

Appendix "M"

WTS ABC Small-Volume Confirmation Letter – New Contract after early termination of existing contract

<<Seq No>> <<Date_On_Notification_Letter>>

<<Business_Name>>

<<Complete_Customer_Name>>

<<ATTN_Line>>

<<Mailing_Address_2>>

<<Mailing_Address_3>>

<<City>> <<Province>> <<Postal_Code>>

Dear Customer:

Re: Customer No. <<Customer_Number>> Premises No. <<Premises_Number>> Confirmation of a New Natural Gas (Gas Commodity) Contract

Our records indicate that you are currently under contract with <<Broker Name>>, which acts as your natural gas (Gas Commodity) supplier. You are paying <<Current Broker Rate>> cents per cubic metre under your current contract with <<Broker Name>> which ends on <<Current_Contract_End_Date>>. <<Broker Name>> is an independent natural gas marketer licensed by the Manitoba Public Utilities Board (PUB), and is not related to Manitoba Hydro or its subsidiary, Centra Gas Manitoba Inc. We have received instructions from <<Broker Name>> on your behalf that you have terminated your current contract and entered into a new contract at a different gas rate. We are currently processing this request.

By agreeing to a new contract with <<Broker Name>> you have locked in your Gas Commodity rate at <<New Broker Rate>> cents per cubic metre from <<New Contract Start Date>> until <<New_Contract_End_Date>>. You have also signed or confirmed a Disclosure Statement and Rate Comparison, which indicate you have been provided with accurate Gas Commodity rate comparison information and you understand there is no guarantee of savings with this contract.

Centra Gas/Manitoba Hydro will continue to provide customer service along with delivery services (e.g. for the transportation and distribution of natural gas to your premises). Your monthly natural gas bill will show charges from Centra Gas/Manitoba Hydro for these services in addition to your Gas Commodity supply charge from <<Broker Name>>. While your Gas Commodity rate will be fixed for the term of the contract, rates for all other services are subject to change from time to time upon approval of the PUB. Your monthly Manitoba Hydro bill will also show your Gas Commodity supplier's name and telephone number.

You can cancel your new contract without having to pay a cancellation fee within 30 days after the date of your first bill that includes charges for natural gas under the new contract. If you decide to cancel your contract at a later date, you may have to pay a cancellation fee. If you wish to cancel your contract with <<Broker Name>>, you must notify them. You may give your cancellation notice in any of the following ways:

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1. contacting <<Broker Name>>, at <<Brk_Phone_Number;>>
2. sending your cancellation in writing to <<Broker Name>>, by fax, registered mail or regular mail;
3. e-mailing <<Broker Name>>, at the e-mail address on your contract AND copying the e-mail to the PUB at publicutilities@gov.mb.ca; or
4. delivering your written cancellation to <<Broker Name>>'s office.

Please note that cancellations by regular mail must be postmarked five days prior to the end of the cancellation period.

If you have questions about your Gas Commodity contract, please contact <<Broker Name>> at:

Mailing Address: <<Brk_Address_1>> <<Brk_Address_2>> <<Brk_City>> <<Brk_Prov>>
<<Brk_PC>> Telephone Number: <<Brk_Phone_Number>>

Fax Number: <<Brk_Fax_Number>>

E-mail address: <<Brk_E-mail>>

Other billing or service questions should continue to be directed to Manitoba Hydro at the phone numbers found on your monthly bill.

Attached are information on Manitoba Hydro's Equal Payment Program and historical Centra Gas variable quarterly Gas Commodity rates. Additional information about gas rates can be found on the Public Utilities Board website at www.pub.gov.mb.ca. or Manitoba Hydro's website at www.hydro.mb.ca.

It is our pleasure to serve you and we look forward to working with <<Broker Name>> to meet your future natural gas needs.

Sincerely,

Manitoba Hydro

Attachments: Manitoba Hydro's Equal Payment Program

Historical Centra Gas Variable Quarterly Gas Commodity Rate

Appendix "N"

WTS ABC Small-Volume Confirmation Letter

<<Seq No>> <<Date_On_Notification_Letter>>

<<Business_Name>>

<<Complete_Customer_Name>>

<<ATTN_Line>>

<<Mailing_Address_2>>

<<Mailing_Address_3>>

<<City>> <<Province>> <<Postal_Code>>

Dear Customer:

Re: Customer No. <<Customer_Number>> Premises No. <<Premises_Number>> Confirmation of Entry into a Fixed Rate Contract for Natural Gas (Gas Commodity)

You have entered into a contract with <<Broker Name>> naming them as your natural gas (Gas Commodity) supplier. <<Broker Name>> is an independent natural gas marketer licensed by the Manitoba Public Utilities Board (PUB) and is not related to Manitoba Hydro or its subsidiary, Centra Gas Manitoba Inc. Manitoba Hydro is currently processing your request to change Gas Commodity suppliers.

By agreeing to the contract with <<Broker Name>> you have locked in your Gas Commodity rate at <<Broker Rate>> cents per cubic metre. Service under your contract will begin <<Contract Start Date>> and end <<Contract End Date>>. You have also signed or confirmed a Disclosure Statement and Rate Comparison, which indicates you have been provided with accurate Gas Commodity rate comparison information and you understand there is no guarantee of savings with this contract.

Centra Gas/Manitoba Hydro will continue to provide customer service along with delivery services (e.g. for the transportation and distribution of natural gas to your premises). Your monthly natural gas bill will show charges from Centra Gas/Manitoba Hydro for these services in addition to your Gas Commodity supply charge from <<Broker Name>>. While your Gas Commodity rate will be fixed for the term of the contract, rates for all other services are subject to change from time to time upon approval of the PUB. Your monthly Manitoba Hydro bill will also show your Gas Commodity supplier's name and telephone number.

You can cancel your contract without having to pay a cancellation fee within 30 days after the date of your first bill that includes charges for natural gas under the contract. If you decide to cancel your contract at a later date, you may have to pay a cancellation fee. If you wish to cancel your contract with <<Broker Name>>, you must notify them. You may give your cancellation notice in any of the following ways:

1. contacting <<Broker Name>>, at <<Brk_Phone_Number>>;

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2. sending your cancellation to <<Broker Name>>, in writing by fax, registered mail or regular mail;
3. e-mailing <<Broker Name>>, at the e-mail address on your contract AND copying the e-mail to the PUB at publicutilities@gov.mb.ca; or
4. delivering your written cancellation to <<Broker Name>>'s office,

Please note that cancellations by regular mail must be postmarked five days prior to the end of the cancellation period.

If you have questions about your Gas Commodity contract, please contact <<Broker Name>> at:

Mailing Address: <<Brk_Address_1>> <<Brk_Address_2>> <<Brk_City>> <<Brk_Prov>>
<<Brk_PC>>

Telephone Number: <<Brk_Phone_Number>>

Fax Number: <<Brk_Fax_Number>>

E-mail address: <<Brk_E-mail>>

Other billing or service questions should continue to be directed to Manitoba Hydro at the phone numbers found on your monthly bill.

Attached are information on Manitoba Hydro's Equal Payment Program and historical Centra Gas variable quarterly Gas Commodity rates. Additional information about gas rates can be found on the PUB website at www.pub.gov.mb.ca. or Manitoba Hydro's website at www.hydro.mb.ca.

It is our pleasure to serve you and we look forward to working with <<Broker Name>> to meet your future Gas Commodity needs.

Sincerely,

Manitoba Hydro

Manitoba Hydro's Equal Payment Program

Historical Centra Gas Variable Quarterly Gas Commodity Rate

Appendix "O"

Centra FRGCS Small-Volume Confirmation Letter

<<Seq No>> <<Date_On_Notification_Letter>>

<<Business_Name>>

<<Complete_Customer_Name>>

<<ATTN_Line>>

<<Mailing_Address_2>>

<<Mailing_Address_3>>

<<City>> <<Province>> <<Postal_Code>>

Dear Customer:

Re: Customer No. <<Customer_Number>> Premises No. <<Premises_Number>> Confirmation of Entry into a Fixed Rate Contract for Natural Gas (Gas Commodity)

You have agreed to a contract for Centra Gas/Manitoba Hydro's Fixed Rate Gas Commodity Service and we are currently processing your request. By agreeing to the contract for Centra Gas/Manitoba Hydro's Fixed Rate Gas Commodity Service you have locked in your Gas Commodity supply rate at <<Hydro Contract Rate>> cents per cubic metre. Service under your contract will begin on <<Contract Start Date>> and end on <<Contract End Date>>. You have signed a Disclosure Statement and Rate Comparison, which indicate that you have been provided with accurate Gas Commodity rate comparison information and you understand that there is no guarantee of savings with this contract.

Centra Gas/Manitoba Hydro will continue to provide customer service along with delivery services (e.g. for the transportation and distribution of natural gas to your premises). Your monthly natural gas bill will show charges from Centra Gas/Manitoba Hydro for these services in addition to your Gas Commodity supply charge under the Fixed Rate Service. While your Gas Commodity rate will be fixed for the term of the contract, rates for all other services are subject to change from time to time upon approval of the Manitoba Public Utilities Board (PUB). Your first monthly Manitoba Hydro bill under the contract, and every bill after that during the term of the contract, will indicate "Fixed Rate Service" in the Gas Commodity line.

You can cancel your contract without having to pay a cancellation fee within 30 days after the date of your first bill that includes charges for natural gas under the contract. If you decide to cancel your contract at a later date, you may have to pay a cancellation fee. If you wish to cancel your contract for Manitoba Hydro's Fixed Rate Gas Commodity Service, you must give your cancellation notice in any of the following ways:

1. contacting Centra Gas/Manitoba Hydro at 1-204-360-6355;

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2. sending your cancellation to Centra Gas/Manitoba Hydro in writing by fax, registered mail or regular mail;
3. e-mailing Centra Gas/Manitoba Hydro at the e-mail address on your contract AND copying the e-mail to the PUB at publicutilities@gov.mb.ca; or
4. delivering your written cancellation to Centra Gas/Manitoba Hydro at 360 Portage Avenue, Winnipeg, Manitoba.

Please note that cancellations by regular mail must be postmarked five days prior to the end of the cancellation period.

If you have questions about your Gas Commodity supply, please contact us at:

Mailing Address: PO Box 815 Stn Main, Winnipeg, MB R3C 2P4

Telephone Number: 1-204-360-6355

Fax Number: (204) 360-6157

E-mail address: fixedrate@hydro.mb.ca

Attached are information on Manitoba Hydro's Equal Payment Program and historical Centra Gas variable Gas Commodity rates. Additional information can be found on the PUB at www.pub.gov.mb.ca or Manitoba Hydro's website at www.hydro.mb.ca.

It is our pleasure to serve you and we look forward to meeting your future Gas Commodity needs.

Sincerely,

Manitoba Hydro

Attachments: Customer Agreement

Manitoba Hydro's Equal Payment Program

Historical Centra Gas Variable Quarterly Gas Commodity Rate

Appendix "P"

Centra FRGCS Large-Volume Confirmation Letter

<<Seq No>> <<Date_On_Notification_Letter>>

<<Business_Name>>

<<Complete_Customer_Name>>

<<ATTN_Line>>

<<Mailing_Address_2>>

<<Mailing_Address_3>>

<<City>> <<Province>> <<Postal_Code>>

Dear Customer:

Re: Customer No. <<Customer_Number>> Premises No. <<Premises_Number>> Confirmation of Entry into a Fixed Rate Contract for Natural Gas (Gas Commodity)

You have agreed to a contract for Centra Gas/Manitoba Hydro's Fixed Rate Gas Commodity Service and we are currently processing your request. By agreeing to the contract for Centra Gas/Manitoba Hydro's Fixed Rate Gas Commodity Service you have locked in your Gas Commodity supply rate at <<Hydro Contract Rate>> cents per cubic metre. Service under your contract will begin on <<Contract Start Date>> and end on <<Contract End Date>>.

Centra Gas/Manitoba Hydro will continue to provide customer service along with delivery services (e.g. for the transportation and distribution of natural gas to your premises). Your monthly natural gas bill will show charges from Centra Gas/Manitoba Hydro for these services in addition to your Gas Commodity supply charge under the Fixed Rate Service. While your Gas Commodity rate will be fixed for the term of the contract, rates for all other services are subject to change from time to time upon approval of the Manitoba Public Utilities Board (PUB). Your first monthly Manitoba Hydro bill under the contract, and every bill after that during the term of the contract, will indicate "Fixed Rate Service" in the Gas Commodity line.

You can cancel your contract without having to pay a cancellation fee within 10 days after the date printed at the top of this letter. If you decide to cancel you contract at a later date, you may have to pay a cancellation fee. If you wish to cancel your contract for Manitoba Hydro's Fixed Rate Gas Commodity Service, you must give your cancellation notice in any of the following ways:

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1. contacting Centra Gas/Manitoba Hydro at 1-204-360-6355;
2. sending your cancellation to Centra Gas/Manitoba Hydro in writing by fax, registered mail or regular mail;
3. e-mailing Centra Gas/Manitoba Hydro at the e-mail address on your contract AND copying the e-mail to the PUB at publicutilities@gov.mb.ca; or
4. delivering your written cancellation to Centra Gas/Manitoba Hydro at 360 Portage Avenue, Winnipeg, Manitoba.

Please note that cancellations by regular mail must be postmarked five days prior to the end of the cancellation period.

If you have questions about your Gas Commodity supply, please contact us at:

Mailing Address: PO Box 815 Stn Main, Winnipeg, MB R3C 2P4

Telephone Number: 1-204-360-6355

Fax Number: (204) 360-6157

E-mail address: fixedrate@hydro.mb.ca

Attached are information on Manitoba Hydro's Equal Payment Program and historical Centra Gas variable Gas Commodity rates. Additional information can be found on the PUB at www.pub.gov.mb.ca or Manitoba Hydro's website at www.hydro.mb.ca.

It is our pleasure to serve you and we look forward to meeting your future Gas Commodity needs.

Sincerely,

Manitoba Hydro

Attachments: Customer Agreement

Manitoba Hydro's Equal Payment Program

Historical Centra Gas Variable Quarterly Gas Commodity Rate

Appendix "Q"

WTS ABC Large-Volume Confirmation Letter

<<Date_On_Notification_Letter>>

<<Seq No>>

<<Business_Name>>

<<Complete_Customer_Name>>

<<ATTN_Line>>

<<Mailing_Address_2>>

<<Mailing_Address_3>>

<<City>> <<Province>> <<Postal_Code>>

Dear Customer:

RE: Customer No. <<Customer_Number>> Premises No. <<Premises_Number>>

We are currently processing the contract you entered into with <<Broker Name>>, naming them as your natural gas (Gas Commodity) supplier. <<Broker Name>> is an independent natural gas marketer licensed by the Manitoba Public Utilities Board (PUB), and is not related to Manitoba Hydro or its subsidiary, Centra Gas Manitoba Inc.

On <<Contract Start Date>>, <<Broker Name>> will begin providing your Gas Commodity supply at the agreed upon rate of <<Broker Rate>> cents per cubic metre. If according to the terms of your contract this rate is variable, it may change periodically.

Centra Gas/Manitoba Hydro will continue to provide your customer service along with delivery services (e.g. for the transportation and distribution of natural gas to your premises). Your monthly natural gas bill will show charges from Centra Gas/Manitoba Hydro for these services in addition to your Gas Commodity supply charge from <<Broker Name>>. While your Gas Commodity rate will be as per the terms of your contract, rates for all other services are subject to change from time to time upon approval of the PUB. Your monthly Manitoba Hydro bill will also show your Gas Commodity supplier's name and telephone number.

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Should you have any questions about your Gas Commodity contract with <<Broker Name>>, please contact:<<Brk_Name>>

<<Brk_Address_1>> <<Brk_Address_2>> <<Brk_City>> <<Brk_Prov>> <<Brk_PC>>

Phone <<Brk_Phone_Number>> <<Brk_Phone_Ext>>

Fax <<Brk_Fax_Number>>

Other billing or service questions should continue to be directed to Manitoba Hydro at the phone numbers found on your monthly bill.

Sincerely,

Manitoba Hydro

Appendix "R"

WTS Non-ABC Large-Volume Confirmation Letter

<<Date_On_Notification_Letter>>

<<Seq_No>>

<<Business_Name>>

<<Complete_Customer_Name>>

<<ATTN_Line>>

<<Mailing_Address_2>>

<<Mailing_Address_3>>

<<City>> <<Province>> <<Postal_Code>>

Dear Customer:

RE: Customer No. <<Customer_Number>> Premise No. <<Premise_Number>>

We are currently processing the contract you entered into with <<Broker Name>>, naming them as your natural gas (Gas Commodity) supplier. On <<Contract Start Date>>, <<Broker Name>> will begin providing your Gas Commodity supply. <<Broker Name>> is an independent natural gas marketer licensed by the Manitoba Public Utilities Board (PUB), and is not related to Manitoba Hydro or its subsidiary, Centra Gas Manitoba Inc.

Your Gas Commodity supplier will be billing you directly for the Gas Commodity portion of your monthly natural gas bill based upon the terms of your contract with them. Please contact your Gas Commodity supplier if you have any questions regarding the specific terms of your Gas Commodity contract.

Centra Gas/Manitoba Hydro will continue to provide your customer service along with delivery services (e.g. for the transportation and distribution of natural gas to your premises). Your monthly natural gas bill will show charges from Centra Gas/Manitoba Hydro for these services. Rates for these services are subject to change from time to time upon approval of the PUB. Your monthly Manitoba Hydro bill will also show your Gas Commodity supplier's name and telephone number.

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Should you have any questions about your Gas Commodity contract with <<Broker Name>>, please contact:

<<Brk_Name>>

<<Brk_Address_1>> <<Brk_Address_2>>

<<Brk_City>> <<Brk_Province>> <<Brk_Postal_Code>>

Phone <<Brk_Phone_Number>> <<Brk_Phone_Extension>> Fax <<Brk_Fax_Number>>

Other billing or service questions should continue to be directed to Manitoba Hydro at the phone numbers found on your monthly bill.

Sincerely,

Manitoba Hydro