

**NOTICE OF APPLICATION  
MUNICIPALITY OF NORTH NORFOLK  
REVISED WATER AND WASTEWATER RATES  
AUSTIN WATER AND WASTEWATER UTILITY**

September 12, 2022

The Municipality of North Norfolk (Municipality) has applied to the Public Utilities Board (Board) for revised water and wastewater rates for Austin Utility (Utility) as set out in By-law No. 94-2022, read the first time on August 10, 2022. Rates were last approved in 2017 in Board Order No. 71/17, with current rates coming into effect January 1, 2020.

The current and proposed rates are as follows:

	Current Rates	Proposed Rates			
	By-Law 19-2016	By-Law 94/2022 Year 1	By-Law 94/2022 Year 2	By-Law 94/2022 Year 3	By-Law 94/2022 Year 4
Quarterly Service Charge	\$ 15.00	\$ 14.66	\$ 14.32	\$ 13.98	\$ 13.62
Water (per cubic meter)	\$ 3.86	\$ 3.89	\$ 3.92	\$ 3.95	\$ 3.98
Wastewater (per cubic meter)	\$ 0.72	\$ 0.90	\$ 1.08	\$ 1.26	\$ 1.45
Minimum Quarterly Charge*	\$ 79.12	\$ 81.72	\$ 84.32	\$ 86.92	\$ 89.64
Wastewater Only Customers**	\$ 39.48	\$ 42.56	\$ 47.80	\$ 53.04	\$ 58.57
Bulk Water Sales (per 1,000 gallons)	\$ 17.15	\$ 19.00	\$ 19.25	\$ 19.50	\$ 19.75

\*Based on 14 cubic meters

\*\*Current quarterly rate based on 34 cubic meters; Proposed quarterly rate based on 31 cubic meters

Details of the Municipality's application are available for review at the Municipal office or the Public Utilities Board's office. Any questions concerning the application for revised rates, or the operation of the Utility, should be sent directly to the Municipality.

If you have concerns/comments regarding the Municipality of North Norfolk's application for water and wastewater, rates please go to [www.pubmanitoba.ca](http://www.pubmanitoba.ca) and provide your comment. *Please note all comments will be forwarded to the Municipality.*

Questions or comments should be sent on or before **October 27, 2022**.

The Public Utilities Board is the provincial regulatory agency that reviews and approves rates for water and wastewater utilities in Manitoba, with the exception of the City of Winnipeg. The Board's review process involves:

- the Utility filing a rate application to the Board,

- a public notification of proposed rate changes,
- the Board's review of the application through a public hearing or paper review process, and
- the issuance of an Order which outlines the Board's decision on the rate application and the rates to be charged.

The Manitoba Ombudsman has privacy guidelines for administrative tribunals. The Board is mindful of its obligations under those guidelines. Its decisions in respect of the application being considered will be sensitive to the guidelines. Personal information will not be disclosed unless it is appropriate and necessary to do so. However, the Board advises participants that these proceedings are public and that as a result, personal information protections are reduced.

The Board will then decide whether any further notice is required and whether to proceed with a public hearing or paper review process. All concerns received by the Board will be considered in the Board's decision on rates to be charged.

PLEASE BE ADVISED THAT IN CONSIDERING THIS APPLICATION, THE PUBLIC UTILITIES BOARD MAY OR MAY NOT FIND IT NECESSARY TO DETERMINE RATES DIFFERENT FROM THOSE APPLIED FOR BY THE APPLICANT.

Note: All proceedings will be conducted in accordance with the Board's Rules of Practice and Procedure, which the Board may vary in order to constrain regulatory costs. The Rules are available at [www.pubmanitoba.ca](http://www.pubmanitoba.ca).



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