



July 12, 2022 VIA EMAIL

Interveners of Past Record (2022 General Rate Application – per attached list)

Re: Manitoba Public Insurance 2023/24 General Rate Application

Background

The 2023/24 GRA of MPI was filed on Tuesday, July 12, 2022. Electronic copies are to be posted to the MPI website and MPI is to maintain and regularly update this website with a fully searchable version of the GRA.

Intervener Responsibilities

The Board requests that past Interveners immediately collaborate and review the GRA when filed, so as to determine which of the issues set out in the Preliminary Issues List in Board Order 60/22 will be reviewed and tested by Interveners should they be granted status at the Pre-Hearing Conference. Interveners should be prepared to discuss these issues at the Pre-Hearing Conference. Following the Pre-Hearing Conference, the Board will approve the Final Issues List for the GRA in its Procedural Order.

Where more than one Intervener identifies the same issue to be addressed and tested in the GRA, the Board expects Interveners to work collaboratively, with one Intervener being identified as primarily responsible for that issue in terms of Information Requests, expert evidence, cross examination and closing submissions.

All Intervener Applications should therefore include the specific issues to be addressed by Interveners, and their proposed budgets.

Application Overview Workshop – Wednesday, July 20, 2022 at 9:00 a.m.

The Board is anticipating that an Application Overview Workshop will take place on July 20, 2022 at 9:00 a.m. The Board expects that past and prospective Interveners will attend, having familiarized themselves and their consultants with the content of the GRA materials.

Those wishing to participate in the Workshop will have the opportunity to do so via the Board's live streaming technology. There will also be limited in-person participation in the Board's hearing room, which will be organized in compliance with applicable heath

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orders and social distancing guidelines. Board staff and Board counsel will be present in the hearing room.

The Workshop will be used to discuss the Preliminary Issues List, identifying which issues are acknowledged by the parties to be included within the scope of the Final Issues List for the GRA, identify which issues are acknowledged by the Parties to be out of scope, and identify any new issues for proposed inclusion in the Final Issues List. Disagreements as to scope should be noted and explained in the Applications for Intervener Status that are to be filed with the Board and MPI prior to the Pre-Hearing Conference. The Board intends to hear from the parties at the Pre-Hearing Conference and make a determination as to any variations from the Preliminary Issues List to the Final Issues List, to be approved in the Board's Procedural Order.

Minimum Filing Requirements

The Board has prepared a list of Minimum Filing Requirements (MFRs) for MPI, a copy of which is attached, and which was previously circulated on June 2, 2022. The MFRs identify information that should be included in MPI's GRA filing, with a corresponding benefit of reducing Information Requests of MPI.

Pre-Hearing Conference - July 27, 2022 at 9:00 a.m.

The traditional purposes of the Pre-Hearing Conference (PHC) include identifying Interveners, seeking collaborative efforts by Interveners on common issues, finalizing a Timetable and scheduling an oral public hearing. The PHC for the 2023 GRA will also include a pre-qualification process for any expert witnesses the Parties intend to call at the public hearings.

As with the Application Overview Workshop, those wishing to participate in the PHC will have the opportunity to do so via the Board's live streaming technology and there will be limited in-person participation in the Board's hearing room. Board staff, Board counsel, and members of the Panel who wish to attend in person will be present in the hearing room.

Prior to attending the PHC for this GRA, the Board expects (and will seek confirmation from Interveners) that they have reviewed Order 60/22 and the Preliminary Issues List. The Board also expects that prospective Interveners will meet prior to the PHC for the purpose of identifying issues of common and divergent interest, and for preparing proposals to be advanced at the PHC for efficiently presenting evidence and cross examinations.

Prior to the PHC, the parties will have had an opportunity to discuss the issues for this GRA in the Application Overview Workshop. Through this process, MPI is to determine which of those issues set out in the Preliminary Issues List should by consensus remain in, be removed from, or be added to the Final Issues List. MPI should also provide information as to any disagreements about whether or not certain issues should remain in scope. MPI is to circulate this information to all Parties as soon as possible following the conclusion of the Workshop. Parties may speak to any disputed issues at the PHC and expect adjudication by the Board in its Procedural Order.

Attached hereto is the Timetable proposed by MPI. Any party proposing an alternative Timetable to the one attached should provide copies to all parties prior to the PHC, and address the matter at the PHC.

For purposes of planning the oral public hearing, all parties at the PHC will be asked to estimate their hearing time required for direct evidence, cross examinations and closing submissions.

Information Request (IR) Format

In an effort to make all IRs electronically searchable and to provide rationale for the question (or the refusal to fully answer the question - as the case may be), the Board has adopted a standardized format for IRs. This format has been used successfully since the 2016 GRA.

If MPI determines that it will not be fully answering an IR, it should immediately notify the party making the request and attempt to resolve any dispute on an informal basis. If the dispute cannot be resolved informally, the Board will adjudicate the dispute. Please note that per the attached Timetable, Parties wishing to file any motions arising out of disputes related to First Round IRs must do so by September 2, 2022.

Other Matters

Should any party have additional matters to be addressed at this time, please contact the Board. Thank you for your anticipated cooperation in continuing to implement improvements in the regulatory process.

Yours truly,

Darren Christle, PhD, CCLP, P.Log., MCIT

Secretary/ Executive Director

DC/kls

Attachments:

- 1. Timetable
- 2. PUB Minimum Filing Requirements
- 3. Draft Information Request Format
- cc. Mike Triggs, Steve Scarfone and Anthony Lafontaine Guerra, MPI Curtis Unfried and Jennifer Sokal, counsel for IBAM Martin Minuk, counsel for Unicity Taxi Ltd.
 Kathleen McCandless, Board Counsel Roger Cathcart, Board Advisor Blair Manktelow, Board Advisor

Legend

MANITOBA PUBLIC INSURANCE

2023 GENERAL RATE APPLICATION

MPI Filing Date MPI Receiving a Filing

Proposed Time Table

Jul 12th 2022 FILING DATE

| ITEM | | Date | Day of the Week | Turnaround days |
|------|---|--------------------|--------------------|--------------------|
| | | | | |
| 1 | Application Filed | July 12, 2022 | Tuesday | |
| 2 | Notice of Public hearing Published | July 16, 2022 | Saturday | 4 |
| 3 | PUB Issues Workshop | July 20, 2022 | Wednesday | 4 |
| 4 | Intervener Registration Deadline | July 22, 2022 | Friday | 2 |
| 5 | Pre-hearing Conference | July 27, 2022 | Wednesday | 5 |
| 6 | PUB Procedural Order Issued | July 29, 2022 | Friday | 2 |
| 7 | Round One Information Requests Filed | August 05, 2022 | Friday | 7 |
| 8 | Round One Information Responses Filed | August 30, 2022 | Tuesday | 25 |
| 9 | Parties to file motions on Round 1 IRs | September 02, 2022 | Friday | 3 |
| 10 | Board to hear Motions | September 07, 2022 | Wednesday | 5 |
| 11 | Round Two Information Requests Filed | September 12, 2022 | Monday | 5 |
| 12 | Reminder Notice of Public Hearing Published | September 17, 2022 | Saturday | 5 |
| 13 | Round Two Information Responses | September 27, 2022 | Tuesday | 10 |
| 14 | Parties to file any motions | September 29, 2022 | Thursday | 2 |
| 15 | Hearing Issues Meeting of Counsel | October 03, 2022 | Monday | 4 |
| 16 | Board to hear motions | October 05, 2022 | Wednesday | 2 |
| 17 | Intervener Evidence Filed | October 07, 2022 | Friday | 2 |
| 18 | Information Requests on Intervener Evidence | October 11, 2022 | Tuesday | 4 |
| 19 | Rate Update Filed | October 12, 2022 | Wednesday | 1 |
| 20 | Interveners Information Responses | October 14, 2022 | Friday | 2 |
| 21 | MPI Rebuttal Evidence | October 17, 2022 | Monday | 3 |
| 22 | Oral Hearing commences | October 19, 2022 | Wednesday | 2 |
| 23 | Oral Hearing finishes | November 09, 2022 | Wednesday | 21 |
| 24 | PUB Order Released | December 21, 2022 | Wednesday | 42 |

PUB/MPI Minimum Filina Requirements ("MFRs") - 2023 GRA

These MFRs build upon the MFRs issued in respect of the 2022 GRA, with the expectation that information should be provided in a similar format, if the MFR is otherwise unchanged. MFR items shown in gray font are **not** required for this GRA, but are preserved in the document to allow for possible changing areas of PUB focus in future GRAs.

Where older historical information is not directly comparable to more recent historical information due to changes in corporate organizational structure, accounting changes or other reasons, the information should still be provided but be annotated with any required explanations.

All of the information filed pursuant to these MFRs should be cross-referenced within a distinct section of the GRA.

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|------------------------------|----------------------------|---|---|
| | | G | eneral | , |
| A.1 | Value Proposition | 5 | Please advise of any enhanced value or benefits flowing to Manitobans from MPI aligned with the Corporate Strategic Plan (this information can be contained with the Costs Containment section of the GRA). | To assess the value received by Manitobans in exchange for payment of rates, and in particular any requested rate increase. |
| A.2 | Cross Canada Rate Comparison | 14 | To the extent that the Corporation asserts that Manitoba has among the lowest vehicle and/or motorcycle rates in Canada, please provide a schedule reflecting the maximum, 75 th percentile, median, 25 th percentile and minimum rates underlying each representative rate cited in each jurisdiction relied upon. | To provide context for the Corporation's assertion regarding its rates compared with other jurisdictions. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|---------------------|----------------------------|--|---|
| | | General | (continued) | |
| A.3 | Pro-Formas | 4 | Please provide all Pro-Forma statements separating the vehicle premiums from any Capital Build or Release Provision (separately), and separating out amounts relating to any premium deficiency reserves. Where necessary, expand the pro-forma statements to show the requested itemizations, showing \$0 as needed. | To clearly document the financial impact of RSR Rebuilding Fees and changes in rate level adequacy. |
| A.4 | Financial Statement | 4 | Please file a link to the most recently Audited Corporate and Basic Financial Statements asavailable. Please file the following notes to the Basic financial statement: a) Cash, Cash Equivalents and Investments b) Investment Property – Non- Financial Instruments c) Deferred Policy Acquisition Costs d) Property and Equipment e) Deferred Development Costs f) Unearned Premiums and Fees g) Provision for Employee Future Benefits h) Insurance Contracts i) Claims Liabilities j) Capital Management k) Accumulated Other Comprehensive Loss l) Insurance and Financial Risk Management m) Subsequent Events | To understand the full financial disclosure related to MPI's last fiscal year financial results. |

| A.5 | Capital Management | 7 | Please provide details on RSR Basic program amounts, in a format similar to MPI Exhibit #40 (2021 GRA). | To understand the changes in capital adequacy of Basic. |
|-----|--------------------------------|----|---|--|
| A.6 | Risk Assessment and Management | 16 | Provide a Risk Assessment table of the likelihood and severity of each risk MPI faces that could affect rate setting results. | To understand the nature and significance of any changes in risk (E.g. Inherent risk assessments/ratings, risk management processes, responsibilities, and residual risks) |

| No. | Торіс | Preliminary Issues List | Information Request | Rationale |
|-----|------------------------------|----------------------------|---|--|
| | | Net | Income | |
| B.1 | Quarterly Reports | 9 | Please file the Corporation's quarterly reports as available. | To assess the financial strength of MPI for rate setting purposes. |
| B.2 | Financial Overview | 4 | Please file a) updated financial forecast comparisons for the most recently completed fiscal year and the current fiscal year with what was forecast at the last GRA, including detailed explanations of variances; and b) a comparison of actual versus forecast monthly claims incurred on an accounting and actuarial basis. | To assess budgeted v. actual financial information and updated budgets. |
| B.3 | Pro-Formas | 4 | Please provide a complete set of restated Pro-Forma statements reflecting each of the following: a) As proposed but excluding any proposed rate level change; b) As proposed but excluding any Capital Build and Release Provision. c) Please provide based on IFRS 4 and IFRS 17 basis. d) Please provide a quantitative summary of the changes in presentation from IFRS 4 to IFRS 17 | To clearly document the separate financial impact of the proposed rate level change and the proposed Capital Build or Release. To clearly document the financial and presentation impact of adopting IFRS 17. |
| B.4 | Service Fees & Other Revenue | 1 | Please provide support for any proposed changes or for proposing no change. | To provide context for any decision to change or any decision to preserve the status quo. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|--|----------------------------|---|--|
| | | Inve | estments | |
| C.1 | Investment Management | 8 | Please provide a description of substantive changes to the Corporation's investment portfolios or process. Provide a description of any changes as a result of implementation of IFRS 17 and IFRS 9. | To gain an understanding of the decision-making process and to assess MPI's investment income. |
| C.2 | Equity Holdings & Impaired Investments | 8 | Please provide a schedule of the Corporation's equity investment holdings and impaired investments, both written off and currently held and including original book value, revised book value and current book value. | To understand the performance of MPI's investment portfolio and to assess MPI's investment income. |
| C.3 | Investment Income Allocation | 8 | Update the table of investment income allocation weightings for Employee Future Benefits (Pension). | To understand the basis of allocation of MPI investment income between Basic and other lines. |
| C.4 | Actual v. Benchmark Returns | 8 | Please provide a comparison by asset class of actual returns with the annual expected return benchmarks set out in the Investment Policy Statement for the last five years. | To assess the Corporation's investment returns against its benchmarks. |
| C.5 | Investment Returns | 8 | Please provide a 5-year comparison of the Corporation's total annual investment return rates with the corresponding annual return rates of: a) Insurance Corporation of British Columbia, and b) Saskatchewan Auto Fund, and please provide commentary on any significant differences. | To assess the Corporation's investment returns against its peers. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|-----------------------------|----------------------------|---|---|
| | | Basic | Expenses | , |
| D.1 | Benchmarking | 9 | Please file a complete trend analysis for Basic & the Corporation as a whole for the last five historical years through the outlook period, including all expenditures, showing compound annual growth rates separately for the historical period and for the outlook period. | To test and assess the reasonableness of Basic Expenses for rate setting purposes. |
| D.2 | Benchmarking | 9 | Provide a trend analysis for the last five years through the outlook period, including growth in Claims Expenses, Operating Expenses, Claims Expenses per Claim and Operating Expenses per Policy relative to CPI. | To assess the growth of claims and operating expenses relative to inflation. |
| D.3 | Benchmarking | 9 | Please provide an update of the performance indicators for the last five fiscal years through the outlook period. Please indicate all BI ³ Benchmarks and any other new indicators developed. | To assess changes in trends related to performance indicators and efficiency of operations for rate setting purposes. |
| D.4 | Cost Allocation Methodology | 6 | Please advise of any changes in allocators, groupings of accounting units or purification adjustments used within MPI's Cost Allocation Methodology including any changes in the basis of allocation among the lines of business, RSR and Pension. | To understand any changes in the allocation of costs among the Corporation's lines of business. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|--------------------|----------------------------|--|---|
| | | Clair | ns Costs | |
| E.1 | Claims Incurred | 2 | Please provide a breakdown of the number of individual claims and their severity by Major Class over dollar thresholds of \$100,000, \$250,000, \$500,000, \$1,000,000 and \$2,000,000 for each of the last ten years. | To understand the distribution of claims costs by severity. |
| E.2 | PIPP Costs | 11 | Please provide a breakdown of PIPP costs by component coverage of the last ten years, in both dollars and percentages. | To understand the distribution and change patterns of PIPP costs by component. |
| E.3 | PIPP Claims | 11 | Please provide a table of frequencies and severities by type of claim, of the last ten years to the forecast for the current fiscal year. | To understand the nature of PIPP claims incurred. |
| E.4 | Claims Forecasting | 11 | Please file a table for the last ten years showing original projected, revised forecast, and final actual frequencies/ severities/ claims incurred, broken down by coverage and for all coverages combined. | To provide context for discussion of claims forecasting accuracy and any evidence of systemic bias in such forecasts. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale | | |
|-----|-------------------------------------|----------------------------|--|---|--|--|
| | Operating & Administrative Expenses | | | | | |
| F.1 | Operating Expenses | 9 | Please include the detail of the MPI operating expenses by category for the last five fiscal years through the outlook period, showing compound annual growth rates separately for the historical period and for the outlook period. | To test and assess the reasonableness of Operating Expenses for rate setting purposes. | | |
| F.2 | Operating Expenses | 9 | Please provide schedule(s) by expense category for the last five fiscal years through the outlook period for Basic total operations, and Basic normal operations, showing compound annual growth rates for the historical period and for the outlook period. | To assess the historical trend and the reasonableness of Operating Expenses for rate setting purposes. | | |
| F.3 | Operating Expenses | 9 | Please provide a summary of Basic expenses by category for the last two fiscal years and through the outlook period, broken down between Claims Expenses, Operating Expenses, Road Safety Expenses, Regulatory/Appeal Expenses and in total, and shown separately for Normal Operations, Improvement Initiatives and in total. | To review the trends and changes in Operating Expense categories to identify changes in cost allocation to Basic. | | |
| F.4 | Expense Details | 9 | Please provide a detailed breakdown by cost category of actual Basic Claims, Operating and Road Safety expenses for the last five fiscal years. | To review the trends and changes in cost categories. | | |
| F.5 | Expense Details | 9 | Please provide a detailed breakdown of broker commissions paid by category (Basic, Extension, etc.), for the last five fiscal years and forecast through the outlook period. | To review the trends and changes in commissions and impacts on rates. | | |
| F.6 | Capital Expenditures | 9 | Please provide a comparison between actual capital expenditures in the last fiscal year and that forecast at the last GRA and explain all material differences, including a breakdown of deferred development costs by project. | To assess budgeted v. actual financial information and updated budgets. | | |

| No. | To pic | Preliminary Issues List | Information Request | Rationale |
|------|----------------------------|----------------------------|---|---|
| | | | Iministrative Expenses ontinued) | |
| F.7 | Deferred Development Costs | 9 | Please provide a continuity schedule of deferred development costs and amortization costs by project for the last ten fiscal years through the outlook period. | To assess the impact of deferred development costs and amortization costs for rate-setting. |
| F.8 | IT Expenses | 10 | Please provide a schedule detailing IT costs by major capital project for the last seven fiscal years through the outlook period, and identify internal v. external costs for the historical period and for the outlook period. | To assess the amount spent on information technology and the reasonableness of costs forecast for rate setting. |
| F.9 | IT Expenses | 10 | Please provide Information Technology Costs broken down between Normal Operations, Initiative Implementation and Initiative Ongoing expenses, for the last five fiscal years and through the outlook period. | To assess the amount spent on information technology and the reasonableness of costs forecast for rate setting. |
| F.10 | IT Expenses | 10 | Please provide number of consultants supporting operating activities, general operating activities, compared to the number of consultants that are supporting improvement initiatives and their related annual costs for the last five fiscal years and forecast through each year in the outlook period. | To assess the extent MPI's reliance on external consultants impact operations. |
| F.11 | IT Expenses | 10 | Please provide IT expenses for the last seven fiscal years and through the outlook period, and include two columns providing the compound annual growth rate separately for the historical period and for the outlook period. | To assess the amount spent on information technology and the reasonableness of costs forecast for rate setting. |
| F.12 | Project Costs | 10 | Please provide a budget comparison of capital projects in excess of \$500 thousand by major component this year with the budget provided in the last application. | To provide context for amounts spent on IT projects and the relationship to revenue requirement. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale | | |
|------|---|----------------------------|--|---|--|--|
| | Operating & Administrative Expenses (continued) | | | | | |
| F.13 | Gartner Group Recommendations | 10 | Please provide an update detailing the status of all recommendations made by the Gartner Group, including any new recommendations, and highlight any changes in the recommendations or MPI's actions flowing from the recommendations from that provided last year. | To assess whether IT spending is just and reasonable. | | |
| F.13 | Project Nova | | Please provide updated business cases and related financial analysis for Project Nova including: (a) detailed progression of capital budget and project timelines from inception with detailed explanation of all changes; (b) detailed progression of net present value from inception with description of the changes. | To understand the scope of spending on Project Nova. | | |
| F.14 | Project Nova | | MPI to provide a detailed breakdown of the portion of the Project Nova budget that is now being allocated by MPI-defined line of business breaking down the detail of those are costs associated with items such as governance, vendor, leadership, licencing, training, internal labour et cetera. | MPI Exh#83 & #84 | | |
| F.15 | Staffing Levels | 9 | Please file a corporate staffing analysis for Normal Operations. | To understand actual and forecast changes in staffing levels. | | |
| F.16 | Staffing Levels | 9 | Provide a comparison of the prior GRAs staffing (Basic and Corporate) budget to actual staffing for the last full year of actuals. | To understand actual and forecast changes in staffing levels. | | |
| F.17 | Staffing Levels | 9 | Please provide a schedule of Basic and Corporate Staffing Levels for the budget year. | To understand actual and forecast changes in staffing levels. | | |

| F.18 | Compensation | 9 | Please file an updated schedule of Basic | To assess whether any |
|------|--------------|---|---|----------------------------|
| | | | compensation increases by category for | increases in |
| | | | the last five fiscal years through the | compensation costs are |
| | | | outlook period. | just and reasonable. |
| F.19 | Compensation | 9 | Please file an updated schedule of | To assess whether any |
| | | | average salary levels by classification for | increases in salary levels |
| | | | the last five fiscal years through the | are just and reasonable. |
| | | | outlook period, showing compound annual | |
| | | | growth rates separately for the historical | |
| | | | period and the outlook period. | |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|------|-----------------|----------------------------|---|--|
| | Opera | ting & Administra | ative Expenses (continued) | |
| F.20 | Salary Expenses | 9 | Please file a table reflecting each of: a) Corporate Compensation Analysis - Normal Operations; b) Corporate Compensation/Payroll Costs - Normal Operations; c) Corporate Annual Compensation Changes - Normal Operations; d) Corporate Compensation Analysis - Corporate Total; e) Corporate Compensation/Payroll Costs - Corporate Total; and f) Corporate Annual Compensation Changes - Corporate Total. | To understand the changes in total compensation for the Corporation and its impact on Basic. |
| | | | Please also file a similar analysis for Basic. | |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|---------------------------------|----------------------------|---|--|
| | | Road Safety 8 | Loss Prevention | |
| G.1 | Actual v. Budgeted Expenditures | 19 | Please provide a five year comparative history of actual v. budgeted expenditures by Road Safety and Loss Prevention program category. | To assess budgeted v. actual financial information. |
| G.2 | Expense Forecast | 19 | Please provide a detailed forecast of Road Safety and Loss Prevention expenses by program through the outlook period. | To assess the amount spent on Road Safety. |
| G.3 | Loss Prevention | 9 | Please provide a detailed Road Safety and Loss Prevention budget for the current year by specific program and compare that to actual spending for the last fiscal year. | To assess the amount spent and previously forecast to be spent on Road Safety. |
| G.4 | Hot Maps | 19 | Please file updated Accident Maps. | To assess the Road Safety budget and expenditures in the context of collision frequency at specific locations. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale | | |
|-----|---|----------------------------|--|---|--|--|
| | Ratemaking | | | | | |
| H.1 | Indicated and Proposed Rate Level Changes | 1 | Please provide a table reflecting the indicated rate change by Major Class together with the applied for rate changes. Please prepare an exhibit, with accompanying explanatory narrative, illustrating the transition from rate requirement indicators to requested revenue adjustments by Major Class. | To provide context for any differences betweenindicated and proposed rate level changes by Major Class. | | |
| H.2 | Regressions | 1 | For all selected regressions included in the ratemaking analysis, please provide a graphical representation, including display of actual data and fitted and selected trend lines, accompanied by the customary regression diagnostics. | To provide context for visually and statistically assessing the strength ofthe selected regressions. | | |
| H.3 | Significant Changes to Methodology or Basis of Selection of Assumptions | 2 | Relative to the prior GRA, please provide a summary, with supporting rationale, for any significant changes to methodology or significant changes to the basis of selection of assumptions used in the derivation of the indicated changes in rate level in accordance with accepted actuarial practice in Canada, both overall and at the classification level. | To clearly document anysources of change in thederivation of rate indications. | | |
| H.4 | Composition of Overall Required Rate | 1 | Please provide a comparative table for the current GRA and most recent prior GRA of the estimated dollar composition of the Income Sources and Expenditures, with accompanying narrative on any significant deviations. | To assess the stability ofthe rate setting forecasts. | | |
| H.5 | Interest Rate Impact on Indicated Rate | 1 | Please provide details of the assumed Government of Canada bond yield, with the duration equal to the expected claims duration as well as spreads for both Provincial, Corporate and MUSH bonds yields. Please include detailed calculations, including assumed weightings. | To provide context for the rate indication. | | |

| H.6 | Interest Rate Impact on Indicated Rate | 1 | Please provide a narrative explanation of | To provide context for |
|-----|--|---|--|------------------------|
| | | | the net impact of changes in interest rates | the rate indication. |
| | | | impact to net income. | |
| | | | Diagon provide the diagonat rate used for | |
| | | | Please provide the discount rate used for | |
| | | | the calculation of the interest rate impact on | |
| | | | claims incurred, and include the | |
| | | | calculations used in the calculation of the | |
| | | | discount rate. | |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|---|----------------------------|---|--|
| | | Driver S | afety Rating | |
| 1.1 | Prospective Modeling Assumptions | 2 | Please provide documentation of the DSR prospective modeling assumptions for each of the forecast years. Please display the forecasted number of Earned Drivers by DSR level for each of the forecast years. | To provide context for assessing the revenue sensitivity of any changes to the DSR schedule. |
| 1.2 | Significant Changes to Methodology or Basis of Selection of Assumptions | 2 | Relative to the prior GRA, please provide a summary, with supporting rationale, for any significant changes to methodology or significant changes to the basis of selection of assumptions used in the derivation of the DSR indications. | To clearly document any sources of change in the derivation of indications. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|-------------------|----------------------------|--|---|
| | | Valuation of | Policy Liabilities | |
| J.1 | Runoff | 15 | In a single table, please provide the breakdown by insurance year and valuation line of business of the latest complete fiscal year Basic – Total (Net) – PIPP (undiscounted) runoff. | To document the financial impact of prior year claims activity on current fiscal year incurred claims. |
| J.2 | Sources of Runoff | 15 | With respect to the latest complete fiscal year Basic – Total (Net) – PIPP (undiscounted) runoff, please provide a separation of the total amount of runoff into the portion attributable to changes in experience vs. the portion attributable to changes in valuation methodology vs. the portion attributable to changes in valuation assumptions, including commentary on the basis for this separation and the nature of and rationale for the changes. | To provide context for discussion of changes in valuation methodology or basis of selection of assumptions. |
| J.3 | Regressions | 11 | For all selected regressions included in the valuation, please provide a graphical representation, including display of actual data and fitted and selected trend lines, accompanied by the customary regression diagnostics. | To provide context for visually and statistically assessing the strength of the selected regressions. |

| No. | Topic | Preliminary Issues List | Information Request | Rationale | | | | |
|-----|---|----------------------------|--|---|--|--|--|--|
| | Financial Condition Test (FCT) | | | | | | | |
| K.1 | GRA Forecast vs. Financial Condition Test (FCT) Base Scenario | 7 | Please identify and justify all significant differences in modeling assumptions between the GRA Basic forecast and the FCT Base Scenario, and indicate which forecast represents the Corporation's best estimate projection of Basic operations. | To augment the GRA Basic forecast with any significant improvements to that forecast arising from the FCT process. | | | | |
| K.2 | FCT External Peer Review | 7 | Please provide the latest available external peer review of a Basic FCT investigation. Include and summarize in detail changes due to IFRS 17. | To get the full benefit of available perspectives on the strengths and weaknesses of the Basic FCT investigation. | | | | |
| K.3 | MCT Ratio | 7 | For all modeled scenarios (base or adverse), please include in the summary of scenario results the modeled MCT ratio based on OSFI's current MCT Guideline. | To provide context for consideration of the MCT ratio as a basis for assessing changes in MPI Basic's financial strength, given the Board's earlier expressed understanding of "the merits of the MCT for providing a relatively simple, convenient and objective metric of Basic's relative financial strength". | | | | |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|-----------|----------------------------|--|---|
| | | FCT | (continued) | |
| K.4 | MCT Ratio | 11 | Given the change in the OSFI MCT Guideline being used relative to the prior GRA, please include supporting details for the impact of the resulting change in the MCT ratio calculation for capital target determination. | To provide context for consideration of the MCT ratio as a basis for assessing changes in MPI Basic's financial strength, given the Board's earlier expressed understanding of "the merits of the MCT for providing a relatively simple, convenient and objective metric of Basic's relative financial strength". |

| No. | Topic | Preliminary Issues List | Information Request | Rationale |
|-----|---|----------------------------|--|---|
| | | Extensio | n | |
| L.1 | Extension - Actual vs. Budgeted Statement of Operations | 7 | Please provide a Pro Forma Statement of Operations for the Extension line of business including a comparative five year budget vs. actual history and including a five year forecast. | To demonstrate the accuracy of capital transfer forecast, at the line of business level |
| L.2 | Extension – Statement of Changes in Equity | 7 | Please provide a Pro Forma Statement of Changes in Equity including a five year history and five year forecast for the Extension line of business. | To demonstrate the accuracy of capital transfer forecast, at the line of business level |
| L.3 | Financial Forecast | 4 | With respect to the key assumption areas underlying the Extension Revenue Forecasts (e.g. volume, upgrade factors, product shifts, rate level change), please provide a ten-year history of actual values shown beside the assumed values underlying the Extension forecast in EPF-1. | To assess reasonableness of Extension forecasts. |
| L.4 | Financial Forecast | 4 | With respect to the key assumption areas underlying the Extension Claims Incurred Forecasts (e.g. by line annual rate of change for exposures, frequencies and severities), please provide a ten-year history of actual values shown beside the assumed values underlying the Extension forecast in EPF-1. | To assess reasonableness of Extension forecasts |
| L.5 | Cost Allocation Methodology | 6 | Please provide a schedule that details line by line items shown in EPF-1 that are directly assigned versus those subject to allocation for each of the last five historical fiscal years and for each year of the forecast period. | To assess the reasonableness of the expenses allocated to Extension. |

| No. | Торіс | Preliminary Issues List | Information Request | Rationale |
|-----|-----------------------------|----------------------------|---|--|
| | | Extension (con | tinued) | |
| L.6 | Cost Allocation Methodology | 6 | Please provide a comparative schedule of Basic v. Extension expenses, including the relative % of expenses allocated or forecast to be allocated to Extension for each of the last five historical fiscal years and for each year of the forecast period. | To assess the reasonableness of the expenses allocated to Extension. |
| L.7 | Financial Forecast | 7 | Please provide a ten-year history of Extension overall average rate level change indication, and the actual implemented overall rate level change. | To assess the foundation for the Extension financial forecasts and the resulting expected transfers of excess capital from Extension to Basic. |
| L.8 | Financial Forecast | 9 | Please provide the detail of Extension Normal Operating expenses for each of the last five historical years and each year of the forecast period, including the compound annual growth rates for each of the historical period and the forecast period. | To assess the reasonableness of the Extension forecast. |
| L.9 | Transfers from Extension | | Please provide a schedule of transfers from Extension excess retained earnings from 2004 to present. | To understand the availability of funds for Basic from Extension. (MPI Exh#81 2022 GRA) |

INFORMATION REQUEST TEMPLATE

Manitoba Public Insurance 2023/24 General Rate Application

| Optional Applicant Logo | | | XXX/XXX X-X | |
|---|-----------|-----------|-------------|--|
| Part and Chapter: | | Page No.: | | |
| PUB Approved Issue No.: | | | | |
| Topic: | | | | |
| Subtopic: | | | | |
| PREAMBLE TO IR | (IF ANY): | | | |
| QUESTION: | | | | |
| RATIONALE FOR O | QUESTION: | | | |
| RESPONSE: | | | | |
| RATIONALE FOR REFUSAL TO FULLY ANSWER THE QUESTION: | | | | |