 THE CHAIRPERSON: Okay. Welcome back,
25 everyone. And I believe it's Mr. Williams' opportunity

1 to continue.

2

3 CONTINUED BY MR. BYRON WILLIAMS:

4 MR. BYRON WILLIAMS: I'd like to -- to
5 claim that I would be as quick in this part of my cross-
6 examination as I was in the first part. Unfortunately,
7 that won't be the case, although I -- I hope not to be
8 too long.

9 Mr. Christie, we've already talked about
10 your awareness of the -- the regulatory process and the
11 fact that MPI makes a -- an application to the Public
12 Utilities Board generally in June of -- of the -- of each
13 particular year; is that right?

14 MR. JAMES CHRISTIE: Yes, I understand
15 that they do that. They file every year in May or June.

16 MR. BYRON WILLIAMS: And, yes, that was
17 not a very articulate segue to where I was going, but --
18 and you know when they file that there is a -- a fair bit
19 of material filed in support of that application,
20 correct?

21 MR. JAMES CHRISTIE: Yes.

22 MR. BYRON WILLIAMS: And what I want to
23 focus on is the -- the application that's before the
24 Board this year and I just want to make sure that I
25 understand, in terms of what's before the Board this

1 year, which document you played a role in -- in filing
2 and I assume one (1) of them obviously -- or excuse me,
3 in preparing and I assume one (1) of them, Mr. Christie,
4 is the -- I believe it's AI-17, the DCAT testing which
5 was dated September 2005; is that right?

6 MR. JAMES CHRISTIE: Yes, I prepared that
7 report, the DCAT report. It's done roughly annually.
8 Sometimes it's eleven (11) months; sometimes it's
9 thirteen (13) months, but it's done each year.

10 In addition to that I prepared two (2)
11 other reports for MPI, analysis of policy liabilities as
12 of October which is typically ready around December 31st
13 and then an analysis of claim liabilities as of February
14 28th which is typically available in mid-April.

15 MR. BYRON WILLIAMS: Yes, thank you, and
16 -- and those would be the -- they -- they would be found
17 in AI-10 of the filing; is that right, sir?

18 MR. JAMES CHRISTIE: I don't have AI-10
19 in front of me.

20 MR. BYRON WILLIAMS: You don't have it
21 memorized like Mr. Saranchuk and others?

22 MR. JAMES CHRISTIE: I'm getting nods
23 that those are the correct tabs.

24 MR. BYRON WILLIAMS: And just to confirm,
25 in -- in terms of the filing, those are the only

1 documents that you were responsible for in terms of the
2 preparation; is that correct, sir?

3 MR. JAMES CHRISTIE: In terms of the
4 filing itself those are the only documents and I stress
5 those aren't prepared for the filing, they are to support
6 the filing I guess. In -- subsequent to the filing
7 itself I did answer some questions that are filed here.
8 My testimonies.

9 MR. BYRON WILLIAMS: Yes, and -- and
10 that's fine, sir.

11 Now, -- and just to be clear then, I know
12 you -- that -- that you reviewed the document found in
13 AI-15, Discussion of the Rate Stabilization Reserve, but
14 you did not assist in the preparation of that; is that
15 correct, sir?

16 MR. JAMES CHRISTIE: That is correct. I
17 did not -- I reviewed it after the fact. I did not
18 participate in its formation.

19 MR. BYRON WILLIAMS: And likewise there's
20 a document titled, "Basic Operating and Investment Risk
21 Analysis" dated June 14th, 2006, at I believe AI-16 and
22 again you did not assist or prepare that document; is
23 that right?

24 MR. JAMES CHRISTIE: That's correct. I
25 did not assist or prepare that document.

1 MR. BYRON WILLIAMS: I don't think you --
2 this is just a bit of bookkeeping here, Mr. Christie, but
3 in reviewing your evidence at page 3, and by "your
4 evidence" I mean the three (3) page written document
5 filed on or about August 17th, 2006, in reviewing your
6 evidence I note at the third last full paragraph just
7 under the bullets you indicate that you -- that:

8 "In preparing this testimony I reviewed
9 Section AI-15, Discussion of the Rate
10 Stabilization Reserve."

11 Is that, indeed, correct, sir?

12 MR. JAMES CHRISTIE: Yes, it is correct.

13 MR. BYRON WILLIAMS: And you don't say it
14 in this document, again, this is just the housekeeping
15 part of my task today, in preparing your -- your evidence
16 had you reviewed the document called "Basic Operation and
17 Investment Risk Analysis" dated June 14th, 2006?

18 You don't say so in your report and I'm
19 just wondering whether you had reviewed that?

20 MR. JAMES CHRISTIE: Is that -- that's
21 document AI-16? Yes, I did review that.

22 MR. BYRON WILLIAMS: Okay. Thank you.
23 Can you indicate on or about when you were retained by
24 Manitoba Public Insurance to give oral -- or to give
25 written testimony, being your document filed on August

1 17th? Would that be on or about July 26th, 2006?

2 MR. JAMES CHRISTIE: It was probably July
3 25th because they called me to see if I could participate
4 before they responded to the Board that they would be
5 calling me.

6 MR. BYRON WILLIAMS: And your three (3)
7 page report was filed a few weeks after that, being
8 August 17th, 2006; is that right?

9 MR. JAMES CHRISTIE: That is correct.

10 MR. BYRON WILLIAMS: And if memory serve
11 me right, you might have had some holidays between July
12 25th and August 17th, 2006; is that right, sir?

13 MR. JAMES CHRISTIE: I believe that to be
14 the case. I haven't got my calendar in front of me but I
15 know there was some reason why I couldn't respond
16 immediately to the requests.

17 MR. BYRON WILLIAMS: I wonder if you
18 could indicate between the date that you were retained,
19 being July 25th, 2006, and the actual date of the filing
20 of this document, how many hours approximately that you
21 devoted to your three (3) page written report?

22 MR. JAMES CHRISTIE: I'd have to go from
23 memory now. This would be approximately, but about
24 twenty (20), maybe -- between twenty (20) and thirty (30)
25 hours.

1 MR. BYRON WILLIAMS: And if you're
2 outside that range, sir, you'll check and get back to me;
3 is that right, sir?

4 MR. JAMES CHRISTIE: Yes.

5
6 --- UNDERTAKING NO. 28: If Mr. Christie is outside
7 the range of 20 to 30 hours
8 devoted to the August 17th,
9 2006 report, to so advise.

10
11 MR. BYRON WILLIAMS: And of that
12 somewhere between twenty (20) and thirty (30) hours, can
13 you indicate approximately how many you devoted to the
14 reviewing and analysing the discussion of the rate
15 stabilization reserve found at AI-15 and prepared by
16 Manitoba Public Insurance?

17 MR. JAMES CHRISTIE: Reviewing that
18 document would probably have taken two (2) to three (3)
19 hours.

20 MR. BYRON WILLIAMS: And in terms of the
21 twenty (20) to thirty (30) hours, in terms of the
22 document also prepared by Manitoba Public Insurance
23 "Discussion of the Basic Operating and Risk Analysis",
24 can you indicate of that about -- approximately how many
25 hours you devoted to reviewing and analysing that

1 document in the -- before filing the written evidence?

2 MR. JAMES CHRISTIE: I'm sorry, the two
3 (2) to three (3) hours that I was referring to was
4 reviewing that document.

5 Was your previous question about a
6 different document?

7 MR. BYRON WILLIAMS: There's two (2)
8 documents relating to the -- and I apologize for being
9 imprecise. There's two (2) documents filed by Manitoba
10 Public Insurance which you did not assist in the
11 preparation of. One is AI-15, which is titled
12 "Discussion of the Rate Stabilization Reserve".

13 MR. JAMES CHRISTIE: Yes.

14 MR. BYRON WILLIAMS: And how many hours
15 did you spend on that, sir, between the 25th July and
16 August 17th?

17 MR. JAMES CHRISTIE: Estimate, about two
18 (2) to three (3) hours for each one of those documents.

19 MR. BYRON WILLIAMS: In preparing your --
20 your written evidence filed on August 17th, 2006, did you
21 review Volume II of the report of the Autopac Review
22 Commission from 1988, sir?

23 MR. JAMES CHRISTIE: From 1988, I don't
24 believe so.

25 MR. BYRON WILLIAMS: Would you have

1 reviewed any PUB Orders from the 1990s or the -- this
2 decade relating to general rate applications of Manitoba
3 Public Insurance?

4 MR. JAMES CHRISTIE: I have reviewed the
5 rate orders, I guess that's what they're called, for the
6 last -- 2001 onward.

7 MR. BYRON WILLIAMS: Okay. Thank you.
8 So you didn't review any from the 1990s; is that right?

9 MR. JAMES CHRISTIE: No. I did not.

10 MR. BYRON WILLIAMS: And you don't need
11 to turn to it, sir, I'm sure you'll -- you'll know this
12 by memory but in 2004 you prepared another -- a dynamic
13 capital adequacy testing report for Manitoba Public
14 Insurance; is that right, sir?

15 MR. JAMES CHRISTIE: Yes, I did.

16 MR. BYRON WILLIAMS: And that report was
17 dated on or about August 23rd, 2004, is that right;
18 subject to check.

19 MR. JAMES CHRISTIE: Yes, that order of
20 magnitude of date.

21 MR. BYRON WILLIAMS: And again, I don't
22 think you need to turn to it, I'm sure you probably have
23 it memorized but, in the executive summary of that
24 report, you make the statement that -- Mr. McCulloch, do
25 you want a copy of it for Mr. Christie?

1 MR. KEVIN MCCULLOCH: That would be
2 helpful.

3 MR. BYRON WILLIAMS: That would, of
4 course, require me to get one for you.

5
6 (BRIEF PAUSE)

7
8 MR. BYRON WILLIAMS: I'm going to be
9 obliged to go by memory now for just a second, Mr. Chair,
10 so you'll indulge me.

11 THE CHAIRPERSON: While you're doing
12 that, I'll just mention something at the -- during the
13 lunch hour. My understanding of the BCUC/ICBC situation
14 may be somewhat flawed. We're not 100 percent certain,
15 the information that we had came from a regulatory
16 colleague but it's a little bit suspect; so we're not
17 sure of the recent experience.

18 So we'll look forward to MPI's report and
19 you can illuminate all of us. Thank you. Appreciate it.

20 MR. KEVIN MCCULLOCH: We'll wait until
21 Mr. Galenzoski and the Panel are back in their official
22 status; but I know that he has spoken to someone in ICBC
23 and is ready at the appropriate time to give a response.

24 THE CHAIRPERSON: Thanks.
25

1 CONTINUED BY MR. BYRON WILLIAMS:

2 MR. BYRON WILLIAMS: And my apologies,
3 Mr. Chairman, I should have provided one (1) to Mr.
4 Christie. Just, Mr. Christie, directing your attention
5 to page 2 of the dynamic capital adequacy test and
6 report, the third paragraph.

7 One (1) of the assumptions you made in the
8 preparation of this report was that is a plausible
9 adverse scenario should occur, MPI basic would be able to
10 replenish the RSR through a special levy is that right,
11 sir?

12 MR. JAMES CHRISTIE: Yes, I did say that.
13 It would -- one (1) of the management actions would be to
14 impose a special levy. I did put some constraints on
15 that special levy that it would not be more than an
16 additional 3 percent per annum, and that the surcharge
17 together with the regular increase would not exceed 15
18 percent.

19 MR. BYRON WILLIAMS: Thank you for that.
20 And that's one (1) of the benefits of having the document
21 I guess, right in front of you. So, another name for a
22 special levy is a surcharge, is that right?

23 MR. JAMES CHRISTIE: I would use the
24 terms interchangeably, at least in the context of a
25 dynamic capital adequacy test.

1 MR. BYRON WILLIAMS: And the idea is
2 behind this special levy or surcharge that if reserves
3 will be below an accepted level there should be a special
4 contribution to retained earnings put into the rate over
5 and above the actuarially indicated numbers; would that
6 be fair sir at a very high level simplistic suggestion?

7 MR. JAMES CHRISTIE: The presumption here
8 was that the adverse event had happened. The RSR had
9 been used up or at least depleted to make the Corporation
10 whole for that adverse event. And now you have to turn
11 around and do something to get the RSR back to at least
12 some minimum level. And that's what the surcharge was
13 intended to do.

14 MR. BYRON WILLIAMS: Yes, and just so I'm
15 clear on the definition of the surcharge though, that's
16 something over and above the -- you know, the actuarial
17 indicated rate, designed to make a contribution to the
18 RSR or retained earnings; would that be fair?

19 MR. JAMES CHRISTIE: Yes.

20 MR. BYRON WILLIAMS: Now again, Mr.
21 Chairman, I have copies of these documents, but I didn't
22 think they'd be contentious. So I did provide copies of
23 these to Mr. Christie and if the Board certainly wants to
24 review them, I have copies with Mr. Singh, but I don't
25 think, as I said, that they're contentious.

1 Mr. Christie, I want to turn your
2 attention to the advisory memo from the Office of the
3 Superintendent of Financial Institutions Canada.

4 MR. JAMES CHRISTIE: Yes, I have a copy.

5 MR. BYRON WILLIAMS: Dated December 2003?

6 MR. JAMES CHRISTIE: Yes.

7 THE CHAIRPERSON: I think we will get a
8 copy of that one.

9 MR. BYRON WILLIAMS: And perhaps then
10 I'll ask Mr. Singh to -- excuse me, Mr. Chairman, there's
11 two (2) documents that I'm going to be referring to. One
12 (1) is an advisory memo dated December 2003.

13 The other one (1) is an excerpt out of the
14 OSFI annual report. It's only a three (3) page excerpt,
15 Mr. Chairman.

16 THE CHAIRPERSON: Okay. We'd like both
17 of them then.

18 MR. BYRON WILLIAMS: Okay.

19

20 (BRIEF PAUSE)

21

22 MR. BYRON WILLIAMS: Mr. Chairman, for
23 Mr. McCulloch's benefit in what Dr. -- or -- what Dr.
24 Singh -- Mr. -- I have a client, different hearing.

25 THE CHAIRPERSON: Mr. Singh doesn't mind.

1 MR. BYRON WILLIAMS: Yes, what -- what --
2 I have -- Mr. Singh is handing out are three (3)
3 documents only two (2) of which I've shared with Mr.
4 McCulloch so that the two (2) that I have shared, one (1)
5 is the advisory report dated December 2/'03 and the other
6 is the OSFI Striking a Balance Annual Report.

7 The third document dated August 13, 2004,
8 I hadn't been intending to file but that's my tough luck,
9 I guess, and I hadn't -- I don't think I'll be referring
10 to.

11 THE CHAIRPERSON: We might as well give
12 them exhibit numbers. Mr. Singh, do you know what we're
13 up to?

14

15 (BRIEF PAUSE)

16

17 MR. BYRON WILLIAMS: Yes, I was going to
18 say 7 is the -- the next number. I'm looking for Mr.
19 Dawson to start slapping me fairly soon, too.

20 THE CHAIRPERSON: So 7 will be the
21 Advisory, MCT and DCAT Supervisory Target, 8 will be
22 Striking a Balance.

23

24 --- EXHIBIT NO. CAC/MSOS-7: MCT and DCAT Supervisory
25 Target.

1 --- EXHIBIT NO. CAC/MSOS-8: Striking a Balance.

2

3 CONTINUED BY MR. BYRON WILLIAMS:

4 MR. BYRON WILLIAMS: Thank you, Mr.
5 Chair. And this was -- I don't want to build up too much
6 excitement here because it was a fairly simple point,
7 but --

8 THE CHAIRPERSON: You said -- by the way,
9 just before we go any further, now that we have this
10 particular document dated August 13, 2004, are you
11 referring to it at all?

12 MR. BYRON WILLIAMS: I don't think I will
13 be, Mr. Chairman.

14 THE CHAIRPERSON: It's just difficult for
15 us to keep our eyes off things that has all these numbers
16 on it so...

17 MR. BYRON WILLIAMS: I -- I don't...

18 THE CHAIRPERSON: Well, put it aside and
19 decide later, how's that?

20 MR. BYRON WILLIAMS: Okay. I can live
21 with it either way, Mr. Chairman, I don't think it'll
22 prejudice my case going in but...

23 THE CHAIRPERSON: I just want to make
24 sure that if we're paying any attention to it, we give it
25 an exhibit number and share it.

1 CONTINUED BY MR. BYRON WILLIAMS:

2 MR. BYRON WILLIAMS: And after that very
3 graceful introduction of a document and exhibit, Mr.
4 Christie, I'll ask you to turn to page 3 of the advisory
5 memo dated December 2, '03?

6 MR. JAMES CHRISTIE: Yes.

7 MR. BYRON WILLIAMS: And I just want to
8 draw your attention to the second paragraph and the third
9 sentence. And I -- I'm going to read it to you and you
10 can confirm whether I've read the third and fourth
11 sentences correctly.

12 They're talking about the MCT ratio of 150
13 percent and the statement that I'm going to read to you
14 is:

15 "The supervisory target of 150 percent,
16 while not measuring solvency in the
17 strict sense of the term, is a
18 regulatory trigger point. A company
19 that breaches the supervisory target of
20 150 percent will attract increased
21 regulatory attention and, at a minimum,
22 an early warning intervention status
23 (stage 1)."

24 Did I read that correctly, sir?

25 MR. JAMES CHRISTIE: Yes. Not with a lot

1 of glibness, but correctly at least.

2 MR. BYRON WILLIAMS: And would you agree
3 with that kind of interpretation put forward by OSFI that
4 it's -- that that -- the supervisory target of 150
5 percent is essentially a regulatory trigger point after
6 which a company that's below that will attract increased
7 regulatory attention? Would that be fair?

8 MR. JAMES CHRISTIE: Yes, that would be a
9 fair statement. It is a point which if you, as a
10 company, drop below one fifty (150) you will attract
11 increasing regulatory attention.

12 MR. BYRON WILLIAMS: Now, I don't want to
13 get -- I -- I want to turn to kind of the use of a -- a
14 lower range in terms of a -- a device such as the MCT and
15 I -- I'm going to ask you to make an assumption.

16 I don't want to get into merits -- or a
17 debate about the merits of the assumption, but let's
18 assume for the purposes of your and my discussion that
19 the Public Utilities Board in its wisdom determines first
20 of all that an MC -- using an MCT range for the RSR would
21 be appropriate and secondly that it -- it approves a
22 ratio of 50 to 100 percent as the target range.

23 Are you prepared to make that assumption,
24 sir?

25 MR. JAMES CHRISTIE: It's your

1 assumption. I'll try to answer your question based on
2 it.

3 MR. BYRON WILLIAMS: I also want to --
4 and -- and I wonder just on that point without
5 elaborating, I take it you'd agree that if MPI breached
6 the bottom end of that range, i.e., went below 50 percent
7 in terms of MCT ratio, that should be cause for
8 regulatory attention if this was a regulatory target?

9 MR. JAMES CHRISTIE: I have to answer
10 that question in two (2) parts. If the range was a
11 hundred(100) to -- from fifty (50) to a hundred (100) you
12 would be already getting regulatory attention no matter
13 where you were in that range.

14 If the federal regulator were regulating
15 MPI and, in its wisdom, had chosen to set fifty (50) to
16 hundred (100) as its range rather than one fifty (150),
17 then at that point when it dropped below fifty (50) the
18 Federal regulator would drop -- would intervene -- would
19 give you attention.

20 MR. BYRON WILLIAMS: Okay. And the --
21 thank you for that. Now, let's work with this a little
22 bit and perhaps I'll phrase it more elegantly.

23 We've got this range set by the Public
24 Utilities Board for rate setting purposes for an RSR of
25 an MCT to be between fifty (50) and 100 percent and we're

1 also assuming that MPI has breached this in that it is
2 below the range of 50 percent.

3 You'll agree with me that if you were
4 giving advice to the regulator that would be cause for
5 regulatory concern; is that correct, sir?

6 MR. JAMES CHRISTIE: In that situation,
7 if I was asked for my advice, I would be advising the PUB
8 that they were below 50 percent and that, given the
9 direction that the PUB had set, they should be allowing
10 some surcharge, special levy over some period of time to
11 build that RSR back up to 50 percent.

12 MR. BYRON WILLIAMS: You've jumped ahead
13 in terms of my questions which makes things more
14 efficient but -- and you'd make that same sort -- you'd
15 give that same sort of advice to Manitoba Public
16 Insurance; is that right, sir?

17 MR. JAMES CHRISTIE: My advice to
18 Manitoba Public Insurance might be stronger than that, in
19 that I would not necessarily have subscribed to the 50 to
20 100 percent as the target and might be suggesting to them
21 that they should be getting more than fifty (50) --
22 striving to get to more than fifty (50). They should be
23 targeting to the upper end of that range rather than the
24 lower end of that range.

25 MR. BYRON WILLIAMS: Thank you for that.

1 Now -- and, again, you've -- you've already indicated
2 that if MPI was below that 50 percent target you'd be
3 recommending to the regulator that some sort of surcharge
4 be introduced to bring it up to that target.

5 I presume that you would make that advice
6 because you would consider it prudent to include some
7 sort of levy with the rate in circumstances where the --
8 where the MCT target has been breached; is that fair?

9 MR. JAMES CHRISTIE: I would be making
10 that recommendation because the -- on your assumption the
11 PUB had ordered that -- MPI to maintain an RSR between
12 fifty (50) and hundred (100). Since they weren't,
13 something has to give. And the quick way to get that
14 fixed is to apply a surcharge to rates over some period
15 of time.

16 MR. BYRON WILLIAMS: That's fair. And
17 you -- you'd say -- you'd probably say that it would be
18 imprudent not to apply for a surcharge in those
19 circumstances; wouldn't you, sir?

20 MR. JAMES CHRISTIE: Yes. I would.

21 MR. BYRON WILLIAMS: Let me just take
22 this one (1) -- this already laboured example, one (1)
23 more laboured step along the way. In a case where the --
24 where one is below the MCT target range and let's assume
25 there's no transfers coming in from SRE or -- or

1 extension, you would also consider it imprudent to budget
2 for a loss in that particular fiscal year; would that be
3 right, sir?

4 MR. JAMES CHRISTIE: It would be
5 imprudent not to ask for a rate increase. If you can't
6 get the rate increase, then it's stupid not to budget for
7 a loss if you know you're going to lose money. Just not
8 budgeting for it doesn't make it go away.

9 MR. BYRON WILLIAMS: So the stupid thing
10 would be not asking for a rate increase; is that right,
11 sir?

12 MR. JAMES CHRISTIE: Yes.

13 MR. BYRON WILLIAMS: So, just so I'm --

14 MR. JAMES CHRISTIE: Well, sorry. What
15 would -- should be happening is that you -- you plan to
16 make -- get more revenue than you have expenses and,
17 therefore, have some cash or some income available to
18 increment the RSR.

19 MR. BYRON WILLIAMS: And so just to be
20 clear, using your words, if you're in a situation where
21 you're below the MCT target level it would be stupid not
22 to ask for a rate increase?

23 MR. JAMES CHRISTIE: It would be very
24 prudent for MPI to ask for an increase.

25 MR. BYRON WILLIAMS: Okay. That's fair

1 enough. I heard the word "speculation" used -- or
2 "speculative" used by you a few times this morning. You
3 were -- you were reluctant to speculate about now ICBC
4 and SGI came about adopting the MCT.

5 MR. JAMES CHRISTIE: My recollection was
6 that I did not have first-hand knowledge and anything I
7 said would have to be -- necessarily be speculation
8 because I didn't know the real reasons.

9 MR. BYRON WILLIAMS: Now are the words,
10 speculate or speculative, are those terms of actuarial
11 art?

12 MR. JAMES CHRISTIE: No I was using those
13 in the context of standard English dictionary.

14 MR. BYRON WILLIAMS: I didn't think they
15 were.

16 So in applying the actuarial sciences, you
17 certainly wouldn't rely upon speculation, is that fair
18 sir?

19 MR. JAMES CHRISTIE: In order to do an
20 appropriate dynamic capital adequacy analysis, one has
21 to, first off speculate, in the normal word -- usage of
22 that word, what kinds of things might happen, and then
23 using your expertise, decide which ones are, in fact,
24 plausible to happen.

25 So I might speculate that the earth will

1 start turning in the opposite direction tomorrow which
2 might cause significant catastrophic wind damage, but I'm
3 probably going to throw that out in terms of an adverse
4 scenario. But I, at least, have to think about what
5 kinds of things might go wrong and then narrow that down
6 to the things that are plausible that could go wrong.

7 MR. BYRON WILLIAMS: Just -- we're going
8 to change speeds just for a second here. In your many
9 years of working with Manitoba Public Insurance as their
10 external actuary, did you have occasion to meet Dr.
11 Allister Hickson or Dr. Kwane Darko-Mensah; who worked
12 with Manitoba Public Insurance?

13 MR. JAMES CHRISTIE: Yes, I met both
14 individuals on two (2) or three (3) occasions, perhaps
15 more than two (2) or three (3), but certainly less than
16 ten (10).

17 MR. BYRON WILLIAMS: And you -- I use the
18 word doctor. Are you aware that whether or not Dr.
19 Hickson and Dr. Darko-Mensah played a role in the design
20 of the risk analysis?

21 MR. JAMES CHRISTIE: I don't have first-
22 hand knowledge of that. I have been told by MPI
23 management that Dr. Hickson had a role to play in the
24 original analysis of -- operational risk analysis that
25 was first proposed perhaps five (5) years ago.

1 MR. BYRON WILLIAMS: Okay. Thank you for
2 that. And you're aware, of course, that Dr. Hickson was
3 an economist?

4 MR. JAMES CHRISTIE: Yes, I am.

5 MR. BYRON WILLIAMS: I just want to
6 clarify, if I might, your definition of rate shock. And
7 you were helpful with the Chair, but I just want to make
8 sure that I understand it. And I'm going to try -- I'm
9 not going to repeat your words back to you but, I do want
10 to do justice to your words.

11 As I understood it, you were talking about
12 rate shock in the context of perhaps, say 6 percent
13 overall rate increase with certain individuals
14 experiencing rate increases above that of 9, 12 and 15
15 percent.

16 Would that be fair, sir?

17 MR. JAMES CHRISTIE: Yeah, I paused --
18 posed that in the context of assuming that normal
19 inflation is 2 to 3 percent, then 6 percent would
20 probably cause -- would be sufficient to cause rate shock
21 in the general populace. And I went on to say that that
22 would really be driven by the fact that not everyone gets
23 exactly 6 percent.

24 So when you talked about 6 percent, there
25 would be individuals getting much more than that. And

1 that would be -- those would be the people who instigated
2 the letters to the editor, calls to the newspaper, or to
3 the TV shows or whatever.

4 MR. BYRON WILLIAMS: So just so I'm
5 clear, in terms of your definition, there's a kind of
6 global rate shock in a 6 percent overall rate increase,
7 coupled with a magnified rate shock in the case of
8 individuals getting rate increases of 9, 12 or 15
9 percent, is that right sir?

10 MR. JAMES CHRISTIE: I suggested 6
11 percent as being roughly double the inflation. And
12 acknowledged that the reason for that being a threshold
13 is that some individuals would get more than 6 percent.

14 MR. BYRON WILLIAMS: Okay. And just --
15 given your knowledge of MPI, I wonder if you'd agree with
16 me that it's possible that there could be no overall rate
17 increase, but certain individuals could experience on a
18 personal level 15 percent rate increases; is that
19 possible sir?

20 And if you can't answer it, that's fine.

21 MR. JAMES CHRISTIE: It's my
22 understanding that PUB has some sort of guideline that
23 says individual policyholders shouldn't experience more
24 than -- I believe it's plus or minus but it may only be
25 enforced on the plus side, 15 percent increase.

1 MR. BYRON WILLIAMS: And just -- just so
2 I'm clear, in the circumstance where there was a zero
3 percent overall rate increase but certain individuals
4 were experiencing rate shock in the range of -- or,
5 excuse me, I'm putting words in your mouth. Let me try
6 that again. Strike that question.

7 Assuming that there's zero percent overall
8 rate increase but there are certain individuals who --
9 who experience a 15 percent change in their -- their own
10 rate, would that meet your definition of rate shock?

11 MR. JAMES CHRISTIE: No. By and large my
12 advice to my clients is when the overall rate increase is
13 low, that's the time to start thinking about redesigning
14 your rating structure because that gives you the maximum
15 opportunity to -- to realign it without causing rate
16 shock.

17 MR. BYRON WILLIAMS: Just so I'm clear,
18 would the converse of that be true? If -- if for example
19 rates are going to go up by 4 percent, would that be
20 justification in your view to perhaps minimize some other
21 individual adjustments?

22 MR. JAMES CHRISTIE: Absolutely. Just in
23 terms of the minimizing implementation issues or public
24 reaction, the higher the increase the more uniform you
25 want to have it. That's not an actuarial analysis,

1 that's the business of --

2 MR. BYRON WILLIAMS: So that would be
3 another tool to deal with rate shock?

4 MR. JAMES CHRISTIE: Yes, if -- if there
5 was a time when there was a surcharge being applied, that
6 would not be a time to be looking at significantly
7 restructuring the -- the rating algorithms.

8 MR. BYRON WILLIAMS: Mr. Chairman, if I
9 might have one (1) second, please?

10

11 (BRIEF PAUSE)

12

13 MR. BYRON WILLIAMS: I've got an ill
14 child so I was just making sure. It's okay though.

15 Mr. Christie, not that much more to go,
16 but I do want you to help me out with -- I don't even
17 know what to describe this next category, but we're going
18 to -- I'm going to get you to help me with some -- out
19 with some plain old basic level statistics.

20 I wonder if you'd agree with me that a
21 normally distributive, random variable, and by "normally
22 distributive" I mean a bell curve, is within -- would be
23 within one (1) standard deviation of its expected value
24 or average about two-thirds (2/3's) of the time?

25 Would you agree with that, sir?

1 MR. JAMES CHRISTIE: I'll try to answer
2 the question I think you asked, which is --

3 MR. BYRON WILLIAMS: That would be
4 appreciated.

5 MR. JAMES CHRISTIE: If a variable is
6 normally distributed, then roughly two-thirds ($2/3$'s) of
7 the time the value that you observe will be within one
8 (1) standard deviation of the average of all observations
9 of that variable.

10 MR. BYRON WILLIAMS: Thank you. And
11 you're going to help me along on the next question too.

12 If a variable is normally distributed, the
13 -- the random variation we could expect to be within two
14 (2) standard deviations of the -- its -- its expected
15 value about 95 percent of the time, would that be right?

16 MR. JAMES CHRISTIE: Yes, that's roughly
17 correct.

18 MR. BYRON WILLIAMS: Would it also be
19 fair to say that if you're starting to move beyond that
20 two (2) standard deviations, again assuming that there --
21 a variable is normally distributed that you're starting
22 to get into outlier territory, would that be fair?

23 MR. JAMES CHRISTIE: No, I would
24 typically categorize outliers as being beyond three (3)
25 standard deviations.

1 MR. BYRON WILLIAMS: Might others such as
2 Mr. Palmer for example, characterize it -- might others
3 take it as being beyond two (2) standard deviations?

4 MR. JAMES CHRISTIE: There -- I'm not
5 sure that there's a standard definition of outlier.
6 Outlier, in a statistical sense, is typically used when
7 you plot a graph of all of the observations and,
8 generally speaking, outliers sort of stick out like a
9 sore thumb. They are way above or well below the rest of
10 the observations.

11 MR. BYRON WILLIAMS: Thank you. That's
12 enough of outliers, I think.

13 Now, I want to take an example with you.
14 I just want to use some die for a fair die, one (1) fair
15 die for an example.

16 The example I'm going to put to you is a
17 fair die with the numbers one (1), two (2), three (3),
18 four (4), five (5), and six (6). Assuming that it's a
19 fair die, I roll it, would I be correct in saying that
20 there's a one (1) in six (6) chance that I will get a six
21 (6), sir?

22 MR. JAMES CHRISTIE: Yes, you are
23 correct.

24 MR. BYRON WILLIAMS: And, likewise,
25 there's a one (1) in six (6) chance I'll get a five (5);

1 is that right?

2 MR. JAMES CHRISTIE: Yes.

3 MR. BYRON WILLIAMS: And if I toss the
4 die once the probability that I will get a six (6) is one
5 (1) in six (6); is that fair?

6 MR. JAMES CHRISTIE: That's correct.

7 MR. BYRON WILLIAMS: So I toss the die.
8 The first time I get a six (6). If I go to roll the die
9 a second time the probability of getting a six (6) on the
10 second roll is, again, one (1) in six (6); is that right,
11 sir?

12 MR. JAMES CHRISTIE: That's called a
13 conditional probability and the answer is, yes, one sixth
14 (1/6th).

15 MR. BYRON WILLIAMS: And that's because
16 the results of the second event are independent of the
17 first, would that be right.

18 MR. JAMES CHRISTIE: Because you've
19 postulated a fair die.

20 MR. BYRON WILLIAMS: I would never
21 postulate anything that's unfair, Mr. Christie. Mr.
22 McCulloch would not have it.

23 Going with that postulation of a fair die,
24 let's say I'm going to toss that fair die twice in a row.
25 Before I start, you'll agree with me that before I start

1 the probability of getting two sixes in a row is one (1)
2 in thirty-six (36) or the product of one sixth (1/6th)
3 time one sixth (1/6th); is that right, sir?

4 MR. JAMES CHRISTIE: That's correct.

5 MR. BYRON WILLIAMS: And that's because
6 the probability of two (2) independent events occurring
7 is the product of their individual probabilities, in that
8 case?

9 MR. JAMES CHRISTIE: Yes. Because the
10 two (2) rolls are presumed to be independent of each
11 other.

12 MR. BYRON WILLIAMS: Just staying with
13 the die for a couple more minutes. The fair die. We've
14 agreed that there's a one (1) in six (6) chance that we
15 will get a six (6) and you'll agree with me that likewise
16 there's a one (1) in six (6) chance each time I roll it
17 that I'll get a five (5) or a four (4) or a three (3) or
18 a two (2) or a one (1); is that fair, sir?

19 MR. JAMES CHRISTIE: Yes.

20 MR. BYRON WILLIAMS: So when I'm tossing
21 that single die you'll agree with me that there is some
22 volatility because I -- there's six (6) possible numbers
23 that may come up and I don't know what I'm going to get
24 before I toss it; would that be fair?

25 MR. JAMES CHRISTIE: Yes. Volatility is

1 perhaps not quite the right word. There's a randomness
2 to the result because you've got a fair die you have been
3 able to parameterize the model, you have no model risk,
4 you have no parameter risk. You know that there are only
5 six (6) sides. You know that each side is equally
6 likely.

7 MR. BYRON WILLIAMS: So it's random but -
8 - okay, so you -- that's your word that I should have
9 used is "random;" is that right?

10 Just moving along on this tortuous example
11 for just a couple more seconds, if I toss that die six
12 hundred (600) times, I'm likely going to get some sixes,
13 some fives, some fours, some threes, some twos and some
14 ones; is that right, sir?

15 MR. JAMES CHRISTIE: Yes. That's
16 correct.

17 MR. BYRON WILLIAMS: And again, assuming
18 a fair die, over those six hundred (600) tosses each of
19 the six (6) equally possible outcomes is likely going to
20 turn up about one hundred (100) times each; would that be
21 fair?

22 MR. JAMES CHRISTIE: About one hundred
23 (100) times. Yes.

24 MR. BYRON WILLIAMS: Not exactly a
25 hundred (100) but in that range probably? So if you roll

1 a die repeatedly, I want to ask you, is each roll an
2 unexpected non-recurring event?

3 MR. JAMES CHRISTIE: No. In that
4 particular scenario you have a perfectly defined model.
5 There's no question about what the model is, and there's
6 no question about what the parameters of that model are.
7 A better example in terms of unexpected is if you have a
8 hundred-sided die where ninety-nine (99) of the sides are
9 one (1) and the hundredth side is ten thousand (10,000).

10 Then, when you roll the die and you roll
11 the ten-thousand (10,000) face, you might say that's an
12 unexpected result.

13 MR. BYRON WILLIAMS: Thank you for that.
14 And so just to conclude, I want to make sure I use your
15 words not mine.

16 A random result within expectations is not
17 an unexpected non-recurring event; would that be fair,
18 sir?

19 MR. JAMES CHRISTIE: Now, you're starting
20 to get beyond the realm of pure statistics and into where
21 we talk of -- or at least I talk about what one (1) might
22 expect or not expect in the English language sense of
23 that word.

24 In the example that we've been dealing
25 with, we have a very small number of possible outcomes,

1 all of which are pretty close together, one (1) through
2 six (6). None of those numbers are going to be unusual.

3 In the example I've laid out for you of a
4 hundred (100) sided die with ninety-nine (99) sides being
5 one (1) and one (1) being ten thousand (10,000) or a
6 hundred thousand (100,000); any time you roll that one
7 (1) odd face it's going to be unexpected because if you
8 think about a hundred (100) sided die you're going to be
9 rolling one (1) almost every time, and you're going to be
10 surprised when it is ten thousand (10,000).

11 MR. BYRON WILLIAMS: Thank you. Mr.
12 Chairman, I'm just -- for the benefit of the Board I'm
13 going to be moving to what I believe is CAC/MSOS-8, which
14 is the excerpt from the Striking a Balance, the OSFI
15 annual report. I hope I have that number correct.

16 THE CHAIRPERSON: Yes and, Mr. Williams,
17 we are going to give this other one CAC/MSOS-9 and Mr.
18 Singh can distribute it to the rest just in the offhand
19 chance that it has some relevance.

20 MR. BYRON WILLIAMS: That's fine with me,
21 if it's fine with My Friend, Mr. McCulloch. And I
22 apologize for the confusion on that one.

23

24 --- EXHIBIT NO. CAC/MSOS-9: August 13, 2004 report

25

1 CONTINUED BY MR. BYRON WILLIAMS:

2 MR. BYRON WILLIAMS: Mr. Christie, I
3 can't ask Mr. Pelley any questions, so I'm going to get
4 you to help me with OSFI 101, I only have three (3) of
5 four (4) questions.

6 But, just to remind ourselves, we talked
7 about Public Utilities Board and you'll agree with me
8 that its regulatory jurisdiction when it comes to
9 Manitoba Public Insurance is the approval of changes in
10 rates for service; is that right sir?

11 MR. JAMES CHRISTIE: Yes and it's not
12 that different from rate regulatory boards in other
13 jurisdictions where you may apply for an automobile rate
14 increase, but it's an entirely separate body; typically
15 OSFI that regulates the financial condition of the
16 company.

17 MR. BYRON WILLIAMS: And by OSFI, we mean
18 the Office of the Superintendent of Financial
19 Institutions Canada, is that right?

20 MR. JAMES CHRISTIE: I do, although I've
21 used the term generically because some insurance
22 companies are regulated by the Provincial equivalent of
23 OSFI.

24 MR. BYRON WILLIAMS: Now, in terms of
25 OSFI and I'm just referring you to page 16 of the massive

1 three (3) page excerpt I've given you from the annual
2 report. My understanding is that it regulates, among
3 other things, one hundred and eighty-nine (189) property
4 and casualty insurers across Canada, would that be right,
5 sir?

6 MR. JAMES CHRISTIE: That's what their
7 annual report says, I don't have personal knowledge of a
8 hundred and eighty-nine (189) but it's the right order of
9 magnitude.

10 MR. BYRON WILLIAMS: So that figure
11 doesn't surprise you?

12 MR. JAMES CHRISTIE: Not at all.

13 MR. BYRON WILLIAMS: And it deals with
14 assets of \$91 billion in terms of property and casualty
15 insurers?

16 MR. JAMES CHRISTIE: Yes.

17 MR. BYRON WILLIAMS: Okay. Just so I'm
18 clear, would I be correct in saying in the ordinary
19 course of events that OSFI does not have final approval
20 over the rates for service of the hundred and eighty-nine
21 (189) companies which are under its jurisdiction; would
22 that be fair, sir?

23 MR. JAMES CHRISTIE: To the best of my
24 knowledge, OSFI does not control the rates of any of
25 those companies.

1 instruments accounting standards."

2 Would that be your knowledge, as well,

3 sir?

4 MR. JAMES CHRISTIE: This is coming from
5 the 2005/2006 report? Yes, there was dialogue going on.
6 There are now draft MCT tables out there reflecting the
7 changes that will come into place for the fiscal years
8 ending on or after October 2007.

9 MR. JAMES CHRISTIE: Okay. So there is a
10 bit of fine tuning that you're looking at for 2007, is
11 that right, sir?

12 MR. JAMES CHRISTIE: Not so much fine
13 tuning, it's just recognizing that there is now a
14 difference in the presentation on the balance sheet. The
15 current MCT test recognizes the assets at their -- at the
16 value on the balance sheet, they're amortized costs, and
17 then it includes an adjustment to take them to market.

18 Under the new accounting rules the assets
19 will be on the balance sheet at market and therefore this
20 adjustment is not necessary.

21 MR. BYRON WILLIAMS: Okay. Thank you for
22 that.

23 Can I refer you for a moment to your
24 response to PUB Interrogatory Third Round Number 2?

25 MR. JAMES CHRISTIE: Yes.

1 MR. BYRON WILLIAMS: Just -- I'm going to
2 put the question and you can let me know if I've given
3 your response properly.

4 The question seems to be asking how do you
5 propose that the Corporation would monitor and report on
6 the ongoing appropriateness of the target MCT ratios, and
7 under what circumstances would you suggest the
8 Corporation would propose amendments to these target MCT
9 ratios?

10 And your answer, and I'm not going to give
11 the whole answer, but you indicate that the target MCT
12 ratios would typically remain static for several years
13 and that that could -- would be reviewed if the target
14 MCT ratios for MPI's direct comparators such as SGI and
15 ICBC were significantly revised; that's little Sub 1.

16 Did I get that part of your answer fairly
17 stated, sir?

18 MR. JAMES CHRISTIE: Yes.

19 MR. BYRON WILLIAMS: Now, I understand in
20 your response to questions both by Mr. Saranchuk and --
21 and to the Board Chairman that you -- you weren't
22 perfectly clear on -- on how ICBC sets its MCT target.
23 But I'm going to ask you to assume just for a moment,
24 sir, that the MCT target for ICBC is set by the
25 Government of Manitoba -- excuse me, by the Government of

1 British Columbia via special directive to both ICBC and
2 to its regulator; would you accept that, sir?

3 MR. JAMES CHRISTIE: I'll accept it as an
4 assumption.

5 MR. BYRON WILLIAMS: If you were to
6 accept that assumption, sir, would that change your
7 answer in any way in terms of your response to PUB-3-2?

8 MR. JAMES CHRISTIE: I don't think so.
9 If -- currently it's at 100 percent. If tomorrow or next
10 year ICBC were to be at 50 percent that should be cause
11 for MPI and the PUB to look at what the RSR level is. It
12 may not necessarily mean they'd change it but given the -
13 - a reasonably direct comparator has changed theirs I
14 think one should ask the question: Why did they change?

15 MR. BYRON WILLIAMS: So if Premier Gordon
16 Campbell, in his wisdom, says to ICBC that you should only
17 have a 25 percent MCT that would be reason in and -- in
18 and of itself to look at revisiting the MPI target, sir?

19 MR. JAMES CHRISTIE: It would be reason
20 to revisit it, it might not be reason to change it. But
21 I think if you have only two (2) relatively direct
22 compare -- comparators and one (1) of them changes, that
23 should be at least an indication that you should look at
24 your -- your targets and see if they're still
25 appropriate.

1 MR. BYRON WILLIAMS: Thank you for that.
2 While I'm leafing through my pages it might help you, Mr.
3 Christie, just my last series of questions, I do want to
4 go to your report of September 23rd, 2005, which is the
5 MP -- Manitoba Public Insurance Corporation Universal
6 Compulsory Automobile Insurance 2005 Dynamic
7 Capital Adequacy Testing.

8 MR. JAMES CHRISTIE: Yes, I have that in
9 front of me.

10 MR. BYRON WILLIAMS: I'll wait until Mr.
11 McCulloch gets his version. I believe it's AI-17.

12

13 (BRIEF PAUSE)

14

15 MR. BYRON WILLIAMS: Just in terms of, if
16 you could perhaps, first of all, turn to page 2 which
17 provides an executive summary. Do you have that, sir?

18 MR. JAMES CHRISTIE: Yes.

19 MR. BYRON WILLIAMS: Just comparing the
20 executive summaries from the 2004 report versus the 2005
21 report, you'll recall that in 2004 one of the assumptions
22 that you made was that, to a degree, MPI would be able to
23 replenish the RSR through a special levy, is that right,
24 sir?

25 MR. JAMES CHRISTIE: Yes.

1 MR. BYRON WILLIAMS: That's for 2004?

2 MR. JAMES CHRISTIE: Yes.

3 MR. BYRON WILLIAMS: And I may be missing
4 it here but in your executive summary for 2005 did you
5 make that same assumption that it would be able to
6 replenish through a special levy?

7 MR. JAMES CHRISTIE: I did make an
8 assumption but it is not stated in the executive summary.
9 It is made in the description of the adverse scenario.
10 Inflation on page 10. I'm sorry, page 11. It's a table
11 at the top of page 11.

12

13 (BRIEF PAUSE)

14

15 MR. BYRON WILLIAMS: Your -- so your --
16 in terms of the table at the top of page 11, is that a
17 plain old rate increase or is that a surcharge, sir?

18 MR. JAMES CHRISTIE: This is a -- in the
19 terminology used the year before, special levy, a
20 surcharge, it is an incre -- it is a rate increase over
21 and above what would normally be the approved rate
22 change. And it is -- it is assuming that MPI, in the
23 normal course of events, comes to the PUB and says, this
24 event has been going on, I need a rate increase.

25 I do -- I do stand corrected at this

1 point. I have not, in the 2005 report assumed a levy
2 over and above the -- the eventually getting back on
3 track with inflation.

4 MR. BYRON WILLIAMS: Just so I'm clear,
5 in your assumptions for 2005 there is no special levy or
6 surcharge, is that right?

7 MR. JAMES CHRISTIE: There is no levy.
8 It is simply getting the premiums back on track by in --
9 over a three (3) year period.

10 MR. BYRON WILLIAMS: So there is no RSR
11 surcharge to rebuild the depleted retained earnings over
12 and above the plain old rate increases?

13 MR. JAMES CHRISTIE: You are correct.

14 MR. BYRON WILLIAMS: We'll come back to
15 that in a couple of seconds

16 Going to your evidence at the bottom of
17 page 6 of your report, sir, I want to refer you to the
18 very last two (2) lines there, starting with the word
19 "and".

20 You're talking about that:

21 "MPI basic may be exposed to
22 significant liquidation risk in adverse
23 scenarios where cashflow is not
24 sufficient to cover immediate increases
25 in operating costs."

1 I wonder if you can elaborate on what you
2 meant by that statement, sir?

3 MR. JAMES CHRISTIE: Yeah. The way
4 insurance company financial statements are presented in
5 2005 the assets are on the balance sheet at amortized
6 value, reflecting the cost -- the value that that bond
7 would have had -- basically linear over its time until it
8 matures.

9 That doesn't necessarily reflect what the
10 market value of that bond is because the market value
11 reflects the current interest rates, not the interest
12 rates that were in place at the time the bond was
13 purchased.

14 If interest rates today are higher than
15 they were when the bond is purchased then market value
16 would be lower than the amortized value. If you get into
17 a scenario where you do not have positive cashflow, that
18 you actually have to liquidate bonds in order to pay the
19 claims, then you would have to sell those bonds into the
20 market and you would only be able to sell them at market
21 value not at amortized value.

22 MR. BYRON WILLIAMS: Would that be called
23 a liquidity problem?

24 MR. JAMES CHRISTIE: Liquidity problem is
25 not quite the same thing. Liquidity problem is that you

1 just don't have any assets to sell. Not that you can't
2 sell them at a -- at a loss and -- or at least a loss on
3 the balance sheet, but you just don't have assets.

4 MR. BYRON WILLIAMS: Okay. That answer
5 is fine, sir. Turning to page 8 of your report dated
6 September 23, 2005, the very last line again, last two
7 (2) lines, you indicate that:

8 "We stress tested many adverse
9 scenarios, but present only the
10 scenarios that result in the most
11 adverse impact at a given confidence
12 level."

13 Could you indicate how many adverse
14 scenarios you stress tested, sir?

15 MR. JAMES CHRISTIE: Well, as a minimum
16 we did the thirteen (13) that are set in our standards of
17 practice. We may have done variations on some of those
18 to test more than one (1) particular event happening.

19 Our standards of practice require us to
20 report on the three (3) most adverse scenarios; that's
21 why I'm reporting on these three (3) -- or at least in
22 this case, on five (5).

23 MR. BYRON WILLIAMS: Okay. And the five
24 (5) you reported were the most adverse, is that right?

25 MR. JAMES CHRISTIE: Yes. We require --

1 we identified five (5) scenarios where after the event
2 happened the MCT -- the surplus of a company was less
3 than 50 percent, would have produced less than 50 percent
4 MCT. All of those we reported on in detail.

5 MR. BYRON WILLIAMS: Thank you for that.
6 Now, when you said at least thirteen (13), so would I be
7 fair in saying -- and if I'm being unfair you'll correct
8 me, but would you have done more than twenty (20) adverse
9 scenarios, sir?

10 MR. JAMES CHRISTIE: I don't think so.
11 It would have been --

12 MR. BYRON WILLIAMS: Listening to your
13 evidence this morning, I heard you use the figure one (1)
14 in one hundred (100) a variety of times.

15 MR. JAMES CHRISTIE: Yes.

16 MR. BYRON WILLIAMS: If I were to look at
17 that statement of one (1) in one hundred (100) in terms
18 of the most adverse scenarios that you've presented in
19 this application, can you tell me what the basis is for
20 describing that as one (1) in one hundred (100) events?

21 MR. JAMES CHRISTIE: The standards of
22 practice of the Canadian Institute of Actuaries suggest
23 that you test one (1) in one hundred (100) year events
24 for a 99 percent confidence level.

25 In my report, I have tested 99 percent

1 because that is what would normally be done. I've also
2 tested 97 1/2 percent because that was the traditional
3 measure that was used by MPI.

4 MR. BYRON WILLIAMS: So how do I know
5 that there are one (1) in one hundred (100) events based
6 upon your report, sir?

7 MR. JAMES CHRISTIE: In some cases, you
8 can't because we can't -- we don't have a precise model
9 distribution. In other scenarios we've been able to
10 create a model distribution. If we can create that then
11 it's easy to pick off a 90th, a 95th and the a 97th and a
12 99th percentile.

13 I still would stress though, that it is
14 still a model distribution and unlike your dice example,
15 we don't know how many sides there are on the dice and we
16 don't know what the faces of the die are.

17 So it's an approximation to the truth.
18 It's not necessarily an exact model of what is going to
19 happen.

20 MR. BYRON WILLIAMS: So, if I'm correct,
21 in some of them you can be fairly precise, in some of the
22 other scenarios you can't, in terms of the one (1) in one
23 hundred (100), sir?

24 MR. JAMES CHRISTIE: That's correct. For
25 instance, the inflation scenario we tested what our

1 standards of practice tell us we should test. That
2 standard of practice does not suggest that a 3 percent
3 increase inflation rate is necessarily a one (1) in one
4 hundred (100) year event or whether it's a one (1) in
5 fifty (50) year event or a one (1) in two hundred (200)
6 year event. It is what we are suggested to test.

7 That having been said, if we were in an
8 environment where inflation had been running at 6 or 7
9 percent per year, I would certainly test more than a 3
10 percent increase.

11 MR. BYRON WILLIAMS: You'd probably phone
12 the Bank of Canada and give them a bit of heck, as well
13 sir, is that right?

14 MR. JAMES CHRISTIE: I suspect I would
15 not be the first person calling the Bank of Canada.

16 MR. BYRON WILLIAMS: Mr. Chairman, just
17 about few more minutes, I just want to review my notes
18 and I have one (1) more area that I do want to go to.

19 THE CHAIRPERSON: Mr. Williams, we're
20 going to have a break in any case. Do you want to have
21 the break now, give you a chance to reflect?

22 MR. BYRON WILLIAMS: That's fine, Mr.
23 Chairman.

24 THE CHAIRPERSON: Okay. We'll have the
25 mid-afternoon break right now. Before we do, I have one

1 other question for Mr. Christie, and it's just one to
2 help our understanding.

3 Returning to the topic of MPI's run of
4 rate stability and attempting to understand it in an
5 intellectual sense I suppose, given the importance of the
6 forecasting going forward, it is remarkable given the
7 ongoing inflation, although it's low, and given the
8 fallen bond yields.

9 So the question is: Was the dropping of
10 the vintaging several years a major factor in providing
11 the possibility of rate stability, in the sense that it
12 provides the prospects of additional revenue each year
13 even in the absence of a rate increase?

14 MR. JAMES CHRISTIE: Drop -- I'm not
15 familiar with the -- the term 'vintaging', but I presume
16 it means that you don't drop rate groups over time for --
17 for physical damage on vehicles.

18 If that's the case that would generate
19 additional revenues for the Corporation each and every
20 year. That increase to my knowledge is reflected in the
21 -- in the rate applications. It's certainly reflected in
22 my -- in my review of the base plan. It's a --

23 THE CHAIRPERSON: Oh, I'm not saying it's
24 not reflected, I'm just saying is it --

25 MR. JAMES CHRISTIE: Yes, in terms of

1 being able to stand up in a public forum and say we
2 haven't changed rates when in fact we're getting 1 to 3
3 percent, whatever the -- I think it's around two (2) --
4 two (2) and -- and in change because of non-vintaging;
5 that is a -- you can make that statement and, you know,
6 still say, I'm not increasing my rate levels, but still
7 get more revenue each year.

8 THE CHAIRPERSON: Because new cars come
9 in and older ones drop off.

10 MR. JAMES CHRISTIE: Broadly speaking its
11 because new cars come in and -- and in some sense they
12 replace a car that's fifteen (15) or twenty (20) years
13 old and it doesn't take a rocket scientist to figure out
14 that a -- a new car is going to be charged more than a
15 car that was rated fifteen (15) years ago.

16 THE CHAIRPERSON: Thank you. Okay.
17 We'll have our break now.

18

19 --- Upon recessing at 2:35 p.m.

20 --- Upon resuming at 2:53 p.m.

21

22 THE CHAIRPERSON: Welcome back. By the
23 way with the wonders of the internet we are no longer
24 misinformed one way or another with respect to BCUC.
25 They're taking it off. They're going to print it and

1 provide it as PUB Exhibit 14.

2 But we have in front of us a decision
3 dated July 13th, 2006, on ICBC, very recent, and it seems
4 to cover off some of the relevant things that we're
5 discussing. I haven't read it, but it refers directly to
6 the direction from government with respect to their RSR.
7 It seems to at least clear up the misunderstandings.

8 Mr. Williams...?

9

10 CONTINUED BY MR. BYRON WILLIAMS:

11 MR. BYRON WILLIAMS: Yes, just for the
12 last few questions I have, Mr. Chairman and Mr. Christie,
13 again referring to the document, the Dynamic Capital
14 Adequacy Testing, September 23rd, 2005 --

15 MR. JAMES CHRISTIE: Yes.

16 MR. BYRON WILLIAMS: -- and just -- it --
17 it might assist Panel Members and Mr. Christie, there's
18 two (2) things that you'll -- you'll want to have access
19 to fairly easily; one is from -- started at page 10 of
20 the report itself, the Adverse Scenario Number 1. So
21 that's pages 10 through 12.

22 And the other thing you might want to have
23 in -- in hand is the actual Appendix C which sets out
24 some of the information underlying that scenario. So
25 that's two (2) -- two (2) parts of the report; one (1) is

1 Appendix C, the other one is pages 10 through 12 of the
2 report.

3 Do you have that, Mr. Christie?

4 MR. JAMES CHRISTIE: Yes, I do.

5 MR. BYRON WILLIAMS: Mr. Christie, just
6 in terms of the adverse scenario inflation, directing
7 your attention to the fourth paragraph on page 10, my
8 understanding is that in this scenario you assumed that
9 there would be a significant and sustained increase in
10 the general rate of inflation amounting to an additional
11 3 percent per annum beginning in fiscal year 2005/'06
12 resulting in an increase in projected losses and general
13 expenses of three thousand (3,000) -- or excuse me, of 3
14 percent annually; did I -- is that correct, sir?

15 MR. JAMES CHRISTIE: Yes, that is
16 correct.

17 MR. BYRON WILLIAMS: And -- and I want to
18 direct your attention to the -- when -- to the scenario
19 when you assume a management response. So I'll direct
20 your attention to the top of page 11.

21 And my understanding is that you assumed
22 that management would recognize the impact of inflation
23 gradually over time. As a result the following rate
24 increases would be implemented: March 2000, plus 3
25 percent, with an implied rate shortfall of plus 6

1 percent; March 2008, rate increase of plus 6 percent,
2 with an implied rate shortfall of 3 percent; and March
3 2009, a rate increase of plus 6 percent, and an implied
4 rate shortfall of nil; is that right, sir?

5 MR. JAMES CHRISTIE: That's correct.

6 MR. BYRON WILLIAMS: And just to go back
7 to our momentary confusion from a while ago, this is not
8 a surcharge?

9 MR. JAMES CHRISTIE: No, this is not.
10 This is the fact that inflation has come along. It's
11 increased costs by 3 percent annually. The assumptions
12 here take some time for the world at large to recognize
13 that this is an ongoing event and get it built into the -
14 - the rate structure. But eventually it is an -- and in
15 this scenario by 2009 rates are now increasing annually
16 at the same rate as inflation again.

17 MR. BYRON WILLIAMS: And just so -- so I
18 understand, and on this table at the top of page 11
19 there's no reference to the year 2006/'07.

20 What rate increase did you assume for
21 2006/'07, sir?

22 MR. JAMES CHRISTIE: We assumed it would
23 be what I would call the normal rate increase that would
24 come out of a hearing at the PUB. It might be plus or
25 minus depending on the experience of the year.

1 It would probably be -- there would
2 probably be some indication of need for additional rate
3 increase. There might be some reluctance, both on behalf
4 of MPI management to ask for a rate increase immediately.
5 They might choose to use up some RSR.

6 There might be some reluctance -- or there
7 probably would be some reluctance, both on management's
8 part and on PUB's part, to allow a significant rate
9 increase. And it would probably take two (2) years of
10 continued inflation to support a significant rate
11 increase for that.

12 MR. BYRON WILLIAMS: So just so I
13 understand the year, if I were going to back up this
14 table --

15 MR. JAMES CHRISTIE: Yeah.

16 MR. BYRON WILLIAMS: -- to March 2006
17 what rate increase would be put into that table, sir?

18 MR. JAMES CHRISTIE: No rate increase.

19 MR. BYRON WILLIAMS: So that would be
20 zero.

21 MR. JAMES CHRISTIE: Zero.

22 MR. BYRON WILLIAMS: And if I were going
23 to go to the implied rate shortfall rate table, what
24 would be the implied rate shortfall for the -- the March
25 2006 year, sir?

1 MR. JAMES CHRISTIE: It would be 6
2 percent. The assumptions here are that there's a 3
3 percent shortfall in year ending -- I'm sorry.

4 MR. BYRON WILLIAMS: So just to summarize
5 it, and if I've got it wrong, for -- if we were to put
6 one (1) more line in this table, being date March 2006,
7 the rate increase would be zero and the implied rate
8 shortfall would be 6 percent, sir, is that right?

9 MR. JAMES CHRISTIE: Yes.

10 MR. BYRON WILLIAMS: If I were to go up
11 one (1) more line, being the date of March 2005 what
12 would be the rate increase assumed, sir?

13 MR. JAMES CHRISTIE: It would have -- it
14 would have been historical at that point in time in that
15 we were already in September 2005 and we would have known
16 what -- that would be a fact rather than an assumption.

17 MR. BYRON WILLIAMS: Would there be an
18 assumed implied rate shortfall? Probably 3 percent,
19 would that be right?

20 MR. JAMES CHRISTIE: The presumption
21 would be that the rates were applied for and approved,
22 and they were right at the time. And then immed -- or
23 shortly thereafter inflation took off so you were short 3
24 percent for that year. You didn't know about that at the
25 time that you applied for the rates.

1 MR. BYRON WILLIAMS: I understand that,
2 sir. So, whatever the number was in the rate increase
3 side, it would be the historical number, is --

4 MR. JAMES CHRISTIE: Yes.

5 MR. BYRON WILLIAMS: -- that right, for
6 March 2005?

7 MR. JAMES CHRISTIE: Well, in -- in the
8 way this is laid out it would -- we're talking about the
9 additional rate increases, so it would have -- in the
10 vernacular as used here it would be zero.

11 MR. BYRON WILLIAMS: Okay. And the
12 implied rate shortfall would be 3 percent?

13 MR. JAMES CHRISTIE: Yes.

14 MR. BYRON WILLIAMS: So just to -- to
15 fill in this so if I were going to back up two (2) years
16 starting with March 2005, the rate increase would show
17 zero and the implied rate shortfall would be plus 3
18 percent, sir?

19 MR. JAMES CHRISTIE: Yes.

20 MR. BYRON WILLIAMS: And going down to
21 March 2006, the -- the rate increase would again show
22 zero and the implied rate shortfall would be plus 6
23 percent, sir?

24 MR. JAMES CHRISTIE: That is correct.

25

1 (BRIEF PAUSE)

2

3 MR. BYRON WILLIAMS: And again in your
4 assumption there is no surcharges or special levies
5 assumed, correct, sir?

6 MR. JAMES CHRISTIE: That is correct,
7 other than the implicit one that's in 2008/2009, we're
8 increasing rates by 6 percent but, costs are only going
9 up 3 percent.

10 That isn't necessarily a surcharge that is
11 simply trying to get to where our rates have to be to --
12 so that by 2009 premiums match claims.

13 MR. BYRON WILLIAMS: So that wouldn't be
14 a surcharge, sir?

15 MR. JAMES CHRISTIE: No, it would not be.

16 MR. BYRON WILLIAMS: I wonder if you can
17 turn to Appendix C and in particular, the years -- at
18 page 2 of 4 to start with, which is the statement of
19 operations.

20 MR. JAMES CHRISTIE: Yes.

21 MR. BYRON WILLIAMS: And I want to direct
22 you to the -- Mr. Galenzoski told me this, column
23 February '07, and then go down to the line "income losses
24 before income taxes and extraordinary items." And that's
25 third from the bottom. Line --

1 MR. JAMES CHRISTIE: Yes.

2 MR. BYRON WILLIAMS: And that would show
3 as of February '07 for the -- that the -- would that show
4 that the '06/'07 year resulted in a loss of \$51 million,
5 sir?

6 MR. JAMES CHRISTIE: Yes, it would.

7 MR. BYRON WILLIAMS: And that information
8 would be available to the management of Manitoba Public
9 Insurance, shortly after the fiscal year end of '06/'07,
10 sir?

11 MR. JAMES CHRISTIE: Yes, it would.

12 MR. BYRON WILLIAMS: Now, if you turn to
13 page 4 of 4, which is titled, Minimum Capital Test; do
14 you have that sir?

15 MR. JAMES CHRISTIE: Yes.

16 MR. BYRON WILLIAMS: If we look at the
17 excess -- to the second last line, "excess capital
18 available over capital required", you'll see that as of
19 February '07, you were in a situation of minus 254.8 --
20 would that be million, sir?

21 MR. JAMES CHRISTIE: Yes, it would, \$254
22 million.

23 MR. BYRON WILLIAMS: And that's a
24 negative, so there's less -- there's less capital
25 available than you would want for your ratio?

1 MR. JAMES CHRISTIE: That would imply
2 that the capital required is in excess of the capital
3 available.

4 MR. BYRON WILLIAMS: And that's not a
5 good thing?

6 MR. JAMES CHRISTIE: That's correct.

7 MR. BYRON WILLIAMS: If we go down one
8 (1) more line you'll see that, in fact, the MCT ratio for
9 that year would be minus -- as of February 07, would be
10 minus 6.5 percent, is that right?

11 MR. JAMES CHRISTIE: Yes, it is.

12 MR. BYRON WILLIAMS: And that would be
13 well outside any target range that you would recommend to
14 this Board or to Manitoba Public Insurance, is that right
15 sir?

16 MR. JAMES CHRISTIE: Yes, it is.

17 MR. BYRON WILLIAMS: And I just want to
18 look at one (1) more year. So if you could go back to
19 the statement of operations for February '08; that would
20 be for the '07/'08 year, that's page 2 of 4.

21 Do you have that sir?

22 MR. JAMES CHRISTIE: Yes.

23 MR. BYRON WILLIAMS: And you see we're
24 looking at a \$91 million loss for the '07/'08 year, is
25 that right sir?

1 MR. JAMES CHRISTIE: Yes.

2 MR. BYRON WILLIAMS: And if we go to the
3 -- again back to page 4 of 4, the Minimum Capital Test,
4 you'll see, for the minimum capital test, you're at, the
5 second last line, you're at minus 323 million, is that
6 right, sir?

7 MR. JAMES CHRISTIE: That line, yes, is
8 it...

9 MR. BYRON WILLIAMS: And the ratio is
10 minus 21.3 percent, is that right, sir?

11 MR. JAMES CHRISTIE: Yes.

12 MR. BYRON WILLIAMS: Now, going back to -
13 - I -- I want to talk about the -- the rate application
14 for '08/'09.

15 The Board -- excuse me, the -- the Board
16 of Manitoba Public Insurance would have available to it,
17 certainly the -- the results of the fiscal year '06/'07',
18 is that right, sir?

19 MR. JAMES CHRISTIE: Yes, they would.

20 MR. BYRON WILLIAMS: And by August or
21 September probably of '07/'08 they would also have a
22 minimum capital test showing that they're at -- that at
23 the year end for '06/'07 they were at minus 6.5 percent,
24 is that right, sir?

25 MR. JAMES CHRISTIE: Yes, they are. They

1 would have -- they should have that long before August.

2 MR. BYRON WILLIAMS: So this is a
3 situation where you're coming off a tough year in
4 '06/'07. Your MCT is well beyond any target range that
5 you would recommend, being minus 6.5 percent, and your
6 assumption is that there would be no RSR surcharge or
7 special levy, is that right, sir?

8 MR. JAMES CHRISTIE: My assumption is
9 that there would be a 6 percent increase in rates at a
10 time when costs are going up by 3 percent per year. Now,
11 that 6 percent is to affect this year's increase and the
12 costs from the year before. I think it would take a very
13 strong political will to see that go up by much more than
14 6 percent in the -- at that point in time.

15 MR. BYRON WILLIAMS: So at a situation
16 where you're in the negative in terms of your MCT ratio
17 your assumption is that there's no RSR rebuilding?

18 MR. JAMES CHRISTIE: That's correct.

19 MR. BYRON WILLIAMS: Okay. Thank you,
20 Mr. Chairman, those are all my questions.

21 THE CHAIRPERSON: Thank you, Mr.
22 Williams.

23 Mr. Oakes...?

24 MR. RAYMOND OAKES: Thank you, Mr.
25 Chairman.

1 THE CHAIRPERSON: And you have a book of
2 documents to introduce?

3 MR. RAYMOND OAKES: I certainly do. As
4 the first order of business during the break I had
5 circulated a book of documents for reference purposes in
6 my cross-examination. I provided two (2) copies earlier
7 this morning to two (2) members or one (1) member of the
8 MPI executive with a hope that they could consume that
9 with a pizza over the lunch hour.

10 But recognizing the tight timelines, I
11 just wondered if My Learned Friend had any objection to
12 those materials being marked as the next CMMG exhibit?

13 THE CHAIRPERSON: Mr. McCulloch...?

14 MR. KEVIN MCCULLOCH: I wasn't one (1) of
15 the two (2) executive members that he gave the book to,
16 but that's okay. We can go ahead and mark it as an
17 exhibit.

18 THE CHAIRPERSON: Mr. Singh, what number
19 are we up to?

20

21 --- EXHIBIT NO. CMMG-4: Book of documents.

22

23 MR. RAYMOND OAKES: Thank you for that,
24 Mr. Chairman.

25

1 CROSS-EXAMINATION BY MR. RAYMOND OAKES:

2 MR. RAYMOND OAKES: Mr. Christie, unlike
3 My Learned Friend Mr. Williams I don't have any junkets
4 planned down to Las Vegas or anything so there'll be no
5 gambling questions, or -- or I won't try and get the
6 inside track on the actuarial science of rolling dice.

7 But I certainly want to follow up on
8 questions relative to the issue of rate shock. And I
9 heard your testimony before lunch today to say that
10 something in the order of twice the inflation rate would
11 approximate rate shock.

12 And I understood you later, under Mr.
13 Williams' artful cross-examination, to go beyond that a
14 little bit and say what you meant before lunch in your
15 testimony was that if there was a general rate increase
16 of some 6 percent, being double inflation at present,
17 that would constitute rate shock considering the fact
18 that there's other insured, other consumers, who are
19 likely getting their own particular rate increase of more
20 than 6 percent.

21 Is that a fair regurgitation of that
22 testimony?

23 MR. JAMES CHRISTIE: I think that's a
24 fair synopsis.

25 MR. RAYMOND OAKES: Thank you, Mr.

1 Christie. And are you aware, sir, that the application
2 for a general rate increase for motorcycles is some 8.4
3 percent this year in this year's GRA?

4 MR. JAMES CHRISTIE: No, I'm not aware of
5 the specific amount. I know that there was a --
6 anecdotally talking to MPI management that the increase
7 for motorcycles was more than the overall increase for
8 the general public.

9 MR. RAYMOND OAKES: But you wouldn't
10 argue with me, sir, that the Corporation has applied for
11 an 8.4 percent increase for motorcycles? There's no
12 information you have to the contrary?

13 MR. JAMES CHRISTIE: I --

14 MR. RAYMOND OAKES: You would accept that
15 if I told you?

16 MR. JAMES CHRISTIE: I have no evidence
17 one way or the other.

18 MR. RAYMOND OAKES: And in the
19 Corporation's application if it -- if you accept that
20 it's at 8.4 percent, you'd agree with me that there will
21 be many motorcyclists who will face more than the 8.4
22 percent applied for generally? For that major rate class
23 there will be examples that are higher and lower?

24 MR. JAMES CHRISTIE: I would presume
25 there will be some who pay much more than 8 percent.

1 MR. RAYMOND OAKES: And are you familiar,
2 sir, with the fact that the Corporation is also moving
3 with a -- forward with a rate line adjustment that would
4 also involve percentages increases associated with that,
5 many times that of the inflation rate?

6 MR. JAMES CHRISTIE: No, I'm not.

7 MR. RAYMOND OAKES: And we talked about
8 rate shock as being then, double the amount of inflation
9 on a general basis, and Mr. Williams came up with the
10 term for rate shock where -- or a rate that's many times
11 the rate of inflation. He talked about a magnified rate
12 shock. Some of my constituents might say rate rape.

13 But is there -- is there a term that
14 actuaries would use where it's many more times than
15 double the rate of inflation? Is there another term for
16 rate shock where it's several times that?

17 MR. JAMES CHRISTIE: We typically talk
18 about dislocation study -- analysis that identifies how
19 many policyholders are in particular bands in terms of
20 percentage change. So plus/minus 2 percent -- some
21 percentage plus or minus 4 -- or between 2 and 4 percent,
22 between 4 and 8 percent, and a table would be produced
23 showing the percentage of policyholders that are just --
24 that if the rate application is approved would see a
25 particular percentage change.

1 Sometimes those are expressed in dollar
2 terms rather than percentage terms, but that would be a
3 dislocation study.

4 MR. RAYMOND OAKES: So, in a situation
5 where, in Manitoba, motorcycles rates over the last
6 decade, the increase alone, has been over 124 percent,
7 there's no actuarial term that describes it other than
8 the term of rate shock which you're saying is more along
9 the 6 percent per annum.

10 MR. JAMES CHRISTIE: There are two (2) --
11 the actuarial term would be large or something like that.
12 The fact that motorcycle premium have increased
13 dramatically over the last decade is largely a result of
14 the no-fault system that was introduced in this Province.

15 I always colloquially refer to the fact
16 that motorcycles may be dead right, but they're dead
17 anyway. The fact is that under a no-fault system most
18 drive -- most groups of drivers pay for their own losses
19 and motorcyclists as a group tend to be injured much more
20 than others in an accident, and it doesn't really matter
21 whether they're at fault or not. Under the PIPP system
22 of costs those -- that group has a significant increase
23 in costs.

24 MR. RAYMOND OAKES: You're aware that the
25 Corporation has experience adjustment rules for its major

1 classes; a capping, as it were?

2 MR. JAMES CHRISTIE: Only in a broad
3 sense. I am not engaged by the Corporation to do
4 pricing, so I only am aware of it in a -- in a broad
5 sense of asking are the rates in aggregate -- adequate to
6 pay the losses so that I can do my business plans in the
7 DCAT.

8 I'm not concerned at the -- at least, at
9 the level of doing that, whether individual policyholders
10 have large increases or small increases.

11 MR. RAYMOND OAKES: But you would be
12 familiar with the concept, sir, and the reason that there
13 would be a capping in this particular application is as a
14 result of rate shock concerns?

15 MR. JAMES CHRISTIE: I believe that would
16 be a standard approach in a rate application to cap
17 increases for groups that are significantly hit by a rate
18 change.

19 Typically, I would expect there'd be some
20 plan to get those rates to adequate levels over a period
21 of time, whether that's two (2) years or ten (10) years.

22 In the case of Manitoba Public Insurance,
23 that isn't -- the concern there is that rates are
24 adequate in total, whereas in a private enterprise
25 environment where I typically review rates, the concern

1 is getting the rates right at each and every rating
2 category.

3 MR. RAYMOND OAKES: And if rate shock has
4 been defined by you at double inflation or about 6
5 percent, would it make sense to cap the experience
6 adjustment capping at say 10 percent, based on that?

7 MR. JAMES CHRISTIE: Practical capping
8 rules that I've seen in other jurisdictions in recent few
9 years have been about 15 percent.

10 MR. RAYMOND OAKES: Those are the
11 questions I had on rate shock. I wanted to discuss your
12 experience, you've given testimony this morning -- direct
13 testimony with Mr. McCulloch about your experience with
14 respect to regulatory capital.

15 Could you give us a very brief definition
16 or something about Basel 1 Accord?

17 MR. JAMES CHRISTIE: Basel 1, is not
18 something I practice in a lot because it really refers to
19 the -- it's a banking accord and not an insurance accord.
20 As such, I have limited knowledge of the Basel Accord --
21 rules.

22 MR. RAYMOND OAKES: Okay. I understood
23 that it was part of the formulation of the MCT?

24 MR. JAMES CHRISTIE: What the Basel Accord
25 tried to do is standardize capital requirements across

1 industries, and -- but also across countries.

2 The initial focus of that was the banking
3 industry, although typically regulators address all
4 financial institutions. So that would be life insurance
5 companies, P&C insurance companies, mutual funds and
6 banks.

7 MR. RAYMOND OAKES: And the question I
8 had asked was about the Basel 1 Accord. Are you familiar
9 at all with the Basel 2 Accord and the difference?

10 MR. JAMES CHRISTIE: No.

11 MR. RAYMOND OAKES: And with respect to
12 financial risk management are you a member of the global
13 association of professionals known as GARP?

14 MR. JAMES CHRISTIE: I am not.

15 MR. RAYMOND OAKES: And similarly then,
16 you don't have a financial risk manger designation?

17 MR. JAMES CHRISTIE: I do not.

18 MR. RAYMOND OAKES: And the CMMG
19 materials, if you would open that document sir, looking
20 at that global association of risk professionals which is
21 the first document in the CMMG binder at section 4.

22 This study guide would relate to
23 operational risk analysis, is that correct?

24 MR. JAMES CHRISTIE: That's what it's
25 titled; Operation Integrated Risk Management.

1 MR. RAYMOND OAKES: And would you be
2 fully conversant with these approaches?

3 MR. JAMES CHRISTIE: No, I'm not fully
4 conversant with these approaches.

5 MR. RAYMOND OAKES: And moving beyond
6 that study guide to the next document. And the top of
7 the document says, "The Professional Risk Managers
8 International Association."

9 Are you fully conversant with the
10 Professional Risk Managers International Association?

11 MR. JAMES CHRISTIE: I am not familiar
12 with the organization at all.

13 MR. RAYMOND OAKES: Okay. And so when we
14 look -- if you look at the Exam 3 and the Exam 4 which
15 are contained in the materials -- if you press on in that
16 binder, it says Exam 2, mathematical foundation of risk
17 managements; Exam 3 is risk management practices; Exam 4
18 is case studies and standards, governance, best practice
19 and ethics.

20 Would you be conversant with those
21 examinations?

22 MR. JAMES CHRISTIE: These are case
23 studies. I am familiar with some of these because they
24 are in the public domain. For instance, the debacle at
25 Orange County investing in futures, is a well known case

1 example of what not to do with public funds.

2 I don't know what is in the other case
3 studies here.

4 MR. RAYMOND OAKES: So your answer, you
5 would be familiar with some of the material there but not
6 fully conversant with all of it?

7 MR. JAMES CHRISTIE: That is correct.

8 MR. RAYMOND OAKES: Similarly, the
9 material discussed under Operational Risk in Exam 3,
10 would that be the same situation, sir?

11 MR. JAMES CHRISTIE: I don't know to what
12 level these -- this particular syllabus delves into
13 these. At a very broad level I am familiar with the
14 concepts. At an operating level dealing with these on a
15 day-to-day basis, no, I'm not familiar with it.

16 MR. RAYMOND OAKES: And you, yourself,
17 don't have a professional risk manager designation
18 awarded by that association PRMIA?

19 MR. JAMES CHRISTIE: I do not.

20 MR. RAYMOND OAKES: And at the first page
21 of that document, the PRMIA document, it shows that
22 that's sponsored at least in part by your employer; do
23 you see that, sir?

24 MR. JAMES CHRISTIE: Yes.

25 MR. RAYMOND OAKES: And also I want you

1 to confirm, sir, you're not an expert in value-at-risk as
2 described in your evidence earlier this morning?

3 MR. JAMES CHRISTIE: That is correct.

4 MR. RAYMOND OAKES: Moving to a
5 discussion of the MCT. As described in pre-filed
6 evidence, I understand, previously you were a member of
7 the OSFI committee that assisted in developing the MCT,
8 is that correct, sir?

9 MR. JAMES CHRISTIE: I -- not quite. I
10 am a member -- at the time I was a member. I am now
11 Chair of the OSFI Property Casualty Actuarial Advisory
12 Committee. One (1) of the issues that came across that
13 committee's agenda was the redesign of the MCT but I was
14 not a member of the group that actually designed the MCT.

15 What was -- a better descriptor was that
16 various versions of the MCT were designed and -- and they
17 were brought to that Committee for input along with a
18 number of other committees.

19 MR. RAYMOND OAKES: And just some
20 questions about that committee briefly. How many times
21 did the Committee meet?

22 MR. JAMES CHRISTIE: It meets twice a
23 year.

24 MR. RAYMOND OAKES: And who would the
25 members of that Committee be?

1 MR. JAMES CHRISTIE: They are -- there's
2 about ten (10) members. Broadly speaking, they are
3 senior actuaries from both corporate ranks and from
4 consulting ranks. There are two (2) or three (3)
5 representatives of the Federal regulator on the
6 Committee.

7 MR. RAYMOND OAKES: And would there be
8 any non-actuaries on that Committee?

9 MR. JAMES CHRISTIE: Not as voting
10 members. There are two (2) representatives from -- from
11 OSFI who are on the Committee as non-voting members.
12 It's an advisory committee, so even if we vote it doesn't
13 really have much impact.

14 MR. RAYMOND OAKES: Would there be anyone
15 representing the public insurance companies, either SA,
16 AQ, ICBC, SGI, or MPI?

17 MR. JAMES CHRISTIE: Not directly, in
18 that it is an advisory committee to the Federal Regulator
19 and since they don't regulate those entities there's no
20 reason to have someone from those entities represented.

21 I was a member -- I am a member. I do
22 some work for MPI and -- and at least am able to in some
23 sense to delineate what might be issues there. But it's
24 not -- from the perspective of that Committee it's not a
25 driving force to be represented by entities that aren't

1 regulated by OSFI.

2 MR. RAYMOND OAKES: And would there have
3 been anyone representing the public at large, such as the
4 Consumers' Association representative?

5 MR. JAMES CHRISTIE: No.

6 MR. RAYMOND OAKES: Would you know
7 whether Basel 1 was considered in the Committee's
8 deliberations?

9 MR. JAMES CHRISTIE: At least in passing
10 it was in the sense that one (1) of the items that was
11 discussed was changing regulatory environments. And so
12 someone from OSFI would have spoken to some extent about
13 how they perceive Basel 1 and -- impacting their
14 operations or their regulatory operations.

15 MR. RAYMOND OAKES: And I understand that
16 there's capital factors in the MCT calculation and we
17 have them in the OSFI guide. They're reproduced in the
18 CMMG booklet that was distributed earlier and pages 10
19 through 13 discuss the capital factors involved.

20 There's a 15 percent factor for common
21 shares; are you familiar with that, and do you know how
22 that was determined?

23 MR. JAMES CHRISTIE: There is a 15
24 percent factor for common shares and for some preferred
25 shares. The actual decision on the amount was a function

1 of the working group that prepared the MCT. Various
2 alternative numbers were thrown about; that was the
3 consensus of -- of the working group and the -- the
4 inputs from various groups like the one I was on as to
5 whether this was an appropriate measure.

6 MR. RAYMOND OAKES: So, in other words,
7 that would have been based on the judgment of that group
8 though?

9 MR. JAMES CHRISTIE: That is correct.

10 MR. RAYMOND OAKES: Were statistical
11 tests related to market conditions used; for example,
12 semi-variance to measure downside risk?

13 MR. JAMES CHRISTIE: Not to the best of
14 my knowledge.

15 MR. RAYMOND OAKES: And with respect to
16 the capital factor of 35 percent for deferred policy
17 acquisition costs, how would that be determined?

18 MR. JAMES CHRISTIE: Again, by consensus
19 of the working group, my belief is that the higher number
20 for deferred acquisition costs was largely due to the
21 fact that these are very soft, in quotation marks,
22 assets. They are -- the cost have been expended, but in
23 order to do a deferral on the actual accounting you show
24 them on your balance sheet as an asset.

25 If the company were to need to be

1 liquidated or to -- to get cash to pay something out
2 there's no value in a deferred policy acquisition
3 expense. There is some because certain parts of deferred
4 acquisition expenses are pre-paid premium taxes and there
5 would be some potential to recover those.

6 MR. RAYMOND OAKES: Would the short
7 answer be that with respect to the capital factor of 35
8 percent that's shown at page 12 there, that that was
9 determined based on the judgment of that group again?

10 MR. JAMES CHRISTIE: Yes. It would be.

11 MR. RAYMOND OAKES: And were any
12 statistical tests deployed with respect to that
13 determination?

14 MR. JAMES CHRISTIE: None that I'm aware
15 of. I can't say for sure.

16 MR. RAYMOND OAKES: With respect to the
17 margins on unearned premiums and unpaid claims shown on
18 page 18, can you tell me how the committee came up with
19 those?

20 MR. JAMES CHRISTIE: Page 18.

21

22 (BRIEF PAUSE)

23

24 MR. JAMES CHRISTIE: Roughly like this.

25 This may not be literally correct but it's reasonably

1 close. Prior to the advent of MCT there was a minimum
2 asset test which applied only to the -- despite its name,
3 applied only to the liability side of the balance sheet.

4 The factors that were in use for the
5 minimum asset test for claim liabilities were -- there
6 was a single factor for all claim liabilities. It was
7 felt that that was inappropriate, that there were some
8 lines of business with little risk and some with more.

9 These particular factors of 5, 10 and 15
10 percent were chosen so that in aggregate they produced
11 about the same result that the previous test did. That --
12 -- once that was done the determination was made to apply
13 a factor to unearned premiums. It was felt that unearned
14 premiums are not nearly as volatile and the single margin
15 roughly equal to the average of the three (3) claim
16 margins would be used.

17 Now -- that's roughly the genesis of those
18 numbers.

19 MR. RAYMOND OAKES: Okay. You've given
20 me the historical basis for that determination. Would
21 you agree with me that that, again, was a calculation
22 based on judgment?

23 MR. JAMES CHRISTIE: Yes.

24 MR. RAYMOND OAKES: Some questions about
25 the PFAD, the provision for adverse deviation. When the

1 MCT is calculated is the amount used for claims
2 liabilities inclusive of the PFAD?

3 MR. JAMES CHRISTIE: It is.

4 MR. RAYMOND OAKES: And so for the MCT,
5 and in the present Corporation's case, that would include
6 the 22 percent PFAD of 211,710,000 and I'm drawing that
7 number from an Interrogatory that's before this Board as
8 CMMG/MPI-2-11.

9 I realize you may not be conversant with
10 that, but is that something that could be confirmed by
11 you or --

12 MR. JAMES CHRISTIE: I have a copy of the
13 response. I would have to go back and confirm those
14 numbers, I don't -- I can't do that off the top of my
15 head.

16 MR. RAYMOND OAKES: I understand that sir
17 and CMMG 2-10 restates the PFAD of the 211,710,000.

18 MR. JAMES CHRISTIE: 2-10.

19

20 (BRIEF PAUSE)

21

22 MR. JAMES CHRISTIE: Again, I don't have
23 those numbers in front of me.

24 MR. RAYMOND OAKES: Can you tell us what
25 the components of the PFAD are?

1 MR. JAMES CHRISTIE: Yes, there are
2 broadly speaking -- well there are three (3) dimensions
3 to the PFAD. The first one (1) being a margin for
4 claims development, uncertainty in the estimates of the
5 margins. That can range from a low of 2 1/2 percent to a
6 maximum of 15 percent, would vary by line of business.

7 The second dimension is a margin on the
8 discount rate used. That margin can be from fifty (50)
9 to two hundred (200) basis points.

10 And the third margin would be for re-
11 insurance in the particular case of MPI, no margin for
12 re-insurance is applied as such because there is a
13 specific provision for re-insurance, but -- yeah.

14 MR. RAYMOND OAKES: So the three (3)
15 components then would be; claims, interest rate and re-
16 insurance, is that correct?

17 MR. JAMES CHRISTIE: Yes.

18 MR. RAYMOND OAKES: And would you be in a
19 position as a result of your study of the Corporation's
20 PFAD to break that out for us at all, tell us how much is
21 related to claims, how much is the interest portion, how
22 much is the re-insurance portion?

23 MR. KEVIN MCCULLOCH: Well, Mr. Oakes, I
24 think he just told you that the re-insurance portion for
25 MPI was nothing. So you can ask him about the other two

1 (2) components, if he's aware of them.

2 MR. JAMES CHRISTIE: I am aware of them.
3 It is my responsibility to set those PFADs as part of
4 being the appointed actuary for the organization. As to
5 the precise numeric amounts of them, I'd have to go back
6 and check the reports.

7 MR. RAYMOND OAKES: Would you be in a
8 position that you could ballpark, much as you did for Mr.
9 Saranchuk earlier today?

10 MR. KEVIN MCCULLOCH: I'm advised that
11 they're in evidence, Mr. Oakes, at AI-10. If you want to
12 check those and put them to Mr. Christie, it's fair game.

13

14 CONTINUED BY MR. RAYMOND OAKES:

15 MR. RAYMOND OAKES: I'll just ask some
16 general questions. What is the purpose of the re-
17 insurance PFAD? I recognize that you've indicated it's
18 zero (0), but --

19 MR. JAMES CHRISTIE: The purpose of the
20 re-insurance PFAD is that the primary company, in this
21 case, MPI has an obligation to pay the claims
22 irrespective of whether the re-insurers honour their
23 obligation.

24 One (1) of the -- within the Canadian
25 Institute of Actuary Standards of Practice is the

1 requirement to look at the re-insurance and assess
2 whether the use of re-insurance has increased or
3 decreased risk.

4 If it has increased risk, you're required
5 to put a provision for average deviation on. In some
6 cases it, in fact, doesn't decrease -- increase risk because
7 the re-insurer may be more financially sturdy than the
8 primary company.

9 So that is the one (1) margin where the
10 minimal margin is allowed to be zero (0).

11 MR. RAYMOND OAKES: I understand. Would
12 you agree with me then, based on what you just talked
13 about and evaluating the re-insurers financial strength
14 and the like; that when the margins are selected for the
15 various PFADs that they're based on judgment?

16 MR. JAMES CHRISTIE: They are based on
17 judgment within the standards of practice of the Canadian
18 Institute of Actuaries. These -- those standards
19 describe high margin situations and indicate what the
20 maximum amount is. They describe low margin situations
21 and describe what the minimum is. And it is up to the
22 practising actuary to assess where that particular
23 company for that particular line of business falls within
24 the range of low to high margin.

25 MR. RAYMOND OAKES: Thank you for that,

1 sir. Just a couple of questions about the MCT in
2 general. Does the SAAQ use the MCT?

3 MR. JAMES CHRISTIE: I do not know. I do
4 not believe so. I'm not even sure the SAAQ follows P&C
5 accounting practice or actuarial practice.

6 MR. RAYMOND OAKES: Are you aware of
7 whether they hold rate stabilization reserves at all?

8 MR. JAMES CHRISTIE: I am not aware.

9 MR. RAYMOND OAKES: Moving --

10 MR. JAMES CHRISTIE: I am aware that they
11 have -- they need a significant rate increase because
12 they are significantly underfunded and it is now a
13 political issue in Quebec.

14 MR. RAYMOND OAKES: Asking some questions
15 about the balance sheet and the operating statements, in
16 relatively simple terms is the balance sheet for MPI the
17 result of the profit and loss or income statements since
18 the start of the Corporation?

19 MR. JAMES CHRISTIE: I wouldn't
20 characterize it as that. The balance sheet is -- is the
21 cumulative result of -- of all the operations so far that
22 are still unextinguished. So for instance there is an
23 item on the balance sheet for unpaid claim liabilities.
24 It is an estimate of all the future unpaid claims
25 resulting from claims that have occurred up to the

1 balance sheet date.

2 It's in some sense a cumulative result of
3 all actions of the corporation.

4 MR. RAYMOND OAKES: I appreciate that
5 answer, sir, and again I'm asking in relatively simple
6 general terms, are changes in the balance sheet usually
7 the direct result of changes in profit and loss?

8 MR. JAMES CHRISTIE: No, the contrary.
9 Changes in the balance sheet drive profit and loss.

10 MR. RAYMOND OAKES: Okay. But given the
11 previous comments about the cumulative basis, are changes
12 not usually the reflection that there have been changes
13 in the profit and loss?

14 MR. JAMES CHRISTIE: No, the profit and
15 loss is determined as the final -- what's left over after
16 everything else. Where you start with is what is an
17 estimate of the unpaid claim liabilities or an estimate
18 of the value of the assets, those are added up.

19 Changes in those estimates from the
20 previous year get reflected in the income statement of
21 the company.

22 MR. RAYMOND OAKES: I'm aware of that,
23 sir, I was asking more the effect as a result of the
24 cumulative effect of the garnering of either profit or
25 loss over the year, but I'll move on.

1 If MPI had losses on its investment
2 portfolio this would flow from the profit and loss
3 statement usually through to the balance sheet?

4 MR. JAMES CHRISTIE: If MPI has losses on
5 its investment portfolio, those would be reflected in the
6 balance sheet. The change in the value of the assets
7 would be reflected in the income statement or profit and
8 loss statement; they would happen simultaneously.

9 MR. RAYMOND OAKES: And if a medical
10 breakthrough occurred that reduced, say, the impact of
11 spinal cord injuries and related claims incurred, that
12 would flow from the profit and loss statement ultimately
13 up to the balance sheet?

14 MR. JAMES CHRISTIE: I'm not sure I would
15 characterize it that way. If a medical breakthrough
16 occurred, if it was able to be applied to all existing
17 claims, if it -- if it was something that could be
18 applied irrespective of how ancient the injury was, that
19 would reduce claims estimates because you would
20 presumably have to pay less, although in many cases
21 medical breakthroughs actually increase costs rather than
22 decrease costs because you find a better treatment but
23 it's a more -- it's a more expensive treatment.

24 It's been my experience that medical
25 breakthroughs actually cost more for an insurance

1 company, not less.

2 But in any event, given that medical
3 change, a discovery was made that reduced the future
4 costs, those would be reflected in a reduction to the
5 balance sheet which in turn would be shown in the current
6 operating statement.

7 MR. RAYMOND OAKES: Thank you for that,
8 sir. I have some questions on the DCAT. When the DCAT
9 analysis was prepared was it based on a common modelling
10 tool that all actuaries use?

11 MR. JAMES CHRISTIE: It was based on a
12 common approach that all actuary -- or all Canadian
13 actuaries use. The particular model is the one that was
14 developed and used internally by my company. Other
15 company -- other consulting actuaries or actuaries at
16 insurance companies have similar but not identical
17 models.

18 MR. RAYMOND OAKES: So Ernst & Young have
19 their own tool for DCAT analysis?

20 MR. JAMES CHRISTIE: Yes.

21 MR. RAYMOND OAKES: And the results of
22 that DCAT analysis using Ernst & Young's tool, would it
23 be different than one developed using, say, Ekler's
24 (phonetic) model?

25 MR. JAMES CHRISTIE: I wouldn't think it

1 would be significantly different. The biggest driver
2 would not be the model itself but the assumptions going
3 into the model.

4 MR. RAYMOND OAKES: But the results could
5 be different based on the same assumptions?

6 MR. JAMES CHRISTIE: It shouldn't be very
7 -- it shouldn't be materially different using the same
8 assumptions.

9 MR. RAYMOND OAKES: So it would be a
10 question of degree, is what you're saying?

11 MR. JAMES CHRISTIE: I would think they
12 would be fairly close if the same assumptions were being
13 used.

14 MR. RAYMOND OAKES: Thinking about the
15 risk analysis, would the results be identical or
16 duplicable by two (2) different analysts who had the same
17 data?

18 MR. JAMES CHRISTIE: My understanding of
19 the risk analysis is it is, here is a particular formula,
20 apply it to the data and, therefore, barring errors, I
21 would expect everyone who uses this particular model on
22 the same set of data should get the same answer.

23 MR. RAYMOND OAKES: And you would have
24 taken courses based on research methods as a part of your
25 actuarial training; is that correct, sir?

1 MR. JAMES CHRISTIE: I am familiar with
2 research models, not necessarily by having taken courses.
3 Some of the training of actuaries is through self-study
4 that is ultimately tested but not necessarily through a
5 course -- a formal course.

6 MR. RAYMOND OAKES: As a result of that
7 study, sir, would you agree that duplicability of the
8 results by different researchers is an important part of
9 scientific evaluation?

10 MR. JAMES CHRISTIE: It is a standard
11 scientific approach. When you have a research paper
12 you're supposed to be able to publish your data and -- or
13 the process of getting the data and have others duplicate
14 it. Yes.

15 MR. RAYMOND OAKES: Thank you. I have
16 some questions regarding the IBNR. And when calculating
17 the IBNR is the process basically taking the costs
18 related to a particular policy year to date for a
19 particular coverage and forecasting the costs to when the
20 last claim on those policies is closed?

21 MR. JAMES CHRISTIE: It is a -- close.
22 It would typically be done by accident year rather than
23 policy year, and there's a subtle difference in the
24 definition. It also might very well be done for an
25 aggregation of accident years at the same time rather

1 than doing it for a single accident year and then doing
2 it again for another accident year.

3 MR. RAYMOND OAKES: Okay. So subject to
4 that clarification if we look at an example, basic weekly
5 indemnity claims for policies issued in 2005/'06 are
6 forecasted until the last weekly indemnity claim on those
7 policies would be closed?

8 MR. JAMES CHRISTIE: It would depend on
9 the time that that forecast was done because that
10 particular acc -- policy would have -- cover claims that
11 haven't yet happened at the time the first analysis is
12 done, because some of those policies would not have
13 expired.

14 We typically use an accident year approach
15 which looks at all the accidents that occur in a
16 particular twelve (12) month period rather than all the
17 accidents that occur on policies issued in that twelve
18 (12) month period.

19 MR. RAYMOND OAKES: And how far would
20 they go out? For a weekly indemnity how many years might
21 that involve?

22 MR. JAMES CHRISTIE: It's speculation at
23 this point because we haven't reached the end. It could
24 easily be forty (40) years.

25 MR. RAYMOND OAKES: And how about

1 personal care expenses, would that be about the same
2 duration?

3 MR. JAMES CHRISTIE: Roughly the same
4 duration.

5 MR. RAYMOND OAKES: And roughly about
6 what share of the total IBNR would those two (2)
7 coverages represent?

8 MR. JAMES CHRISTIE: They would represent
9 a major portion of the IBNR.

10 MR. RAYMOND OAKES: Half?

11 MR. JAMES CHRISTIE: I haven't got the
12 figures in front of me but I would expect at least that.

13 MR. RAYMOND OAKES: When you prepare
14 these analyses, do you restate prior year's losses to
15 current levels?

16 MR. JAMES CHRISTIE: Yes.

17 MR. RAYMOND OAKES: And do you adjust
18 prior year's losses to account for changes in re-
19 insurance terms and conditions?

20 MR. JAMES CHRISTIE: It depends. In some
21 cases we're doing gross analysis so there's no need to --
22 gross being before the application of reinsurance, so
23 there's no need to restate.

24 In other cases it may simply be looking at
25 the impact of -- of the re-insurance. In the case of

1 MPI, most significant amount of re-insurance relates to
2 catastrophe insurance and we simply remove the
3 catastrophe claim -- or the claims under the catastrophe
4 from the analysis and treat those as a separate set of
5 data to be analysed.

6 For the accident benefits coverage, we
7 look at the re-insurance changes but, we don't -- in
8 fact, in recent years we have not made an explicit
9 allowance for changes in the re-insurance.

10 MR. RAYMOND OAKES: Based on all those
11 examples of evaluations and estimates, would you agree
12 with me that in preparing the IBNR that judgment's
13 involved?

14 MR. JAMES CHRISTIE: Absolutely.

15 MR. RAYMOND OAKES: And with respect to
16 that judgment, would your judgment be necessarily exactly
17 the same as another actuary's?

18 MR. JAMES CHRISTIE: No, I would be very
19 surprised if it was identical.

20 MR. RAYMOND OAKES: When you're
21 performing an IBNR analysis when selecting, say, loss
22 development factors, is judgment used in that?

23 MR. JAMES CHRISTIE: Yes.

24 MR. RAYMOND OAKES: And would this be on
25 top of the other judgments used relating to judgment of

1 risk margins in calculating PFAD?

2 MR. JAMES CHRISTIE: Not directly. The
3 assessments about loss development factors would be used
4 to estimate the expected ultimate costs. The present
5 value of those would have a PFAD added to it. So only
6 indirectly would loss development factors be reflected in
7 PFADs.

8 MR. RAYMOND OAKES: How about the use of
9 judgment in risk margins?

10 MR. JAMES CHRISTIE: I presume by risk
11 margins, you mean provisions for average deviation and
12 there is certainly judgment in those because as I alluded
13 to earlier, the standards of practice describe high and
14 most margins and you as the actuary have to assess where
15 the Corporation is for that particular coverage, relative
16 -- in that spectrum from the low margin to high margin.

17 MR. RAYMOND OAKES: You'd indicated in
18 your previous testimony, I believe, that you've been
19 MPI's external actuary for ten (10) years, is that
20 correct sir?

21 MR. JAMES CHRISTIE: That is correct.

22 MR. RAYMOND OAKES: So that would take us
23 to 1996, in which year there was a major hail event in
24 Winnipeg. Were you MPI's actuary at that time, sir?

25 MR. JAMES CHRISTIE: I believe so.

1 MR. RAYMOND OAKES: And would you know
2 whether that was accommodated in your IBNR analysis?

3 MR. JAMES CHRISTIE: It was -- that was
4 actually a relatively minor issue, although it was a big
5 number, it was a relatively minor issue in terms of
6 estimating because the analysis was done as of February
7 28th, unless it was leap year, and the claim had happened
8 in, I'm guessing, August -- June was it? It was in June.

9 So by that point in time, a significant
10 amount of the claims had already been finalized and while
11 not all had been finalized most had been reported at
12 least. And it was, the issue with hail claims is that
13 there -- there -- for the individual concerned, there's
14 bumps and bashes on the car, but it's not a significant
15 issue in terms of estimating what it's going to cost to
16 fix that claim.

17 MR. RAYMOND OAKES: If you page past in
18 the materials where there was CMMG-2-11 dealing with the
19 PFAD; the next document is a -- it's actually a CAC/MSOS
20 Interrogatory 1-48, filed as part of the 2002 GRA.

21 Do you have that, sir?

22 MR. JAMES CHRISTIE: It's in this binder,
23 yes.

24 MR. RAYMOND OAKES: And the report is --
25 shows it's prepared by Kenneth Quintilian and R. Jason

1 Cook. Are they both actuaries, sir, to your knowledge?

2 MR. JAMES CHRISTIE: I know Ken
3 Quintilian is, Jason Cook at the time that this was done,
4 has appended the initials ACAS, which indicates that he
5 is partway through the qualification process, but not
6 completely.

7 MR. RAYMOND OAKES: Okay. And I
8 understood the Mr. Cook actually worked for MPI for a
9 period of time; are you aware of that, sir?

10 MR. JAMES CHRISTIE: No, I'm not aware of
11 it.

12 MR. RAYMOND OAKES: And you don't know
13 whether he currently became a fellow?

14 MR. JAMES CHRISTIE: I do not.

15 MR. RAYMOND OAKES: I understand that Mr.
16 Quintilian and Mr. Cook in this report used ten (10)
17 years of data as one (1) option in repairing and
18 preparing the report and that's at the bottom where it
19 says June the 7th.

20 MR. JAMES CHRISTIE: That's what the
21 letter says. I have no way of knowing whether they did
22 or they didn't.

23

24 (BRIEF PAUSE)

25

1 MR. RAYMOND OAKES: Okay. So if they
2 used ten (10) years of data that would have -- I'm sorry,
3 you can disregard that.

4 Is there any prohibition that you're aware
5 of for this Board or MPI to use additional data over and
6 above what's being used in the current risk analysis?

7 MR. JAMES CHRISTIE: I'm not aware of any
8 prohibition. I understand the -- the risk analysis is
9 something that has evolved over the years. I believe it
10 started off by saying we're going to deal with PIPP data
11 because the system has changed so much that it doesn't
12 make a lot of sense to go back before that, but that's
13 anecdotal. I'm not absolutely positive of that
14 statement.

15 MR. RAYMOND OAKES: In your opinion would
16 MPI have staff members who were sufficiently skilled to
17 have prepared a risk analysis using a longer time period,
18 say twenty (20) years?

19 MR. JAMES CHRISTIE: There is nothing
20 that would prohib -- make it impossible to do that. The
21 -- the issue is that whenever you go back over regime
22 change you have to make significant assumptions about how
23 the experience prior to the regime change would be
24 reflected in -- in the current environment.

25 MR. RAYMOND OAKES: Okay. Moving to a

1 different area, in the course of this I've been very
2 favoured to have read financial statements of an
3 insurance company and if we look at ICBC they talk about
4 the term:

5 "excess deficiency related to claims in
6 prior years and estimated unpaid
7 claims".

8 Are those terms that are used in the
9 actuarial community that you could explain?

10 MR. JAMES CHRISTIE: I can. I'm just
11 trying to find the reference in this particular report so
12 I can refer directly to it.

13 Is it the last page of the report, of
14 the...?

15 MR. RAYMOND OAKES: I believe that it is.

16 MR. JAMES CHRISTIE: Okay. Okay. Some
17 companies present their results in their financial
18 statements as current year claims and changes in
19 estimates of prior year claims; this appears to be the
20 case for ICBC.

21 In the particular page in front of me
22 that's showing the 2005 year they are showing \$1.6
23 billion of claims coming out of the current year and a
24 \$126 million charge to the current year for re-evaluation
25 of prior year estimates.

1 MR. RAYMOND OAKES: Recognizing that I'm
2 somewhat of a layman looking at the -- the financial
3 statements of an insurance company, would you agree that
4 an excess means that there's too much IBNR and it's being
5 released whereas a deficiency means that it's being
6 increased; is that a fair way to describe it?

7 MR. JAMES CHRISTIE: I this particular
8 instance the \$126 million is that there was insufficient
9 provision put out the year before and it is being charged
10 this year as they increase the provision.

11 MR. RAYMOND OAKES: So they would
12 increase the IBNR because of a deficiency, essentially?

13 MR. JAMES CHRISTIE: They would be saying
14 that with the passage of a year they're -- they're now
15 estimate of the costs of all prior years is \$126 million
16 higher than it was when they did the estimate last year;
17 that change in estimate flows through this year's income
18 statement.

19 MR. RAYMOND OAKES: So those excesses and
20 deficiencies affect the profit and loss statement?

21 MR. JAMES CHRISTIE: Yes. Any change in
22 the estimate of prior years, according to accounting
23 convention, is determined to be a change in estimate.
24 Changes in estimate flow through the current income
25 statement.

1 MR. RAYMOND OAKES: And so specifically
2 an excess would have the effect of increasing net income?

3 MR. JAMES CHRISTIE: If -- what do you
4 mean by "excess"?

5 MR. RAYMOND OAKES: Well, we -- just in
6 the context we talked about. The excess meaning there's
7 too much IBNR.

8 MR. JAMES CHRISTIE: Well, in this
9 particular case it appears there was insufficient IBNR
10 and that is -- therefore, a charge to -- when it's
11 increased it's a charge to this year's income. If the
12 reverse were to be the case, then the release of IBNR
13 would show up as a credit to this year's income.

14 MR. RAYMOND OAKES: I realize the example
15 talked about a deficiency, but would you agree with me
16 that an excess has the effect of increasing net income
17 and a deficiency would have the effect of decreasing net
18 income?

19 MR. JAMES CHRISTIE: No, the exact
20 opposite.

21 MR. RAYMOND OAKES: I accept that
22 correction then. In Saskatchewan is the basic program
23 called the Auto Fund?

24 MR. JAMES CHRISTIE: Yes, it is. I'm not
25 sure that's the official term but that's certainly the

1 colloquial description of it. I think it's actually
2 called the Saskatchewan Automobile Fund.

3 MR. RAYMOND OAKES: And I understand that
4 you were the consulting actuary for SGI who signed off on
5 those Auto Fund annual reports for 2001 and prior years?

6 MR. JAMES CHRISTIE: I signed off on them
7 for a five (5) year period, I believe, ending in 2001.

8 MR. RAYMOND OAKES: So, the SGI annual
9 report since 2000, and we have -- or since 1999, we have
10 the 2000 as the second inclusion in the CMMG materials,
11 if we observe the annual report, my observation was that
12 there's a pattern of excess and deficiencies similar to
13 what we talked about but they are titled Deficiencies and
14 Excesses Unpaid Claims Auto Fund?

15 MR. JAMES CHRISTIE: Where are you
16 picking this up? This is -- are you talking about this
17 typewritten page? I'm not sure where that title came
18 from.

19 MR. RAYMOND OAKES: Looking at the last
20 report in that, the annual report 2000 SGI.

21 MR. JAMES CHRISTIE: Yes.

22 MR. RAYMOND OAKES: If you look at the
23 table that's at the first -- it's the third page in on
24 that, it talks about -- the third one down is "deficiency
25 relating to prior year's estimated unpaid claims"?

1 MR. JAMES CHRISTIE: Yes. I see it.

2 MR. RAYMOND OAKES: And in 1999 they show
3 a deficiency of 2,285,000; that would have meant that
4 income decreased compared to the situation where there
5 was no deficiency; would that stand to reason?

6

7 (BRIEF PAUSE)

8

9 MR. JAMES CHRISTIE: This would indicate
10 that in 2000, when the 1999 and prior years were
11 revalued, there was a shortfall in the initial estimate -
12 - or the estimate made in 1999 of \$2.2 million. And that
13 would -- and that would have flown into income over a
14 number of years.

15 MR. RAYMOND OAKES: And would you --

16 MR. JAMES CHRISTIE: I'm just making sure
17 what this -- that was -- that would have been the change
18 in one (1) year, sorry, \$2.2 million.

19 MR. RAYMOND OAKES: Right. And you said
20 it flowed to the income statement. That would have meant
21 that income decreased compared to the situation where
22 there was no deficiency?

23 MR. JAMES CHRISTIE: That particular
24 circumstance would have meant that the 2000 financial
25 statements showed \$2.2 million less bottom line income

1 than if the original estimate had held true.

2

3

(BRIEF PAUSE)

4

5

MR. RAYMOND OAKES: And then if I could refer you to the SGI 2004 Annual Report and, again, it's called Auto Fund on -- but it's 2005, I'm sorry -- it's just after the MPI documents.

9

MR. JAMES CHRISTIE: Yes.

10

MR. RAYMOND OAKES: And if we go one (1), two (2), three (3) -- I'll go one (1), two (2), three (3), four (4), to the fifth page there and they talk about, down at the bottom, relating to prior years estimated unpaid claims and it's showing, I believe that would be in excess of that 64,074,000, is that correct?

16

MR. JAMES CHRISTIE: Yes, it is.

17

MR. RAYMOND OAKES: So the excess would have meant the net income was \$64,047,000 higher than if there had been no excess?

20

MR. JAMES CHRISTIE: 2004 income was \$64 million higher as a result of their re-evaluation.

22

MR. RAYMOND OAKES: We've just looked at some deficiencies of some 2.28 million in '99 and now we're looking at an excess of some 64 million.

25

What would you say would explain that

1 pattern of excesses from 2001 to 2004?

2 MR. JAMES CHRISTIE: Without -- I can
3 only speculate without having reviewed the reports. But,
4 my initial reaction would be that there was an undue
5 amount of conservatism in those estimates from 2001
6 through 2004; or at least through 2002 through 2004.

7 MR. RAYMOND OAKES: Or I guess it could
8 have been changes in claim payment patterns during that
9 period?

10 MR. JAMES CHRISTIE: Yeah, it is
11 certainly possible that the results that actually
12 materialized were not in line with what had been expected
13 from prior estimates.

14 MR. RAYMOND OAKES: And would the
15 application of payment patterns in determining
16 deficiencies in excess, would that role be as a result of
17 some actuarial judgment?

18 MR. JAMES CHRISTIE: I'm sorry, would
19 what be a result of actuarial judgment?

20 MR. RAYMOND OAKES: Would the application
21 of the payment patterns determining those deficiencies
22 and excesses, to the extent that they did, would that be,
23 in part, the result of actuarial judgment?

24 MR. JAMES CHRISTIE: Certainly that would
25 be part of the determination here.

1 MR. RAYMOND OAKES: And I note that you -
2 - the last year you signed off was 2001, is that correct?

3 MR. JAMES CHRISTIE: 2000.

4 MR. RAYMOND OAKES: 2000. So could it be
5 the factor that the actuaries changed, that would be one
6 (1) factor because different actuaries will have
7 different judgments?

8 MR. JAMES CHRISTIE: It's certainly
9 possible. Another significant driver was that in around
10 that time frame 2001, a new regulatory -- or not reg --
11 compensation system was being introduced in Saskatchewan,
12 bringing in something akin to PIPP.

13 MR. RAYMOND OAKES: Thank you for that.
14 Mr. Chairman, I've probably have got fifteen (15) minutes
15 on a topic, but I will leave it to your discretion
16 whether you want me back here bright and early at 9:00.

17 MR. KEVIN MCCULLOCH: I don't believe Mr.
18 Christie will be back here bright and early tomorrow at
19 9:00. He was planning on returning this evening.

20 THE CHAIRPERSON: I imagine, Mr. Oakes,
21 it would be best if you continued on but, before we go
22 there we might as well check.

23 Mr. Roberts, I don't see him here. Mr.
24 Dawson, do you have anything for Mr. Christie?

25 MR. ROBERT DAWSON: I literally would

1 take five (5) minutes and I can indicate that Mr. Roberts
2 had left earlier expecting that perhaps he would have
3 questions if the chance arose, but I don't think he'd be
4 upset if we walked away.

5 So, I'm not at all trying to influence how
6 the witness deals with this. But, I think Mr. Roberts
7 said that if the witness were still here tomorrow, he
8 would ask questions. But he knew leaving that he may
9 miss that change.

10 THE CHAIRPERSON: Is Ms. Riley here?

11 MS. PAMELA REILLY: Yes, Mr. Chairman, I
12 have no questions of this witness.

13 THE CHAIRPERSON: Okay. Mr. Mager or
14 sorry --

15 MS. JEANIE DALMAN: No, it's Ms. Dalman
16 and no CA does not have any questions. Thank you, Mr.
17 Chairman.

18 THE CHAIRPERSON: I don't see Mr. Sousa.
19 Professor Miller is not here, but his focus was on
20 environmental matters. I propose to carry on.

21 MR. RAYMOND OAKES: Certainly, Mr.
22 Chairman. Some questions dealing with --

23 THE CHAIRPERSON: Perhaps given that, I'm
24 just going back here again. Mr. Dawson, you say you have
25 a little bit?

1 MR. ROBERT DAWSON: I have at most five
2 (5) minutes and I'm not underestimating it, at most five
3 (5) minutes.

4 THE CHAIRPERSON: Okay. Then just carry
5 on then.

6 MR. RAYMOND OAKES: Thank you, Mr.
7 Chairman.

8 THE CHAIRPERSON: But I'm just recalling,
9 too, when we're finished that Mr. McCulloch's going to
10 have possible some follow-up points.

11 MR. KEVIN MCCULLOCH: Nothing that's so
12 far caused me to need any re-direct.

13 THE CHAIRPERSON: Okay. Well, let's just
14 take ten (10) minutes, we'll come back and we'll finish
15 it up properly. Thank you.

16

17 --- Upon recessing at 4:06 p.m.

18 --- Upon resuming at 4:20 p.m.

19

20 THE CHAIRPERSON: Okay, Mr. Oakes...?

21 MR. RAYMOND OAKES: Thank you, Mr.
22 Chairman. We can see the barn in the distance so -- and
23 the horse is headed there.

24

25 CONTINUED BY MR. RAYMOND OAKES:

1 MR. RAYMOND OAKES: Following up on some
2 questions that the Chair had asked about the differences
3 between Manitoba and SGI and I appreciate your testimony,
4 Mr. Christie, it indicated that you were a consulting
5 actuary for SGI at a particular period in time.

6 Can you tell me, were -- were the rates by
7 class for the Basic plan established on an actuarially
8 sound and statistically-driven basis in SGI?

9 MR. JAMES CHRISTIE: I had no involvement
10 with the pricing of product at SGI.

11 MR. RAYMOND OAKES: Okay. But from your
12 knowledge of the Corporation in coming up with -- and I
13 appreciate not the pricing but the actuarial basis for
14 the calculation of rates, would that have been based on
15 an actuarially sound and statistically-driven basis?

16 MR. JAMES CHRISTIE: I -- I have no idea
17 how their prices were set. That was not part of my
18 mandate and because we weren't doing DCATs at that point
19 in time I had no reason to dig into what -- whether their
20 pricing was adequate or inadequate.

21 MR. RAYMOND OAKES: And since then have
22 you informed yourself whether that's the basis for SGI?

23 MR. JAMES CHRISTIE: I have had very
24 limited dealings with SGI since 2000. I've done a few
25 consulting projects for them but I don't have any

1 knowledge of their day-to-day operations.

2 MR. RAYMOND OAKES: Perhaps -- I don't
3 know whether you can answer these then. Does SGI have a
4 number of other divisions or companies in addition to the
5 auto fund, for example SGI Canada, Coachman Insurance
6 Company of Prince Edward Island?

7 MR. JAMES CHRISTIE: To my knowledge they
8 have SGI Canada which sells general insurance and
9 supplemental auto insurance basically in the province of
10 Saskatchewan. I understand that through a subsidiary
11 company, SKZL (phonetic) I believe the initials are which
12 sells homeowners insurance in Manitoba and through SGI
13 Canada it owns two (2) other insurance companies;
14 Coachman it operates broadly speaking in Ontario and
15 ICPEI which operates in Prince Edward Island and New
16 Brunswick.

17 MR. RAYMOND OAKES: So then SGI operates
18 in other provinces with offices selling insurance in
19 those other provinces?

20 MR. JAMES CHRISTIE: They sell insurance
21 in those provinces. I'm not sure whether they have
22 offices in them. I believe they have a claims centre in
23 -- in at least two (2) of those provinces but whether
24 there's anything beyond that I'm not sure.

25 MR. RAYMOND OAKES: And they would

1 compete with private insurance companies in those other
2 provinces?

3 MR. JAMES CHRISTIE: Yes.

4 MR. RAYMOND OAKES: And so for those
5 firms they would need to assure solvency based on the MCT
6 in those other provinces?

7 MR. JAMES CHRISTIE: Certainly ICPEI and
8 Coachman have to satisfy capital requirements imposed by
9 the provincial or federal regulators.

10 MR. RAYMOND OAKES: And MPI doesn't have
11 offices in other provinces that sell insurance?

12 MR. JAMES CHRISTIE: No.

13 MR. RAYMOND OAKES: And do you now
14 whether SGI has applied to the regulator for Basic Auto
15 Fund for approval of the MCT test as it relates to rates?

16 MR. JAMES CHRISTIE: I don't know why
17 they would. The MCT test isn't a test or a measure to be
18 used for pricing product, it's designed to measure the
19 capital of a company.

20 MR. RAYMOND OAKES: And the MCT in BC was
21 implemented for use by IBC through order in council,
22 wasn't it?

23 MR. JAMES CHRISTIE: I don't know how --
24 why it was implemented.

25 MR. RAYMOND OAKES: Similarly, you're not

1 aware whether it was reviewed in any public forum?

2 MR. JAMES CHRISTIE: I'm not aware.

3 MR. RAYMOND OAKES: Are you aware whether
4 the only compulsory products in BC are third party
5 liability and accident benefits coverage?

6 MR. JAMES CHRISTIE: That is correct.
7 The only compulsory auto insurance coverages are third
8 party liability and accident benefits.

9 MR. RAYMOND OAKES: And so the coverage
10 for collision and comprehensive would be optional in BC?

11 MR. JAMES CHRISTIE: Yes, it would. And
12 my understanding of ICBC is that they have, somehow or
13 other, bifurcated their operations so they have the
14 mandatory coverages under one (1) half and the optional
15 coverages under another half.

16 MR. RAYMOND OAKES: And are you aware
17 whether they have many competitors in ICBC for that
18 coverage?

19 MR. JAMES CHRISTIE: There are at least
20 several competitors for their -- the optional coverages.
21 My understanding is that ICBC has roughly 85 percent of
22 the market but there are five (5) to ten (10) strong
23 competitors for the other 15 percent.

24 MR. RAYMOND OAKES: What is your
25 knowledge in terms of Manitoba and the share of premiums

1 written for Autopac extension and SRE?

2 MR. JAMES CHRISTIE: I'm not sure of the
3 precise percentages. But I would assume it's well north
4 of 90 percent.

5 MR. RAYMOND OAKES: That MPI has more
6 than 90 percent?

7 MR. JAMES CHRISTIE: Yes.

8 MR. RAYMOND OAKES: Just a few questions
9 about your community, the actuarial community. How many
10 fellows of the Casualty Actuary Society would there be in
11 Canada?

12 MR. JAMES CHRISTIE: In Canada roughly a
13 hundred and seventy-five (175).

14 MR. RAYMOND OAKES: And how many of those
15 work for private insurance companies?

16 MR. JAMES CHRISTIE: Roughly two-thirds.

17 MR. RAYMOND OAKES: And the rest, the
18 other third, would be mainly consultants?

19 MR. JAMES CHRISTIE: Mainly consultants,
20 there are a few that work for regulators. A few that
21 work in non-traditional -- at least, non-traditional
22 actuarial roles, CFOs, CEOs, work in investment banks or
23 somewhere like that.

24 MR. RAYMOND OAKES: And how many
25 consulting firms would there be?

1 MR. JAMES CHRISTIE: Probably ten (10).

2 MR. RAYMOND OAKES: I thank you,

3 Mr. Chairman. Those are all the questions I have of this
4 witness.

5 THE CHAIRPERSON: Thank you, Mr. Oakes.

6 Mr. Dawson...?

7 MR. ROBERT DAWSON: Thank you, Mr.

8 Chairman. I feel like the keen school student on the day
9 before classes are about to be let out for the summer. I
10 fear that people will either key my car or steal my lunch
11 money.

12

13 CROSS-EXAMINATION BY MR. ROBERT DAWSON:

14 MR. ROBERT DAWSON: Mr. Christie, just
15 one (1) topic that I want to cover off and it deals with
16 your reference to inter-generational inequality. And let
17 me understand to make sure that I understand what that
18 means.

19 You -- when you said that, it refers to a
20 clear benefit to current policyholders that will be borne
21 by future policyholders; is that what you meant by inter-
22 generational inequity?

23 MR. JAMES CHRISTIE: Yes. It is.

24 MR. ROBERT DAWSON: And an example of
25 that definition would be if, for example, we were to

1 ignore RSR requirements today, that may trigger the
2 requirement that future policyholders will have to pay
3 that price later on?

4 MR. JAMES CHRISTIE: Yes.

5 MR. ROBERT DAWSON: And it's your view
6 that that's a bad thing; is that right?

7 MR. JAMES CHRISTIE: It's my view that
8 that is a transfer of -- of cost from one generation to
9 another. I'm not particularly comfortable with inter-
10 generational inequities but they certainly exist in some
11 forms. For instance, the Canada Pension plan clearly had
12 a real benefit for the early pensioners; they got a full
13 pension with almost no funding. Whether that was right,
14 wrong or indifferent, that's a decision for the
15 politicians to make.

16 MR. ROBERT DAWSON: Putting aside the
17 political issue of CPP and concentrating upon the RSR at
18 MPI, and I believe that holds the record for the most
19 abbreviations in one (1) sentence today, I wonder, Mr.
20 Christie, whether it would be perhaps more accurate to
21 say that you would advise against that practice?

22 MR. JAMES CHRISTIE: I would, indeed,
23 advise against that practice.

24 MR. ROBERT DAWSON: Does inter-
25 generational inequality or inequity run both ways?

1 MR. JAMES CHRISTIE: Absolutely. If too
2 much is -- if, for instance, there was no RSR and next
3 year's policyholders were charged with a surcharge to
4 create the RSR and then it sat at some level for the
5 benefit of future policyholders; that would be inter-
6 generational in equity in the opposite direction.

7 MR. ROBERT DAWSON: And that too would
8 also be inadvisable in your view?

9 MR. JAMES CHRISTIE: Yes, it would.

10 MR. ROBERT DAWSON: Would you agree with
11 me that MPI's plan to institute an immobilizer fund and
12 to -- at the cost of current policyholders, is intended
13 to benefit future policyholders?

14 MR. JAMES CHRISTIE: Yes, I think I
15 would. I hadn't thought about it before, but yes.

16 MR. ROBERT DAWSON: I have no further
17 questions. Thank you, Mr. Chairman.

18 THE CHAIRPERSON: Thank you, Mr. Dawson.
19 Mr. Christie, just before you go and we lose your
20 knowledge base, just a very general question.

21 The actuarial association also has
22 standards of practice for other fields, as well, for
23 example, Worker's Compensation, do you not?

24 MR. JAMES CHRISTIE: Yes, there are
25 standards of practice for Worker's Compensation. It's

1 not actually called that. It's called some generic terms
2 that allows SAAQ to fall within it as well. But --

3 THE CHAIRPERSON: There's consistency
4 between the two (2) fields?

5 MR. JAMES CHRISTIE: Not as much as I
6 personally would like. About a decade ago the Canadian
7 Institute of Actuaries undertook an initiative to create
8 a consolidated standards of practice and the intent was
9 to bring all the standards to the same level.

10 The first stage of that was just getting
11 them all in a single document. And there is still some
12 movement to standardize the approaches from one (1) part
13 of actuarial practice to another.

14 THE CHAIRPERSON: This would explain, I
15 suppose, and I'm drawing on memory and undoubtedly
16 there's been changes in time, but some time ago the
17 general goal for WCB's were simply to become fully
18 funded.

19 MR. JAMES CHRISTIE: Yes, but that isn't
20 necessarily an actuarial function. I could tell you that
21 you're underfunded and that may still -- still use the
22 same standards of practice that I use for MPI.

23 The question then becomes, are you willing
24 to accept under-funding or are you not? And that is
25 really back to the purview of public policy, should

1 under-funding be allowed, or not, and if it's not, how do
2 you get out of under funding?

3 THE CHAIRPERSON: Well, I imagine the
4 practicality at the time, I think Ontario was \$11 billion
5 under water, so I guess getting to even was as
6 accomplishment.

7 But, I'll let it go. Mr. McCulloch, do
8 you have any follow-up questions for your witness?

9 MR. KEVIN MCCULLOCH: No, Mr. Chairman, I
10 don't.

11 THE CHAIRPERSON: Is there anyone I've
12 missed? I don't think I have. Therefore, thank you
13 again Mr. Christie, we appreciate your attendance.

14 MR. JAMES CHRISTIE: My pleasure.

15

16 (WITNESS STANDS DOWN)

17

18 THE CHAIRPERSON: And we'll see everyone
19 else tomorrow. And before everyone goes, just to give
20 everyone an idea of time because we've been talking to
21 each other.

22 We start -- first of all, we start at 9:00
23 tomorrow, which will give us a bit more time. Right now,
24 we're thinking that we could possibly be through, not to
25 rush anyone, but we could be done other than closing

1 argument by Friday at noon.

2 And then what we were thinking of was
3 closing argument possibly for next Tuesday to give people
4 a bit of time to reflect on what's been said and probably
5 the transcripts are out.

6 But, we'll leave it at that, and we'll
7 open it up for -- if there's any comments or discussions
8 on that, you can discuss it with Mr. Saranchuk.

9 Mr. Saranchuk, can you think of anything
10 else?

11 MR. WALTER SARANCHUK: Not at this
12 juncture, sir. I think that it can be said, however,
13 that we expect that CAC/MSOS's expert witnesses will be
14 first on board tomorrow morning for direct examination by
15 CAC/MSOS counsel.

16 And then cross-examination by MPI counsel.
17 And everyone else according to the list, with PUB counsel
18 to follow lastly.

19 And thereafter once we have had the
20 testimony of the two (2) CAC/MSOS experts, there will be
21 an opportunity for Mr. Dawson to complete his cross-
22 examination and then I'm not sure whether it will be a
23 question of Mr. Williams on behalf of CAC/MSOS proceeding
24 with his cross-examination to completion of his cross-
25 examination of the MPI Panel and also any questions by

1 his colleague Ms. Bowman.

2 But, there's also a question of
3 accommodating Ms. Riley on behalf of the Chiropractor's
4 Association and if she, as I understand it, is not to be
5 exceeding an hour, half an hour for her cross-examination
6 then she might follow Mr. Dawson, but that depends on
7 what Mr. Williams might have to say. But that's
8 generally the way we're looking at proceeding tomorrow.

9 THE CHAIRPERSON: Very good. I just
10 asked Mr. Singh and Mr. Gaudreau. I think the only one
11 we'd be concerned about losing track of the order of
12 things would be Mr. Sousa and Professor Miller. If
13 there's a way of sending them and e-mail and letting them
14 know the prospects. Other than that we stand adjourned.
15 Thank you.

16

17 --- Upon adjourning at 4:32 p.m.

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19 Certified Correct

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23 Wendy Warnock

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