Figure EXP App 19- 6 Corporate Capital Expenditures - Deferred Development Costs

Line	Corporate Capital Expenditures	0047/404	0040/404	0040/004	0000/04 \$	0004/004	0000/005	0000/045	0004/055	0005/005	0000/075	Unassigned
No.	Deferred Development Costs:	2017/18A	2018/19A	2019/20A	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F	Capital
1	(C\$000s, except where noted)											
2	Projects that do not impact Basic		-	-	-	-	-	-	-			=
3	PDR Opt Repair - Distributed Estimating	2	-	-	-	-	=	-	-			-
4	Physical Damage Re-engineering Main/Phase 3	260	-	-	-	-	-	-	-			-
5	PDR Opt Repair - Remote Estimating	106	-	-	-	-	-	-	-			-
6	High School Driver Education Phase 2	98	-	-	-	-	-	-	-			-
7	High School Driver Education Phase 3	595	1,916	408	-	-	-	-	-			=
8	High School Driver Education Phase 4	-	14	592	44	=	-	-	=	-		-
9	Infor/Lawson Upgrade	898	340	-	-	=	-	-	=			-
10	Corporate Learning Management	1,146	422	-	-	-	-	-	-			-
11	Information Security Strategy and Road Map Phase 1	105	-	-	-	-	-	-	-			-
12	Information Security Strategy and Road Map Phase 2	1,433	56	-	-	-	-	-	-			-
13	Technology Risk Management - 2016/17	118	-	-	-	-	-	-	-			-
14	Technology Risk Management - 2017	2,366	1,124	-	-	-	-	-	-			-
15	Technology Risk Management - 2018	-	2,912	1,077	465	-	-	-	-			-
16	Technology Risk Management - 2019	-	-	526	964	75	-	-	-	-	-	-
17	Technology Risk Management - 2020	-	-	-	1,083	584	545	-	-	-	-	-
18	Technology Risk Management - 2021	-	-	-	-	264	(268)	-	-	-	-	-
19	Technology Risk Management - 2022	-	-	-	-	-	1,683	-	=	-		-
20	Technology Risk Management - 2023		-	-	-	=	-	1,683	=	-	-	-
21	Technology Risk Management - 2024		-	-	-	=	-	-	1,683	-	-	-
22	Technology Risk Management - 2025					-	-	-	-	1,683	-	=
23	Technology Risk Management - 2026					=	-	-	=	-	1,683	
24	Appointment Manager	1,295	45	-	-	=	-	-	-			-
25	Customer Claims Reporting System	4,648	714	-	-	-	-	-	-			=
26	Enhanced DR Capabilities	1,313	767	-	-	-	-	-	-			-
27	Partner Portal	2,084	6	-	-	-	-	-	-			-
28	Financial Re-Engineering Initiative	26	-	641	975	5	-	-	-	-	-	-
29	Customer Self Service	1,370	2,104	87	-	-	-	-	-			-
30	Credit Card Strategy	208	1,897	1,065	-	-	-	-	=			-

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Corporate Capital Expenditures - Deferred Development Costs (cont'd)

Line No.	Corporate Capital Expenditures Deferred Development Costs:	2017/18A	2018/19A	2019/20A	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F	Unassigned Capital
31	(C\$000s, except where noted)											<u> </u>
32	Nova	-	-	-	6,363 5,607	16,487	8,553	8,179	4,782	3,678	-	- (494)
33	Information Security Maturity	-	-	280	1,268	1,298	1,056	-	-	-	-	-
34	Total Loss	-	-	1,371	(109)	-	-	-	-	-		-
35	HRMS Optimization - Phase 1	-	-	-	49	65	-	-	-	-	-	-
36	Salvage Management System	-	-	117	399	-	-	-	-	-		-
37	Microsoft 365				671	859	-	-	-	-	-	
38	Year 1 Data and Analytics Spend				-	836	303	-	-	-	-	
39	CERP - Additional Product Changes	-	-	125	121	1	-	-	-	-		-
40	Total Deferred Development Costs	18,071	12,317	6,289	12,293 11,537	20,474	11,872	9,862	6,465	5,361	1,683	- (494)
41	Impairment of Deferred Development	(18,720)	(2,561)	(1,502)	(778)	(210)	•	•		•		-
42	Data Processing Equipment:											
43	Provision for New and Replacement Equipment	116	59	189	35	-	82	488	1,570	2,155	952	
44	Projects that impact Basic	-	-	-	-	-	-	-	-	-		
45	Total Data Processing Equipment	116	59	189	35	-	82	488	1,570	2,155	952	-
46	Total Capital Requirements for IT	(533)	9,815	4,976	11,550 10,794	20,264	11,954	10,350	8,035	7,516	2,635	- (494)

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Line No.	Corporate Capital Expenditures Deferred Development Costs:	2017/18A	2018/19A	2019/20A	2020/21A	2021/22A	2022/23F	2023/24F	2024/25F	2025/26F	2026/27F	Unassigned Capital
31	(C\$000s, except where noted)											
32	Nova	-	-	-	5,607	16,487	8,553	8,179	4,782	3,678	-	(494)
33	Information Security Maturity	-	-	280	1,268	1,298	1,056	-	-	-	-	-
34	Total Loss	-	-	1,371	(109)	-	-	-	-	-		-
35	HRMS Optimization - Phase 1	-	-	-	49	65	-	-	-	-	-	-
36	Salvage Management System	-	-	117	399	-	-	-	-	-		-
37	Microsoft 365				671	859	-	-	-	-	-	
38	Year 1 Data and Analytics Spend				-	836	303	-	-	-	-	
39	CERP - Additional Product Changes	-	-	125	121	1	-	-	-	-		-
40	Total Deferred Development Costs	18,071	12,317	6,289	11,537	20,474	11,872	9,862	6,465	5,361	1,683	(494)
41	Impairment of Deferred Development	(18,720)	(2,561)	(1,502)	(778)	(210)	-	-	-	-		-
42	Data Processing Equipment:											
43	Provision for New and Replacement Equipment	116	59	189	35	-	82	488	1,570	2,155	952	
44	Projects that impact Basic	-	-	-	-	-	-	-	-	-		
45	Total Data Processing Equipment	116	59	189	35	-	82	488	1,570	2,155	952	<u> </u>
46	Total Capital Requirements for IT	(533)	9,815	4,976	10,794	20,264	11,954	10,350	8,035	7,516	2,635	(494)

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