

MANITOBA PUBLIC UTILITIES BOARD

Re: MANITOBA PUBLIC INSURANCE CORPORATION (MPI)

2019/2020 GENERAL RATE APPLICATION

HEARING

Before Board Panel:

Robert Gabor, Q.C. - Board Chairperson

Irene Hamilton - Board Member

Carol Hainsworth - Board Member

Robert Vandewater - Board Member

HELD AT:

Public Utilities Board

400, 330 Portage Avenue

Winnipeg, Manitoba

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Pages 483 to 715



“When You Talk - We Listen!”



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1 --- Upon commencing at 9:06 a.m.

2

3 THE CHAIRPERSON: Good morning
4 everyone. If we could start, Ms. McCandless.

5 MS. KATHLEEN MCCANDLESS: Good
6 morning, Mr. Chair and members of the Panel. Just to
7 give you an overview for today, we are continuing with
8 the cross-examination of MPI panel number 2. I expect
9 to complete my cross-examination sometime before lunch
10 this morning. Mr. Oakes will then proceed with his
11 cross-examination and Mr. Williams will then proceed.
12 We expect that Mr. Williams' cross will go into
13 tomorrow morning as well. Thank you.

14 MR. STEVE SCARFONE: And, Mr. Chair,
15 just so the Panel's aware, Mr. Makarchuk asked if he
16 could work from his hotel this morning given the
17 subject matter of Mr. McCandless' cross-examination
18 this morning. He'll return after the lunch break for
19 the cross-examination from the Intervenor counsel, if
20 that's fine.

21 THE CHAIRPERSON: Well, I guess the
22 question is if Mr. Oakes has questions for him, he's
23 going to be cross-examining this morning.

24 MR. STEVE SCARFONE: Yes and --

25 THE CHAIRPERSON: I don't know, Mr.

1 Oakes, have you got question -- will you have
2 questions for Mr. Makarchuk.

3 MR. RAYMOND OAKES: I only had a
4 couple and I can certainly work around that schedule.

5 THE CHAIRPERSON: Okay, thank you.

6 MR. STEVE SCARFONE: Thank you, Mr.
7 Oakes.

8 THE CHAIRPERSON: We'll work around
9 it, thank you, sir. Ms. McCandless...?
10

10

11 RESUMED

12 MPI WITNESS PANEL 2 - MPI INVESTMENTS/CAPITAL

13 MAINTENANCE PROVISION/RATE STABILIZATION

14 RESERVE/DYNAMIC CAPITAL ADEQUACY TESTING PANEL

15 LUKE JOHNSTON, Previously Sworn

16 GLENN BUNSTON, Previously Affirmed

17 MARK GIESBRECHT, Previously Sworn (np

18 in a.m. portion)

19 DAVE MAKARCHUK, Previously Sworn

20

21 CONTINUED CROSS-EXAMINATION BY MS. MCCANDLESS:

22 MS. KATHLEEN MCCANDLESS: Thank you.

23 So, for the panel, I will be asking questions about

24 the capital maintenance provision, Dynamic Capital

25 Adequacy Testing and target capital this morning. I

1 do have a couple of smaller areas to cover just
2 following on yesterday and the filing of the second
3 quarter financial report.

4 So first, if, Kristen, you could please
5 pull up MPI Exhibit Number 22, and that's slide 30,
6 with respect to interest rate forecasting. So with
7 the recent ALM driven investment port -- portfolio
8 changes in addition to significantly reducing interest
9 rate risk, the exposure to a decline in equity
10 investments has also been reduced, yes?

11 MR. LUKE JOHNSTON: Yes, it has.

12 MS. KATHLEEN MCCANDLESS: Does the
13 Corporation consider the possibility of a favourable
14 shift in interest rates to be a risk that needs to be
15 kept low?

16 MR. LUKE JOHNSTON: I'm just thinking
17 about your question here. So, we would model -- like,
18 so, just to be clear, when we do the DCAT exercise we
19 model every state in the world, not just the bad ones.
20 So like, we would model the full spectrum of risk.
21 Obviously there are favourable and unfavourable
22 scenarios. Interest rates increasing, I think we've
23 shown on the new ALM world it's not -- it's not as
24 much volatility as there used to be. Before it used
25 to be quite a bit favourable but -- yeah, I'm not

1 really sure how to answer that other than that we
2 model everything and -- and our most -- most of focus
3 on in terms of risk is on downside, but there -- there
4 is always upsides to every scenario as well.

5 MS. KATHLEEN MCCANDLESS: Thank you.
6 Kristen, could you please pull up MPI Exhibit Number
7 24, and that's the second quarter financial report.

8 And, Mr. Giesbrecht, yesterday you had
9 mentioned that the Corporation is ahead of forecast.
10 Yes?

11 MR. MARK GIESBRECHT: That's correct.

12 MS. KATHLEEN MCCANDLESS: And at pro
13 forma 1, which is at the book of documents, Tab 5, at
14 line 31, we see the forecast for 2018/'19 of \$135.6
15 million in net income. Yes?

16 MR. MARK GIESBRECHT: Correct,

17 MS. KATHLEEN MCCANDLESS: And so at
18 the end of August Basic net income was \$39.4 million,
19 and that's back to the quarterly financial report at
20 page 3?

21 MR. MARK GIESBRECHT: Yes.

22 MS. KATHLEEN MCCANDLESS: I think the
23 PDF and the paper copy might have different page
24 references so. So is MPI still expecting to earn a
25 Basic net income of 135.6 million?

1 MR. MARK GIESBRECHT: Yeah, the -- the
2 trends experienced so far this year would indicate
3 that we are on track. The big number there that's
4 driving that -- that large net income, again, comes
5 back to the realized gains that we are expecting to
6 happen later this year.

7 MS. KATHLEEN MCCANDLESS: Okay. And
8 that's when MPI expects to dispose of its equity
9 investments, yes?

10 MR. MARK GIESBRECHT: Right. In
11 preparation for funding fixed income.

12 MS. KATHLEEN MCCANDLESS: Thank you.
13 I will now move on to some questions about the capital
14 maintenance provision. So I expect, Mr. Johnston,
15 these will be directed to you primarily.

16 So first, what drives the need for a
17 capital maintenance provision, assuming rate
18 indications recognize the expected return on asset --
19 investment assets supporting Basic total equity?

20 MR. LUKE JOHNSTON: So it might be
21 helpful to bring up our initial presentation from
22 yesterday, not that I want to spend a lot of time on
23 it, but towards the end there, I can't remember the
24 slide number. If you could go to -- keep going, keep
25 going. There -- there you go, that's the one. Thank

1 you.

2 So at least under current forecasts
3 when we set rates based on accepted actuarial
4 practice, we see explo -- well, especially if we
5 return the investment income from the RSR as part of
6 the rate calculation, we would see total equity stay
7 approximately flat, which is what's shown in the
8 second last row of this table.

9 And to most people they would say,
10 okay, well, what's the problem? You -- you know, the
11 RSR is staying at the same level. The issue right now
12 is that the business continues to grow, so -- again,
13 use the example, if your assets are growing you would
14 have, all else equal, say more equities, which means
15 if there is a stock market crash, you could lose more.
16 So the MCT and the DCAT and other measures would say
17 you have more risk, you should have more capital.

18 So that's what's -- that's what's being
19 said by the MCT ratio on the -- on the very last row
20 it's saying if we just set rates for the -- the 0.1,
21 we would have a declining kind of strength in our --
22 in our RSR, as measured by the MCT ratio, and we're
23 just saying that we would like capital to stay at a
24 consistent strength level, for lack of a better word.

25 MS. KATHLEEN MCCANDLESS: Thank you.

1 So, Basic's capital position naturally is expected to
2 decline over time, yes?

3 MR. LUKE JOHNSTON: That's right. And
4 then when SGI came to the technical conference, they
5 actually showed almost the exact same issue. So they
6 -- they -- their public program has the same concern.

7 MS. KATHLEEN MCCANDLESS: And perhaps
8 you could just elaborate on the reason for that
9 decline over time?

10 MR. LUKE JOHNSTON: There's a --
11 there's a few reasons. We don't earn a profit on --
12 well, at least not on purpose, sometimes we do make
13 profit by -- but by design we're supposed to be
14 breakeven.

15 And the main reason right now is that
16 assets and liabilities continue to grow, and based on
17 that, they demand a -- a higher capital amount. As I
18 mentioned yesterday, our liabilities are continuing to
19 grow. We -- we expect that will plateau in the next
20 five (5) to ten (10) years. But right now we're still
21 seeing growth in the balance sheet.

22 And again, if capital stays the same
23 absolute value relative to a growing balance sheet, it
24 -- it would show these declining capitalization rates.

25 MS. KATHLEEN MCCANDLESS: If the need

1 for RSR rebates or rebuilding fees is determined
2 annual -- annually through the GRA process, why the
3 need for a CMP? In other words, why not just let each
4 year unfold and then adjust rates after the fact as
5 needed somewhat in the manner like the Corporation is
6 proposing be done through the use of the naive
7 interest rate forecast?

8 MR. LUKE JOHNSTON: So, going to the
9 purpose of the RSR, a lot of this -- like, obviously,
10 we want capital to protect the Corporation from
11 adverse events, but the other purposes is to -- for
12 rates -- rate stability. So even just talking about
13 the RSR range itself, one -- one (1) way to look at
14 this would be to say, okay, well, MPI has a 70 percent
15 MCT, \$250 million of RSR. It's in the range, don't
16 worry about it, just let it go where it needs to go.

17 However, in -- in that scenario if all
18 forecasts were no, we're going to watch it deteriorate
19 until we get to that surcharge position and then we're
20 going to ask those customers for money to fund it.
21 And we're just saying that there is no reason to do
22 that. We can maintain capital what we see as fairly,
23 like, for all ratepayers over time, and instead of
24 waiting for big trigger points, we can always be
25 moving more gradually towards a consistent target.

1 In this case, this is more about
2 maintaining the amount, but in the future, we -- we
3 may want to talk about the build and release idea that
4 SGI uses. And, again, same -- same idea. Let's
5 always be moving slowly rather than waiting for really
6 adverse events and asking people for a big -- a big
7 increase.

8 MS. KATHLEEN MCCANDLESS: Thank you.
9 Kristen, could we please go to RM 4.2.7.

10 And I just put this in front of you,
11 Mr. Johnston for your reference. This section
12 describes the basis of estimation of the proposed net
13 capital maintenance provision and to paraphrase, it
14 appears that after estimating the negative 1.2 percent
15 rate level impact of the expected return on investment
16 assets supporting Basic total equity, which is the
17 first component of net CMP, yes?

18 MR. LUKE JOHNSTON: That's correct.

19 MS. KATHLEEN MCCANDLESS: The
20 resulting overall rate level change of negative 1.1
21 percent was put through the financial model to
22 determine what rate level change was necessary in
23 order to maintain the basic MCT ratio unchanged over
24 the period from 2018/'19 year end to the 2019/'20 year
25 end, yes?

1 MR. LUKE JOHNSTON: That's correct.
2 One -- one (1) thing we said last year is that we
3 would like to keep all those components separate so
4 everybody can see them, like, as oppos -- you know, to
5 just combining them all together.

6 So we know that investment income, the
7 RSR, was a -- like a major topic so we -- we wanted to
8 make sure that was separately shown.

9 MS. KATHLEEN MCCANDLESS: Thank you.
10 And at lines 3 to 6, you can see that the modelling
11 showed an overall rate change of increase of 2.2
12 percent was needed to meet this objective, which
13 implies a net CMP of 3.3 percent. Yes?

14 MR. LUKE JOHNSTON: It -- just --
15 watching the lang -- the language here. It implies a
16 capital maintenance provision of 3.3 percent and a net
17 CMP of --

18 MS. KATHLEEN MCCANDLESS: Yes, pardon
19 me. And so that's the difference between the 2.2
20 percent increase and the 1.1 percent decrease?

21 MR. LUKE JOHNSTON: That's correct.

22 MS. KATHLEEN MCCANDLESS: Now,
23 presumably something other than the basic MCT ratio
24 could have been used here? For example, Basic total
25 equity?

1 MR. LUKE JOHNSTON: It's -- I'm trying
2 to think of other options. So running future DCATs is
3 -- is difficult. So even in the current DCAT report
4 when we're assessing satisfactory financial condition,
5 we take the DCAT indication and say, this is what that
6 dollar amount equates to a MCT score.

7 And then we assume the DCAT would
8 produce a similar MCT score in the future because we
9 don't really know what the DCAT for four (4) years
10 from now is going -- is going to show and we -- but we
11 believe that it should, based on all the evidence
12 we've seen running it, that it should stay at a
13 relatively consistent MCT ratio.

14 So really, what we're saying is, even
15 if we wanted to use and were able to, you know,
16 project future DCATs, we think that the MCT -- you
17 know, keeping the MCT the same would be the same as
18 keeping the DCAT indication the same anyways.

19 So that -- I think we're talking about
20 the same thing but four (4) years from now if we run
21 the DCAT and it's still 250 million indication, or
22 whatever the number is, that could mean a lot of
23 things. We might of -- maybe we just --reduce risk
24 further or whatever, but I think the MCT in the -- is
25 the easiest and -- way to do this.

1 MS. KATHLEEN MCCANDLESS: So as I
2 understand your evidence then one (1) of the
3 advantages of using MCT is easiest or maybe most
4 straightforward?

5 MR. LUKE JOHNSTON: Well, we -- as I
6 think everyone is aware, we definitely support using
7 the MCT for capital targets and measurement anyways,
8 but it is a very easy way to -- to measure the
9 capitalization rate. So we would support it.

10 MS. KATHLEEN MCCANDLESS: Are there
11 any other advantages that you see from the use of the
12 MCT ratio in this context?

13 MR. LUKE JOHNSTON: Nothing coming to
14 mind other than all the other -- all the advantages
15 that we've already spoke about about MCT in general as
16 a -- as a tool.

17 MR. MARK GIESBRECHT: I'll just jump
18 in quickly with a couple of comments on that.
19 Firstly, the -- the MCT allows us to measure our
20 capitalize -- capitalization level at any given month
21 or quarter end; that it produces a dynamic number
22 whereas a static number based on total equity or based
23 on a DCAT modelling does not factor in market changes,
24 growth in the business, if we've made changes to our
25 lesson portfolio. And so, if we have a number to

1 start any given year, that number may not be a fair
2 representation of what we need to carry for adequate
3 capital, six (6), nine (9) or twelve (12) months or
4 eighteen (18) months down the road, given changes in
5 the business or in the marketplace.

6 And so having a dynamic number that
7 moves -- while it's always guided by DCAT modelling,
8 it give us a better way to represent our capital
9 level, and also gives comparability across our
10 comparators and peer groups.

11 MS. KATHLEEN MCCANDLESS: Thank you.
12 Are there any disadvantages to the use of the MCT
13 ratio in this context?

14 MR. LUKE JOHNSTON: I'm not aware of
15 any.

16 MS. KATHLEEN MCCANDLESS: Thank you.
17 Kristen, could you please pull up PUB-MPI-1-76.

18 And at question (f) the Corporation was
19 asked to prepare an alternate overall rate indication
20 with supporting documentation incorp -- incorporating
21 the results from the part (d) above and the Board
22 approved 50-50 interest rate forecast.

23 So the determination of the net CMP is
24 sensitive to the interest rate forecast, yes?

25 MR. LUKE JOHNSTON: Yes.

1 MS. KATHLEEN MCCANDLESS: And this IR
2 was asking, essentially, for a restatement of the
3 overall rate indication from the 2.2 percent increase
4 to reflect a Saskatchewan style CMP, in combination
5 with the 50-50 interest rate forecast, yes?

6 MR. LUKE JOHNSTON: I'm -- that's my
7 recollection. I'm going to bring the ques -- whole
8 question up for myself, but that is my recollection,
9 yes.

10 MS. KATHLEEN MCCANDLESS: And if we
11 turn to the answer at (f). Can you confirm that the
12 result of that calculation was an overall rate
13 indication of 1.9 percent increase. So the 1.8 that
14 we see here in front of you, plus the .1 percent
15 increase for breakeven?

16 MR. LUKE JOHNSTON: That's correct.

17 MS. KATHLEEN MCCANDLESS: Thank you.

18 Now, last year the Corporation proposed that the
19 expected return on the investment assets supporting
20 Basic total equity be excluded from the determination
21 of the rate indications to provide a natural source of
22 growth for Basic total equity, yes?

23 MR. LUKE JOHNSTON: That's correct.

24 MS. KATHLEEN MCCANDLESS: Given the
25 relative size of the two (2) components of the net

1 CMP, so, the 1.2 percent decrease for the RSR return
2 and the 3.3 percent positive for the CMP, what does
3 that suggest to the Corporation about its proposal
4 last year?

5 MR. LUKE JOHNSTON: So, last year we
6 were really stressing to the Board that we needed a
7 way to -- to build the RSR. It couldn't just stay the
8 same -- same number. The idea of -- of capital
9 maintenance wasn't really brought forward in -- like,
10 in terms of -- like the MCT ratio for example.

11 So what we -- and I'd have to look
12 exactly at what we said last year, but my recollection
13 is that we were saying, we need something to -- to
14 build the RSR, and through these conversations we've
15 probably admitted that maybe the investment income,
16 the RSR, wasn't the perfect method because some years
17 there may be more than you need or it might be not
18 enough.

19 So that -- my recollection is that
20 that's how the capital maintenance discussion happened
21 and then we had some meetings with the SGI. And so --
22 so this approach we bucketed them together into
23 something called net because we really feel they're
24 both capital items, you know, one -- investment
25 income's growing it, and then we're looking at a

1 separate provision to say is that enough, "yes" or
2 "no." Sometimes it -- it might be more than enough
3 and other times it won't.

4 MS. KATHLEEN MCCANDLESS: So
5 essentially, based on the current estimates then it
6 wasn't enough?

7 MR. LUKE JOHNSTON: That's correct.
8 Thank you, Kristen. Could we please pull up pro forma
9 PF-3. It's also found at Tab 7 of the book of
10 documents.

11 And this pro forma shows the statement
12 of changes in equity reflecting the applied for
13 overall 2.2 percent rate level change, correct?

14 MR. LUKE JOHNSTON: Correct.

15 MS. KATHLEEN MCCANDLESS: And looking
16 at line 25 here on the table, this shows the actual
17 and forecasted MCT ratios for Basic insurance
18 operations, yes?

19 MR. LUKE JOHNSTON: That's right.

20 MS. KATHLEEN MCCANDLESS: In the
21 column for 2019 forecast budget, the 70 percent shown
22 at line 25, that reflects the Corporation's
23 expectation for the Basic MCT ratio at the end of the
24 current fiscal year before the rates that are subject
25 of this application take effect, yes?

1 MR. LUKE JOHNSTON: That's correct.

2 MS. KATHLEEN MCCANDLESS: Staying on
3 the same line, we can see that the forecasted MCT
4 ratio twelve (12) months later remains unchanged at 70
5 percent in the column for 2020 forecast, yes?

6 MR. LUKE JOHNSTON: That's correct.

7 MS. KATHLEEN MCCANDLESS: Am I right
8 in understanding that this outcome is a direct result
9 of the modelling done for the net CMP. So, for
10 example, preserving Basic's capital position over the
11 year of the application?

12 MR. LUKE JOHNSTON: That's correct.

13 And -- and just to -- so everybody understands how and
14 why we did that, they're -- in the '19/'20 fiscal
15 year, there's two (2) sets of rates operating the
16 '18/'19 -- the 2018 GRA rates are still earning
17 through. So if -- so if we had a rate increase in
18 that year, which we did, that's flowing through.

19 And then the outcome of this hearing is
20 going to affect part of that '19/'20 year. We -- we
21 did look and think about whether this should span over
22 two (2) fiscal years because of how policies are
23 earned, but the reason we said no, it shouldn't do
24 that is because -- that the Board could still change
25 2020 rates which would affect that following year so

1 we want capital maintained over the fiscal year, which
2 -- which rates are written and that -- that's really
3 like a goal seek exercise on the '19/'20 fiscal year
4 to make sure the MCT ratio stays at 70 percent.

5 MS. KATHLEEN MCCANDLESS: Thank you.

6 MR. LUKE JOHNSTON: Were the same.

7 MS. KATHLEEN MCCANDLESS: And then
8 continuing along the same line at 25, we can see that
9 the forecasted MCT ratio remains at 70 percent for yet
10 another twenty-four (24) months after that. So
11 through to the end of the fiscal year 2021/'22, yes?

12 MR. LUKE JOHNSTON: Yes, and just to
13 be again clear here, there is now a 2 -- a net 2.1
14 percent capital maintenance provision built into the
15 rate. So we don't want to pretend that it's not
16 there. It -- it's -- once it's in there it stays
17 there until somebody takes it out.

18 So, we've assumed here that it is --
19 the rates haven't changed but our expectation would be
20 we would come back next year, remind the PUB that
21 there is a 2.1 percent net capital maintenance
22 provision in the rate still and so that -- that
23 example, let's say, our position improved, we would
24 say okay, maybe -- it doesn't need to be 2.1 anymore,
25 it can be a lower number.

1 But given that that is already in the
2 rate it would come through as a rate decrease.

3 MS. KATHLEEN MCCANDLESS: So given then
4 that no other rate level changes beyond that proposed
5 in this application are being modelled here, what does
6 -- what's before us here tell us about the apparent
7 expected stability in the forecasted Basic -- pardon
8 me, what does this apparent expected stability in the
9 forecasted Basic MCT tell us?

10 MR. LUKE JOHNSTON: This would -- this
11 would tell me at least in the short term that a net
12 capital maintenance provision of around 2 percent is -
13 - is what we -- what we need, and -- yeah, again, that
14 will change over time, I would expect that -- as I
15 talked about the plateauing of Basic liabilities, I
16 would expect that to get smaller over time.

17 MS. KATHLEEN MCCANDLESS: So would it
18 be appropriate to conclude then that -- that we could
19 expect the net CMP or at least the CMP to remain
20 relatively stable over time?

21 MR. LUKE JOHNSTON: We would
22 definitely like to see that happen, but that would be
23 my expectation for a couple reasons. Well, we all --
24 obviously have the monopoly advantage. So it's not
25 like our -- our -- our business -- our volume of

1 business is changing, but we're always -- the intent
2 will always be to come here and set breakeven rates,
3 you know, every -- every year and -- and the capital
4 maintenance provision will be just the -- the -- the
5 additional provision, positive or negative to keep the
6 MCT ratio the same so I wouldn't expect it to jump
7 around much.

8 MS. KATHLEEN MCCANDLESS: And from the
9 Corporation's perspective, stability in a capital
10 maintenance provision over time, would that be
11 desirable?

12 MR. LUKE JOHNSTON: Definitely would.
13 It's part of the rate indication, so, from customer or
14 government perspective, I don't think they really care
15 what you call it, it's a -- it's a rate change. So we
16 don't want that flying around all -- the up and down,
17 yeah.

18 MS. KATHLEEN MCCANDLESS: So then,
19 would it be correct to understand that if a capital
20 maintenance provision is approved with this
21 application for 2019/'20, that in future GRAs one
22 could expect only minor adjustments to the prior
23 years' CMP that would affect the rate level
24 requirement?

25 MR. LUKE JOHNSTON: That would be our

1 expectation on the -- on terms of the maintenance
2 provision. Should we get any shocks or -- or things
3 like that, again, it would -- just by way of an
4 example, let's say we had an adverse event. The stock
5 market's trubulent right now and let's say it -- it
6 lowered our MCT ratio to 50 percent. We would not be
7 asking capital maintenance to bring it back up to 70,
8 we would just be asking for it to stay at 50.

9 So on that basis, I would expect it to
10 remain stable over time.

11 MS. KATHLEEN MCCANDLESS: Thank you.
12 Kristen, could you please pull up pro forma 10, PF-10,
13 please.

14 So by comparison to the previous pro
15 forma, this statement of changes in equity pro forma
16 reflects continuation of the current rates throughout
17 the forecast period, correct?

18 MR. LUKE JOHNSTON: Correct.

19 MS. KATHLEEN MCCANDLESS: Now, looking
20 at line 25 in PF-10, it shows the forecasted Basic MCT
21 ratio falling over the course of fiscal year '19/'20,
22 from 70 percent to 63 percent. Yes?

23 MR. LUKE JOHNSTON: Correct.

24 MS. KATHLEEN MCCANDLESS: What does
25 the magnitude of this decline tell us?

1 MR. LUKE JOHNSTON: This tells us that
2 -- actually just -- sorry, just stepping back for a
3 sec. So, if we had included the investment income on
4 the RSR, the rate indication would actually be about
5 negative 1 percent. So these numbers would actually
6 be even more declining.

7 But what this is saying if we just left
8 rates the same, our risk level based on our balance
9 sheet is growing faster than -- than the RSR. So the
10 MCT ratio is declining.

11 MS. KATHLEEN MCCANDLESS: Thank you.
12 Kristen, could we please go back to PUB-MPI-1-76. And
13 this time with respect to question (c).

14 And in this Information Request the
15 Corporation was asked to compare its approach to
16 determining the capital maintenance provision to that
17 of the Saskatchewan Auto Fund.

18 MR. LUKE JOHNSTON: Yes.

19 MS. KATHLEEN MCCANDLESS: And just for
20 your reference, we can put the answer before you.
21 Thank you.

22 So, Mr. Johnston, could you please
23 highlight the difference in the two (2) approaches so
24 that proposed by the Corporation as compared to
25 Saskatchewan Auto Fund and tell us why the

1 Corporation's approach is preferable?

2 MR. LUKE JOHNSTON: So the SGI
3 approach -- I'm just going to quickly double check
4 exactly what it does, here.

5

6 (BRIEF PAUSE)

7

8 MR. LUKE JOHNSTON: At a high level,
9 okay, the SGI approach is looking at an average of the
10 capital maintenance requirement over a -- I believe a
11 five (5) year period, or -- or prior years period.
12 And -- and our approaches is -- is just saying, what
13 is the capital maintenance needed to keep the MCT
14 ratio the same in this -- for this group of
15 policyholders?

16 The -- the reason we like our approach
17 better is that it's specific to -- it's not looking at
18 anything prior to the current policy year. It's just
19 saying, as I mentioned yesterday, this group of
20 policyholders came in. The MCT ratio was 70 percent.
21 When they leave, it should still be 70 percent.
22 They've contributed a fair, in our -- in our view, a -
23 - a fair contribution to maintaining the RSR.

24 We didn't think it was appropriate to
25 look back five (5) years and -- and look at average,

1 you know, up/down, and then charge current ratepayers
2 that amount. But that's another -- that's another
3 option that -- that SGI used.

4

5

(BRIEF PAUSE)

6

7 MS. KATHLEEN MCCANDLESS: The
8 Saskatchewan Auto Fund doesn't look back five (5)
9 years. It's a five (5) year forecast. Is that your
10 understanding?

11 MR. LUKE JOHNSTON: Okay. Sorry, my
12 mistake. Yes, a five (5) year forecast.

13 MS. KATHLEEN MCCANDLESS: Thank you.
14 Is it possible that some factors having a bearing on
15 Basic's capital position in a given forecast year
16 might be unusual and not routine in the normal course?

17

18

(BRIEF PAUSE)

19

20 MR. LUKE JOHNSTON: Yes. So, like, a
21 -- a very good example that would be the
22 implementation of the new investment portfolio. The -
23 - in this case, the time -- the exact timing of the
24 investment portfolio, we've talked about some things,
25 you know, hopefully by Q4, if not, by -- by, you

1 know, by Q1 next year.

2 In terms of this forecast, there is
3 stability in that -- in the '19/'20 on a forecasted
4 basis. But you're right. If we were to change
5 something dramatically in that year, we would have to
6 try to normalize that in some way to -- to make it
7 appropriate. But in this particular forecast, we're
8 not -- at least in -- in the forecast, we're -- we're
9 not suggesting that anything's changing dramatically
10 to our -- to our risk profile.

11 MS. KATHLEEN MCCANDLESS: Why would it
12 be appropriate to include any such unusual factors in
13 the determination of a capital maintenance provision?

14 MR. LUKE JOHNSTON: So -- so
15 ratepayers we're asking them to pay -- to contribute
16 to the maintenance of capital. We're not asking them
17 to fund a change in -- in our risk profile that we've
18 made by choice. That's, I think, the best way I could
19 think of it.

20 So if -- if we did something that
21 deteriorated our -- our MCT ratio, it wouldn't be
22 right to ask ratepayers to pay for that, like, in --
23 in the maintenance provision, because that's -- that's
24 a conscious choice by us.

25 MS. KATHLEEN MCCANDLESS: Is it in

1 part because of this issue that a longer-term view of
2 the Capital Maintenance Provision has been adopted in
3 Saskatchewan, as far as you know?

4 MR. LUKE JOHNSTON: That could be one
5 (1) of the -- one (1) of the reasons. It would make
6 sense, yeah, but I -- I don't know.

7 MS. KATHLEEN MCCANDLESS: Would it be
8 practical to build up an estimate of the Capital
9 Maintenance Provision by modelling only the normal
10 evolutionary forces having a bearing on Basic's
11 capital position?

12 MR. LUKE JOHNSTON: I -- I believe
13 that's what you're seeing right now. So the -- in the
14 pro formas that you looked at, at least over the
15 forecast period, where you saw the MCT ratio
16 maintained at about 70 percent, that's suggesting that
17 -- that average would -- would be around the 2 -- the
18 net 2.1 percent, you know, maybe with the exception of
19 that last year, I think the MCT ratio drops a bit.
20 But that -- that could also be done.

21 But based on that -- that pro forma
22 that we -- we looked at it, it appears that that 2.1
23 percent average is -- is about what it would be,
24 anyways. But -- but again, you're -- the point --
25 your point is -- is taken. If there was a very

1 obvious thing in the forecast period that was creating
2 volatility, we'd have to find a way to -- to normalize
3 that.

4 MS. KATHLEEN MCCANDLESS: Thank you.
5 In the recent past, rates were set to achieve an
6 accounting break-even net income, yes?

7 MR. LUKE JOHNSTON: That used to be
8 how rates were set, yes.

9 MS. KATHLEEN MCCANDLESS: And with the
10 move to rate setting in accordance with accepted
11 actuarial practice in Canada, one (1) of the expected
12 advantages is improving stability in rate indications,
13 yes?

14 MR. LUKE JOHNSTON: Yes.

15 MS. KATHLEEN MCCANDLESS: And that's
16 because the indications are largely -- largely
17 controlled by expected provisions rather than the ebb
18 and flow of income statement accounting entries over a
19 forecast period, yes?

20 MR. LUKE JOHNSTON: That -- that is
21 one (1) of the reasons, yes.

22 MS. KATHLEEN MCCANDLESS: How do you
23 respond to the observation that the Corporation's
24 approach to the Capital Maintenance Provision is a
25 move back towards rate setting based on accounting

1 results?

2 MR. LUKE JOHNSTON: No, I -- I
3 understand the view. So now we're -- based on what
4 we've just gone through, like, in -- in -- through
5 these examples, what we're really trying to goal seek
6 our match to our MCT ratio. That -- and -- and so
7 that is an accounting view.

8 But again, if -- if we -- even under
9 AAP, the big -- the big issue with our break-even
10 rate-making methodology was largely related to
11 interest rates. We were forecasting changes into the
12 future, positive or negative, and then we were either
13 giving people rate decreases or rate increases based
14 on what was really prior years' experience. AAP fixed
15 that issue.

16 In terms of capital, though, we have --
17 it's pretty clear through the MCT and the DCAT what
18 our capital targets are, and I -- I think it's also
19 pretty clear what we would need to maintain them. And
20 so from that perspective, I -- I don't really know
21 what other option we would use other than something
22 like the MCT ratio.

23 So if -- yeah, I -- I can't think of a
24 better option. I haven't seen one, but -- did you
25 want to add something?

1 MR. MARK GIESBRECHT: I'll just add
2 (1) -- one (1) comment. While the total equity would
3 be based on, you know, accounting results, the
4 required capital calculation under MCT is based on a
5 number of actuarial, you know, computations based on
6 the -- the risk charges that apply to different assets
7 and different components. So it's not purely based on
8 accounting. There are other factors.

9 MS. KATHLEEN MCCANDLESS: Thank you.
10 So turning back to PUB/MPI-1-76, which is on the
11 screen before you, at the answer (g), so in this
12 section of the Information Request, the IR cited a
13 reference from the application with respect to the
14 Corporation's intent to bring forward a capital
15 maintenance plan with the next GRA involving a CMP
16 along with a capital build and release provision, yes?

17 MR. LUKE JOHNSTON: Unfortunately,
18 these two (2) -- so these sets of words have the same
19 abbreviation. So, the Cap -- Capital Management Plan
20 will -- will have to find a better -- it just can't be
21 called CMP, too, but anyways, we are -- we are coming
22 with the Capital Management Plan.

23 MS. KATHLEEN MCCANDLESS: And what is
24 the purpose of a capital build and release provision,
25 and how might this work in conjunction with the target

1 capital range currently in use for Basic?

2 MR. LUKE JOHNSTON: Yeah. This is
3 something that we want to get right, obviously. So
4 there -- there's a -- there's a few different ways to
5 think about it, and I'm sure there's other ones.

6 SGI model has a target, and when you
7 have a target, it's -- it's a little easier to figure
8 out how you want to move to that target, and what pace
9 you want to move towards that target. When we -- we --
10 - it's given that we have a range, now we have to ask
11 the question, do we only trigger movements when we're
12 out of the range? So that's one (1) view, or should
13 we maybe target to be in the middle of the range would
14 be another, I think, reasonable view.

15 So that -- that's one (1) of the big --
16 big questions to answer. So let's say that we decide
17 that the middle was the best place to be. And the --
18 the reason I would say the middle of the range is
19 logical because we're saying we don't want to trigger
20 frequent rebuilding fees or rebates. So the farthest
21 point away from either of those things should be the
22 middle of our RSR range, in -- in theory.

23 So just through a hypothetical, use --
24 if we use something similar to SGI, we might say, how
25 far are we away from the middle? Let's always move

1 towards that one-fifth (1/5) of the way. We might add
2 a cap to that and say -- right? If -- if that one-
3 fifth (1/5) away is, like, a 7 percent rate increase,
4 well, that's a bit more than we can stomach. Let's,
5 you know, one-fifth (1/5) of the way, subject to a cap
6 of -- of some number. That -- those are some of the
7 things that we're thinking about internally and -- and
8 tend to bring forward.

9

10 (BRIEF PAUSE)

11

12 MS. KATHLEEN MCCANDLESS: Thank you.
13 Is the Corporation able to share anything today with
14 respect to its progress towards developing a capital
15 maintenance plan proposal -- management, pardon me?

16 MR. LUKE JOHNSTON: A management plan?
17 Well, I -- I shared some of these items. Other
18 components of it would -- would relate to things like
19 transfers between the lines of business, profitability
20 of the other lines of business, the -- the conditions,
21 you know, when -- when those -- when those things
22 happen.

23 I don't really -- other than telling
24 you that we're looking at those things, I don't know
25 really what else I can say, but there are --

1 obviously, the decisions we make here are important,
2 to know this is the -- these are the rules, and -- and
3 they're clear. And when we have that clarity, or if
4 we have that clarity, it's easier to move on the other
5 lines as well, right?

6 So if we know that we have AAP break-
7 even, we have a capital maintenance provision, this is
8 the rules on how the targets are set, we can say,
9 okay, given that we know that, you know, does -- do
10 Extension profits need to be here? You know, when
11 would we transfer money over for -- from the other
12 lines? Things like that, and -- and our -- our hope
13 would be that that could be something that we would
14 share with everybody, so that's not -- so it's known
15 that those discussions are -- are happening internally
16 right now.

17 MS. KATHLEEN MCCANDLESS: Thank you.
18 In his evidence, Mr. Graham indicated that he expects
19 the Corporation to come forward in the future with a
20 Basic target capital level rather than a range. Is
21 this expectation tied to the intent to propose a
22 capital management plan?

23 MR. LUKE JOHNSTON: So Mr. Graham is
24 obviously stating his desired state. So that -- I
25 think it's important that the Board hears what --

1 where he would -- or himself and the Board and -- and
2 would like to go. But that can look a lot of
3 different ways.

4 So if we -- if that's something that
5 MPI as really -- having that target for the purposes
6 of a capital management plan, again, maybe that's the
7 middle of the range. Maybe we have some other ideas
8 on how that would be determined, but that -- it'd be
9 on -- within the confines of -- of what's been decided
10 in the regulatory environment.

11 MS. KATHLEEN MCCANDLESS: Thank you.
12 I -- I'm now going to move onto some questions about
13 Dynamic Capital Adequacy Testing, and target capital.

14 First, I'd like to ask a few questions
15 about capital adequacy as set out in the Q2 financial
16 report. So, at page 2 -- it's page 2 of the report
17 itself -- it may be different. Yes. In front of --
18 in front of you here, on the -- there's a graphic on
19 the right-hand side of the page here, under the
20 heading of organizational health. And we see the
21 second graphic down is the capital adequacy minimum
22 capital test for Basic. It's hard to see on the
23 screen before you, but it does say "Basic" there.

24 And for a target for Q2 '18/'19, the
25 stated target is an MCT of between 75 percent to a

1 hundred percent. Can you explain the basis for this
2 target?

3

4

(BRIEF PAUSE)

5

6 MR. MARK GIESBRECHT: So this target
7 range, which is published in the quarterly report is
8 our -- our desired end state. It is not aligned to
9 our current framework. It is a longer-term view
10 towards what management and Board is looking for in
11 terms of our -- our desired end state.

12

MS. KATHLEEN MCCANDLESS: Thank you.

13

14

(BRIEF PAUSE)

15

16 MS. KATHLEEN MCCANDLESS: Then on page
17 3, for total equity, and page -- maybe page 4, pardon
18 me, just at the top of the page, there, at the second
19 line in the second paragraph, we see at the end of the
20 second quarter, Basic insurance reported total equity
21 of \$253.5 million, yes?

22

MR. MARK GIESBRECHT: Yes.

23

24 MS. KATHLEEN MCCANDLESS: And given
25 the forecast for the remainder of the year, where does
the Corporation expect its retained earnings and total

1 equity to land?

2 MR. MARK GIESBRECHT: Yeah. We'd have
3 to pull up the -- the pro formas, the total equity
4 section. That would be our -- our best place to -- to
5 gather that number.

6 MS. KATHLEEN MCCANDLESS: That'd be
7 PF-1, at tab 5 of the book of documents, or --

8 MR. MARK GIESBRECHT: That'd be PF-3
9 or 4, I believe.

10

11 (BRIEF PAUSE)

12

13 MS. KATHLEEN MCCANDLESS: Right under
14 -- at line 13, in your 2019 forecast budget? Is that
15 right?

16 MR. MARK GIESBRECHT: Yes.

17

18 (BRIEF PAUSE)

19

20 MS. KATHLEEN MCCANDLESS: Thank you.
21 And then just back to the quarterly financial report,
22 we see again at paragraph 2, under "total equity,"
23 with respect to Extension, we have -- at the end of
24 the second quarter, Extension insurance reported total
25 equity of \$129.3 million, yes?

1 MR. MARK GIESBRECHT: Correct.

2 MS. KATHLEEN MCCANDLESS: And just
3 above that, it says that Extension's current capital
4 target level for total equity is \$64 million, yes?

5 MR. MARK GIESBRECHT: Correct.

6 MS. KATHLEEN MCCANDLESS: So if
7 operations unfold as planned for the second half of
8 the year, does the Corporation anticipate having a
9 significant balance above its needed capital target
10 for Extension?

11 MR. MARK GIESBRECHT: As it pertained
12 to Extension, there will be a surplus, yes.

13 MS. KATHLEEN MCCANDLESS: And then
14 with respect to special risk Extension, we see that
15 the current capital target level -- level for total
16 equity is \$65 million?

17 MR. MARK GIESBRECHT: Yes.

18 MS. KATHLEEN MCCANDLESS: And at the
19 end of the second quarter, the special risk Extension
20 insurance reported total equity of \$93.6 million, yes?

21 MR. MARK GIESBRECHT: That's correct.

22 MS. KATHLEEN MCCANDLESS: Thank you.

23

24 (BRIEF PAUSE)

25

1 MS. KATHLEEN MCCANDLESS: Now if we
2 could pull up DCAT 1.2, and this is just here for your
3 reference, Mr. Johnston. The base scenario financial
4 forecast in the DCAT uses a significantly different
5 modelling assumption from that of the GRA in the DCAT
6 -- in that the DCAT base scenario does not include the
7 Corporation's proposed Capital Maintenance Provision,
8 yes?

9 MR. LUKE JOHNSTON: That's correct.

10 MS. KATHLEEN MCCANDLESS: And why is
11 this difference made by the Corporation?

12 MR. LUKE JOHNSTON: So our view on --
13 so -- so there's a couple things happening, here. We
14 want the -- the targets calculated from the DCAT to
15 reflect what we've agreed to with the -- the Board,
16 and from -- from previous hearings. The -- the
17 minimum to be at least a requirement for a
18 satisfactory financial condition, and then a range
19 above that number for which we can manage capital.

20 If we -- so -- so that -- those two (2)
21 numbers give us two (2) kind of risk -- risk measures,
22 the absolute minimum, and then the operating level.
23 The CMP is supposed to help us stay in that range. So
24 we've calculated the -- the lower and the upper, and
25 now we'll say we're in the range, and we don't want to

1 naturally deteriorate out of it. We want to stay
2 within those targets.

3 If we put the CMP in the calculation of
4 the lower and the upper target, well, then, it pulls
5 all the targets down. It's contrary to the whole
6 point of the -- of the CMP.

7 So in the same way -- so I'll -- I'll
8 give a different parallel. If we had MCT based
9 targets, and -- and it -- you don't want it to be
10 between a hundred percent and 150 percent MCT, we
11 wouldn't use the Capital Maintenance Provision to say,
12 we need lower targets. We're using it to say, you
13 know, we're at 120 percent MCT, and we want to stay
14 there.

15 So that was our -- that's our
16 explanation, here, and I think it -- it makes sense
17 that the -- the maint -- maintenance of capital
18 shouldn't reduce your capital targets, in our view.

19 MS. KATHLEEN MCCANDLESS: In the
20 context of my question, we were referring to the DCAT,
21 not -- so not targets.

22 MR. LUKE JOHNSTON: I'm sorry, can you
23 repeat that, the --

24 MS. KATHLEEN MCCANDLESS: The question
25 itself, or my clarification?

1 MR. LUKE JOHNSTON: The last question
2 that you -- yeah.

3 MS. KATHLEEN MCCANDLESS: Yeah. So in
4 the context of your response, you were talking about
5 targets, but --

6 MR. LUKE JOHNSTON: M-hm.

7 MS. KATHLEEN MCCANDLESS: -- the
8 question posed was -- was with respect to the DCAT.

9 MR. LUKE JOHNSTON: In -- in terms of
10 the traditional form of the DCAT, not for target base
11 purposes, it's -- it's not included in that -- in the
12 test. We also have never had this approved either, so
13 that's another reason that you may not con -- include
14 it.

15

16 (BRIEF PAUSE)

17

18 MS. KATHLEEN MCCANDLESS: Kristen,
19 could we please go to PUB/MPI-2-11.

20

21 (BRIEF PAUSE)

22

23 MS. KATHLEEN MCCANDLESS: And the
24 question posed to the Corporation here was whether if
25 a suitably defined and Board-approved methodology for

1 determining the CMP is established, why would it be
2 inappropriate to include the CMP in the DCAT base
3 scenario as part of a best estimate forecast of Basic
4 financial results, yes?

5 MR. LUKE JOHNSTON: Yes.

6 MS. KATHLEEN MCCANDLESS: And to
7 summarize the Corporation's response, which is
8 included at the bottom, here, of the page, and running
9 onto the -- I believe onto -- no, it's all contained
10 on one (1) page -- the response itself focuses on the
11 target capital analysis rather than the DCAT, yes?

12 MR. LUKE JOHNSTON: That's correct.

13 MS. KATHLEEN MCCANDLESS: With this in
14 mind, can the Corporation explain why it would not
15 consider inclusion of an established, well-defined,
16 and Board-approved capital maintenance provision to be
17 part of a best estimate financial forecast for DCAT
18 purposes?

19 MR. LUKE JOHNSTON: I think that's a -
20 - a reasonable question. As you've mentioned, we've
21 clearly focused that -- on the calculation of the --
22 the capital targets. And our view isn't -- hasn't
23 changed on that. Like, this, like, we -- we
24 definitely think capital maintenance should be left
25 out of that calculation. Otherwise, to me, it defeats

1 the purpose.

2 But if there is an approved capital
3 maintenance that we can confidently assume is in the
4 forecast, I would agree with you that the -- the base
5 DCAT scenario should -- should have it in there, and
6 you would have in -- in theory, a lower requirement
7 for a satisfactory financial condition.

8 MS. KATHLEEN MCCANDLESS: Would you
9 agree that the inclusion of a capital maintenance
10 provision in the DCAT base scenario would strengthen
11 the forecasted Basic capital position?

12 MR. LUKE JOHNSTON: Yes, it -- if one
13 (1) of the other reasons for excluding it,
14 particularly this year, in -- in the measurement of
15 the amount needed for satisfactory financial condition
16 is that if it is in there, the -- the requirement
17 wouldn't be less. So I can confidently say that --
18 that what is currently in the base is enough, even if
19 we don't get it. Yeah.

20 MS. KATHLEEN MCCANDLESS: So in
21 effect, would that make it easier for Basic to achieve
22 a satisfactory financial condition?

23 MR. LUKE JOHNSTON: Yes. Yeah.

24 MS. KATHLEEN MCCANDLESS: Kristen,
25 could we please pull up PUB/MPI-1-17, and question

1 (a).

2 This Information Request asked why the
3 Corporation believes that the inclusion of the CMP in
4 the DCAT would likely lead to a reduction in the
5 assumption of the 2.0 percent maximum RSR rebuilding
6 fee as a routine management regulatory response to an
7 adverse scenario, yes?

8

9 (BRIEF PAUSE)

10

11 MR. LUKE JOHNSTON: Sorry. Our answer
12 to part (a), yes.

13 MS. KATHLEEN MCCANDLESS: And in its
14 response at page 2 of the Information Request, the
15 Corporation stated -- I believe it's at the bottom of
16 the second paragraph, about four (4) lines up from the
17 bottom.

18 "The need to reactively respond to
19 adverse events with successive 2
20 percent surcharges and/or rate
21 increases is reduced."

22 Which sounds like the modeling of RSR
23 rebuilding fees as a routine management regulatory
24 response will likely happen less frequently, rather
25 than being modeled at something less than 2 percent.

1 Could you please clarify the
2 Corporation's response?

3 MR. LUKE JOHNSTON: Yeah, so we're --
4 we're effectively proposing a transition between
5 different rate setting capital environments here. So
6 we're admitting that some of these past needs to do
7 rebuilding fees and then the management action would
8 be different.

9 So, if you have a capital maintenance
10 automatically occurring and it's giving you about 2
11 percent, is it right -- appropriate to assume you're
12 going to have these 2 percent rebuilding fees? May --
13 maybe not. Maybe not the same amount. So that would
14 be another thing that would need to be flushed out of
15 the capital management plan.

16 What -- what those rules are, again, we
17 don't -- we don't have them, but that would further
18 fine-tune the DCAT to reflect what would really happen
19 if -- if an adverse scenario occurred. And as you
20 know, that's an important part of determining the
21 impact, right?

22 So when I spoke earlier, if we were to
23 decide that it's okay to stay in the range and just
24 maintain the capital, then the model would do that.
25 But if we're always moving one-fifth towards the --

1 the target and we had a scenario way, that's how long
2 it would take you to move. So, some of those things
3 are to be determined, and we're essentially saying
4 that here.

5 MS. KATHLEEN MCCANDLESS: Thank you.
6 Kristen, could we please go to PUB-MPI 1-19, question
7 (a).

8 And there's a quote from the
9 Corporation at the beginning of the question, and then
10 the Corporation was asked to outline the direction and
11 nature of the planned research with respect to the
12 policy liabilities and indicate whether this would
13 include a consideration of the DCAT prepared for
14 Saskatchewan Auto Fund if made available.

15 And the Corporation's response is on
16 page 2, and it makes reference to policy liability.
17 What is policy liabilities' risk in the DCAT context?

18 MR. LUKE JOHNSTON: So we -- we've
19 seen pretty big swings in policy liabilities come
20 through the GRA, basically, the actuary has provision
21 put up for policy liabilities and through changes and
22 trends or -- or that -- that estimate it wasn't --
23 wasn't right.

24 So a good -- two (2) kind of extreme
25 examples, I guess, would be the large rebate that

1 happened around 2010, there was a decision there that
2 claimants weren't, you know, living as long as the --
3 the assumptions assumed and they needed to be changed.
4 So those assumptions were changed and all the
5 estimates were lowered; that triggered a major change
6 in the policy liabilities.

7 In more recent times we talked about
8 how there is more claimants becoming lifetime
9 claimants. And you know, we used to have about 40 or
10 50 claimants becoming life and now all of a sudden
11 it's 70 or 80. That was never assumed by the actuary
12 to happen, so we had to increase our liabilities in
13 the last few years.

14 That would be an unfavourable change in
15 the estimation of liability. So there's a couple
16 examples of how -- now -- so the DCAT, if it's doing
17 its job, should try to estimate what those swings
18 could look like and have a permission for that.

19 MS. KATHLEEN MCCANDLESS: Thank you.
20 What has triggered the Corporation's intent to
21 undertake further research into the modeling of policy
22 liabilities risk?

23 So, is this being done in the spirit of
24 continuous improvement or is it in response to a
25 specific concern?

1 MR. LUKE JOHNSTON: This -- this
2 question continues to come up, and it's -- it should
3 be part of the DCAT, no question.

4 The -- there's a few things that have
5 stalled the analysis. One, we struggle with how to
6 create a model that can be approved in this -- in this
7 realm. And what I mean by that is, how can we -- what
8 evidence can we provide in the modeling that -- that
9 would be approved through the collaborative exercise.

10 The -- the other issue that we have is
11 the recent experience is extremely volatile. So
12 again, I mentioned the really large rebate that we had
13 and some of the recent experience. We don't believe
14 that that experience reflects the go-forward risk of
15 liability volatility.

16 So we wouldn't want to come to this
17 Board and suggest that we need this enormous number
18 for volatility that we don't think is going to
19 continue.

20 And -- and then -- yeah, the last piece
21 would just be how to model risk in a really unknown
22 period. So, possibly one of the biggest risks that we
23 have would be that -- that the lifetime claimants just
24 live longer than we think they're going to live.

25 We don't -- we have 20 years of PIPP,

1 but some of these folks may live forty (40) years into
2 the future, if there is medical technology changes and
3 such we could be wrong.

4 But going back to my first point: How
5 do we bring that to -- to this Board and say, well, we
6 think we could be 10 percent wrong, so we'd better put
7 up another 50 to 100 million in the RSR for that
8 reason, and what's -- what's my evidence, right? And
9 how do I prove that through the collaborative process
10 that we've had. So that -- that's a big issue that
11 we're trying to work through.

12 MS. KATHLEEN MCCANDLESS: So to
13 clarify, the Corporation doesn't model policy
14 liabilities risk in the current DCAT, yes?

15 MR. LUKE JOHNSTON: We, essentially,
16 model the volatility of the experience and -- in given
17 loss years and then risks related to interest rate
18 impacts.

19 But we don't, for example, have a
20 mortality risk provision or something like that, and
21 that's -- that's what's being talked about here, that
22 -- how do we use the data that we have to come up with
23 something that could be approved and reasonable in
24 this process.

25 MS. KATHLEEN MCCANDLESS: In the

1 current modeling you do not consider policy
2 liabilities risk as significant adverse risk scenario,
3 correct?

4 MR. LUKE JOHNSTON: Currently we do
5 not.

6 MS. KATHLEEN MCCANDLESS: Thank you.
7 Now, moving on to a couple portions of your
8 presentation yesterday, Mr. Johnston, with respect to
9 capital targets. So if we could pull up MPI Exhibit
10 22 of slide 29.

11 Now first, does the Corporation support
12 the objective of setting Basic capital target lower
13 and upper thresholds based on modeling of risk -- of
14 Basic's risk profile?

15 MR. LUKE JOHNSTON: Sorry, there was a
16 question just do we support the current methodology?
17 Is that -- I -- sorry.

18 MS. KATHLEEN MCCANDLESS: No. Whether
19 the Corporation supports the objective of setting the
20 target capital lower and upper thresholds based on
21 modeling of Basic's risk profile?

22 MR. LUKE JOHNSTON: In a general
23 sense, we do. And I say "in a general sense" just
24 because everybody knows we've come to this Board and
25 asked for 100 percent MCT and -- and you've seen it in

1 other documents.

2 So there is still a concern that the
3 capital targets that we're generating are not in line
4 with other insurers and other Crowns, but as a -- in a
5 general sense, yes, we want targets that reflect risk.

6 MS. KATHLEEN MCCANDLESS: Thank you.
7 In this GRA, MPI's proposed Basic target capital range
8 when -- when expressed in terms of the MCT, as we see
9 on the table before you on the right-hand side, it
10 goes from 34 percent to 85 percent, yes?

11 MR. LUKE JOHNSTON: Yes.

12 MS. KATHLEEN MCCANDLESS: And since
13 this range is entirely below 100 percent, does the
14 Corporation agree that an MCT ratio of 100 percent as
15 either a target capital level, or an up -- upper
16 threshold of a range is excessive based on current
17 modeling?

18 MR. LUKE JOHNSTON: So that -- that's
19 also an issue that we brought up at -- at these
20 hearings. We have a model and we do our best to have
21 that reflect MPI's reality as much as possible.

22 The -- the Made-in-Manitoba model has
23 its limitations. It doesn't have, you know, the
24 complete data available to, say, the federal regulator
25 that might be used in a MCT test calculation.

1 That -- that has been our concern in
2 the past, just to recognize that this is a Made-in
3 Manitoba model, I think it does a pretty good job but
4 to suggest that we know as much as the federal
5 regulator would probably be a stretch.

6 MS. KATHLEEN MCCANDLESS: Thank you.
7 Can we please go to slide 27.

8 Now, the MCT ratio for Saskatchewan is
9 found in the middle of the graph for you, yes?

10 And the ratio shown for Saskatchewan is
11 a target capital level for Saskatchewan Auto Fund and
12 not a minimum, as labelled on this slide. Agreed?

13 MR. LUKE JOHNSTON: It is a target,
14 yes.

15 MS. KATHLEEN MCCANDLESS: So unlike
16 MPI, which goes through this annual GRA process,
17 Saskatchewan Auto Fund only gets rate adjustments
18 periodically when Cabinet directs that that process
19 should occur, agreed?

20 MR. LUKE JOHNSTON: My understanding
21 is that, yeah, they don't have to come every year.
22 How it actually happens, I don't know. But it's not
23 as -- not annual like us, it doesn't have to be.

24 MS. KATHLEEN MCCANDLESS: So
25 Saskatchewan Auto Fund may be left at a given rate

1 level then for several years, yes?

2 MR. LUKE JOHNSTON: My understanding
3 is that is actually what is currently happening. I
4 think it's maybe 2014 since the last time that they've
5 had a -- a rate hearing.

6 MS. KATHLEEN MCCANDLESS: And so
7 Saskatchewan Auto Fund has no direct control to seek
8 rate level adjustments, correct?

9 MR. LUKE JOHNSTON: Can you repeat
10 that, sorry.

11 MS. KATHLEEN MCCANDLESS: So as a
12 result of the process in Saskatchewan then,
13 Saskatchewan Auto Fund may be left at a given rate
14 level for several -- several years, as you noted, with
15 no direct control to seek rate level adjustments?

16 MR. LUKE JOHNSTON: Correct.

17 MS. KATHLEEN MCCANDLESS: So would you
18 agree that this creates a risk for Saskatchewan Auto
19 Fund then that is not faced by MPI's Basic?

20 MR. LUKE JOHNSTON: Sorry, you're
21 going to be annoyed with me, but I didn't hear that.
22 Sorry.

23 MS. KATHLEEN MCCANDLESS: So given
24 what we just discussed then, does that not create a
25 risk for Saskatchewan Auto Fund that's not faced by

1 MPI's Basic insurance?

2 MR. STEVE SCARFONE: I just -- I want
3 to just interject, Ms. McCandless, on this line of
4 questioning, appreciating that it's difficult for Mr.
5 Johnston to know what risks SGI might face or what
6 situation SGI is in as it concerns their need for
7 capital and the Cabinet approval that you mentioned
8 earlier.

9 So just -- I wanted to make that -- not
10 an objection, but just for the witness to appreciate
11 that it's difficult for -- for you to suggest would --
12 what SGI may be faced with.

13 MR. LUKE JOHNSTON: I can com --
14 comment in general term -- like, how I would view
15 this.

16 If SGI has an option about whether they
17 would like to come and have a rate hearing or not,
18 however that mechanism occurs, that, to me, is less
19 risk for them. And I -- I'll explain why.

20 Because if they need a rate increase
21 they can come. If they don't, they can ride out
22 profitable business and -- and grow their capital. So
23 I -- I think everyone understands what I'm saying.

24 So that -- I don't know if I
25 necessarily see it as a risk that -- to them.

1 MR. MARK GIESBRECHT: Let me -- I'll
2 just try to clarify a bit again.

3 My understanding is that SGI -- while
4 they don't come forward every year for rate approval,
5 they have the ability to, should they require one.

6 So if they have not come in -- in a
7 number of years it's because they haven't had a
8 requirement, given their financial condition and --
9 and the state of their pricing, but if they needed to,
10 then that would be an option too, is my understanding.

11

12 CONTINUED BY MS. KATHLEEN MCCANDLESS:

13 MS. KATHLEEN MCCANDLESS: Thank you.
14 Mr. Johnston, are you aware of whether or not
15 Saskatchewan Auto Fund's target capital level was
16 based on modeling of its risk profile?

17 MR. LUKE JOHNSTON: My understand --
18 my understanding is that modeling was done. Their
19 DCAT at least to date for myself has been proprietary.

20 MS. KATHLEEN MCCANDLESS: Noting the
21 time, I estimate, again, with the caveat that my
22 estimation may not bear out to be accurate, roughly
23 fifteen (15) to twenty (20) more minutes of
24 questioning. So we can continue on or we could take a
25 break.

1 THE CHAIRPERSON: Sorry. Let's
2 continue.

3

4 CONTINUED BY MS. KATHLEEN MCCANDLESS:

5 MS. KATHLEEN MCCANDLESS: Thank you.
6 So, continuing to look at slide 27 on the left-hand
7 side of the page, there's a box that states "modify
8 DCAT."

9 And to be clear, this is a reference to
10 the Board's iterative target capital analysis
11 approach, yes?

12 MR. LUKE JOHNSTON: That's correct.

13 MS. KATHLEEN MCCANDLESS: The second
14 bullet there makes reference to a significant
15 subjectivity in assumptions.

16 Is this statement trying to make a
17 distinction from the related DCAT?

18 MR. LUKE JOHNSTON: Really what it's
19 saying is so we -- there are different options here.

20 So let's say we -- we decided to use
21 100 percent MCT as the -- on the basis that it's well-
22 established federal standard and what -- what makes
23 MPI different. Okay, so that -- let's -- let's say
24 that was the view.

25 There is no subjectivity in the MCT 100

1 percent calculation, just pull the information right
2 off the balance sheet, compare it to other insurers,
3 it's quick and it's ready. And I think everyone can
4 trust that the federal regulator is doing a good job.

5 On the DCAT, it's our -- it's our Made-
6 in-Manitoba solution. It is the models that we've
7 created through the collaborative process. We've --
8 not everyone has been here but we've been in here and
9 fought it out about what inflation should be and what
10 part of the stock market history should be in and what
11 should be out and things like that and, you know, how
12 fast you should react to things, what the management
13 action -- you know, we've heard people say just, you
14 know, assume 10 percent management action and that
15 kind of stuff.

16 So, we've had those kind of debates,
17 which essentially lands on a level of subjectivity
18 that isn't in the MCT 100 percent capital required
19 calculation. So that -- that's all we're saying
20 there.

21 MS. KATHLEEN MCCANDLESS: So to
22 clarify then, it's not a distinction between the
23 iterative approach the DCAT and the regular DCAT
24 approach?

25 MR. LUKE JOHNSTON: We have -- we have

1 no objections to the iterative method being proposed.
2 On the modified DCAT there was that one (1) piece that
3 we -- we brought up a few times about not liking how
4 the -- the assumption of capital transfers has to
5 occur. Outside of that, no other issues.

6 MS. KATHLEEN MCCANDLESS: So then the
7 assumption of capital transfers is -- is referenced
8 here at the third bullet.

9 Is this then to clarify a reference to
10 creating a modified base scenario to reflect a best
11 estimate forecast of Basic operations working
12 consistently at about a selected target capital
13 threshold level?

14 MR. LUKE JOHNSTON: There's probably
15 only a few people in the room that understand any of
16 that. But yes, yes, that is what that -- that means.

17 MS. KATHLEEN MCCANDLESS: Is it fair
18 to say that these capital transfers are the means by
19 which the modified base scenario is modeled, rather
20 than a working assumption?

21 MR. LUKE JOHNSTON: Okay, I think you
22 said that this is the difference in the modified DCAT
23 -- is that the main difference in the modified DCAT
24 rather than using the -- the regular forecast? Is
25 that...?

1 MS. KATHLEEN MCCANDLESS: The question
2 is with respect to the capital transfers and whether
3 it's a modeling approach or just an assumption?

4 MR. LUKE JOHNSTON: Oh, it's tough to
5 say. It -- it is definitely part of a modeling
6 approach, but then we also feel like it's an
7 assumption as well, because you do have to create
8 transfers and then we look at those statements and
9 kind of wonder how they're -- how they're valid or if
10 they're appropriate. So maybe a little of both.

11 MS. KATHLEEN MCCANDLESS: So is the
12 source of the capital transfers of any relevance to
13 the target capital analysis?

14 MR. LUKE JOHNSTON: The source? I
15 guess we're saying any source is inappropriate because
16 we want a capital target that purely reflects Basic,
17 at least for -- in the presentation and calculation of
18 that number.

19 And -- some -- very similar to the
20 whole idea of capital maintenance, like, let's
21 calculate the targets first in the absence of any kind
22 of maintenance transfer, rebuild, release, and then
23 after that consider those things, but don't change the
24 targets themselves because of those items.

25 MS. KATHLEEN MCCANDLESS: Thank you.

1 Now, some more questions with respect to target
2 capital analysis. And we expect that there will be a
3 need for further questions with this -- in this area
4 once we've received the response to PreAsk number 1.

5 But for the time being, so first, do
6 the standards of practice of the Canadian Institute of
7 Actuaries specifically address doing target capital
8 analysis work?

9 MR. LUKE JOHNSTON: Not having that at
10 my fingertips, nothings coming to mind. If you have a
11 reference, I'll look at it.

12 MS. KATHLEEN MCCANDLESS: That's fine,
13 thank you.

14 So what does it -- what would it mean
15 then when an actuary says that they are carrying out
16 this kind of work in accordance with accepted
17 actuarial practice in Canada?

18 MR. LUKE JOHNSTON: Well, for me it
19 would mean just that we're -- we're making best
20 estimates and performing all these calculations in --
21 you know, within what you expect from actuarial
22 standards on any ca -- calculation that an actuary
23 would perform and sign their name behind.

24 MS. KATHLEEN MCCANDLESS: Now, if we
25 could turn to PUB-MPI 1-16, question (c) of this

1 Information Request.

2 So in this question the Corporation was
3 asked about what concerns it has with respect to the
4 Board approved iterative methodology.

5 And with reference to this IR response
6 is appropriate, could you please take us through the
7 various concerns that the Corporation has with respect
8 to the Board's iterative methodology for target
9 capital purposes, so -- and not for DCAT purposes.

10

11 (BRIEF PAUSE)

12

13 MR. LUKE JOHNSTON: Okay, thank you
14 for letting me have a look at this.

15 So, the first concern mentioned is just
16 that we -- we would never want to suggest that we
17 should have a lower target below the amount that we
18 feel is necessary for the absolute minimum level
19 needed for satisfactory financial condition. So, we
20 think that's a reasonable position for any reason,
21 like, we would never want that.

22 The second paragraph...

23

24 (BRIEF PAUSE)

25

1 MS. KATHLEEN MCCANDLESS: I think if
2 we could scroll down to the answer to the question for
3 the -- for Mr. Johnston's reference. Thank you.

4 MR. STEVE SCARFONE: Ms. McCandless,
5 just to clarify, are you looking for concerns from the
6 Corporation other than what's already been provided in
7 the answer?

8 MS. KATHLEEN MCCANDLESS: Well, we
9 would ask that Mr. Johnston illustrate for the Board
10 or -- or elaborate on what's been provided here. So
11 paraphrase and add to it as necessary.

12 But limited to target capital, not to
13 DCAT.

14 MR. LUKE JOHNSTON: Yes, that's the --
15 sorry, it's a long answer here and I'm trying to just
16 go through.

17 So the second one is that we don't
18 think the target capital methodology should include
19 anything other than a best estimate assumption.

20 So, the -- the whole issue with capital
21 transfers in the methodology, whether that -- that's
22 seen as a modeling item or not, we're struggling with
23 including that in there. So that -- that's the second
24 one.

25 On a similar topic, last year's RSR

1 target methodology was based on a 50-50 interest rate
2 forecast and using the same logic, we -- we want the -
3 - the targets to be set on what we feel are best
4 estimates.

5 So if we are not comfortable using 50-
6 50, that should be stated in the -- of course by MPI
7 and we should always -- whether we agree or not, MPI
8 should always propose what they believe is the best
9 estimate for the -- for the capital calculation.

10

11 (BRIEF PAUSE)

12

13 CONTINUED BY MS. KATHLEEN MCCANDLESS:

14 MS. KATHLEEN MCCANDLESS: Would the
15 Corporation's position on the reasonableness or
16 appropriateness of the iterative methodology shift at
17 all if, Mr. Johnston, you were aware that a
18 fundamentally comparable iterative methodology is used
19 by several property-casualty insurance companies in
20 Canada for determining minimum benchmark capital
21 levels?

22 MR. LUKE JOHNSTON: More -- more
23 information helps, for sure.

24 I -- my caution with this and any other
25 topic is a -- a -- to -- if we're really going to look

1 at what other people are doing, then let's look at it
2 all, not just the things that lower the number, for
3 example.

4 So there may be other things that those
5 companies do that we're nowhere close to doing. So if
6 -- if that's what we're going to talk about, let's
7 open it all up.

8 MS. KATHLEEN MCCANDLESS: At PUB-MPI
9 1-17 (c), in its response to this Information Request
10 at page 3, the Corporation states at the third line up
11 from the bottom:

12 "The inclusion of a capital
13 maintenance provision will
14 significantly lower the RSR capital
15 targets in the Board approved RSR
16 methodology."

17 Given that the Board approved iterative
18 methodology using a modified base scenario that
19 reflects a steady state Basic capital level, please
20 explain why the Corporation has reached this
21 conclusion?

22 MR. LUKE JOHNSTON: I -- I think the
23 three (3) reasons that I just went through are the --
24 are the reasons. If that wasn't clear.

25 MS. KATHLEEN MCCANDLESS: Kristen,

1 could we please pull -- pull up PUB-MPI-1-16(b) and at
2 this question on page 1 the Corporation was asked to
3 provide the usual, excuse me, scenario statement
4 exhibits resulting from the Board approved upper
5 threshold iterative methodology relative to the lower
6 threshold for the base scenario, the modified base
7 scenario and the selected adverse scenario.

8 And that was before and after routine
9 management and regulatory rate change actions. So,
10 for example, excluding such RSR rebuilding fee
11 actions. And the responses are provided in the
12 appendices attached to -- to this IR response.

13 Now, is the Corporation aware that in
14 its decision on the Basic target -- target capital
15 upper threshold in Board Order 130/'17 the Board based
16 its finding on the selected adverse scenario after
17 routine management and regulatory actions?

18 MR. LUKE JOHNSTON: Yes.

19 MS. KATHLEEN MCCANDLESS: And so,
20 bearing that in mind, why did the Corporation make
21 this change?

22 MR. LUKE JOHNSTON: Why does the
23 Corporation? Sorry.

24 MS. KATHLEEN MCCANDLESS: The
25 Corporation made its determination on the basis before

1 routine management and regulatory actions.

2

3 (BRIEF PAUSE)

4

5 MR. STEVE SCARFONE: Kristen, could
6 you just scroll up to the question while they're
7 caucusing? Thank you.

8

9 (BRIEF PAUSE)

10

11 MR. LUKE JOHNSTON: I -- I believe our
12 take on this is that we don't know, like, really what
13 other routine rate actions would be included in this -
14 - in this analysis, other than what's already in
15 there. That's the struggle. So if -- maybe we're
16 missing something, but that's -- that's been our
17 concern.

18 MS. KATHLEEN MCCANDLESS: Mr. Chair, I
19 think this might be an appropriate time to break. I
20 just need a few moments with the Board advisors and
21 we'll have a couple of questions for Mr. Johnston
22 after the break, if that suits.

23 THE CHAIRPERSON: That's fine. I have
24 to deal with some administrative matters.

25 So we'll take 20 -- we'll come back at

1 10 to 11:00.

2 MS. KATHLEEN MCCANDLESS: Thank you.

3 THE CHAIRPERSON: Thank you.

4

5 --- Upon recessing at 10:32 a.m.

6 --- Upon resuming at 10:58 a.m.

7

8 MS. KATHLEEN MCCANDLESS: Thank you. I
9 believe we're ready to resume now.

10 THE CHAIRPERSON: I was just going to
11 say that -- our discussion reminded me of when our son
12 tried to explain the movie The Matrix to me and after
13 ten (10) minutes it didn't work so.

14 Ms. McCandless...?

15 MS. KATHLEEN MCCANDLESS: So just some
16 housekeeping. There were some off-line discussions
17 over the break and I understand that there is an
18 undertaking to be put on the record. I believe it's
19 directed mainly to Mr. Giesbrecht.

20 And so could the Corporation undertake
21 to please provide a table of the continuity of the
22 capital maintenance provision over the forecast
23 period.

24 MR. MARK GIESBRECHT: If that's
25 helpful then, yes, we could provide that.

1 MS. KATHLEEN MCCANDLESS: Thank you.

2 And included within that a breakout in PF-1, so pro
3 forma 1, the annual written revenue being forecast to
4 be collected in the net capital maintenance provision?

5 MR. MARK GIESBRECHT: Yes, we'll take
6 that away.

7 MS. KATHLEEN MCCANDLESS: Thank you.

8

9 --- UNDERTAKING NO. 5: MPI to provide a table of
10 the continuity of the
11 capital maintenance
12 provision over the
13 forecast period. And
14 included within that a
15 breakout in PF-1, so pro
16 forma 1, the annual
17 written revenue being
18 forecast to be collected
19 in the net capital
20 maintenance provision

21

22 CONTINUED BY MS. KATHLEEN MCCANDLESS:

23 MS. KATHLEEN MCCANDLESS: Now, back to
24 the issue of target capital. If we could please pull
25 out PUB-MPI-2-10, question (1) -- pardon me the

1 response at page 2.

2 So this Information Request response
3 shows the assumed routine management regulatory
4 actions made by the Corporation in its modelling of
5 the Basic target capital upper threshold. And these
6 assumed actions include both rate change actions and
7 RSR rebuilding fee actions, correct?

8 MR. LUKE JOHNSTON: Correct.

9 MS. KATHLEEN MCCANDLESS: And is the
10 Corporation aware that in its decision on the Basic
11 target capital upper threshold in Board Order 130-17,
12 the Board based its finding on including only rate
13 change actions?

14 MR. LUKE JOHNSTON: That -- that would
15 -- that would be my assumption, yes.

16 MS. KATHLEEN MCCANDLESS: And so,
17 bearing that in mind, why make the change reflected
18 here?

19

20 (BRIEF PAUSE)

21

22 MR. LUKE JOHNSTON: Based on what
23 you've said, it does appear that we've included
24 rebuilding fees in here. So if that needs to be
25 corrected we'll have to do that.

1 MS. KATHLEEN MCCANDLESS: Provided
2 that that can be corrected in the response to PreAsk
3 1, that would be sufficient?

4 MR. LUKE JOHNSTON: We'll undertake to
5 do that.

6 MS. KATHLEEN MCCANDLESS: Thank you.

7

8 --- UNDERTAKING NO. 6: MPI to make the correction
9 re: on the Basic target
10 capital upper threshold in
11 Board Order 130-17, the
12 Board based its finding on
13 including only rate change
14 actions and currently it
15 includes building fees.

16

17 CONTINUED BY MS. KATHLEEN MCCANDLESS:

18 MS. KATHLEEN MCCANDLESS: And just
19 following on some other off-line discussions that, Mr.
20 Johnston, you had with Mr. Pelli Anderson (phonetic)
21 there are some outstanding issues to be discussed with
22 respect to PreAsk 2, further discussions will be had
23 over the next break. And so I may just have one --
24 one (1) follow-up question with respect to clarifying
25 something on that issue. But with respect to target

1 capital, those are my questions with respect to the
2 scenarios.

3 Now, I -- I do want to go back to
4 something that, Mr. Giesbrecht, you mentioned this
5 morning with respect to the Q2 financial. So the
6 graphic that was at page 2 of the quarterly financial
7 report and that was the 75 percent to 100 percent for
8 capital adequacy for the minimum capital test for
9 Basic.

10 I believe that your evidence was that
11 that was the desired state, yes?

12 MR. MARK GIESBRECHT: Yes, those
13 amounts do not today correlate to a prior PUB Order.

14 MS. KATHLEEN MCCANDLESS: And what is
15 the dollar value of this desired state?

16 MR. MARK GIESBRECHT: I would have to
17 take that away and it would depend on the date at
18 which you are requesting that information. It would
19 vary depending on what point in time you do that
20 calculation. So there was no absolute dollar
21 associated with -- with that range.

22 MS. KATHLEEN MCCANDLESS: So, could
23 you undertake to provide that information with respect
24 to the dollar value associated with the desired state
25 as at the second-quarter?

1 MR. STEVE SCARFONE: Just to -- to
2 interject, Ms. McCandless, I thought I heard Mr.
3 Giesbrecht said there was no dollar amount associated
4 with that range. So, are you asking now for MPIC to
5 conduct that analysis?

6 MS. KATHLEEN MCCANDLESS: To convert
7 the MTC ratio depicted here to a dollar value.

8 MR. MARK GIESBRECHT: It would not be
9 difficult to do that. So we can convert it to a
10 required capital amount, if that's helpful we can do
11 that.

12 MS. KATHLEEN MCCANDLESS: Thank you.
13 So that -- just to clarify for the record then, that
14 is to undertake to convert the MCT ratio of 75 percent
15 to 100 percent, as depicted on page 2 of MPI Exhibit
16 Number 24 to a dollar value.

17 MR. STEVE SCARFONE: Yes.

18 MR. MARK GIESBRECHT: As at August
19 31st.

20 MS. KATHLEEN MCCANDLESS: As of August
21 31st, 2018. Thank you.

22 MR. STEVE SCARFONE: Thank you.

23

24 --- UNDERTAKING NO. 7: MPI to convert the MCT
25 ratio of 75 percent to 100

1 percent, as depicted on
2 page 2 of MPI Exhibit
3 Number 24 to a dollar
4 value As at August 31st,
5 2018

6

7 CONTINUED BY MS. KATHLEEN MCCANDLESS:

8 MS. KATHLEEN MCCANDLESS: And so the
9 use of the terminology desired state, what is the
10 difference between that desired state and the applied
11 for proposed target capital levels that we've seen
12 reflected in MPI's presentation?

13 And just for your reference, those
14 target capital levels would be at slide 29 of MPI
15 Number 21.

16 MR. MARK GIESBRECHT: So the
17 Corporation continues to be of the belief that we are
18 undercapitalized and we are when comparing to other
19 comparable organizations, you know, vastly
20 undercapitalized in comparison to those companies.

21 And while we want to continue to work
22 with our regulators and -- and with Intervenors, you
23 know, we have our -- our current framework, and that
24 produced the ask of 34 to 85 percent in the
25 application.

1 Longer term we do want to continue to
2 look at ways to -- to build our capital to a level
3 more comparable to industry norms.

4 MS. KATHLEEN MCCANDLESS: Okay, thank
5 you. Those are my questions for the panel.

6 THE CHAIRPERSON: Thank you. Are we
7 proceeding with Mr. Oakes?

8 MR. RAYMOND OAKES: That's correct,
9 Mr. Chairman and I'm ready to go at this point.

10 At the outset I'd like to say to this
11 panel even though you've been called the panel number
12 2, your first in our estimation, even despite the
13 CMMG's position on the CEMP.

14

15 CROSS-EXAMINATION BY MR. RAYMOND OAKES:

16 MR. RAYMOND OAKES: But I'm going to
17 deal first with rates and, Kristen, and if I could ask
18 you to put up RM-13 which is contained in My Learned
19 Friend's of documents to Tab 3.

20 And we'll talk about the major
21 classification required rate changes as it relates to
22 motorcycles. And I assume that this is Mr. Johnston
23 if nothing but for old time sake, and I'd ask you to
24 look at line item 22, the average -- I'm sorry, number
25 23, full credibility required rate change for

1 motorcycles. I'm looking at the 1.3 percent.

2 Do you see that, sir?

3 MR. LUKE JOHNSTON: I do.

4 MR. RAYMOND OAKES: And, of course,
5 MPI doesn't use full credibility for motorcyclists
6 given that they're only 17,600 units and it shows at
7 line item 25 the credibility percentage would be 74.6
8 percent.

9 Do you see that, sir?

10 MR. LUKE JOHNSTON: I do.

11 MR. RAYMOND OAKES: And so with my
12 limited math skills applying that credibility
13 percentage, we would have a required rate of some .96,
14 98 or 97 percent; just under 1 percent.

15 Would you confirm that?

16 MR. LUKE JOHNSTON: Just loosely, we
17 would give that -- about 75 percent of weight to the
18 1.3 percent and we would give the rest of the weight
19 to the overall rate, which is pretty close to zero.
20 So I would say around .9 to 1 percent would be
21 reasonable.

22 MR. RAYMOND OAKES: Thank you for
23 that. But then we have another line item and that is
24 the line item number 24, and it's the applied for
25 change 3.4 percent?

1 MR. LUKE JOHNSTON: I see that.

2 MR. RAYMOND OAKES: And this isn't an
3 actuarially indicated rate based on the calculations
4 that go before in line items 1 to 22, is it? This is
5 a politically motivated management decision that's
6 being featured there.

7 Would you agree with that, sir?

8 MR. LUKE JOHNSTON: Well, I can't
9 agree with all of that. How about we start with the
10 first part and say that -- that your statement that
11 this is not part of the accepted actuarial practice
12 rate calculation for the -- the line numbers above
13 that, that's correct.

14 The additional amount is the capital
15 maintenance provision that we're proposing.

16 MR. RAYMOND OAKES: All right. And
17 management could've put any number into that applied
18 for change, is that correct?

19 MR. LUKE JOHNSTON: I don't think that
20 is correct. So what we've come forward with support
21 for why we should have a net 2.1 percent capital
22 maintenance provision, and that's the basis for that
23 number.

24 This is a regulatory hearing so any
25 number wouldn't -- wouldn't do. We'd have to support

1 it.

2 MR. RAYMOND OAKES: But if management
3 in their -- in their wisdom said that Manitoba needs a
4 5 percent CMMP -- then -- CMP then they could've put
5 that in as the applied for change in that column.

6 MR. LUKE JOHNSTON: So I think what --
7 what you're getting at is that there is a accepted
8 actuarial practice calculation that it's gone to this
9 Board many times and that give you the motorcycles the
10 1.3 percent and now there's this new piece called
11 capital maintenance that's being proposed and that is
12 proposed by the Corporation, it's 2.1. And it just is
13 applied to the rate calculation, you know, on
14 proportional basis and that is a management decision.

15 MR. RAYMOND OAKES: Just to answer the
16 question. If the Corporation had decided that 5
17 percent was the right number, they could've put 5
18 percent in there?

19 MR. LUKE JOHNSTON: Okay. That -- but
20 if -- if we had -- if that was the calculated capital
21 maintenance provision and subject to every, you know,
22 other management considerations that was the -- the
23 number we thought was appropriate, sure, that could --
24 that could occur.

25 MR. RAYMOND OAKES: So just getting

1 back to what the actuarially indicated rate is, you
2 indicated .9, roughly.

3 MR. LUKE JOHNSTON: Roughly, yeah.

4 MR. RAYMOND OAKES: So less than 1
5 percent. By way of undertaking, can the Corporation
6 indicate what the amount of premium revenue would be
7 raised by virtue of a 9 percent -- or a .9 percent
8 increase to the motorcycle class?

9

10 (BRIEF PAUSE)

11

12 MR. LUKE JOHNSTON: If you're willing
13 to accept this: 10 percent of the \$800 would be 80 --
14 \$80, so I would assume 1 percent would be about 8 to
15 \$9. So if you -- if you would be willing to accept,
16 you know, maybe 7 to \$9 per -- per units and then we
17 would have to say times the 17,000 motorcycles.

18 But if I could get my back row to do
19 now and if that's a reasonable estimate, we could give
20 you today.

21 MR. RAYMOND OAKES: That's fine. I
22 would accept that at this point.

23 MR. STEVE SCARFONE: Yeah, we're --
24 we're -- yeah, it's not entirely clear. I believe
25 we're going to provide an answer to Mr. Oakes in -- in

1 short order.

2 MR. LUKE JOHNSTON: That's correct.

3

4 CONTINUED BY MR. RAYMOND OAKES:

5 MR. RAYMOND OAKES: Just moving from
6 that rate and looking at the overall financial picture
7 for the Corporation, of course, the numbers get
8 bandied around quite a bit over the course of the
9 hearing, but just at a very high level, ending
10 2017/'18, the Corporation was reporting net income of
11 about \$91.1 million; is that in the range?

12 MR. MARK GIESBRECHT: That sounds
13 correct for the total results of the Corporation.

14 MR. RAYMOND OAKES: Okay. And I'm
15 taking these from the financial statement that was
16 adduced in the application and I believe Kristen has
17 the condensed financial statements handy.

18 But, again, we're going at a high level
19 -- yes, the annual report at page 29.

20 MR. LUKE JOHNSTON: Mr. Oakes, can I
21 just jump in quickly.

22 MR. RAYMOND OAKES: Sure.

23 MR. LUKE JOHNSTON: Just -- let's just
24 -- to end that last line of questioning, .9 percent
25 would be about \$141,000 of additional premiums from

1 motorcycles.

2 MR. RAYMOND OAKES: Thank you, sir. So
3 the Corporation has approximately \$3.4 billion in
4 assets. I think the exact numbers 3,000,480 -- or
5 3,482,000,857, roughly 3.4 billion?

6 MR. MARK GIESBRECHT: That's -- that's
7 correct on a total consolidated basis, yes.

8 MR. RAYMOND OAKES: All right. And
9 then we look at retained earnings and we're showing
10 the growth from the number indicated in retained
11 earnings for 2017 and we're showing 261,532,000
12 growing to 352,608,000 in 2018.

13 Is that correct, sir?

14 MR. MARK GIESBRECHT: That's correct.

15 MR. RAYMOND OAKES: And then there was
16 Exhibit 24, Kristen, the one you had previously there,
17 the quarterly financial report, and we've seen, again,
18 this continued excellent growth in retained earnings,
19 and we see those retained earnings going from
20 352,608,000 roughly to 425,464,000,000 as of August
21 31st, 2018.

22 Is that correct, sir?

23 MR. MARK GIESBRECHT: That's correct.

24 MR. RAYMOND OAKES: And then moving
25 from that we've also heard that in the application

1 that the revenues have increased by over \$65 million.

2 Is that correct?

3 MR. MARK GIESBRECHT: Sounds about
4 right, yes.

5 MR. RAYMOND OAKES: And then CMMG-1-12
6 talked about the decrease of \$5 million in the basic
7 operating expenses for the Corporation.

8 Do you recall, sir?

9 MR. MARK GIESBRECHT: Yes.

10 MR. RAYMOND OAKES: And then
11 investment income, some other good news as well, we
12 saw \$38.2 million increases in investment income?

13 MR. MARK GIESBRECHT: If you could
14 point to the reference then I can confirm that.

15 MR. RAYMOND OAKES: Okay. Would you
16 accept that, subject to check, based on your
17 knowledge?

18 MR. MARK GIESBRECHT: Yes.

19 MR. RAYMOND OAKES: Okay. The
20 benchmarking part of the application, page 16, we saw
21 the 2016/'17 net investment yield increase to 6.08
22 percent?

23 MR. MARK GIESBRECHT: Yes.

24 MR. RAYMOND OAKES: And all of this in
25 a climate where we saw overall claims costs decreased

1 by \$72.5 million?

2 MR. MARK GIESBRECHT: Yes.

3 MR. RAYMOND OAKES: And then going --
4 sticking with the benchmarking part of the
5 application, the observation at page 12.

6 MR. MARK GIESBRECHT: Just to back up
7 one (1) second.

8 MR. RAYMOND OAKES: Sure.

9 MR. MARK GIESBRECHT: I do want to
10 clarify. When we are looking at the claims costs and
11 how they move, there -- there is an adjustment made to
12 the actuarial reserves based on changes in interest
13 rates and as interest rates move, it can -- there's a
14 revaluation that's done.

15 And so, looking at the face of the
16 statements if we don't factor in what that adjustment
17 is, it -- it -- it can make it appear as though claims
18 are, you know, dramatically reducing or there's less
19 claims when, in fact, the actual incident of claims is
20 -- is generally remaining similar or even growing as
21 there are more cars and vehicles on the road.

22 So we do need to factor that in in
23 terms of the actual incidents of claims versus
24 interest rate effects on the valuation of long-term
25 liabilities.

1 MR. RAYMOND OAKES: Thank you, sir. I
2 do intend, as part of my cross-examination, to talk
3 about the Corporation's conservatism in the selection
4 of interest rates. So we'll perhaps talk about that
5 at that juncture.

6 The observation at page 12, MPI's gross
7 expenses and percentage of GPW rate has steadily
8 decreased annually?

9 MR. MARK GIESBRECHT: Yes. We
10 continue to very hard at -- to contain our expenses,
11 and -- and gaining efficiencies.

12 MR. RAYMOND OAKES: The observation at
13 page 17, MPI's claims experience as a percentage of
14 GPW rate has decreased from 7.2 percent to 5.96
15 percent?

16 MR. MARK GIESBRECHT: I see that.

17 MR. RAYMOND OAKES: Observation at
18 page 18, claims expenses per reported claim has
19 decreased?

20 MR. MARK GIESBRECHT: I see that.

21 MR. RAYMOND OAKES: At page 22,
22 there's been a decrease in MPI's staffing?

23 MR. MARK GIESBRECHT: Yes.

24 MR. RAYMOND OAKES: And also a
25 decrease in MPI's total gross expenses?

1 MR. MARK GIESBRECHT: Yes.

2 MR. RAYMOND OAKES: And then if,
3 Kristen, if I could ask you to bring up CMMG-1-7. And
4 that's figure 2 of that response to that
5 interrogatory.

6 And -- and notice -- if you look at the
7 loss ratios on the right-hand side, I noticed that the
8 loss ratios seem to continue to decline for both
9 vehicle classes, both motorcycles, and private
10 passengers. Can you respond to that?

11 MR. LUKE JOHNSTON: I can. Can you
12 just scroll just a little bit higher, so I can see the
13 title?

14 Okay. One second. Just one moment,
15 please.

16

17 (BRIEF PAUSE)

18

19 MR. LUKE JOHNSTON: The -- I would --
20 I would suggest that we can really -- like, these are
21 reported amounts, recognizing that the bigger claims
22 aren't fully lifetime reserved until a couple years
23 after they've been opened, I wouldn't put much weight
24 into the most recent two (2) years, but maybe there's
25 some decline observed in the period of 2007 to 2015,

1 I'll -- I'll give you that, yeah.

2 MR. RAYMOND OAKES: So I'm asking the
3 Corporation whether it can understand the position of
4 the CMMG that these are very good times for the
5 Corporation, as evidenced by all of the increases in
6 revenues, the retention of those revenues, and the
7 decreases in expenses, both on the overhead and the
8 claims expenses?

9 Can you understand that the Corporation
10 thinks that this is not time for MPI feathering its
11 nest? It's time, perhaps, to look at returning some
12 of those premiums to its customers.

13 MR. MARK GIESBRECHT: I think it's
14 important that we look at the -- the short-term
15 history that MPI has gone through. And prior to last
16 fiscal year, we had endured a sustained number of
17 years with significant losses, and -- and we -- we
18 continue to look at long-term assumptions and long-run
19 expectations.

20 And so, we do not feel it would be in
21 any way prudent to expect that, you know, twelve (12)
22 months, while it is good experience, and we hope it
23 does continue, and we continue to work hard at
24 controlling expenses and paying the appropriate level
25 of claims. However, it is not in our estimation a --

1 a reasonable or prudent approach to bake in, you know,
2 the last twelve (12) months of favourable experience.

3 It will continue to roll into our long-
4 term results, and our -- our forecasting. And the
5 intent and the hope -- we -- we certainly hope that
6 this will continue, but, you know, the -- the CMP is
7 an integral part of our plan to manage stable and
8 predictable rates for all Manitobans, which we feel is
9 -- is paramount.

10 MR. RAYMOND OAKES: The Corporation
11 enjoys a RSR of about 173.5 million, as indicated in
12 PUB-1 point -- 1-16. Is that correct, sir?

13 MR. MARK GIESBRECHT: Subject to
14 check, I think it might be a different value. If you
15 give us one moment, or -- or if you can point us to
16 that reference.

17

18 (BRIEF PAUSE)

19

20 MR. RAYMOND OAKES: Well, the oth --
21 the other reference I had was at was at 2017/'18, the
22 amount was 170 million nine hundred and seventy-five
23 (975), but this morning's testimony talked about a
24 value of 173.5 million.

25 MR. LUKE JOHNSTON: Mayb -- maybe

1 could we just pull up the pro forma section? We'll --
2 we'll just take the actual number off of there for
3 you.

4 MR. MARK GIESBRECHT: Yeah, like, PF-3
5 or 4?

6 MR. LUKE JOHNSTON: Do you have PF-3?

7

8 (BRIEF PAUSE)

9

10 MR. MARK GIESBRECHT: So you'll see
11 total basic equity in the -- the year ending 27
12 (sic)/2018 was a total equity balance of two hundred
13 and ten (210) -- eight forty-five (845) which was
14 comprised of retained earnings of 170 million and
15 total AOCI of 39.8 million.

16 MR. RAYMOND OAKES: And the amount of
17 the RSR?

18 MR. MARK GIESBRECHT: Two hundred and
19 ten (210) million.

20 MR. RAYMOND OAKES: All right. So a
21 couple of days ago, in your testimony, you talked
22 about Manitobans in terms of their reserves, living
23 paycheque-to-paycheque.

24 And my question is: How many people
25 living paycheque to paycheque do you know that have

1 over \$200 million in a reserve?

2 MR. MARK GIESBRECHT: I am not aware
3 of anyone who has \$200 million in their reserves.
4 That reference that I made was an analogy to emphasize
5 the importance of having an appropriate level of -- of
6 reserve, or call it a rainy day fund, for example. I
7 do not purport that living paycheque-to-paycheque is
8 an ideal state for individuals.

9 In the same manner, I do not purport
10 that having an undercapitalized company is a desirable
11 state, and will not enable us to manage rates, to keep
12 them stable and predictable, which will in turn allow
13 folks -- and -- and Manitobans to budget for those
14 premiums.

15 MR. LUKE JOHNSTON: Just -- if -- if I
16 can add to that, we're an insurance company. And
17 based on the line 25, we had forty-four (44), let's
18 say, dollars in our pocket, if -- if they want to use
19 that, and every other public insurer had a hundred
20 dollars (\$100) as their target, at least, and the
21 private insurers would have well over two hundred
22 dollars (\$200) in their pocket.

23 So we're by no means asking for a big
24 number, or -- or currently hold a big number compared
25 to anybody -- any other insurance company that I'm

1 aware.

2 MR. RAYMOND OAKES: I wonder, Kristen,
3 if you could go to CMMG-1-7. And I'm just going to
4 try and bring this back to the motorcycle experience.

5

6 (BRIEF PAUSE)

7

8 MR. RAYMOND OAKES: Actually, if you
9 could go to 1-6, and figure 1 there, and -- and I just
10 want to look at the actual loss ratios indicated in
11 this table.

12 And Mr. Johnston, you'll see that 2009,
13 the actual loss ratios for motorcycles was 66.67
14 percent?

15 MR. LUKE JOHNSTON: I do.

16 MR. RAYMOND OAKES: And then in 2011
17 to -- and 2012, it ranged from 50 percent, roughly, to
18 60 percent, roughly, in 2012?

19 MR. LUKE JOHNSTON: That's correct.

20 MR. RAYMOND OAKES: And we've spoken
21 about this before. 2014, it was 51.76 percent as a
22 loss ratio?

23 MR. LUKE JOHNSTON: Yeah. We've --
24 we've also spoken about that we have to read all the
25 numbers, not just the good ones.

1 MR. RAYMOND OAKES: Right.

2 MR. LUKE JOHNSTON: Yeah.

3 MR. RAYMOND OAKES: But in those
4 years, what would you anticipate would be the reaction
5 of the motorcycle insured, where loss ratios are some
6 50 percent, or 60 percent, and the Corporation is --
7 if the Corporation sought to introduce at that time a
8 CMP provision asking for another 2.1 percent in
9 addition to that?

10 MR. STEVE SCARFONE: Mr. Oakes, I
11 don't think it's fair to put to Mr. Johnston what the
12 reaction of an insured might be to any particular
13 decision made by the Corporation.

14

15 CONTINUED BY MR. RAYMOND OAKES:

16 MR. RAYMOND OAKES: All right. Not to
17 be speculative, then, in situations such as the 50 or
18 60 percent, could they be characterized as a -- an
19 unfair or inequitable rate that was applied in those
20 years?

21 MR. LUKE JOHNSTON: No, and I'll
22 explain why. So the -- the loss ratio on -- on this
23 table clearly moves around quite a bit. The
24 approximately 50 plus percent of motorcycle losses are
25 from serious claims.

1 That said, Mr. Oakes, I would
2 definitely recognize that there has been some better
3 experience for motorcycles, and what happens in the
4 rate-making methodology, as you know, is if -- if
5 motorcycle had better experience, their -- their rate
6 falls.

7 And if you look at that average rate,
8 in -- on the -- I guess the third column, that would
9 be, that has happened, and so we continue to include
10 good and bad years in the experience, and continue to
11 set rates with the objective that -- that they're
12 break-even.

13 And of course, CMMG should and can come
14 here and debate whether we've done that forecast
15 correctly, like, for the -- for this policy year and
16 any other policy year. But at least going into the
17 rate-setting process, we are coming forward with the
18 intention that those rates should, on average, be --
19 be break-even.

20 MR. RAYMOND OAKES: And you mentioned
21 about the volatility. You can't, with any certainty,
22 tell us in 2019, whether it's going to be a year of
23 actual loss ratios of 50 percent, or 90 percent, can
24 you, sir?

25 MR. LUKE JOHNSTON: I can -- I cannot.

1 MR. RAYMOND OAKES: In 2010, MPI --
2 and this is my words -- found approximately \$250
3 million in its provision for unpaid claims in PIPP.
4 And in 2010/'11, the Public Utility Board ordered two
5 (2) rebates, the first of which being three hundred
6 and twenty-one million six hundred and seventy-eight
7 dollars (\$321,000,678).

8 Do you remember those dark days, sir?

9 MR. LUKE JOHNSTON: The darkness, not
10 so much, but the -- the approximate amounts and how
11 you described where they -- where they came from, I
12 can confirm that.

13 MR. RAYMOND OAKES: And so the
14 Corporation has an RSR, and we spoke about it, roughly
15 \$200 million. It has claim reserves. It has these
16 unpaid PIPP claim reserves, as one (1) example. It
17 has investment reserves.

18 How many different types of reserves
19 does the Corporation maintain?

20 MR. LUKE JOHNSTON: Well, there's
21 different reasons and definitions for reserves, so on
22 -- on the claim side, the reserves are there for known
23 claims and -- and the reliability, and they're not --
24 by no -- they're by no means considered excess monies.
25 They're -- like we talked on the investment side,

1 those are peoples' claims dollars, and we're going to
2 protect them with -- with safe investments.

3 Their reserve that we've been talking
4 about in terms of capital maintenance and things like
5 that would be the rate stabilization reserve. That
6 truly is intended to be additional funds to manage
7 volatility, protecting its adverse scenarios, things
8 of that nature. I believe that's what you mean by a
9 reserve. Any other reserve that we have would be for
10 a specific purpose related to, say, liability.

11 MR. RAYMOND OAKES: I wonder, sir, if
12 by way of undertaking, you could indicate how many
13 types of reserves the Corporation maintains.

14 MR. STEVE SCARFONE: Just for
15 clarification, Mr. Oakes, are you talking about claims
16 reserves or capital reserves?

17 MR. RAYMOND OAKES: All of them.

18

19 (BRIEF PAUSE)

20

21 MR. LUKE JOHNSTON: We -- I'm trying
22 to think about this request, but we'll do our best to
23 perhaps label, you know, looking at -- say the balance
24 sheet, and what these amounts are for, and whether
25 they can be called reserves, and then the purpose of

1 the. We can try to -- to do that for you.

2

3 CONTINUED BY MR. RAYMOND OAKES:

4 MR. RAYMOND OAKES: Thank you, sir. A
5 provision for adverse deviation -- okay.

6 MR. LUKE JOHNSTON: I'll take a shot
7 at it, and maybe don't write down until Mr. Oakes
8 agrees with it. We will look at the items on the
9 balance sheet, and -- and so as an example, the claims
10 reserves, we will go through and explain what reserves
11 we have, and what purpose they're for, and the amount.

12 MR. RAYMOND OAKES: I accept that.

13

14 --- UNDERTAKING NO. 8: MPI to provide information
15 on what claims reserves
16 they have and what each
17 purpose and amount is

18

19 CONTINUED BY MR. RAYMOND OAKES:

20 MR. RAYMOND OAKES: With respect to an
21 item called provision for adverse deviation, or as the
22 Corporation calls them, PFADs, are they different than
23 the types of reserves that would be enumerated in that
24 undertaking?

25 MR. LUKE JOHNSTON: Those provisions

1 would be part -- within the claims liability reserve,
2 so those can -- those can be separated out as part of
3 the understanding of the -- so there's about 1.8
4 billion in liabilities. A portion of that is -- is
5 for provisions for adverse deviation. So we can split
6 those out for you as well.

7 MR. RAYMOND OAKES: But there's a
8 number of PFADs that the Corporation uses, for
9 instance, PFADs on its receivables, and how
10 collectible they are. Is that correct?

11 MR. MARK GIESBRECHT: I wouldn't call
12 them PFADs, but there are allowances against those
13 kinds of assets, yes.

14 MR. RAYMOND OAKES: If we could also -
15 - no, I think that's fine.

16 With respect to what we heard pre -- in
17 previous years' applications, the Corporation came
18 forward and claimed that it required an interest rate
19 forecast risk. Do you recall that?

20 MR. LUKE JOHNSTON: Yes, I do.

21 MR. RAYMOND OAKES: And that was a sum
22 to be collected that is an adjustment going forward.

23 Do you recall in -- I believe that was
24 in last year's GRA?

25 MR. STEVE SCARFONE: I believe that

1 was two (2) years ago, Mr. Oakes, not last year.

2

3 CONTINUED BY MR. RAYMOND OAKES:

4 MR. RAYMOND OAKES: All right. Thank
5 you for that correction. And the Corporation has
6 explained in its testimony that as a result of ALM,
7 and some other changes to the methodology employed by
8 the Corporation, that it no longer needs this interest
9 rate forecast risk collection. Is that accurate?

10 MR. LUKE JOHNSTON: Yeah. That would
11 be inappropriate for us to ask for now, because we are
12 basically asking for flat interest rates. We're not -
13 - we're not bearing the risk of a -- what I would call
14 a fairly optimistic bank forecast.

15 MR. RAYMOND OAKES: Okay. And do you
16 recall roughly what the Corporation was looking to add
17 to its collection from consumers for the IRFR?

18 MR. LUKE JOHNSTON: Off the top my
19 head, I don't, but I can talk to the back row, if you
20 like, if -- or if you have it there.

21

22 (BRIEF PAUSE)

23

24 MR. LUKE JOHNSTON: We're looking that
25 up right now.

1 MR. RAYMOND OAKES: Yeah. All right.

2 So now we have a new collection, the Capital

3 Maintenance Provision.

4 Would you confirm the Corporation

5 hasn't yet completed its Capital Management Plan?

6 MR. LUKE JOHNSTON: Confirmed.

7 MR. RAYMOND OAKES: And the effect of

8 the Capital Maintenance Provision is going to be that

9 the Corporation is looking for revenue from consumers

10 of approximately 18 to \$20 million. Is that correct?

11 MR. LUKE JOHNSTON: In -- in -- that's

12 in the ballpark, yes.

13 MR. RAYMOND OAKES: Okay. And if

14 interest rates rise, there will be, in addition to

15 that 18 to \$20 million, additional premium revenue

16 collected from customers as a result of those increase

17 -- interest rate rises after the time of this

18 application and during the applied-for year?

19 MR. LUKE JOHNSTON: It wouldn't -- we

20 wouldn't get additional premium revenue, but there are

21 other items in terms of our costs that could -- or

22 investment income that would change as a result of

23 improved interest rates on -- on the net basis, it

24 would be favourable to us. It depends on the size of

25 the change how favourable we're talking.

1 MR. RAYMOND OAKES: Okay. And the
2 Corporation doesn't use the rate established by the
3 Bank of Canada, it uses the 10-year Government of
4 Canada bond rate, isn't that correct?

5 MR. GLENN BUNSTON: Our goal is to try
6 to forecast the yield on our investment portfolio,
7 specifically our fixed income portfolio. And so we
8 use the yield on the Government of Canada 10-year bond
9 as a proxy and we had to spread to that to forecast
10 the yield on our bond portfolio.

11 So we don't rely on the overnight rate
12 from the Bank of Canada, no.

13 MR. RAYMOND OAKES: And what increases
14 in the Government of Canada rate has the Corporation
15 seen this year?

16 MR. GLENN BUNSTON: I believe the Bank
17 of Canada has increased interest rates twice by 25
18 basis points each time, so far.

19 MR. RAYMOND OAKES: And is the
20 Corporation aware of any pronouncement to increase
21 that again this year?

22 MR. GLENN BUNSTON: Well, I don't
23 think the Bank of Canada signals its intentions in
24 advance of the -- the meeting dates.

25 I understand that market participants

1 do expect future increases from the Bank of Canada,
2 potentially this year and in to 2019 though.

3 MR. RAYMOND OAKES: I guess they must
4 be different than the Fed, which signalled in the
5 States that interest rates would be increasing. They
6 did that about ten (10) days ago, I think.

7 MR. GLENN BUNSTON: Well, I think both
8 central banks have indicated they expect their
9 administered overnight rates to increase gradually,
10 but they -- they don't give specific dates and amounts
11 in advance, no.

12 MR. RAYMOND OAKES: I wonder if the
13 Corporation, just by way of undertaking, could
14 indicate what the required premium for motorcycles
15 would be given two (2) more 25 percent basis rate
16 increases in that -- in that rate?

17 MR. GLENN BUNSTON: Well, there has
18 been a lot of discussion on interest rate forecasting
19 in -- in some of the Information Requests and I think
20 that we've -- we've shown that there is not a direct
21 correlation between the overnight rate and long-term
22 rates, particularly in the short-term.

23 And so I think it would be difficult to
24 make an assumption on that basis that if the Bank of
25 Canada increased the overnight rate by 25 basis points

1 that that would immediately translate into a similar
2 increase in the 10-year yield.

3 MR. RAYMOND OAKES: All right.

4 MR. LUKE JOHNSTON: Mr. Oakes, sorry
5 to interrupt you. So the -- I believe the PreAsk will
6 update the motorcycle rates and everyone else's based
7 on what we have right now.

8 It is difficult to speculate how our
9 discount rate will react to additional bank overnight
10 rate changes, but at least you'll have some
11 information with the PreAsk.

12 MR. RAYMOND OAKES: I accept that.
13 You've talked in these hearings over the past couple
14 of days of how MPI could provide additional
15 calculations to this Board and adjustments in its rate
16 application, should the interest rate go up.

17 Do you recall those discussions?

18 MR. LUKE JOHNSTON: I do.

19 MR. RAYMOND OAKES: So, how would that
20 work if the interest rate goes up prior to the Board
21 concluding its deliberations then presumably then the
22 -- the Board Order could reflect that. But what
23 happens to an increase in interest rates or Government
24 of Canada 10-year bond rates that occur after that
25 drop-dead date?

1 MR. LUKE JOHNSTON: Well, obviously a
2 -- that is for the Board to decide. Like, we can make
3 recommendations, but that's for the Board to decide.

4 What we -- what -- like, from our
5 perspective what we would hope is that the
6 application, in its entirety, with the exception of
7 the -- you know, say the Government of Canada 10-year
8 bond rate or the current interest rates kind of -- has
9 been fully reviewed and still stands and that one (1)
10 piece of the calculation can be updated as similar to
11 how we're talking about updating it right now.

12 But that was kind of the idea behind
13 the compliance filing last year. But of course, all
14 parties had to be comfortable doing that.

15 We've -- we've tried to make it as
16 clear as possible that we are quite happy to have the
17 latest and most updated rates because, as you've
18 heard, we are really -- you know, the tolerance for
19 financial volatility is very low.

20 So a better rate, a more accurate
21 interest rate as late as possible is good -- is good
22 for us, it's good for ratepayers and I think the PUB
23 would say it's good that -- if we set rates based on
24 the best information.

25 MR. MARK GIESBRECHT: And just adding

1 to that, you know, the application, the process that
2 we -- that we go through is -- it's at a point in time
3 and we use the best information available to us at
4 that point in time.

5 After the Order is -- is issued, there
6 could be changes in claims experience, market factors,
7 including interest rates. So, all those things would
8 then be factored into a subsequent GRA process.

9 MR. RAYMOND OAKES: Just to bring
10 those answers bra -- back to brass tacks, if I can, or
11 exact examples, let's say that those rates are
12 increased significantly, a basis -- 25 basis points or
13 more on December 31.

14 The result would be that the
15 Corporation would retain additional profit from
16 selling its insurance in 2019, isn't that correct?

17 MR. LUKE JOHNSTON: Yes, and -- and --
18 the reason, as we've talked about, that we're -- we're
19 at where we are today, is that the -- the assumption
20 that these bank forecasts are -- are correct has
21 turned out really horribly wrong. I don't know how
22 else to describe that.

23 So we are, clearly, trying to find ways
24 here to find a happy medium where all parties can be
25 comfortable with what's going forward. We're clearly

1 not comfortable with really aggressive optimism in the
2 interest rates, but we're definitely comfortable with
3 updating the rates as late as possible to -- if we
4 can, you know, somehow find a middle ground here.

5 MR. RAYMOND OAKES: Would you agree
6 with me, sir, that this \$18 to \$20 million of the
7 Corporation's hoping to raise called the CMM -- CMP is
8 very handy for the Corporation's executive because
9 once it's ordered to be paid, the Corporation can use
10 it to offset unanticipated expenses, cost overruns,
11 errors in program design or management, or any other
12 problematic issue without having to come back to this
13 Board for funds to address those problems?

14 MR. MARK GIESBRECHT: The CMP is -- is
15 meant to be able to absorb events that are not -- are
16 outside the norm, the -- the -- you know, the extreme
17 weather events, the large hail events, all those kind
18 of things which could include, you know, market
19 changes, downgrades in market assumptions and equity
20 returns and all these kinds of things.

21 It -- you know, it could absorb other
22 things, a cost overrun potentially. We are working
23 very diligently on our expenses, and -- and we have
24 shown and you walked us through it earlier, how our
25 costs have been coming down and we continue to work on

1 ensuring that we are having efficient operations.

2 And so the CMP, the purpose of it, is
3 to be able to offer to Manitobans the ability to offer
4 stable and predictable rates. That's part of our
5 management, it's really -- it's core to our mandate
6 and that is why we are requesting a CMP be introduced
7 into our methodology.

8 MR. RAYMOND OAKES: I would ask you,
9 sir, to respond to the assertion that this capital is
10 not to protect the Manitoban, the insured from adverse
11 events, but more to protect the Corporation from its
12 own missteps potentially going forward, whether -- and
13 the Corporation has spoken about how it can be wrong
14 on a number of issues. That that's really what this
15 comes down to, it protects the -- the Corporation from
16 adverse events instead of its consumers.

17 MR. MARK GIESBRECHT: I would not
18 agree with that, in terms of the -- the Corporation is
19 Manitobans. So what we do with the Corporation, how
20 we manage the funds, how we manage our rates
21 ultimately will affect all Manitobans. And so we --
22 we work at these processes and this methodology with
23 the intent to be able to appropriately manage and
24 share the risks of the road and ensure that we are
25 delivering value to Manitobans and ensuring that we

1 can maintain predictable and stable rates.

2 And so it is not to absolve management
3 of poor -- poor choices or mistakes. That said, we
4 are not perfect, we will make mistakes from time to
5 time and we -- you know, we will learn from those
6 things.

7 And we have seen examples in the past
8 where we've had strategies or plans that maybe didn't
9 work out as well as we would have hoped. However, the
10 -- the intent of a CMP is by no means to take away the
11 accountability or the responsibility of management.
12 It is to manage appropriately as an insurance fund
13 using best practice and ensure that we have the
14 ability to manage capital to deliver on our mandate to
15 Manitobans.

16 MR. RAYMOND OAKES: Thank you for the
17 answer. I have some questions back to the RSR.
18 Kristen, if I could ask you to bring up CMMG-1-11,
19 Appendix 1.

20 And we're going to look right to the
21 right-hand column, the PUB approved RSR range. And
22 you'll see that before 2005/2006 the PUB approved
23 range was 50 million to 80 million.

24 MR. LUKE JOHNSTON: Yes.

25 MR. RAYMOND OAKES: And during those

1 years before 2005/2006, the Corporation still carried
2 out its mandate to provide insurance to Manitobans?

3 MR. LUKE JOHNSTON: That we did.

4 MR. RAYMOND OAKES: 2006 and '07 and
5 2007 and '08, the PUB approved range was 69 million to
6 105 million. Is that correct?

7 MR. LUKE JOHNSTON: That's correct.

8 MR. RAYMOND OAKES: And the
9 Corporation still carried out its mandate to provide
10 insurance to Manitobans?

11 MR. LUKE JOHNSTON: Yes.

12 MR. RAYMOND OAKES: 2008 to 2009, the
13 range was 72 million 109 million.

14 MR. LUKE JOHNSTON: Yes. Sorry. Yes.

15 MR. RAYMOND OAKES: 2015/'16, saw that
16 jump to 231 million to 366 million, is that correct?

17 MR. LUKE JOHNSTON: That's correct.

18 MR. RAYMOND OAKES: Was the provision
19 of insurance in 2015/'16, very different than the
20 provision of insurance in 2014 and prior?

21 MR. LUKE JOHNSTON: The insurance
22 itself was not, the corporate risk profile was
23 probably a little bit bigger than it was just from the
24 growth in the business, but otherwise somewhat similar
25 between the years.

1 MR. RAYMOND OAKES: When you say that,
2 can you quantify that for me. The increase in the
3 business generated, you know, what percentage changed
4 in the Corporation's risk?

5 MR. LUKE JOHNSTON: Well the -- the
6 issue here we have, I guess, is that you're going on
7 the assumption that the, you know, 50 to 80 million
8 was -- was it the right number or whatever that means,
9 right.

10 So the -- the push in the last, you
11 know, five (5) to ten (10) years has been to make the
12 -- the -- the range based on the risks of MPI, that
13 MPI has, and quantify that. So that led to some of
14 these -- you can see it through the ranges at the end
15 that we're -- we're working on that, coming to a
16 consensus on that.

17 But the old years were basically --
18 most of those old years were a percentage of premium,
19 so just taking 10 to 20 percent of the current
20 premiums and using that as a range. But that really
21 didn't reflect the risks in our -- that we had on the
22 balance sheet. So we've been working to create new
23 ranges that reflect that.

24 MR. RAYMOND OAKES: Okay, but I'd
25 still like an answer to my question.

1 You indicated that there was a change
2 to the Corporation in its risk profile and you
3 indicated that -- and that was, I believe, as a result
4 of growth in the units.

5 What are we talking about in terms of
6 percentage?

7 MR. LUKE JOHNSTON: That's -- I would
8 have to -- I would have to have a closer look, Mr.
9 Oakes, but the -- the liabilities and growth, I would
10 proxy probably around the 4 to 5 percent range and
11 then the assets would -- would grow with it.

12 I would have to check for a more
13 detailed number, but would -- it wouldn't be 10
14 percent, for example, and it wouldn't be 1 percent. I
15 would peg it around 4 to 5 percent.

16 MR. RAYMOND OAKES: All right.

17 Well, certainly the range in the RSR
18 didn't go up by 4 percent, it roughly doubled.

19 MR. LUKE JOHNSTON: Yeah, that -- I --
20 I can't remember everything about those years, but
21 that was likely from a proposed methodology change to
22 how to calculate that range.

23 So 366, my recollection was that that
24 was 100 percent MCT target, which that was not ordered
25 the year before.

1 MR. RAYMOND OAKES: Right. But even
2 that 231 million minimum, that's an outlier in
3 fourteen (14) of the fifteen (15) years that are shown
4 there, isn't that correct?

5 MR. LUKE JOHNSTON: I agree, that's a
6 -- that would reflect a methodology change.

7 So that -- the instability that you see
8 is from methodology changes, not so much from changes
9 in risk profile. So, this asset liability study is an
10 example of a significant change in risk profile. But
11 for most of this history there haven't been, like,
12 really significant changes in risk profile.

13 So, you're correct in that our range
14 has had some volatility when we've tried to change
15 methodologies.

16 MR. RAYMOND OAKES: Would you agree
17 with me, sir, during these fifteen (15) years there
18 were not significant draw-downs on the RSR as a result
19 of insurance issues?

20 MR. LUKE JOHNSTON: I -- I can agree
21 to that. I think column C would -- would show you
22 that there is quite a few transfers made from other
23 lines to -- to prop up the Basic RSR, and then from
24 2012/'13 through 2016/'17, those are some rough years
25 for Basic in terms of net losses, 63 million, 69

1 million, a breakeven year basically and then a loss of
2 56 million and a loss of 123 million.

3 So that -- that is very troubling when
4 we're talking about RSR targets and the, you know,
5 like our current RSR target, for example, a minimum is
6 in the \$120 to \$140 million range, we've probably lost
7 double that just in that period.

8 MR. RAYMOND OAKES: And none of those
9 reflected one-time insurance risks that materialized
10 and caused the Corporation to draw-down on the RSR?

11 MR. LUKE JOHNSTON: One (1) time
12 extreme events would -- I would say no, if we're, say,
13 talking 1:100. But as I mentioned in our
14 presentation, what we found through a lot of the
15 modelling is that combinations of events tend to be
16 where we get hit the hardest.

17 So, it doesn't have to be a 30 percent
18 decline in the stock market, but you know, a slight
19 decline, some bad weather, movements on interest
20 rates, a combination of things, a lot of this reflects
21 interest rate changes of these losses.

22 But combine some interest rate declines
23 with a bad winter, for example, and all of a sudden
24 you've lost, you know, 60 plus million.

25 MR. RAYMOND OAKES: Now, I don't have

1 the reference for you, but I'm sure the number is
2 familiar to you. MPI forecasts that as of February
3 28, 2020 it will have 280 million in the RSR.

4 Can you confirm that?

5 MR. LUKE JOHNSTON: If we bring up pro
6 forma 3, that would give us what we need.

7 I believe you said at the end of
8 '19/'20, so 280 million?

9 MR. RAYMOND OAKES: Right.

10 MR. LUKE JOHNSTON: Agree.

11 MR. RAYMOND OAKES: Thank you. And
12 then the court -- the question I have is: If the
13 Corporation does an excellent job of matching assets
14 and liabilities, deciding well on its investment
15 selection and has good investment performance and
16 claims do not develop worse than predicted, then there
17 would be additions to the RSR from the bottom line of
18 the Corporation.

19 Can you confirm that?

20 MR. LUKE JOHNSTON: We -- so what -- I
21 can't remember everything that you described, but if
22 we do everything right as forecasted, traditionally we
23 would make no money.

24 So -- and then if anything goes wrong,
25 we would lose and -- and, right, and sometimes things

1 go well and we make money.

2 There is no buffer there for -- for
3 error, and we get that, it's the public insurance
4 program. And the -- all this forecast is saying is
5 that with the inclusion of the capital maintenance
6 we'll keep that buffer at a proportionately fair -- or
7 sorry, not fair, but proportionately equal level at 70
8 percent MCT. That's all that's saying.

9 MR. RAYMOND OAKES: There's a number
10 of years in which liabilities haven't outpaced growth
11 in the RSR.

12 MR. LUKE JOHNSTON: I think you're
13 meaning that there's -- there's been good years where
14 we've -- is that fair, that we've had positive results
15 and it's been more than we forecasted, if that's what
16 you mean then for sure that's happened, yes.

17 MR. RAYMOND OAKES: All right.

18 Mr. Chairman, I was looking at taking
19 us to the lunch hour and we're very close, I'll just
20 ask a few more questions and then I think we have the
21 morning.

22 THE CHAIRPERSON: Certainly. Thank
23 you.

24

25 CONTINUED BY MR. RAYMOND OAKES:

1 MR. RAYMOND OAKES: The question I
2 have is on road safety, recognizing that's the subject
3 of the technical conference to come, but the list of
4 issues talked about the amount of investment by the
5 Corporation in road safety, asked the Corporation to
6 confirm that it's still only \$227,000 spent on
7 motorcycle-specific initiatives in Basic.

8

9 (BRIEF PAUSE)

10

11 MR. LUKE JOHNSTON: Sorry, Mr. Oakes.
12 So this panel, we don't have that at our fingertips.
13 But I'll let Mr. Scarfone...

14 MR. STEVE SCARFONE: Yes, so Mr.
15 Oakes, on the road safety questions, particularly the
16 expenses, we could either defer that to -- to when our
17 controller is available to answer questions on
18 expenses, or the alternative would be to -- just to
19 provide you with an undertaking at this point on that.
20 Whatever you prefer.

21 MR. RAYMOND OAKES: I'll take the
22 undertaking. We can adjourn for lunch.

23 MR. STEVE SCARFONE: Very good. So
24 the undertaking then, just -- can you repeat it for
25 the record? I'm sure you're going to be asked.

1 MR. RAYMOND OAKES: I'm looking for
2 the Corporation to confirm that the amount spent on
3 motorcycle-specific road safety initiatives in the
4 coming GR -- in the coming application is still only
5 the budgeted amount of 227,000 for Basic's share.

6 MR. STEVE SCARFONE: Very good. Thank
7 you.

8 MR. RAYMOND OAKES: Thank you.

9

10 --- UNDERTAKING NO. 9: MPI to confirm that the
11 amount spent on
12 motorcycle-specific road
13 safety initiatives in the
14 coming application is
15 still only the budgeted
16 amount of 227,000 for
17 Basic's share.

18

19 THE CHAIRPERSON: Thank you.

20 We will adjourn until one o'clock.

21

22 --- Upon recessing at 12:00 p.m.

23 --- Upon resuming at 1:08 p.m.

24

25 THE CHAIRPERSON: Good afternoon.

1 We're going to resume now. We're going to deal with
2 Mr. Makarchuk so that he get out -- get out of here
3 early. So my understanding is Mr. Oakes has a
4 question for him. And then, Mr. Williams has some
5 questions and at that point you can be excused and
6 we'll continue with Mr. Williams' cross-examination of
7 the panel. I believe that's -- that's the way we're
8 proceeding? Okay. Mr. Oakes...?

9 MR. RAYMOND OAKES: Thank you, Mr.
10 Chairman.

11

12 CONTINUED BY MR. RAYMOND OAKES:

13 MR. RAYMOND OAKES: Mr. Makarchuk --
14 Makarchuk?

15 MR. DAVID MAKARCHUK: Manitoba is
16 Makarchuk. Everywhere else is Makarchuk.

17 MR. RAYMOND OAKES: All right, thank
18 you, sir. Kristen has put up for us page 15 of your
19 report, which is Exhibit 23, and I want to refer you
20 to that middle paragraph, it says:

21 "While we acknowledge the Canadian
22 inflation rates have increased
23 significantly since the beginning of
24 the study, 2.8 percent at August
25 2018 versus 1.4 percent August

1 2017."

2 Do you see that, sir?

3 MR. DAVID MAKARCHUK: I do.

4 MR. RAYMOND OAKES: And my question is
5 the effect of -- the likely effect of those inflation
6 rates on interest rates.

7 With your background, can you comment
8 on the fact that these are often a precursor to
9 increased interest rates and the environment?

10 MR. DAVID MAKARCHUK: There certainly
11 is some correlation between where short-term inflation
12 is and short-term interest rates. Short of inflation
13 to long-term in interest rates, for example, the yield
14 curve certainly has not increased by 1.4 percent over
15 the last twelve (12) month period.

16 MR. RAYMOND OAKES: And can you just
17 confirm what you would anticipate seeing in the coming
18 year relative to this doubling of the inflation rates
19 that you refer to?

20 MR. DAVID MAKARCHUK: Our anticipation
21 for inflation?

22 MR. RAYMOND OAKES: For interest
23 rates.

24 MR. DAVID MAKARCHUK: For interest
25 rates. Short interest rates or long interest rates?

1 MR. RAYMOND OAKES: Short.

2 MR. DAVID MAKARCHUK: Sure. So short
3 interest rates don't have a lot of importance in the
4 context of the asset liability study. They do have a
5 little bit to the extent that MPI has short-term
6 obligations. Short interest rates have definitely
7 gone up. They haven't even gone up 1.4 percent
8 either.

9 In terms of where they go from here?
10 The market generally prices in a lot of future
11 expectations. I have no -- I'm trying to think about
12 our Mercer perspective. We probably expect a bit more
13 of an increase in the yield curve, probably fairly
14 parallel. It's plausible it flattens. But much of
15 the increase that we've already seen is likely higher
16 than what we will see going forward over the next year
17 or so. If that was your question.

18 MR. RAYMOND OAKES: When you say
19 "likely higher," are you talking again about inflation
20 rates though?

21 MR. DAVID MAKARCHUK: No, I was
22 thinking more of interest rates in answering your
23 question. If anything, I expect inflation to find its
24 way back down to the 2 percent level over the next
25 twelve (12) months or so.

1 MR. RAYMOND OAKES: Thank you for
2 that.

3 THE CHAIRPERSON: Mr. Williams...?

4 DR. BYRON WILLIAMS: Yes. And good
5 afternoon, members of the panel.

6 Just in terms of one (1) preliminary
7 matter, there was a couple questions that may have
8 required us to go in camera with regard to
9 confidential material. In conversations with My
10 Learned Friend's legal counsel for Manitoba Public
11 Insurance, what we're proposing is that we -- we
12 present what would likely have been an undertaking in
13 any event to Manitoba Public Insurance in writing
14 restricting the -- the request only to those who have
15 agreed to the confidential information.

16 They'll make a determination whether
17 they can accept that undertaking and -- and we'll
18 proceed by there rather than having to -- to go in
19 camera for a couple minutes, if that is satisfactory
20 with the Board? And I believe that's consistent with
21 my conversation with Manitoba Public Insurance.

22 MR. STEVE SCARFONE: Yes, that's
23 correct, Mr. Chairperson. We have no objection to
24 proceeding in that manner if the Board sees fit.

25 THE CHAIRPERSON: Yes, we can proceed

1 in that direction. If we need to go into in camera,
2 there's a process that we need to follow that will
3 take about five (5) minutes I understand from the
4 court reporter to set up. We need to create a tape
5 and transcript and that so.

6 Let's -- let's see if we can proceed in
7 this manner.

8

9 CROSS-EXAMINATION BY DR. BYRON WILLIAMS:

10 DR. BYRON WILLIAMS: Thank you. And I
11 can indicate that the -- the area of inquiry that I'll
12 be starting with relates to asset liability issues.
13 Most of my questions will be for Mr. Makarchuk, but
14 some also will go to other members of the MPI panel.
15 They're interrelated so.

16 And with that being said, Mr. Bunston I
17 wonder if I could ask Kristen to pull up MPI Exhibit
18 13-3, being the supplemental affidavit of Mr. Bunston
19 sworn September the 7th, 2018.

20 Do you have that before you, Mr.
21 Bunston?

22 MR. GLENN BUNSTON: Yes, I do.

23 DR. BYRON WILLIAMS: And, sir, this
24 was an -- just to backup for a second, you'll agree
25 that in response or in part of a response to a motion

1 to compel certain Information Requests of CAC
2 (Manitoba), you swore an affidavit on August 20th,
3 2018?

4 MR. GLENN BUNSTON: Yes, that's right.

5 DR. BYRON WILLIAMS: And in this
6 document, being Exhibit MPI-13-3 dated September 7th,
7 2018 you amended that affidavit to eliminate certain
8 errors relating to the spectrum of risk and return for
9 the real liability benchmark; agreed?

10 MR. GLENN BUNSTON: Yes, that's right.

11 DR. BYRON WILLIAMS: And directing
12 your attention to paragraph 3, sir, of that affidavit.
13 Starting out in terms of the real liability portfolio,
14 you indicate that initially you had indicated that its
15 projected return was 1.9 percent, correct?

16 MR. GLENN BUNSTON: That's correct.

17 DR. BYRON WILLIAMS: Just before Mr.
18 Bunston continues, and My Learned Friend, I'm sorry to
19 interrupt you at this early stage, we may need some
20 direction from the Board on this particular area of
21 cross-examination.

22 And the reason I say that, Mr.
23 Chairperson, is for this reason: There was, as you
24 know, a motion that was brought and decided upon by
25 the Board. No cross-examinations occurred on the

1 affidavits. There have been -- there's been further
2 evidence produced as a result of that motion.

3 Certainly, it would be fair for My
4 Learned Friend to cross-examine on the additional
5 material that was produced by Mercer as a result of
6 the motion, but I don't believe that would extend to a
7 cross-examination on an affidavit for a motion that's
8 already been decided.

9 DR. BYRON WILLIAMS: Mr. Chair, on
10 behalf of our client, we would submit that this is
11 relevant and necessary information and we'll start
12 with this.

13 If you think of the case theory of
14 Manitoba Public Insurance loudly proclaimed on -- on -
15 - on Monday, it was that the nominal liability
16 benchmarking and ultimate portfolio represented lower
17 risk. And a central element in this hearing is
18 whether Manitoba Public Insurance has misaligned and
19 miss -- failed to account for a significant source of
20 risk being real interest risk.

21 This information is -- is relevant to
22 that dialogue as it goes to the actual -- and it also
23 goes to the methodology which Manitoba Public
24 Insurance adopted in rejecting the real liability
25 benchmark approach at a very -- a relatively early

1 stage in its analysis.

2 THE CHAIRPERSON: We'll allow the
3 questioning.

4

5 CONTINUED BY DR. BYRON WILLIAMS:

6 DR. BYRON WILLIAMS: Mr. Bunston,
7 directing your attention back to paragraph 3. In
8 terms of the real liability benchmark, you had
9 initially indicated it's -- it had a lower return of
10 1.9 percent; agreed?

11 MR. GLENN BUNSTON: That's correct.

12 DR. BYRON WILLIAMS: You amended that
13 to show a return of 2.4 percent and that was in
14 response to changed assumptions in terms of interest
15 rates; agreed?

16 MR. GLENN BUNSTON: If I recall that
17 was because we did analysis based on both Mercer
18 standard interest rate forecast and the int --

19 DR. BYRON WILLIAMS: The forward.

20 MR. GLENN BUNSTON: -- interest rates
21 based on the forward curve.

22 DR. BYRON WILLIAMS: Yes. So you're
23 agreeing with me, sir?

24 MR. GLENN BUNSTON: Right. So this
25 information that -- the 2.4 percent return is based on

1 the forward curve outlook.

2 DR. BYRON WILLIAMS: Thank you. And,
3 sir, in your initial affidavit you had suggested that
4 the ra -- rejected portfolio really being the real
5 liability benchmark had a much higher risk of 3
6 percent; agreed?

7 MR. GLENN BUNSTON: Agreed.

8 DR. BYRON WILLIAMS: And you
9 subsequently amended that assessment to suggest that
10 the real liability benchmark showed a risk of 0
11 percent; agreed?

12 MR. GLENN BUNSTON: Correct.

13 DR. BYRON WILLIAMS: And, sir, with
14 that amended information when you compared the -- in
15 this affidavit being paragraph 3, the estimated risk
16 of the real liability benchmark of 0 percent as
17 against the risk of the nominal portfolio selected of
18 1.32 percent, you concluded that the risk related to
19 the real liability benchmark was lower?

20 MR. GLENN BUNSTON: It is lower, yes.

21 DR. BYRON WILLIAMS: Sir, just
22 directing your attention to paragraph 5 for a second.
23 Here again, sir, you're clarifying and correcting your
24 suggestion that the MPI selected portfolio had lower
25 risk when it -- what you're suggesting here, in fact,

1 it had higher risk?

2 MR. GLENN BUNSTON: That's correct.

3 DR. BYRON WILLIAMS: Okay. And the
4 last point, sir -- and we'll get into minimum risk
5 portfolios and liability benchmarks a bit later but in
6 this analysis, when you're comparing, what you were
7 doing was comparing a liability benchmark related to
8 real liabilities versus the actual selected portfolio;
9 agreed?

10 MR. GLENN BUNSTON: Yes, that's
11 correct.

12

13 (BRIEF PAUSE)

14

15 DR. BYRON WILLIAMS: Mr. Makarchuk, I
16 can indicate that I did follow the discussion
17 yesterday and that to the extent that I trespass upon
18 questions previously asked by Board counsel, it's for
19 a different purpose, just so...

20 But in terms of real return bonds, sir,
21 would it be fair to say, sir, that they have the
22 components of a conventional bond be, namely, coupon
23 payments and ret -- return of principal at maturity?

24 MR. DAVID MAKARCHUK: That's correct.

25 DR. BYRON WILLIAMS: And of course,

1 one (1) of the distinguishing features of real return
2 bonds is that the return of principal at maturity is
3 linked to the Consumer Price Index over the respective
4 term; agreed?

5 MR. DAVID MAKARCHUK: Both the coupons
6 along the way and the principal at the end are related
7 to the increase in CPI along the way.

8 DR. BYRON WILLIAMS: And I was going
9 to get there but you short-circuited the question so
10 thank you.

11 In essence, what you're saying is that
12 the coupon payments and adjusted principal repayment
13 are dependent upon future inflation?

14 MR. DAVID MAKARCHUK: Absolutely.

15 DR. BYRON WILLIAMS: And so if I were
16 to define the real yield as being the yield in excess
17 of the Consumer Price Index, the real yield for real
18 return bonds is known at the date of issue; correct?

19 MR. DAVID MAKARCHUK: Date of issue,
20 and then the date of purchase if you're buying it mid
21 way.

22 DR. BYRON WILLIAMS: Okay, thank you,
23 fair enough. And by that way, real return bonds serve
24 as a explicit hedge against inflation risk; agreed?

25 MR. DAVID MAKARCHUK: Yes, if an

1 investor wants to guarantee a real return then -- and
2 a real return bond is an excellent way to ensure that
3 they get that real return, that after inflation
4 return.

5 DR. BYRON WILLIAMS: Thank you. I
6 wonder if I can ask Ms. Schubert, Kristen, to turn to
7 Part 6, Appendix 17, Attachment (a), Page 1753, just
8 for a moment. Page 17. So this would to be slide 1
9 of this attachment for a second, Kristen. Slide 1.
10 Thank you.

11 And Mr. Makarchuk, we're just going to
12 this slide just to have you confirm that this was a --
13 a discussion paper or PowerPoint shared with Mercers -
14 - with Manitoba Public Insurance on or about November
15 8th, 2017 --

16 MR. DAVID MAKARCHUK: Correct.

17 DR. BYRON WILLIAMS: -- agreed?

18 MR. DAVID MAKARCHUK: Yep.

19 DR. BYRON WILLIAMS: And it was for
20 the purpose of a discussion to -- to -- to pursue the
21 ongoing discussion related to asset liability
22 matching; agreed?

23 MR. DAVID MAKARCHUK: Correct.

24 DR. BYRON WILLIAMS: And now, Kristen,
25 if you wouldn't mind turning to Slide 21.

1 Mr. Makarchuk, I'll suggest to you that
2 on this slide being Slide 21 of Appendix 17,
3 Attachment (a), you're trying to provide some insight
4 into the inflation protection of real return bonds by
5 doing a breakeven inflation rate analysis; would that
6 be fair, sir?

7 MR. DAVID MAKARCHUK: Yeah, there's a
8 few things going on on this page, but that's one (1)
9 of them.

10 DR. BYRON WILLIAMS: Okay. And the
11 breakeven inflation rate is calculated as the
12 difference between a conventional bond and a real
13 return bond; agreed, sir?

14 MR. DAVID MAKARCHUK: Essentially,
15 yes.

16 DR. BYRON WILLIAMS: And it's intended
17 to capture the capital market's expectations as to
18 future inflation; would that be fair, sir?

19 MR. DAVID MAKARCHUK: That's
20 definitely one (1) way to interpret -- that's the way
21 we'd interpret it, sure.

22 DR. BYRON WILLIAMS: And if I were to
23 look at this calculation on page 20 -- 21. Well, let
24 me back up. When we use the term "breakeven inflation
25 rate," is it intended to suggest that you would

1 receive roughly the same total return on a real return
2 bond as you would on a 30-year Long Canada bond if
3 inflation averages the level of 1.6 percent over the
4 next ten (10) years?

5 Is that what that -- that table is
6 showing us?

7 MR. DAVID MAKARCHUK: Essentially,
8 yes, and say -- we talked about this a bit yesterday
9 because otherwise arbitrage opportunities, if the fair
10 -- or the market price of a similar duration nominal
11 Canadian bonds, say, a 30 year bond that has a price,
12 there's also a market price of a real return bond.
13 Let's say it's 30 years of duration as well.

14 We know, clearly, what the yield is on
15 the regular bond. In this case, it was 2.3-ish
16 percent. And we know that the yield when we look at
17 the price of the real return model was at 2.2-ish
18 percent. And so we also know that the real return
19 bond has a real return of .6 percent. So that implies
20 that the market is forecasting long term inflation to
21 be 1.6 percent.

22 If the market was otherwise expecting
23 inflation to be significantly higher or lower, then
24 the price of the real return bonds would be lower or
25 higher -- I'm pretty sure it flips -- to make sure

1 that there is equivalence.

2 Does that answer your question?

3 DR. BYRON WILLIAMS: That answered
4 the question very well, sir. We may come back to this
5 page.

6 And I know you did have a discussion
7 about nominal and real interest rate again yesterday.
8 But if my -- if I or my client expected inflation to
9 be 2 percent and I needed to maintain purchasing power
10 and earn a 1 percent real rate of return, the -- what
11 I would -- return I would require from my nominal bond
12 would be 3 percent.

13 Agreed, sir?

14 MR. DAVID MAKARCHUK: If you wanted 1
15 percent real, and you expected 2 percent inflation,
16 you would need a yield of 3 percent. Yeah, that's
17 correct.

18 DR. BYRON WILLIAMS: And of course, in
19 simplistic terms, the real interest rate plus expected
20 inflation allowed us to -- to calculate the nominal
21 interest rate, or could allow us to calculate the
22 nominal interest rate, agreed?

23 MR. DAVID MAKARCHUK: The yield.

24 DR. BYRON WILLIAMS: Yes, thank you.
25 So let's say that if I earned 3 percent nominal, and

1 after I take -- I take away the 2 percent inflation, I
2 have 1 percent real purchasing power, agreed?

3 MR. DAVID MAKARCHUK: Yes. If
4 inflation turns out to be 2 percent, and you'd
5 otherwise have 1 percent purchasing power. Correct.

6 DR. BYRON WILLIAMS: And if inflation
7 exceeds that 2 percent, its expected assumption -- of
8 course, I'll realize that after the fact -- then I'll
9 lose relative purchasing power, agreed?

10 MR. DAVID MAKARCHUK: If you held the
11 bond to maturity, sure.

12 DR. BYRON WILLIAMS: At a high level,
13 sir, you're familiar with the -- the concept of the
14 Fisher effect?

15 MR. DAVID MAKARCHUK: At a high level.

16 DR. BYRON WILLIAMS: And I'll suggest
17 to you, sir, it's an economic theory that attempts to
18 describe the relationship between inflation and both
19 real and nominal interest rates, agreed?

20 MR. DAVID MAKARCHUK: Yeah.

21 DR. BYRON WILLIAMS: And in essence,
22 it states that the real interest rate equals the
23 nominal interest rate minus expected inflation?

24 MR. DAVID MAKARCHUK: That's my
25 understanding.

1 DR. BYRON WILLIAMS: And in all that
2 calculation, we're allowing for comp -- compounding as
3 well, agreed?

4 MR. DAVID MAKARCHUK: Sure. Yeah.

5

6 (BRIEF PAUSE)

7

8 DR. BYRON WILLIAMS: And based upon
9 the Fisher effect theory, it would be fair to say that
10 real interest rates fall as inflation increases,
11 unless nominal rates increase at the same rate as
12 inflation, agreed?

13 MR. DAVID MAKARCHUK: I prefer to use
14 the term real returns fall --

15 DR. BYRON WILLIAMS: I'll except that,
16 sir.

17 MR. DAVID MAKARCHUK: -- as opposed to
18 rates, but I'd otherwise agree.

19 DR. BYRON WILLIAMS: So if I
20 substitute and suggest you that real interest returns
21 fall as inflation increases unless nominal returns
22 increase at the same rate as inflation. You'll accept
23 that, sir?

24 MR. DAVID MAKARCHUK: Sure. Yeah.

25 DR. BYRON WILLIAMS: I want to use one

1 (1) further example, this time in a loan context, sir,
2 perhaps at the risk of belabouring the Fisher effect
3 to death.

4

5

(BRIEF PAUSE)

6

7 DR. BYRON WILLIAMS: Sir, if -- taking
8 a loan example, if the loan has a 7 percent interest
9 rate, and the inflation rate is 2 percent, then the
10 real return on that loan would be 5 percent, sir?

11

MR. DAVID MAKARCHUK: Correct.

12

13 DR. BYRON WILLIAMS: And you'll agree
14 as well, sir, that at the time the loan agreement is
15 made, the inflation rate that will occur in the future
16 is not known with certainty, correct?

17

18 MR. DAVID MAKARCHUK: Any time you
19 make a future investment, you don't know. Correct.

20

21 DR. BYRON WILLIAMS: So in this case,
22 the borrower and the lender are using their
23 expectations of future inflation to determine the
24 interest rate on the loan, agreed?

25

26 MR. DAVID MAKARCHUK: There's probably
27 multiple factors that go into the determination of the
28 interest rate in loan -- or on the loan. That could
29 be one (1) of them.

1 DR. BYRON WILLIAMS: And that would
2 most likely be a -- a significant factor, sir?

3 MR. DAVID MAKARCHUK: If it's in
4 today's environment, at 7 percent, there's probably
5 some fairly significant credit things going on, but
6 sure.

7 DR. BYRON WILLIAMS: Mr. Johnston, I
8 wonder if I could direct your attention to figure DCAT
9 66. And, do you -- Mr. Johnston, you have that -- you
10 -- you -- before you?

11 MR. LUKE JOHNSTON: I do. Thank you.

12 DR. BYRON WILLIAMS: And sir, this is
13 -- for the purposes of the DCAT analysis, an analysis
14 done by the Manitoba Public Insurance of Canadian
15 consumer price index changes in two (2) different time
16 periods, one (1) flowing from 1915 to 1991, and the
17 second from 1992 to 2017, agreed?

18 MR. LUKE JOHNSTON: That's correct.
19 Yeah.

20 DR. BYRON WILLIAMS: And this is one
21 (1) of those -- it's a made-in-Manitoba innovation, in
22 some ways, Mr. Johnston, in terms of how we undertake
23 the DCAT analysis, agreed?

24 MR. LUKE JOHNSTON: This -- this
25 piece, in particular, this was collaborated on, but

1 everybody has this data. So I suspect a lot of peop -
2 - a lot of folks doing an inflation analysis would
3 consider 1990 to 2017 more relevant in the history.
4 Maybe not ignore all of it, but more relevant, for
5 sure.

6 DR. BYRON WILLIAMS: Thank you. And
7 sir, when we see the term 'standard deviation', would
8 I be -- or would it be correct to suggest to you that
9 that is a number used to tell how measurement --
10 measurements for a group are spread out from the
11 average, or the mean?

12 MR. LUKE JOHNSTON: That's true. Yes.

13 DR. BYRON WILLIAMS: And sir, when I
14 use the term 'mean', or 'average', or 'expected
15 value', would I be correct in -- or would -- would it
16 be correct to suggest that you calculate that by
17 totalling all the values in the data set, and then
18 dividing that total by the number of values that make
19 up the data set, sir?

20 MR. LUKE JOHNSTON: Yes.

21 DR. BYRON WILLIAMS: And Mr. Johnston
22 -- sorry, Mr. Johnston?

23 MR. LUKE JOHNSTON: Yeah, there's a
24 'T' in there. Yeah.

25 DR. BYRON WILLIAMS: There's a 'T' in

1 there?

2 MR. LUKE JOHNSTON: Yeah. There is
3 one, yeah. Yeah.

4 DR. BYRON WILLIAMS: I -- I can't
5 believe we've been doing this for years.

6 MR. LUKE JOHNSTON: Exactly. Yeah.
7 It makes a big difference, actually, yeah. Yeah.

8 DR. BYRON WILLIAMS: Yes. Yes. So
9 we'll amend the record, and you have my sincere
10 apologies. Mr. Johnston -- I'm sure it does make a
11 difference.

12 In terms of the term 'volatility',
13 would it be correct to suggest that it measures the
14 variance of outcomes from the average?

15 MR. LUKE JOHNSTON: That's fair.

16 DR. BYRON WILLIAMS: Okay. And it's -
17 - and it -- we often do that analysis via square
18 roots?

19 MR. LUKE JOHNSTON: Via, sorry, what?

20 DR. BYRON WILLIAMS: Square roots.

21 MR. LUKE JOHNSTON: Yes. Yeah.

22

23 (BRIEF PAUSE)

24

25 DR. BYRON WILLIAMS: Mr. Makarchuk,

1 hopefully I'm not brutalizing your last name as much
2 as Mr. Johnston, but if I wanted to determine the
3 volatility of nominal interest rates, sir, I'll
4 suggest to you and ask you to agree that the
5 volatility equation says that the volatility of
6 nominal interest rates depends on three (3) factors,
7 one (1) being the volatility of real interest rates,
8 two (2) being the volatility of inflation, and three
9 (3) being the correlation between real interest rates
10 and inflation, agreed?

11 MR. DAVID MAKARCHUK: I prefer that we
12 use the term 'volatility of returns' as opposed to
13 rates, but otherwise, agree --

14 DR. BYRON WILLIAMS: Okay.

15 MR. DAVID MAKARCHUK: -- assuming
16 we're talking about Government of Canada issues with
17 no credits or other liquidity considerations.

18 DR. BYRON WILLIAMS: Thank you. If I
19 could ask Ms. Schubert, Kristen, to -- to take us back
20 to Appendix 17, Attachment A, slide 11.

21 And Mr. Makarchuk, I can take you back
22 to the front page of this slide if you need it, but
23 you'll accept, subject to check, that this is, again,
24 an excerpt from the November 8th draft that we
25 discussed earlier, sir?

1 MR. DAVID MAKARCHUK: It is.

2 DR. BYRON WILLIAMS: And sir, I'll
3 suggest to you that what this page is -- is
4 representing, at least in part, is an effort by
5 Mercers to evaluate financial risk and find portfolios
6 to minimize them by developing, in this case, fixed
7 income portfolios that attempt to reproduce the
8 fluctuations of the liabilities.

9 Would that be fair, sir?

10 MR. DAVID MAKARCHUK: Correct. At
11 this stage, we had collected the cash flow information
12 from MPI. We had done some analysis on that cash flow
13 information, learned about their inflation
14 sensitivities. If the inflation rate was to be fixed,
15 then we had the nominal liability benchmark for their
16 consideration. If the inflation rate was to be
17 variable, then there was the real liability benchmark
18 for their consideration.

19 DR. BYRON WILLIAMS: And so backing
20 away from the specific liability benchmarks, first --
21 a -- a moment, sir. You are trying to establish here
22 a proxy for liabilities for the purpose of identifying
23 and measuring risk. Would that be fair?

24 MR. DAVID MAKARCHUK: That'd be fair.

25 DR. BYRON WILLIAMS: And whether one

1 was choosing the nominal liability benchmark, or the
2 real liability benchmark at this stage of the
3 analysis, the intent of the portfolio would be to take
4 much of Manitoba Public Insurance's interest rate risk
5 off the table. Would that be fair?

6 MR. DAVID MAKARCHUK: I think it was
7 premature at this stage in the project to specifically
8 say what they were trying to achieve. We were trying
9 to find a liability benchmark that best represented
10 the obligation so that subsequent to that, MPI could
11 make a decision as to how much risk they did or did
12 not want to retain, and whether they wanted to retain
13 inflation risk or not.

14 DR. BYRON WILLIAMS: Fair enough, sir,
15 and -- and thank you for that clarification.

16 When we look at both the nominal and
17 real liability benchmarks, they both had a duration of
18 ten point-three (10.3) years?

19 MR. DAVID MAKARCHUK: Correct.

20 DR. BYRON WILLIAMS: Does that tell us
21 that bonds, let's say under the nominal liability
22 portfolio with a duration of ten point three (10.3)
23 years, minimize the liability asset mismatch? Is that
24 what this is telling us, sir?

25 MR. DAVID MAKARCHUK: It's telling us

1 that when we look at all of the aggregate cash flow
2 data that MPI provided to us, and we project it out
3 into the future, it has a duration measure of ten
4 point-three (10.3) years. So it's not about the bonds
5 yet. It's just about the obligation.

6 DR. BYRON WILLIAMS: Okay. Thank you.
7 It's about the liabilities?

8 MR. DAVID MAKARCHUK: Correct.

9 DR. BYRON WILLIAMS: And my apologies
10 for my imprecision. Thank you for correcting me.

11 In footnote number 1, sir, you'll see a
12 reference that nominal considers fixed future
13 inflation at 2 percent, agreed?

14 MR. DAVID MAKARCHUK: Correct.

15 DR. BYRON WILLIAMS: And footnote
16 number 2 suggests that real reflects sensitivity to
17 future inflation rates?

18 MR. DAVID MAKARCHUK: Correct.

19 DR. BYRON WILLIAMS: I wonder if you
20 could assist my client in understanding with regard to
21 the nominal liability benchmark, what was the
22 assumption of inflation volatility, sir?

23 MR. DAVID MAKARCHUK: The assumpt --
24 with regard to the nominal?

25 DR. BYRON WILLIAMS: The nominal.

1 MR. DAVID MAKARCHUK: It would be
2 zero. No, and -- no volatility for inflation.

3 DR. BYRON WILLIAMS: And sir, in terms
4 of the real liability benchmark, what was the
5 assumption of inflation volatility?

6 MR. DAVID MAKARCHUK: It would be on a
7 page that's probably a couple after this, or a couple
8 before it. It's the volatility of the real liability
9 benchmark. I'm not sure if you have that handy or if
10 -- I can dig for it. It should be coming up here.

11

12 (BRIEF PAUSE)

13

14 DR. BYRON WILLIAMS: Your submissions

15 --

16 MR. DAVID MAKARCHUK: Here --

17 DR. BYRON WILLIAMS: -- go ahead, sir.

18 MR. DAVID MAKARCHUK: -- I'm not sure
19 if you're controlling the slides, or whether you just
20 want to move on.

21 DR. BYRON WILLIAMS: I'm not
22 controlling the slides.

23 MR. DAVID MAKARCHUK: Do we want to
24 find that number? Is that -- it would be the minimum
25 liability benchmark. I would go back in this

1 presentation.

2

3

(BRIEF PAUSE)

4

5 MR. DAVID MAKARCHUK: It's Wednesday.

6

7 DR. BYRON WILLIAMS: So -- so
8 efficiency-wise, sir, I wonder, perhaps at the break,
9 if we can -- rather than searching for that right now,
10 if we can come back to that. Would that be satis ---

11 MR. DAVID MAKARCHUK: It would be most
12 easily found in our file report to 84 and 85. It's
13 definitely in there.

14 DR. BYRON WILLIAMS: Okay.

15 MR. DAVID MAKARCHUK: So...

16 DR. BYRON WILLIAMS: Mr. -- and I
17 don't know if this will help you or not, sir, but if
18 we can go to part 6 investment, Appendix 17, Technical
19 Conference Responses, page 3. Go down to question 3,
20 Kristen.

21 You will see here, sir, a reference to
22 the inflation volatility assumption was 2.6 percent.

23 Is -- is this the volatility assumption
24 that you were referring to, sir?

25 MR. DAVID MAKARCHUK: So I would
prefer to check. This was back from March. It's

1 possible this is just the volatility assumption for
2 real return bonds.

3 It's possible it's the inflation
4 assumption -- or the volatility assumption for the
5 liability benchmark, which is roughly two-thirds real
6 return bonds.

7 DR. BYRON WILLIAMS: So what I'm going
8 to ask, because we've had trouble identifying where
9 this volatility assumption is, sir, for your real
10 liability benchmark.

11 So I am going to ask by way of
12 undertaking whether Mercer's can provide the
13 volatility assumption for the real liability benchmark
14 prepared for Appendix 17, Attachment (a).

15 MR. STEVE SCARFONE: Yes, Mr.
16 Williams, we've made a note of that. We thought
17 perhaps that we could point to a document right now,
18 but I don't -- no. So we will make that undertaking.

19

20 --- UNDERTAKING NO. 10: Mercer to provide the
21 volatility assumption for
22 the real liability
23 benchmark prepared for
24 Appendix 17, Attachment
25 (a)

1 CONTINUED BY DR. BYRON WILLIAMS:

2 DR. BYRON WILLIAMS: And, sir, still
3 staying with the -- page 3 of the Technical Conference
4 response, if you could also either -- by -- verbally
5 now or by way of undertaking provide an explanation of
6 what the inflation volatility assumption of 2.6
7 percent referred to in page 3 of this response is
8 related to, by way of undertaking, would you be
9 prepared to do that as well?

10 MR. DAVID MAKARCHUK: Perhaps,
11 although I will note that was a question for MPI and
12 not for Mercer's. So, I might need some help from my
13 friends.

14 MR. STEVE SCARFONE: Yes, Mr.
15 Williams. So it will either be the inflation
16 volatility or the reliability benchmark, one of the
17 two. Is that...

18 DR. BYRON WILLIAMS: So what -- just
19 for clarity for the court reporter, we have two (2)
20 separate undertakings: One is for the -- the -- the
21 volatility assumption used in attachment A to Appendix
22 17.

23 The second is an explanation --

24 MR. STEVE SCARFONE: Where that number
25 came from.

1 DR. BYRON WILLIAMS: -- of what the
2 inflation volatility assumption of 2.6 percent, what
3 model it applies for and what -- what it is used for.

4 MR. STEVE SCARFONE: Yes.

5

6 --- UNDERTAKING NO. 11: Mr. Makarchuk to provide
7 an explanation of what the
8 inflation volatility
9 assumption of 2.6 percent,
10 what model it applies for
11 and what it is used for

12

13 CONTINUED BY DR. BYRON WILLIAMS:

14 DR. BYRON WILLIAMS: Mr. Bunston I'm
15 sure could do that more elegantly than I did, but...

16 In terms of the -- I have a reference
17 for this if Manitoba Public Insurance requires it, but
18 I'm going to suggest to you that this figure of 2.6
19 percent represents the model annualized volatility of
20 future period increases, and that the 2.6 percent
21 volatility corresponds to the compounded annualized
22 volatility over the next ten (10) years. It's PUB
23 1-83, if you're looking for a reference.

24

25

(BRIEF PAUSE)

1 DR. BYRON WILLIAMS: In terms of
2 trying to understand the derivation for this total,
3 the 2.6 percent, I'm suggesting to you corresponds to
4 the compounded annualized volatility projected over
5 the next ten (10) years, agreed?

6 MR. STEVE SCARFONE: Perhaps just give
7 Mr. Makarchuk an opportunity to review the answer that
8 his firm provided there.

9

10 (BRIEF PAUSE)

11

12 DR. BYRON WILLIAMS: Mr. Makarchuk...?

13 MR. DAVID MAKARCHUK: Sorry, I've not
14 found the 2.6 where I expected to find it...

15 MR. BYRON WILLIAMS: Okay.

16 MR. DAVID MAKARCHUK: ...in my
17 background piece. I see that.

18 If that's something I could take away
19 or deal with at the break, I'd appreciate that.

20 DR. BYRON WILLIAMS: Yes.

21 And we're not going to do this as an
22 undertaking quite yet, because I think -- well, I'll
23 leave it to MPI, can we just come back at the break
24 with this answer without a formal undertaking?

25 MR. STEVE SCARFONE: Yes, it sounds as

1 though Mr. Makarchuk is going to be able to provide
2 that.

3

4 CONTINUED BY DR. BYRON WILLIAMS:

5 DR. BYRON WILLIAMS: Mr. Makarchuk,
6 going back to that slot. Yes, thank you.

7 At a high level, can you outline the
8 differences in the modeling exercise undertaken
9 between the real liability benchmark and the nominal
10 liability benchmark, leaving aside the assumption
11 about inflation volatility, any other differences,
12 sir?

13 MR. DAVID MAKARCHUK: Inflation
14 assumption difference is the only difference between
15 these two (2) liability benchmarks.

16 DR. BYRON WILLIAMS: Okay, thank you.
17 If we can go to slide 24 of this same document.

18 And Mr. Makarchuk, I'm going to suggest
19 to you that this slide contemplated Mercer's
20 undertaking certain tests, stress tests, scenarios,
21 including a market correction and inflation shock,
22 among others. Agreed?

23 MR. DAVID MAKARCHUK: Yes, that was
24 the next steps on this page.

25 DR. BYRON WILLIAMS: And sir, was that

1 analysis done?

2 MR. DAVID MAKARCHUK: I'm not 100
3 percent sure that it was. At this point there is a
4 discussion of stress tests scenarios, but this was not
5 the deck that delivered those results.

6 I believe it was done, from memory, it
7 was not part of our final presentation. I know it was
8 not part of our final presentation.

9 DR. BYRON WILLIAMS: So sir, could
10 you, by way of undertaking, confirm whether or not
11 these stress test scenarios were done?

12 MR. DAVID MAKARCHUK: Yes, I think we
13 can add that to our list.

14 DR. BYRON WILLIAMS: And if they were
15 done, subject to any proprietary information, could
16 you undertake to provide those stress test analysis?

17

18 (BRIEF PAUSE)

19

20 MR. STEVE SCARFONE: Just for
21 clarification, Mr. Williams, the undertaking is to
22 provide the results of the stress tests if Mercer
23 conducted them, correct?

24 DR. BYRON WILLIAMS: Yes. And so the
25 undertaking is a) to confirm whether or not the stress

1 tests portrayed on Slide 24 of Appendix 17, Attachment
2 (a) were undertaken, and if so, to provide them.

3 And I'll add a third element. If they
4 weren't done -- if -- if -- if Mercer is aware of the
5 reasons why they were not done.

6 MR. STEVE SCARFONE: To provide the
7 reasons?

8 DR. BYRON WILLIAMS: Yes.

9 MR. STEVE SCARFONE: Yes.

10

11 --- UNDERTAKING NO. 12: Mercer to confirm whether
12 or not the stress tests
13 portrayed on Slide 24 of
14 Appendix 17, Attachment
15 (a) were undertaken, and
16 if so, to provide them.
17 And if they weren't done,
18 if Mercer is aware of the
19 reasons why they were not
20 done.

21

22 MR. STEVE SCARFONE: To provide the
23 reasons?

24

25 CONTINUED BY DR. BYRON WILLIAMS:

1 DR. BYRON WILLIAMS: Sir, just if we
2 look at stress test scenario, the second one there
3 described as inflation shock, you see reference to
4 high inflation, higher yields.

5 Do you see that reference, sir?

6 MR. DAVID MAKARCHUK: I do.

7 DR. BYRON WILLIAMS: And when you
8 suggest higher inflation would result in higher
9 yields, would it be correct to presume you were
10 referring to nominal yields?

11 MR. DAVID MAKARCHUK: That's what's
12 implied here, yes.

13 DR. BYRON WILLIAMS: Would it also be
14 fair to say -- suggest, sir, that in the high
15 inflation scenario real yields might actually fall
16 because of the inverse relation between yields and
17 rises in prices?

18 MR. DAVID MAKARCHUK: They could fall
19 or rise, depending on how you chose to define the
20 scenario.

21 There's higher price to earning ratios.
22 So this is a situation where we're trying to
23 illustrate a significant shock to the economy because
24 of runaway inflation or other factors.

25 DR. BYRON WILLIAMS: And does that

1 higher price to earning ratios, sir, refer to stock
2 prices?

3 MR. DAVID MAKARCHUK: Yes, it's not
4 referring to bonds.

5 DR. BYRON WILLIAMS: And is the
6 inference that stock prices would -- would rise in
7 that stocks offer some inflation protection over
8 longer-term horizons?

9 MR. DAVID MAKARCHUK: Not necessarily.
10 I think this is saying if there is a lot of inflation
11 in the system, one (1) of the things that might happen
12 is that there's higher price-to-earnings ratios,
13 perhaps because earnings are going down for publicly
14 traded stocks.

15 So there's a few different things I
16 think one could infer drives that simulation.

17 DR. BYRON WILLIAMS: Thank you. If we
18 could go back to Appendix 17, Attachment (a), Slide
19 11.

20 And sir, you -- we have already talked
21 about the duration of about ten (10) years for nominal
22 and -- and real liability benchmarks portrayed on this
23 slide, agreed?

24 MR. DAVID MAKARCHUK: Yes.

25 DR. BYRON WILLIAMS: And duration

1 measures the impact of changes in interest rates on
2 the market value of fixed income assets, correct?

3 MR. DAVID MAKARCHUK: Duration need
4 not be a measure of the assets. In this case it was
5 the liabilities.

6 DR. BYRON WILLIAMS: Yes, there I go
7 again.

8 Generally, sir, it measures the impact
9 of changes in interest rates on the liabilities?

10 MR. DAVID MAKARCHUK: That's right.
11 It's sometimes implied that their average term is 10.3
12 years, that's technically not what it is, though
13 that's not a bad approximation. It measures the
14 relative percentage change that is associated with
15 industry shift.

16 DR. BYRON WILLIAMS: And so what this
17 would tell us, sir, in the context of a liability ---

18 MR. DAVID MAKARCHUK: Or any ---

19 DR. BYRON WILLIAMS: Yes, but lets
20 focus on liabilities with the ten-year dur --
21 duration, is that a 1 percent change in interest rates
22 roughly causes a 10 percent change in the Basic
23 liability. Agreed?

24 MR. DAVID MAKARCHUK: Materially, yes,
25 I agree.

1 DR. BYRON WILLIAMS: Sir, would it
2 also be fair to suggest that duration is higher for
3 liabilities and assets that have more distance cash
4 flows into the future?

5 MR. DAVID MAKARCHUK: Yes, I would
6 agree with that. Similar to the rule of thumb I just
7 described so.

8 DR. BYRON WILLIAMS: And so, just for
9 greater clarity on this point, and I thank you for
10 that, if duration is a weighted average of the timing
11 of cash flows, then a duration of 10 for Basic
12 liabilities means that a lot of the clash -- cash
13 flows we're worried about are longer than ten (10)
14 years.

15 Would that be fair?

16 MR. DAVID MAKARCHUK: Right. In
17 simple terms, this is not precise, but roughly half of
18 them are shorter than ten (10) years, and roughly half
19 of them are longer than ten (10). There would be a
20 present value consideration in that regard.

21 DR. BYRON WILLIAMS: And some of them
22 would be extending out well beyond ten (10) years,
23 sir, in terms of cash flows?

24 MR. DAVID MAKARCHUK: Certainly, I
25 assume there's probably some claimants who are still

1 quite young, probably some could be as long as fifty
2 (50) years.

3 DR. BYRON WILLIAMS: And just for Mr.
4 Johnston, I think it's CI-7-25 is the -- yes, just go
5 down to the bottom of that page.

6 And Mr. Johnston, I'm directing your
7 attention to figure CI-2, which discusses the
8 percentage of total ultimate paid in each year.

9 Do you have that in front of you, sir?

10 MR. LUKE JOHNSTON: I do.

11 DR. BYRON WILLIAMS: And, Mr.
12 Johnston, if we take line 1, accident benefits, weekly
13 indemnity and head out all the way to the right, does
14 that suggest that the percentage of total ultimate
15 paid in terms of this particular cover 48 percent of
16 it extends beyond ten (10) years?

17 MR. LUKE JOHNSTON: Yes, our -- that's
18 our expectation on the -- what percentage of payments
19 would be beyond ten (10) years, yes.

20 DR. BYRON WILLIAMS: And similarly,
21 sir, if we took line number 2, accident benefit other
22 indexed and moved all the way out to the extreme
23 right, this suggest that your expectation is that 39
24 percent of the total ultimate paid will be beyond
25 (10) years, ten (10) years and beyond?

1 MR. LUKE JOHNSTON: That's correct.

2

3 (BRIEF PAUSE)

4

5 DR. BYRON WILLIAMS: Mr. Makarchuk,
6 when we're thinking of the exercise that Mercer's
7 performs for its clients, one -- one -- one (1)
8 element is the development of a liability benchmark
9 portfolio as a proxy for liabilities to identify and
10 measure the risks, agreed?

11 MR. DAVID MAKARCHUK: Agreed.

12 DR. BYRON WILLIAMS: And then an
13 important second step is to optimize the portfolio,
14 and that's about managing that risk, correct?

15 MR. DAVID MAKARCHUK: It's about
16 identifying the risks and the opportunities and then
17 making asset decisions, sure.

18 DR. BYRON WILLIAMS: And
19 distinguishing between those separate steps, one,
20 doing the liability benchmark, and secondly,
21 optimizing the portfolio, the ultimate choice in
22 optimizing the portfolio may be not to invest in the
23 same assets as those in the liability benchmark
24 portfolio. That's conceivable?

25 MR. DAVID MAKARCHUK: Yes, many

1 investors invest in assets, not in the liability
2 benchmark.

3 DR. BYRON WILLIAMS: And so it's
4 important to maintain analytic distinction between
5 those two (2) steps, sir?

6 MR. DAVID MAKARCHUK: Right. The
7 liability and modeling decision is separate from the
8 asset class investment decisions.

9 DR. BYRON WILLIAMS: And the optimal
10 asset allocations that flow from an optimizing
11 process, in this case, could depend materially on
12 whether a nominal or real liability benchmark is
13 selected initially, agreed?

14 MR. DAVID MAKARCHUK: There's
15 certainly a number of factors, return, risk, cost and
16 time factors that ultimately decide or determine the -
17 - the final portfolio. But otherwise, yes, the
18 liability benchmark is an important foundation for
19 that discussion.

20 DR. BYRON WILLIAMS: Kristen, if you
21 could pull up the CAC second round Information Request
22 2-3, please.

23 And I wanted to direct you -- Kris,
24 it's CAC-MPI 2-3. And I want to start on the first
25 page under question, under tracking errors.

1 Mr. Makarchuk, do you see that?

2 MR. DAVID MAKARCHUK: I do.

3 DR. BYRON WILLIAMS: And generally,
4 sir, can we agree that tracking errors measure the
5 standard deviation of the return difference between
6 two (2) groups of assets or liabilities?

7 MR. DAVID MAKARCHUK: It's not my
8 preferred use of the term "tracking error," but it's
9 the context in which the question was phrased.

10 DR. BYRON WILLIAMS: What term would
11 you prefer, sir?

12 MR. DAVID MAKARCHUK: For --

13 DR. BYRON WILLIAMS: Well, let's try
14 this again --

15 MR. DAVID MAKARCHUK: For the delta
16 between the nominal liability benchmark and the real
17 liability benchmark?

18 DR. BYRON WILLIAMS: Yes. For the
19 anticipated volatility between the two (2) portfolios.

20 MR. DAVID MAKARCHUK: So they're both
21 benchmarks on their own; neither of them is a
22 portfolio, per se. They would have different
23 characteristics in terms of future -- future returns
24 and future volatility.

25 I don't mind calling it a tracking

1 error for the purpose of today's conversation.

2 DR. BYRON WILLIAMS: Okay, thank you.

3 And going to the response to (a), when Mercers
4 evaluated the tracking area -- sorry.

5 For the purposes of this conversation,
6 the tracking error or the variation in future returns
7 between the nominal liability benchmark and the real
8 liability benchmark as summarized via the anticipated
9 volatility, the anticipated volatility between these
10 two (2) portfolios using forward rate assumptions is
11 4.5 percent; agreed?

12 MR. DAVID MAKARCHUK: Yes, that's what
13 it says, yeah.

14 DR. BYRON WILLIAMS: And I take it
15 Mercers never undertook such a calculation in terms of
16 the anticipated volatility between these -- these two
17 (2) portfolios using the standard in interest rate
18 forecast?

19 MR. DAVID MAKARCHUK: I think the IR
20 was to use the forward assumptions.

21 DR. BYRON WILLIAMS: Okay.

22 MR. DAVID MAKARCHUK: I doubt that we
23 did it otherwise.

24 DR. BYRON WILLIAMS: And had you
25 undertaken this analysis before it was requested by my

1 client, sir?

2 MR. DAVID MAKARCHUK: I don't believe
3 so. We -- we did compare and contrast the real and
4 liability in nominal liability benchmarks. You showed
5 me some of those slides earlier. I don't believe we
6 specifically calculated the difference in the
7 volatility between the two (2).

8 DR. BYRON WILLIAMS: Okay. Thank you.

9 I wonder, Ms. Schubert, if you can turn
10 to PUB-MPI 1-86.

11 And, Mr. Makarchuk, I know you were
12 asked a few questions about some of these issues by My
13 Learned Friend Ms. McCandless, yesterday.

14 But if we go to question B for a
15 second, you'll see that an explanation is being sought
16 in terms of why the forward curve interest rate was
17 used rather than Mercer's standard interest rate
18 forecast, agreed?

19 MR. DAVID MAKARCHUK: I see that,
20 yeah.

21 DR. BYRON WILLIAMS: And actually, I
22 think this question may be more properly put the MPI.
23 I'm not sure so.

24 But going to -- in terms of the answer,
25 Mr. Bunston, I don't know if this is you or Mr.

1 Makarchuk, but in terms of the answer no, why not, the
2 -- directing your attention to the second and third
3 line, the Corporation believed that the more modest
4 increase in interest rates reflected in Mercer's
5 forecast based upon the forward curve was more
6 realistic; agreed?

7 MR. DAVID MAKARCHUK: That's correct,
8 yes.

9 DR. BYRON WILLIAMS: And then the next
10 line suggests that use of Mercer's standard interest
11 rate forecast resulted in capital losses for the fixed
12 income holdings. Agreed?

13 MR. DAVID MAKARCHUK: Correct.

14 DR. BYRON WILLIAMS: Now, Mr.
15 Makarchuk or Mr. Bunston, can you explain why that --
16 that would've happened?

17 MR. STEVE SCARFONE: Just to be clear,
18 why -- what would've happened? Capital losses for the
19 fixed income holdings?

20 DR. BYRON WILLIAMS: Yes, why would
21 capital losses for the fixed income holdings have
22 flowed from use of Mercer's standard interest rate
23 forecast?

24 MR. GLENN BUNSTON: Well, that was
25 because Mercer's standard interest rate forecast

1 assumed that a reversion to mean. So long term
2 interest rate to -- to the average long-term interest
3 rate, just as the banks have forecasted for some time
4 and rising interest rates cause the market value of
5 bonds to fall.

6

7 CONTINUED BY DR. BYRON WILLIAMS:

8 DR. BYRON WILLIAMS: Okay. And does
9 Manitoba Public Insurance have the results of the
10 implications for its portfolios in the event that
11 Mercer's standard interest rate forecasts were used?
12 These results were shared with you.

13 MR. GLENN BUNSTON: We had some
14 preliminary results based on the standard interest
15 rate forecast, yes.

16 DR. BYRON WILLIAMS: Would Manitoba
17 Public Insurance be prepared to provide those by way
18 of undertaking?

19 MR. STEVE SCARFONE: Yes. That's an
20 undertaking we're prepared to make, provided Mercer
21 doesn't have any concerns about any confidentiality
22 issues that might arise from that undertaking.

23 MR. DAVID MAKARCHUK: I believe this
24 was -- your question was somewhat a parallel analysis
25 using our standard interest rate forecast as opposed

1 to the forward rates. Is that correct?

2 DR. BYRON WILLIAMS: That's right.

3 MR. DAVID MAKARCHUK: We would have no
4 concerns specific to that point.

5 DR. BYRON WILLIAMS: So just in terms
6 of clarifying the undertaking, we're asking for the
7 analysis as referred to in PUB-MPI-1-86, based upon
8 use of Mercer's standard interest rate forecast rather
9 than the forward curve, agreed?

10 MR. STEVE SCARFONE: Agreed. To the -
11 - Mr. Bunston said that he had some of those -- that
12 analysis in his possession.

13

14 --- UNDERTAKING NO. 13: MPI to provide the
15 analysis as referred to in
16 PUB-MPI-1-86, based upon
17 use of Mercer's standard
18 interest rate forecast
19 rather than the forward
20 curve

21

22 CONTINUED BY DR. BYRON WILLIAMS:

23 DR. BYRON WILLIAMS: Mr. Makarchuk, I
24 take it that for the purposes of this analysis Mercers
25 would not recommend just assuming interest rates

1 stayed flat?

2 MR. DAVID MAKARCHUK: Could you repeat
3 the question, please?

4 DR. BYRON WILLIAMS: In doing an
5 analysis like this, as opposed to using the forward
6 curve or the standard interest rate forecast, Mercers
7 would not recommend using -- doing such analysis --
8 analysis, assuming that interest rates stayed flat?

9 MR. DAVID MAKARCHUK: We would not
10 recommend doing analysis, assuming interest rates stay
11 flat or constant.

12 DR. BYRON WILLIAMS: Why not?

13 MR. DAVID MAKARCHUK: The curve is
14 made up of many different points, our expectation --
15 our standard interest rate forecast, which all of our
16 investment professionals or actuarial professionals
17 across Canada use are based on our national
18 assumptions. They were part of the package. We
19 assume as a firm that there will be a gentle rise in
20 the yield curve over the next few years returning to
21 equilibrium, at some point, that's our firm view.

22 DR. BYRON WILLIAMS: Thank you. MPI,
23 if you need a reference for this, it's the second page
24 of CAC-2-29. And just scroll down a bit more,
25 Kristen, thank you.

1 Would it be accurate to suggest that
2 MPI's investigations of the SAAQ investment portfolio
3 as of December 31st, 2017, suggested that within their
4 fixed income portfolio of -- that there was about 10
5 percent in real return bonds?

6 MR. LUKE JOHNSTON: Yes, that's -- we
7 just asked the question and this is the information
8 they gave, yeah.

9

10 (BRIEF PAUSE)

11

12 DR. BYRON WILLIAMS: Mr. Makarchuk,
13 you'll recall our discussion of the liabilities of
14 Manitoba Public Insurance and the reality that -- that
15 a significant part of them, in terms of -- extend out
16 beyond ten (10) years.

17 You remember that conversation, sir?

18 MR. DAVID MAKARCHUK: I do.

19 DR. BYRON WILLIAMS: And those
20 liabilities, being those extending beyond ten (10)
21 years, are inherently more challenging to predict just
22 given the passage of time, sir.

23 What will happen to those liabilities?

24 MR. DAVID MAKARCHUK: Certainly it's
25 mortality and other impacts that make them less

1 certain than those in the next year or two (2), yes.

2 DR. BYRON WILLIAMS: In Mercer's
3 analysis was there any constraint imposed that would
4 say some smaller allocations in terms of real return
5 bonds couldn't be made to hedge the longest part of
6 the liability cash flow stream?

7 MR. DAVID MAKARCHUK: There were no
8 constraints on real return bonds in the asset
9 liability work that we did.

10 DR. BYRON WILLIAMS: And was Mercers
11 asked to consider a two-tiered duration policy,
12 involving both real and nominal assets?

13 MR. DAVID MAKARCHUK: To model the
14 liabilities or to determine asset portfolios?

15 DR. BYRON WILLIAMS: To model --
16 sorry, to determine asset portfolios.

17 MR. DAVID MAKARCHUK: Can you say the
18 question again with the "determine asset portfolios,"
19 please.

20 DR. BYRON WILLIAMS: For the purpose
21 of determining asset portfolios, was Mercers asked to
22 consider a two-tiered duration policy involving real
23 and nominal assets?

24 MR. DAVID MAKARCHUK: We never
25 discussed a two-tiered duration policy.

1 DR. BYRON WILLIAMS: Mr. Chair and
2 members the panel, subject to my review of notes, I
3 think those are my questions for the witness from
4 Mercers.

5 There was one (1) question that we were
6 going to see if we could get an answer to over the
7 break. So I'm just wondering if that might be an
8 appropriate time to take a break?

9 THE CHAIRPERSON: So why don't we take
10 twenty (20) minutes and you can discuss it with the
11 witness and with MPI and see if we can get the answer
12 on the record while he is here.

13 Then I assume that you're done with Mr.
14 Makarchuk?

15 DR. BYRON WILLIAMS: There are
16 undertakings, but I am -- we'll have to figure how to
17 proceed if there's any cross-examination or --

18 THE CHAIRPERSON: Okay, we will
19 adjourn for twenty (20) minutes.

20

21 --- Upon recessing 2:15 p.m.

22 --- Upon resuming at 2:46 p.m.

23

24 THE CHAIRPERSON: Okay, if we can
25 resume. Mr. Williams, were you able to talk to MPI

1 about the issues?

2 DR. BYRON WILLIAMS: So, first of all,
3 just in terms of the confidential, we'll do that via
4 writing, and we'll see if --

5 THE CHAIRPERSON: Okay.

6 DR. BYRON WILLIAMS: -- the proposed
7 undertaking is satisfactory.

8 There was one (1) question out --
9 outstanding relating to the source -- relating to the
10 2.6. And I don't know if, Mr. Makarchuk, you have any
11 more information you can share with us.

12 MR. STEVE SCARFONE: If we could -- so
13 I think what Mr. Williams is referring to is the
14 Information Request MPI -- or sorry PUB-1-8-3.

15 DR. BYRON WILLIAMS: Yes, that's
16 correct.

17 MR. STEVE SCARFONE: If we could pull
18 that up just for a second so we have it before the
19 witness. And just scroll down -- or scroll up,
20 please.

21 So the question, as I understood it --
22 and I don't believe, Mr. Williams, that an official
23 undertaking was given on this particular question that
24 you had, but it reads:

25 "The inflation volatility assumption

1 was 2.6 percent."

2 And our understanding was you wanted
3 confirmation from Mercer what that 2.6 entailed; is
4 that correct?

5 DR. BYRON WILLIAMS: Yeah, and just --
6 if we can go really to the bottom of this -- this
7 slide, I didn't -- I wanted confirmation that the 2.6
8 percent volatility estimated corresponds to the
9 compounded annualized volatility estimated over the
10 next ten (10) years.

11 MR. DAVID MAKARCHUK: Correct.

12 DR. BYRON WILLIAMS: Okay, that was
13 easy.

14 MR. STEVE SCARFONE: And I do believe
15 --

16 DR. BYRON WILLIAMS: -- do have
17 undertakings related to this, in terms of how it was
18 used in the models but that -- that was all we were
19 trying to get at here.

20 MR. STEVE SCARFONE: Yes, and then --
21 so I wanted to -- that's exactly what I wanted to
22 clarify, is that we've answered the question that
23 wasn't provided by way of undertaking. The balance of
24 the answers that Mercer will provide will come later.

25 DR. BYRON WILLIAMS: Yes, and there

1 are no -- yes, that's correct.

2 From our clients' perspective Mr.
3 Makarchuk can be excused with thanks. We're not
4 speaking for the Board.

5 MR. DAVID MAKARCHUK: Thank you.

6 THE CHAIRPERSON: I'll ask the Board
7 if -- if the Board has any questions? No...?

8 Mr. Scarfone, do you have any redirect
9 for Mr. Makarchuk?

10 MR. STEVE SCARFONE: I do have one (1)
11 question on redirect. If Kristen could pull up CAC-2-
12 2-9, please.

13

14 RE-DIRECT EXAMINATION BY MR. STEVE SCARFONE:

15 MR. STEVE SCARFONE: And this, Mr.
16 Makarchuk, if you can scroll down to the answer,
17 Kristen, please.

18 This was the question, Mr. Makarchuk --
19 or a document that was shown to -- to us earlier about
20 a profile that the Quebec jurisdiction has in its
21 investment -- its fixed income portfolio specifically
22 -- that shows a composition of real return bonds of 10
23 percent.

24 Do you see that, sir?

25 MR. DAVID MAKARCHUK: I do.

1 MR. STEVE SCARFONE: Would you agree,
2 sir, that any particular investment portfolio,
3 including a fixed income such as the one shown before
4 us, will depend largely on the risk profile that that
5 particular investor has?

6 MR. DAVID MAKARCHUK: I'd agree with
7 that.

8 MR. STEVE SCARFONE: Thank you. And
9 that was my only question on redirect.

10 THE CHAIRPERSON: Thank you, Mr.
11 Makarchuk. Thank you for your assistance, you may be
12 excused.

13 MR. DAVID MAKARCHUK: Thank you.

14

15 (WITNESS DAVE MAKARCHUK STANDS DOWN)

16

17 THE CHAIRPERSON: Mr. Williams, did
18 you want to resume your cross-examination?

19 DR. BYRON WILLIAMS: I did. Thank
20 you, Mr. Chair and members of the panel. I did want
21 to introduce four (4) exhibits. The first which we
22 would propose be marked as CAC Exhibit 14 is a one (1)
23 page speaking of -- to the Bank of Canada raising
24 overnight rate target to 1 1/2 percent.

25

1 --- EXHIBIT NO. CAC-14: One (1) page speaking to
2 the Bank of Canada raising
3 overnight rate target to 1
4 1/2 percent.

5
6 DR. BYRON WILLIAMS: The second is a
7 excerpt from a October 2016 PowerPoint of Dr. Sean
8 Cleary titled Interest Rate Forecast Issues and we
9 would recommend that be marked as CAC Exhibit 15.

10

11 --- EXHIBIT NO. CAC-15: Excerpt from a October
12 2016 PowerPoint of Dr.
13 Sean Cleary titled
14 Interest Rate Forecast
15 Issues

16

17 DR. BYRON WILLIAMS: Next are excerpts
18 from PUB Board Orders 128/'15, 162/'16 and 130, should
19 say, 17, excuse me, and that is CAC Exhibit 16.

20 And would just indicate that the tab 3
21 should say 130/'17 not 7.

22

23 --- EXHIBIT NO. CAC-16: Excerpts from PUB Board
24 Orders 128/'15, 162/'16
25 and 130/'17

1 DR. BYRON WILLIAMS: And finally, is
2 an exhibit from when I was young, CAC Exhibit 17,
3 which is from Board Order 151/00.

4

5 --- EXHIBIT NO. CAC-17: Board Order 151/00

6

7 DR. BYRON WILLIAMS: If that's
8 satisfactory to the Board, I'm ready to proceed.

9 THE CHAIRPERSON: Thank you.

10

11 CONTINUED CROSS-EXAMINATION BY DR. BYRON WILLIAMS:

12 DR. BYRON WILLIAMS: Just for MPI,
13 I'm -- I'm now going to the interest rate forecast,
14 and I don't know, Mr. Johnston, will that be you?

15 MR. LUKE JOHNSTON: It could really be
16 anyone on the panel but, yeah.

17 DR. BYRON WILLIAMS: Then I'll just --
18 I'll direct it generally to the panel, then.

19 Defining monetary economics to include
20 -- involve the study of the rule of money and the
21 financial system in -- in the economy, including the
22 role of interest, would it be fair to say that the MPI
23 panel does not profess expertise in monetary
24 economics?

25 MR. LUKE JOHNSTON: I -- I do not. I

1 won't for the rest but I would assume they would have
2 a similar answer.

3 MR. GLENN BUNSTON: Well, I'm a
4 chartered financial analyst but I'm not an economist.

5 DR. BYRON WILLIAMS: So you do not
6 profess expertise in monetary economics as so defined,
7 sir?

8 MR. GLENN BUNSTON: I do not.

9 DR. BYRON WILLIAMS: Mr.
10 Giesbrecht...?

11 MR. MARK GIESBRECHT: I also do not.

12 DR. BYRON WILLIAMS: And defining time
13 series econometrics as the use of statistical methods
14 and estimates and test models of the evolution of
15 economic outcomes such as interest rate, does anyone
16 on the MPI panel profess expertise in time series
17 econometrics?

18 MR. MARK GIESBRECHT: I do not.

19 MR. LUKE JOHNSTON: That specific
20 topic, expertise no but actuarial science would --
21 involves, as you know, quite a bit of statistics and
22 modelling so not that topic, but statistical concepts
23 in general, yes.

24 DR. BYRON WILLIAMS: And in -- and
25 including some time series analysis?

1 MR. LUKE JOHNSTON: That's right,
2 yeah.

3 MR. GLENN BUNSTON: No, I do not
4 profess to be an expert in time series economics or --

5 DR. BYRON WILLIAMS: Econometrics.

6 MR. GLENN BUNSTON: Econometrics.
7 Thank you.

8 DR. BYRON WILLIAMS: Ms. Schubert, if
9 we could turn to part 6, section 16.1 of investments,
10 page 78. That's not the page. Just one (1) second.
11 I'm just going to step away from the mic for a second.

12

13 (BRIEF PAUSE)

14

15 DR. BYRON WILLIAMS: I'll just
16 indicate Ms. Schubert has done a phenomenal job
17 reading my messy handwriting. I take full ownership
18 for the -- for the glitch.

19 Mr. Johnston, you've spoken a lot
20 about interest rate risk during the course of this
21 hearing, sir.

22 MR. LUKE JOHNSTON: I have, yes.

23 DR. BYRON WILLIAMS: And leaving aside
24 issues related to the interest rate forecast, one (1)
25 of the efforts that Manitoba Public Insurance has made

1 to address issues related to interest rate risks took
2 place on or about 2014, when it changed the duration
3 bandwidth from plus or minus two (2) years to plus or
4 minus one (1) year. Do you recall that, sir?

5 MR. LUKE JOHNSTON: That was an
6 evolution, but the -- the idea of just matching would
7 have come before that, even, but -- so this is making
8 that policy even -- even tighter, yeah.

9 DR. BYRON WILLIAMS: And then a -- a
10 second element of that change, sir, in terms of
11 addressing interest rate risk, was to attempt to match
12 the duration of the fixed income portfolio to the
13 corporate claims liability duration on or about 2015?

14 MR. LUKE JOHNSTON: That's right.

15 DR. BYRON WILLIAMS: And a third
16 pending step relates to the segregation of the
17 commingled investment portfolio, so the matching in
18 terms of Basic liabilities becomes more precise,
19 agreed?

20 MR. LUKE JOHNSTON: Agreed. If I'm --
21 and if -- if I could just add to that, predating even
22 some of this work, we -- MPI didn't even have the
23 capability to model interest rate impacts, and that
24 was a concern of the -- the PUB and MPI, so the -- the
25 models to even do -- do this work were probably around

1 the 2011/2012 period.

2 DR. BYRON WILLIAMS: And Mr. Johnston,
3 just in -- you'll see the headline on this section
4 relates to reducing interest rate risk has been a
5 focus of MPI since 2014, agreed?

6 MR. LUKE JOHNSTON: Agreed.

7 DR. BYRON WILLIAMS: And you'll agree
8 that the Public Utilities Board and others have been
9 partners with MPI in -- in seeking to address interest
10 rate risk since at least that time, sir?

11 MR. LUKE JOHNSTON: I would -- I would
12 assume so, important risk, yes.

13 DR. BYRON WILLIAMS: And sir, I want
14 to direct your attention to CAC Exhibit 16, which is
15 the excerpt from the Board Orders. And starting about
16 tab 1, page 43 of 83 of Order number 128/'15. Yes,
17 scroll down. That's perfect, Kristen. Thank you.

18 And Mr. Johnston, part of your duties
19 in -- in your role at MPI are to follow up on issues
20 relating to interest rate risk that may flow from PUB
21 orders. Would that be fair, sir?

22 MR. LUKE JOHNSTON: That's fair.

23 DR. BYRON WILLIAMS: And in your
24 duties, you have to be familiar with Public Utility
25 Board Orders, as they may rely -- relate to -- to your

1 work, and to the extent that the Public Utilities
2 Board provides advice that may be of interest to your
3 duties, agreed?

4 MR. LUKE JOHNSTON: Yes.

5 DR. BYRON WILLIAMS: And you see here,
6 sir, without -- go into the second paragraph, starting
7 -- the Board started in Order 151 thir -- 13, the
8 Board, expressing in that Order, the view that the
9 Corporation's current approach to duration mismatching
10 was making it too vulnerable to interest rate risk?

11 MR. LUKE JOHNSTON: I see that.

12 DR. BYRON WILLIAMS: And certainly,
13 that was advice that was being provided by the Board
14 to Manitoba Public Insurance?

15 MR. LUKE JOHNSTON: Agreed.

16 DR. BYRON WILLIAMS: And if we go down
17 towards the bottom of that page, you'll see a
18 reference from Board Order 135/'14, with the Public
19 Utilities Board, in that Order, advising MPI to seek
20 to substantially immunize itself from the impact of
21 changing interest rates, agreed?

22 MR. LUKE JOHNSTON: Agreed.

23 DR. BYRON WILLIAMS: And again, just
24 towards the top of page 44, you see reference to an
25 ALM Study and direction again from this 2014 Order for

1 MPI to take steps to substantially mitigate interest
2 rate risk, agreed?

3 MR. LUKE JOHNSTON: Agreed.

4 DR. BYRON WILLIAMS: If we could go to
5 the -- two (2) more pages in, under "Board findings,"
6 and to the third paragraph on that page.

7 Again, you see the express concern by
8 the Public Utilities Board of the volatility and the
9 value of the investment portfolio, and the concern
10 about interest rate -- rate risk in the fact that
11 Basic was not fully immunized, agreed?

12 MR. LUKE JOHNSTON: Agreed.

13 DR. BYRON WILLIAMS: If we can go to
14 Order 162/'16, which is tab 2, and specifically to
15 page 51.

16

17 (BRIEF PAUSE)

18

19 DR. BYRON WILLIAMS: And towards the
20 bottom of that page, you'll see guidance from the
21 Public Utilities Board and findings in the first
22 paragraph under 4.7 of an ongoing concern with
23 exposure to interest rate risk of Manitoba Public
24 Insurance, sir?

25 MR. LUKE JOHNSTON: I see that.

1 DR. BYRON WILLIAMS: And at the bottom
2 of that paragraph, the concern provided that,
3 notwithstanding that the -- Aon recommended ALM
4 strategy provide substantial protection from change in
5 interest rates, that the risk to Basic and its
6 ratepayers remain material, agreed?

7 MR. LUKE JOHNSTON: Agreed.

8 DR. BYRON WILLIAMS: If we can go to
9 the third tab, Order 130/'17, page 63, under section
10 6.5, interest rate risk, the second and third
11 paragraphs.

12 And sir, you see the Public Utilities
13 Board noting again, from Order 162/'16, its concern
14 with continued exposure to interest rate risk and a
15 view that an ALM study should be conducted more
16 frequently. Do you see that reference, sir?

17 MR. LUKE JOHNSTON: Yes, I do.

18 DR. BYRON WILLIAMS: And you'll agree,
19 going down to the next paragraph, that Manitoba Public
20 Insurance did not file an updated asset liability
21 matching study for the purposes of last year's
22 application?

23 MR. LUKE JOHNSTON: If -- I -- I
24 didn't want to interrupt, because I know you're going
25 to go through this, but if you're done, but if I can

1 just make a comment?

2 DR. BYRON WILLIAMS: I have one (1)

3 last --

4 MR. LUKE JOHNSTON: Okay.

5 DR. BYRON WILLIAMS: -- thing --

6 MR. LUKE JOHNSTON: I'll let you do

7 that. Yeah.

8 DR. BYRON WILLIAMS: -- Mr. Johnston,

9 but certainly, thank you for your courtesy.

10 Just going to page 66 -- and Mr.

11 Johnston, we don't even need to go to the page 63, but

12 you'll agree that one (1) of the findings of the Board

13 in this Order was that given that interest rates have

14 began to rise in recent months, that it does not

15 accept that the naive forecast should be relied on for

16 rate-setting purposes? That's page 69, if you need

17 it, sir.

18

19 (BRIEF PAUSE)

20

21 MR. LUKE JOHNSTON: I see that now.

22 Yes. Yes.

23 DR. BYRON WILLIAMS: Okay. And Mr.

24 Johnston, thank you.

25 MR. LUKE JOHNSTON: Thanks. So just

1 to be clear, we, the Corporation shares those concerns
2 that the Board has.

3 To give a little bit of history, we
4 have had a corporate duration matching strategy that
5 matched fixed income assets to our claims liabilities.
6 We did have an issue with how those portfolios were
7 segregated, and that the created some problems on the
8 -- on how -- how gains and losses were allocated by
9 lines of business, which the Corporation admitted, and
10 -- and segregating portfolios is one (1) of the ways
11 to fix that.

12 For the most part, neutralizing
13 interest rate risk to the claim liabilities themselves
14 has been something that MPI's had in place for some
15 time now, at least since 2014. That strategy does not
16 shield us from the pricing risk of -- of optimistic
17 interest rate forecasts.

18 So as I talked about yesterday, we can
19 match assets and liabilities as much as we want. We
20 can go right to the cash flow basis, but if we use a
21 poor assumption for pricing, there is no escaping that
22 price that you -- you set here. If it's based on a
23 really high interest rate and priced too low, we will
24 get the consequences of that, and of course, vice
25 versa.

1 So just to be clear, we can't -- or at
2 least we haven't found a way to -- to shield ourselves
3 from pricing wrong in the first place, but we can
4 definitely match better, as we've shown through the
5 ALM study for the liabilities that we do have, so the
6 prior year risk should be neutralized.

7 DR. BYRON WILLIAMS: And just where I
8 was going, sir, Manitoba Public Insurance does not
9 wish to leave any inference on the record that the
10 Public Utilities Board has not been vigilant in
11 addressing issues related to interest rate liability
12 matching risk, agreed?

13 MR. LUKE JOHNSTON: Agreed. I just
14 didn't want the impression that the Corporation didn't
15 also care about this risk, and then do what it could
16 to neutralize it.

17 DR. BYRON WILLIAMS: And sir, you and
18 I, indeed, have gone through circumstances where it
19 might appear where the Public Utilities Board was
20 urging Manitoba Public Insurance to be more vigilant
21 in terms of liability mis -- mismatches, agreed?

22 MR. LUKE JOHNSTON: It's -- yeah.
23 It's very clear that this is a major concern to the
24 Board.

25 MR. MARK GIESBRECHT: If I can also --

1 excuse me. If I can also just add, in my time with
2 MPI for past year, it's -- it's been clear that both
3 management and our Board do share this concern. It --
4 it is a -- it's a core fundamental issue of insurance,
5 and especially when you have the long-term liabilities
6 that we have.

7 And that there's been extensive work
8 done on this in -- in the past number of months, as it
9 is core to what we do. So it -- it -- by no means is
10 it taken lightly. It -- it is a core issue to MPI.

11 DR. BYRON WILLIAMS: Thank you, Mr.
12 Giesbrecht.

13 If we can turn, Kristen -- Ms.
14 Schubert, to CAC-1-8, response (a). And Mr. Johnston,
15 MPI is confirming in this response that it does not
16 rely on any authority from the Bank of Canada or the
17 United States Federal Reserve to provide support for
18 the Government of Canada ten (10) year -- ten (10)
19 year bond yield forecast, agreed?

20 MR. LUKE JOHNSTON: Agreed.

21 DR. BYRON WILLIAMS: And in terms of
22 question -- you'll also see in answer (b) that MPI
23 does rely upon Dr. Sean Cleary in support of the naive
24 forecast, agreed?

25 MR. GLENN BUNSTON: That's correct.

1 DR. BYRON WILLIAMS: And if we could
2 go to CAC Exhibit 15, being the excerpt from the
3 interest rate forecast of -- sorry, the interest rate
4 forecast issues PowerPoint of Dr. Cleary. And thank
5 you, Mr. Bunston, for the -- the assistance.

6 Going to page 17 of that answer, it's
7 Mr. Cleary's advice -- Mr. Bunston -- sorry -- let me
8 try that again -- Dr. Cleary's advice to the Public
9 Utilities Board back in 2015 was that a 50/50 approach
10 should be employed in terms of interest rate
11 forecasts, sir?

12 THE CHAIRPERSON: Mr. Williams, I
13 believe it was 2016.

14

15 CONTINUED BY DR. BYRON WILLIAMS:

16 DR. BYRON WILLIAMS: 2016, I
17 apologize.

18 MR. GLENN BUNSTON: But that's the
19 title of the slide here, yes.

20 DR. BYRON WILLIAMS: And sir, if you
21 go to page 18, at the bottom, the last bullet, you'll
22 see Dr. Cleary describing his view that the 50/50
23 approach should be used to obtain the best estimate?

24 MR. GLENN BUNSTON: I -- I see that,
25 and I also see the bullet point above that that says

1 that the naive would have improved the forecasting
2 accuracy significantly, which is shown on the previous
3 page as well, in terms of the -- the errors relative
4 to actuals for SIRF, naive, and 50/50, with naive
5 having the lowest error, at 39 1/2 percent.

6 DR. BYRON WILLIAMS: Thank you. And
7 Dr. Cleary's advice was for forecasting purposes,
8 50/50, sir?

9 MR. GLENN BUNSTON: That was his
10 recommendation at the time, yes.

11 DR. BYRON WILLIAMS: Do you have any
12 evidence, sir, that his recommendation has changed?

13 MR. GLENN BUNSTON: I do not, no.

14 DR. BYRON WILLIAMS: Mr. Bunston, you
15 had a bit of a discussion, I think, this morning with
16 Mr. Oakes about the Bank of Canada.

17 Do you recall that conversation?

18 MR. GLENN BUNSTON: I do.

19 DR. BYRON WILLIAMS: It would be fair
20 to say, sir, that given the nature of its liabilities,
21 MPI must stay attuned to issues related to interest
22 rates and inflation, agreed?

23 MR. GLENN BUNSTON: Agreed.

24 DR. BYRON WILLIAMS: And MPI, or you
25 specifically, do not claim expertise with regard to

1 monetary policy, correct?

2 MR. GLENN BUNSTON: Well, my
3 background as a chartered financial analyst covered
4 economics, it covered investing in fixed-income
5 assets, so I have some knowledge of that area, but I
6 am not a -- I'm not -- not an economist. That's --
7 no.

8 DR. BYRON WILLIAMS: And sir, given
9 the role of the Bank of Canada in terms of monetary
10 policy and the economy generally, it's important for
11 MPI to stay abreast of policy statements of the Bank
12 of Canada? Would that be fair?

13 MR. GLENN BUNSTON: It's important for
14 us to monitor the fixed income and interest rate
15 markets, yes.

16 MR. LUKE JOHNSTON: That said, there's
17 a lot of comments about expertise being thrown around
18 here. I monitor, but rely completely without, you
19 know, viewing any of, you know, the history or the
20 accuracy of those -- that information would be
21 foolish.

22 DR. BYRON WILLIAMS: And fair enough,
23 Mr. Johnston. Either to you or Mr. Bun -- Bunston,
24 but it is important for MPI to be aware of statements
25 of the Bank of Canada as they may relate to interest

1 rates and inflation, agreed?

2 MR. GLENN BUNSTON: Certainly, the
3 Bank of Canada has impacts on inflation and interest
4 rates, so yes.

5 DR. BYRON WILLIAMS: And those
6 statements may have exp -- effects on expectations in
7 the marketplace, correct?

8 MR. GLENN BUNSTON: Yes, the Bank of
9 Canada's actions have direct impact on inflation
10 expectations, certainly.

11 DR. BYRON WILLIAMS: And as an
12 ordinary course of business, MPI would monitor and
13 review quarterly Bank of Canada statements, given
14 concerns over interest rates and inflation, correct?

15 MR. GLENN BUNSTON: Correct.

16 DR. BYRON WILLIAMS: And just drawing
17 your attention to CAC Exhibit 14, and in particular,
18 the second paragraph, you see reference to the -- the
19 American economy, the US economy, and reinforcing
20 market expectations of higher policy rates.

21 Do you see that reference, sir? Line 2
22 and 3 of the second paragraph?

23

24

(BRIEF PAUSE)

25

1 MR. GLENN BUNSTON: Yes, I see that.

2 DR. BYRON WILLIAMS: And then just
3 directing your attention to the last paragraph and the
4 first sentence of this last paragraph on -- on the
5 page, you'll see also, sir, reference of the governing
6 council expecting that higher interest rates will be
7 warranted to keep inflation your target.

8 Do you see that reference, sir?

9 MR. GLENN BUNSTON: Yes, I see that.

10 DR. BYRON WILLIAMS: And of course,
11 you're aware that the Bank of Canada raised overnight
12 rates in July of 2018?

13 MR. GLENN BUNSTON: I'm aware of that.

14 MR. LUKE JOHNSTON: Just a note here,
15 this is, again, that forecast. I -- we could, maybe
16 in theory, pull up the last five (5) or six (6)
17 versions of this at the same time, over the last five
18 (5) or six (6) years, and see how those forecasts and
19 projections turned out. I'm guessing not very well.
20 But that's -- again, that's -- that's our point.
21 Regardless of what's being said in some of these
22 documents, it -- it hasn't happened yet.

23 DR. BYRON WILLIAMS: You're not
24 denying, sir, the two (2) overnight rate increases in
25 -- in the last year. Obviously, that's happened?

1 MR. LUKE JOHNSTON: Yeah. Obviously
2 anything that's actually occurred, I'm not denying
3 that, nor -- nor are we suggesting that we shouldn't
4 use that. But anything beyond that is a forecast, and
5 pretty much every forecast that's been made by the
6 Bank of Canada, particularly on interest rates in
7 recent years, hasn't performed very well. There might
8 be examples where it has, but in general, all we have
9 to do is pull up that graphic and -- to show the
10 performance.

11 DR. BYRON WILLIAMS: Okay. Thank you,
12 sir. I wonder if we could turn -- we're switching to
13 issues related to the Capital Maintenance Provision
14 and CAC-2-20(b). And to the second page of that
15 response, without asking MPI to elaborate, and
16 focusing on part 2(b)(2), one (1) of the described
17 purposes of maintaining a certain capital level
18 associated with the Capital Maintenance Provi --
19 Provision is to protect ratepayers from potential rate
20 shock from future unforeseen adverse events.

21 You see that reference?

22 MR. LUKE JOHNSTON: I do.

23 DR. BYRON WILLIAMS: And Mr. Johnston,
24 for the purposes of this application, how is Manitoba
25 Public Insurance defining rate shock?

1 (BRIEF PAUSE)

2

3 MR. LUKE JOHNSTON: We -- we don't
4 have a -- a formal definition of what defines a rate
5 shock for MPI. The one (1) source I could point to in
6 the DCAT report, in terms of management actions, we
7 assume that anything greater than 5 percent on an
8 overall basis would -- would be not realistic for
9 approval at the -- at the -- at this hearing. So
10 that's -- that's one (1) gauge that we use, but we
11 have no formal definition.

12 DR. BYRON WILLIAMS: Mr. Johnston,
13 would it be fair to say that Manitoba Public Insurance
14 does not consider a 2 percent rate increase to equate
15 with rate shock?

16 MR. LUKE JOHNSTON: That -- that's
17 fair, yes.

18 DR. BYRON WILLIAMS: Assuming a zero
19 overall rate increase and a 2 percent RSR rebuilding
20 fee, would it be fair to suggest that Manitoba Public
21 Insurance does not consider that type of event to be
22 rate shock?

23 MR. LUKE JOHNSTON: I would not
24 consider a 2 percent combined rate increase and
25 capital maintenance fee to be considered rate shock.

1 I think -- although we -- we -- we'll do our --
2 obviously, do our best to control costs, that is
3 basically inflationary type increase.

4 MR. MARK GIESBRECHT: And just to
5 clarify, there -- there is no rebuilding fee in our
6 application. It is a -- a capital maintenance
7 provision only.

8 DR. BYRON WILLIAMS: Thank you for
9 that, Mr. -- Mr. Giesbrecht.

10 If we could go to CAC-2-18, towards the
11 bottom of page 2 of 3, and then to the top of page 3
12 of 3.

13 Mr. Johnston, you see this Capital
14 Maintenance Provision, or CMP, being advanced to --
15 for the purpose of ensuring that the actual capital
16 position does not deteriorate with changes in Basic's
17 risk profile -- file, as measured by the MCT ratio,
18 agreed?

19 MR. LUKE JOHNSTON: Agreed.

20 DR. BYRON WILLIAMS: And sir, in terms
21 of the...

22

23 (BRIEF PAUSE)

24

25 DR. BYRON WILLIAMS: In terms of the

1 Capital Maintenance Provision, it is not linked to the
2 DCAT. It is linked exclusively to the MCT ratio.

3 Is that -- am I correct?

4 MR. LUKE JOHNSTON: That -- that is
5 true, and one (1) of the benefits of that is, again,
6 there is no subjectivity of any kind in that
7 calculation. The -- it is, you know, essentially a
8 financial reported number that can be confirmed and is
9 completely objective. So that's one (1) -- one (1) of
10 the reasons.

11 MR. MARK GIESBRECHT: If I can just
12 add real quickly, the -- the MCT and the DCAT are not
13 mutually exclusive. In -- in terms of target setting,
14 the -- the DCAT is really what underpins the MCT, and
15 they work hand-in-hand. And so they -- they are not
16 two (2) different things, but they really work
17 together to set your -- your target.

18 DR. BYRON WILLIAMS: Mr. Johnston, for
19 Dynamic Capital Adequacy Testing purposes, do you
20 model inadequate or failed management pro --
21 processes?

22 MR. LUKE JOHNSTON: We do not
23 specifically model those in -- in the results. If
24 there are any of those impacts embedded in claims
25 results or other areas, it is possible that it would

1 feed into the models, but not -- not directly.

2 DR. BYRON WILLIAMS: If we could go to
3 part 6 of the MPI application, RSR, Appendix 1, MCT.
4 And it -- it should be a table headed "minimum capital
5 test, capital margin required."

6 And I want to go down to line 30, if
7 you would, Ms. Schubert. Line 30 -- sorry, go back.
8 Yes. So -- this is -- you're on the wrong page,
9 sorry, through -- through my fault. That's perfect,
10 under "operational risk margin." Could you make that
11 just a little bit bigger, Ms. Schubert, please.

12

13 (BRIEF PAUSE)

14

15 DR. BYRON WILLIAMS: Now for the
16 purposes of the MCT calculation, Mr. Johnston, the
17 Office of the Superintendent of Financial Institutions
18 defines operational risk is the risk of loss resulting
19 from inadequate or failed internal processes, people,
20 and system, or from external events.

21 Would that be fair, sir -- sir?

22 MR. LUKE JOHNSTON: That's fair.

23 DR. BYRON WILLIAMS: And in terms of
24 the calculation of the total minimum capital required
25 of -- or the total capital margin required at target,

1 the operational risk margin contributes in the '17/'18
2 year \$70 million. Is that right, sir?

3 MR. LUKE JOHNSTON: In the amount
4 required at target, so that would be -- you'll see a
5 few things there. There is operational risk margin.
6 Right below it, there's a diversification credit that
7 is approximately the same size. That's not -- not
8 meant to mean that they're related. And then there's
9 the total of about 500 million. That total is then
10 divided by one point-five (1.5), essentially bringing
11 it down to the one hundred percent ratio.

12 So it might be a more fair
13 interpretation to say that 70 million divided by one
14 point-five (1.5) would be more reflective of what's in
15 the hundred percent MCT number, just to -- just to be
16 fair. But -- but yes, there is a operational risk
17 margin.

18 DR. BYRON WILLIAMS: And as we move
19 along to the right, we see the operational risk margin
20 ranging from 64.6 million to 77.3 million, recognizing
21 your proviso of a divide by one point-five (1.5)?

22 MR. LUKE JOHNSTON: That's right.

23

24

(BRIEF PAUSE)

25

1 DR. BYRON WILLIAMS: Okay. Mr.
2 Johnston, were you with the Corporation way back in --
3 in 2000?

4 MR. LUKE JOHNSTON: Perhaps as a
5 student. I am -- I may have been working in -- in the
6 States at that time, but full time, I think 2001, but
7 as a student before that, so not a -- not a full-time
8 employee.

9 DR. BYRON WILLIAMS: Okay. And if we
10 could pull up Board Order 151 of 2000, and go to page
11 15 for a second. And Mr. Johnston, you had a bit of
12 this discussion I think with Mr. Oakes this morning,
13 but you'll agree with me generally that back in the 19
14 -- late 1990s, in terms -- in supporting the Manitoba
15 Public Insurance Rate Stabilization Reserve target,
16 the Corporation was proposing a statistical variance
17 approach, considering a number of different risk
18 factors. Do you recall that, sir?

19 MR. LUKE JOHNSTON: Yeah. In my
20 recollection, this is one (1) of the early attempts to
21 use a risk base targets instead of a percentage of
22 premium targets.

23 DR. BYRON WILLIAMS: And sir, just
24 directing your attention to page 16, the second -- the
25 first full paragraph, actually, and starting at lines

1 -- line 4 and 5, you see reference to earlier Board
2 Orders been 154/'98 and 177/'99 presented as -- the
3 Board -- raising -- stating that the inclusion of all
4 operating expenses was inappropriate, at least as they
5 were partially con -- as -- as these were at least
6 partially controllable by management.

7 Do you see that analysis, sir?

8 MR. LUKE JOHNSTON: I do. And -- and
9 just -- I don't know if this is the parallel that
10 you're drawing, but I -- so I don't want to assume
11 that, but when we talk about operational risk in the --
12 - in the MCT test, for example, I don't think we're
13 talking about the -- the risk of variation in your
14 operating expenses. I don't think companies have, you
15 know, the -- we can control our FTEs, and things like
16 that, probably more so on the projects and the impacts
17 of those projects when they don't work out as -- as
18 planned.

19 So I -- I understand this point, but at
20 that time, the -- the volatility and operating
21 expenses themselves was excluded from the -- the risk
22 analysis.

23 DR. BYRON WILLIAMS: So the -- as the
24 MCT contemplates it, sir, operational risk is
25 associated with a failed information technology

1 program? Would that be contemplated?

2 MR. LUKE JOHNSTON: At my fingertips,
3 I don't recall everything included in there as
4 described by OSFI. But my understanding is it would
5 be for things like -- of that nature.

6 DR. BYRON WILLIAMS: So subject to
7 check, sir, aspects like the failed customer claims
8 reporting system, CCRS, might be contemplated by MCT
9 and operational risk?

10

11 (BRIEF PAUSE)

12

13 MR. LUKE JOHNSTON: All -- I think
14 what OSFI's doing in the test is recognizing that all
15 insurance companies have operational risk, and not
16 recognizing it would be inappropriate in terms of
17 assessing the risk of those companies. But there are,
18 of course, examples at MPI where projects have -- have
19 not turned out, and the example you gave is -- is one
20 (1) of them where it did not -- did not turn out as
21 planned.

22 DR. BYRON WILLIAMS: And arguably, sir
23 -- well, we'll get to that next week.

24 In terms of a target confidence level,
25 am I correct in suggesting to you that OSFI is elected

1 99 percent of the expected shortfall over a one (1)
2 year time horizon as a target confidence level?

3 MR. LUKE JOHNSTON: That's correct.

4

5 (BRIEF PAUSE)

6

7 DR. BYRON WILLIAMS: And just the last
8 couple of questions. Manitoba Public Insurance
9 recalls that there was a technical conference in terms
10 of the Capital Maintenance Provision and whether or
11 not it should be incorporated into the rate-making
12 process?

13 MR. LUKE JOHNSTON: I do recall the
14 technical conference, yes.

15 DR. BYRON WILLIAMS: Using the word
16 'consensus' to include the perspective of Intervenors,
17 PUB advisors, and Manitoba Public Insurance, would
18 Manitoba Public Insurance suggest that there was
19 consensus on the requirement for a capital maintenance
20 provision flowing from that dialogue?

21 MR. STEVE SCARFONE: I just -- I want
22 to interject, Mr. Williams. The materials filed by
23 MPIC have MPIC stating its position as from the
24 Corporation's viewpoint. There may have been a
25 consensus reached on CMP. But having said that, there

1 is an issue squarely before the Public Utilities Board
2 on the Capital Maintenance Provision. So to the
3 extent that you're going to suggest there was no
4 consensus, MPIC will concede that your client is not
5 in agreement with the Capital Maintenance Provision.

6 MR. LUKE JOHNSTON: If -- if I -- if I
7 could add, I -- the -- MPI's brought its proposal for
8 a capital maintenance provision. We don't -- we
9 haven't pretended that CAC agreed to the -- our
10 proposal, but the fact that there was a technical
11 conference on the topic and the need to discuss it, I
12 think -- I think we'd all agree that -- that was, I
13 would hope, agreed to by CAC that that conference
14 should be had, and -- but we don't assume that CAC
15 agrees with our proposal, necessarily.

16 DR. BYRON WILLIAMS: We thank MPI for
17 that. And just to be clear, MPI is not suggesting
18 flowing from that technical conference was consensus
19 on the requirement?

20 MR. STEVE SCARFONE: Sorry, could you
21 say that again, Mr. Williams?

22 DR. BYRON WILLIAMS: MPI is not
23 suggesting that flowing from that technical conference
24 was consensus on the requirement for a capital
25 maintenance provision?

1 MR. STEVE SCARFONE: No. We
2 understand that it's something that the Corporation is
3 seeking in this application, and to the extent that
4 there may be some opposition to its requirement, then
5 I agree.

6 DR. BYRON WILLIAMS: Okay. Just if --
7 if I could just check with my clients, Mr. Chair,
8 members of the panel.

9

10 (BRIEF PAUSE)

11

12 DR. BYRON WILLIAMS: I told counsel
13 for the Board that I would try and be done by 3:30.
14 For the record, it's 3:32, so I apologize sincerely
15 for my failures, among many. But thank you, MPI
16 panel. And subject to the undertakings which exist --
17 I think exclusively relating to Mercers and asset
18 liabilities, that closes our cross-examination of this
19 panel.

20 THE CHAIRPERSON: Thank you. I'll ask
21 the panel if they have any questions. M-hm.

22 Okay. I -- I have a few questions.
23 Kristen, we had the chart we talked about yesterday, I
24 can't remember, Exhibit 1. There's the -- I'm sorry,
25 not -- there was the other one that showed the --

1 there was reference to the fact that BC and SGI had
2 the MCT 100. I don't know what table that is. It
3 doesn't really matter. Sorry?

4 MR. LUKE JOHNSTON: That would -- I
5 think you're referencing the -- our opening
6 presentation graph from MPI. Is that...

7 THE CHAIRPERSON: That one, yes.
8 Sorry. In terms of this slide, Mr. Johnston, I take
9 it you would agree that there are different factors in
10 different jurisdictions?

11 MR. LUKE JOHNSTON: Absolutely.

12 THE CHAIRPERSON: And that each
13 jurisdiction is looking for certainty and stability in
14 it's in -- in -- in rates and financial stability?

15 MR. LUKE JOHNSTON: Agreed.

16 THE CHAIRPERSON: So when I look at
17 this in terms of ICBC having an MCT 100, that's simply
18 one (1) factor that may relate to the characteristics
19 of the situation in BC.

20 MR. LUKE JOHNSTON: I think all we're
21 stating here is that all the other public insurers
22 have at least moved to this as a basis for their
23 target. How they got there specifically, I don't know
24 all the details, some of it's likely confidential.

25 The -- the -- the hundred percent MCT

1 itself, it does have the benefit stated on here that
2 it is not subject to the same influences that maybe
3 our methodology is subject to, right.

4 So there's a lot of the assumption
5 making and best estimates and -- and should inflation
6 be in or out, right, which can lead to very -- as you
7 know, very long discussions here and all kinds of
8 models and stuff being built.

9 And at least in recent years it's
10 created quite a bit of volatility in some of the
11 targets. We don't want that either.

12 THE CHAIRPERSON: Right. But, for
13 example, B.C. is a tort province.

14 MR. LUKE JOHNSTON: Yes.

15 THE CHAIRPERSON: The risk factors
16 may be higher in a tort province versus a non-tort
17 province.

18 MR. LUKE JOHNSTON: I agree with that,
19 but I will say that, as I mentioned earlier, most of
20 the risk factors, particular with assets, if we hold
21 less risky assets we'll have a lower dollar number.

22 And then, in terms of the claims, the
23 liabilities that we hold, I would characterize MPI's
24 as some of the most risky that -- in the industry,
25 just because of the length and we talked about forty

1 (40) years of payments and the -- the -- you know, the
2 likelihood of being right on that is -- is low, is
3 very risky.

4 So ICBC I would say has more of a
5 short-term forecasting risk in the sense that MPI's
6 coverages and product is clearly defined. We have no
7 fault injury benefits. The escalate -- the rapid
8 escalation of severity on the injury side isn't --
9 doesn't exist in as great an extent as it would in
10 B.C.

11 So, in terms of that risk I would say
12 ours is definitely lower. That's one (1) of the
13 benefits of the program. But we're looking more -- I
14 would call that -- that pricing risk for -- for ICBC,
15 as opposed to what's on the balance sheet.

16 MR. MARK GIESBRECHT: If I can just
17 add to that and emphasize some of the points that Mr.
18 Johnson raised.

19 While the tort system exists in B.C.,
20 which typically you would expect could lead to
21 additional costs in the settlement of claims, what it
22 does allow for the insurance companies there is to
23 settle those claims and not carry long-term
24 liabilities, which we have due to our PIPP program
25 here in Manitoba.

1 So while we hope and we expect that we
2 will have lower overall costs, which will allow us to
3 deliver better value to Manitobans, the fact does
4 remain that we do have long-term liabilities which
5 does result in -- in that reserving risk, which is
6 really the focus of our whole ALM program, to ensure
7 that we have adequate funds in the proper matching of
8 those liabilities.

9 THE CHAIRPERSON: Have either of you
10 two (2) gentlemen spoken to people at ICBC in the past
11 year?

12 MR. MARK GIESBRECHT: I have not.

13 THE CHAIRPERSON: Okay.

14 MR. LUKE JOHNSTON: I have had some
15 conversations with -- it's Bill Carpenter, nothing in
16 great depth, but obviously we had to share some data,
17 but not in terms of, you know, how they count -- what
18 their capital requirement or things like that.

19 THE CHAIRPERSON: Mr. Johnston, do you
20 know the financial position of ICBC versus MPI at this
21 time?

22 MR. LUKE JOHNSTON: In detail, no, but
23 ICBC not -- apparently not very good position, yes.

24 THE CHAIRPERSON: Do you know what the
25 current rate request is to the BC Utilities

1 Commission?

2 MR. LUKE JOHNSTON: My understanding,
3 it's large. And -- and just to be clear, MPI is not,
4 you know, through this graph objecting to any of the
5 regulatory processes or design we have in this
6 province. We think that we have a great product and a
7 -- and a great regulatory process, right.

8 So we definitely are not wanting a tort
9 environment or, you know, a hearing every four (4)
10 years, like SGI or something like that. There's a lot
11 of significant benefits here -- here in Manitoba, and
12 that's likely why we have some of the lowest rates and
13 most stable rates, at least, on -- on average.

14 We're -- we're really just focusing on
15 what's the right capital so we can -- to us that's one
16 of the remaining pieces to really make this a strong
17 public insurance program.

18 THE CHAIRPERSON: Thank you. Those
19 are my questions. I'm just wondering if we have any
20 update on what the next step is in terms of the next
21 panel and when we will start.

22 Mr. Scarfone...?

23 MR. STEVE SCARFONE: I understand that
24 the next panel is ready to present beginning tomorrow
25 morning at 9:00 a.m.

1 And -- but I do have a couple of
2 questions on redirect, Mr. Chairperson, if the ---

3 THE CHAIRPERSON: Yes, I'm sorry, Mr.
4 Scarfone, that was negligent on my part. Please, go
5 ahead.

6 MR. STEVE SCARFONE: So then my
7 expectation is after the redirect we would reconvene
8 tomorrow with the next panel.

9 THE CHAIRPERSON: Good, thank you.
10 Yes. Please proceed.

11

12 CONTINUED RE-DIRECT EXAMINATION BY MR. STEVE SCARFONE:

13 MR. STEVE SCARFONE: Thank you. And
14 it's just a couple of questions, Mr. Johnston.

15 Mr. Johnston, you may recall counsel
16 for the Public Utilities Board, Ms. McCandless, was
17 asking some questions this morning concerning the rate
18 stabilization reserve and a rebuild provision for the
19 reserve, as compared against the -- the proposed
20 capital maintenance provision.

21 Do you recall those questions?

22 MR. LUKE JOHNSTON: In general, yes.

23 MR. STEVE SCARFONE: Okay, so a couple
24 of follow-up questions on that, Mr. Johnston.

25 Would a rebuilding fee, and just to be

1 clear, MPIC, are they requesting a rebuilding fee for
2 the RSR in this year's application?

3 MR. LUKE JOHNSTON: We're not
4 requesting a capital maintenance fee, but I understand
5 that other parties may see that as rebuilding. But
6 that -- based on how we've define -- defined it, we're
7 simply maintaining our capitalization, not rebuilding
8 -- or not making it stronger.

9 MR. STEVE SCARFONE: Yes, and so that
10 was my question. With the rebuild provision, if -- if
11 adopted, would that prevent a decrease in the MCT
12 percentage that the capital maintenance provision is
13 designed to do?

14 MR. LUKE JOHNSTON: Just making sure I
15 understand. So, capital maintenance would just keep
16 the MCT level the same. A rebuild would make the MCT
17 ratio increase. So we're not asking for that. We're
18 asking just to keep it the same.

19 Was that your question?

20 MR. STEVE SCARFONE: Well, it kind of
21 does. But if -- if there was a rebuild provision
22 incorporated into the rate application, it could still
23 be that the capital position, as it concerns MCT,
24 could fall from fiscal year 2018/'19 to 2019/'20.

25 Maybe this is an easier way to approach

1 it.

2 Could you, following up on the
3 questions of Ms. McCandless, explain the difference
4 between a capital maintenance provision and a
5 rebuilding fee for the RSR?

6 MR. LUKE JOHNSTON: Okay, so capital
7 maintenance, again, we've -- we've used the MCT as the
8 basis for determining maintenance. We think that's
9 appropriate.

10 So, for the capital maintenance we're
11 saying, again, that how -- the capital position that
12 the policyholders come into the year with should be
13 the same when they leave that policy year. And we do
14 that by maintaining the MCT at the same level.

15 If we went into a situation where the
16 Corporation had just suffered major losses, and so
17 let's hypothetical say the -- the MCT ratio had fallen
18 to 10 percent, step 1 would be to figure out the
19 capital maintenance provision to keep the MCT at 10
20 percent and then step 2 would be to look at the
21 capital management plan to decide how quickly and by
22 how much we would want to rebuild capital per the
23 rules of that -- of that plan.

24 So, if our lower target was 30 percent,
25 we might have a rule that we want to get there 1/5 of

1 the time, to the lower or to the middle or something
2 like that. We -- we haven't come forward, to PUB with
3 those rules yet, but that would be -- that would be
4 the idea.

5 MR. STEVE SCARFONE: Okay. Thank you.
6 So I think -- I think you answered my question in that
7 a rebuild provision, if I understand it, would
8 increase the amount that's been held in reserve.

9 MR. LUKE JOHNSTON: It would -- the
10 rebuild would -- the intent would be to increase the
11 amount in dollar terms and the MCT ratio.

12 MR. STEVE SCARFONE: Thank you. Can
13 we have pro forma 3 pulled up again, please. Thank
14 you.

15 I understand from your evidence this
16 morning, again in response to some questions for Ms.
17 McCandless, Mr. Johnston, that at the bottom of that
18 graphic we see the MCT ratio staying the same
19 beginning 2019 forecast.

20 Do you see that, sir?

21 MR. LUKE JOHNSTON: I do.

22 MR. STEVEN SCARFONE: Could you
23 explain what you meant by the inclusion of a 2.1
24 percent capital maintenance provision into those
25 projections? Is that a one (1) time -- is that a one

1 (1) time inclusion?

2 MR. LUKE JOHNSTON: Yes. So, if -- if
3 approved the rates will have the 2.1 percent provision
4 built into that rate.

5 The -- if those rates -- what we're
6 saying here, if those rates were to stay in -- in
7 force, we would not expect to ask for any additional
8 amount, but we would still report to the Board that --
9 that there is, in fact, the 2.1 percent provision in
10 the rate, to make -- so that everyone is aware of
11 that. But no -- at this time no additional amount is
12 being implied by this forecast over the forecast
13 period.

14 MR. STEVE SCARFONE: Okay, thank you.
15 And next, Kristen, if you can pull up the -- the Board
16 Order from June, which was the compliance Order that
17 Ms. McCandless asked questions of Mr. Johnston on.

18

19 (BRIEF PAUSE)

20

21 MR. STEVE SCARFONE: Thank you. If
22 you can scroll down to the -- the -- the -- the issues
23 list please. Thank you, right there.

24

25 Mr. Johnston, do you recall the
questions put to you concerning the financial forecast

1 in the justification of the naive methodology being
2 used this year?

3 MR. LUKE JOHNSTON: In general, yes.

4 MR. STEVE SCARFONE: Yes. Sir, in the
5 Corporation's estimation is the use of the naive
6 forecast for the 2019 GRA a best estimate?

7 MR. LUKE JOHNSTON: In my opinion and
8 the Corporation's, it is.

9 MR. STEVE SCARFONE: And last year,
10 sir, you will agree that the Corporation again used --
11 made use of the naive forecast in its forecasting?

12 MR. LUKE JOHNSTON: Yes, it did. And
13 just -- just to clarify my original response. There
14 were -- the naive forecast made at this time was our
15 best estimate. When things -- things happen over the
16 next six (6) months, it's hard for me, I can't say,
17 you know, the best estimate I made six (6) months ago
18 was the same.

19 So we have new information. But we're
20 suggesting to use that information and maintain a
21 naive forecast as a best estimate. But if you asked
22 me on February 28, 2018 if this was my best estimate,
23 it would be, yes.

24 MR. STEVE SCARFONE: Thank you. And
25 for the 2018 General Rate Application, Mr. Johnston,

1 do you recall if the use of the naive forecast was
2 your best estimate?

3 MR. LUKE JOHNSTON: Yes, it was.

4 MR. STEVE SCARFONE: And that, sir,
5 would have been a departure from the 2017 GRA, when
6 MPIC took the position that the 50-50 forecast was the
7 best estimate. Is that -- is that fair?

8 MR. LUKE JOHNSTON: That's correct.
9 And just to be very clear here, MPI is struggling with
10 this issue just as much as everyone else in the room.

11 As I mentioned on -- I don't know if it
12 was yesterday, the higher interest rates mean --
13 likely mean rate decreases for us and the -- that
14 obviously would be a good result for MPI, government,
15 et cetera. We would all like interest rates to rise,
16 but we've seen, you know, the consequences of making
17 those kind of bold assumptions.

18 In some of those earlier years, when
19 interest rates were just on the downturn for, kind of
20 in these unprecedented territory, MPI was trying to
21 find a balance between, you know, rapid mean reversion
22 and increases versus the enormous amount of risk that
23 -- the pricing risk that would occur if you were to
24 use those assumptions.

25 So we've all seen how that as turned

1 out now, and again, we continue to try to find ways to
2 minimize that risk as much as possible.

3 Compliance filing was one (1) of the
4 ideas put forward. But at least in terms of the
5 recent history, it's hard to justify using the bank's
6 forecast as a -- as a best estimate. Naive has
7 performed the best in -- in all of the comparisons
8 that I've seen.

9 MR. MARK GIESBRECHT: If I could just
10 elaborate and add to that response as well.

11 We know over the past number of years
12 that we've had a lot of assumptions made on interest
13 rates, and together the people in this room have done
14 their best to, you know, estimate what those -- those
15 changes will be. And what we've seen based on
16 experience has -- we had banked on rising interest
17 rates. We essentially swung from the fences and we
18 struck out.

19 And what that meant was serious losses
20 for the Basic line of business. And if not for
21 available funds and other non-Basic lines of bus --
22 lines of business, it would have meant significant
23 rate increases for ratepayers.

24 So I think a valid way or another way
25 of looking at the decision around interest rate

1 forecasting is -- or put it -- put it this way, we
2 have heard a lot about economic experts and all -- all
3 these different terminologies and fancy terms that get
4 thrown around.

5 The one (1) thing that is clear is that
6 nobody can tell the future with any kind of
7 consistency or with any kind of accuracy. And I think
8 one (1) way to look at it may be: What is the
9 outcome?

10 And so the outcome of banking on
11 interest rates rising and not getting it right means
12 that we are going to have a shortfall and we would
13 have to go back to ratepayers in subsequent years and
14 say, we need a rate increase because we didn't have
15 the rates we thought materialized.

16 Alternatively, if we let rates
17 materialize, and rates do rise, we can go back to
18 ratepayers and -- and tell them you will have a -- a
19 rate decrease.

20 And so, our position is that we do not
21 want to go to ratepayers and ask for a significant
22 increase. We would rather be in a position to allow a
23 decrease.

24 THE CHAIRPERSON: If I could just ask
25 Mr. Giesbrecht. Mr. Giesbrecht, it sounds like the

1 test is being changed from best estimate to least
2 downside.

3 Would that be a fair comment? Best
4 estimate connotes, here's the best estimate of what we
5 think is going to happen based on rates rising, and
6 least downside is, if we're really conservative,
7 essentially, we -- we've got it -- and rates go up we
8 haven't -- we've got the upside. We don't have much
9 of a down -- we've reduced -- we've reduced our
10 downside.

11 MR. MARK GIESBRECHT: Yes. I -- I
12 can't speak to prior years and what was determined as
13 a best estimate. Looking at the data and the support
14 that we have, I think it's clear that a non-biased,
15 naive forecast in the -- the -- the recent years is
16 clearly the best estimate.

17 However, I agree with you. From --
18 from my perspective, it makes sense that you want to
19 temper that with conservatism with the intent of
20 managing stable and predictable rates.

21 MR. LUKE JOHNSTON: Just -- just some
22 history here. I'm getting to be the old guy here.

23 The -- yeah -- so Ms. Reichert started
24 here, I believe six (6) years ago, give or take. And
25 one (1) of the big, initial tasks that -- that she had

1 was to build a new financial model, and that was one
2 (1) of the things that the Public Utility Board also
3 wanted to see for DCAT modeling and scenario testing.

4 One (1) of the big pieces of that was
5 putting in modeling of interest rates and prior to
6 that, every forecast MPI had ever made was naive
7 interest rates, because we didn't even have the
8 capability to do the modeling of liabilities and
9 bonds, like right. So we would put in the forecasted
10 new yields -- of -- of new money that we invested in.
11 But the liabilities and assets themselves did not
12 change.

13 When we put that functionality in, all
14 of a sudden there -- you know, and we went into this
15 weird interest rate environment, all of a sudden you
16 saw these dramatic swings in the financial statements
17 created by the interest rates, which is good
18 information to have.

19 But at the same time, it -- especially
20 in the low interest rate environment, it showed
21 everybody here, well, that 3 percent rate increase all
22 of a sudden is zero if we just use the bank forecast
23 and all is good, right?

24 And I think that's got us into a little
25 bit of -- of trouble, doing that. I can tell you that

1 the period of time when we weren't doing that, we
2 enjoyed quite a long stretch of almost no rate changes
3 or any, you know, significant amounts. We had about a
4 fifteen (15) or sixteen (16) year stretch where we had
5 one -- one (1) rate increase, not that the two (2) are
6 perfectly correlated, but I believe it was a much
7 safer assumption than making what are really pretty
8 big bets in some of those bank forecasts.

9 They -- we were talking 200 plus basis
10 points in some of those bank forecasts a few years
11 ago. That's a pretty big -- pretty big bet.

12

13 CONTINUED BY MR. STAVE SCARFONE:

14 MR. STEVE SCARFONE: Thank you. Just
15 one (1) more question for you, Mr. Johnston, then I
16 have a couple questions for Mr. Bunston on investments
17 and I think we're done, subject to my co-counsel's
18 comments.

19 Kristen, if we could have put on the
20 screen the -- the benchmarking comparisons in the
21 investment returns. I think it's PUB-186, Information
22 Request from the -- from the Board.

23

24 (BRIEF PAUSE)

25

1 MR. STEVE SCARFONE: Keep going down.
2 No, I apologize. So this is on the efficient
3 frontiers. But I can just, without pulling up the
4 document and following up on Mr. Chairperson's
5 comments about the uniqueness of the jurisdictions
6 that have public auto insurer, Mr. Johnston, can you
7 make any comments to the extent that SGI shows better
8 returns than MPIC does in its investment portfolio,
9 what, if any -- what if anything might contribute, in
10 your view, to the difference that can be seen in those
11 investment returns?

12 MR. LUKE JOHNSTON: Not professing to
13 be an expert on SGI, but in terms of the matching of -
14 - they're very similar in that they have a lot of
15 long-term claim liabilities.

16 They use a -- a bucketing -- fixed
17 income bucketing approach based on the -- the timing
18 of the cash flows for the first twenty (20) years, and
19 then beyond twenty (20) years the liabilities are
20 matched to growth assets.

21 Obviously, growth assets are going to
22 have a higher long, long run return, but also are
23 going to have more risk. So, if MPI had followed such
24 -- such an approach as that for this ALM study, you
25 would've seen probably an opposite effect as the one I

1 described earlier in terms of the capital targets. A
2 hundred percent MCT amount would've went up, but our
3 return would've also increased.

4 So we would have probably came here and
5 said that, okay, the rate indication is a little bit
6 lower than we're asking for, but we need a bigger RSR.

7 Our direction from our Board and the
8 government is that volatility is not -- we're not
9 seeking greater volatility. So that's -- type of
10 strategy wouldn't be pursued.

11 The other major concern that I'm sure
12 SGI has with their strategy is this idea of matching
13 equities to their claim liabilities. It's going to be
14 somewhat of a concern when we flip over to IFRS. We
15 don't know the exact mechanics of that yet, but if
16 they're required to use a -- a discount rate based on
17 a -- kind of a hypothetical bond portfolio, their
18 liabilities are going to have to go up in value. The
19 valuation on those is going to increase substantially,
20 so that -- or at least that would be my expectation.

21 So we will not have that issue, because
22 we're essentially already matched to the bonds. We
23 might get a little bit of a hit, but anyways, does
24 that answer your question?

25 MR. MARK GIESBRECHT: I'll just --

1 MR. LUKE JOHNSTON: Yeah.

2 MR. MARK GIESBRECHT: -- I'll just add
3 quickly, if I could. When comparing against SGI, it's
4 important to consider that we do have a different risk
5 tolerance, and it was -- we'll walk through a number
6 of Board Orders about interest rate risk management.
7 And so SGI has taken a different approach where they
8 match a -- a portion of their liabilities with
9 equities, which would have a different effect in terms
10 of interest rate risk management.

11 And so, given the approach in Manitoba
12 in our risk tolerance, it's not a fair comparison to
13 look at the peer portfolio returns without doing a --
14 a -- an adjustment that we have provided terms of re-
15 weighting the portfolio to see if we had the same risk
16 appetite, and same tolerance, then it's a fair
17 comparison.

18 But just the -- the topline returns,
19 given the -- the composition of their portfolio, is
20 not a fair comparison, given our approach to interest
21 rate risk management.

22 MR. LUKE JOHNSTON: I'm -- I'm just --
23 I -- I can tell you internally, and Mr. Bunston can
24 attest to this, our Board wants no interest rate
25 deviations of any kind, so we report every single

1 month the impact of the asset liability matching. If
2 we are out by even a few million, we would explain
3 every change in great detail. The goal is for that --
4 that zero all the time, and to have a -- it hasn't
5 always been, but we're continuing to get, I guess,
6 pushed by our Board to do everything we can to
7 neutralize that risk to as close to zero as possible.

8 MR. STEVE SCARFONE: Thank you,
9 gentlemen, and I -- I appreciate we're running close
10 on time, here, but one (1) follow-up question to that,
11 then, gentlemen.

12 Can you explain why it is that a -- a
13 corporation that is better capitalized than a -- a --
14 another would be in a better position to invest in
15 growth assets to obtain better yields?

16 MR. LUKE JOHNSTON: Well, I guess step
17 -- step 1 of that is -- is actually really just a
18 mathematical exercise. And what I mean by that is, if
19 MPI had more money in the RSR, we would invest --
20 automatically invest more in growth assets in the
21 segmented portfolio, because that portfolio has grow -
22 - a percentage of growth assets. So we'd
23 automatically have a higher allocation to -- to the
24 stock market.

25 But obviously, if a company has --

1 right or wrong, if a company has a lower MCT target,
2 say, of 30 percent, and they're operating around that
3 range, I would expect that they would have to be more
4 cautious than a company with a hundred percent MCT. I
5 don't see how you can draw that -- that parallel.

6 The -- the implications of even minor -
7 - not -- we're not even talking about 1:40 deviations,
8 just bad winters, you know, change in interest rates,
9 and all of a sudden, as you've seen by some of our
10 results, you could lose 50 or \$60 million, no problem.
11 You're immediately into asking ratepayers for
12 rebuilding fees, and -- and things like that.

13 Our -- so -- so our -- our recent
14 experience and our -- and our capital levels obviously
15 drive our risk appetite decisions. I'm not saying
16 that that's -- that's wrong, but hopefully, the Board
17 can appreciate why MPI has a lower risk appetite,
18 based on all the, you know, every -- considering
19 everything in -- in its -- in the environment it
20 operates.

21 MR. GLENN BUNSTON: Maybe I could just
22 add to that. You know, I mean, obviously, growth
23 assets are more volatile than fixed-income assets. So
24 equities, real estate, and infrastructure in -- in our
25 case, which we defined as growth assets, and so the --

1 the downside is much larger, when you invest in growth
2 assets. And so you would require a larger capital
3 reserve to protect you from the -- the downside
4 scenario when you have significant allocation of
5 growth assets.

6 So the reserves do matter, and you need
7 reserves -- significant reserves to protect you from
8 the downside that is associated with investing in
9 those more volatile asset classes.

10 MR. STEVE SCARFONE: Thank you, Mr.
11 Bunston. So one (1) quick question for you, Mr.
12 Bunston.

13 Kristen, if we can have the invest --
14 the Appendix 17 from the investments chapter,
15 Attachment B, slide 21, please.

16

17 (BRIEF PAUSE)

18

19 MR. STEVE SCARFONE: Thank you. Mr.
20 Bunston, we heard Mr. Makarchuk describe these
21 portfolios, Basic 1, Basic 2, 3, and 4 as what he
22 described as the -- as the front runners. You'll --
23 you'll note...

24

25 (BRIEF PAUSE)

1 MR. STEVE SCARFONE: Yes. That's
2 fine. Yes. Perhaps scroll down -- or scroll up one
3 (1) page. There we go. Thank you.

4 We know that MPIC selected the Basic 3.
5 Mr. Bunston, are you able to -- to just provide some
6 insight into why that particular portfolio was
7 selected over Basic 4, which it seems also have some
8 favourable characteristics?

9 MR. GLENN BUNSTON: Yes, I can. So
10 yesterday, when we talked about this, we talked about
11 Basic 3 relative to Basic 4, the different -- the
12 major difference being that Basic 4 has a -- an
13 allocation of private debt, while Basic 3 does not.

14 The strategy -- the interest rate risk
15 management strategy for our Basic claims portfolio was
16 duration management and duration matching of our
17 fixed-income portfolio relative to our claims
18 liabilities, and including an allocation of private
19 debt would complicate that duration matching strategy
20 in that the -- the duration of the private debt is --
21 is harder to control and harder to predict with the
22 precision that we would need.

23 So there was that factor, and then
24 secondly, yesterday we -- we looked at the risk and
25 return metrics for Basic 3 relative to Basic 4. And I

1 -- the -- the one (1) comparison that we didn't talk
2 about yesterday was comparing Basic 3 relative to the
3 current mix. And there was question about the -- the
4 risk associated with Basic 3, and whether that was
5 acceptable.

6 We looked at the -- the 97.5 percent
7 VaR, or value at risk measure, for Basic 3, which is
8 \$45 million, which means that we could lose \$45
9 million in -- in one (1) year, with 97.5 percent
10 confidence. But for the current portfolio, the -- the
11 value at risk number was \$147 million. So, yes, the
12 \$45 million -- the VaR risk estimate for Basic 3 is
13 acceptable to us. It is a significant reduction of
14 over a hundred million dollars from the current
15 portfolio.

16 So it's not as low as Basic 4, but
17 there were reasons that we did not want to invest in
18 private debt, and so that's why we did not select
19 Basic 4.

20 MR. STEVE SCARFONE: Thank you, Mr.
21 Bunston. And Mr. Guerra, I understand you have one
22 (1) or two (2) questions.

23

24 RE-DIRECT EXAMINATION BY MR. ANTHONY GUERRA:

25 MR. ANTHONY GUERRA: Yes. Thank you.

1 I just have a couple of questions. The first one
2 relates to comparisons between MPI and SGI. We've
3 heard some discussion today and earlier about SGI's
4 use of a capital maintenance provision, and whether or
5 not the -- the style of capital maintenance provision
6 used by SGI is -- is appropriate for -- for use by
7 MPI.

8 And I'd like further clarification on -
9 - on MPI's position as to why MPI's own CMP is
10 preferred over the SGI model.

11 MR. LUKE JOHNSTON: Yeah. So -- so
12 our main -- what we see as the main benefit of -- of
13 the MPI model is that it just focuses on the -- the
14 one (1) year, and what is needed to maintain capital
15 in that one (1) -- in one (1) -- that one (1) fiscal
16 policy year, I guess we can call it. That, in our
17 view, makes sense in terms of what's a fair
18 contribution to capital maintenance for a group of
19 policyholders.

20 If we start looking at the five (5)
21 year forecast period, there are some questions on, you
22 know, what if your risk profile changes, and -- or if
23 there's things in the forecast that could cause swings
24 up and down. To -- in -- in my view, that would be
25 more difficult to normalize over a five (5) year

1 outlook period than it would be to understand the most
2 recent year that you're going in, and at least
3 providing evidence here that the Cap -- Capital
4 Maintenance Provision for that particular fiscal year
5 is approp -- is appropriate.

6 So not to say the SGI model is -- is
7 bad. I think they're trying to maybe smooth out some
8 of the volatility in it, but we -- we think the focus
9 should be on the -- the test year for -- for that
10 maintenance provision.

11 MR. ANTHONY GUERRA: Thank you. And
12 one (1) further question. You were asked from the
13 panel this afternoon about comparing the need for a
14 100 percent MC -- sorry, MCT ratio. There was
15 reference made to the other public insurers, and some
16 private insurers, suggesting that they all have at
17 least 100 percent MCT ratios.

18 But my understanding, correct me if I'm
19 wrong, is MPI isn't asking for a -- a hundred percent
20 MCT ratio in this year's GRA. Is that correct?

21 MR. LUKE JOHNSTON: That's correct.
22 The -- we're really just trying to get the -- the idea
23 across, here, that some of these comments, or even
24 reading the newspaper, suggests that MPI is taking
25 people's money away and doing unreasonable things to

1 the public.

2 We consider our capital targets to be
3 on the lower end, but by no means do we consider them
4 excessive in -- in any way. So we've applied for the
5 -- what equates to about a 35 percent to 85 percent
6 range. That's -- that -- that is what we applied for.
7 We want to maintain within that range.

8 But this characterization that, you
9 know, MPI's asking for, you know, too much in its
10 rainy day fund, or anything like that, really doesn't
11 check out with a comparison to really any other
12 insurer in the world. We would continue to be on the
13 low end, based on that -- the methodology that -- that
14 we've collaboratively developed, here.

15 MR. ANTHONY GUERRA: Okay. Thank you.
16 Those are my questions.

17 THE CHAIRPERSON: Thank you. So we'll
18 adjourn this morning and reconvene at 9:00 -- sorry.
19 We'll adjourn right now and reconvene at 9:00 a.m.
20 tomorrow morning. Thank you.

21

22 --- Upon adjourning at 4:11 p.m.

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Certified Correct

Cheryl Lavigne, Ms.