

2019/20 CENTRA GAS GENERAL RATE APPLICATION**Centra Gas Hydro Undertaking #2**

Centra Gas to update PUB Exhibit 25, page 38 (Figure 3.7, page 19 of Centra's Pre-Hearing Update) with the July 24th information.

Response:

Please see the attached update which provides the details of the Other line item found in Centra's O&A Program Comparison schedule.

CENTRA GAS MANITOBA INC.
2018/19 - 2019/20 O&A PROGRAM COMPARISON

	2018/19 Approved Budget	2019/20 Test Year Filed	2019/20 Approved Budget
Customer Service & Corporate Relations			
Back/middle office services	289	294	290
Billing & collections	7,554	7,705	7,306
Customer & public relations	3,930	4,009	3,959
Customer information systems (banner)	524	534	627
Customer inspections	7,011	7,151	8,184
Customer safety services	1,260	1,285	1,533
Dispatch	2,261	2,306	1,920
Energy supply, planning & support	2,813	2,869	2,721
Environment	391	399	948
Meter reading	1,960	2,511	2,497
Rate and regulatory affairs	925	944	1,304
Total Customer & public relations	28,918	30,008	31,288
Operations and Maintenance			
Communication systems	133	135	133
Distribution maintenance	6,626	6,759	7,005
Load forecast	69	70	107
Metering	3,555	574	361
Plant failures & emergencies	297	303	232
Quality assessment	426	435	448
Station maintenance	5,271	5,376	5,106
System performance & reliability	2,464	2,513	2,662
Total Operations and Maintenance	18,841	16,165	16,055
Organizational Support			
Corporate governance	2,116	2,157	2,297
Corporate infrastructure	4,418	4,581	4,591
Corporate services	1,972	2,010	2,116
Departmental support	5,754	5,872	6,174
Operational management	1,752	1,787	1,638
Total Organizational Support	16,012	16,408	16,816
Corporate Allocation & Adjustment			
Depreciation & Taxes	(2,140)	(2,183)	(2,212)
Benefits not allocated to programs	(202)	(206)	(97)
Contingency	1,887	1,059	(600)
Other	1,685	852	(697)
Operating & Administrative Expenses	63,315	61,250	61,250