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1	2022/23 CORPORATE TOTAL Comparative Explanations (\$1 million or
2	greater):

- Compensation Salaries \$7.5 million decrease compared to the 2023 GRA is mainly a result of the following:
 - Lower than expected salaries due to lower than expected regular salaries driven by FTE counts and updated general wage increase updates
- Benefits \$1.6 million decrease compared to the 2023 GRA is due to the
 following:
 - Approximately \$780 thousand lower than expected pension –
 superannuation costs, \$360 thousand in post-retirement health benefits,
 \$240 thousand in Employment Insurance premiums, and \$120 thousand
 lower than expected in extended health/vision
- Data Processing \$15.7 million decrease compared to the 2023 GRA is primarily attributed to the following:
 - Approximately \$3.6 million lower than expected normal operations expenses related to approximately \$2 million in external labor, \$1.1 million for IBM Data Centre, and \$200 thousand for data processing equipment maintenance.
 - Lower than expected improvement initiative expenses of approximately \$12.1 million. This is comprised of \$6.1 million lower licensing fees and \$5.7 million lower external labor expenses related to LPM and other non -NOVA projects. This is offset by an increase of \$500 thousand in other expenses for LPM initiatives (mostly made up of Security Technology Risk Management, Data and Analytics, Cloud Adoption, Center of Excellence, Public and Partner websites and Innovation funding).

2024	GENERAL	RAT	EAF	PLIC	ATIO	N
	Part 1	[X -	EXP	Appe	endix	7

1	Also contributing to the lower than expected improvement initiative
2	expense is and \$847 thousand lower than expected expenses in various
3	NOVA streams, which is primarily attributable to approximately \$1.7 million
4	lower external labor offset partially by \$800 thousand in higher than
5	expected licensing costs.
6	Special Services – \$4.6 million increase compared to the 2023 GRA is primarily
7	due to the following:
8	 Approximately \$2.2 million higher than expected in special services – other
9	\$1.2 million higher in online auctioneer fee, and approximately \$360
10	thousand higher than expected in security services.
11	Postage – \$1.0 million increase compared to the 2023 GRA is primarily due to the
12	following:
13	 Higher than expected Postage spend of \$690 thousand related to expedited
14	mail charges and \$233 thousand higher than expected in other postage
15	related expenses.
16	Driver Education Program - \$1.0 million decrease compared to the 2023 GRA is
17	primarily due to the following:
18	Approximately \$1 million related to lower-than-expected commercial driving
19	school in car and classroom expenses.
20	Furniture and Equipment – \$1.4 million increase compared to the 2023 GRA is
21	primarily due to the following:
22	 Higher than expected spend on computer equipment (printers and laptops)

which is primarily due to technological requirements as well as more "wear

and tear" from a hybrid work environment.

1	2022/23 CORPORATE TOTAL Compara	ative Explanations (\$1 million or

greater): 2

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- Compensation Salaries \$7.5 million decrease compared to the 2023 GRA is 3 mainly a result of the following: 4
 - Lower than expected salaries due to lower than expected regular salaries driven by FTE counts and updated general wage increase updates
- Benefits \$1.6 million decrease compared to the 2023 GRA is due to the 7 following: 8
 - Approximately \$780 thousand lower than expected pension superannuation costs, \$360 thousand in post-retirement health benefits, \$240 thousand in Employment Insurance premiums, and \$120 thousand lower than expected in extended health/vision
- 13 **Data Processing** – \$15.7 million decrease compared to the 2023 GRA is primarily attributed to the following: 14
 - Approximately \$3.6 million lower than expected normal operations expenses related to approximately \$2 million in external labor, \$1.1 million for IBM Data Centre, and \$200 thousand for data processing equipment maintenance.
 - Lower than expected improvement initiative expenses of approximately \$12.1 million. This is comprised of \$6.1 million lower licensing fees and \$5.7 million lower external labor expenses related to LPM and other non -NOVA projects. This is offset by an increase of \$500 thousand in other expenses for LPM initiatives (mostly made up of Security Technology Risk Management, Data and Analytics, Cloud Adoption, Center of Excellence, Public and Partner websites and Innovation funding).

1	Also contributing to the lower than expected improvement initiative
2	expense is \$847 thousand lower than expected expenses in various NOVA
3	streams, which is primarily attributable to approximately \$1.7 million lower
4	external labor offset partially by \$800 thousand in higher than expected
5	licensing costs.
6	Special Services – \$4.6 million increase compared to the 2023 GRA is primarily
7	due to the following:
8	 Approximately \$2.2 million higher than expected in special services – other,
9	\$1.2 million higher in online auctioneer fee, and approximately \$360
10	thousand higher than expected in security services.
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