

Centra Gas Manitoba Inc. Directives Compliance Status Update List

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**Status Legend**

- Overdue: No response or compliance from Centra and deadline has passed.  
 Responded: Centra has provided a response and views this Directive as being completed. Requires PUB confirmation.  
 Open: Waiting for response or compliance from Centra but deadline has not passed.  
 Ongoing: Reports are filed periodically and reviewed by Board Advisors and PUB  
 Set Aside: PUB has set aside or rescinded the directive.  
 Completed: PUB finds the Directive to be satisfied or no longer needed.

Date	Order	Directive	Requirement	Status
2003-07-29	118/03	2	Centra assign priorities of Essential, Necessary and Justifiable to all capital projects and utilize a cost/benefit analyses for projects considered to be Justifiable, as the basis for justifying these projects.	Ongoing. Note: Centra has requested to set this Directive aside as part of its 2019/20 GRA submissions.
2005-10-12	135/05	4	Centra file future General Rate Applications using both the Rate Base Rate of Return and Cost of Service methodologies, the former to be used as a test of the maximum revenue requirement;	Ongoing
2005-10-12	135/05	12	Future rate applications to be prepared with Centra's debt:equity calculation based on a stand-alone methodology;	Ongoing
2007-07-27	99/07	24	Centra confirm to the Board that no incremental costs are to accrue to Centra's customers for MH's new head office;	Responded
2008-12-02	156/08	5	Centra's marketing plan is hereby approved. The Board expects Centra to apply to the Board if it plans to make material changes to the media used for marketing.	Ongoing
2008-12-02	156/08	6	Centra is to develop educational materials for consumers to improve their understanding of the natural gas marketplace and their available choices, and file the drafts with the Public Utilities Board for approval prior to publishing or posting.	Ongoing
2008-12-02	156/08	7	Centra shall report the financial results of the program, including marked-to-market results, on an annual basis.	Ongoing
2008-12-02	156/08	8	Centra shall apply to the Board to expand their offerings for two and four year contracts and must also apply to the Board should Centra choose to discontinue any of the offerings approved within this Order.	Ongoing
2009-09-16	128/09	4	The Board directs that Centra continue to fund the FRP in the amount of \$3.8 million per year through rates to the SGS class. \$3.8 million is to accrue to the FRP account regardless of the weather impact on revenues. The FRP is to continue at this level of funding beyond the test years until such time as Centra receives alternative direction from the Board, and any unspent funds are to accrue interest at Centra's actual short term interest rate;	Ongoing

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2009-09-16	128/09	11	Centra to file on or before March 1, 2010 a terms of reference for a study to review the Integrated Cost Allocation Methodology. The study is to be completed in sufficient time to be incorporated within the corporation's next GRA.	Overdue. Note: In Centra's 2019/20 GRA submissions, Centra advised that they are awaiting determination by the PUB as to whether an independent study of Centra's Integrated Cost Allocation Methodology is still required given the technical conference that was held on November 30, 2016.
2009-09-16	128/09	13	Centra to file a business plan with respect to the AMI project with the Board for its approval by January 15, 2010, and prior to proceeding beyond the pilot project expenditures. The business plan should include an assessment of the economic and noneconomic benefits of AMI, including safety-related matters, for both the meter reader and for Centra's customers.	Open
2009-09-16	128/09	26	If and when Centra becomes aware of any material change in its financial circumstances, including but not limited to significant changes to accounting, gas supply, or operations, Centra must inform the Board of the change and the resulting impact or anticipated impact on Centra's financial position.	Ongoing
2010-05-26	55/10	8	Centra is to continue to offer one, three, and five year Fixed Rate Primary Gas Service (FRPGS) offerings to residential and commercial consumers on a regular basis, and consider offering FRPGS to its larger customers (that consideration is to include consultation with larger customers).	Ongoing
2011-04-28	65/11	10	Centra amend the COG methodology such that Centra is to provide a gas cost forecast update in future COG proceedings, in a manner similar to that of GRA proceedings.	Ongoing
2011-04-28	65/11	14	Centra to propose, by May 20, 2011, a process to review and obtain Board approval of Centra's rate and service structure – including the distinction between Primary and Supplemental Gas.	Overdue. Note: In its 2019/20 GRA submissions, Centra advised that they intend to undertake a stakeholder consultation in early 2019 and engaging in a customer research effort to examine natural gas rates and bill complexity. Any resulting proposal(s) to simplify Centra's rate structure will be brought forward in a future regulatory proceeding.
2012-08-23	112/12	2	If the annual fixed costs of Centra's Transportation & Storage Portfolio for any given year during the seven-year term change as a result of changes to the minimum or maximum FERC tariffs imposed on Centra's contractual counterparties, Centra is to seek the PUB's approval of those changed costs as part of its Cost of Gas Application for the respective year(s).	Ongoing

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2012-08-23	112/12	5	Centra is directed to, as part of its next Cost of Gas Application or GRA, to provide the monthly totals of its Capacity Management revenues from its current Transportation & Storage Portfolio broken down into type (capacity release or exchanges) and component of the Portfolio. These monthly revenues by component should also be shown as a percentage of the costs incurred by Centra to operate each Portfolio component for the given month. Centra is to also provide this information for its new Transportation & Storage Portfolio as part of each subsequent Cost of Gas Application.	Ongoing
2012-08-23	112/12	6	By no later than September 30, 2017, Centra is to file with the PUB, for comment and approval, a proposed stakeholder notification and consultation process with respect to a potential renewal or replacement of its Transportation & Storage Portfolio effective April 1, 2020.	Responded
2013-07-26	85/13	1d	Centra's revenue requirement is determined based on the level of Demand-Side Management spending as set out in Manitoba Hydro's 2011 Power Smart Plan of \$19.3 million for 2013/14. To the extent Centra's spending on Demand-Side Management in the Test Year, including the Affordable Energy Fund and the Lower Income Energy Efficiency Program, falls below \$19.3 million, Centra shall establish a deferral account for the discrepancy, the disposition of which the Board will consider at the next General Rate Application.	Ongoing
2013-07-26	85/13	3	That Centra file with the Board an International Financial Reporting Standards status update report prior to the next General Rate Application that will provide the Board with options available for rate-setting purposes.	Responded
2013-07-26	85/13	4	That Centra file an update to its interest rate forecast for the Board's consideration when Centra files its rebuttal evidence during any future General Rate Application.	Ongoing
2013-07-26	85/13	5	That Centra further articulate its debt concentration policy including consideration of limiting the concentration of debt maturing in any particular 12-month period and report back to the Board at the next General Rate Application.	Responded
2013-07-26	85/13	7	That Centra file with the Board any proposed changes to depreciation rates as part of or before the next General Rate Application and seek the Board's approval of such changes.	Responded
2013-07-26	85/13	8	That Centra propose an update to the return on equity that is reflective of an appropriate return on equity to be used in the feasibility test and for the return on rate base determination.	Responded
2013-07-26	85/13	10	That Centra file with the Board quarterly status reports regarding the Furnace Replacement Program;	Ongoing

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Date	Order	Directive	Requirement	Status
2013-07-26	85/13	20	That Centra file a report with the Board, on or before December 31, 2013 , on the costs it incurs in administering the Western Transportation Service, including the Agency, Billing, and Collection service and any bad debt expense related to the Primary Gas portion of Western Transportation Service customers.	Responded
2013-07-26	85/13	26	That Centra file future applications as complete applications and not provide a portion of the application at a later date.	Ongoing
2013-07-26	85/13	- (see p. 58)	Centra is to provide the Board with a brief report outlining the numbers of customers that signed up for each FRPGS offering. Centra is also to provide its current position relative to the four program review thresholds.	Ongoing
2014-03-14	29/14	3	If Centra and Swan Valley Gas elect to proceed with the contemplated purchase and sale of the assets of Swan Valley Gas on the conditions set out in sections (1) and (2) above, Centra is to provide to the Board with a plan or strategy by September 30, 2014 that details how Centra will improve the financial viability and reduce or eliminate the ongoing revenue deficiency of the Swan Valley Gas distribution system.	Responded
2015-10-29	108/15	- (see p. 25)	File monthly PGVA balance information with the Board going forward	Ongoing
2016-01-25	12/16	1	Before commencement of the construction of a gas pipe line, the utility shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that the plans and specifications are in accordance with the standards prescribed by the regulations under The Gas Pipe Line Act (the "Regulations") and that the construction of the proposed gas pipe line will not endanger the public safety. This certificate of the engineer shall be in accordance with Attachment "A" to this Order.	Ongoing
2016-01-25	12/16	2	Immediately after a gas pipe line has been placed into operation, the utility shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that all gas pipe lines and related equipment and mains have been constructed in accordance with (1) the standards prescribed in the Regulations, (2) the standards prescribed by The Public Utilities Board, and (3) the plans and specifications prepared for the Project, and that gas pipe lines and related equipment and mains are tight and safe for use. This certificate of the engineer shall be in accordance with Attachment "B" to this Order.	Ongoing

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Date	Order	Directive	Requirement	Status
2016-01-25	12/16	3	Each gas utility regulated by the Board shall file a complete set of its standard construction drawings used for construction and maintenance activities on gas transmission and distribution systems together with a certificate from a professional engineer licenced in Manitoba certifying that the standard construction drawings are in accordance with the standards required by the Regulations and their use in construction and operating activities will not endanger the public health or safety when operated in accordance with design operating conditions. This certificate of the engineer shall be in accordance with Attachment "C" to this Order.	Ongoing
2016-01-25	12/16	4	On an annual basis, any utility that locates, constructs, maintains and operates gas pipe lines shall file with the Board a certificate from a professional engineer licenced to practice in Manitoba certifying that all construction, operation and maintenance during the applicable calendar year was performed so as not to endanger the public health or safety, that any construction was performed in accordance with the standards and specifications prescribed in the Regulations and the standards and specifications prescribed by the Public Utilities Board, and that the system is tight and safe for use. This certificate of the engineer shall be in accordance with Attachment "D" to this Order.	Ongoing
2016-02-01	15/16	1	Effective March 1, 2016, the minimum standard for the design, construction, operation and maintenance of gas pipelines in Manitoba shall be CSA Standard Z662-15 Oil and Gas Pipeline Systems.	Ongoing

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2016-07-19	90/16	1	<p>Any natural or liquefied petroleum gas utility or pipeline system operator regulated by the Board must notify the Board's designated engineering advisor for gas safety matters by telephone immediately after the discovery of any incident involving natural or liquefied petroleum gas that occurs in the transmission or distribution system of that utility or system operator up to the point of delivery, if the incident:</p> <ul style="list-style-type: none"> <li>(a) Caused a death or personal injury requiring immediate medical attention;</li> <li>(b) Resulted in damage to the transmission or distribution system sufficient to require the curtailment of supply to two or more customers;</li> <li>(c) Resulted in property damage exceeding or likely to exceed \$10,000;</li> <li>(d) Resulted in an unintended ignition or explosion of gas;</li> <li>(e) Resulted in the detection of gas inside a building or structure that is reasonably believed to have originated from a leak in the transmission or distribution system prior to the point of delivery and migrated into the building or structure;</li> <li>(f) Resulted in a concentration of gas in excess of 50% of the lower explosive limit in a sewer, catch basin, or similar underground structure; or</li> <li>(g) Resulted in a leak requiring immediate action to curtail the escaping gas.</li> </ul>	Ongoing
2016-07-19	90/16	2	<p>If a utility or system operator is made aware of any incident involving natural gas or liquefied petroleum gas delivered by the utility or system operator that, but for the fact that it occurred downstream of the point of delivery, would be a reportable incident under section 1, the utility or system operator must report the incident in the same manner as an incident reportable under section 1.</p>	Ongoing
2016-07-19	90/16	3	<p>Any utility or system operator required to report an incident under section 1(a)-(f), but not section 2, must, within 15 business days of the incident, also file a written report to the Board that sets out the relevant facts relating to the incident, including the consequences of the incident, the utility's or system operator's opinion as to the cause of the incident, and any changes to the utility's or system operator's systems or procedures made or planned to be made as a result of the incident.</p>	Ongoing

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2016-07-19	90/16	5	Centra Gas Manitoba Inc. shall continue to operate the Quality Assessment Process (QAP). The QAP shall be subject to an annual external audit or at a frequency approved by the Board. The Terms of Reference for the external audit and the selection of the external auditor must be approved by the Board. All costs of the external audit are to be paid by Centra. Centra shall arrange for Quarterly communication meetings between Centra, Board staff, and the Board's engineering advisors. The purpose of these meetings is to discuss gas safety and other related matters as outlined in the Terms of Reference for these meetings.	Ongoing
2016-07-19	90/16	6	Centra shall file the following reports at a frequency to be determined by the Board: i. Key performance indicator (KPI) reports; ii. Cathodic protection status reports; iii. Quality assessment reports; iv. Corrective action request (CAR) reports; v. Pipeline system integrity annual review reports; vi. Risk assessment reports; vii. Summary reports outlining damages to Centra's plant; viii. Copies of any progressive response letters issued to high-risk excavators; ix. Copies of Centra's internal technical standards and procedures as they are updated; x. QAP Multi-Year Plans; and xi. Such further and other reports as may be requested by the Board from time to time.	Ongoing
2016-07-19	90/16	7	Centra's Safety and Loss Management System shall be audited at a frequency determined by the Board by an auditor retained by the Board.	Ongoing
2019-01-28	Board Letter re: Implementation of Federal Fossil Fuel Charge	1	The Board further directs Centra to: 1. Provide the Board with confirmation as to whether either PST or the City of Winnipeg Tax is applicable to the Federal Carbon Charge. And if so; a. File Centra's updated Federal Carbon Charge customer education materials with the Board (including a sample natural gas bill); and b. Update Centra's customer education materials relating to the Federal Carbon Charge (e.g. website materials and bill inserts).	Complete
2019-01-28	Board Letter re: Implementation of Federal Fossil Fuel Charge	2	The Board further directs Centra to: 2. At least two months prior to any changes, revisions, or amendments to the Federal Carbon Charge, Centra is to seek the Board's written authorization for further changes to the customers' bills (inclusive of the expected customer communication plan).	Open