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MANITOBA PUBLIC UTILITIES BOARD

Re: MANITOBA PUBLIC INSURANCE
2010 GENERAL RATE APPLICATION

Before Board Panel:

- Graham Lane - Board Chairman
- Eric Jorgensen - Board Member
- Len Evans - Board Member

HELD AT:

Public Utilities Board
400, 330 Portage Avenue
Winnipeg, Manitoba
October 6th, 2009

APPEARANCES

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1 --- Upon commencing at 9:03 a.m.

2

3 THE CHAIRPERSON: Okay. Good morning,
4 everyone. Hopefully we can dispense with the bells
5 today, but we'll see.

6 Mr. Saranchuk and Mr. Palmer, I believe
7 you were engaged in discussion when we broke off.

8

9 MPI PANEL RESUMED:

10 MARILYN MCLAREN, Resumed

11 DONALD PALMER, Resumed

12 OTTMAR KRAMER, Resumed

13

14 CONTINUED CROSS-EXAMINATION BY MR. WALTER SARANCHUK:

15 MR. WALTER SARANCHUK: Yes, we were, sir.
16 Just picking up where we left off, Mr. Palmer. We were
17 dealing with the potential for estimation error as one
18 (1) of the attributes for the three (3) approaches to
19 determination of the RSR target level.

20 Do you recall that, sir?

21 MR. DONALD PALMER: I do, yes.

22 MR. WALTER SARANCHUK: And of course this
23 is addressed in Interrogatory Number 28 in the Second
24 Round of the Public Utilities Board, and we were
25 reviewing that as part of the enclosure in Tab 29 in the

1 book of documents. And this is actually the second last
2 page of that enclosure.

3 And if you wouldn't mind, sir, could you
4 please as you were for the earlier attributes, review the
5 comparisons that are set forth in the Corporation's
6 response and then I'll have some questions regarding it.

7 MR. DONALD PALMER: And -- and again
8 starting with the potential for estimation error. The
9 risk analysis has the greatest potential for estimation
10 error because we're only looking at the risks in the
11 recent past, in the last fourteen (14) years. So to the
12 extent that there are adverse events that haven't
13 happened over that period of time, we would miss them and
14 hence have that large estimation error.

15 MCT would be an improvement over that but
16 again depending on the percentage of required capital
17 that you choose, there could be errors introduced at that
18 point. And DCAT, for this particular measure, is what we
19 would consider the best, because we take a look at all
20 the relative -- relevant risks and would therefore have
21 that as the lowest potential for estimation errors.

22 Transparency --

23 MR. WALTER SARANCHUK: Just before you go
24 on to that next one, sir, there's mention with reference
25 to the MCT about the selection of an appropriate

1 percentage level, and I was going to ask you in what
2 respect does the selection of a target MCT ratio a source
3 of estimation error?

4 MR. DONALD PALMER: In -- in terms of --
5 of error from the standpoint of choosing what the
6 possible variation could be from year to year activities.

7 MR. WALTER SARANCHUK: Now, isn't it a
8 fact that the DCAT, according at least to MPI anyway,
9 that DCAT has the least potential for estimation of
10 errors since it measures all identified risks faced by
11 MPI?

12 MR. DONALD PALMER: Yes.

13 MR. WALTER SARANCHUK: Now, isn't the
14 risk of making a poor choice for adverse scenario
15 plausibility level much like the risk cited for MCT?

16 MR. DONALD PALMER: No, I would consider
17 those quite different. With the -- choosing the -- the
18 adverse scenarios as I had mentioned yesterday, we do --
19 we did construct a team to ensure that we had all of the
20 relevant risks covered. So from that perspective that
21 would be quite different than choosing a capital
22 percentage.

23

24 (BRIEF PAUSE)

25

1 MR. WALTER SARANCHUK: So but really
2 isn't it the tolerance for the adverse scenario
3 plausibility level that is relevant, insofar as this
4 issue, and not the estimation for error?

5 MR. DONALD PALMER: To a -- to a point I
6 would agree with that. And again, the plausibility of
7 those adverse scenarios is -- is something that we have
8 taken very seriously within that committee approach that
9 we talked about. So there is -- and we talked about
10 subjectivity yesterday -- there is some subjectivity to
11 the probability of any of those plausible scenarios
12 occurring, but through both historical data and through
13 some more anecdotal data we have determined those -- all
14 those scenarios to be plausible.

15 MR. WALTER SARANCHUK: What about the
16 risk of error arising from modelling complex economic and
17 financial systems with simplified processes? Isn't that
18 really a simplification of reality?

19 MR. DONALD PALMER: I wouldn't call it a
20 simplification at all. Certainly, we're trying to model
21 possible future scenarios, absolutely. I don't think
22 that that necessarily is a simplification.

23 MR. WALTER SARANCHUK: And of course I'm
24 talking about if DCAT were used.

25 MR. DONALD PALMER: If DCAT were used.

1 But in terms of the -- the selection of the plausible
2 scenarios and all -- all the modelling in terms of all
3 the interrelationship of all the variables going into the
4 financial model, I -- I would call that far from simple.

5 MR. WALTER SARANCHUK: And in terms of
6 the answer that you just gave, could you expand on why
7 you take the position that you just have.

8 MR. DONALD PALMER: With the future
9 modelling -- and we talk about looking at the adver -- or
10 the effect of adverse events and -- and very much a
11 prospective exercise, but embedded in that certainly is
12 the knowledge of what has happened in the past, in terms
13 of the interrelationship of all the variables, the
14 possible ripple effects of all of the adverse scenarios,
15 the possible management action of all the -- of all the
16 scenarios.

17 So in terms of putting that altogether we
18 think that we have constructed absolutely the best
19 possible model into evaluation of the risks that are
20 faced by the Corporation.

21 MR. WALTER SARANCHUK: All right. Thank
22 you, sir.

23 MR. DONALD PALMER: Just adding to that,
24 really we think that the DCAT is really the only method
25 of the three (3) that really delves into all the complex

1 interrelationships amongst all the variables that the
2 Corporation is facing.

3 MR. WALTER SARANCHUK: Doesn't the
4 selection of a plausibility level for the DCAT adverse
5 scenario equate to deciding on one's tolerance for risk?

6 MR. DONALD PALMER: Yes, I certainly
7 would agree with that?

8 MR. WALTER SARANCHUK: So how is this
9 different from the selection of an MCT target ratio?

10

11 (BRIEF PAUSE)

12

13 MR. DONALD PALMER: For -- there's a
14 number of -- of things going on here. Firstly, we talk
15 about MCT and DCAT as being mutually exclusive; they're
16 not really. MCT is a measure at a point in time, as
17 opposed to DCAT which is a more dynamic process to -- to
18 model the effect of certain actions. And -- and you
19 could, and we have stated we will, measure what the MCT
20 ratio will be at future time after certain events occur.

21 We look at the -- the effect of certain
22 adverse scenarios and the plausibility of those certain
23 scenarios. That to me is a far different exercise than
24 picking a point in -- as an MCT ratio. Without really
25 measuring -- it's somewhat arbitrary. That's, as we

1 studied and -- and as the Board pointed out to us in the
2 last couple of rulings, we didn't really have a good
3 reason why 50 to 100 percent was the right number. We
4 didn't measure that to see if that was truly enough to
5 protect us from the risks that the Corporation is facing.

6 So, from that standpoint, I -- I look at
7 the plausibility of the ratios and the picking of
8 somewhat arbitrary MCT target as being completely
9 different.

10

11 (BRIEF PAUSE)

12

13 MR. WALTER SARANCHUK: Wasn't the
14 selection of the 50 percent to 100 percent target MCT
15 ration range a reflection of MPI's tolerance for risk?

16

17 (BRIEF PAUSE)

18

19 MS. MARILYN MCLAREN: Sure, we wouldn't
20 argue with that at all. But I think the point that we're
21 making with this Application and with this recommendation
22 to adopt the DCAT process, is a recognition that while
23 that somehow the Corporation put a stake in the ground
24 and said, Here's our tolerance for risk, 50 to 100
25 percent of MCT. What Mr. Palmer's saying is it was not

1 based on a robust consideration of all the different
2 complex adverse events that the Corporation could face,
3 and in some cases the interplay between a couple of
4 adverse scenarios.

5 So the underlying basis of a
6 recommendation to adopt a DCAT driven target of \$185
7 million is far more robust, detailed, substantive, than
8 the analysis and stake in the ground of a tolerance for
9 risk under a 50 to 100 percent of MCT. Far different and
10 far more robust and meaningful, in terms of the actual
11 risks that the Corporation faces with the basic
12 compulsory plan.

13 MR. WALTER SARANCHUK: Is that
14 essentially because of the factor of judgment that is
15 utilized?

16 MR. DONALD PALMER: Both of those would -
17 - would entail judgment, absolutely. In terms of looking
18 at that -- that judgment and the risks that are faced by
19 the Corporation, we look at the DCAT as really being the
20 better measure of facing -- going back to why we even
21 have an RSR in the first place, and that's to protect the
22 Corporation, or protect Manitoba motorists from rate
23 increases caused by those adverse scenarios.

24 So again, tying back to the purpose that
25 we're even -- we've got for the RSR, the DCAT, in our

1 estimation, is a far better measure.

2 MR. WALTER SARANCHUK: Thank you, sir.

3 MS. MARILYN MCLAREN: Mr. Saranchuk, just
4 one (1) further point on that. I think, you know, our
5 understanding of this landscape of MCT and DCAT and so
6 on, is that insurers calculate -- calculate an MCT and
7 use a DCAT process. More and more insurers are investing
8 a lot of effort into the scope and the quality of their
9 DCAT process, more so than a few years ago, and it drives
10 their business plans and assessment of risk and -- and
11 risk tolerance as you pointed out.

12 Maybe to a certain extent we have somehow
13 -- simply could be perceived that we somehow, you know,
14 eliminated a step in the process by going to a DCAT
15 rather than an MCT, but they're both very, very tightly
16 aligned. And I think too, as -- as Mr. Palmer said, we
17 would calculate an MCT and we would understand what that
18 ratio meant to us, but based on the substantive work done
19 in the DCAT process. The DCAT process is -- is what now
20 -- you know, we had our external actuary do it for years
21 and they would say, you know, The financial condition of
22 the Basic plan is unsatisfactory, and so on.

23 And we believe we have a process now, with
24 this Board's support, that would drive a satisfactory
25 financial condition for the Basic plan through the DCAT

1 process. And if at some point that translates to some
2 sort of MCT ratio score or target, you know, we certainly
3 wouldn't have any concerns with that, but what we are
4 strongly recommending to this Board is that the DCAT
5 process be relied on to truly understand the -- the
6 risks, the complexities of the risks faced by the Basic
7 compulsory program.

8 MR. WALTER SARANCHUK: Is the answer
9 perhaps a hybrid between a DCAT-like process and the MCT?

10 MS. MARILYN MCLAREN: DCAT-light? Did
11 you say DCAT-light?

12 MR. WALTER SARANCHUK: L-I-K-E.

13 MS. MARILYN MCLAREN: That's better. No,
14 we don't want DCAT-light.

15 Perhaps, perhaps, but I think the
16 meaningful thing for this Corporation, and -- and we
17 believe for this Board, is a very transparent robust
18 process of identifying and -- and weighting the risks
19 faced by the plan through a DCAT process. And if at some
20 point, you know, that -- that drives a target, based on
21 a, you know, tightly aligned but different methodology to
22 the MCT, we wouldn't be opposed to that.

23 But the heart of our position is that the
24 DCAT is the best opportunity we have to really truly
25 understand and -- and analyze and calculate the risks

1 that the Corporation faces, and is flexible and adaptable
2 to change and add and drop risks if -- if that's required
3 into the future.

4 MR. DONALD PALMER: Just adding to that,
5 in terms of the use of the -- the DCAT, and one (1) of
6 the outputs is a -- a measure of the financial condition
7 of a Corporation, and in the private industry the -- one
8 (1) of the measurements of a satisfactory financial
9 condition is that under the base scenario you'll always
10 meet the minimum MCT test set by the regulator.

11 So there again the MCT is a static measure
12 at a point in time, as opposed to the DCAT being a longer
13 term modelling exercise.

14

15 (BRIEF PAUSE)

16

17 MR. WALTER SARANCHUK: Mr. Palmer or Ms.
18 McLaren, is, not arguably the largest risk to MPI's RSR,
19 that it's a major benefit design change retroactively
20 applied as an event not measured by DCAT?

21 MR. DONALD PALMER: No, I -- I would not
22 agree with that. And in the measurement of the DCAT we
23 have reported on -- on many -- we have seven (7) adverse
24 scenarios that are reported within the DCAT. That's
25 certainly not the only adverse scenarios that we

1 considered. So we had a very long laundry list of -- of
2 adverse scenarios that included benefit increases,
3 included misestimation of policy liabilities.

4 And so in terms of -- of modelling those
5 or assessing a probability of those, it was difficult for
6 us to measure that they would be plausible. Because
7 certainly any of those coverage changes -- and -- and
8 it's not ours to make -- it's certainly the government
9 legislative decision to make those -- but certainly I
10 would think that all of those would be made within the
11 context of the finance -- the current financial position
12 of the Corporation. If we were mired in a huge
13 accumulated deficit, I have -- I find it difficult to
14 believe that the Government would increase benefits based
15 -- based on that.

16 So in terms of -- of an ongoing risk, no,
17 I -- I wouldn't characterize that as being the biggest
18 risk that the Corporation faces, with us having over \$2
19 billion of assets and -- and the market volatility that
20 we could be faced with, the interrelationship of equity
21 markets interest rates because we are discounting our
22 liabilities, and interest rates have a -- a huge effect
23 on us. I think the economic circumstances that the
24 Corporation is faced with is -- is for sure the -- the
25 biggest risk that we're faced -- faced with.

1 MR. WALTER SARANCHUK: Well, just for
2 example --

3 MS. MARILYN MCLAREN: Sorry, Mr.
4 Saranchuk, if I could. I support completely Mr. Palmer's
5 comments about what he would see as the biggest economic
6 risk for the Corporation. But maybe I'm a little bit
7 more cynical with respect to the comments about whether
8 there is a risk of governments making changes that will
9 hurt the financial strength of -- that's absolutely a
10 risk, of course it is. We can dream up any number of
11 things that could be done in the Legislature that have a
12 significant negative impact on the Basic program, sure we
13 could.

14 MR. WALTER SARANCHUK: The \$90 million
15 for the PIPP enhancement for one?

16 MS. MARILYN MCLAREN: Absolutely not, no.
17 I think there's evidence on the record, actually.
18 Throughout the Corporation's existence there is evidence
19 on the record to support Mr. Palm -- Palmer's perspective
20 that governments would make prudent financial decisions,
21 that \$90 million did not hurt the financial strength of
22 the Corporation. So I think that's the important point,
23 in terms of what has happened historically.

24 Might different governments in the future
25 do different things that would hurt the financial

1 condition? Absolutely they can. That -- that's, you
2 know, they -- they define this program in legislation.
3 They -- they can do that. But at what point?

4 It was sort of the same perspective we
5 took when I think it was the CAC asked about why -- you
6 know, why didn't we consider an adverse scenario of an
7 unexpected increase in the PIPP liabilities? You know --
8 I mean, to what extent? You know, do you say, Uh oh,
9 well, what would happen if it was a \$300 million
10 adjustment? Or what if the legislation changed and it --
11 and it hurt the financial pro -- stability to the tune of
12 six hundred (600)? What do you do? What kind of a
13 number do you pick?

14 It's highly subjective with no basis in
15 historical fact, and that's really why we did not
16 consider that an adverse scenario that should be
17 concluded -- included. Clearly we know it could happen.
18 We -- it has not happened historically, and to speculate
19 on the value, the dollar value of something that might
20 happen in the future, was so subjective as to be not --
21 not to be helpful.

22 MR. WALTER SARANCHUK: Doesn't it indeed
23 have a long-tail effect of some \$7 million per year?

24 MS. MARILYN MCLAREN: Absolutely. Which
25 translates to about a 1 percent equivalent revenue

1 requirement on the Basic plan, for sure.

2 MR. WALTER SARANCHUK: And that 1 percent
3 was not built into rates, was it?

4 MR. DONALD PALMER: It is now, as part of
5 the -- this Application. There are other savings that
6 we've built in, in -- into our forecasts, theft savings.
7 We've got some savings that we expect to realize with the
8 PIPP project.

9 So there's always, as we do our
10 forecasting exercise going forward, there's always pluses
11 and minuses, yes, that looked upon in isolation means
12 about an extra 1 percent. But that taken with all the
13 other factors and cost savings initiatives that we're
14 embarking upon the -- the net effect is -- are zero
15 percent rate application.

16 MR. WALTER SARANCHUK: Thank you, sir.
17 Perhaps we can now move onto the fourth attribute dealing
18 with transparency.

19

20 (BRIEF PAUSE)

21

22 MR. DONALD PALMER: Maybe I'll be shorter
23 with this one. They all are transparent. But in terms
24 of explaining why we need a certain level, we feel the
25 DCAT is the most transparent. In -- in all of our

1 calculations for the Basic Autopac rates and NRSR, the
2 Corporation is and always will be completely transparent
3 in any of these methods.

4 MR. WALTER SARANCHUK: How is the
5 detailed DCAT modelling assumptions -- or how are they
6 transparent?

7 MR. DONALD PALMER: We -- we have
8 documented them within our report, all of the -- the
9 adverse scenarios: Why we picked them, the ripple
10 effects that are -- that are in there. If we have missed
11 anything and -- and this was our -- our first shot at the
12 complete documentation of DCAT. There have been many
13 questions that have been asked about DCAT in our
14 Information Request process. We have answered all of
15 those questions.

16 So in terms of the completeness and
17 transparency, I think it's -- it's an open book.

18 MR. WALTER SARANCHUK: But the work put
19 forward into the DCAT cannot be reproduced, can it?

20 MR. DONALD PALMER: Could you rephrase
21 the question?

22 MR. WALTER SARANCHUK: Yes. I'm asking
23 you whether or not the work put forward by the
24 Corporation in the DCAT can be reproduced? In other
25 words, another actuary can't pick up the DCAT report and

1 reproduce the results without more explanation?

2 MR. DONALD PALMER: In terms of the
3 financial model that's underlying the DCAT, that in
4 itself is difficult to completely reproduce because there
5 are a number of assumptions underlying that. Just
6 reading the DCAT report would be difficult for sure to --
7 to come up with all the interrelationships, but the --
8 the effects are all explained fully.

9 With the -- the model being presented --
10 and -- and essentially it's the same financial model that
11 we have -- had presented in these hearings for a number
12 of years. It's just now the added benefit of being able
13 to do more detailed scenario analysis. So in terms of
14 reading the report and -- and being completely reproduced
15 by another actuary, if that other actuary had as the
16 starting point our financial model that we have built and
17 developed, then certainly he could -- he or she could
18 come up with the same results.

19 MR. WALTER SARANCHUK: And what about the
20 complexity of assessing the DCAT adverse scenario
21 plausibility level?

22

23

(BRIEF PAUSE)

24

25

MR. DONALD PALMER: We have -- had

1 justification for the plausibility level of each adverse
2 scenario. As with any actuarial report, any policy
3 liabilities report, the key is fully disclosing the
4 assumptions that underlying -- underlie that report. To
5 say that two (2) actuaries would necessarily have the
6 same judgment in -- in picking assumptions, would not
7 necessarily be -- be able to be completely recreated, I
8 don't think. Once those assumptions are established,
9 then you should be able to recreate the -- the results
10 that are produced and -- and I think we've done that.

11 MR. WALTER SARANCHUK: Thank you, sir.
12 Let's move on to the dependence on historical results.

13 MR. DONALD PALMER: In terms of the risk
14 analysis, that's a complete basis of -- of that -- that
15 analysis, is looking at -- at what has actually happened
16 without adjusting past history in any way to reflect
17 circum -- current circumstances. MCT is an as-at
18 measure. Of course history has gotten you to you -- to
19 the point that you're at, but it -- it is an as-at
20 measure at a certain point in time.

21 In terms of the DCAT, the history --
22 historical data has always been the basis of our
23 forecasts, no question. But that historical data is
24 adjusted to -- to meet current circumstances to reflect
25 current economic conditions, forecasted inflation rates

1 for instance.

2 We very much, and again as -- as a base --
3 a base case our -- our base business case for auto --
4 Basic Autopac, we have used historical data to -- to
5 project into the future.

6 So from that standpoint, absolutely the
7 DCAT looks at history. It looks at history in terms of
8 measuring what the interrelationships of all the
9 variables are, what the possible ripple affects would be.
10 So from that standpoint, historical data is used but the
11 key is that it's adjusted to meet not only the current
12 circumstances, but also the expected future circumstances
13 of the Corporation.

14 MR. WALTER SARANCHUK: Is it a fact, sir,
15 that the DCAT and MCT allow for measured risks, whether
16 experienced or not?

17 MR. DONALD PALMER: Absolutely.

18 MR. WALTER SARANCHUK: Let's move on to a
19 degree of conservatism, sir. And this has nothing to do
20 with the political climate.

21 MR. DONALD PALMER: I note that it is
22 Small 'C' Conservatism.

23 The level of conservatism is really
24 dependent on the assumptions that -- that you pick. For
25 the risk analysis really it looks at recent historical

1 experience. You could be more or less conservative in --
2 in the confidence interval that you decided to -- to
3 pick. We -- we don't think it's conservative enough,
4 because it doesn't adjust to current benefit levels or to
5 current inflation rates.

6 Again, when you look at our history of
7 fourteen (14) -- fourteen (14) years ago, and when we
8 look at the actual financial results that have comparison
9 of forecast versus actual, back in 1994 we had a -- a
10 total investment portfolio probably somewhere between
11 half a billion and a billion dollars. To -- to look at
12 the var -- at -- plus we had a completely investment
13 asset mix. Back then we were a hundred percent invested
14 in -- in fixed income securities.

15 So to -- to compare the results back then
16 with the results now, it's -- it's -- I don't know if
17 there's a -- the opposite of conservative. I don't know
18 if it's liberal or if it's just unconservative. But
19 there's really a real -- a real risk of underestimating
20 the possible risk when you look back and -- and apply any
21 sort of credibility to those results back in 1994 without
22 adjusting them.

23 In the MCT the calculation is -- is based
24 on the application of -- of risk factors to various
25 balance sheet items. The real overall conservatism would

1 be dependent on the target -- target percentage of
2 capital required, so you can sort of pick your -- your
3 conservatism that you would want to apply.

4 The DCAT, we don't believe is an overly
5 conservative estimate. We believe it to be a best
6 estimate of the effect of adverse scenarios that are in
7 that 95th to 99th percentile of risk. So protection from
8 a -- a one (1) in twenty (2) event we believe is
9 reasonable. Protection from a one (one) in a hundred
10 event we believe is reasonable.

11 MR. WALTER SARANCHUK: So in a nutshell,
12 in terms of conservatism, for the risk analysis that can
13 arise, conservatism can if the extreme events are of the
14 history used in the analysis.

15 Is that correct?

16 MR. DONALD PALMER: For -- for the --
17 sorry, for the risk analysis? It -- it could be, yes.

18 MR. WALTER SARANCHUK: And for MCT the
19 conservatism arises or at least depends on the target
20 ratios used?

21 MR. DONALD PALMER: Yes.

22 MR. WALTER SARANCHUK: And for DCAT it
23 depends on the adverse scenario plausibility levels?

24 MR. DONALD PALMER: Yes.

25 MR. WALTER SARANCHUK: Moving on to

1 stability over time, sir.

2 MR. DONALD PALMER: Don't have to say too
3 much about the risk analysis -- value-at-risk analysis
4 being stable when the results more than doubled because
5 of one (1) year's activity. So that's certainly not
6 stable over time.

7 I guess that was our biggest objection to
8 this risk analysis, that we didn't believe it to be
9 robust. Looking at the last fifteen (15) years have been
10 very good for the Corporation, from a financial
11 perspective. We've had some ups and downs, absolutely,
12 but overall it's -- it's been a -- a very good financial
13 run for the Corporation. That's no guarantee that that
14 good financial run would continue, as it did not last
15 year.

16 So that risk analysis value-at-risk
17 certainly does not -- did not pass the test of
18 robustness, and the -- the results really changed over --
19 because of a one (1) year -- one (1) year in history.

20 The minimum capital test, the components
21 of the capital test we would expect to remain fairly
22 stable and -- and gradually increase over time, again as
23 your investment portfolio increases as your liability
24 estimates increase.

25 The key risks faced by the Corporation

1 will continue to be the risks in the future. There may
2 be some changes evolving over time. Those changes we
3 would believe to be gradual. The standards of practice
4 could change over time. There are -- again, the
5 standards of practice is a living evolving document so
6 that could change.

7 But we -- so we would -- but we would
8 believe, overall, that there -- the DCAT would be fairly
9 stable just because the risks don't change dramatically
10 from year to year.

11 MR. WALTER SARANCHUK: So essentially can
12 you confirm that both approaches, that's MCT and DCAT,
13 would be stable to the extent the risks measured by each
14 do not change and the approach to measuring those risks
15 do not change?

16 MR. DONALD PALMER: I would agree with
17 that.

18 MR. WALTER SARANCHUK: Thank you, sir.
19 Moving onto the last attribute, that is the relevance to
20 current circumstances.

21 MR. DONALD PALMER: For the risk analysis
22 value-at-risk, we really believe that there is a bias
23 towards under estimation because it doesn't adjust to
24 current circumstances. And, in addition, those
25 historical results may not be a good reflection of what's

1 currently happening today or in the future. The MCT will
2 reflect current circumstances to the extent that these
3 circumstances have impacted relevant balance sheet items.
4 I'm quoting directly from Number 29 on that one. I don't
5 know that there's too much more to say.

6 The DCAT and the reason that we certainly
7 prefer -- maybe the -- the key point of our preference
8 for the DCAT, is that it is the most relevant to current
9 circumstances, to the current business plan, the
10 recognition of all the current risks that we're -- we're
11 currently looking at that we've looked at in the current
12 past and -- and that we will continue to look at as part
13 of our business plan.

14 MR. WALTER SARANCHUK: Would you say that
15 it's then more forward looking?

16 MR. DONALD PALMER: Absolutely.

17 MR. WALTER SARANCHUK: Now, perhaps
18 specifically we can deal with the documentation filed
19 relative to the risk analysis and value-at-risk approach,
20 in determining the RSR target level.

21 And this is dealt with in AI.18.3 as
22 amended, and this is at page 5. The documentation that
23 I'm referring is at the back of Tab 29, five (5) pages
24 from the back. And this of course is with reference to
25 the information provided in response to the Public

1 Utilities Board Information Request Number 64 in the
2 First Round.

3 The title at the top of page 5 of AI.18.3
4 is "Combined Operational and Investment Risk".

5 Do you have that, sir?

6 MR. DONALD PALMER: I have it.

7 MR. WALTER SARANCHUK: Thank you. Can
8 you confirm that Tables 4 and 5 show the RA/VaR results
9 combining operational investment risk at two (2)
10 confidence levels, with and without operating expenses,
11 assuming either perfect correlation or zero correlation
12 and showing current and 2007 GRA results?

13 MR. DONALD PALMER: Yes, I will confirm
14 that. These tables outline -- and we talk about a range
15 -- often a range is some confidence interval -- the risk
16 analysis doesn't really base it upon that. We have eight
17 (8) estimates of the requirement of eight (8) single
18 point estimates, and then the range is chosen from the
19 minimum of the -- those eight (8) estimates and the
20 maximum of those eight (8) estimates.

21 MR. WALTER SARANCHUK: And can you
22 confirm that there have been no methodological changes
23 since the last Board approved -- the risk VaR analysis?

24 MR. DONALD PALMER: We did it exactly the
25 same as we had done in 2007, yes.

1 MR. WALTER SARANCHUK: And just looking
2 at the Table 4 on page 5, can you confirm that the 2007
3 GRA implied RSR target range was about \$52 to \$79
4 million? This would actually be Tables 4 and 5.

5

6 (BRIEF PAUSE)

7

8 MR. DONALD PALMER: Fifty-two (52) to
9 seventy-nine (79), is that what you said?

10 MR. WALTER SARANCHUK: Yes, sir.

11 MR. DONALD PALMER: That's correct.

12 MR. WALTER SARANCHUK: And can you
13 confirm that the 2010 GRA implied RSR target range is
14 about 91 to 232 million before indexing to 2010/'11?

15 MR. DONALD PALMER: Yes.

16 MR. WALTER SARANCHUK: And can you
17 confirm that 2010 GRA implied RSR target range is about
18 97 to 246 million after indexing to 2010/'11?

19 MR. DONALD PALMER: Indexing by the
20 growth in gross written premium, yes.

21 MR. WALTER SARANCHUK: Now, it appears
22 that the operational risk component has grown by about 15
23 million since 2007.

24 What are the main sources of the growth,
25 sir?

1 MR. DONALD PALMER: It's mainly due to
2 the variability in loss costs over the last few year --
3 years.

4 MR. WALTER SARANCHUK: So would this
5 include the actuarial adjustments that have been applied
6 to the year-end financial positions?

7 MR. DONALD PALMER: Yes. We -- and that
8 was confirmed in PUB-1-64 Part C.

9 MR. WALTER SARANCHUK: Yes, thank you,
10 sir. Now, it appears that the investment risk component,
11 that's the investment risk component, has grown by some
12 \$65 to \$137 million.

13 And what are the main sources of that
14 growth, sir?

15 MR. DONALD PALMER: That would be the
16 huge volatility that we saw in investment markets last
17 year.

18 MR. WALTER SARANCHUK: Thank you. Now,
19 if we move over to the next page, this is four (4) pages
20 from the back of Tab 29, there is the response by the
21 Corporation to Interrogatory Number 27 of the Public
22 Utilities Board on the Second Round. And turning over to
23 page 2 and page 3 of that response, could you please
24 explain the information presented in the response to Part
25 A, which is on page 2. This is Part A of the question,

1 the information shown on page 2.

2

3

(BRIEF PAUSE)

4

5 MR. DONALD PALMER: This was a measure of
6 the -- the value-at-risk, taken at various discrete
7 points in time. Had we done the cal -- calculation
8 starting at year-end of '05/'06 and then repeating that
9 calculation on a semi-annual basis up till the end of --
10 of February '09 and then taking it five (5) months
11 further into July 31st of 2009, because that was the most
12 recent data we had available --

13 MR. WALTER SARANCHUK: With a 25 percent
14 equity weight?

15 MR. DONALD PALMER: That's correct. And
16 then measuring the investment risk at both a 95 percent
17 confidence limit and a 97 1/2 percent confidence limit,
18 this would be the amount of value that we would expect to
19 lose over a two and a half (2 1/2) year period.

20 For most of that time the value-at-risk
21 was zero until the end of February, after the volatility
22 of the investments that we saw last year, when that grew
23 to \$64.6 million at the 95 percent confidence limit, and
24 \$153 million at the 97 1/2 percent confidence limit, for
25 the end of July those numbers have decreased because we

1 have seen some stability in -- in equity markets to zero
2 at the 95 percent confidence limit, and \$115.3 million at
3 97 1/2 percent confidence.

4 MR. WALTER SARANCHUK: And of course the
5 Corporation does not have 25 percent equity?

6 MR. DONALD PALMER: We do not.

7 MR. WALTER SARANCHUK: Now...

8

9 (BRIEF PAUSE)

10

11 MR. DONALD PALMER: And -- and just to
12 confirm, that 25 percent was utilized because that was
13 the basis of the question.

14 MR. WALTER SARANCHUK: Now, comparing the
15 information in response to Part B of that Interrogatory,
16 sir, first of all what does Part B reflect and how does
17 it differ from what is shown in Part A? This is on page
18 3 versus page 2.

19 MR. DONALD PALMER: Yes, I have it. The
20 measurement is using -- using our actually equity weight
21 at each of those points in time, rather than the 25
22 percent target in -- that has been in our investment
23 policy statement.

24

25 (BRIEF PAUSE)

1 MR. WALTER SARANCHUK: Now, can you
2 comment on the significance of the difference between the
3 'A' and 'B' investment risk results?
4

5 (BRIEF PAUSE)
6

7 MR. DONALD PALMER: Because we are
8 currently our equity target there is less volatility
9 shown in -- with using our actual equity weight, as
10 opposed to the 25 percent equity weight. For -- at the
11 95 percent confident limit, the value-at-risk is zero for
12 all the points in time we measured. For the 97 1/2
13 percent confidence limit, we had \$52.2 million at
14 February 28th, of 2009, as opposed to 153 million for the
15 25 percent equity weight. At the end of July we were
16 \$51.7 for the actual, as opposed to a hundred and fifteen
17 point three (115.3) for the 25 percent.

18 MR. WALTER SARANCHUK: So Part B reflects
19 the reality of the situation from the Corporation's
20 standpoint?

21 MR. DONALD PALMER: Today, yes.
22

23 (BRIEF PAUSE)
24

25 MR. WALTER SARANCHUK: Can you comment,

1 sir, on the decline shown in the investment risk at the
2 97.5 percent confidence limit column in the table on page
3 2, compared to the decline in that column as shown on
4 page 3. That would be from February '09 to July '09.

5

6

(BRIEF PAUSE)

7

8 MR. DONALD PALMER: There would be an
9 effect of the -- a different equity weight, from one (1)
10 -- from one (1) point in time to another, as -- as that
11 has changed from February 28th to the end of July. So
12 that's the -- that's the biggest factor in this, rather
13 than -- if we had the same -- exactly the same equity
14 weights at that point in time, you'd see a similar
15 decrease as you have seen in Part A of that question.

16 MR. WALTER SARANCHUK: So essentially
17 equity is obviously a major source of risk?

18 MR. DONALD PALMER: Yes.

19 MR. WALTER SARANCHUK: Now, which of
20 these bases is consistent with the Board-approved Risk
21 Analysis/Value-at-Risk approach?

22 MR. DONALD PALMER: The 25 percent.

23 MR. WALTER SARANCHUK: But the risks
24 being faced by the Corporation at present are those in
25 'B' as opposed to 'A'.

1 Is that correct?

2 MR. DONALD PALMER: Right now with our
3 current equity risk, yes. We do have that target in our
4 investment policy statement, so we would be moving
5 towards that 25 percent.

6 MR. WALTER SARANCHUK: Any idea as to
7 when you're going to get to the 25 percent?

8

9 (BRIEF PAUSE)

10

11 MR. DONALD PALMER: We don't have a
12 target date specifically, depending on the markets, and
13 certainly this final weights of all our investments are
14 the decisions of -- final decision of the Department of
15 Finance.

16 So we don't have a -- I can't tell you
17 that by some given point in time that we will have
18 reached that equity target.

19 MR. WALTER SARANCHUK: And can you
20 confirm that the 'A' part of the response underlies the
21 information shown at Tables 4 and 5 on page 5 of AI.18.3
22 that we reviewed earlier?

23 MR. DONALD PALMER: Yes.

24

25 (BRIEF PAUSE)

1 MR. DONALD PALMER: And just let me add
2 that those equity rates really are dependent on the level
3 of the market. Since we have dropped in value of those
4 equities that percentage changed rather dramatically.

5 MR. WALTER SARANCHUK: So assuming the
6 normal investment market behaviour prevails going
7 forward, how many months will it take for the measure of
8 the investment risk at the 97.5 percent confidence limit
9 to return to zero?

10 MR. DONALD PALMER: Today I'm -- I'm not
11 sure what normal is. If we were given some specific
12 assumptions as to what normal is we could undertake to do
13 that calculation. It would take some time.

14 MR. WALTER SARANCHUK: In terms of long-
15 term averages?

16

17 (BRIEF PAUSE)

18

19 MR. DONALD PALMER: It's not something
20 that I can do today or probably even this week. We would
21 take an undertaking to at least investigate that
22 question, and probably early next -- next week either
23 have an answer for you or an explanation why we can't
24 have an answer for you.

25

1 --- UNDERTAKING NO. 2: MPI to indicate how many
2 months will it take for the
3 measure of the investment
4 risk at the 97.5 percent
5 confidence limit to return to
6 zero

7

8 CONTINUED BY MR. WALTER SARANCHUK:

9 MR. WALTER SARANCHUK: If you can't give
10 us an estimate of the time would you agree that the trend
11 is that eventually it will return to zero, assuming
12 normal behaviour?

13 MR. DONALD PALMER: Over some long period
14 of time it likely would return to zero. Markets do what
15 markets do and -- and we will see another drop at some
16 period of time. If I knew if it was six (6) months or
17 six (6) years, I probably wouldn't be sitting in -- in
18 this seat.

19 So to speculate that that would go to zero
20 with -- if there was no current or no real fluctuation,
21 unusual activity in the marketplace over some period of
22 time, I would agree that it would go to zero, yes. But
23 to -- to guarantee when or if that would even take place,
24 I can't do that.

25 MR. WALTER SARANCHUK: Does the

1 volatility over time in the VaR calculation that's
2 indicated raise concerns about its appropriateness for
3 setting RSR targets?

4 MR. DONALD PALMER: That volatility and
5 uncertainty, yes, I would agree with that.

6 MR. WALTER SARANCHUK: With reference to
7 the information shown at Tab 15 in the book of documents,
8 sir, very briefly, this is the Corporation's response to
9 the Information Request PUB/MPI Number 7 in the First
10 Round, on page 3, just looking at the outlook period.

11

12 (BRIEF PAUSE)

13

14 MR. WALTER SARANCHUK: And just looking
15 at the outlook period shown on page 3 for the corporate
16 investment portfolio -- this will be dealt with in depth
17 later -- but in terms of the equities, could you just
18 review the percentages shown there and comment as to the
19 amounts shown with reference to returned, or at least to
20 attaining a 25 percent equities level.

21

22 (BRIEF PAUSE)

23

24 MR. DONALD PALMER: For public equities
25 the target in the investment policy statement is 20

1 percent, not 25. We have included a 5 percent weighting
2 in private equities. We -- unsure when we're going to --
3 to start that so we didn't included that weighting in
4 this particular table.

5 Again, this is an assumption of what we
6 think is a likely scenario over the next period of time.
7 Of course, the equity weight is dependent on the level of
8 the markets as well, so if we add both the -- the equity
9 line, the venture capital line, which is also equities,
10 and the EAFE equities, we're...

11

12 (BRIEF PAUSE)

13

14 MR. DONALD PALMER: For the final year
15 it's just under 18 percent, we've calculated.

16 MR. WALTER SARANCHUK: So in terms of the
17 value-at-risk analysis, what did it measure? Canadian or
18 US equities?

19 MR. DONALD PALMER: All equities. We
20 used the actual equity weights that we have in the
21 portfolio.

22 MR. WALTER SARANCHUK: That was public
23 and private?

24 MR. DONALD PALMER: Yes, we have a very,
25 very small allocation in private equity currently.

1 MR. WALTER SARANCHUK: Thank you, sir.
2 Now, moving on to the MCT approach. This is dealt with
3 at Tab 12, at least dealt with in part at Tab 12, with
4 the filing by the Corporation of AI.18.4.

5 Now, what context was origin -- sorry?

6 MR. DONALD PALMER: Sorry, I -- I'm
7 sorry, Mr. Saranchuk, what was the reference?

8 MR. WALTER SARANCHUK: Tab 12 in the book
9 of documents, the last page of AI.18. This is AI.18.4.

10 MR. DONALD PALMER: I have it.

11 MR. WALTER SARANCHUK: Let me ask you
12 sir, what context was originally provided in support of
13 the Corporation's proposal to adopt the target RSR range
14 based on an MCT ratio of 50 percent to 100 percent? What
15 was the context?

16 For example, was there any analytical
17 support provided for it?

18 MR. DONALD PALMER: I would say it was
19 more anecdotal support than -- than analytical support.
20 We had the calculation of what those levels would be.
21 The fact that just the nature of the test, the
22 measurement of the required capital versus the available
23 capital, that capital required to ensure what we had
24 exactly sufficient capital that would have been the
25 requirement for the 100 percent.

1 In terms of the 50 percent range, that
2 would have been largely arbitrary at -- at the time. It
3 was really the hundred percent that we were focussed in
4 on. That was also the level that was adopted by both
5 ICBC and -- and SGI. That certainly was a factor in the
6 consideration, but detailed analytical support why it
7 should be 100 percent and not 110 percent or not 90, that
8 was -- was never done.

9 MS. MARILYN MCLAREN: And just further to
10 that, Mr. Saranchuk, the purpose, the context of
11 proposing the range, was really with -- to propose rules
12 for rebating and surcharging triggers. That's what the
13 range was really about.

14 And that's why it's an important point for
15 us to reiterate in these proceedings with recommending a
16 different target that does not have a range, is that we
17 are really strongly recommending moving from a rules-
18 based approach to when do we start surcharging and when
19 do we start rebating, to something that is more
20 contextual and -- and values-based with respect to an
21 understanding of the overall economic condition and the
22 prospects going forward, as opposed to a rules-based
23 approach.

24 Without the intention to propose rules for
25 rebating and surcharging, there would not have been the

1 same proposal of a range. And Mr. Palmer referenced SGI
2 and ICBC. They largely work with -- with a number as
3 well, an MCT score, as opposed to a range.

4 Certainly, you know -- and I think the
5 Board has pointed this out, quite -- unusual to have, you
6 know, such a broad range as the fifty (50) to a hundred
7 (100) drove (sic).

8 MR. WALTER SARANCHUK: Just looking at
9 this table, does accumulated other comprehensive income,
10 or the acronym AOCI, affect the calculation of the actual
11 basic MCT at a certain date?

12 MR. DONALD PALMER: Yes, it does.

13 MR. WALTER SARANCHUK: Now, with
14 reference to this document, sir, can you please review
15 the calculation of the MCT ratio, as at February 28,
16 2009, in particular, noting the impact of the AOCI level.

17 MR. DONALD PALMER: Our measure of our
18 MCT score at the end of 2009, because of that large AOCI
19 in line 4, that AOCI of negative \$92.3 million, and also
20 a loss on the available-for-sale debt securities of \$9.3
21 million total to a -- get us an MCT score of 7.26
22 percent.

23 MR. WALTER SARANCHUK: As compared to
24 70.59 percent the prior year?

25 MR. DONALD PALMER: Yes.

1 MR. WALTER SARANCHUK: Just for the
2 record, at a high level what is AOCI?

3 MR. DONALD PALMER: Accumulated Other
4 Comprehensive Income is the unrealized capital gain or
5 capital loss in your available-for-sale assets.

6 MR. WALTER SARANCHUK: And is the
7 Corporation inclined to agree that AOCI should be taken
8 into account in calculating RSR target levels or not?

9 MR. DONALD PALMER: In calculation of the
10 RSR targets, it's certainly part of the overall financial
11 strength of the Corporation.

12

13 (BRIEF PAUSE)

14

15 MR. DONALD PALMER: So -- so, yes, in
16 terms of the RSR and all the risks that are -- the
17 Corporation faces, that should be considered as one of
18 the risks to the Corporation. That's really part of the
19 financial strength.

20 MR. WALTER SARANCHUK: Does that also
21 apply to other comprehensive income or OCI, as for rate
22 setting purposes?

23 MR. DONALD PALMER: For...

24

25 (BRIEF PAUSE)

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MR. DONALD PALMER: Accumulated other comprehensive income versus other comprehensive income, it's two (2) different measures.

MR. WALTER SARANCHUK: You've given us a high level explanation of the accumulated, how about the other?

(BRIEF PAUSE)

MR. DONALD PALMER: The other comprehensive income is the change -- the change of that value in -- in a given year. So as you see it at this particular chart on lines 4 and 6, that other comprehensive income that was realized in the '08/'09 year was overall negative. So as a -- so I'm not sure what the question is.

I'm -- I'm not quite sure I understand the context of the question, because the two (2) concepts of AOCI and OCI aren't directly comparable.

(BRIEF PAUSE)

MR. WALTER SARANCHUK: Can you confirm, sir, that both SGI and ICBC utilize MCT ratios to define

1 the RSR target levels for basic insurance operations?

2 MR. DONALD PALMER: Yes.

3 MR. WALTER SARANCHUK: Can you give us
4 any idea of their respective targets?

5

6 (BRIEF PAUSE)

7

8 MR. DONALD PALMER: One's a hundred
9 percent and one's 125 percent. I'm not sure which one's
10 which.

11 We can double check and get back to you on
12 that.

13 MR. WALTER SARANCHUK: Thank you. And if
14 it is a range, could you please indicate that?

15 MR. DONALD PALMER: We'll find that out.

16

17 --- UNDERTAKING NO. 3: MPI to indicate the RSR
18 target levels, or range, for
19 basic insurance operations,
20 that both SGI and ICBC
21 utilize

22

23 CONTINUED BY MR. WALTER SARANCHUK:

24 MR. WALTER SARANCHUK: Thank you, sir.

25 Quickly moving onto the DCAT approach. This is shown at

1 AI.18.2 in Volume III, Part 3. And this is not a section
2 that was revised, so we have to turn unfortunately to
3 Volume III, Part 3.

4 And I'm looking into -- nineteen (19)
5 pages into that document you come up with the 2009 report
6 on Dynamic Capital Adequacy Testing, as at February 28,
7 2009. This follows page 18 of the original eighteen
8 point one (18.1) in AI.18.

9 MR. DONALD PALMER: I have it.

10

11 (BRIEF PAUSE)

12

13 MR. WALTER SARANCHUK: This is also dealt
14 with, sir, at Interrogatory Number 68, filed by the
15 Corporation in response to that question in the First
16 Round, that's a PUB Interrogatory. And that is at Tab
17 30.

18 And just with reference to the information
19 on Tab 30 on page 3, 4, and 5, again, at a very high
20 level can you compare the assumptions utilized in the
21 2008 DCAT and the 2009 DCAT, as I say, at a high level,
22 because the information is there to be read.

23

24 (BRIEF PAUSE)

25

1 MR. DONALD PALMER: You're talking
2 specifically about the assumptions underlying the adverse
3 scenarios?

4 MR. WALTER SARANCHUK: Yes, sir.

5 MR. DONALD PALMER: In the inflation
6 scenario, the 2008 DCAT which was completed by Jim
7 Christie of Ernst & Young, the inflation rates for
8 2008/'09 through '10/'11 were 8 percent, 9 percent, 10
9 percent, 7 and 3, as opposed to the current DCAT which we
10 had an increase in inflation of -- an increase in the
11 first year of 5.1 percent and then staying constant for
12 the outlook period. The rate increases that would follow
13 that for the 2008 report, was zero percent, 8 percent, 20
14 percent, 7 and 3. In the current DCAT, because the
15 inflation didn't go up as dramatically, the rate
16 increases assumed are zero percent, 3 percent, 6 percent
17 and 3 percent. The yield curve in -- in both cases
18 change by the assumed inflation increases.

19 We've added a couple of assumptions in the
20 current DCAT that the expected rate of return is assumed
21 to track directly with inflation, and the claims forecast
22 has been adjusted to track that inflation as well.

23 For the government and political action,
24 the last DCAT included a 6.4 percent increase in unpaid
25 claims and a 6.4 percent increase in claims. As a result

1 of that, for '08/'09 and all subsequent years we did not
2 explicitly test that assumption or report on that
3 assumption in the current DCAT.

4 MR. WALTER SARANCHUK: And could you just
5 explain that position.

6 MR. DONALD PALMER: Again, from a
7 perspective of -- of being unexpected and random, we
8 didn't know how to measure the -- the plausibility of
9 that scenario or the associated probability of that.

10 MR. WALTER SARANCHUK: Okay, sir, moving
11 on to claim frequency and severity, the loss ratio.

12 MR. DONALD PALMER: The former DCAT used
13 115 percent loss ratio for 80 -- '08/'09. For the
14 current, we assumed an increase in claims costs of \$79
15 million higher than forecast.

16 MR. WALTER SARANCHUK: And the rationale
17 there?

18 MR. DONALD PALMER: We had a -- a
19 simulation of claims in the confidence interval that we
20 would expect from a high level of claims.

21 MR. WALTER SARANCHUK: Moving on, sir,
22 investment.

23 MR. DONALD PALMER: For the deterioration
24 of asset values, DCAT 2008 assumed a drop in market value
25 of debt securities based on an increase of a hundred and

1 fifty (150) basis points in the out yield curve and a
2 decline of equities consistent with a 25 percent decline
3 in the TSE 300 index.

4 We had two (2) deterioration of asset
5 value scenarios in our adverse scenario list in the
6 current DCAT. One was that equity assets would decline
7 by 40 percent in 2010/'11 and remain at that level for
8 the forecast period. The second scenario included both a
9 equity decline of 20 percent for 2010/'11, and the
10 interest rates would remain low at the '09/'10 levels.

11 For the catastrophic event claim frequency
12 and severity, the last DCAT assumed \$125 million
13 hailstorm in 2008/'09, of which 119 million would be
14 based on Basic Autopac and that MPI's reinsurer with the
15 largest partition -- participation would default in 50
16 percent of the payments.

17 We ran two (2) hail scenarios in the
18 current DCAT. One (1) with a hailstorm of \$355 million
19 in 2010/'11, and with the ripple effects of how that
20 would impact future re-insurance premiums and claims
21 expenses. The second scenario we ran was that -- was a
22 much smaller hailstorm, a \$55 million combined with a
23 decline in equity value.

24 And the last scenario, based on interest
25 rate decreases, the -- the 2008 DCAT included a -- a

1 shift of three hundred (300) basis points in the yield
2 curve in 2008/'09 and a return to normal after that. And
3 for the current scenarios, the assumption was that
4 interest rates for 2010/'11, '11/'12, would remain at the
5 same levels that we've currently got in '09/'10, that's
6 basically the low interest rate environment we're
7 currently faced with.

8 MR. WALTER SARANCHUK: All right. Then
9 just before proceeding on to the different adverse
10 scenarios, which I assume will be done after the break,
11 let me just ask you a couple questions reference to the
12 commentary by the Corporation on page 13 of AI.18.2.
13 This is again in Volume III, Part 3.

14 Just again, very briefly, could you
15 comment and -- or just summarize the definition of a
16 satisfactory future financial condition as shown in this
17 report?

18 MR. DONALD PALMER: Excuse me, Mr.
19 Saranchuk, what was the reference again?

20 MR. WALTER SARANCHUK: AI.18.2, page 13.

21

22 (BRIEF PAUSE)

23

24 MR. DONALD PALMER: And I'll just read in
25 the first paragraph under section 3.2.

1 "The insurer's financial condition is
2 satisfactory if throughout the forecast
3 period it is able to meet all its
4 future obligations under the base
5 scenario and all plausible adverse
6 scenarios, and under the base scenario
7 it meets the minimum regulatory capital
8 requirement, and insurer is able to
9 meet all its future obligations, as
10 long as its assets are greater than its
11 liabilities."

12 MR. WALTER SARANCHUK: So is that the
13 definition from the Canadian Institute of Actuaries, the
14 standard of practice?

15 MR. DONALD PALMER: Yes, it is.

16 MR. WALTER SARANCHUK: Now, how does the
17 CIA standard of practice define, quote "meet all future
18 obligations," end of quote?

19

20 (BRIEF PAUSE)

21

22 MR. WALTER SARANCHUK: And while you're
23 looking up that information, for Basic what makes up the
24 difference between assets and liabilities? Is it the RSR
25 and the AOCI?

1 MR. DONALD PALMER: Yes.

2 MR. WALTER SARANCHUK: And how does the
3 report's test of meeting all future obligations differ
4 from the CIA's test?

5

6 (BRIEF PAUSE)

7

8 MR. WALTER SARANCHUK: Is it when the RSR
9 goes negative, then the AOCI is excluded?

10

11 (BRIEF PAUSE)

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13 MR. DONALD PALMER: In the standard of
14 practice, specifically, it doesn't define, at least the
15 clause that I'm currently looking at, what meeting all
16 future obligations is, so the assumption that we made was
17 that assets exceed or -- assets exceed liabilities.

18 MR. WALTER SARANCHUK: How does the
19 report's test of meeting all future obligations differ
20 from CIA's test?

21 MR. DONALD PALMER: I don't think it does
22 at -- at this point in time. I'll double-check that at
23 the break.

24

25 (BRIEF PAUSE)

1 MR. WALTER SARANCHUK: Are you testing
2 that assets -- or I'm sorry, that the assets fall below
3 liabilities or are you testing that the level falls below
4 the RSR?

5 MR. DONALD PALMER: We are testing that
6 the RSR goes to a negative position.

7 MR. WALTER SARANCHUK: Now, is that the
8 same as testing as to whether assets are less than
9 liabilities?

10

11 (BRIEF PAUSE)

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13 MR. DONALD PALMER: If I may ask the
14 Board's indulgence, I'd like to think about that over the
15 break.

16 MR. WALTER SARANCHUK: Okay, then,
17 perhaps this is an opportune time to have a break, Mr.
18 Chairman.

19 THE CHAIRPERSON: Sounds like it is.

20 MS. MARILYN MCLAREN: Mr. Chairman, if we
21 can I had a quick look at the ICBC and SGI web sites.
22 From their '08 annual reports, the Insurance Corporation
23 of British Columbia target for the retained earnings for
24 their Basic compulsory program is a -- is a minimum of a
25 hundred percent. There's not a range specified but they

1 are required to have a minimum of a hundred percent MCT
2 as their RSR target. And SGI, the Auto Fund, the
3 compulsory program does have a range. It is expected to
4 have between a hundred and 125 percent of MCT.

5 MR. WALTER SARANCHUK: Thank you.

6

7 --- Upon recessing at 10:35 a.m.

8 --- Upon resuming at 10:58 a.m.

9

10 THE CHAIRPERSON: Okay. Welcome back.

11

12 CONTINUED BY MR. WALTER SARANCHUK:

13 MR. WALTER SARANCHUK: Mr. Palmer, you've
14 got the floor.

15 MR. DONALD PALMER: The question was:
16 What does it mean, regarding if assets are greater than
17 liabilities for a sort of a -- within the context of the
18 educational note that would be at market value. For our
19 measurement of retained earnings it would be realized
20 assets over liabilities. So there is a slight difference
21 between what we measure as a retained earnings being
22 realized as opposed to equity which would include the
23 unrealized gains and losses.

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25 (BRIEF PAUSE)

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MR. WALTER SARANCHUK: So with reference to the information in Tab 12 with the AOCI shown in the order of \$92 million -- actually a hundred and one (101) when you total of the two (2) figures -- is that what you are including in your description as a slight difference?

MR. DONALD PALMER: If -- if I used the term "slight difference," I misspoke.

MR. WALTER SARANCHUK: How would you describe it?

MR. DONALD PALMER: It's a big difference. Our -- our RSR is on a realized basis, not -- not including the AOCI. So -- and -- and put clarity on that -- on that point, as at the end of February of 2009, we had a large RSR balance but a very large negative AOCI, so our equity in the Corporation was much slower than the RSR level that we reported.

MR. WALTER SARANCHUK: So why is it that you're making this distinction between -- with AOCI and without?

MR. DONALD PALMER: The RSR has been defined within the Corporation before AOCI.

MR. WALTER SARANCHUK: What range of adverse scenario plausibility levels are used for a DCAT carried out in accordance with the CIA standard of

1 practice?

2 MR. DONALD PALMER: 95 to 99 percent.

3 MR. WALTER SARANCHUK: And why is this
4 level of plausibility appropriate for the purposes of
5 setting a target level of RSR?

6 MR. DONALD PALMER: We certainly want to
7 protect ourselves from those unexpected events. We
8 think, in terms of the 95 percent that's protecting
9 ourselves from a one (1) in twenty (20) event, as opposed
10 -- and a ninety-nine (99) is a one (1) in a hundred year
11 event, that certainly we would look at measuring that
12 definition of unexpected.

13 We're here for the long term and we really
14 want to have the Corporation strong in -- in a one (1) in
15 twenty (20) event or a one (1) in a hundred year event.

16 So that's why we -- we picked those
17 particular confidence intervals as being appropriate for
18 the DCAT.

19 MR. WALTER SARANCHUK: Are you -- oh,
20 sorry.

21

22 (BRIEF PAUSE)

23

24 MR. WALTER SARANCHUK: You said as being
25 appropriate for DCAT, you meant for setting the RSR

1 level?

2 MR. DONALD PALMER: Yes.

3 MR. WALTER SARANCHUK: Are you aware that
4 ICBC uses a DCAT-like approach which incorporates the
5 adverse scenarios with an estimated one (1) in ten (10)
6 year event, that's the 90th percentile?

7 MR. DONALD PALMER: I'm aware of that.

8 MR. WALTER SARANCHUK: Can you comment on
9 that, as in comparison to your approach.

10 MR. DONALD PALMER: I don't know what
11 their purpose of the RSR is, the stated purpose within
12 the context of ICBC.

13 MR. WALTER SARANCHUK: Do you have any
14 dialogue with them from time to time, or did you have
15 any, relative to the MPI approach?

16 MR. DONALD PALMER: I have dialogued from
17 time to time with ICBC. I did not have dialogue
18 specifically on their DCAT and their one (1) in ten (10)
19 -- ten (10) year selection.

20 And just going back to the -- our purpose
21 of the RSR and the unexpected events arising from non-
22 recurring events or factors, is that a one (1) in ten
23 (10) year event, does that define a one (1) in twenty
24 (20) or a one (1) in a hundred year event? Unexpected
25 and non-recurring, I would suggest for the context of our

1 RSR is probably more than one (1) in ten (10).

2 So the one (1) in twenty (20) and -- or
3 one (1) in a hundred is certainly more reasonable within
4 the context of the purpose of the RSR.

5

6 (BRIEF PAUSE)

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8 MR. WALTER SARANCHUK: I take it then you
9 agree that it would be difficult to reach a consensus?

10 MR. DONALD PALMER: There could be many
11 opinions in terms of what that plausibility should be, I
12 would agree with that. In terms of the difficulty in
13 consensus, I guess that depends on the -- the parties
14 trying to reach the consensus within the management group
15 and with the Board of Directors of the Corporation, that
16 one (1) in twenty (20) or one (1) in a hundred event
17 range that we talked about as being a plausible adverse
18 scenario, is -- is what was selected and what was agreed
19 upon.

20 And so there may be different opinions on
21 that. We think it's reasonable under the context of the
22 stated purposes of the RSR.

23 MR. WALTER SARANCHUK: Given a situation
24 involving an adverse scenario itself, doesn't the
25 judgment involved in the assumptions to be utilized to

1 the extent that adverse scenario will come to fruition?
2 Isn't that in itself a situation which makes it difficult
3 for the consensus to be reached?

4 MR. DONALD PALMER: Again, whether -- the
5 difficulty of consensus depends on the judgment of the
6 parties that -- that are involved. To come to a -- a
7 point as -- as to the definition of those adverse
8 scenarios, whether they're one (1) in a hundred, whether
9 it's one (1) in ten (10), one (1) in twenty (20),
10 whatever we should be testing, it's certain -- certainly
11 can be the source of much debate, I will absolutely grant
12 you that.

13 And we have put forward our adverse
14 scenarios that were determined by the management of the
15 Corporation. The people in the room that I'd talked
16 about in that DCAT committee who are most familiar with
17 the operations of the Corporation, with the risks of the
18 Corporation, that deal with those operations and the
19 risks every day, certainly, that's the people that I
20 would rely on -- upon to best determine the adverse
21 scenarios and -- the plausible adverse scenarios that the
22 Corporation is facing.

23 MR. WALTER SARANCHUK: Thank you, sir.
24 Now, perhaps we can proceed to deal in some depth with
25 the adverse scenarios. And just as a preliminary matter

1 to be addressed prior to that, I would ask you to turn to
2 Section AI.18, Point 2, in the Volume III, Part 3, and
3 this is page 3, where there's reference to the base
4 scenario, which I believe is the benchmark basically for
5 the whole process of the comparison of the adverse
6 scenarios.

7 And just at a high level, looking at page
8 3, if you have that, sir, with the reference to the base
9 scenario, and then turning over to page 4, could you
10 explain the concept and the calculation for this so-
11 called bottom line, if you will? How did you get to the
12 base scenario?

13 MR. DONALD PALMER: Thank you for
14 clarifying that. That is our best estimate of what will
15 happen within the Corporation, using the results of our
16 claims forecast, our revenue forecast, our expectations
17 of investment returns over the next five (5) years. So
18 that -- that is the scenario which forms the basis of our
19 rate application, forms the basis of our pro formas that
20 we provide in TI.15, for instance.

21 MR. WALTER SARANCHUK: And so just
22 looking at page 4, for example, at the top, can you just
23 give us an idea, for the record at least, what the end
24 result is relative to the retained earnings for 2009
25 throughout the outlook period?

1 MR. DONALD PALMER: The retained earnings
2 shown in this table are the same as the retained earnings
3 in TI.14, and that -- and we talked about yesterday that
4 start -- our expected retained earnings at the end of
5 this current fiscal year with this forecast as we knew it
6 to be in -- as at the end of February of 2009, without
7 consideration of the current year's results we expected
8 it to be \$146 million, going to \$155 million next year,
9 and then growing to \$274 million the end of '13/'14,
10 again with the assumption -- the important assumption
11 that there would be no rate increases over that
12 intervening time.

13 MR. WALTER SARANCHUK: Thank you, sir.
14 Let's turn to the first adverse scenario, namely the
15 extremely large hailstorm. And this is addressed at
16 pages 14 through to 16 in that same section of AI.18, and
17 it's also addressed at Tab 36 in the book if documents,
18 being the Corporation's response to Interrogatory Number
19 32 of the Public Utility's Board in the Second Round. So
20 if you want to keep your finger on those two (2)
21 references, please.

22 MR. DONALD PALMER: I have them both.

23 MR. WALTER SARANCHUK: Dealing with the
24 scenario justification shown on page 14, relative to the
25 extremely large hailstorm, could you just review the

1 Corporation's explanation of that justification?

2 MR. DONALD PALMER: In terms of
3 catastrophic event within the Corporation's context, the
4 most severe single event that we foresee that we would
5 ever experience is a large hailstorm. And we talked
6 about yesterday the -- the risk profile and the changing
7 risk profile of the Corporation. One (1) of the items
8 that I didn't mention that certainly we have an important
9 eye on is the risk of hail.

10 And some -- something has changed over the
11 last thirty-eight (38) years within the Corporation. For
12 the first twenty-five (25) years we really didn't
13 experience any catastrophic significant hailstorm. And
14 as I was preparing for the -- the hearings this year and
15 kind of looking back, and one thing about attending these
16 hearings for a twenty (20) year period and you -- you get
17 to have certain memories about many of the hearings, but
18 I do remember in 1995 having to answer some questions
19 about why we even had catastrophe reinsurance at all, and
20 -- and asking us to -- to compare what we had received in
21 -- in benefits versus what the premiums we had paid. And
22 then the 1996, \$50 million hailstorm occurred and those
23 questions went away.

24 But that was certainly the one (1) time
25 event that we were looking that we considered to be

1 catastrophic, and may be a one (1) in a hundred year
2 event is what we thought that was at the time.

3 Well, then in 2001 we had another
4 hailstorm. So there's -- not quite as big as the first
5 one but certainly a significant event. Had another one -
6 - the biggest one that we've -- or a very major event in
7 -- in Dauphin in 2007 of some \$50 million. And that
8 Dauphin hailstorm was different than the other two (2),
9 mainly because it -- it wasn't just an isolated pocket
10 but it came in -- into Dauphin, inflicted severe damage
11 in Dauphin, and certainly higher severity claims than
12 we've ever seen before, and then swept across the
13 province.

14 So we had claims right from Russell/Roblin
15 area all the way to Falcon Lake. So right across the
16 whole width of the province that storm passed, with the
17 most severe in -- in Dauphin area.

18 We thought that was quite -- quite an
19 unusual event. Certainly high in severity, and at that
20 point in time we looked and I said, Well, what would have
21 happened to us if that severity of that storm that hit
22 Dauphin and then sort of diminished and headed east, had
23 hit Winnipeg. And through our own modelling model, the
24 footprint of that storm within Winnipeg, the size that we
25 knew it was in -- in Dauphin, the severity that we had

1 seen in Dauphin, and -- and modelled that within
2 Winnipeg, and that's where we came up with that \$353
3 million number.

4 Again, that was back in the spring that we
5 -- we modelled that. Is it one (1) in a hundred year
6 event, is it one (1) in a thousand year vent, is it --
7 now is it a one (1) in thirteen (13) year event, there's
8 some debate about that.

9 Come August of 2009 and we got another
10 hailstorm of fairly similar track to that one in 2009
11 (sic). Not quite as severe. We're looking at probably a
12 total of \$35 million, but again, very severe hail in
13 western Manitoba. Severity's higher in Brandon than it
14 was through eastern province.

15 But again, you say what would have
16 happened if that -- the severity that we saw in Brandon
17 had hit Winnipeg? Again, that -- and that -- remember
18 that came after we had formulated this particular adverse
19 scenario.

20 So something is changing. When we were
21 negotiating with re-insurers in 2001, they were saying,
22 Well, you've had two (2) -- two (2) hailstorms in the --
23 in the past five (5) years, we think something is
24 changing in terms of your coverage. And I'd say, No, no,
25 no, the -- yes, you're right, we've had two (2) in five

1 (5) years, but really the way you look at it -- have to
2 look at it is we had two (2) in thirty-eight (38) years.
3 And then the 2007 storm came and the re-insurers said,
4 Don, you've now had three (3) in -- claims in eleven (11)
5 years. And I said, No, no, no, no, no, we've actually
6 had three (3) in thirty-eight (38). That argument is
7 getting a little thin as we go into 2009.

8 So in terms of the formulation of this
9 particular scenario and the plausibility of it,
10 unfortunately, it's kind of a sign of the times and --
11 and certainly a sign of the more -- the -- the higher
12 frequency of those extreme hailstorms that we're now
13 seeing.

14 MR. WALTER SARANCHUK: So essentially
15 this scenario pertains to the Winnipeg environment, is
16 that correct?

17 MR. DONALD PALMER: That's where the
18 highest risk would be, yes.

19 MR. WALTER SARANCHUK: And can you give
20 us any indication of what the biggest hailstorm was ever
21 to hit Winnipeg?

22 MR. DONALD PALMER: The biggest one that
23 we've had so far was in 1996. It was about \$55 million,
24 that exact num -- between \$50 and \$55 million. Take that
25 with inflation and could be a higher severity. Time of

1 day is certainly a determining factor into the severity
2 of the storm. Again, when the storm hit Winnipeg this
3 year it was at 2:00 in the morning. If it had hit at
4 seven o'clock in the evening the -- the damage would have
5 been a lot greater.

6 So the high -- in answer to your question
7 the highest one we've seen so far was \$55 million.
8 Subject to inflation, that's probably \$80 to \$100 million
9 if it happened today.

10 MR. WALTER SARANCHUK: Is there some
11 merit to the suggestion that Winnipeg has its own
12 climatic condition, so to speak, vis-a-vis the rural,
13 given the heat or warmth from the concrete in the
14 summertime?

15 MR. DONALD PALMER: I'm not a
16 meteorologist so I really can't comment on that.
17 Certainly, I know that hail has happened and does happen
18 in Winnipeg. If you're talking in terms of cities being
19 hotter that could be true, which in fact could accentuate
20 the severity of hail.

21 MR. WALTER SARANCHUK: In terms of what
22 your indication was as to the magnitude of the largest or
23 most severe hailstorm to hit Winnipeg, how does that
24 compare with your adverse scenario plausibility? That is
25 the size of it.

1 MR. DONALD PALMER: The -- with inflation
2 it's probably about a third of the size. I will also --
3 subject to different climatic conditions, but if you're
4 talking about the city effect of hailstorms, I think the
5 largest hailstorm that -- in severity that Canada has
6 ever seen was in Calgary, so that certainly kind of
7 underlines the fact that hailstorms can hit cities.

8 MR. WALTER SARANCHUK: Well, I don't know
9 whether it's fair or reasonable to compare cities,
10 because we're talking about a difference in the level of
11 the city, of some 4,000 feet in Calgary, down to 700 in
12 Winnipeg, but we know where you're coming from.

13 Can you confirm, sir, that when you look
14 at page 4 of the excerpt that we're talking about, the
15 adverse scenario of the large hailstorm causes a drop in
16 basic retained earnings relative to the base forecast in
17 2010/'11, of some \$148 million and a drop of 179 million
18 in 2003/'14. This is shown, I'm sorry, at page 16, the
19 top.

20 MR. DONALD PALMER: That's correct.

21 MR. WALTER SARANCHUK: And what
22 management response is assumed in this adverse scenario;
23 that is, if any?

24

25

(BRIEF PAUSE)

1 MR. DONALD PALMER: We, in that kind of
2 one (1) time event, and I'll just read into the record
3 the paragraph under that table:

4 "Assuming no special management or
5 regulatory action, the retained
6 earnings are \$179 million in the base
7 forecast."

8 MR. WALTER SARANCHUK: Thank you, sir.
9 And now if you take a look at Tab 36, and in particular
10 page 3 and 4, there's reference there to the, if I can
11 call it that, quote -- or let me call it the, quote,
12 "First Public Utilities Board Alternate Scenario," end of
13 quote.

14 And when looking at that, can you indicate
15 how the modelling of the first alternate scenario, the
16 first PUB alternate scenario, compares to the adverse
17 scenario that you filed?

18 MR. DONALD PALMER: It's proportionally
19 adjusted because this is a smaller hailst -- hail event
20 that we're modelling in this particular instant --
21 instance.

22 MR. WALTER SARANCHUK: And can you
23 confirm, sir, that as shown on page 4, the first PUB
24 alternate scenario causes a drop in the basic retained
25 earnings, relative to the base forecast in 2010/'11 of

1 some \$24 million, going to a drop of \$29 million in
2 2013/'14?

3 MR. DONALD PALMER: I can confirm that.

4 MR. WALTER SARANCHUK: And of course
5 that's significantly less to the adverse scenario results
6 filed, is it not?

7 MR. DONALD PALMER: It's less because the
8 severity of the hailstorm is assumed to be less, yes.
9 And let me also say that this is really dependent on our
10 reinsurance coverage as well. We have reinsurance
11 coverage right now that covers up to a \$300 million
12 hailstorm, although the layer between 200 million and 300
13 million is only two thirds (2/3s) covered.

14 So as you get into anything above two
15 hundred (200), certainly impacts you on a dollar-for-
16 dollar basis or a dollar-for-three-dollar (\$3) basis, I
17 guess. If it goes beyond three hundred (300) then we're
18 dollar-for-dollar completely on the hook for that amount.

19 MR. WALTER SARANCHUK: Now on page 4 of
20 the response indicated in Tab 36, there's reference to
21 the second PUB hail scenario. And could you advise how
22 the assumptions there differ from the one that had been
23 filed.

24 MR. DONALD PALMER: The severity would be
25 double in the PUB Scenario Number 1, as you've labelled

1 it, again, with 14 percent of Winnipeg being affected,
2 being under the -- our reinsurance limit. So even though
3 a greater effect, the retained earnings being \$63 million
4 less than our base scenario as filed, but certainly not
5 as high as the adverse scenario that we have filed within
6 our DCAT.

7 MR. WALTER SARANCHUK: Yes, with the
8 range being some 52 million of a drop in 2010/'11 to 63
9 million as you pointed out, at the end of the outlook
10 period?

11 MR. DONALD PALMER: That's correct.

12 MR. WALTER SARANCHUK: Now, I would refer
13 you to AI.18.2, that's the same one that we've been
14 looking at in Volume III, Part 3, and pages 32 to 34,
15 which deal with the sustained low interest rates and
16 decline in equities adverse scenario.

17 THE CHAIRPERSON: Mr. Saranchuk, just
18 before you get into that, Mr. Palmer, if you just please
19 remind us, with respect to the re-insurance coverage of
20 the hailstorm, is it a single occurrence or multiple
21 occurrence?

22 MR. DONALD PALMER: It's single -- single
23 occurrence. We do have a reinstatement premium that we
24 have to pay to basically reinstate the coverage, but it's
25 -- it is one (1) hail event or hail track. Both the

1 Dauphin and the Brandon hail storms, even though we had
2 damage as it tracked across the whole province, it was
3 deemed in both of those instances to be one (1) event.

4 THE CHAIRPERSON: Since the global credit
5 crisis occurred and AIG and some of these other companies
6 got into lots of trouble, have you noticed any
7 diminishment in the interest in reinsurance in the firms
8 or the price that they want for it?

9 MR. DONALD PALMER: I am going to the AON
10 Rendezvous in two (2) weeks so I'll get a better handle
11 on that. The market does seem to be hardening a bit.
12 It's certainly the experience that we've had, as I've
13 talked about, having four (4) claims in the past thirteen
14 (13) years, will have some effect on our -- our pricing.
15 I'm -- I'm virtually certain of that. In terms of the
16 availability of coverage, we still should have no problem
17 placing the program.

18 THE CHAIRPERSON: Has the trend in the
19 price been going up for some time or does it vary,
20 depending on the year?

21 MR. DONALD PALMER: It varies. Depending
22 on worldwide capacity with the credit crunch capacity,
23 was affected last year. We did hear last fall what
24 Rendezvous, as I mentioned, where we meet with all the
25 reinsurance markets, there was some pretty dire

1 predictions, in terms of what the cost of reinsurance
2 would be in -- in -- for the 2009 year. 2009 renewals
3 came in somewhat higher than the previous year, but not
4 quite as high as what the dire predictions were in -- in
5 the fall.

6 So, depending on capacity it does vary a
7 bit but has been going up.

8 THE CHAIRPERSON: When you're seeking the
9 reinsurance, do you take into account your adverse risk
10 projections if you want?

11 MR. DONALD PALMER: Probably the other
12 way around. In terms of -- of the modelling that we do
13 and the determination of what we think we need for
14 reinsurance, we would look at the same model for the
15 adverse scenario that we've described here and for the
16 amount of reinsurance that we would purchase.

17 THE CHAIRPERSON: So as you reflect on
18 the increasing frequency of the storms and the breadth of
19 them and everything else, it's also reflected in your
20 decisions with respect to reinsurance?

21 MR. DONALD PALMER: Absolutely, although
22 maybe not the way you might think in terms of the lower
23 levels of coverage. When we buy our -- our coverage
24 again you're buying for that unusual event, just like an
25 individual who would purchase automobile coverage and --

1 discussions with other Canadian insurers. At the
2 Rendezvous I mentioned there are other Canadian insurers
3 that -- that insure in Western Canada, yes.

4 THE CHAIRPERSON: Are your practices
5 significantly different than the approach taken by say,
6 for example, SGI or the private insurers in Alberta? You
7 say they're in the same ballpark?

8 MS. MARILYN MCLAREN: I think fairly
9 similar. You know, I think -- I think we've maybe talked
10 in these proceedings before, you know, in -- in Alberta
11 there's a bit of a -- a hail track, you know, that kind
12 of runs out of the, you know, the Rocky Mountain Trench
13 and through kind of the Red Deer area, but they're
14 certainly very vulnerable.

15 And there are other issues that come to
16 bear, too, in terms of the insurers and their scope of
17 operations. Lots of them re-insure a lot and -- and pay
18 a lot on that basis.

19 But there's geographic differences other
20 than that even in terms of Saskatchewan. In terms of
21 their population basis, they don't have a Winnipeg. You
22 know, their -- their population is much more evenly
23 spread across the province so that leads to differences
24 as well.

25 THE CHAIRPERSON: Thank you, that's the

1 commentary I was looking for.

2 Mr. Saranchuk...?

3

4 CONTINUED BY MR. WALTER SARANCHUK:

5 MR. WALTER SARANCHUK: Thank you, sir.

6 With reference to the scenarios dealing with the
7 sustained low interest rates and the decline in equities
8 this is also referred to and addressed at Tab 37 in the
9 book of documents, which is the Corporation's response to
10 Information Request PUB/MPI-2-33.

11 On page 32 of AI.18.2, Mr. Palmer, there
12 is reference to the scenario justification. In this
13 case, I wonder if you would summarize the Corporation's
14 commentary there.

15 MR. DONALD PALMER: This particular
16 scenario is a combination of two (2) adverse events. We
17 have labelled it an integrated scenario. That's -- you
18 know, the adverse events aren't necessarily mutually
19 exclusive so you could get hit by more than one (1) bad
20 thing at a time.

21 In this particular case with sustained
22 lower interest rates and declining equity markets, which
23 sounds like the current situation, is in -- in terms of
24 combining those two (2) things with -- both would have an
25 adverse event. So both the combination of a -- low

1 sustained interest rates which causes our liabilities to
2 increase, as well as the decline in equity markets.

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(BRIEF PAUSE)

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MR. WALTER SARANCHUK: Does the behaviour
of the financial markets over 2009, that is to date, does
it affect the Corporation's perception of the
plausibility of this adverse scenario?

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MR. DONALD PALMER: Well, currently if
you just look at 2009 to date, we are -- have those
sustained lower interest rates, but the market -- the
equity markets have bounced back from those dismal levels
of 2008, so I wouldn't say necessarily that that would be
indicative of -- of our selection of the possibility of
that adverse scenario.

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In Round 1 PUB-1-71, we have outlined in
Part C some history of Canadian economic statistics and -
- and found that a scenario of sort of that same nature
has occurred as recently as the 2000 to 2004 time period.

MR. WALTER SARANCHUK: Can you give us
according to your last information, an indication of what
the percentage rebound has been in the markets?

(BRIEF PAUSE)

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MR. DONALD PALMER: Subject to check from a year to-date perspective we're in the thirtyish range. There -- there was a decline in the first part of the year so we're probably about 50 percent up from the lowest levels in early March.

(BRIEF PAUSE)

MR. WALTER SARANCHUK: For the current year, sir, in terms of how much your equity investment has rebounded, by way of an undertaking can you give us that information?

MR. DONALD PALMER: In terms of specifics we can get that information. I -- I think most useful to the Board would be when we file our second quarter statement which will be some time during the course of -- of these hearings. That will be certainly evident in the reporting of our AOCI.

MR. WALTER SARANCHUK: Thank you, sir. So we can have that undertaking?

MR. DONALD PALMER: Yes.

--- UNDERTAKING NO. 4: MPI to indicate how much their equity investment has

1 2011/'12. It's kind of that time lag that we've talked
2 about in previous years.

3 Assuming that the Corporation was holding
4 maximum RSR at the beginning, this scenario would
5 decrease the retained earnings by approximately \$111
6 million by the end of 2012/'13 before you could actually
7 do any special management action, and then you'd require
8 a rebuilding strategy thereafter.

9 MR. WALTER SARANCHUK: Thank you, sir.

10 MR. DONALD PALMER: And -- and just -- I
11 may have mis -- misspoke, that would be re -- reduce the
12 retained earnings to minus a hundred and eleven (111),
13 not by a minus a hundred and eleven (111).

14 MR. WALTER SARANCHUK: Is your rebuilding
15 strategy reflected in the DCAT model, sir?

16

17 (BRIEF PAUSE)

18

19 MR. DONALD PALMER: The tables themselves
20 don't include that management action. The
21 recommendation, in terms of what the requirement would
22 be, do include it. So that very bottom paragraph under
23 the recommendation does include that -- the effect of
24 that man -- management action.

25 MR. WALTER SARANCHUK: And just to

1 summarize that paragraph, sir, just for the record, what
2 is the action?

3 MR. DONALD PALMER: On the assumption
4 that the special management action will be taken in
5 2012/'13, the Corporation should apply for an increase to
6 the upper limit of the PUB's RSR range to at least \$180
7 million in 2010/'11. This amount is approximately equal
8 to the expected impact of this scenario on retained
9 earnings in '11/'12.

10

11 (BRIEF PAUSE)

12

13 MR. WALTER SARANCHUK: So, can you
14 confirm that the adverse impact here is on the RSR and
15 not on the AOCI?

16 MR. DONALD PALMER: Yes.

17 MR. WALTER SARANCHUK: And so that there
18 would be a further adverse effect on the AOCI?

19 MR. DONALD PALMER: In our modelling we
20 have recognized the losses, the unrealized losses over a
21 three (3) year time period, so they would all be -- for
22 modelling purposes, they would be recognized over three
23 (3) years.

24 MR. WALTER SARANCHUK: Thank you, sir.
25 Now, with reference to the information in Tab 37, there

1 are a couple of PUB scenarios introduced there that were
2 addressed, and the first one is on page 2. And I wonder
3 if you would indicate how the first PUB alternate
4 scenario differs from the assumptions in the filed
5 adverse scenario?

6

7

(BRIEF PAUSE)

8

9 MR. DONALD PALMER: This particular
10 adverse scenario includes an upward shift in the yield
11 curve, as opposed to sustained low interest rates that we
12 had in our adverse scenario, as well as a 10 percent
13 decline in the value of equities. We had modelled a 20
14 percent decline.

15 MR. WALTER SARANCHUK: Yes. And can you
16 confirm, sir, as shown on page 2 of the response, that
17 the impact of the first PUB alternate scenario causes in
18 increase in the basic retained earnings, relative to base
19 forecast, of some \$97 million in 2010/'11, falling to an
20 increase of 51 million in 2013/'14?

21 MR. DONALD PALMER: That's correct.

22 MR. WALTER SARANCHUK: And so it's not
23 really an adverse scenario, is it?

24 MR. DONALD PALMER: No.

25 MR. WALTER SARANCHUK: Now, how does the

1 modelling of the second PUB alternate scenario on page 3
2 differ from the base of -- or at least the filed adverse
3 scenario that was filed in terms of the assumptions?

4 MR. DONALD PALMER: It's an upward shift
5 in the yield curve of a hundred (100) basis points, as
6 opposed to no shift at all in our adverse scenario, and a
7 decline in equity values of 15 percent versus 20 percent.

8 MR. WALTER SARANCHUK: And as indicated
9 on page 3 can you confirm that the second PUB alternate
10 scenario causes an increase in the basic retained
11 earnings relative to base forecast of some \$57 million in
12 2010/'11, and falling to a \$15 million drop in 2012/'13,
13 and a drop of \$8 million in 2013/'14. In other words,
14 only marginally adverse.

15 MR. DONALD PALMER: Yes, I will confirm
16 that.

17

18 (BRIEF PAUSE)

19

20 MR. WALTER SARANCHUK: Now, moving on to
21 the final adverse scenario, which is the increase in
22 inflation as shown at pages 26 to 31 of AI.18.2, and also
23 dealt with at tab 38 in the book of documents, which is
24 the Corporation's response to PUB/MPI Information Request
25 Number 34 in the Second Round.

1 And with reference to the commentary on
2 page 27 of AI.18.2, sir, I wonder if you would explain
3 the information provided on the justification for this
4 scenario?

5

6

(BRIEF PAUSE)

7

8 MR. DONALD PALMER: We took a look at the
9 change of inflation rates over the last fifty (50) years
10 and -- and then take a look at cumulative changes over --
11 over a period of time over a given base year. And, for
12 example, inflation in 1995, inflation was 2.2 percent,
13 and over the next four (4) years it dropped to 1.5
14 percent and 1.7, 1 percent, and 1.8, so there was in fact
15 a cumulative decrease in inflation of 2.8 percent.

16

17 Taking a look at what has happened over
18 that fifty (50) year period, the 95th percentile looking
19 at those fifty (50) years of data occurred in 1979 --
20 1974, when inflation was 3 percent in 1970 and then
21 increased to 4.8, 7.8, and 11 percent in the next four
22 (4) years, which on a compound basis is equivalent to
23 about 5.1 percent per year.

23

24 MR. WALTER SARANCHUK: And can you
25 confirm that this adverse scenario causes a drop in the
basic retained earnings, relative to the base forecast of

1 some 102 million for 2010/'11 and drop to -- sorry, of
2 228 million in 2013/'14, as shown on page 30?

3 MR. DONALD PALMER: Yes.

4 MR. WALTER SARANCHUK: And what
5 management response is assumed in this adverse scenario?

6

7 (BRIEF PAUSE)

8

9 MR. DONALD PALMER: We would assume that
10 there would be a special regulatory action with a RSR
11 surcharge in '11/'12 to reduce the retained earnings
12 impacts in 2012/'13 and after.

13

14 (BRIEF PAUSE)

15

16 MR. DONALD PALMER: If I could refer you
17 to page 29, and it outlines in detail the actual
18 management actions that are part of the model.

19 MR. WALTER SARANCHUK: And that would
20 include, I take it, rate line adjustments? Rate level
21 adjustments, I'm sorry.

22 MR. DONALD PALMER: Rate level
23 adjustments, that's correct.

24 MR. WALTER SARANCHUK: Now, relative to
25 this particular adverse scenario, again there are a

1 couple of PUB scenarios that were introduced, and could
2 you advise, sir, with reference to that the first PUB
3 scenario, with regard to this adverse one shown on page 3
4 of the response in Tab 38, can you confirm how the
5 modelling of the filed adverse scenario differs from the
6 assumptions for the first PUB scenario?

7

8

(BRIEF PAUSE)

9

10 MR. DONALD PALMER: There's a smaller
11 shift in the inflation. Instead of 5.1 percent and 1.5
12 percent -- oh, sorry, instead of three point one (3.1) in
13 the first year. And then -- and also an upward shift in
14 the yield curve of seventy-five (75) basis points, which
15 we did not have.

16 MR. WALTER SARANCHUK: And can you
17 confirm, sir, as shown on page 4, that the first PUB
18 alternate scenario causes a drop in basic retained
19 earnings relative to base forecast of some \$9 million in
20 2010/'11, and a drop to 109 million for 2013?

21 MR. DONALD PALMER: Yes.

22 MR. WALTER SARANCHUK: So they're still
23 significantly adverse?

24 MR. DONALD PALMER: Yes.

25 MR. WALTER SARANCHUK: Now, how does the

1 modelling of the filed adverse scenario differ from the
2 assumptions made for the second PUB scenario, as shown on
3 page 5 of the response, sir?

4

5

(BRIEF PAUSE)

6

7 MR. DONALD PALMER: So this is an
8 additional 2 percent inflation. We have in our base
9 forecast 2 percent inflation, so this would increase it
10 to 4 percent, and also a upward shift in the yield curve
11 of seventy-five (75) basis points, compared to our zero
12 shift.

13

14 MR. WALTER SARANCHUK: And can you
15 confirm as shown on page 6, that the second PUB alternate
16 scenario causes a drop in basic retained earnings
17 relative to base forecast of some \$44 million in
18 2010/'11, and a drop of \$194 million in 2013/'14?

19

MR. DONALD PALMER: Yes.

20

21 MR. WALTER SARANCHUK: And again it's
22 still significantly adverse?

23

24 MR. DONALD PALMER: It's very
25 significantly adverse, yes.

26

27 MR. WALTER SARANCHUK: Now, with
28 reference to the narrative in the Corporation's response
29 to this particular interrogatory in Tab 38, sir, and in

1 particular the response to the Part B of the question,
2 which asked:

3 "Please describe and illustrate how the
4 increased inflation assumption is
5 recognized in the modelling of the
6 provision for unpaid claims."

7 Could you please read in the answer, sir,
8 shown on page 2.

9

10 (BRIEF PAUSE)

11

12 MR. DONALD PALMER: "The claims
13 forecasting worksheets were updated to
14 reflect the assumed inflation rate in
15 each year. The growth rate of the
16 twelve (12) month and ultimate incurred
17 claims was assumed to increase by the
18 amount of excess inflation over the
19 base forecast.

20 For example, if the base growth weight
21 -- rate for a given coverage was 4
22 percent and inflation is assumed to be
23 5.1, then the new growth rate would be
24 4 por -- 4 percent plus 5.1 minus 2
25 (two), or 7.1 percent.

1 The interest rate for discounting the
2 liabilities was calculated based on the
3 expected weighted average bond yield in
4 effect at each year-end [described on
5 page 28 of AI.18.2.]

6 The real interest rate is simply the
7 assumed weighted average bond yield net
8 of assumed inflation."

9 That would be the 5.1 percent.

10 MR. WALTER SARANCHUK: Thank you. Can
11 you tell us, sir, how the fiscal year claims incurred are
12 affected for the lines of business with indexed benefits?

13

14 (BRIEF PAUSE)

15

16 MR. DONALD PALMER: With indexed higher
17 inflation would -- would yield higher benefits, so they -
18 - those would be updated in our forecast.

19 MR. WALTER SARANCHUK: And for lines of
20 business with benefits not subject to indexation, how
21 does this approach to adjusting for inflation capture the
22 three (3) remaining years worth of elevated claims
23 inflation and the discounted unpaid claims provision at
24 the end of 2010/'11?

25

1 (BRIEF PAUSE)

2

3 MR. DONALD PALMER: The -- the non-
4 indexed benefits would also be subject to inflationary
5 increase and they would be reflected in the updated
6 forecasts. So, specifically, collision rates, or
7 collision repair rates, are subject to some inflation,
8 even though it's not mandated in the Act like
9 inflationary increases in -- in PIPP coverages. But the
10 higher inflation rates were taken into effect for those
11 coverages.

12

13 (BRIEF PAUSE)

14

15 MR. WALTER SARANCHUK: So there appears
16 to be, sir, some three (3) remaining years worth of
17 elevated claims inflation. And how was that accounted
18 for in the discounted unpaid claims provision at the end
19 of 2010/'11?

20

21 (BRIEF PAUSE)

22

23 MR. DONALD PALMER: The effect of those
24 discount rates, the prevailing discount rates at the time
25 when we model the assets, would be taken into account in

1 the discounted value of the liabilities. So there would
2 be an adjustment for those discount rates.

3 MR. WALTER SARANCHUK: And how has your
4 model reflected the effect of a change in market interest
5 rates on the market value of assets classified as Held
6 For Trading?

7 MR. DONALD PALMER: The effect on those
8 Held For Trading assets is included in the calculation of
9 that discount rate.

10 MR. WALTER SARANCHUK: Thank you, sir.
11 Mr. Chairman, I have, to wrap up all of the cross-
12 examination relative to the RSR target establishment, I
13 have some six (6) questions that I estimate would take
14 some ten (10) to fifteen (15) minutes. I don't know if
15 you want me to continue or whether you wish that we have
16 a break at this time.

17 THE CHAIRPERSON: We'll take the break
18 now and we'll be back at 1:15. Thank you.

19

20 --- Upon recessing at 12:03 p.m.

21 --- Upon resuming at 1:00 p.m.

22

23 THE CHAIRPERSON: Okay, welcome back,
24 everyone.

25 Mr. Saranchuk, I think we interrupted you.

1 You weren't quite finished.

2

3 CONTINUED BY MR. WALTER SARANCHUK:

4 MR. WALTER SARANCHUK: Thank you, Mr.
5 Chairman. I was going to proceed to seeking the
6 Corporation's views in respect of some of the conclusions
7 drawn in the Hum & Simpson Report, at page 25. And I'll
8 be doing that in a moment.

9 But just to conclude this discussion
10 relative to the adverse scenarios, Mr. Palmer, can you
11 confirm that the three (3) adverse scenarios that we just
12 reviewed namely the extreme large hailstorm, the
13 sustained low interest rates, and decline in equities,
14 and the increase in inflation, represent the three (3)
15 most adverse scenarios from the Corporation's standpoint
16 and therefore are reflected in the filed DCAT report.

17 MR. DONALD PALMER: Yes, I will
18 confirm that.

19 MR. WALTER SARANCHUK: Now, with
20 reference to the conclusions in the Hum & Simpson Report
21 -- they are page 25 of that report and they number six
22 (6) in total. I guess, I should draw to your attention
23 what they do state. So, for example, in Number 1, for
24 the record, the first conclusion is, quote:

25 "The new RSR range calculated by MPI

1 using the RAA method is 102 million to
2 255 million, while their DCAT target is
3 185 million, suggesting a degree of
4 agreement between the two (2) methods
5 for 2010/'11. Nonetheless, because the
6 two (2) methods vary considerably in
7 objective, scope, tools, and
8 information, this consensus is unlikely
9 to be maintained in the future." End of
10 quote.

11 Do you agree with that or do you have any
12 comments relative to it?

13 MR. DONALD PALMER: Just one (1)
14 clarification was the -- the range being one-o-two (102)
15 to two fifty-five (255), that was subsequently amended
16 into some other numbers, to two forty-six (246), so just
17 from that point of clarification.

18 I would -- I would agree with Hum and
19 Simpson in terms of our analysis for the decision that's
20 facing this Board is more about the methods to get to the
21 answer than the answer itself.

22 And the fact that these two (2) methods do
23 conform, that you get there in very different ways,
24 although when we look at what happened in -- in the
25 '08/'09 fiscal year as certainly in -- in anybody's

1 estimation would have qualified as an adverse scenario,
2 the -- the fact that the addition of that data point in
3 the value-at-risk calculation got us to sort of -- about
4 the same point kind of does add some validity -- or it
5 confirms the -- the DCAT approach as being something that
6 -- that had we relied on it beforehand it would have been
7 a valid exercise.

8 So from that standpoint I -- I would agree
9 somewhat with this statement, but, yes, the two (2)
10 methods are very different. The risk analysis is
11 retrospective, you know, very much dependent -- dependent
12 on observations, not the risks that we face as the cor --
13 as a corporation that could affect ratepayers in the
14 future.

15 So I -- I guess I don't have any huge
16 argument with that first statement.

17 MR. WALTER SARANCHUK: And, of course,
18 the second one states, quote:

19 "The RAA method more directly applies
20 to the stipulated RSR objective of a
21 fund to ensure stability of Basic
22 rates. The DCAT objective is more
23 broadly concerned with the future
24 satisfactory financial health of the
25 Corporation." End of quote.

1 I take it that's exactly what you were
2 just addressing? The latter part.

3 MR. DONALD PALMER: The latter part, yes.
4 I would really strongly disagree with the first part.
5 And it might be helpful to the Board also to refer to MPI
6 Exhibit Number 12, our rebuttal evidence, as I will be
7 referring to that as well in this discussion. Page --
8 pages 7 and 8 of our rebuttal evidence speaks directly to
9 some of these conclusions that Hum & Simpson has.

10 The stability of future rates and the
11 financial health of the Corporation are not mutually
12 exclusive. If -- if we have financial health on an
13 ongoing basis, we'll probably have more stable -- stable
14 rates. So for Hum and Simpson to say that one (1)
15 measures one (1) and the other one (1) measures the other
16 one (1), I -- I just absolutely disagree with that
17 statement.

18 There -- there's no question that the DCAT
19 talks about that financial health, and that's the
20 determination of whether rates are stable or not.

21 MR. WALTER SARANCHUK: Okay. And I'm
22 sure your counsel will be getting into the rebuttal
23 evidence that MPI has filed. I'm just really looking at
24 this juncture for some response at a high level to these
25 conclusions.

1 So, with regard to Conclusion Number 3 by
2 Hum and Simpson, it states, quote:

3 "The RAA method is based on the as yet
4 limited historical experience of
5 adverse events for the client motorists
6 of MPI, while the DCAT method is based
7 on plausible adverse scenarios chosen
8 internally by MPI." End of quote.

9 MR. DONALD PALMER: I would agree with
10 that statement. And -- and I think the important words
11 in historical experiences are in the parentheses as "as
12 yet limited". I'm not sure how this can measure the
13 effect on the -- the Corporation on those ad -- that
14 adverse scenarios would have if -- if this historical
15 experience doesn't contain any.

16 So I agree with this statement and I think
17 this statement really does underline one (1) of the
18 weaknesses of the risk analysis.

19 MR. WALTER SARANCHUK: Thank you, sir.
20 And with regard to Conclusion Number 4, which states,
21 quote:

22 "The horizon for the RAA method is one
23 (1) year, while the horizon for the
24 DCAT method is five (5) years." End of
25 quote.

1 What is your comment in relation to that
2 conclusion?

3

4 (BRIEF PAUSE)

5

6 MR. DONALD PALMER: Again, I would
7 basically agree with what they've -- they've said in this
8 comment. And -- and, again, the measurement of adverse
9 scenarios or -- or the adverse events that could affect
10 the ratepayer in Manitoba would be spread over a number
11 of years, not just limited to one (1) year.

12 So, again, I think, from this perspective,
13 this statement by itself would underline that the DCAT is
14 a better methodology for determining the RSR.

15 MR. WALTER SARANCHUK: Now, with regard
16 to Conclusion Number 5, which states, quote:

17 "The various scenarios chosen for the
18 DCAT exercise are selected adverse
19 events without specified probability of
20 occurrence. No offsetting favourable
21 scenarios are considered." End of
22 quote.

23 Do you agree with that conclusion?

24 MR. DONALD PALMER: I do not agree with
25 that. We have selected the adverse scenarios with some

1 assigned probability, either in a 95 percent or up to a
2 99 percent confidence.

3 In terms of when they say, "no offsetting
4 favourable scenarios are considered," that's true. We're
5 not defining our -- what our capital requirements for
6 adverse events based on favourable scenarios. So
7 although I'd like to see favourable scenarios over the --
8 and favourable results for the Corporation over the next
9 little while, that's not really what we're protecting our
10 -- ourselves against.

11 So when they happen, that's great. We're
12 happy with that. We're happy that they will benefit the
13 ratepayers in Manitoba, but that's not what we're setting
14 up an RSR to protect ourselves from.

15 MR. WALTER SARANCHUK: Thank you, sir.
16 And finally, the conclusion drawn by Hum and Simpson as
17 Number 6 states, quote:

18 "The RAA and DCAT methods both require
19 an element of judgment, but the RAA
20 procedure is constrained by its
21 reliance on published historical data
22 and non-proprietary statistical
23 procedure that are relatively easily
24 subject to external replicability.
25 The DCAT methodology is constrained

1 only by the speculative future
2 scenarios MPI might construct that may
3 or may not find external support." End
4 of quote.

5 What is your comment, relative to that
6 conclusion?

7 MR. DONALD PALMER: First of all, it
8 seems to imply that the DCAT method is proprietary. It's
9 not. We are following the standards of practice of the
10 Canadian Institute of Actuaries.

11 And we are absolutely testing future
12 scenarios that we think could threaten the Corporation.
13 And in formulating those scenarios we have used
14 significant historical information, both internal to the
15 Corporation. The claims experience that we've -- we've
16 observed over the last few years is the basis of our base
17 forecast. The possible investment and economic scenarios
18 that we've tested have all been chosen because they have
19 been justified by past history.

20 So from that standpoint, I -- I think this
21 statement is -- is somewhat flawed.

22 MR. WALTER SARANCHUK: Thank you, sir.
23 Those are all my questions, relative to the RSR, Mr.
24 Chairman and panel members. And My Learned Friend, Ms.
25 Everard, will now assume conduct of the cross-

1 examination, on behalf of the Board.

2 THE CHAIRPERSON: Thank you, Mr.
3 Saranchuk.

4

5 (BRIEF PAUSE)

6

7 CROSS-EXAMINATION BY MS. CANDACE EVERARD:

8 MS. CANDACE EVERARD: Thank you, Mr.
9 Chairman. I'm going to begin by getting into some
10 questions with respect to the Corporation's investments.
11 So I'd ask the panel to turn to Tab 15 of the Board's
12 book of documents where we find the answer to Question 7
13 posed by the Board in the First Round.

14

15 (BRIEF PAUSE)

16

17 MS. CANDACE EVERARD: Once you're --

18 MR. DONALD PALMER: I have it.

19 MS. CANDACE EVERARD: Thank you, Mr.
20 Palmer. Once you're at that tab, if you could turn to
21 page 3 which is the attachment at 1-7(a).

22 Looking at the top table on that page, it
23 appears to reflect that the Corporation's investment
24 portfolio has a balance of just over \$2 billion as at the
25 close of 2006/2007.

1 MR. DONALD PALMER: That's correct.

2 MS. CANDACE EVERARD: And the overall
3 balance in the portfolio increased to just under 2.2
4 billion in the following year, 2007/2008, and then went
5 back to just over 2 billion, as of the end of 2008/2009.

6 Is that right?

7 MR. DONALD PALMER: It was just under
8 \$2.2 billion in '07/'08, and back to just over 2 billion
9 in '08/'09, yes.

10 MS. CANDACE EVERARD: That's not what I
11 said, that's what I meant to say, so I apologize if I
12 misspoke.

13 So in other words between 2007/2008 and
14 2008/2009 there was a drop of about 166 million in the
15 corporate portfolio?

16 MR. DONALD PALMER: That's correct.

17 MS. CANDACE EVERARD: Now, for the end of
18 the current year 2009/'10, there's a projected value of
19 almost 2 billion, just under 2 billion, which would be a
20 reduction of an additional approximately 23 million from
21 the previous year?

22 MR. DONALD PALMER: Yes.

23 MS. CANDACE EVERARD: So to tie together
24 the number from '07/'08 through to 2009/'10, that is the
25 projected number for the current year, there's a

1 difference or a reduction of approximately 189 million.

2 Is that right?

3 MR. DONALD PALMER: Yes.

4 MS. CANDACE EVERARD: Now, would it be
5 fair to say in previous years, and I appreciate we only
6 have '06/'07 in front of us, that the portfolio generally
7 speaking would grow by about \$150 million a year?

8 Does that accord with your recollection?

9 MR. DONALD PALMER: That sounds about
10 right, yes.

11 MS. CANDACE EVERARD: Just in ballpark
12 terms?

13 MR. DONALD PALMER: Ballpark, I can
14 accept it.

15 MS. CANDACE EVERARD: So to what does the
16 Corporation attribute the reduction in the portfolio over
17 the last couple of years?

18 MR. DONALD PALMER: There are a couple of
19 things. First of all, and -- and I've talked about the
20 decrease in the market for -- in the '08/'09 year, and
21 that certainly the market value of equities plummeted at
22 that point in time, from \$417 million at the end of '08
23 to two hundred and seventy-one (271) at the end of
24 February '09.

25 In terms of the projected into this year,

1 one (1) further factor is that this is the investments of
2 the Corporation, this is not all the assets of the
3 Corporation. We did purchase a building that was \$80
4 million. Only something under \$30 million of that is
5 considered an investment, the rest is a capital asset, so
6 that is not included in that. So that's also included in
7 the reduction so that's a reduction of some \$50 million.

8 MS. CANDACE EVERARD: Okay. Looking
9 forward, the Corporation is forecasting a growth in the
10 portfolio from the current year of 2009/'10 through the
11 outlook period, as reflected here. And if we -- we look
12 at the spread between 2009/'10 to 2013/'14, we see an
13 increase of about \$802 million.

14 Is that correct?

15 MR. DONALD PALMER: Yes.

16 MS. CANDACE EVERARD: So in other words,
17 by 2013/'14, at this point the Corporation is forecasting
18 the balance in the portfolio to be about 2.8 billion?

19 MR. DONALD PALMER: Yes.

20 MS. CANDACE EVERARD: And it would be
21 fair to say that this type of growth from '09/'10 through
22 to 2013/'14 is more typical historically than what's
23 happened in the last couple of years?

24 MR. DONALD PALMER: We are assuming a
25 growth in our investment portfolio that it will be

1 growing because it will attract an investment return
2 rather than the investment loss that we've seen over the
3 last year.

4 MS. CANDACE EVERARD: Okay. If I can ask
5 you then to turn over the page at that tab, I want to get
6 into a little bit about the composition of the portfolio,
7 and the lower table under the heading of "Yield
8 Percentage" on that page.

9 If we look at the yield percentages as
10 set out there, it would be fair to say that the relative
11 allocation for 2009/'10 has changed fairly substantially
12 from the year before?

13 MR. DONALD PALMER: You've characterized
14 that as a allocation. It would be a percentage yield,
15 not an allocation. And, yes, it -- it has changed over
16 the actual observed over the last year.

17

18 (BRIEF PAUSE)

19

20 MS. CANDACE EVERARD: Thank you. And I
21 do have some additional questions on that table, which
22 I'll come back to. If I can get you to go back to the
23 previous page that we were just looking at, page 3 of the
24 exhibit.

25 So if we look at this table, this would be

1 the percentage allocation table relating to the content
2 of the portfolio?

3 MR. DONALD PALMER: Sorry, can you repeat
4 that, please?

5 MS. CANDACE EVERARD: For sure. I just
6 wanted to confirm that the lower table on page 3 of this
7 exhibit is the table that sets out the percentage
8 allocation of the portfolio among the various asset
9 types.

10 MR. DONALD PALMER: That's correct.

11 MS. CANDACE EVERARD: So, looking at
12 2008/2009, the first line relates to cash and short-term
13 investments, which were some 13.4 percent of the
14 portfolio in that year, and that's projected to drop to
15 3.3 percent for the current year?

16 MR. DONALD PALMER: Yes.

17 MS. CANDACE EVERARD: And with respect to
18 Long Term Bonds, just a couple of lines down...

19 MR. DONALD PALMER: I apologize, Ms.
20 Everard.

21 MS. CANDACE EVERARD: No worries. I just
22 didn't want to keep talking because I thought you were
23 listening to something else. So the third line, the Long
24 Term Bond line, reflects that in 2008/2009 there was
25 about 72.8 percent of the portfolio in Long Term Bonds,

1 and that's projected to increase in the current year to
2 79.3 percent.

3 Is that right?

4 MR. DONALD PALMER: Yes.

5 MS. CANDACE EVERARD: And what's the
6 reason or rationale behind that increase?

7

8 (BRIEF PAUSE)

9

10 MR. DONALD PALMER: It's approaching our
11 Investment Policy Statement, and we have it labelled
12 "Long Term Bonds," it probably should be 'all bonds', and
13 we are buying some long-terms as per our Investment
14 Policy Statement, so that gets us closer to that.

15 MS. CANDACE EVERARD: And I do have some
16 questions on the Investment Policy Statement coming up a
17 little later.

18 What I'm wondering, if we just continue to
19 look at that line, it does appear that through the
20 outlook period the component of bonds in the portfolio is
21 set to decrease back to roughly what it was last year, in
22 the lower 70s.

23 What's behind that?

24 MR. DONALD PALMER: That's fun -- funding
25 the alternatives, the infrastructure EAFE and real estate

1 that are in the bottom, which have -- up until now a zero
2 percent al -- allocation, and the amounts coming from --
3 to fund those will be coming from the bond port --
4 portfolio.

5 I'd also just direct you in terms of -- of
6 the increase in the bonds is also -- we were holding a
7 fairly ha -- high cash component that would -- would be
8 used, both for bonds and for the purchase of City Place.

9 MS. CANDACE EVERARD: So in other words,
10 the changes, or the reduction in the bonds, is really to
11 enable the Corporation to go to its new asset mix?

12 MR. DONALD PALMER: That's correct.

13 MS. CANDACE EVERARD: And just for the
14 record, you mentioned EAFE, E-A-F-E, which is reflected
15 here. Can you just confirm what that stands for?

16 MR. DONALD PALMER: It's Equities in
17 Europe, Austral -- Australasia, and the Far East.

18 MS. CANDACE EVERARD: Now, it would be
19 fair to say, other than the changes that we've discussed,
20 that is the reduction in cash and short-term investments,
21 the changes in the Long Term Bond component, and the
22 purchase of the EAFE equities infrastructure in real
23 estate, things are staying fairly constant throughout
24 this period of years?

25

1 (BRIEF PAUSE)

2

3 MR. DONALD PALMER: I don't know that I
4 would necessarily agree with -- with that statement.
5 There is a gradual flow into the alternative asset
6 classes from having zero percent in EAFE infrastructure
7 and real estate, to something over 10 percent at the end
8 of '13/'14. So I don't know if I would call that
9 necessarily stable for those particular asset classes.

10 MS. CANDACE EVERARD: And -- and if you -
11 - if you haven't said this and I -- I don't think you
12 have, the reduction in the cash in short-term investments
13 from '08/'09 to '09/'10 relates to the purchase of City
14 Place?

15 MR. DONALD PALMER: City Place and the
16 purchase of longer term bonds, yes.

17 MS. CANDACE EVERARD: Now, I note from
18 this table that the Corporation throughout all of the
19 years referenced maintains a small investment in venture
20 capital.

21 What investments does the Corporation
22 classify as venture capital?

23

24 (BRIEF PAUSE)

25

1 MR. DONALD PALMER: Both of those venture
2 capital -- we have small participation into local funds
3 that largely are funding startup business. And we've had
4 those venture capital funds for a very long period of
5 time, but they're both small.

6 MS. CANDACE EVERARD: What kind of
7 returns does the Corporation get on those investments,
8 roughly?

9 MR. DONALD PALMER: It's been very flat
10 over the last little while. By the nature of venture
11 capital, you have a number of assets hoping to hit a few
12 home runs with some of the assets, and -- and maybe other
13 ones are more speculative. I don't know that we've hit
14 many home runs but we haven't lost much either, so it has
15 been very, very flat.

16 MS. CANDACE EVERARD: Now, would it be
17 fair to say just in its approach to the portfolio,
18 generally, that MPI as a first principle regards asset
19 mix maintenance as something that instructs its
20 decisions, or is it driven more by market timing?

21 MR. DONALD PALMER: No, I think asset mix
22 policy is -- would be the first consideration. There may
23 be some timing considerations when you get into an asset.
24 Some of it is -- is market timing, some of it is also
25 opportunities that may present itself -- themselves, from

1 time to time.

2 MS. CANDACE EVERARD: Now, you mentioned
3 in passing earlier today that the Corporation's target
4 for its equity component of the portfolio is 20 percent,
5 and we will go to that paper where that's set out later.

6 That's right?

7 MR. DONALD PALMER: For public equity
8 that's -- that's correct and the Investment Policy
9 Statement will also have an allocation target of 5
10 percent in private equity.

11 MS. CANDACE EVERARD: So when you combine
12 the two (2) it's 25 percent?

13 MR. DONALD PALMER: Yes.

14 MS. CANDACE EVERARD: And I believe it's
15 -- it's reflected in the record that, as of the close of
16 the '08/'09 fiscal year, the end of February of '09, the
17 Corporation's actual invest -- or equity investments were
18 about 12 1/2 percent of the portfolio?

19 MR. DONALD PALMER: Is there a reference?
20 I'm just looking at this table and the equity it shows is
21 thirteen point four (13.4).

22 MS. CANDACE EVERARD: And I -- it -- it
23 does. We can use that number since that's the one that
24 we have in front of us. It's not that different from the
25 twelve point six (12.6), and I don't have that reference

1 at my fingertips at the moment.

2 So if we go with the thirteen point four
3 (13.4), my question is: Has there been anything since
4 the close of the '08/'09 fiscal year whereby the
5 Corporation has increased its equity holdings?

6 MR. DONALD PALMER: No.

7 MS. CANDACE EVERARD: And why not?

8 MR. DONALD PALMER: The -- the decrease
9 was largely due to market declines. And you see that we
10 have projected in this to 14.5 percent and -- and I can
11 get you -- or I would -- I would suspect at the end of
12 the second quarter that the percentage is -- is bigger
13 than that again because we've had some market rebound.

14 So that percent allocation is very
15 dependent on when you look at it. So it is a policy but
16 it will -- it's somewhat cyclical and kind of will look
17 after itself.

18 We do, from time-to-time, re-balance the
19 portfolio, but we have not done anything of that nature
20 in the first two (2) quarters. Not specifically, other
21 than the market changes.

22 MS. CANDACE EVERARD: I guess what I'm
23 getting at is given the Corporation's approach and being
24 driven by asset mixes, we spoke about a moment ago, at
25 least that's a primary driving factor, and with the

1 market conditions that we've experienced with -- in the
2 earlier part of '09 things in the stock market being on
3 sale, if you will, at low values relative to where they
4 may be normally, that did not play into the Corporation's
5 decision making at all to -- to buy some stocks while
6 they were on sale, so to speak?

7 MR. DONALD PALMER: No. This is -- this
8 is still within our acceptable guidelines of target on
9 the Investment Policy Statement.

10 MS. CANDACE EVERARD: So if I understand
11 you correctly, the Corporation stuck with the plan that
12 it had in place, rather than to make any significant
13 different decisions as a result of the market conditions?

14 MR. DONALD PALMER: That is true.

15 THE CHAIRPERSON: While Ms. Everard's
16 looking at her notes, Mr. Palmer, you'd indicated before
17 that you'd set aside cash to buy the building and sold
18 bonds.

19 Did you sell any equities as part of that
20 process, to fund the building?

21 MR. DONALD PALMER: No, we did not.
22 Yeah, the -- the bonds, rather than sell them, they do
23 come due on a cyclical basis as well. So -- so when they
24 came due it was not immediately reinvesting them.

25

1 (BRIEF PAUSE)

2

3 CONTINUED BY MS. CANDACE EVERARD:

4 MS. CANDACE EVERARD: Mr. Palmer, can you
5 give us an indication if the Corporation hadn't purchased
6 City Place, what if any of those available funds would
7 have been put into equities.

8 Is that something you can answer?

9 MR. DONALD PALMER: It's pretty difficult
10 for me to answer. Certainly the -- and again, with all
11 our investment decisions they're under the direct control
12 of the Department of Finance. So -- and I'm -- I'm just
13 going back into some of the Investment Committee Working
14 Group meetings that we've had and -- and that with the
15 purchase of City Place imminent, I mean we didn't really
16 speculate what -- what would have been done with -- with
17 those funds.

18 So it's very difficult for me to answer
19 that questions, what would have happened.

20

21 (BRIEF PAUSE)

22

23 MS. CANDACE EVERARD: Okay, we've been
24 speaking in some general terms about the asset mix of the
25 Corporation, and we know that last year the Corporation

1 retained AON Consulting to do an asset liability mix
2 review. We will all recall that, at last year's GRA, the
3 Board received a report from AON and heard evidence from
4 Mr. Bell about AON's recommendations.

5 I'd ask you then to turn to Tab 14 of the
6 Board's book of documents, which is the answer to
7 Question 5 posed by the Board in the first round. And
8 what I'd ask you to do -- the response reflects a chart
9 that sets out, a) the recommendation made by AON, b) the
10 Corporation's response to that recommendation from last
11 year, and then in the third column, what, if any, action
12 the Corporation has taken to date on that point.

13 If you can go through these and -- and
14 summarize and explain to the Board where the Corporation
15 sits with -- with respect to each of these points.

16 MR. DONALD PALMER: The first
17 recommendations were with regard to Long Term Bon --
18 Bonds versus Universe Bonds, to either change the
19 allocation from Universe Bonds to Long Term Bonds or
20 change the fixed income using a defined transition
21 schedule. Last year we told the Board that the
22 Corporation had adopted a 10 percent allocation to long
23 bonds and intends to fund that allocation as conditions
24 in the capital markets become favourable, and to date we
25 have started to increase our long bon -- bond allocation.

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With regard to illiquid asset classes, alternative assets of real estate, private equity, and infrastructure, the Corporation will be gaining significant exposure to illiquid asset classes, and it is unrealistic for some of the illiquid asset classes to increase by more than 2 percent per annum. That was the recommendation by AON.

In our response last year to the Board, we said that the Corporation anticipates it will take several years to reach the normal policy where it waits for these alternative asset classes. And this year the Corporation has purchased the parking lots associated with City Place. We have developed a short list of Canadian real estate pooled fund managers, and we are undergoing research with regard to private equities and infrastructure.

(BRIEF PAUSE)

MR. DONALD PALMER: With regard to currency hedging, the recommendation was that -- hedge the foreign currency exposure for all asset classes that target a consistent absolute return: real estate and infrastructure. We told the Board last year that we were

1 adopting that recommendation for -- to date, the mandate
2 for real estate is Canadian real estate, which does not
3 have to be hedged, and we do not have any infrastructure
4 assets to date, so that recommendation is largely moot at
5 this point in time.

6 The next recommendation with regard to
7 currency re -- hedging was do not hedge the foreign
8 exposure to US public equity or private equity. Last
9 year we advised the Board that the Minister of Finance
10 has directed the Corporation to continue to hedge the
11 foreign currency exposure for all public equity
12 investments. And, to date, the US public equity is
13 currently being hedged, and we do not have any assets in
14 foreign private equity.

15 In regard to T-bills, the recommendation
16 was at a level of cash in the investment allocation. The
17 response last year was, for operational purposes, the
18 Corporation has provided an allocation to cash of up to 3
19 percent in the Investment Policy Statement. To date in
20 the Investment Policy Statement, the minimum and maximum
21 range for cash in short-term is zero to 3 percent.

22 MS. CANDACE EVERARD: Thank you. I'll
23 ask you then to turn to Tab 16, two (2) tabs over, where
24 the Corporation's Investment Policy Statement is
25 reflected. And if you'd look at the -- the second

1 version which is attached to the Board's Question 2-8.
2 That's the black line copy, so it's a little more
3 convenient to work with. Page 18, if you would, of the
4 Investment Policy Statement reflects the asset allocation
5 targets.

6 MR. DONALD PALMER: Yes.

7 MS. CANDACE EVERARD: So this table
8 reflects in numbers where the Corporation ended up, if
9 you will, after going through the process with AON that
10 we -- that you just spoke about?

11 MR. DONALD PALMER: That's correct.

12 MS. CANDACE EVERARD: And the -- the
13 intention, as I understand it, is that this portfolio is
14 expected to provide higher returns with a lower level of
15 asset liability mismatch risk.

16 Is that correct?

17 MR. DONALD PALMER: Not quite. I would
18 say that the asset liability mismatch risk is more
19 confined to the bond portfolio and the durations of the
20 fixed income portfolio itself, rather than the equities
21 or the other alternative investments.

22 MS. CANDACE EVERARD: Now, we know that
23 the -- while the Corporation accepted some of the
24 recommendations of AON, it did not accept all of them, in
25 particular recommendations with respect to mortgages,

1 Canadian Long Term Bonds, Canadian Universe Bonds,
2 Canadian equities, and EAFE.

3 Is that correct?

4 MR. DONALD PALMER: Going back in time I
5 would have to check the report in detail, but overall I
6 would agree with, in general, with that statement, yes.

7 MS. CANDACE EVERARD: Now, speaking in a
8 little bit more detail about the bond component of the
9 portfolio, I'll ask you to turn back to Tab 15 of the
10 book of documents, and in particular the last page at
11 that tab, which is the last page of the answer to 2-5
12 posed by the Board.

13 MR. DONALD PALMER: I have it, yes.

14 MS. CANDACE EVERARD: According to the
15 lower chart on the page, Real Return Bonds, which are the
16 -- the third line item, will be phased out of the
17 Corporation's portfolio by 2012/'13.

18 Is that correct?

19 MR. DONALD PALMER: That's the assumption
20 in this chart, yes.

21 MS. CANDACE EVERARD: Is that the plan of
22 the Corporation?

23 MR. DONALD PALMER: It's -- it's the plan
24 to -- to phase them out, yes, but not -- not necessarily
25 by '12/'13. We don't have a policy in place for that.

1 This is again dependent -- somewhat dependent on market
2 conditions, and dependent on the Department of Finance
3 and when they -- when they do those trades.

4 MS. CANDACE EVERARD: So what's reflected
5 in this chart is subject to changes, possibly, prior to
6 the '12/'13 year arriving?

7 MR. DONALD PALMER: Yes.

8 MS. CANDACE EVERARD: Now, it's my
9 understanding that real return bonds included a feature
10 that they protected as a hedge against inflation.

11 Is that correct?

12 MR. DONALD PALMER: That's correct.

13 MS. CANDACE EVERARD: And you -- you
14 spoke a minute ago when you were going through that other
15 chart about inflation protection now coming to the
16 Corporation through its real estate and infrastructure
17 investments.

18 MR. DONALD PALMER: They provide some
19 protection to inflation, as -- as some equity investments
20 do as well.

21 MS. CANDACE EVERARD: Now, according to
22 the chart that we're looking at, under the year of the
23 Application, 2010/'11, there is a component for
24 infrastructure, and I'm looking at the third last line of
25 the chart, of .4 percent. I believe when you were

1 reading in the answer to one (1) of my earlier questions
2 at Tab 13 of the book of documents -- or 14, rather --
3 where went through what AON had recommended and where the
4 Corporation was at with respect to each of those, there
5 was as statement that the Corporation didn't have any
6 assets in infrastructure to date, so it would appear that
7 the plan is to acquire some in the next fiscal year?

8 MR. DONALD PALMER: And just let me step
9 back and you're characterizing this as a -- as a plan and
10 it really is not a plan. It's an outlook. This is the
11 investment mix that we have chosen for modelling
12 purposes. It's not really a -- a road map to get us to
13 the investment mix. It's some assumptions that we put
14 together in order that we could properly model our
15 investment income.

16 But to categorize it as a plan, I don't
17 think is accurate.

18

19 (BRIEF PAUSE)

20

21 MS. CANDACE EVERARD: Are the investment
22 allocations reflected on this table consistent with the
23 Corporation's financial forecasts?

24 MR. DONALD PALMER: Yes.

25

1 (BRIEF PAUSE)

2

3 MS. CANDACE EVERARD: It would be the
4 Corporation's financial forecast that underpin its
5 business plan going forward, right?

6 MR. DONALD PALMER: Yes.

7

8 (BRIEF PAUSE)

9

10 MS. CANDACE EVERARD: So if -- if I'm
11 understanding your evidence correctly, the percentages
12 reflected on this chart form part of the financial
13 forecasts, the financial forecasts drive the business
14 plan of the Corporation.

15 And I -- I appreciate you're saying that
16 the investment percentage allocations here are subject to
17 change, but I -- I am not fully understanding I think the
18 extent of your hesitancy to have us rely on this chart
19 when it has been put forward in the manner that it has.

20 MR. DONALD PALMER: And -- and I -- I
21 apologize if -- if I seem to be clouding -- clouding the
22 issue. This is the assumption of -- as we get into the
23 new investment classes, and assuming that there's
24 opportunities to get into those investment classes,
25 assuming that we -- we are somewhat dependent on the

1 Department of Finance, as I -- like completely dependent
2 on the Department of Finance in terms of the actual
3 triggering of the investments.

4 So it certainly is the plan within some
5 finite period of time to get to the asset mix that's
6 outlined in the Investment Policy Statement, and to say
7 that we will get there in five (5) years, probably is not
8 an unreasonable assumption. To -- and that -- and again
9 that's dependent on the available assets infrastructure
10 funds.

11 For instance to -- to find infrastructure
12 funds that match the -- the requirements of the
13 Corporation and of the Government of Manitoba, may or may
14 not be completely available. If we find a fund or fund
15 of funds that we find that meets all the considerations
16 that we -- requirements of the Corporation, maybe we
17 would get that completely in one (1) year. We have shown
18 a .4 percent allocation next year. That's not to say
19 that we couldn't get the entire 5 percent -- 5 percent in
20 one (1) year. We have just staggered it over a period of
21 time for forecasting purposes.

22 But as I say, they are forecasts, and we
23 haven't given anybody a timetable to say that you have to
24 have .4 percent in infrastructure by the end of next
25 year.

1 So -- so I didn't mean to confuse the
2 issue by saying that this will or will not come true.
3 It's just that we don't have a formal road map to get to
4 these allocations in these periods of time.

5 MS. CANDACE EVERARD: And if I understand
6 you correctly, that's in large part because it depends on
7 what opportunities become available and when?

8 MR. DONALD PALMER: Yes.

9 THE CHAIRPERSON: If you do not mind, Ms.
10 Everard, just something -- we're a little bit confused
11 going back to past hearings, and maybe Mr. Palmer or Ms.
12 McLaren could remind us a little going back to look at
13 the documents.

14 But, as we understand the situation, the
15 Corporation depends upon investment income to hold down
16 the premium rates. You are not counting on underwriting
17 losses that are not to be covered by investment income,
18 so investment income is clearly important.

19 At a previous hearing I think you have
20 outlined who is responsible for what. And if I recall
21 properly, you have an investment department and you have
22 an Investment Committee. And my understanding is, and
23 this is what I would like to have corrected, was that the
24 Corporation sets its investment policy and manages and
25 gives direction with respect to equities, and the

1 Department of Finance has been basically managing the
2 bond portfolio.

3 Do I have that correct?

4 MS. MARILYN MCLAREN: No, Mr. Chairman,
5 not -- not quite. But statute, the Minister of Finance
6 is responsible for the investments of the Corporation.
7 We have a collaborative process where the -- the
8 operationalization of -- of the Corporation's investment
9 decisions really are in the Investment Committee Working
10 Group, which is a group of people comprised of both
11 Department of Finance and Manitoba Public Insurance that
12 works together.

13 The Department of Finance, the Treasury
14 Branch, has, for years, since the beginning of time, I
15 believe, assumed direct responsibility for managing the
16 bonds, absolutely. But it is also the Department of
17 Finance that -- that enters into contracts with equity
18 managers. They work with us. And the Minister of
19 Finance vets the Investment Policy Statement and -- and
20 all the other pieces of that are -- are done
21 collaboratively with the final decision making at the
22 Department of Finance.

23 So it's not like we take care of the
24 equities and they take care of bonds. It really does
25 flow into the Department of Finance on all as -- sorry,

1 all aspects. Decisions about real estate, decisions
2 about, you know, infrastructure and so on will -- will
3 still flow into and final decisions made by the Minister
4 of Finance.

5 So they have direct conduct -- conduct
6 over the bonds, but they and we jointly oversee the
7 managers who they hire to invest the equities.

8 THE CHAIRPERSON: So a matter, for
9 example, like re-balancing a portfolio, no instructions
10 would be -- basically blanket in nature, would all be
11 subject to discussion between the Corporation and the
12 Department of Finance.

13 MS. MARILYN MCLAREN: Right.

14 THE CHAIRPERSON: Thank you.

15 MS. MARILYN MCLAREN: And -- and I think,
16 sir, Mr. Chairman and Ms. Everard, you know, in terms of
17 the last little bit of the conversation between you and
18 Mr. Palmer, that -- that's exactly the heart of it. You
19 know, this is -- these alternative classes are a new
20 territory for the Basic insurance investment portfolio, a
21 new territory for the Department of Finance.

22 And, yes, this is our plan. We stand
23 behind it. It is a plan. It's part of our business
24 plan. It is where we're headed. But not in the absence
25 of appropriate opportunities. And there are constraints,

1 we talked about one (1). As the real estate will be
2 Canadian I'm prepared to bet that we'll end up with some
3 sort of infrastructure that's closer to home than rather
4 than not two (2) so -- so there are constraints.

5

6 CONTINUED BY MS. CANDACE EVERARD:

7 MS. CANDACE EVERARD: Thank you. Just
8 speaking about this chart a little bit more, and I
9 appreciate the -- the comments that have been made with
10 respect to how these numbers will actually unfold, we do
11 note that there is an intention to increase the component
12 of Universe Bonds in the portfolio.

13 And that was something that flowed from
14 AON, if I'm correct?

15 MR. DONALD PALMER: Yes.

16 MS. CANDACE EVERARD: Now, the numbers
17 here are to increase from, in the current year, 38.5
18 percent of the portfolio, up to about 52.7 through the
19 end of the outlook period.

20 Is that something that the Corporation is
21 -- is unsure about it, in terms of whether it will
22 unfold, or is there more certainty, given the nature of
23 the asset?

24 MR. DONALD PALMER: Again, there's market
25 opportunities with regard to interest rates and whatnot,

1 so I would say that, again, this is a roadmap more than
2 fixed numbers, that should be relied upon on a year-by-
3 year basis.

4 MS. CANDACE EVERARD: And what are the
5 features of Universe Bonds compared with the other types?

6 MR. DONALD PALMER: Universe just means
7 that they cover all maturities, both short, medium, and
8 Long Term Bonds.

9 MS. CANDACE EVERARD: So what makes
10 what's characterized here as Universe Bonds different
11 from the line above which is characterized as Long Term
12 Bonds?

13 MR. DONALD PALMER: Long is solely
14 looking at longer duration bonds. The two (2) categories
15 are not mutually exclusive. Universe would include some
16 Long -- Long Term Bonds.

17 MS. CANDACE EVERARD: And I -- I
18 appreciate the context of our discussion and -- and with
19 respect to how married the Corporation is to this chart.
20 Can you give us an idea or an indication of when the
21 transition to the new mix will be complete.

22 Is that something you can give us a
23 ballpark on at this point?

24 MR. DONALD PALMER: I -- I indicated five
25 (5) years. I think that's a -- a reasonable timeframe.

1 MS. CANDACE EVERARD: Okay. Thank you.
2 I'm going to ask you to turn back to the Investment
3 Policy Statement, which we looked at a little bit and Ms.
4 McLaren spoke about it a little bit a minute ago.

5 Is it the case that the Investment Policy
6 Statement is created or revised as between the
7 Corporation and the Department of Finance?

8 MR. DONALD PALMER: Yes, it is a document
9 that is drafted by the Investment Committee Working
10 Group. It is endorsed or approved by our board of
11 directors, so both the Department of Finance and the
12 Corporation would be considered owners of this document.

13 MS. CANDACE EVERARD: And we know from
14 the evidence Ms. McLaren just gave and from prior
15 hearings, that the Investment Committee Working Group is
16 comprised of representatives of the Corporation as well
17 as representatives of the Department of Finance.

18 Who from the Corporation sits on that
19 committee?

20 MR. DONALD PALMER: It's myself and Mr.
21 Bunston sitting beside me; Ottmar Kramer, our corporate
22 controller; Brian Jackson, who is our manager of treasury
23 and disbursements, and of course I'm -- I'm missing the
24 most important member of all, the president, Ms. McLaren.
25 I just saved the best till last.

1 MS. CANDACE EVERARD: Okay, I was already
2 going to make a brown-nosing comment and now I just can't
3 -- not, so I'll just leave it at that.

4 Okay. Now, Ms. McLaren, you said a minute
5 ago that the Investment Policy Statement is certainly
6 vetted by the Department of Finance and, Mr. Palmer,
7 you've stated that it's sort of a -- a jointly owned
8 document, and we've heard that the decisions with respect
9 to the management of the portfolio are basically made by
10 the Department of Finance.

11 What kind of input though does the
12 Corporation's representatives have into those decisions?

13 MR. DONALD PALMER: Certainly we're --
14 we're the experts when it comes to the liabilities of the
15 Corporation. The Investment Policy Statement cannot be
16 drafted without consideration of the liabilities that
17 these investments are covering, so with regard to the
18 duration of our liabilities that's certainly the
19 calculations that are done within the Corporation.

20 There are sometimes other operational
21 considerations that the corporate representatives would
22 know about that maybe the Department of -- that we would
23 have to inform the Department of Finance about, some cash
24 requirements for instance. When -- in the past years
25 when for instance the Board has ordered a -- a rebate,

1 had to make sure that we had enough cash on hand to -- to
2 fund that, so any sort of immediate cash requirements.

3 The opportunity with regard to City Place
4 came to the Corporation first as far, as a capital asset.
5 That of course was discussed at the Investment Committee
6 because it did include a component of -- of investments
7 that would satisfy some of our real estate requirement in
8 the asset mix in the Investment Policy statement.

9 So it's both from a -- the operational and
10 -- and insurance considerations are certainly what the
11 Corporate representatives would bring to bear to that
12 committee.

13 MS. MARILYN MCLAREN: And the
14 Corporation's Investment Department is a resource to the
15 senior members of the Investment Committee Working Group.
16 They do the analysis, they do the research, they're often
17 the people in direct contact with equity managers, you
18 know, to -- to execute the direction of the more senior
19 members of the Investment Committee Working Group.

20 So in -- investment decisions are -- are
21 made collaboratively and then it is -- the committee as a
22 whole, it's their responsibility to get the support of
23 the Investment Committee of the Board. It is the
24 Department of Finance representatives to get the support
25 of their senior management and the Minister in the

1 Department of Finance.

2 MS. CANDACE EVERARD: So -- and I -- I do
3 want to confirm something that you just said, Ms.
4 McLaren.

5 But just going back for a minute to your
6 evidence, Mr. Palmer, it would be fair to say then that
7 the Department of Finance relies fairly heavily on the
8 Corporation's representatives with respect to operational
9 considerations as well as insurance considerations?

10 MR. DONALD PALMER: Yes, and the
11 investment monitoring as well, which is done by the
12 Investment Department within the Corporation.

13 MS. CANDACE EVERARD: And that was going
14 to be my next question further to Ms. McLaren's
15 contribution, which was that the Department of Finance
16 does rely on the Corporation, certainly to an extent,
17 with respect to the investment details also. If -- if I
18 understood your evidence correctly.

19 MS. MARILYN MCLAREN: In -- in terms of
20 doing the, you know, the -- the work, the analysis, the
21 research, bringing forward -- and I mean this in the best
22 possible sense -- almost an -- an academic source of
23 information about these new asset classes, good quality
24 research that informs the discussion. But having said
25 that the way the group does work together though is -- is

1 that, you know, the senior leadership from the Department
2 of Finance is -- is -- has the recognized expertise with
3 respect to the issues and the -- the specifics. You
4 know, the formal professional expertise of the
5 investments resides there.

6 MS. CANDACE EVERARD: Are you aware of a
7 -- a situation or do you recall a situation where the
8 investment people from the Corporation and the expertise
9 of the Department of Finance were in conflict, where
10 there was disagreement as to a particular step that --
11 that should be taken, whether it was an investment or
12 something in the policy statement or anything?

13 Or -- does the group make decisions by
14 consensus?

15 MS. MARILYN MCLAREN: Largely consensus.
16 And, no, I don't remember a specific situation where
17 there was, you know, divergent opinions amongst the
18 groups in terms of the information in front.

19 I think it's fair to say that the people
20 in the Investment Department are -- are investment
21 professionals and tend to look at issues first from that
22 perspective, and -- and almost everything in that
23 investment world is all about economic strength, economic
24 impart. Whereas, you know, the CFO and sometimes the
25 more senior members from the Department of Finance are

1 looking at it more as a financial and, you know, fiscal
2 year kind of situation, as well as longer term economic
3 impact.

4 And -- and there are issues that probably
5 the more senior members of both organizations have
6 different perspectives on, on occasion, than the
7 investment analysts working for the Corporation: issues
8 with respect to are we going to stick with Canadian
9 equity, are we going worldwide; things like that; those
10 more public policy, policy decisions with respect to
11 what's appropriate for this compulsory insurance program.

12 Those perspectives, in my experience, are
13 very well aligned between the senior Department of
14 Finance people and senior corporate officials, but that
15 broader perspective is that -- is probably one of the few
16 places there would be any different approach, or
17 different perspectives, from the members of the committee
18 as a whole.

19 MS. CANDACE EVERARD: And if that
20 situation arose, who would have the casting vote, or the
21 deciding word, if you will? Is it a situation where the
22 Department of Finance can simply pull rank and make the
23 decision over objections of the Corporation's
24 representatives, or is that not the case?

25 MS. MARILYN MCLAREN: At -- at the -- the

1 ultimate decision making? Absolutely, the Minister of
2 Finance would have that authority. Absolutely. Within
3 the Investment Committee Working Group, I -- I don't
4 recall a situation like that, that's every evolved, you
5 know, but -- but clearly the legislated authority sits
6 with the Minister of Finance.

7

8 (BRIEF PAUSE)

9

10 THE CHAIRPERSON: So I take it decisions
11 are taken cautiously?

12 MS. MARILYN MCLAREN: MPI, stability,
13 stability, stability, was that -- we -- we are not
14 aggressive investors at the Investment Committee Working
15 Group, no.

16 THE CHAIRPERSON: Has there ever been an
17 outside agency to be hired or engaged to look at the
18 general functioning of the decision making, related to
19 investments rather than the asset class mix?

20 MS. MARILYN MCLAREN: No.

21 THE CHAIRPERSON: Thank you.

22

23 CONTINUED BY MS. CANDACE EVERARD:

24 MS. CANDACE EVERARD: Ms. McLaren, just
25 to follow-up, I -- I think you said that the senior

1 management of the Corporation considers more the
2 financial fiscal year, is it? I'm not sure if I heard
3 that correctly, but I just would ask you to clarify that
4 statement, if you would

5 MS. MARILYN MCLAREN: Yeah, I think it's
6 a good opportunity to clarify both of that. What I said
7 is, when it comes to broader public policy considerations
8 -- and sometimes that includes the impact of a potential
9 investment decision on the financial situation of the
10 Corporation, which generally means, you know, income
11 statement fiscal year basis, as opposed to assets and --
12 and economic.

13 With respect to those broader issues of
14 public policy, if there's ever different perspectives
15 discussed at the Investment Committee Working Group, the
16 senior management of the Corporation and the senior
17 management from Department of Finance tend, in my
18 experience, to be very well aligned on those issues. And
19 sometimes the staff from the Investment Department tend
20 to have a more pure investment -- professional investment
21 approach to it without those broader policy issues.

22 So senior management from both MPI and the
23 Department of Finance are aligned on those issues, in my
24 experience.

25

1 (BRIEF PAUSE)

2

3 MS. CANDACE EVERARD: So -- and -- and
4 not to get too much detail on this, but just to -- to
5 ensure that we understand, has there been a situation
6 where the investment staff, who you said look more at the
7 pure investment side of it, where they may have a view of
8 a particular investment, say whether to keep or -- or to
9 sell off that particular investment, whereas the -- the
10 more senior management, who are more concerned with the
11 finances, in terms of the fiscal year as well as the
12 policy issues, may want to make a sale to generate the --
13 the income that would follow?

14 Do -- do you understand my question?

15 MS. MARILYN MCLAREN: I understand the
16 question. And -- and, no, both of those examples
17 wouldn't be something that's happened, in our experience.

18 I can give you an example though. You
19 know, I mean I think the AON report was also from a very
20 pure investment, professional investment perspective. It
21 talked about 'don't hedge US equities'. And, quite
22 frankly, the disconnect between the changing value of
23 those investments themselves, based on the US dollar that
24 sits up in, you know, the balance sheet, as opposed to
25 the changing value of the hedge that hits the income

1 statement, is an example, a good example, of where we've
2 had conversations about sort of the -- the financial
3 impact.

4 When the dollar was appreciating and we
5 had extra money flow into the income statement, formed
6 part of a rebate a few years ago, the money is gone now,
7 is rebated back to customers. \$25 million out of the
8 under-budget investment income we had last year was by
9 the other side of that equation, taking a hit when the
10 dollar started to fall.

11 So, you know, \$25 million impact/\$35
12 million impact, on net income of the Corporation, that's
13 significant to us and that bears consideration, whereas
14 from the pure investment, you see recommendations come in
15 that say, you know, just don't worry about the hedge at
16 all. What we're worried about is the disconnect between
17 where the hedge hits and where the actual change in the
18 value of the investment hits.

19 So those are the kinds of things -- that
20 would be an example of some of those discussions.

21 MS. CANDACE EVERARD: Thank you, that's
22 helpful.

23 We were looking at the Investment Policy
24 Statement, which is at Tab 16, and we were looking at the
25 blackline version, which is 2-8, or part of the response

1 to 2-8.

2 If we look at the narrative portion of
3 that answer, prior to the actual policy statement being
4 provided, the Corporation has identified three (3) major
5 amendments to the Investment Policy Statement since last
6 year. And so what I'd ask you to do is just, Mr. Palmer,
7 explain, in rough detail, what the three (3) major
8 changes were and then we'll go from there.

9 MR. DONALD PALMER: The first change was
10 with regard to the benchmarks that are -- that are used.
11 The benchmark for non-marketable bonds was changed from
12 the DEX Universe Total Return Bond Index, to the DEX
13 Provincial Total Return Bond Index, just because it
14 better matches the composition of the non-marketable bond
15 portfolio, with regard to duration of those bonds.

16 We had added Canadian real estate and
17 infrastructure into our Investment Policy Statement the
18 year before. We had not determined what the benchmarks
19 that we would use for those two (2) assets would be. We
20 added those benchmarks, Canadian real estate being the
21 ICREIM/IPD Canadian Property Index and the CPI plus 5
22 percent for infrastructure.

23 We had -- there's a requirement, in terms
24 of credit rating of -- of companies' bonds we hold, and
25 previously it said if the security has a split credit

1 rating -- rating then the credit rating agencies, the
2 lower rating will be accepted, so there are some
3 companies that may have two (2) ratings from different
4 rating agencies. And we just added that requirement, if
5 that happens we would take the lower.

6 And the third one was with regard to
7 compliance rules. A sentence was added that explicitly
8 provided the Investment Committee Working Group the
9 authority to provide exemptions for compliance rules,
10 rather than go directly to the Investment Committee of
11 the Board. There are a number of instances where our
12 investment managers will not be in compliance, in strict
13 compliance, with the Investment Policy Statement or -- or
14 the terms of the individual investment contract, and
15 often they're minor in nature, temporary in nature. For
16 instance there's market -- markets changes, there may be
17 a difference in the make-up of a manager's individual
18 portfolio, and they sometimes ask for exemptions to -- to
19 the rules.

20 When -- and we've just added a clause that
21 says that the Investment Committee Working Group could
22 provide those exemptions rather than going right to the
23 Investment -- Investment Committee of the Board.

24 The Investment Committee Working Group
25 meets monthly, with the exception of July. The

1 Investment Committee of the Board meets less often than
2 that, I think it's five (5) or six (6) times a year. So
3 some of that is just the timing of that. It was just
4 operationally more effective to do it that way.

5 MS. CANDACE EVERARD: And as the change
6 provides, the exemptions, once granted, will still be
7 reported to the Investment Committee?

8 MR. DONALD PALMER: That's correct.

9 MS. CANDACE EVERARD: Now, you said that
10 in -- if I heard your evidence correctly, that, in most
11 cases, the exemptions are requested just because there's
12 a minor or a temporary divergence at play.

13 Is that the case and -- and what arises --
14 or what occurs if there is something that is more
15 significant than that that's perhaps not minor, but
16 major, or -- and is not particularly temporary?

17 Has that situation arisen in the last
18 year?

19

20 (BRIEF PAUSE)

21

22 MR. DONALD PALMER: There are some
23 exemptions that aren't granted, that we -- we have -- one
24 (1) manager who is specifically fond of financials, has
25 been from time to time overweight in those financials and

1 -- and asked for -- that a change to the asset -- or
2 recommended asset mix, in terms of amount he can have in
3 one (1) sector or another, that, again, if it's something
4 very minor and short-term, we would grant that, but, in
5 other cases, when it's some larger amount, we would ask
6 him to reduce the exposure to a give sector.

7 So another manager -- there's a
8 requirement in -- in the cash being held by a certain --
9 for each manager, from time to time, as opportunities
10 present themselves, that cash may be -- they may be
11 higher in cash. Last year cash was a great place to be,
12 so we weren't too upset about that.

13 So there are a number of those situations
14 that arise from time to time. Certainly, we don't grant
15 all exemptions that are being requested.

16 MS. CANDACE EVERARD: I -- and I'm
17 surmising from your answer that these requests are
18 considered on a case by case basis, but if that's not
19 true, tell me. And, also, can you tell me whether
20 there's a set of criteria that are considered, or is
21 there anything formal in that regard?

22 MR. DONALD PALMER: They are case by
23 case, and -- and we certainly have the Investment Policy
24 Statement as our overriding policy from that standpoint.
25 But there are some special cases that come up. We didn't

1 necessarily have a criteria regarding how good a place
2 cash was the last year.

3 So there are overriding policy be -- based
4 on the policy statement, but there are some special
5 circumstances that come up, as well. So I would say it
6 would be a -- be a mix of predetermined criteria and some
7 circu -- some decisions just based on individual
8 circumstances. The -- and each one of our investment
9 managers does have manager's contract, and that certainly
10 would be an overriding guide, as well.

11 MS. CANDACE EVERARD: Thank you. I'm
12 going to ask you to turn to SM.8.8 for a moment, which is
13 of course in Volume I of the Application.

14

15 (BRIEF PAUSE)

16

17 MS. CANDACE EVERARD: Just, for the
18 record, it's Section SM.8.8 of Volume I.

19 MR. DONALD PALMER: I have it.

20 MS. CANDACE EVERARD: In particular I'd
21 ask you to look at page 10, where we see Section SM.8.8.4
22 entitled "Selling of Securities".

23 MR. DONALD PALMER: Yes.

24 MS. CANDACE EVERARD: This relates to a
25 recommendation in last year's order by this Board, that

1 the Corporation quote:

2 "Restrict or prohibit the selling of
3 securities for the sole purpose of
4 generating investment gains, only to
5 repurchase the identical securities."
6 Closed quote.

7 If you could read in what follows and then
8 add any additional commentary that you may wish to add on
9 the subject.

10 MR. DONALD PALMER: "Securities will be
11 bought and sold based on specific
12 economic circumstances in the opinions
13 of the fund managers, in order to
14 maximize returns.
15 The Corporation provides no direction
16 to the fund managers as to specific
17 assets that are to be purchased or sold
18 or to facilitate taking of gains. The
19 selling and repurchasing of securities
20 for the purpose of generating gains has
21 not been done since June 2007."

22 And that's still true, we have not taken
23 any gains since then.

24 MS. CANDACE EVERARD: Thank you. I'd ask
25 you to turn back to Tab 15 in the book of documents,

1 which is the answer to Question 7 posed by the Board in
2 the First Round. And in particular look at page 4 of
3 that IR. In the table that's reflected there, there's a
4 line in the third section of the table entitled
5 "Management Fees," which reflects in and around \$3
6 million in management fees from '06/'07 through to
7 '08/'09.

8 MR. DONALD PALMER: Yes.

9 MS. CANDACE EVERARD: Can you tell me,
10 firstly, how the quantum of the management fees is
11 determined in a given year?

12

13 (BRIEF PAUSE)

14

15 MR. DONALD PALMER: It would be a
16 combination of percent of assets and some transaction
17 fee, as well.

18 MS. CANDACE EVERARD: Is there any
19 performance criteria that's built into the compensation
20 package for managers?

21 MR. DONALD PALMER: No.

22 MS. CANDACE EVERARD: Are the -- the
23 whole of these management fees paid to the outside
24 investment managers, or is any portion of this paid to
25 the province or the Department of Finance?

1 MR. DONALD PALMER: It would be the
2 combined management fees to the province and to the
3 investment managers. The amount paid to the province is
4 about a million dollars per year.

5 MS. CANDACE EVERARD: And that's for the
6 services provided by the Department of Finance, or for
7 what?

8 MR. DONALD PALMER: Yes. Yes. And --
9 and again, since they're the investment managers for the
10 fixed income part of our portfolio, which is
11 approximately 80 percent.

12 MS. CANDACE EVERARD: Now we noted a
13 moment ago, that for the last three (3) years the fees
14 have hovered in and around the \$3 million mark. And it
15 would appear from this table that, that number is
16 projected to drop fairly considerably in the current year
17 to about 2.3 million, and to stay there in the year of
18 the application.

19 What is behind that decrease?

20 MR. DONALD PALMER: Because they're based
21 on percentage of assets and we dropped in the value of
22 assets. That would certainly be a large part of that.

23 MS. CANDACE EVERARD: Thank you. While
24 we're on this chart and looking at the management fee
25 line, I'll ask you to look at the line immediately below,

1 which is entitled "Pension Fund Transfer".

2 Can you explain, for the record, what that
3 is, to whom it's paid, and for what?

4 MR. DONALD PALMER: It's not really paid
5 to anybody. What it is is there is an assumed investment
6 return within our pension evalu -- our evaluation of
7 liabilities for employee benefits. So we already take
8 credit for that and the discounting of those liabilities,
9 so this is a deduction from that.

10 So it's -- essentially we've taken pre-
11 credit for it. So from that standpoint it's -- it
12 doesn't get paid to anybody, it's just we take credit for
13 it in the discounting of those pension liabilities.

14 MS. CANDACE EVERARD: Thank you. Mr.
15 Chairman, I'm about to move into investment income and I
16 note the time, so it may be a good time for our afternoon
17 break.

18 THE CHAIRPERSON: Sounds great. Thanks.

19

20 --- Upon recessing at 2:42 p.m.

21 --- Upon resuming at 3:07 p.m.

22

23 THE CHAIRPERSON: Ms. Everard...?

24 MS. CANDACE EVERARD: Thank you, Mr.

25 Chairman. Just before I resume the cross-examination, a

1 couple of housekeeping matters that I wanted to put off
2 the record -- put on the record rather.

3 The first of which was a suggestion from
4 Ms. Kalinowsky so I thank her for that. As the
5 procedural outline reflects and has -- has been
6 referenced on Tuesday, next week we will be hearing from
7 Richard Olfert from Deloitte with respect to cost
8 allocation issues. What has not been said yet on the
9 record is that the intention is that Mr. Olfert will be
10 sworn in basically as part of the MPI panel.

11 So I just wanted to ensure that Mr.
12 Williams and all of the other Intervenors are aware of
13 that. Now I note Mr. Oakes and Mr. Dawson aren't here
14 but hopefully they will read this in the transcript or
15 I'll mention it to them tomorrow. So that is that
16 anything cost allocation related whether it's for Mr.
17 Olfert or for the MPI witnesses, should be dealt with on
18 Tuesday. And it is the intention also that Mr. Olfert
19 will have a direct examination by Ms. Kalinowsky first-
20 off, then cross-examination by Board counsel, and lastly
21 cross-examination by the Intervenors.

22 So that's the -- the game plan for
23 Tuesday.

24 The other point that's become apparent is
25 although we had planned to hear from Doctors Hum and

1 Simpson next Thursday, it's probably not going to be able
2 to work for the simple reason that it doesn't look like
3 the, possibly Board counsel, or certainly the
4 Intervenors, will have finished their cross-examination
5 of the MPI panel by then. Hopefully I'll be done, but --
6 but it doesn't look like the Intervenors will be and of
7 course it wouldn't be appropriate to have Doctors Hum and
8 Simpson testify until the cross-examination of the panel
9 is closed.

10 So for that reason Mr. Williams is going
11 to enquire into whether Doctors Hum and Simpson could be
12 produced on Monday the 26th, which will be the next
13 hearing date after next Thursday.

14 Do you have word from them?

15 MR. BYRON WILLIAMS: I -- I don't have
16 heard, thank you, Ms. Everard. We've enquired into the
17 26th and also November the 2nd. And hopefully we'll be
18 able to accommodate the Board schedule.

19 MS. CANDACE EVERARD: And we'll continue
20 to deal with that as we have more information. But
21 everyone should be aware of those details, so...

22

23 CONTINUED BY MS. CANDACE EVERARD:

24 MS. CANDACE EVERARD: Alrighty then,
25 moving back into the cross-examination and in particular

1 issues related to investment income, we've had a bit of
2 evidence already from the panel that investment income is
3 typically very important for rate setting purposes and to
4 the operating results of the Corporation.

5 That would be correct?

6 MR. DONALD PALMER: That's correct.

7 MS. CANDACE EVERARD: Now we've been
8 spending a lot of time at Tab 15 of the book of
9 documents, so let's spend some more time there and look
10 at page 4, which is actually the same page that we were
11 looking at. This is a breakout of the Corporate
12 investment income, and we'll get into allocation and
13 Basic share a little bit later on.

14 So it would appear that the corporate
15 total investment income for the year that just finished,
16 '08/'09, was some \$4.6 million.

17 Is that right?

18 MR. OTTMAR KRAMER: Yes, that's correct.

19 MS. CANDACE EVERARD: And it would appear
20 that for the current year, 2009/'10, there's a projection
21 of some 97.4 million in investment income. Hopefully,
22 that number will increase for the year of the application
23 to some 101.6 million.

24 Is that right?

25 MR. OTTMAR KRAMER: Yes, that's correct,

1 on a corporate basis.

2 MS. CANDACE EVERARD: And through the
3 outlook period, as reflected here, it's hoped that the
4 investment income for the Corporation will reach 133
5 million in 2013/'14.

6 Is that right?

7 MR. OTTMAR KRAMER: Yes, that's the
8 forecast for 2013/'14.

9 MS. CANDACE EVERARD: And the components
10 of the investment income to the Corporation, as reflected
11 on this table, are short-term interest, Long Term Bond
12 income, equity dividends, equity gains, or losses, as the
13 case may be, gains or losses on the sale of Held For
14 Trading Bonds, unrealized gains or losses on Held For
15 Trading Bonds, as well as EAFE, which we previously
16 defined, dividends or gains, infrastructure income, and
17 real estate income.

18 Is that correct?

19 MR. OTTMAR KRAMER: Yes, those are the
20 categories.

21 MS. CANDACE EVERARD: And the majority of
22 the investment returns inflowing to the Corporation are
23 from Long Term Bonds.

24 Is that right?

25 MR. OTTMAR KRAMER: Yes, that's correct.

1 MS. CANDACE EVERARD: And this would be
2 due to the significant weighting of Long Term Bonds in
3 the investment portfolio?

4 MR. OTTMAR KRAMER: Yes, that's generally
5 true.

6 MS. CANDACE EVERARD: Now, does the
7 series of forecasts set out in this table for investment
8 income reflect the new weightings in the portfolio?

9 MR. OTTMAR KRAMER: Yes, the weightings
10 that are on the previous page that were discussed
11 earlier, those are the weightings that are used to
12 calculate these forecasted incomes.

13 MS. CANDACE EVERARD: Now, if we look at
14 some of these components individually, the first line
15 item is short-term interest, which for the year that just
16 ended, 2008/2009, was some \$4.2 million, and that's
17 projected to decrease in the current year to some six
18 hundred and ten thousand dollars (\$610,000).

19 Is that correct?

20 MR. OTTMAR KRAMER: Yes, that is correct.

21 MS. CANDACE EVERARD: And for clarity,
22 what was the reason for that decrease?

23 MR. OTTMAR KRAMER: The -- the reason for
24 the decrease is driven by two (2) factors, the first one
25 being the yield percentage which is also shown on page 5.

1 The short-term yield percentage decreases considerably
2 from a -- from an average of 1.9 percent to a forecast of
3 .44 percent. That's the first factor.

4 The second factor is, as you had already
5 discussed with Mr. Palmer earlier, the cash to short-term
6 investment portion of the total portfolio also decreases.

7 So both of those factors cause short-term
8 interest income to decrease.

9 MS. CANDACE EVERARD: Now, it would
10 appear from the forecasts reflected in this table that
11 that figure is hoped to increase throughout the outlook
12 period, and the figure reflected here for 2013/'14 is
13 some \$2.3 million.

14 Is that correct?

15 MR. OTTMAR KRAMER: Yes, that is correct.

16 MS. CANDACE EVERARD: Now, looking at the
17 Long Term Bond income, which we've already identified is
18 the majority of the investment income, it would appear
19 that for the year that just ended, 2008/2009, there was
20 some 84.4 million, which is projected for the current
21 year to decrease somewhat to about 77.1.

22 Is that correct?

23 MR. OTTMAR KRAMER: That's partially
24 correct. In that Long Term Bond income, I'm not sure if
25 your future question or your next question will be the

1 gain and loss on Held For Trading Bonds and unrealized
2 gain or loss from Held For Trading Bonds, while we've
3 shown the actuals separately, any of the projects would
4 include held for trading gains and losses also.

5 MS. CANDACE EVERARD: Okay. So if I
6 understand your evidence correctly, where we have the --
7 the last two (2) line items under that first section of
8 the table, which both relate to Held For Trading Bonds,
9 we have entries there for '08/'09, but we have nothing
10 for any subsequent year, you're telling us that those
11 figures, what would notionally be there is included in
12 the Long Term Bond line?

13 MR. OTTMAR KRAMER: Yes, that's correct.

14 MS. CANDACE EVERARD: Does the
15 Corporation have the ability to break out those numbers
16 and give us the specifics on the two (2) HFT lines?

17 MR. OTTMAR KRAMER: No, we don't. We
18 really do not know what the unrealized gains or losses,
19 or realized gains or losses, will be on Held For Trading.

20 Generally, within the Long Term Bond
21 income, I believe that was in '07 that we introduced a
22 bond gain into the income line of \$5 million. We've got
23 a general provision to have bond gains included in that
24 Long Term Bond income of \$5 million on a corporate basis.

25 MS. CANDACE EVERARD: So, if I understand

1 you correctly, the approximation that the Corporation is
2 using is 5 million?

3 MR. OTTMAR KRAMER: Yes, 5 million is
4 included.

5 MS. CANDACE EVERARD: Now, as we look
6 along the Long Term Bond line, continuing through the
7 outlook period, the figure for the year of the
8 application, has that just under 74 million, and then
9 it's hoped that it will rebound to about 78 in the next
10 couple of years.

11 Is that right?

12 MR. OTTMAR KRAMER: Yes, that is correct.

13 MS. CANDACE EVERARD: Now, if we look at
14 the corporate total line at the bottom of this table, it
15 appears that the corporate total of investment income in
16 the '07/'08 year was 125 1/2 million, which has -- has
17 already been indicated, decreased to about 4.6 last year?

18 MR. OTTMAR KRAMER: Yes, that is correct.

19 MS. CANDACE EVERARD: And that was due to
20 the equity losses reflected here, of some 80.4 million?

21 MR. OTTMAR KRAMER: That's correct. I
22 think Don gave some -- Mr. Palmer gave some earlier
23 evidence on the equity losses, the foreign exchange
24 losses, and some write-downs that we had last year.

25 MS. CANDACE EVERARD: And -- and I'm

1 going to come to that a little bit later on, getting into
2 those three (3) components of that eighty point four
3 (80.4).

4 I'd ask you now to look across the page to
5 page 5 of this IR response, and the first table, which
6 compares the actual results for '08/'09 with that, which
7 was forecasted for last year at last year's GRA. We note
8 that in the short-term interest line there was almost a
9 64 percent increase in the actual, versus that which was
10 forecasted a year ago.

11 What was behind that significant increase?

12 MR. OTTMAR KRAMER: That was really
13 driven by the increase in the cash and short-term
14 investments that we had discussed earlier.

15 MS. CANDACE EVERARD: That was the cash
16 that was accumulated to fund the real estate purchase at
17 City Place?

18 MR. OTTMAR KRAMER: Some of the funds
19 were used to purchase real estate, others were just a
20 maturity that hadn't been reinvested, based on market
21 timings and other factors.

22 MS. CANDACE EVERARD: And looking at the
23 next line on that table, relating to Long Term Bond
24 income, there was a decrease in the actual over what was
25 forecast of about 6 percent.

1 That was caused by lower interest rates
2 than anticipated, or some other cause?

3 MR. OTTMAR KRAMER: That -- that's
4 primarily lower interest rates, that's correct.

5 MS. CANDACE EVERARD: And then the equity
6 dividend line, the next one, was down by some 37 percent,
7 and on the fourth line there was an equity loss of about
8 110 percent.

9 Is that right?

10 MR. OTTMAR KRAMER: Yes, that's correct.

11 MS. CANDACE EVERARD: Now, looking at the
12 next two (2) lines that relate to the Held For Trading
13 Bonds, it's indicated that there was a gain on the sale
14 of some bonds at six point five (6.5), as well as an
15 unrealized loss of five point five (5.5).

16 Do those figures relate to the change in
17 designation of bonds that -- that had been acquired on
18 '08/'09?

19 MR. OTTMAR KRAMER: No, that's not as a
20 result of the change in designated. Those are as a
21 result of bonds that were purchased as Held For Trading,
22 that either increased and -- increased and/or decreased
23 or -- on an unrealized basis and on a realized basis. It
24 has nothing to do with a change in designation, but the -
25 - the fact that those bonds at the time of purchase were

1 designated as Held For Trading.

2

3

(BRIEF PAUSE)

4

5 MS. CANDACE EVERARD: So, looking at the
6 subtotal line on this particular chart, it's reflected
7 that the Corporate investment income was about 93.4
8 million less than what was forecasted, and that was
9 driven primarily by the equity losses?

10 MR. OTTMAR KRAMER: Yes, that's correct.

11 MS. CANDACE EVERARD: Just coming back to
12 the question of management fees for a moment. We spoke
13 about those a little bit earlier on -- on a corporate
14 basis. I note that the management fees were forecasted
15 to be 2.7, almost 2.8 million, and turned out to be about
16 2.9, and we spoke about the management fees being based
17 in part on the balance in the portfolio.

18 Why the increase when there was a downturn
19 in the portfolio itself?

20 MR. OTTMAR KRAMER: The portfolio
21 downturn happened fairly late in the year. So for the
22 first six (6) months or even longer, the portfolio was
23 actually quite a bit higher than forecast and -- and the
24 downturn happened late in the year.

25 MS. CANDACE EVERARD: Okay. I'd ask you

1 turn the page to 1-7(d), still at Tab 15 in the book of
2 documents. This is a table that reflects the differences
3 between the investment income forecasts that were
4 projected and then forecast over a number of years.
5 We'll start at the right-hand side which is the earliest
6 year, the '04/'05 fiscal year.

7 If I'm reading this correctly, at the '04
8 GRA it was projected that investment income for the
9 Corporation would be some 81.9 million, that was revised
10 down to 75.2 at the '05 GRA, and then at the '06 GRA it
11 became apparent that the actual for that year was 88.6
12 million.

13 Is that right?

14 MR. OTTMAR KRAMER: Yes, that is correct.

15 MS. CANDACE EVERARD: For the next year
16 2005/2006, the original projection at the '05 GRA was
17 some 82.9 or 83 million, revised up to 135.6 at the '06
18 GRA, and revised up again when the actual figures were
19 available at the '07 GRA, to 166.5.

20 Is that right? MR. OTTMAR KRAMER:

21 Yes, that's correct.

22 MS. CANDACE EVERARD: And then in the
23 next year '06/'07, we had an original projection at the
24 '06 GRA of 86.3 million, which was revised at the '07 GRA
25 upwards, and then again the actuals turned out to be

1 120.4 million at the '08 GRA.

2 Is that correct?

3 MR. OTTMAR KRAMER: Yes, that's correct.

4 MS. CANDACE EVERARD: In '07/'08, the
5 original projection at the '07 GRA was 95.8 million,
6 revised up to a 139.3 at the '08 GRA, and the actual was
7 125.5, and that became apparent at the '09 GRA.

8 Is that correct?

9 MR. OTTMAR KRAMER: Yes, that's correct.

10 MS. CANDACE EVERARD: Now, in each of
11 these years the final outcome was higher, and in some
12 cases very significantly higher, than the original
13 projection on which that year's rate application was
14 based?

15 MR. OTTMAR KRAMER: Yes. I think we
16 would discuss this in prior years, that it was higher
17 primarily due to the equity gains.

18 MS. CANDACE EVERARD: So it would be fair
19 to say that in those years the level of equity gains that
20 was forecasted originally was significantly lower than
21 that which was actually received?

22 MR. OTTMAR KRAMER: Yes, that the AV
23 actuals came in due to the market forces applicable at
24 that time, the actual equity loss -- or equity gain,
25 sorry -- I said losses -- which we went through this

1 year. But the actual equity gains were -- were higher
2 than initially forecast.

3 MS. CANDACE EVERARD: And in this past
4 year as you've just indicated and as we've referred to a
5 couple of times, there was a -- a large swing again, but
6 this time in the other direction. A loss rather than a
7 gain?

8 MR. OTTMAR KRAMER: That's correct.

9

10 (BRIEF PAUSE)

11

12 MS. CANDACE EVERARD: Now, I'll ask you
13 to turn back a page again to page 5, and this time I want
14 to look at the chart on the middle of the page, which
15 compares the actual figures for last year, versus that
16 which has been forecast for the current year. And it
17 would appear that for the current year, 2009/'10, the
18 Corporation is forecasting equity gains of about 12.8
19 million, which would contribute to a corporate total
20 forecast of investment income for 97.4 million.

21 Is that correct?

22 MR. OTTMAR KRAMER: Yes, that is correct.

23 MS. CANDACE EVERARD: And as is reflected
24 here, Basic's share of that 97.4 million is forecasted to
25 be about 84.1 million, or 86.38 percent?

1 MR. OTTMAR KRAMER: Yes, that's correct.

2 MS. CANDACE EVERARD: And if we look at
3 the next table, the last table on the sheet, which refers
4 again to the current year, we see again the -- the
5 figures that we just looked at, the \$97.4 million
6 forecast for Corporate, eighty-four point one (84.1) of
7 which is allocated to Basic, that's decreased from last
8 year's projection, which is in the second column, of
9 about 7, close to 8 million.

10 Is that correct?

11 MR. OTTMAR KRAMER: The -- the decrease
12 of 8.9 million on a corporate basis.

13 MS. CANDACE EVERARD: Yeah, I -- I was
14 looking at -- whether you look at the corporate line or
15 Basic's share -- why don't we just focus on Basic's share
16 for the moment. The projection last year for the current
17 year was ninety-one point nine (91.9) and that's reduced
18 to eighty-four point one (84.1), so that's almost 8
19 million, I believe.

20 MR. OTTMAR KRAMER: Yes, that's correct.

21 MS. CANDACE EVERARD: Okay. And if we
22 continue to speak about investment income, and in
23 particular investment yields, for a couple of moments, we
24 look at page 4 -- so just over from where we were just
25 looking in the very bottom part of what appears on page

1 4, under the heading of "Yield Percentage".

2 This would be a reflection of investment
3 yields in the various asset categories.

4 Is that correct?

5 MR. OTTMAR KRAMER: Yes, that's correct.

6 MS. CANDACE EVERARD: The first two (2)
7 lines -- or the first two (2) rows, entitled "Short Term
8 and Long Term" relate to bonds, I believe, and reflect
9 certainly for '08/'09 and ensuing years, higher yields
10 for the Long Term Bonds than the short-term?

11 MR. OTTMAR KRAMER: Yes, the -- the Long
12 Term Bonds for '09/'10 onward are -- are higher than the
13 short-term.

14 MS. CANDACE EVERARD: I think -- well,
15 they were higher for '08/'09 also, right?

16 MR. OTTMAR KRAMER: Yes, that's correct.

17 MS. CANDACE EVERARD: Is the Corporation
18 generally satisfied with the level of returns that it's
19 forecasting on the bond portfolios?

20 MR. DONALD PALMER: Satisfied from a rate
21 of return perspective, or satisfied that we -- for an
22 accuracy perspective?

23 MS. CANDACE EVERARD: A rate of return
24 perspective.

25 MR. DONALD PALMER: Certainly these are

1 correlated with inflation, right? Inflation is low, so
2 our requirement for investment income is dampened
3 somewhat.

4 You're also not -- not asking about the
5 other side of that risk and reward equation, that these
6 are very stable sources of income as well. So we're
7 happy that -- with our risk reward trade-off, so to
8 speak.

9 MS. CANDACE EVERARD: And I wasn't
10 implying that you should or shouldn't be satisfied. I
11 was just asking whether the Corporation is.

12 MR. DONALD PALMER: Sure. And, again, to
13 -- to quote Ms. McLaren, "stability, stability,
14 stability". So, from that standpoint, stable returns may
15 -- are what we're after.

16 MS. CANDACE EVERARD: Certainly those
17 comments applying to bonds are probably conversely
18 applicable to equities, because we see here the -- the
19 yield percentages for '07/'08 being over 12 percent, and
20 then, of course, for last year being a negative eighteen
21 (18).

22 MR. DONALD PALMER: Yes.

23 THE CHAIRPERSON: I understand your
24 comments earlier over the shared jurisdiction, but you
25 weren't too disquieted by the rebound in equity values,

1 and the fact by not re-balancing your portfolio at the
2 end of your fiscal year, your participation in the
3 revival was somewhat muted?

4 I'm reflecting on the fact that interest
5 rates right now are, how do you put, at historic lows,
6 with respect to short-term, driven mainly by macro moves
7 of various central banks, which are not necessarily
8 reflective of anything other than a desire to create an
9 economic rebound. And with short-term money that was
10 described at a recent Centra hearing as being sale, the
11 only opportunity for yield really is apparently with
12 equities. That seems to be the drive.

13 MR. DONALD PALMER: Well, our asset mix
14 has gone up just because of the return on the equities
15 that we have, so, no, I'm not really disquieted, based on
16 -- on that, in terms of -- again, our -- our goal is to
17 break even over the long-term. So from a standpoint of
18 making sure that we cover the liabilities and that we
19 have a stable income stream coming from our investment
20 incomes, or investment income, I'm not necessarily
21 disquieted by -- by that, no.

22 THE CHAIRPERSON: I understand your
23 comment. I was just reflecting -- not to be troublesome,
24 but just since we are here, reflecting on it the fact
25 that you had indicated before the Corporation re-balances

1 from time to time.

2 And, of course, when things go down, as
3 the markets, when they collapse by say whatever percent,
4 60 percent, when they go up by 60 percent you do not
5 necessarily recover it because it is on a lower base.
6 And the only way that a portfolio could recover is by re-
7 balancing.

8 So if you were eighty twenty (80:20) say
9 at the beginning, and because the market went down on the
10 20 by 60 percent, if you did not re-balance, the 60
11 percent going the other way would prevent you from
12 recovering.

13 That's true, is it not?

14 MR. DONALD PALMER: To a certain point.
15 The other part of low interest rates, or rates coming
16 down, is that the value of a bond portfolio goes up. So
17 there are also significant unrealized gains in -- in the
18 bond portfolio as well, that will occur when the interest
19 rates come down to the levels that they currently are.

20 THE CHAIRPERSON: And I grant you that no
21 one has a crystal ball, so to speak.

22 Ms. Everard...?

23

24 CONTINUED BY MS. CANDACE EVERARD:

25 MS. CANDACE EVERARD: Thank you, Mr.

1 Chairman.

2 Mr. Palmer, continuing to look at the
3 investment yield percentage chart here, can you tell us
4 how the projection for 2009/10 was determined for
5 equities, that is the 6.23 percent, which we see for that
6 year and a number of the ensuing years.

7 MR. DONALD PALMER: And that's outlined
8 in our revenue forecast book of TI.18. These number
9 change every year, and I don't necessarily have it right,
10 but TI.18.

11 We have traditionally used a equity risk
12 premium of a point and a half. And with our bond rates
13 so low we -- and in the short-term, but looking to
14 recover over the longer term, we didn't think it was
15 reasonable to have a -- an equity return that necessarily
16 paralleled the short-term swing in -- in bond rates.

17 So we smoothed it out over a five (5) year
18 period and -- and still maintained that 1 1/2 percent
19 equity risk premium, but that was on the -- for the
20 longer term, rather than the -- the short-term returns
21 that we're seeing on Long Term Bonds.

22

23 (BRIEF PAUSE)

24

25 MS. CANDACE EVERARD: So, just to

1 clarify, Mr. -- Mr. Palmer, is the Corporation applying
2 the 1.5 percent equity risk premium to the ten (10) year
3 bond rate? Is that -- that's what used to happen, and I
4 just want to make sure that that's what you're saying.

5 MR. DONALD PALMER: Spread over a long --
6 a longer -- the long-term ten (10) year bond rate, if
7 that makes sense, rather than -- we have a -- ten (10)
8 year bonds are projected, right now they have a very your
9 -- low yield and they're projected to recover over a
10 longer period of time, so that it's that eventual ten
11 (10) year bond rate that we're applying the equity-risk
12 premium to.

13 MS. CANDACE EVERARD: So you're not using
14 just the current rate of the day because it's so low?

15 MR. DONALD PALMER: That's correct.

16 MS. CANDACE EVERARD: And I -- I gather,
17 based on your evidence, that the Corporation's historical
18 return on equities does not factor into the forecast?

19 MR. DONALD PALMER: That's correct.

20 MS. CANDACE EVERARD: So the losses that
21 were suffered in the market in '08/'09 will not factor
22 into the forecasts for the future?

23 MR. DONALD PALMER: That's correct.

24

25

(BRIEF PAUSE)

1 MS. CANDACE EVERARD: Now, I note on the
2 yield percentage chart that we've been look at, that the
3 projections and forecasts for the EAFE equities, which
4 we've previously defined, are the same for the remaining
5 equities.

6 Is that percentage calculated on the same
7 basis or...?

8 MR. DONALD PALMER: Yes, we used the same
9 equity-risk premium for EAFE as we did for other
10 equities.

11 MS. CANDACE EVERARD: And why is that?
12 Not -- not specifically, why it's the same equity-risk
13 premium, but obviously the whole calculation method is
14 the same for EAFE as it is for North American Equities,
15 so we're just wanting to understand the why behind that.

16
17 (BRIEF PAUSE)

18
19 MR. DONALD PALMER: There is a high
20 correlation between the rates of EAFE and -- and other --
21 other equity markets.

22 There is a -- a simplicity materiality
23 factor in here too. We're talking about a -- a fairly
24 low allocation to EAFE. We could spend a lot of time to
25 -- and EAFE is fifty (50) different markets, as opposed

1 to either just one (1) Canadian market or a US market.
2 So we -- we just used the Canadian and US equities as a
3 benchmark and -- and applied the same number.

4 MS. CANDACE EVERARD: Thank you. And
5 just one (1) more question on this table. The following
6 two (2) rows, or line items, relate to real estate and
7 infrastructure, and the yield percentages that are
8 projected and forecasted for those, in the case of real
9 estate, are 5.5 percent for the current year and 6
10 percent thereafter, and the infrastructure percentage is
11 7 percent through the outlook period.

12 How were those arrived at?

13 MR. DONALD PALMER: Real estate is CPI
14 plus 4 percent, and infrastructure is CPI plus 5 percent.
15 The CPI plus 5 is -- is the benchmark that we're using
16 for infrastructure, and for real estate it's kind of a
17 long -- a long-term average.

18 MS. CANDACE EVERARD: And is that
19 calculation, or those calculation methods being employed
20 because these types of investments are hedges against
21 inflation?

22 MR. DONALD PALMER: Yes.

23 MS. CANDACE EVERARD: Okay. I'm going to
24 ask you to turn to Tab 16 of the Board's book of
25 documents and the -- back to the Investment Policy

1 Statement that we've looked at in a couple of places.
2 I'm going to ask you to go to Section 5.5, which is found
3 on page 12.

4 What's reflected at 5.5, as I understand
5 it, is a representation of the Corporation's investment
6 return objectives.

7 Is that correct? Once you're there,
8 sorry.

9

10 (BRIEF PAUSE)

11

12 MR. DONALD PALMER: That's correct.

13 MS. CANDACE EVERARD: Now, we've spoken
14 about the equities and the alternative investments, but I
15 don't believe that we've spoken about the bonds.

16 Can you give us an idea of how the
17 Corporation, I guess, together with the Department of
18 Finance as the joint authors of this document, concluded
19 that these particular benchmarks were the appropriate
20 ones for bonds?

21

22 (BRIEF PAUSE)

23

24 MR. DONALD PALMER: They correlate with
25 the bonds that we're holding, so they're unavail --

1 easily available benchmark, and one that's applicable to
2 the investment mix that we're talking about. And -- and
3 DEX is the, basically the -- the generally accepted
4 benchmark that's used for bond portfolios.

5 MS. CANDACE EVERARD: Thank you. Still
6 at Tab 16, if I can get you to turn back to the first
7 page at that tab, which is the answer to Question 10,
8 posed by the Board in the First Round. And in
9 particular, I'm looking at Answer B, which reflects a
10 table setting out the actual and expected returns for
11 each benchmark over a period of years.

12 Who is it that manages the returns against
13 the benchmarks? Is it the investment managers?

14 MR. DONALD PALMER: The individual
15 investment managers are -- are measured against those --
16 those benchmarks. I'm not sure that that's quite what
17 you asked.

18

19 (BRIEF PAUSE)

20

21 MS. CANDACE EVERARD: Just to clarify,
22 Mr. Palmer, we've had evidence already that the
23 compensation that the managers receive isn't related to
24 performance, so what if any consequences are there to
25 managers, if benchmarks are not achieved?

1 MR. DONALD PALMER: Well, we have
2 terminated two (2) managers in the last year and a half,
3 so I think that's the consequence.

4 We do have a discipline procedure in the
5 Investment Committee Working Group if -- and -- and those
6 benchmarks are -- form part of the contracts, the
7 investment manager's contracts, that they are measured
8 against, if they fail to perform against those
9 benchmarks, and we continue monitoring them. That rate
10 of return isn't the only criteria on which they're
11 measured, but it's certainly one of them.

12 And if they fail to -- to meet the -- the
13 benchmark, then they are basically brought before the
14 Investment Committee to -- to explain themselves, to
15 explain the circumstances by which they didn't meet the
16 -- meet the benchmarks, and are continued to be monitored
17 on that basis.

18 That and other considerations, just in
19 terms of -- of service, client relationship, those are a
20 couple of the other criteria. And -- and if they
21 continue to fail to meet the ma -- meet the benchmarks
22 and provide what we consider a quality service, then they
23 will be terminated.

24 MS. CANDACE EVERARD: And I -- I had
25 noted the information that the Corporation had provided

1 about the two (2) managers that were terminated. The --
2 the evidence, and this was in response to a CAC request,
3 eighty-eight (88) -- if you want to go there; I don't
4 know that you need to but -- but you certainly can if you
5 want -- that answer reflects that there was an equity
6 manager terminated on '08/'09 and that the assets managed
7 by that manager went into the Exchange Traded Fund.

8 The first question is: Why was -- was
9 that manager terminated? In a nutshell, I don't -- I
10 don't need all the -- the dirt, just give me the -- the
11 general overview.

12 MR. DONALD PALMER: Their performance
13 could only be referred to as really, really, really bad.
14 They were a poor performer, in terms of overall returns
15 to the Corporation, not only from an absolute perspective
16 or a benchmark per -- perspective, but certainly compared
17 to their peers, and their grouping as well. So -- so
18 that was -- that was the reason that they were
19 terminated.

20 MS. CANDACE EVERARD: And -- and what is
21 the Exchange Traded Fund, into which that manager's
22 assets were transferred?

23 MR. DONALD PALMER: It's a passive fund
24 of small and mid-cap. This was our US small cap manager,
25 and we transferred those funds into a passively -- a

1 passive fund to get index returns.

2 MS. CANDACE EVERARD: And did that
3 manager manage the whole of the US small and mid-
4 capitalization equities?

5 MR. DONALD PALMER: Yes.

6 MS. CANDACE EVERARD: Looking at the
7 chart at the response to 1-10(b), and in particular the
8 results at the end of '07/'08, it would appear for the US
9 equities, and this is the very last line of the table,
10 for the small to mid-capitalization equities, that the
11 benchmark was a negative 8.2 percent and the actual
12 result was a negative 24.8 percent.

13 We know that the -- that was -- that was
14 them, okay.

15 MR. DONALD PALMER: That's them.

16 MS. CANDACE EVERARD: And we know that
17 they were terminated in the next fiscal year. And we see
18 that the result at the end of that fiscal year was a
19 negative 52 1/2 percent, against a benchmark of a
20 negative 43.7.

21 Is that right?

22 MR. DONALD PALMER: That's correct.

23 MS. CANDACE EVERARD: Now, you mentioned
24 that there was a second manager that was also terminated,
25 and the -- the response to the CAC IR Number 88, that I

1 had mentioned, reflected that that termination took place
2 in the current fiscal year -- so within the last eight
3 (8) months or so, I guess -- and that the assets managed
4 by that manager were transferred to another existing
5 manager.

6 Why was that manager terminated and what
7 type of assets were they managing?

8 MR. DONALD PALMER: That was gro --
9 Canadian Large Cap, was a growth manager. Again,
10 terminated for repeated poor returns. There was also a
11 poor service component of that termination, as well. And
12 that was transferred to a -- an existing manager, also
13 Canadian Large Cap, one that has a value style more than
14 a growth style. We still have one (1) growth manager and
15 currently two (2) value managers.

16 MS. CANDACE EVERARD: So my next question
17 was going to be, and you may have partially answered
18 that, whether or not the -- these subject assets of both
19 of the managers that were terminated have enjoyed better
20 performance since this -- the changes.

21 Can you comment on that.

22 MR. DONALD PALMER: It -- it's pretty
23 difficult to -- to comment on that, especially with the
24 Canadian manager, given it's been such a short period of
25 time, and probably an unfair comparison. Before the

1 termination the markets in general were very bad, and
2 since -- since we transferred those funds the markets in
3 general have been very good.

4 So from a direct comparison that's
5 probably not really fair to -- to compare on that basis.
6 Certainly, in a historical perspective, the -- we're
7 happy with the performance of the manager that we
8 transferred to, and that's why we transferred it to -- to
9 that particular manager.

10 MS. CANDACE EVERARD: And if we just take
11 a -- a look, for the moment, at the actual versus
12 benchmark on the table for the Large Cap Canadian
13 equities, we see that -- if we look a year back to
14 '07/'08, the benchmark was eight point (8.3), the actual
15 result was 3.5 percent. And then for the year that --
16 that ended this February, the '08/'09 year, the benchmark
17 was a negative thirty-six point seven (36.7) and the
18 actual result was a -- a negative 38 percent.

19 Is that right?

20 MR. DONALD PALMER: That's correct.

21 MS. CANDACE EVERARD: And just reviewing
22 a couple more of the line items on this chart, staying
23 with the Canadian equities for the moment, the small to
24 mid-cap equities, again dealing with the '07/'08 year
25 first, the benchmark was a negative 4.7 percent and the

1 actual result was quite better -- the -- it was a
2 positive two point three (2.3).

3 MR. DONALD PALMER: That's correct.
4 That's one of the managers that we're very happy with.

5 MS. CANDACE EVERARD: And similarly, in
6 the subsequent year, the '08/'09 year, the benchmark was
7 a negative 47 1/2 percent, but the actual result was only
8 a negative 36.3.

9 MR. DONALD PALMER: In terms of comparing
10 to benchmarks, it's hard to say that our shining light of
11 our portfolio had a return of minus 36 percent. But
12 certainly they exceeded the benchmark by more than the
13 other managers did.

14 MS. CANDACE EVERARD: They can only work
15 within the market conditions, right?

16 Now, while we're on that line, I take it
17 from the -- the letters "NA" appearing in the two (2)
18 columns at the far right, which are '04/'05 and '05/'06,
19 that the Corporation did not invest in those types of
20 equities in those years.

21 Is that correct?

22 MR. DONALD PALMER: That's correct.

23 MS. CANDACE EVERARD: And we spoke about
24 the US equities, small to mid cap. We didn't speak about
25 the large capitalization. Just reviewing those

1 benchmarks and actuals for the last two (2) years, we see
2 in '07/'08 the benchmark was a negative two point one
3 (2.1), and the actual, a negative seven point seven
4 (7.7). And then for the last year, '08/'09, we see a
5 benchmark of negative forty-one point eight (41.8), and
6 an actual of negative forty-two point three (42.3).

7 So pretty close, is that correct?

8 MR. DONALD PALMER: That's correct. We
9 were somewhat disappointed with that performance, being
10 somewhat less than a benchmark. That is again one of the
11 managers that has very recently spoke to the Investment
12 Committee Working Group, in terms of explaining that
13 performance.

14 So if you want to use the term that
15 they've been put on notice, in terms of that discipline
16 procedure they have been, but there's no action --
17 further action contemplated at this point in time.

18 MS. CANDACE EVERARD: And who is it? Who
19 is that manager?

20

21 (BRIEF PAUSE)

22

23 MR. DONALD PALMER: We have actually
24 never explicitly named the manager in any public
25 document.

1 MS. CANDACE EVERARD: That's fine, it's
2 not -- not a major issue.

3 Just -- I just want to go through some of
4 these -- or at least one (1) of the bond lines before we
5 leave this table, and that would be with respect to the
6 Real Return Bonds. It would appear for the '07/'08 year
7 that the benchmark was 2 1/2 percent and the actual
8 result was 3 1/2 percent. And then in the last year,
9 '08/'09, the benchmark was a negative 5.4 percent and the
10 actual was a negative 8.1 percent.

11 Is that right?

12 MR. DONALD PALMER: That's correct.

13 MS. CANDACE EVERARD: Okay. Mr.
14 Chairman, I'd be moving now to a -- a line of questions
15 dealing with the allocation of investment income to
16 Basic, and I note it's almost 4:00 so I'm in your hands
17 as to whether you want me to keep going or call it a day.

18 THE CHAIRPERSON: Let's call it a day.
19 Thanks, we'll see you all tomorrow at 9:00.

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21 (MPI PANEL WITNESSES RETIRE)

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23 --- Upon adjourning at 3:57 p.m.

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Certified correct,

Cheryl Lavigne, Ms.