

# DISCLOSURE STATEMENT

## 1. What you should know about natural gas (Gas Commodity) contracts BEFORE signing a contract with an independent gas marketer.

- **Gas marketers are independent, private companies.** They are not related to Manitoba Hydro or its subsidiary, Centra Gas Manitoba Inc.
- A Gas Commodity contract covers only the natural gas that you use.
- **You will continue to pay Centra Gas/Manitoba Hydro's delivery and customer charges whether or not you sign a contract.** You will also still be eligible for Manitoba Hydro's Equal Payment Plan.
- The rates that independent gas marketers charge for Gas Commodity under a contract are not regulated.
- **There is no guarantee of savings if you sign a Gas Commodity contract.**
- You do not have to sign a Gas Commodity contract. Your natural gas service from Centra Gas/Manitoba Hydro will continue.

## 2. Comparing Rates.

- An independent gas marketer must provide you with a rate comparison showing the contract rate that you are being offered and the variable quarterly Gas Commodity rate currently charged by Centra Gas/Manitoba Hydro.

## 3. Know your rights.

- **Make sure you understand the contract before you sign it.**
- Salespersons must not put undue pressure on you to sign a Gas Commodity contract.
- All independent gas marketers are subject to a Code of Conduct. You can obtain a copy of the Code from the gas marketer or the Manitoba Public Utilities Board.

## 4. What if you change your mind?

- **You can cancel the contract from the day you sign the contract until 30 days from the date of your first bill that includes Gas Commodity charges from your independent gas marketer. You do not need a reason to cancel.** You will not have to pay a cancellation fee and your natural gas service will continue without interruption.
- If you cancel after that period, you may have to pay a cancellation fee. Make certain you understand the exact cancellation fee you may have to pay.

**This Disclosure Statement must be confirmed in order for a Gas Commodity contract to be valid.**

- **This Disclosure Statement is not part of your contract.** It was produced by the Manitoba Public Utilities Board, the independent regulator, to provide basic information about natural gas contracts and your rights.
- Questions about natural gas contracts or rates? Contact your independent gas marketer, Centra Gas/Manitoba Hydro or the Manitoba Public Utilities Board. For rate comparison information, visit the Manitoba Public Utilities Board website at [www.pub.gov.mb.ca](http://www.pub.gov.mb.ca).
- Contact information for the Manitoba Public Utilities Board and your independent gas marketer is provided below.

**KEEP A COPY OF THIS DISCLOSURE STATEMENT, THE INTENT TO BUY, THE RATE COMPARISON, THE CONTRACT AND ALL MAIL AND E-MAIL WITH A GAS MARKETER FOR YOUR RECORDS.**

<b>PUB CONTACT INFORMATION</b>	<b>GAS MARKETER CONTACT INFORMATION</b>
<p><b>Public Utilities Board</b></p> <p><b>204-945-2638</b></p> <p><b>1-866-854-3698 (toll-free outside Winnipeg)</b></p> <p><a href="http://www.pub.gov.mb.ca">www.pub.gov.mb.ca</a></p>	<hr/> <hr/> <hr/> <hr/>