## Undertaking \#009

MPI to calculate the proportion of claims for rating year 2025 that would be paid in each of the 2025, 2026, 2027 and 2028 and thereafter. To follow on that undertaking, MPI then apply the paid-to-paid ULAE ratios of the 2025 through 2028 to each of these four (4) portions to generate an average paid ULAE ratio for the e2025 rating year. Then apply the average paid ULAE ratio to generate a revised RI-10, performer 1,2 and 3.

## RESPONSE:

MPI prefaces this response by noting it is currently engaging with a third-party to review the integrated cost allocation methodology (ICAM) in compliance with PUB Directive 20, from Order 4/23. MPI expects to file in the 2025 GRA a five-year forecasting incorporating recommended changes to the ICAM. As a result, the transient scenario provided in response to this undertaking could change in a short timeframe.

Figure 1 below shows the portion of claims paid in each of the fiscal year for the 2024/25 rating year. Please note that weekly indemnity and accident benefit other (ABO) indexed was adjusted for indexation. Please refer to Part VII RI Appendix 3 Table 2 for the payment patterns for the 2024/25 rating year.

There is a reduction in claims expenses in the financial forecast, primarily due to reallocation of claims expenses. MPI has seen a trend of increasing claims in the SRE line of business recently, which results in higher allocation of the claims expenses to this book of business. Keeping the overall corporate claims expenses constant, the allocation to the Basic line of business reduces and therefore the ULAE ratio in the forecast attributed to the Basic line of business appears to be understated.

Figure 1 Claims Payment by Fiscal Year for the 2024/25 Rating Year


Figure 2 below is an update to RI-10 with using the calculated ULAE ratio of $16.0 \%$ from figure 1. In addition, Figures 3 to 6 are an update to PF.1, PF.2, PF. 3 and PF.1a when using the calculated rate indication of $-3.0 \%$ as shown on Figure 1.

Figure 2 Rating Year 2024/25 Major Classification Applied for Rate Change

| Line No. | Coverage | Overall | Private <br> Pass. | Comm. | Public | Motorcycles | Trailers | ORV's |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 24/25 Units | 1,280,333 | 863,331 | 49,070 | 13,089 | 19,322 | 244,888 | 90,633 |
| 2 | Claims | 703.55 | 944.75 | 730.26 | 1,870.57 | 642.97 | 48.98 | 4.41 |
| 3 | Claims Expense | 107.87 | 144.85 | 111.96 | 286.80 | 98.58 | 7.51 | 0.68 |
| 4 | Road Safety | 9.45 | 12.81 | 12.81 | 12.81 | 12.81 | 0.00 | 0.00 |
| 5 | Operating Expense | 54.09 | 73.30 | 73.30 | 73.30 | 73.30 | 0.00 | 0.00 |
| 6 | Regulatory/Appeal | 3.35 | 4.54 | 4.54 | 4.54 | 4.54 | 0.00 | 0.00 |
| 7 | Commission: Vehicle | 36.82 | 48.93 | 43.25 | 105.88 | 32.64 | 3.01 | 0.22 |
| 8 | Prem Tax: Vehicle | 27.20 | 36.15 | 31.96 | 78.23 | 24.12 | 2.23 | 0.16 |
| 9 | Comm \& Prem Tax: Driver | 2.85 | 3.87 | 3.87 | 3.87 | 3.87 | 0.00 | 0.00 |
| 10 | Commission Flat Fee | 5.70 | 7.73 | 7.73 | 7.73 | 7.73 | 0.00 | 0.00 |
| 11 | Reins: Casualty | 2.01 | 2.72 | 2.72 | 2.72 | 2.72 | 0.00 | 0.00 |
| 12 | Reins: Catastrophe | 11.38 | 12.45 | 12.45 | 12.45 | 0.00 | 12.45 | 0.00 |
| 13 | Fleet Rebates | 15.25 | 11.48 | 129.75 | 248.29 | 0.00 | 0.00 | 0.00 |
| 14 | Anti-Theft Discount | 0.57 | 0.84 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 15 | Driver Prem | 51.89 | 70.32 | 70.32 | 70.32 | 70.32 | 0.00 | 0.00 |
| 16 | Service Fees | 21.41 | 29.02 | 29.02 | 29.02 | 29.02 | 0.00 | 0.00 |
| 17 | Req Rate | 906.77 | 1,205.07 | 1,065.24 | 2,607.83 | 803.93 | 74.18 | 5.48 |
| 18 | Adj. Req Rate | 884.66 | 1,175.68 | 1,039.26 | 2,544.22 | 784.32 | 72.37 | 5.34 |
| 19 | 23/24 Average Rate | 870.37 | 1,150.24 | 908.29 | 2,252.53 | 882.92 | 62.24 | 5.69 |
| 20 | Major Class Drift | 4.8\% | 6.0\% | 4.6\% | 1.2\% | -0.1\% | 7.3\% | 0.0\% |
| 21 | 24/25 Average Rate |  |  |  |  |  |  |  |
| 22 | Without Rate Change | 912.02 | 1,218.86 | 949.64 | 2,279.87 | 882.12 | 66.81 | 5.69 |
| 23 | Full Cred Req Change | -3.0\% | -3.5\% | 9.4\% | 11.6\% | -11.1\% | 8.3\% | -6.1\% |
| 24 | Applied for Change | 0.0\% | -0.6\% | 12.8\% | 15.0\% | -8.3\% | 11.7\% | -3.2\% |
| 25 | Credibility |  | 99.3\% | 89.1\% | 68.6\% | 76.3\% | 97.6\% | 93.8\% |
| 26 | Cred Wtd Change |  | -0.6\% | 11.4\% | 10.3\% | -6.4\% | 11.4\% | -3.0\% |
| 27 | Cred Wtd Req Rate | 910.67 | 1,212.09 | 1,058.14 | 2,515.10 | 826.01 | 74.42 | 5.52 |
| 28 | Cred Wtd Req Rate (Bal) | 912.02 | 1,213.89 | 1,059.71 | 2,518.83 | 827.23 | 74.53 | 5.53 |
| 29 | Cred Wtd Change (Bal) | 0.0\% | -0.4\% | 11.6\% | 10.5\% | -6.2\% | 11.6\% | -2.9\% |

Figure 3: PF- $1 \quad$ Statement of Operations: -3.0\% Basic Rate Change


Figure 4: PF- 2 Statement of Financial Position: -3.0\% Basic Rate Change

| Line | 2024 GRA Rate Update - Basic rate change of -3.0\% | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. | (C\$ 000s, rounding may affect totals) |  |  |  |  |  |  |
| 1 |  | 2023A | 2024F | 2025F | 2026F | 2027F | 2028F |
| 2 | BASIC |  |  |  |  |  |  |
| 3 | Assets |  |  |  |  |  |  |
| 4 | Cash and cash equivalents | 101,407 | 59,555 | 51,505 | 40,289 | 31,772 | 23,190 |
| 5 | Investments | 2,768,029 | 2,811,725 | 2,866,850 | 2,953,754 | 3,100,989 | 3,268,761 |
| 6 | Investment property | 5,759 | 5,604 | 5,449 | 5,295 | 5,140 | 4,985 |
| 7 | Accounts receivable | 117,843 | - | - | - | - | - |
| 8 | Prepaid expenses | 2,732 |  |  |  |  |  |
| 9 | Reinsurance asset | 3,838 | - | - | - | - | - |
| 10 | Property and Equipment | 117,471 | 133,543 | 144,396 | 167,842 | 168,994 | 170,146 |
| 11 | Deferred development costs | 45,518 | 33,972 | 36,441 | 34,092 | 27,910 | 22,032 |
| 12 | Total Assets | 3,162,596 | 3,044,399 | 3,104,641 | 3,201,272 | 3,334,805 | 3,489,114 |
| 13 | Liabilities |  |  |  |  |  |  |
| 14 | Due to other insurance companies |  |  |  |  |  |  |
| 15 | Accounts payable and accrued liabilities | 45,687 | 69,113 | 66,856 | 64,607 | 61,987 | 61,517 |
| 16 | Reinsurance Liability | - | 320 | 320 | 320 | 320 | 320 |
| 17 | Lease obligation | 5,014 | 5,276 | 5,153 | 5,031 | 4,908 | 4,785 |
| 18 | Insurance contract liability | 2,288,292 | 2,157,682 | 2,217,782 | 2,279,161 | 2,337,388 | 2,396,104 |
| 19 | Provision for employee current benefits | 18,889 | 20,670 | 21,347 | 22,024 | 22,701 | 23,378 |
| 20 | Provision for employee future benefits | 313,985 | 327,878 | 339,210 | 350,543 | 361,876 | 373,208 |
| 21 | Total Liabilities | 2,671,867 | 2,580,939 | 2,650,668 | 2,721,686 | 2,789,180 | 2,859,312 |
| 22 | Equity |  |  |  |  |  |  |
| 23 | Retained Earnings | 435,784 | 441,208 | 431,720 | 457,334 | 523,373 | 607,548 |
| 24 | Accumulated Other Comprehensive Income | 54,946 | 22,251 | 22,251 | 22,251 | 22,251 | 22,251 |
| 25 | Total Equity | 490,729 | 463,459 | 453,971 | 479,585 | 545,624 | 629,799 |
| 26 | Total Liabilities \& Equity | 3,162,596 | 3,044,397 | 3,104,639 | 3,201,271 | 3,334,805 | 3,489,112 |

* Includes April 1, 2022 and fiscal 2022-23 adjustments

Figure 5: PF- 3 Statement of Changes in Equity: -3.0\% Basic Rate Change

| Line | 2024 GRA Rate Update - Basic rate change of -3.0\% | IFRS 4 |  | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. | (C\$ 000s, except where noted) | For the Years Ended March 31, |  |  |  |  |  |  |  |
|  |  | 2023A | IFRS 17 <br> Adj. | 2023A | 2024F | $\underline{2025 F}$ | 2026F | 2027F | 2028F |
|  | BASIC |  |  |  |  |  |  |  |  |
| 1 | Total Equity |  |  |  |  |  |  |  |  |
| 2 | Retained Earnings |  |  |  |  |  |  |  |  |
| 3 | Beginning Balance | 359,335 |  | 435,784 | 435,784 | 441,208 | 431,718 | 457,332 | 523,372 |
| 4 | Restatement of AOCI on AFS Assets (IFRS 9) |  |  |  | 46,845 | - | 0 | 0 | (0) |
| 5 | Restatement of MUSH Assets to FVTPL (IFRS 9) |  |  |  | $(5,966)$ | - | - | - | - |
| 6 | Restatement of Claims Discount Rate (IFRS 17)* | - | $(30,155)$ |  | - | - | - | - | - |
| 7 | Restatement of Risk Adjustment (IFRS 17)* | - | 116,438 |  | - | - | - | - | - |
| 8 | Restatement of DPAC (IFRS 17)* | - | $(37,673)$ |  | - | - | - | - | - |
| 9 | Net Income (Loss) from Operations | $(38,659)$ | 32,498 |  | $(35,455)$ | $(9,490)$ | $(2,124)$ | 21,682 | 35,749 |
| 10 | Rebate to Policyholders | - | - |  | - | - | - | - | - |
| 11 | Transfer (to) / from Non-Basic Retained Earnings | 34,000 | - |  | - | - | 27,738 | 44,358 | 48,425 |
| 12 | Total Retained Earnings | 354,676 | 81,108 | 435,784 | 441,208 | 431,718 | 457,332 | 523,372 | 607,546 |
| 13 | Total Accumulated Other Comprehensive Income |  |  |  |  |  |  |  |  |
| 14 | Beginning Balance | 51,428 |  | 51,428 | 54,946 | 22,251 | 22,251 | 22,251 | 22,251 |
| 15 | Other Comprehensive Income on Available for Sale Ass | $(31,291)$ |  | $(31,480)$ | 1,846 | - | 0 | - | - |
| 16 | Restatement of AOCI on AFS Assets (IFRS 9) |  |  |  | $(46,845)$ | - | (0) | (0) | 0 |
| 17 | Change in Remeasurement of Employee Future Benefit | 36,656 |  | 34,998 | 12,304 | - | - | - | - |
| 18 | Total Accumulated Other Comprehensive Income | 56,793 | $(1,847)$ | 54,946 | 22,251 | 22,251 | 22,251 | 22,251 | 22,251 |
|  |  |  |  |  |  |  |  |  |  |
| 19 | Total Accumulated Other Comprehensive Income Balance |  |  |  |  |  |  |  |  |
| 20 | Employee Future Benefits Portfolio |  |  |  |  |  |  |  |  |
| 21 | Available for Sale Assets | 30,889 |  | 29,492 | 0 | 0 | 0 | 0 | 0 |
| 22 | Employee Future Benefits Liabilities | 9,946 |  | 9,496 | 22,251 | 22,251 | 22,251 | 22,251 | 22,251 |
| 23 | Rate Stabilization Reserve Portfolio |  |  |  |  |  |  |  |  |
| 24 | Available for Sale Assets | 15,957 |  | 15,957 | 0 | 0 | 0 | 0 | 0 |
| 25 | Total Accumulated Other Comprehensive Income Balance | 56,793 |  | 54,946 | 22,251 | 22,251 | 22,251 | 22,251 | 22,251 |
|  |  |  |  |  |  |  |  |  |  |
| 26 | Total Equity Balance | 411,469 | 79,261 | 490,730 | 463,459 | 453,969 | 479,583 | 545,623 | 629,797 |
|  | *Restatement calculated as at April 1, 2022 |  |  |  |  |  |  |  |  |
| 27 | MINIMUM CAPITAL TEST (C\$ 000s) |  |  |  |  |  |  |  |  |
| 28 | Total Equity Balance | 411,467 | 79,263 | 490,730 | 463,459 | 453,969 | 479,583 | 545,623 | 629,797 |
| 29 | Less: Assets Requiring 100\% Capital | 28,366 |  | 28,366 | 33,972 | 36,441 | 34,092 | 27,910 | 22,032 |
| 30 | Capital Available (a) | 383,101 | 79,263 | 462,364 | 429,487 | 417,528 | 445,491 | 517,713 | 607,765 |
|  |  |  |  |  |  |  |  |  |  |
| 31 | Minimum Capital Required ( $100 \%$ MCT) (b) | 345,847 | $(4,518)$ | 341,329 | 407,357 | 437,092 | 453,312 | 471,738 | 497,178 |
| 32 | MCT Ratio \% (a) / (b) | 110.8\% | 24.7\% | 135.5\% | 105.4\% | 95.5\% | 98.3\% | 109.8\% | 122.2\% |

## Figure 6: PF- 1a Statement of Operations - IFRS 17 Presentation: -3.0\% Basic Rate Change

| Line | 2024 GRA Rate Update - Basic rate change of -3.0\% | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 | IFRS 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. | (C\$ 000s, rounding may affect totals) | For the Years Ended March 31, |  |  |  |  |  |
| 1 |  | 2023A | 2024F | 2025F | 2026F | 2027F | $\underline{2028 F}$ |
| 2 | BASIC |  |  |  |  |  |  |
| 3 | Insurance revenue | 1,113,717 | 1,167,950 | 1,192,593 | 1,213,602 | 1,250,623 | 1,288,516 |
| 4 | Insurance service expenses | 1,058,088 | 1,069,166 | 1,125,565 | 1,154,290 | 1,182,044 | 1,216,251 |
| 5 | Recovered claims from reinsurance contracts | 2,963 | (46) | (21) | (8) | (8) | (9) |
| 6 | Expenses from reinsurance contracts held | 16,392 | 16,386 | 16,878 | 17,384 | 17,906 | 18,443 |
| 7 | Insurance service result | 42,200 | 82,398 | 50,150 | 41,927 | 50,674 | 53,823 |
| 8 | Net investment income | $(17,408)$ | 10,424 | 134,306 | 140,344 | 147,026 | 156,304 |
| 9 | Finance expenses from insurance contracts issued | $(51,466)$ | 36,788 | 107,683 | 101,603 | 97,267 | 96,560 |
| 10 | Finance income from reinsurance contracts held | (90) | 44 | 150 | 122 | 107 | 97 |
| 11 | Net insurance finance expenses | $(51,376)$ | 36,745 | 107,532 | 101,481 | 97,160 | 96,463 |
| 12 | Net insurance and investment result | 76,167 | 56,031 | 76,903 | 80,783 | 100,531 | 113,654 |
| 13 | Other Income | 11,148 | 10,684 | 10,768 | 11,000 | 11,249 | 11,512 |
| 14 | Other Operating expenses | 93,588 | 102,170 | 97,159 | 93,907 | 90,098 | 89,416 |
| 15 | Gain (loss) on disposal of property and equipment | 112 | - | - | - | - | - |
| 17 | Net Income (Loss) from Operations | $(6,161)$ | $(35,455)$ | $(9,488)$ | $(2,124)$ | 21,682 | 35,750 |
| 18 | Adjust for Initiative Expenses (BO 12.1 d) | - | $(27,608)$ | $(24,017)$ | $(24,202)$ | $(6,935)$ | (1) |
| 19 | Net Income (Loss) for for Rate Setting Purposes | $(6,161)$ | $(7,847)$ | 14,529 | 22,078 | 28,617 | 35,751 |

