



“When You Talk - We Listen!”



MANITOBA PUBLIC UTILITIES BOARD

Re: MANITOBA PUBLIC INSURANCE CORPORATION (MPI)
2023/2024 GENERAL RATE APPLICATION
HEARING

Before Board Panel:

- Irene Hamilton, K.C.- Panel Chairperson
- Robert Gabor, K.C. - Board Chair
- Susan Nemec - Board Member
- George Bass, K.C. - Board Member
- Susan Boulter - Board Member

HELD AT:

Public Utilities Board
400, 330 Portage Avenue
Winnipeg, Manitoba
November 1, 2022
Pages 2006 to 2092

1 APPEARANCES

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3 Robert Watchman) Board Counsel

4 Kara Moore) Board Counsel

5 Roger Cathcart) Board Advisor

6 Blair Mantketelow-Eckler (remote)) Board Advisor

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8 Steve Scarfone) Manitoba Public

9 Michael Triggs) Insurance

10 Anthony Guerra)

11 Jordan Lang (Student-at-law))

12

13 Byron Williams) CAC (Manitoba)

14 Chris Klassen)

15

16 Karen Wittman) Taxi Coalition

17 Sharna Nelko)

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19 Charlotte Meek) CMMG

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21 Jennifer Sokal) IBAM

22 Michael Weinstein)

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24 Christian Monnin) Bike Winnipeg

25 Charles Feaver (np))

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1 --- Upon commencing at 2:12 p.m.

2

3 THE PANEL CHAIRPERSON: Thank you.

4 Welcome back to Mr. Giesbrecht, Ms. Low, and Ms.

5 Ostapowich.

6 Mr. Scarfone, could you please

7 introduce your back row?

8 MR. STEVE SCARFONE: Yes. Yes,

9 because you know the front row. Just before I do,

10 Madam Chair, Mr. Guerra reminded me, probably because

11 he's younger, by a month or two (2), that that

12 information that I -- I just read into the record was

13 on the confidential module.

14 So, should read it again in the public

15 record and it was a -- an answer in response to the

16 net present value for the DVA line of business as it

17 concerns NOVA, negative -\$103.2 million. And on the

18 insurance side, the net present value is a negative -

19 \$85.7 million.

20 So, before you is the Capital

21 Management Plan Panel.

22 THE CHAIRPERSON: Can I interrupt you

23 just a moment?

24 MR. STEVE SCARFONE: Yes?

25 THE CHAIRPERSON: Do you have exhibits

1 to introduce as well?

2 MR. STEVE SCARFONE: I -- I thought I
3 might, but it appeared that we were out of order. So
4 they're straightening out the order of those exhibits.

5 THE CHAIRPERSON: Oh, they are. Okay.

6 MR. STEVE SCARFONE: Yeah. So we'll
7 have to read those in and catch up tomorrow morning.

8 THE PANEL CHAIRPERSON: Okay, that's
9 fine. Thank you. Sorry, go ahead.

10

11 MPI CAPITAL MANAGEMENT PLAN/FIVE-YEAR FORECAST/REVENUE

12 PANEL:

13

14 CARA LOW, Resumed

15 MARK GIESBRECHT, Resumed

16 CHERITY OSTAPOWICH, Resumed

17

18 EXAMINATION-IN-CHIEF BY MR. STEVE SCARFONE:

19 MR. STEVE SCARFONE: So, the Capital
20 Management Plan panel is before you. In conjunction
21 with that they'll speak to the five (5) year forecast
22 in revenues.

23 In the back row behind Mr. Guerra is
24 Dean Dunstone, he's manager of Capital Management and
25 beside him is Tyler Clearwater, an Actuarial Analyst

1 2. In addition to those gentlemen, also in the back
2 row providing support to the panel is Mark Russo,
3 Financial Forecasting Specialist, Khurram Masud, who
4 you heard from earlier in the hearing, he's Director
5 of Pricing.

6 Ngoc Ly, another Actuarial Analyst 2.
7 Christie Way, she is our Director of Injury Claims
8 Management, and Christine Zhou, Director of Business
9 Insights and Analytics.

10 Oh, and sorry, Mr. Bunston, our
11 Director of Asset/Liability Management and Investment
12 Management is also listening in and supporting panel
13 members.

14 So, I -- I believe before you is the
15 presentation that Ms. Low will provide. And so, Ms.
16 Low, if you're prepared to proceed with that, and just
17 confirm, of course, that this presentation and its
18 content will form part of your examination-in-chief
19 here today.

20 MS. CARA LOW: I confirm that.

21 MR. STEVE SCARFONE: Thank you.

22 MS. CARA LOW: Good afternoon. It's
23 good to be back yet again. Our presentation today are
24 -- it's going to be in two (2) different parts. So,
25 if you can flip to the next slide. There we go.

1 Yeah, perfect.

2 First I'm going to speak at a very high
3 level. Why do we need a Rate Stabilization Reserve?
4 This will be referred as the RSR many times throughout
5 the presentation.

6 I will then speak to the current
7 Capital Management Plan which we've often referred to
8 as the CMP.

9 The third item will be the proposed
10 changes to the CMP. I will then hand it over to
11 Cherity, beside me and she will walk you through the
12 five (5) year forecast and the application of the
13 revised CMP. So if we can -- yeah, move forward one
14 (1) more. Thank you.

15 So, I thought I would start us off with
16 an analogy to personal finance. I find that there's a
17 lot of times confusion between actuarial ratemaking
18 and the capital management of the RSR.

19 So, I just want to start off with a
20 very simple analogy. Every two (2) weeks many
21 individuals receive a paycheque and that goes into
22 their bank account. They use these funds to pay for
23 everyday costs, so things like their mortgage or their
24 rent, car payments, gas, groceries, and so on.

25 The hope is that the money going into

1 the chequing account is enough to cover all the
2 expenses going out of the chequing account every two
3 (2) weeks.

4 In addition, many people would have a
5 savings account. A savings account isn't for daily or
6 weekly expenses, it's for when the car breaks down,
7 and the roof is leaking, or when the furnace needs to
8 be replaced.

9 The savings account is built up over
10 time when there's extra money to put aside into the
11 savings account.

12 For MPI, the first bank account is akin
13 to our insurance pricing. The pricing actuaries are
14 trying to predict the costs of the upcoming rating
15 period so that the premium collected is equal to the
16 expenses incurred, less expected investment income
17 related to the premium collected.

18 The RSR is a savings account in the
19 analogy. Actuaries will always price for the expected
20 or average cost. We don't price for a bad year. We
21 don't price for a good year. We price for an average
22 cost year.

23 So, the RSR is not expected to go up or
24 down due to pricing, because we forecast for net
25 income to be zero. However, actual claims and

1 expenses will come in either over budget or under
2 budget.

3 Just like other insurance companies, we
4 will have good claim years and we will have bad claim
5 years. If under price, the additional cost must come
6 from the RSR. This is the same as when our paycheque
7 doesn't cover the bills over the two (2) weeks and we
8 have to dip into our savings account to pay for the
9 mortgage payment.

10 If over price, the additional premium
11 revenue goes into the RSR. Again, like our personal
12 life, if we have money left over at the end of a pay
13 period, we can put additional money away into savings.

14 However, the RSR is not just for
15 fluctuations and insurance claims experience year-
16 over-year, rather, the main goal is to be there for
17 large unexpected adverse events, such as inflation or
18 a large hailstorm. These are like the personal life
19 events of our car breaking down or the furnace needing
20 replaced.

21 So when we speak about capital
22 management at MPI, we are referring to the management
23 of our savings account, known as the RSR and not about
24 the pricing of insurance. Next slide, please.

25 The intent of the Capital Management

1 Plan is to be transparent with our stakeholders by
2 stating how much should be in the RSR and what to do
3 if the level is too high or too low.

4 The current CMP targets a point
5 estimate for the minimum capital test or MCT. The
6 estimate is 100 percent. The MCT is an industry
7 standard metric. It is the ratio of how much capital
8 we have, so how much is in our savings account,
9 divided by the minimum amount of capital required to
10 support the risks that we have assumed.

11 When MPI is at 100 percent MCT, that
12 means that RSR is exactly at the minimum amount
13 required to support the risk level that we have taken
14 on.

15 Back in 2019, MPI had envisioned that
16 the MCT would hover around 100 percent. If it dipped
17 below a 100 percent, a capital build would be applied.
18 If we went over 100 percent, a capital release would
19 be applied. The capital builds and releases are
20 explicit surcharges or discounts applied on top of
21 actuarially sound rates.

22 The rates charged to ratepayers are not
23 impacted by capital builds or releases, rather the
24 builder release is on top of the AAP rates. The RSR,
25 and thus, the MCT fluctuates up and down for many

1 reasons. This could be better or worse than expected
2 claims experience, investment results, transfers from
3 the Extension line of business, inflation, hailstorms,
4 or past claims closing for more or less than expected.
5 Next slide, please.

6 So, the current steps for the
7 application of the CMP can be seen on the slide. What
8 we do is we forecast a year end MCT for the Extension
9 line of business. If the forecasted MCT exceeds the
10 targeted 200 percent, then we forecast how much money
11 can be transferred from the Extension line of business
12 over to the Basic line of business.

13 Then we look at the forecasted year
14 end, MCT for the Basic line of business. If the ratio
15 is forecasted to be under 100 percent, we apply for
16 our capital build and the capital build is to be over
17 five (5) years and capped at 5 percent.

18 So, if we need -- have an actuarial
19 need for a rate increase of 2 percent, that means the
20 capital build can't be more than 3 percent. So, it's
21 an overall 5 percent. If the MCT is forecasted to be
22 above 100 percent then we apply for a capital release.
23 Next slide, please.

24 So, those were the current CMP steps.
25 We are proposing three (3) changes. Experience over

1 the last two (2) years has changed our opinion
2 regarding the appropriateness of the current version
3 of the CMP. The underlying objectives have not
4 changed, but we believe that there's more reasonable
5 ways of achieving the objectives.

6 So, the three (3) changes are: the
7 first one, we now understand a single target is not
8 feasible due to natural fluctuations in the MCT. We
9 are proposing to move to a range with a lower
10 threshold of 100 and an upper threshold of 120.

11 The second change is to replace a
12 capital release with a capital rebate. The rebate
13 would be initiated when the MCT exceeds 120. The
14 amount of the rebate would be the amount needed to get
15 us back to 100 percent. And the capital build would
16 remain unchanged.

17 And the last change is to move away
18 from making decisions on forecasts and basing
19 financial decisions on actual results.

20 So, let's look at each one (1) of these
21 changes in a little bit more detail. So, MPI believes
22 it's prudent to move away from a single MCT target to
23 a range in order to create stability. The MCT
24 naturally fluctuates, even in stable times.

25 And as seen during the pandemic, it can

1 have extreme movements during abnormal times. MPI
2 believes that 100 percent continues to be the minimum
3 amount needed, because this aligns well with the
4 industry, as well as the risks that we're assuming.

5 If we -- if we stay with a point
6 estimate of 100 percent, it means we're either
7 continuously building or rebating. So, where does 120
8 percent for upper threshold come from? The upper
9 level needs to make economic and operational sense.

10 The upper threshold needs to be high
11 enough so then we're not continuously rebating for
12 very small dollars. So, that 120 percent equates
13 roughly around \$80 million -- 75 to \$80 million with
14 an average per policyholder of a hundred dollars.

15 The 120 percent was discussed here last
16 year, as it's appropriate, based on plausible adverse
17 scenarios in past financial condition tests. And this
18 year we did approach our external appointed actuary to
19 have him do a review to determine what he believes
20 should -- the upper threshold should be.

21 We did not tell him to confirm the 120.
22 I'm sure he was aware of the 120, but we did not ask
23 him to confirm that. He ran his own scenarios and
24 came back and recommended a 120.

25 For comparative purposes, SGI releases

1 capital when it exceeds 140. And ICBC releases
2 capital at 160. So both upper thresholds are higher
3 than MPI's proposed 120. Next slide, please.

4 There are four (4) reasons why MPI
5 believes we should move away from a capital release
6 and instead, rebate any excess capital we have.
7 Insurance pricing is forward-looking. We're looking
8 to collect enough premium for claims and expenses for
9 the upcoming future rating year.

10 A capital release is releasing excess
11 capital that was built up in the past. A new
12 ratepayer shouldn't be benefiting from excess capital
13 that was built up in the past.

14 Rebates can go to ratepayers quicker
15 than a release as a release takes up to twenty-four
16 (24) months to be fully released.

17 Currently, the 5 percent capital
18 release is applied on top of the actuarially
19 determined rates. So when the capital release, which
20 is a temporary measure, is removed, it looks like
21 rates are going up. The rates are not going up. The
22 capital release is being removed. This is very
23 confusing for ratepayers.

24 The rebate will make it much more
25 obvious that -- to the consumer that it's due to a

1 build-up of capital. Our savings account is too high,
2 and it's not a change in rates.

3 And then our last proposed change is
4 moving away from forecasted figures. Actuaries like
5 to think we're right. We're never right. It's how
6 much are we wrong.

7 No one has a crystal ball. So, for
8 example, last year we applied to -- for a rebate
9 amount that we forecasted would get us back to an MCT
10 of a hundred (100). Due to bad driving conditions
11 that March, in February and March, and inflation on
12 our PIPP index benefits, we landed at 95 percent MCT
13 and not at the 100 percent that we had forecasted.

14 MPI intends to apply for a rebate when
15 the MCT exceeds a hundred and twenty (120) to adjust
16 us back to a hundred (100) with a couple of parameters
17 around that.

18 The first would be if there's known
19 future events that will drop us below 100 percent in
20 the forecast period, and the second, if there's an
21 item driving up the MCT that's beyond our control.

22 We currently have an example of this in
23 our forecast that Charity will be walking you through
24 in a minute where we have large unrealized gains in
25 our pension.

1 The pension liability has significant
2 volatility due to the long-term nature of it against
3 unhedged interest rate risk. If we were to rebate on
4 these unrealized gains, we run the risk of falling
5 below 100 percent when the interest rates reverse.
6 MPI has no ability to liquidate our pension and
7 crystalize the unrealized gains.

8 I'm now going to turn it over to
9 Charity to walk you through the forecasted numbers and
10 the application of the Capital Management Plan.

11 MS. CHARITY OSTAPOWICH: Thanks, Cara.
12 Can you move the slide -- yeah. Thanks.

13 All right. Good afternoon. We will
14 now turn our attention to the five (5) year forecast.
15 The five (5) year forecast will show expected rebates
16 in the future based on what my colleague Cara just
17 presented about the Capital Management Plan.

18 So before we dive into the five (5)
19 year forecast, we will touch on what assumptions were
20 updated in the rate update and revenue forecasting.
21 The claims forecast, expense forecast, and investment
22 income forecast were touched on in other panels, so
23 these will not be presented today.

24 So the key forecast changes and the
25 rate update. So these include the projections. These

1 were re-forecasted using the actual financial results
2 as of July 31st.

3 When the Application was first
4 submitted in July, it was based on March 31st actuals.
5 Both inflation and interest rate assumptions were
6 updated based on August information. This affects the
7 rate indication, claims forecast, expense forecast,
8 and the investment forecast.

9 An additional line for the MCT was
10 added which shows the MCT ratio without the AOCI/EFB,
11 so that's the Accumulated Other Comprehensive Income
12 and Employee Future Benefits.

13 Potential rebates are based on the MCT
14 excluding the impact of unrealized gains on EFB
15 liability valuation. There can be volatility, as Cara
16 had mentioned, arising from frequent and large
17 interest rate movements which impact the valuation of
18 unrealized gains.

19 MPI is proposing that this should not
20 be considered for rebate purposes as MPI cannot
21 liquidate and realize the gains in the EFB as they
22 belong to its employees and not ratepayers. The Basic
23 and Extension pro forma statements were revised to
24 reflect these changes.

25 So revenue and forecasting and capital

1 release. So the majority of earned revenues stem
2 mostly from motor vehicle premiums. The revenue
3 forecast for the Basic line of business is based on
4 several assumptions.

5 So we expected -- the expected growth
6 in the earned units is around 1 percent for the
7 forecast period. There is a rate decrease of 1.6
8 percent for the '22/'23 year and a .1 percent rate
9 decrease for the '23/'24 year. The other forecast
10 years do not assume any other rate changes. These
11 rate changes are earned over the course of two (2)
12 years.

13 The upgrade factor assumption: This
14 varies from 2.41 percent to two point five five (2.55)
15 over the forecast period. So this assumption measures
16 changes in the average vehicle premium that occur from
17 sources other than rate changes such as vehicle
18 upgrades and Driver Safety Rating upgrades.

19 The five (5) year forecast also
20 includes the capital release provision. The capital
21 release is earned over two (2) years which means the
22 capital released from last year would continue to earn
23 over the '22/'23 year, as well as there was another
24 capital release that started in '22/'23. So there are
25 two (2) being earned over the '22/'23 year.

1 The capital release provision is
2 removed in future forecast years starting in the
3 '23/'24 year.

4 This table shows the five (5) year
5 forecast for net income and capital. The fiscal years
6 are the columns, and line items for the income
7 statement, equity, and MCT ratio are the rows. There
8 are a few items to take note of.

9 For the capital release, there is close
10 to double the release for the '22/'23 year which has
11 to do with that two (2) year earning period of the
12 capital release that was mentioned on the prior slide.

13 There is 16 million of net loss
14 projected by the end of '22/'23 year which impacts the
15 Rate Stabilization Reserve. There is high variability
16 in this estimate as it does depend on future
17 increasing interest rates and the winter season.

18 There are two (2) lines for the MCT.
19 The first one you'll be familiar with, so that's just
20 the MCT ratio line there, and this is the way it's
21 been calculated -- the MCT has been calculated in the
22 2023 GRA that we submitted in July. The second MCT
23 ratio excludes the employee future benefits as
24 presented in the AOCI.

25 There is also an accrued rebate of 110

1 million expected in the '25/'26 year. This is based
2 on the MCT ratio excluding the AOCI/EFB. The rebate
3 is primarily driven by forecasted Extension transfers.
4 Next slide, please.

5 So the next two (2) slides will focus
6 on the '22/'23 and the '23/'24 forecasted MCT ratios.
7 The waterfall chart on this slide shows the
8 composition of the '22/'23 MCT ratio.

9 So starting with the MCT from '21/'22,
10 which was 95 percent as of March 31st, 2022, the net
11 income decreases the MCT ratio by 4 percent. Net
12 income is comprised of underwriting income and
13 investment income and the capital release.

14 The largest contributor to the MCT
15 ratio is the transfer of excess funds from Extension
16 which adds fifteen (15) points to the MCT ratio.

17 The change in the AOCI without the
18 Employee Future Benefit is shown separately from other
19 items, and this was done for transparency. This
20 change to AOCI without EFB reduces the MCT by 3
21 percent.

22 There are other balance sheet items,
23 and this is adding 2 percent, resulting in a
24 forecasted MCT by the end of the '22/'23 year to be
25 104 percent. Next slide, please.

1 For the '23/'24 year, the opening MCT
2 ratio is 104 percent, which is what you would have
3 seen on the previous slide as the ending MCT ratio.
4 There is little movement in net income as this is
5 dropping the MCT by 2 percent. There is also little
6 change to the MCT from other items, which is
7 decreasing the MCT by 1 percent.

8 The largest contributor to the change
9 in the MCT is from the Extension transfer which
10 results in a forecasted MCT of 110 percent.

11 There are no expected rebates for the
12 2022/'23 and the 2023/'24 fiscal year.

13 Thanks for your time. This concludes
14 our presentation.

15 THE PANEL CHAIRPERSON: Thank you very
16 much.

17 MR. STEVE SCARFONE: Thank you, Madam
18 Chair.

19

20 CONTINUED BY MR. STEVE SCARFONE:

21 MR. STEVE SCARFONE: Thanks to Ms. Low
22 and Ostapowich -- Ostapowich for that presentation.
23 Just a couple of questions.

24 One to Ms. Low and it's concerning the
25 analogy that she provided about the savings account

1 and the chequing account.

2 Ms. Low, why is it important for the
3 Corporation to keep separate its -- its ratemaking
4 from its capital considerations?

5 MS. CARA LOW: We need to ensure that
6 we have capital available for when there's an adverse
7 event. The RSR has been used over the last few months
8 in order to move money from the RSR over to the claims
9 liabilities because our PIPP benefits are indexed to
10 inflation.

11 And so, if we didn't have that money in
12 order to ensure that the benefits have liability --
13 adequate liability sitting there, we would have had to
14 go out to the ratepayers with a capital build in order
15 to ensure that we can do the indexation.

16 MR. STEVE SCARFONE: Okay. And thank
17 you for that. So, just more simply, the Rate
18 Stabilization Reserve, and we've heard from Mr.
19 Bunston earlier in this proceeding has seen gains in
20 the investment of those monies, correct?

21 MS. CARA LOW: Correct.

22 MR. STEVE SCARFONE: Where does that
23 money go? Where does the investment money go from the
24 Rate Stabilization Reserve?

25 MS. CARA LOW: Back into the RSR.

1 MR. STEVE SCARFONE: Okay. It's not
2 applied against claims?

3 MS. CARA LOW: Right. So, back to
4 your personal finance example. You wouldn't take the
5 interest out of your savings account to pay for your
6 daily coffee.

7 MR. STEVE SCARFONE: Okay. And we saw
8 the purpose of the RSR, one (1) of which is -- is to
9 guard against unexpected variances that were
10 unforeseen. The example you provided was a hailstorm
11 --

12 MS. CARA LOW: Yes.

13 MR. STEVE SCARFONE: -- which, of
14 course, is tied to claims, correct, people making hail
15 claims?

16 MS. CARA LOW: It is tied to claims,
17 yes.

18 MR. STEVE SCARFONE: But that's
19 different than -- than the ratemaking process that you
20 undertake under AAP?

21 MS. CARA LOW: Correct, yes.

22 MR. STEVE SCARFONE: And is that
23 because it's unforeseen?

24 MS. CARA LOW: No, it's foreseen, it's
25 just not expected every year.

1 MR. STEVE SCARFONE: Okay. Okay.

2 We've seen the Capital Management Plan as -- as you've
3 just presented with a number of changes for the
4 Board's consideration, and if I got them all
5 correctly, one (1) of which is the 120 percent
6 threshold?

7 MS. CARA LOW: Correct.

8 MR. STEVE SCARFONE: And that would
9 trigger a rebate?

10 MS. CARA LOW: Yes.

11 MR. STEVE SCARFONE: Second of which
12 will be the manner by which the rebate is determined.
13 It will be based on actual numbers, not forecasted
14 numbers, if I'm not oversimplifying?

15 MS. CARA LOW: No, that's correct,
16 yes.

17 MR. STEVE SCARFONE: The --

18 MS. CARA LOW: Actual audited
19 financial statements.

20 MR. STEVE SCARFONE: Thank you for
21 that. You said the rebate methodology -- or sorry,
22 the build methodology isn't changing as -- as between
23 the two (2)?

24 MS. CARA LOW: That is true.

25 MR. STEVE SCARFONE: And so, if a

1 build provision was required, it currently is that
2 that would occur over five (5) years, if I'm --
3 remember correctly?

4 MS. CARA LOW: That is correct.

5 MR. STEVE SCARFONE: And that remains
6 the case?

7 MS. CARA LOW: That remains the case.

8 MR. STEVE SCARFONE: Okay. And then
9 the last big change would, of course, be the removal
10 of the capital release provisions being recommended in
11 favour of a rebate?

12 MS. CARA LOW: Correct.

13

14 (BRIEF PAUSE)

15

16 MR. STEVE SCARFONE: And if we could
17 go to -- Kristen, if you'd go to slide 13, please.
18 And I'm just wanting to get some understanding on the
19 interplay between the five (5) year forecast and
20 consideration of rebates.

21 And so, I'm expecting that the response
22 to this will be that there are factors in the five (5)
23 year forecast that will determine whether a rebate is
24 paid?

25 MS. CHERITY OSTAPOWICH: Correct.

1 MR. STEVE SCARFONE: And I heard you
2 say that one is not expected until the fiscal year
3 2024/'25, is that correct, as currently forecast?

4 MS. CHERITY OSTAPOWICH: '26/'27. Oh,
5 no, you're right, '25/'26, pardon me.

6 MR. STEVE SCARFONE: Okay, '25/'26.
7 And that, as I understand it, has changed given the
8 overstatement of -- of the investment monies from the
9 mismatch that we heard about earlier, correct?

10 MS. CHERITY OSTAPOWICH: Correct.

11 MR. STEVE SCARFONE: And the rebate
12 that's now proposed under the new CMP, we've heard
13 it's triggered at 120 percent.

14 Is that an automatic rebate that will
15 occur once that number hits 120?

16 MS. CARA LOW: No, because we have to
17 make sure that in the forecast period we wouldn't dip
18 below a hundred because the last thing we would want
19 to do is a rebate knowing full well that there's
20 something planned that could bring us then back down
21 to -- under a hundred.

22 MR. STEVE SCARFONE: And the example
23 that you provided, Ms. Low, was the pension liability?

24 MS. CARA LOW: That was the second
25 reason we may not do a rebate, is we would want to do

1 it after the pension liability.

2 MR. STEVE SCARFONE: Okay. And so, if
3 I'm understanding correctly, if the Corporation has
4 forecasted something that is of concern to them,
5 notwithstanding that the -- that the capital might
6 exceed one twenty (120), it could be that a rebate
7 application is not brought before this Board?

8 MS. CARA LOW: Yes, that is true.

9 MR. STEVE SCARFONE: And how would the
10 current inflationary environment affect those
11 considerations for a rebate -- if it prevailed into
12 the rebate year?

13 MS. CARA LOW: Currently, we have put
14 aside for higher inflation for the last -- for the
15 next three (3) years. If it's sustained longer than
16 three (3) years, we will have to move more money from
17 the RSR over to our claim liabilities, and that will -
18 - if your RSR goes down, your MCT will go down.

19 MR. STEVE SCARFONE: And we've seen
20 some of these in the adverse scenarios that are
21 reflected in the financial condition test report,
22 correct?

23 MS. CARA LOW: That is correct.

24 MR. STEVE SCARFONE: Another one would
25 be an unexpected drop in the equity portfolio?

1 MS. CARA LOW: Correct.

2 MR. STEVE SCARFONE: And unexpected
3 changes in interest rates?

4 MS. CARA LOW: Yes, that's correct.

5 MR. STEVE SCARFONE: All of these
6 would affect the capital position of the Corporation
7 and ultimately whether a rebate occurs?

8 MS. CARA LOW: Yes.

9 MR. STEVE SCARFONE: And we've heard,
10 and just heard, a bunch of evidence about an increase
11 to the NOVA budget.

12 Where does that fall in line on the FCT
13 analysis?

14 MS. CARA LOW: We did run a scenario
15 where the FCT -- then there was another re-baseline,
16 which there isn't planned another re-baseline, this
17 is, you know, a hypothetical situation, and it didn't
18 hardly make a difference. It was a very small impact.
19 It was a very small impact.

20 MR. STEVE SCARFONE: So, it wouldn't
21 have made the top five (5) adverse scenarios?

22 MS. CARA LOW: No, it did not.

23

24 (BRIEF PAUSE)

25

1 MR. STEVE SCARFONE: And just one (1)
2 follow-up question. We saw -- or we heard from you,
3 Ms. Low, that, based on the old methodology, providing
4 a capital release based on forecasted numbers, the
5 Corporation found itself below its MCT target, correct
6 --

7 MS. CARA LOW: Correct.

8 MR. STEVE SCARFONE: -- by 5 percent?

9 MS. CARA LOW: Yes.

10 MR. STEVE SCARFONE: So, how is it
11 that the Corporation wasn't now seeking a build
12 provision to bring it back up to one hundred (100)?

13 MS. CARA LOW: Similar to what we
14 talked about during the Ratemaking Panel and the
15 claims forecasting is claims continue to be lower than
16 expected. Plus, we're seeing higher discount rates or
17 our liabilities are dropping, so there's been --
18 there's a lot of different factors.

19 MR. STEVE SCARFONE: Okay. Thank you
20 for that. I have no further questions for the panel
21 members.

22 THE PANEL CHAIRPERSON: Thank you, Mr.
23 Scarfone. Ms. McCandless, do you have any estimate of
24 how long you might be?

25 MS. KATHLEEN MCCANDLESS: The better

1 part of an hour, I would say. So, perhaps it's a good
2 idea to break now before I get started.

3 THE PANEL CHAIRPERSON: Yes, let's do
4 that so that your cross isn't interrupted. So we'll
5 come back, please, at five (5) to 3:00.

6

7 --- Upon recessing at 2:43 p.m.

8 --- Upon resuming at 2:57 p.m.

9

10 THE PANEL CHAIRPERSON: Thank you.

11 Ms. McCandless...?

12

13 CROSS-EXAMINATION BY MS. KATHLEEN MCCANDLESS:

14 MS. KATHLEEN MCCANDLESS: Thank you.

15 Good afternoon. Welcome back to the members of the
16 MPI panel.

17 Just some questions on the request with
18 respect to the Capital Management Plan. As was shown
19 in your presentation this afternoon, MPI is proposing
20 the removal of the 5 percent capital release provision
21 going forward, yes?

22 MS. CARA LOW: Yes.

23 MS. KATHLEEN MCCANDLESS: And if we go
24 to MPI Exhibit number 58, and I'm looking at pro forma
25 3. I think it's page 69 of the PDF.

1 (BRIEF PAUSE)

2

3 MS. KATHLEEN MCCANDLESS: Thank you.
4 So this pro forma, if we just -- we can scroll up to
5 the top. This shows the -- the changes in equity with
6 the .1 percent rate decrease.

7 And based on MPI's current projections,
8 if we look at rebate to policyholders, we see that MPI
9 would not be projecting a rate rebate until the
10 2025/'26 fiscal year?

11 MS. CARA LOW: Correct.

12 MS. KATHLEEN MCCANDLESS: And if NOVA
13 or compensation costs rose further above what's being
14 projected right now, could that potential rebate be
15 delayed into the future?

16 MS. CHERITY OSTAPOWICH: One minute.

17

18 (BRIEF PAUSE)

19

20 MR. MARK GIESBRECHT: This is Mark
21 responding. Yes. Broadly speaking, if there are
22 impacts to the Project Nova and how they -- they run
23 out, depending on what those differences are, there
24 could be impact to -- the potential for rebate.

25 MS. KATHLEEN MCCANDLESS: Thank you.

1 If we scroll to the bottom of pro forma 3, I'm looking
2 at the MCT ratio. At line 28, we see that it -- it is
3 projected to be over 120 percent by -- by a hundred
4 thousand dollars (\$100,000) at the end of 2023/2024,
5 correct?

6 And maybe, Kristen, if we could scroll
7 up to the top so that we can see the column there. So
8 line 28 for 2023/'24 fiscal shows an MCT ratio of
9 120.1 percent?

10 MR. MARK GIESBRECHT: Yes.

11 MS. KATHLEEN MCCANDLESS: Thank you.
12 And then if we could please go to Exhibit number 57,
13 and first to pro forma 1 which I think is page 2 of 6
14 at the bottom. It says "two (2) of six (6)" at the
15 bottom. Thank you.

16 And so this pro forma shows the
17 statement of operations for -- and this -- this
18 represents the continuation of the capital release
19 based on a new money yield of 4.17 percent using a ten
20 (10) year duration.

21 So a 4.24 percent new money yield
22 reduced by seven (7) basis points for investment
23 management fees?

24 MS. CARA LOW: That is true.

25 MS. KATHLEEN MCCANDLESS: And under

1 this scenario, if we jump ahead to pro forma 3, we can
2 see that, with the continuation of the capital release
3 provision down at line 28, the MCT ratio stays above
4 100 percent for 2022/'23 and throughout the forecast
5 period, yes?

6 MS. CARA LOW: Yes.

7 MS. KATHLEEN MCCANDLESS: And this
8 scenario would represent a breakeven rate for MPI?

9 MS. CARA LOW: Yes. We always use a
10 breakeven rate.

11 MS. KATHLEEN MCCANDLESS: And without
12 taking you to a reference, can MPI confirm that under
13 all three (3) possible yield rates discussed -- so
14 4.05, 4.17, or 4.24 percent -- that MPI forecasts that
15 it would be over 100 percent MCT and could maintain
16 the current capital release provision in the 2023/'24
17 rating year?

18 MS. CARA LOW: Subject to check. I
19 just want to clarify something. In the pro formas, we
20 don't have any breakeven rate increase going forward.
21 All we have is for the next rating year, and then it's
22 just assumed to be zero percent in the forecast year.

23 MS. KATHLEEN MCCANDLESS: Yes,
24 understood.

25 MS. CARA LOW: Yeah. Okay.

1 MS. KATHLEEN MCCANDLESS: So -- and I
2 think Mr. -- Mr. -- pardon me, Ms. Ostapowich, your
3 answer was subject to check. It would be correct
4 under any of the three (3) scenarios, the MCT would
5 stay above 100 percent MCT?

6 MS. CARA LOW: That is correct.

7 MS. KATHLEEN MCCANDLESS: And so in
8 light of this information, can MPI explain why it's
9 proposing the removal of the capital release?

10 MS. CARA LOW: We went through that in
11 the presentation. One (1), it's confusing to people
12 'cause they think it's a reduction in rates, and it is
13 a temporary measure. So when we remove that, it looks
14 like it -- there's an increase to rates. Second --
15 for the capital release.

16 And then second of all, the excess
17 capital was built up from the past ratepayers. So if
18 you're new, if you moved to Manitoba and you're new,
19 why should you benefit from the people who've paid in
20 the past was another one.

21 MS. KATHLEEN MCCANDLESS: So just to
22 understand point 1 of your response then, what you're
23 saying is, going forward, if -- if the Board were to
24 approve the request for the removal of the capital
25 release, then it will appear to ratepayers going

1 forward, once that's removed, that they are receiving
2 a rate increase, effectively?

3 MS. CARA LOW: That's how it could be
4 perceived.

5 MR. ANTHONY GUERRA: Counsel, just one
6 (1) -- and one (1) other point that is a legal issue.
7 Given that there have been recent developments with
8 the passing of the Budget Implementation Act as -- I
9 think it's called BITSA, MPI's position will be that
10 this Board no longer has the jurisdiction to be able
11 to issue a capital rebate -- or capital release
12 provision. It has to be a capital rebate; that's the
13 only way

14 MS. KATHLEEN MCCANDLESS: And I don't
15 intend to ask the panel about their interpretation of
16 the act, so thank you for the clarification on -- on
17 that, Mr. Guerra.

18 But, Mr. Guerra, just -- just one (1)
19 question. I -- I think MPI was anticipating that
20 BITSA would -- would receive royal assent in two (2)
21 days from today. Is that still MPI's understanding?

22 MR. ANTHONY GUERRA: That is our
23 understanding. It'll probably be in the evening.

24

25 CONTINUED BY MS. KATHLEEN MCCANDLESS:

1 MS. KATHLEEN MCCANDLESS: Thank you.

2 So bearing that in mind, just in theory then --

3 THE PANEL CHAIRPERSON: If I can
4 interject, could you please spell out BITSA.

5 MS. KATHLEEN MCCANDLESS: Kristen,
6 could you pull up BITSA for me, please. I did send it
7 to Ms. Schubert earlier, so she should -- hopefully
8 she has it somewhat handy.

9 So it's the Budget Implementation and
10 Tax Statutes Amendment Act --

11 THE PANEL CHAIRPERSON: Thank you very
12 much.

13 MS. KATHLEEN MCCANDLESS: -- 2022.

14 THE PANEL CHAIRPERSON: Sorry for
15 interrupting.

16 MS. KATHLEEN MCCANDLESS: No worries.
17 Thank you.

18

19 (BRIEF PAUSE)

20

21 CONTINUED BY MS. KATHLEEN MCCANDLESS:

22 MS. KATHLEEN MCCANDLESS: Thank you.

23 Are we okay to proceed? Okay. Thank you.

24 So now I'd like to look at the
25 financial condition test, and that's MPI Exhibit

1 number 53. And if we go to the first page under FCT
2 1.1. Thank you.

3 MPI has determined that its MCT must
4 remain above 35 percent in order to meet its going-
5 concern capital requirements, yes?

6 MS. CARA LOW: Yes.

7 MS. KATHLEEN MCCANDLESS: And we
8 understand MPI's position is that it is required to
9 comply with the reserves regulation, notwithstanding
10 the Board's finding in Order 176/'19.

11 And so MPI's interpretation of the
12 reserves regulation was that it needed to have a plan
13 to -- to get back to 100 percent MCT within a five (5)
14 year period, correct?

15 MS. CARA LOW: Correct. That would be
16 a minimum. So if we went below, we had to get up to
17 the minimum.

18 MS. KATHLEEN MCCANDLESS: And through
19 reverse stress testing, as we see here in FCT 1.1, MPI
20 has determined that the MCT ratio must remain above 35
21 percent MCT in order for Basic to meet the going-
22 concern capital requirements, correct?

23 MS. CARA LOW: Correct.

24 MS. KATHLEEN MCCANDLESS: So in other
25 words, MCT -- the MCT could not fall below -- or if it

1 were to fall below 35 percent, it would not be able to
2 return to a 100 percent MCT in five (5) years through
3 the routine application of capital rebuilding fees,
4 yes?

5 MS. CARA LOW: That is true, yes.

6 MS. KATHLEEN MCCANDLESS: And subject
7 to check, would you agree that that 35 percent is
8 lower than MPI's previous FCT assumption which was of
9 around 50 percent MCT? We can go to the reference if
10 that's preferable.

11 MS. CARA LOW: No, we're okay. That
12 is correct.

13 MS. KATHLEEN MCCANDLESS: And the FCT
14 at MPI Exhibit number 53, does that reflect the
15 current approved Capital Management Plan, or does it
16 reflect MPI's anticipated or proposed Capital
17 Management Plan?

18 MS. CARA LOW: The proposed.

19 MS. KATHLEEN MCCANDLESS: So then it
20 reflects -- it does not reflect MPI's interpretation
21 of the reserves regulation, it reflects MPI's
22 interpretation or understanding of the forthcoming
23 Bill 45?

24 MS. CARA LOW: That is correct.

25 MS. KATHLEEN MCCANDLESS: At figure

1 FCT-1, this is the base scenario, yes?

2 MS. CARA LOW: Yes.

3 MS. KATHLEEN MCCANDLESS: And this
4 base scenario has the MCT above 100 percent for
5 2022/'23, and then a rebate in 2025/'26?

6 MS. CARA LOW: Correct.

7 MS. KATHLEEN MCCANDLESS: And, Ms.
8 Low, is -- is an MCT typically based on existing
9 legislation?

10

11 (BRIEF PAUSE)

12

13 MS. CARA LOW: One (1) minute, please.

14

15 (BRIEF PAUSE)

16

17 MS. CARA LOW: Usually your base
18 scenario, it's your business plan, so it's your best
19 estimate, and that would include any expected changes
20 that you're expecting to happen in the near future,
21 and then you adverse scenario test it.

22 MS. KATHLEEN MCCANDLESS: So, was an
23 alternative scenario run in which the current approved
24 Capital Management Plan was applied, along with MPI's
25 interpretation of the reserves regulation?

1 MS. CARA LOW: I don't believe we did.

2 MS. KATHLEEN MCCANDLESS: Ms. Low,
3 yesterday I provided your counsel with a copy of the
4 Canadian Institute of Actuaries educational note on
5 guidance for the 2022 reporting on capital and
6 financial condition testing for life, P&C, and
7 mortgage insurers?

8 MS. CARA LOW: Yes, I received that.
9 I have read it.

10 MS. KATHLEEN MCCANDLESS: And, yes,
11 you are familiar with this educational note --

12 MS. CARA LOW: Yeah.

13 MS. KATHLEEN MCCANDLESS: -- as we all
14 are, I'm sure. Light reading.

15 So, are you -- would it be your
16 understanding that it is expected that there will be
17 IFRS 17 quantitative and qualitative analysis in the
18 FCT completed in 2022?

19 MS. CARA LOW: Yes.

20 MS. KATHLEEN MCCANDLESS: And you
21 consider that MPI has complied with this through the
22 appendix 8 base scenario with -- and it's appendix 8
23 of the FCT exhibit. That's the base scenario with a
24 .86 percent rate change -- rate decrease?

25 MS. CARA LOW: Sorry, what's the

1 question? This is a base scenario.

2 MS. KATHLEEN MCCANDLESS: Yes. We
3 would have to go appendix 8 to have a look at the
4 appendix 8 base scenario.

5 MS. CARA LOW: Yes. Just back to the
6 CIA educational guidance. We're well aware that
7 you're supposed to have your IFR 17 impacts included
8 in your FCT. We don't have the model ready. We
9 expect to have it ready in the next few weeks, but we
10 just do not have the model ready.

11 MS. KATHLEEN MCCANDLESS: So -- but
12 just to understand your evidence, Ms. Low, so MPI
13 considers that it has complied with the educational
14 note through provision of the -- of appendix 8,
15 correct?

16 MS. CARA LOW: Correct.

17 MS. KATHLEEN MCCANDLESS: And what was
18 the projected MCT under this scenario if they're -- I
19 don't believe that -- that may be in the exhibit, but
20 we'd need to jump ahead a little bit.

21

22 (BRIEF PAUSE)

23

24 MS. KATHLEEN MCCANDLESS: It look like
25 it provides total equity, but it may -- there may not

1 be an MCT calculation?

2 MS. CARA LOW: We haven't completed
3 the MCT model under IFRS 17 yet.

4 MS. KATHLEEN MCCANDLESS: What were
5 the assumptions that went into this alternative
6 scenario?

7 MS. CARA LOW: Sorry, for the --
8 you're talking the IFRS 17 scenario?

9 MS. KATHLEEN MCCANDLESS: Yes.

10 MS. CARA LOW: It's only there for
11 presentation view of the statements. Like, the
12 numbers haven't been validated. We're still working
13 through the impact of IFR 17. So it's only there for
14 the presentation.

15 MS. KATHLEEN MCCANDLESS: Yes,
16 understood. But my question was, what assumptions
17 went into it? So, are you able to speak to what
18 assumption was used for the premium acquisition
19 expenses?

20 MS. CARA LOW: One (1) minute, please.

21

22 (BRIEF PAUSE)

23

24 MS. CARA LOW: Again, it's just there
25 for presentation. We don't have any assumptions in

1 there for -- under IFRS 17. It's just how the balance
2 sheet is going to be presented.

3

4 (BRIEF PAUSE)

5

6 MS. KATHLEEN MCCANDLESS: So, with
7 respect to IFRS -- and sorry, just -- just to go back
8 to your response, Ms. Low. So, my understanding is
9 that there were no assumptions built into this
10 scenario?

11 MS. CARA LOW: No. It's IFRS 4 just
12 mapped into the IFRS 17 format. There's no change in
13 the assumption.

14 MS. KATHLEEN MCCANDLESS: Okay. Thank
15 you. That -- and was that stated anywhere in the FCT?
16 No, it's not a memory test. If you don't know the
17 answer, that's fine.

18 MS. CARA LOW: I don't know the
19 answer.

20

21 (BRIEF PAUSE)

22

23 MS. KATHLEEN MCCANDLESS: So, with
24 respect to IFRS 17, which is insurance contracts, and
25 IFRS 9, financial instruments, we've discussed earlier

1 in this GRA that the -- the changes are being
2 implemented effective January 1, 2023?

3 MS. CARA LOW: That's when IFRS 17
4 comes into effect. It'll be April 1st.

5 MS. KATHLEEN MCCANDLESS: It will have
6 an impact on the 2023/'24 fiscal year?

7 MS. CARA LOW: Correct.

8 MS. KATHLEEN MCCANDLESS: At the
9 outset of your presentation, Ms. Low, you referred to
10 the purpose of the Rate Stabilization Reserve, and
11 that's found at slide number 4 of the presentation,
12 which is MPI Exhibit number 92.

13 The purpose is to protect motorists
14 from rate increases that would otherwise have been
15 necessary due to unexpected variances from forecasted
16 results and due to events and losses arising from
17 nonrecurring events or factors?

18 MS. CARA LOW: Correct.

19 MS. KATHLEEN MCCANDLESS: And from a
20 policy perspective, does the Corporation hold the view
21 that the larger the Rate Stabilization Reserve, the
22 greater there is -- the greater the protection to
23 Manitoba motor -- motorists?

24 MS. CARA LOW: Yes.

25 MS. KATHLEEN MCCANDLESS: And so, the

1 smaller the amount in the reserve then, there's less
2 protection provided to Manitoba motorists?

3 MS. CARA LOW: That is true.

4 MS. KATHLEEN MCCANDLESS: So, with the
5 implementation of IFRS 9 and 17, there -- you would
6 acknowledge there will be an impact on the capital of
7 the Corporation?

8 MS. CARA LOW: Yes.

9 MS. KATHLEEN MCCANDLESS: And earlier
10 in this Hearing, the Corporation had indicated it is
11 currently estimating what that impact will be?

12 MS. CARA LOW: Correct.

13 MS. KATHLEEN MCCANDLESS: I wanted to
14 confirm the Corporation's position on each of the key
15 changes resulting from the implementation of IFRS 17
16 with respect to premium acquisition expenses.

17 The Corporation has stated that it will
18 be writing off premium acquisition expenses?

19 MS. CARA LOW: Yes.

20 MS. KATHLEEN MCCANDLESS: The
21 Corporation could have elected to not write off the
22 premium acquisition expenses, correct?

23 MS. CARA LOW: I'm going to hand that
24 over to Mark.

25 MR. MARK GIESBRECHT: Yes, that is

1 correct.

2 MS. KATHLEEN MCCANDLESS: And the most
3 recent estimate was provided by Mr. Gandhi on October
4 20th. And I believe, Mr. Giesbrecht, you were part of
5 that panel.

6 And Mr. Gandhi provided an estimate of
7 \$64.8 million on the year-end -- for the year-end
8 March 31, 2021, as the amount that would be written
9 off?

10 MR. MARK GIESBRECHT: That sounds
11 correct, yes.

12 MS. KATHLEEN MCCANDLESS: Is that the
13 most up-to-date figure?

14 MR. MARK GIESBRECHT: There would be
15 an updated number. It would not change materially
16 from then to now, so in ballpark terms, it would be
17 roughly the same.

18 MS. KATHLEEN MCCANDLESS: Give or take
19 a million or 2 or...?

20 MR. MARK GIESBRECHT: A million or 2,
21 I imagine, yes.

22 MS. KATHLEEN MCCANDLESS: So that
23 accounting policy decision then would have -- the
24 impact would be a reduction in the Rate Stabilization
25 Reserve by \$64.8 million, give or take. Correct?

1 MR. MARK GIESBRECHT: Yes, there would
2 be a one time impact on transition that would reduce -
3 - that -- that impact in isolation would have a -- a
4 reduction in total equity.

5 MS. KATHLEEN MCCANDLESS: And the
6 alternative accounting policy decision would have
7 resulted in no change to the Rate Stabilization
8 Reserve. Correct?

9 MR. MARK GIESBRECHT: In isolation,
10 yes, that's correct.

11 MS. KATHLEEN MCCANDLESS: With respect
12 to marking to market of MUSH bonds, under IFRS 9, the
13 Corporation has stated that it will be marking to
14 market the MUSH bonds as of April 1, 2023?

15 MR. MARK GIESBRECHT: That's correct.

16 MS. KATHLEEN MCCANDLESS: And that --
17 that expectation -- or that decision is not expected
18 to be changed?

19 MR. MARK GIESBRECHT: I would not
20 expect so. No, that -- that has been approved by our
21 committee of the board.

22 MS. KATHLEEN MCCANDLESS: Mr. Gandhi's
23 evidence on October 20th was that the Corporation's
24 expectation was that there -- that would have a
25 positive impact on transition.

1 Do you recall that evidence?

2 MR. MARK GIESBRECHT: I do. There is
3 variability there based on where interest rates go
4 between now and then, as that has a direct impact on
5 the market value of any fixed income holding.

6 So that is, again, subject to change
7 prior to actual implementation.

8 But in the -- in the previous figures
9 we had been looking at, there was a substantial gain.
10 That gain has changed as interest rates and inflation
11 have risen dramatically in the past number of
12 quarters.

13 MS. KATHLEEN MCCANDLESS: And are you
14 aware of Mr. Bunston's evidence that the impact, as of
15 August 31, 2022 interest rates, was an \$8.5 million
16 adverse impact on transition?

17 MR. MARK GIESBRECHT: I think that was
18 as of September, but that does not surprise me.

19 MS. KATHLEEN MCCANDLESS: So subject
20 to check, that would be a reduction on the Rate
21 Stabilization Reserve, accepting that premise of \$8.5
22 million?

23 MR. MARK GIESBRECHT: Subject to
24 check, yes.

25 MS. KATHLEEN MCCANDLESS: At this

1 time, is there a more up-to-date number?

2 MR. MARK GIESBRECHT: That number can
3 be calculated on a -- on a monthly basis. So any
4 given month end, that number can be updated.

5 And it will change every single day and
6 month, moving forward.

7 MS. KATHLEEN MCCANDLESS: With respect
8 to risk adjustment, under IFRS 17, the Corporation
9 provided evidence previously that it intends to use
10 the quantile approach and select the ninetieth (90th)
11 percentile.

12 MS. CARA LOW: Correct.

13 MS. KATHLEEN MCCANDLESS: And this
14 approach was selected because it would result in a
15 risk adjustment comparable to the current claims
16 provision for adverse deviation?

17 MS. CARA LOW: Correct. And also very
18 -- which is our risk appetite of our board.

19 MS. KATHLEEN MCCANDLESS: And we have
20 now received the paper on risk adjustment and that was
21 filed as MPI Exhibit 71. And I'm looking at page 8 of
22 12. Yes. Thank you, Kristen. If we could just
23 scroll up a little bit here.

24 So Section 9 discusses the quantitative
25 analysis of risk adjustment options and the discounted

1 risk adjustment provisions and confidence levels for
2 each of the risk adjustment approaches are outlined in
3 these two (2) tables. Correct?

4 MS. CARA LOW: Correct.

5 MS. KATHLEEN MCCANDLESS: And I'm
6 going to be asking you about the -- the first one we
7 see here on the -- on the screen.

8 So if we look at the left-hand side of
9 the table here, beside -- the first column beside
10 lines of business and margin method, we look at the --
11 the claims provision for adverse deviation.

12 For Basic, it shows \$196.2 million
13 using the margin method?

14 MS. CARA LOW: Correct. So that's a
15 current methodology.

16 MS. KATHLEEN MCCANDLESS: And then, if
17 we move to the right-hand side, under the quantile
18 method column, 90 percent, which is what the
19 Corporation's approach will be, that shows \$206.8
20 million. Yes?

21 MS. CARA LOW: Yes.

22 MS. KATHLEEN MCCANDLESS: And so that
23 -- the rough math then would be an increase in
24 liabilities of \$10.6 million at that point in time at
25 least?

1 MS. CARA LOW: Yes, that would be
2 true.

3 MS. KATHLEEN MCCANDLESS: That would
4 translate into a \$10.6 million reduction in the Rate
5 Stabilization Reserve?

6 MS. CARA LOW: Yes.

7 MS. KATHLEEN MCCANDLESS: Ms. Low, you
8 just mentioned that the selection of a percentile for
9 risk adjustment is at the discretion of the
10 Corporation based on its risk appetite.

11 MS. CARA LOW: Correct.

12 MS. KATHLEEN MCCANDLESS: So
13 judgmentally, the Corporation could select any of the
14 other quantile methods, including the 80 percent.
15 Correct?

16 MS. CARA LOW: Correct.

17 MS. KATHLEEN MCCANDLESS: And if we
18 look at the quantile method at 80 percent, that would
19 translated -- translate to a risk adjustment of \$123.3
20 million. Correct?

21 MS. CARA LOW: That would be correct.
22 Yes.

23 MS. KATHLEEN MCCANDLESS: And if we
24 then do the math, comparing that against the margin
25 method, that would have amounted to a \$72.9 million

1 reduction in liabilities and a corresponding increase
2 in the Rate Stabilization Reserve?

3 MS. CARA LOW: Yes, that is true.

4 MS. KATHLEEN MCCANDLESS: And if,
5 alternatively, the Corporation had selected the cost
6 of capital method, then the indicated risk adjustment
7 was \$77.1 million. Correct?

8 MS. CARA LOW: Well, in this chart.
9 But this is why we walked away from the cost of
10 capital method is it requires a selected return on
11 equity. And as you can see, at the bottom there, we
12 use a 6 and 10 percent.

13 And we don't have a selected return on
14 equity, so we didn't -- we were struggling with what
15 to use.

16 MS. KATHLEEN MCCANDLESS: Thank you.
17 Apart from the table that's provided here, does the
18 Corporation have any more recent estimate of the
19 impact of its risk adjustment selection?

20 MS. CARA LOW: No, this was run by a
21 consultant for us because we were still waiting on the
22 implementation of the software so we can do the
23 internal modelling.

24 MS. KATHLEEN MCCANDLESS: So I just
25 took the panel through three (3) components of the

1 impact of selection in IFRS approaches.

2 So the first was the \$64.8 million
3 impact. Then there was the \$8.5 million impact on --
4 interest rate impact as mentioned by Mr. Bunston. And
5 the \$10.6 million impact based on the selection of the
6 ninetieth (90th) percentile under the -- or 90 percent
7 under the quantile method versus the margin method.

8 MS. CARA LOW: Correct.

9 MS. KATHLEEN MCCANDLESS: And so, if
10 we add all that up, according to my math, that means
11 that there's a total of \$83.9 million impact on --
12 adverse impact on the Rate Stabilization Reserve
13 resulting from these selections.

14 MS. CARA LOW: That sounds correct.
15 But there's other factors and -- yeah, we haven't done
16 the full model yet.

17 MS. KATHLEEN MCCANDLESS: Thank you.
18 I'm -- I'd like to go to CAC-MPI-1-69 from the 2022 GR
19 and this has to do with discounting under IFRS-17.
20 Thank you, Kristen. And if we could, please, go to
21 figure 1.

22 (BRIEF PAUSE)

23
24 MS. KATHLEEN MCCANDLESS: Thank you.
25 So the Corporation advised, in last year's GRA, that

1 the estimated day one (1) impact from changes to the
2 claims discount rate was a reduction in liabilities of
3 \$150 million. Correct? And that's at line 3.

4 MR. MARK GIESBRECHT: Yes.

5 MS. KATHLEEN MCCANDLESS: And the
6 Corporation has -- has advised that their current
7 approach would be to use the top-down approach because
8 it would enable the Corporation to better achieve
9 asset liability matching?

10 MR. MARK GIESBRECHT: That is correct.

11 MS. KATHLEEN MCCANDLESS: And are the
12 benchmarks -- and this may be a better question for
13 Mr. Bunston, so if that's the case, then I believe
14 he's going to be coming back later this week so.

15 But are the benchmarks expected to
16 result in a yield curve that is quite consistent with
17 the current investments?

18 MR. MARK GIESBRECHT: I believe that
19 would be generally correct. But we could confirm that
20 with Mr. Bunston when he's back.

21 MS. KATHLEEN MCCANDLESS: And is it
22 anticipated that this current approach would result in
23 a smaller reduction in liabilities than what was
24 estimated in the 2022 GRA?

25 MR. MARK GIESBRECHT: I don't know if

1 we have that estimate readily available. We are
2 working through a parallel run as -- as we speak.
3 That work has started and that will complete over the
4 -- the coming months, before we head into this
5 calendar year.

6 So, we'll then have the ability to --
7 to provide, with more precision, what that number will
8 actually be.

9 MS. KATHLEEN MCCANDLESS: Would a
10 reasonable estimate of the expected yield of curve --
11 yield curve, based on this approach, be about the
12 equivalent of the current claims discount rate on
13 average?

14 MS. CARA LOW: Since we're choosing a
15 top-down approach and where you start with the
16 reference portfolio, that should be very similar to
17 our current way of doing things, but then the top-down
18 approach we removes market and credit risk.

19 So, you're going to get a lower
20 discount rate, which is going to be unfavourable. But
21 then, corresponding to that, the investment yield PfAD
22 is going to be removed. So, it depends if you're
23 talking about just the present value calculation or
24 the present value calculation including the investment
25 provision for adverse deviation.

1 MS. KATHLEEN MCCANDLESS: There would
2 no longer be an interest rate provision for adverse
3 deviation, correct?

4 MS. CARA LOW: Right.

5 MS. KATHLEEN MCCANDLESS: And how much
6 is the current interest rate -- PfAD, in dollar terms?

7 MS. CARA LOW: Well, it's fifty (50)
8 basis points in dollar terms. We -- we have it, but
9 we'll just have -- we need to look it up. Can we come
10 back to that, it will just take a minute.

11 MS. KATHLEEN MCCANDLESS: Oh, sure,
12 yeah, if it's going to take a while, I can move along
13 and come back to that.

14 MS. CARA LOW: It's around seventy-
15 five million (75,000,000).

16 MS. KATHLEEN MCCANDLESS: Okay. Thank
17 you. So, then, would the current selection,
18 approximately, result in an improvement in equity
19 about equal in magnitude to the current interest rate
20 PfAD, provision for adverse deviation?

21 MS. CARA LOW: I'm thinking right now
22 is that it is going to be a favourable impact, but we
23 haven't done the complete modeling yet.

24 MS. KATHLEEN MCCANDLESS: So that's
25 MPI's best estimate at this time?

1 MS. CARA LOW: Yes.

2 MS. KATHLEEN MCCANDLESS: Okay, thank
3 you. So, a few moments ago I took you through the --
4 the decisions having an adverse impact on the RSR of
5 about \$84 million.

6 And those decisions, then which would
7 result in a reduction in the Rate Stabilization
8 Reserve you would accept, they would then require MPI
9 to look elsewhere for -- to be able to maintain or
10 build the MCT ratio up to 100 percent?

11 MS. CARA LOW: That would be true.

12 MS. KATHLEEN MCCANDLESS: So, possibly
13 with increases in -- in rates down the road, that
14 could be a -- an impact?

15 MS. CARA LOW: Right, but then the
16 capital builds is after. We don't believe that the --
17 Extension transfers can get us back to the 100
18 percent.

19 So, as long as it's in the forecasted
20 period, the Extension transfers gets us back to 100
21 percent, then we don't need the capital build.

22 MS. KATHLEEN MCCANDLESS: Now, given
23 the four (4) estimates that we've discussed, so --
24 the 64.8, 8.5, 10.6 and I believe, the last, was about
25 seventy-five (75) million.

1 MS. CARA LOW: Seventy-five (75).

2 MS. KATHLEEN MCCANDLESS: Seventy-five
3 (75) million. Is the Corporation able to provide
4 alternative scenarios, PFs-1 through 3, under IFRS 17
5 reflecting these current positions and their impact?

6 MS. CARA LOW: One minute, please.

7

8 (BRIEF PAUSE)

9

10 MR. ANTHONY GUERRA: So -- so a couple
11 of things, Ms. McCandless. So I -- I'm told that it's
12 -- we can provide the information at a high level, in
13 time for tomorrow, so that it could be used in the
14 undertaking panel.

15 But it would be kind of high level, so
16 that's what we can do in that short space of time.

17 MS. KATHLEEN MCCANDLESS: Understood.
18 And -- and just to that point, the preference would be
19 that those alternative scenarios be based on the
20 assumptions in Pre-ASK 1 and Pre-ASK 2, if possible --
21 if -- if not -- yes, possible?

22 Okay, thank you. So, I'm going to read
23 that into the record because that's a pretty long
24 undertaking. So, that would be to -- for the
25 Corporation to provide two (2) alternative scenarios

1 of PFs 1 through 3, under IFRS 1, reflecting MPI's
2 current positions and the impact of those positions on
3 the writing off of premium acquisition expenses, the
4 marketing to market of MUSH bonds, under IFRS 9, the
5 risk adjustment selection under IFRS 17 and the
6 interest rate provision --- or the calculation of the
7 interest rate for the provision of adverse deviation.

8 MR. ANTHONY GUERRA: Yes, counsel,
9 we'll give the undertaking.

10 MS. KATHLEEN MCCANDLESS: And I -- I --
11 - based on the assumptions in Pre-Ask 1 and Pre-Ask 2.

12 MR. ANTHONY GUERRA: Yes, thank you.

13 MS. KATHLEEN MCCANDLESS: Thank you.

14

15 --- UNDERTAKING NO. 42: MPI to provide two (2)
16 alternative scenarios of
17 PF's 1 through 3, under
18 IFRS 1, reflecting MPI's
19 current positions and the
20 impact of those positions
21 on the writing off of
22 premium acquisition
23 expenses, the marketing to
24 market of MUSH bonds,
25 under IFRS 9, the risk

1 adjustment selection under
2 IFRS 17 and the interest
3 rate provision -- or the
4 calculation of the
5 interest rate for the
6 provision of adverse
7 deviation based on the
8 assumptions in Pre-Ask 1
9 and Pre-Ask 2.

10

11 CONTINUED BY MS. KATHLEEN MCCANDLESS

12 MS. KATHLEEN MCCANDLESS: At the
13 beginning of my questions, we discussed the reserves
14 regulation and the Corporation's position on the
15 reserves regulation and you -- the Corporation would -
16 - would acknowledge that despite the fact that the
17 regulations said that anything in excess of 100
18 percent MCT had to be used to reduce rates and not for
19 rebates, that the Corporation did apply for three (3)
20 rebates, 2020 and '21. Correct?

21 MR. STEVE SCARFONE: Yeah, will --
22 will acknowledge that, but under the special
23 circumstances that those applications were brought.

24

25 CONTINUED BY MS. KATHLEEN MCCANDLESS:

1 MS. KATHLEEN MCCANDLESS: Yes. Thank
2 you. And now, I'd -- I'd just like to ask some
3 questions with reference to the new legislation and I
4 think we'd be going to page 51 of the PDF, Kristen.
5 Thank you. And if we could scroll down to the
6 anticipated section 18(4), please. Thank you.

7 So, Ms. Low, in response to questioning
8 from Mr. Scarfone, in your direct, you did talk about
9 what the Corporation may or may not do, if the MCT
10 ratio exceeds 120 percent at the beginning of a fiscal
11 year and that it won't be an automatic application to
12 the Board for a rebate at 120 percent MCT. Correct?

13 MS. CARA LOW: It wouldn't be
14 automatic, but the plan would be if it exceeds 120 to
15 bring an application forward. As long as we meet
16 those two (2) conditions, that going forward, in the
17 forecast period, the MCT remains above 100 percent and
18 there's nothing that's beyond our control, like the
19 unrealized gains and the pension liabilities.

20 MS. KATHLEEN MCCANDLESS: And I not --
21 I don't want the witnesses to interpret the
22 legislation, so I'm mindful of that. I'd just like to
23 gain some understanding of what the Corporation
24 intends to do, assuming that this legislation comes
25 into force.

1 So, 18(5) provides that if the Rate
2 Stabilization Reserve's MCT ratio is less than, or
3 projected to be less than its target MCT ratio at the
4 beginning of a fiscal year, the Corporation must
5 ensure that its revenue from universal compulsory
6 automobile insurance is sufficient to allow the
7 reserve's target MCT ratio to be achieved within the
8 five (5) year period beginning with that fiscal year.

9 And we -- we did see in the
10 presentation from this afternoon that -- and maybe we
11 could go to slide -- no -- 16 from MPI Exhibit number
12 92.

13 For the 2023/'24 capital forecast for
14 Basic, the Corporation is -- is forecasting an
15 Extension transfer. Correct?

16 MS. CARA LOW: Yes.

17 MS. KATHLEEN MCCANDLESS: \$37 million?

18 MS. CARA LOW: Correct.

19 MS. KATHLEEN MCCANDLESS: And the
20 Corporation would acknowledge that historically
21 Extension has been used to provide the required
22 capital for premium growth to Basic?

23 MR. MARK GIESBRECHT: Yes, that is
24 correct.

25 MS. KATHLEEN MCCANDLESS: And does the

1 Corporation intend to use or -- or forecast Extension
2 transfers going forward --

3 MR. MARK GIESBRECHT: Yes.

4 MS. KATHLEEN MCCANDLESS: -- to make
5 up any deficit in Basic?

6 MR. MARK GIESBRECHT: Yes, within the
7 -- this Application, all of the transfers forecasted
8 for Extension are to Basic.

9 MS. KATHLEEN MCCANDLESS: And does MPI
10 consider Extension transfers to be part of the revenue
11 that it can take into account when determining if its
12 revenue is sufficient to allow the reserve's target
13 MCT ratio to be achieved within the five-year period?

14 MR. MARK GIESBRECHT: That is an
15 input.

16 MS. KATHLEEN MCCANDLESS: Thank you.
17 And, then, one -- one question about slide 14. Thank
18 you, Kristen.

19 Just for clarification, the -- this is
20 the updated Basic Net Income and Capital Forecast and,
21 when we're looking at line item '21/'22 Actual, it
22 shows a capital release of thirty-six million dollars
23 (\$36,000,000), yes?

24 MS. CARA LOW: Yes.

25 MS. KATHLEEN MCCANDLESS: That doesn't

1 correspond with MPI Number 50 -- Exhibit Number 58,
2 Pro forma 1, and that's page 6 of 56. Sorry, there
3 are many exhibits. So, I have to make sure I had my
4 reference correct. We'll be looking at PF-1? Thank
5 you. Yes. Okay.

6 So, line 4 shows a capital release of
7 seventy-three point three million dollars
8 (\$73,300,000) actual 2021/'22. So that doesn't seem
9 to correspond with what's in the slide presentation.

10 Can -- can you explain?

11 MR. MARK GIESBRECHT: I think you're
12 looking at written versus earned but we can confirm
13 that. Yeah. That's our understanding is you were
14 comparing written versus earned.

15 MS. KATHLEEN MCCANDLESS: Okay. Thank
16 you. Those are all my questions.

17 THE PANEL CHAIRPERSON: Thank you, Ms.
18 McCandless. At this point, I would ask the
19 Interveners to indicate how long they might be, so we
20 can determine whether we need to adjourn today or
21 proceed. Mr. Williams...?

22 DR. BYRON WILLIAMS: I think order
23 wise, we're think Ms. Meek then myself then Ms.
24 Wittman. If called upon, I might be half an hour but
25 I -- I would suggest starting with Ms. Meek.

1 THE PANEL CHAIRPERSON: And, Ms. Meek,
2 what is your estimate of time?

3 MS. CHARLOTTE MEEK: I think I would
4 estimate about half an hour.

5 THE PANEL CHAIRPERSON: Perfect.
6 Would you please proceed. Thank you.

7

8 CROSS-EXAMINATION BY MS. CHARLOTTE MEEK:

9 MS. CHARLOTTE MEEK: Sure. I'd like
10 to just start by going to the presentations, so,
11 sorry, Kristen, I'm going to go a little bit out of
12 order here. If we could just open Exhibit 92 which
13 was your presentation from today. If we could go to
14 page 4, please. Thank you.

15 Now, I believe you answered some
16 questions, with Ms. McCandless, on this point, the
17 purpose of the -- the RSR, and you had confirmed, with
18 Ms. McCandless, that, the more funds in the RSR, the
19 more protection motorists have from unexpected
20 variances in the forecast; is that correct?

21 MS. CARA LOW: That is correct.

22 MS. CHARLOTTE MEEK: Okay. And you
23 would agree that that protection that's afforded by
24 more funds in the RSR, that needs to be balanced with
25 the principle that the Corporation shouldn't hold an

1 excess of reserve funds. Would you agree with that?

2 MS. CARA LOW: I would agree. Yes.

3 MS. CHARLOTTE MEEK: And you would
4 agree, then, that the Corporation still has an ongoing
5 duty to engage in adequate forecasting methodologies
6 that strive towards actuarially indicated rates for
7 motorists. Is that correct?

8 MS. CARA LOW: Yes. That is correct.

9 MS. CHARLOTTE MEEK: Thank you. And,
10 if we could go to Part 7, RSR, appendix 2, page 1,
11 please. Thank you.

12 And here MPI has provided some data for
13 the Rate Stabilization Reserve between the years
14 2003/'04 up to forecasted -- forecasted years for
15 '25/'26. Is that correct?

16 MS. CARA LOW: Yes. That is correct.

17 MS. CHARLOTTE MEEK: Okay. And if we
18 look in Column C, that represents transfers from
19 Extension. Is that accurate?

20 MS. CARA LOW: Yes.

21 MS. CHARLOTTE MEEK: Okay. And, in
22 the far right column, that column's titled "PUB -- PUB
23 Approved RSR Range," and we can see there's some years
24 where there's an approved range and some years where
25 there's just a target. Is that correct?

1 MS. CARA LOW: That's what I see
2 there. Yes.

3 MS. CHARLOTTE MEEK: And, so, you can
4 see, at lines 17 and 18, those represent the years
5 2018/'19 and 2019/'20. That would be where PUB
6 accepted the 100 percent MCT on a trial basis.

7 Is that correct?

8 MS. CARA LOW: Yes. That is correct.

9 MS. CHARLOTTE MEEK: And, so, we can
10 see there, that the target jumps from a range of a
11 hundred and four million (104,000,000) to three
12 hundred and fifty million (350,000,000) up to three
13 hundred and fifty-six millions (356,000,00), is that
14 correct?

15 MS. CARA LOW: I see that. Yes.

16 MS. CHARLOTTE MEEK: Okay, and, in
17 Column A, so, back on the left side, in lines 23, 24,
18 this provides the forecasted RSR balance at the
19 beginning of each fiscal year. Is that correct?

20 MS. CARA LOW: Yes.

21 MS. CHARLOTTE MEEK: Okay. And, if we
22 look at line 24, in Column D, we can see there's an
23 anticipated rebate to policyholders in the '25/'26
24 years. Is that correct? I -- I believe that was the
25 testimony earlier today?

1 MS. CARA LOW: Correct.

2 MS. CHARLOTTE MEEK: And is that based
3 on the proposal of the new MCT target of 120 percent?

4 MS. CARA LOW: Correct. Yes.

5 MS. CHARLOTTE MEEK: And, so, we can
6 see there that this would occur, at that point, there
7 would be over five hundred million (500,000,000) in
8 the RSR at the beginning of the fiscal year.

9 Is that correct?

10 MS. CARA LOW: That is correct.

11 MS. CHARLOTTE MEEK: Okay. And, so,
12 Ms. McCandless asked you some questions about the --
13 the current Bill that's before the House, Bill 45.
14 I'm, again, not going to ask your interpretation but
15 just the general concept of -- of the Bill.

16 So, that -- basically, that Bill
17 anticipates that it will require MPI to maintain a
18 minimum MCT ratio of 100 percent in the RSR.

19 Is that correct?

20 MS. CARA LOW: Yes.

21 MS. CHARLOTTE MEEK: And it outlines
22 that, where the MCT ratio exceeds 120 percent at the
23 beginning of the fiscal year, the Corporation will,
24 then, apply to PUB for approval of a rebate?

25 MS. CARA LOW: Correct.

1 MS. CHARLOTTE MEEK: Correct? And,
2 so, you had just previously confirmed that that wasn't
3 automatic but it may apply?

4 MS. CARA LOW: Yes.

5 MS. CHARLOTTE MEEK: Okay. And, so,
6 that's different from what's currently happening with
7 the current Capital Management Plan, where the current
8 plan creates a release that were to occur over a
9 several year period?

10 MS. CARA LOW: Yes, over three (3)
11 years.

12 MS. CHARLOTTE MEEK: Okay. And, so,
13 the new methodology that's outlined in Bill 45, that
14 will have the effect of Manitobans not receiving any
15 relief in the form of reduced rates or a rebate until
16 the RSR is 20 percent higher. Correct?

17 MS. CARA LOW: The capital never goes
18 into the rates. The capital release is on top of the
19 rates.

20 MS. CHARLOTTE MEEK: Right, but it
21 will mean that ratepayers don't see any sort of
22 relief. So, in terms of a rebate or relief, until an
23 additional 20 percent is added in?

24 MS. CARA LOW: That is correct. Yes.

25 MS. CHARLOTTE MEEK: And, I think, Ms.

1 Low, during your testimony today, you had indicated
2 that part of the Corporation's rationale for what they
3 had proposed within the Application is that, and you
4 can correct me if I'm wrong, but I think I heard you
5 say something like ratepayers in the future should not
6 benefit for the build-up that's financed for
7 ratepayers in the past. Is that correct?

8 MS. CARA LOW: Yes. Ratemaking is
9 prospective. Build up of excess was retrospect.

10 MS. CHARLOTTE MEEK: Okay. But you
11 would agree that -- that an RSR is always built up by
12 historic surplus of funds. Is that correct?

13 MS. CARA LOW: Correct.

14 MS. CHARLOTTE MEEK: Okay. So, it's
15 always going to be previous ratepayers who are
16 creating that surplus, which is then released at a
17 future date?

18 MS. CARA LOW: Correct.

19 MS. CHARLOTTE MEEK: Okay, thank you.
20 I'd now like to turn now to an IR from CMMG. If we
21 could go to CMMG-MPI-1-23, please, and, so, if we just
22 scroll down to Question A. Thank you. Oh. Yeah.
23 That's perfect. Thank you.

24 So, just to -- to give some detail as
25 to what CMMG had requested here, we had requested that

1 a figure in the Application be updated to include a
2 further three (3) columns. So, the first was the
3 beginning RSR expressed as a percentage MCT. The next
4 was gross premiums written and the third being the
5 beginning RSR/over the gross premiums written.

6 And we had asked for that to kind of be
7 placed into a chart. So, if we can scroll down to
8 Figure 1, please. Okay. So, this figure provides a
9 couple of points. I'm just going to kind of lay that
10 out for the record here. So, we can see the blue X's
11 represent the beginning RSR balance.

12 Is that correct?

13 MS. CARA LOW: Correct.

14 MS. CHARLOTTE MEEK: Thank you. And
15 the -- the red provides the PUB approved RSR minimum,
16 correct?

17 MS. CARA LOW: Correct.

18 MS. CHARLOTTE MEEK: And then green is
19 providing the RSR maximum?

20 MS. CARA LOW: Correct.

21 MS. CHARLOTTE MEEK: And then the
22 purple is representing the approved RSR target?

23 MS. CARA LOW: Correct.

24 MS. CHARLOTTE MEEK: Okay. So, as we
25 talked about before, in some years there's a range and

1 some years there is a target. So we can see from the
2 '09/'10 year up to 2018/'19 year there's a range for
3 all of those years except '16/'17. There's one (1)
4 year where there's a target.

5 Is that accurate?

6 MS. CARA LOW: That looks to be
7 accurate, yes.

8 MS. CHARLOTTE MEEK: And then we can
9 see there's a target range moving forward from the
10 '19/'20 years onwards?

11 MS. CARA LOW: Yes.

12 MS. CHARLOTTE MEEK: Thank you. And
13 you would agree then that in the years from 2009/2010
14 up to 2022 -- sorry, 2021/'22 MPI has been below the
15 target, or minimum range three (3) times.

16 Is that correct? So in the '15/'16
17 year, '17/'18 year, and the '19/'20 year.

18 MS. CARA LOW: That looks to be
19 correct.

20 MS. CHARLOTTE MEEK: Okay. And you'd
21 agree with me that in the '15/'16 year the target, or
22 minimum range, increased to a level that was greater
23 than the previous year's maximum target?

24 MS. CARA LOW: That looks to be the
25 case.

1 MS. CHARLOTTE MEEK: And the same in
2 the 2019/2020 year. Is that -- is that correct as
3 well?

4 MS. CARA LOW: Yes, that appears to be
5 true.

6 MS. CHARLOTTE MEEK: Thank you. Okay.
7 And if we could scroll down, I believe there's an
8 Appendix to this IR as well. So this is -- we're
9 still on CMMG-MPI-1-23A. This is Appendix 1.

10 Okay. So, in the furthest right
11 column, we had requested that MPI provide the
12 beginning balance -- beginning RSR balance as a
13 percent of gross premiums written.

14 Is that correct? Sorry, I know it's a
15 little bit small, so the furthest right column.

16 MS. CARA LOW: Yes, that is correct.

17 MS. CHARLOTTE MEEK: Okay. And we can
18 see that in the years 2009/2010, so that's at line 8,
19 up until the '18/'19 year at line 17, the premium
20 written percentage is between 10 and 21 percent.

21 Is that correct?

22 MS. CARA LOW: That is correct.

23 MS. CHARLOTTE MEEK: And then the
24 '19/'20 year that increases to 25 percent?

25 MS. CARA LOW: Correct.

1 MS. CHARLOTTE MEEK: And following
2 that year was the introduction of the 100 percent MCT,
3 that's the same year we talked about earlier?

4 MS. CARA LOW: Yeah.

5 MS. CHARLOTTE MEEK: Thank you.

6 MS. CARA LOW: That's correct.

7 MS. CHARLOTTE MEEK: And then in the
8 following two (2) years we see that increase to
9 approximately 40 percent. Is that accurate?

10 MS. CARA LOW: That is accurate.

11 MS. CHARLOTTE MEEK: Okay. And in
12 those years we saw a substantial rebate to customers
13 for a -- for the COVID-19 pandemic?

14 MS. CARA LOW: Correct.

15 MS. CHARLOTTE MEEK: And we can see
16 that in column D, the rebates that were provided?

17 MS. CARA LOW: Yes.

18 MS. CHARLOTTE MEEK: Okay. And we can
19 see then in the following years, so looking back again
20 at the furthest right column, the MCT ratio is now at
21 120 percent based on the -- the proposal from MPI.

22 Is that -- is that the numbers that
23 we're looking at here?

24 MS. CARA LOW: For the forecasted
25 period, yes. We would be using the 120.

1 MS. CHARLOTTE MEEK: Thank you. And
2 the -- the percent RSR to the gross premiums written
3 is now anticipated to remain above 30 percent for
4 those years as forecast?

5 MS. CARA LOW: Correct.

6 MS. CHARLOTTE MEEK: Thank you. And
7 you indicated earlier today in your testimony, Ms.
8 Low, that there were -- there was a time in the last
9 several months where MPI was forced to dip into the
10 RSR to make up for inadequate funds in -- in Basic.

11 And I think you indicated that was a
12 result of the unexpected inflation impacts?

13 MS. CARA LOW: That would be correct.

14 MS. CHARLOTTE MEEK: Okay. And are
15 you able to confirm the dollar amount that was pulled
16 out of the RSR and transferred to Basic for that
17 purpose?

18 MS. CARA LOW: Sixty-four million at
19 the end of -- the year end, fiscal year end, so for
20 March 31st. And then for September 30th it's 70
21 million and that's for the indexation of PIPP
22 benefits.

23 So, on April 1st of every year there's
24 an increase into the -- to the benefits the claimants
25 are receiving and it's tied to Manitoba CPI. So,

1 historically when it was set -- reserved, so set up on
2 our balance sheet, it was reserved for a 2 percent
3 increase every year.

4 MS. CHARLOTTE MEEK: Okay. Thank you.
5 And can you confirm whether in the years provided in
6 this figure, from the 2003 to the current year, aside
7 from that transfer that you just explained, so I guess
8 that was two (2) different transfers that -- that
9 occurred?

10 MS. CARA LOW: Correct.

11 MS. CHARLOTTE MEEK: Okay.

12 MS. CARA LOW: One for March and one
13 for September.

14 MS. CHARLOTTE MEEK: Thank you.

15 MS. CARA LOW: Yeah.

16 MS. CHARLOTTE MEEK: Has there been
17 any other year where a fluctuation in Basic required
18 MPI to transfer funds from the RSR?

19 MS. CARA LOW: I'd have to check.

20 MR. MARK GIESBRECHT: This is, Mark,
21 speaking. Yes, you'll see the transfers in the
22 previous years, 2014/'15 through 2018/'19. So in
23 those years the -- the assumptions are used for rate
24 making. There was a -- what I would call -- maybe an
25 aggressive interest rate assumption of interest rates

1 rising.

2 For many, many years the -- the banks,
3 the economists would expect rates to deviate back to
4 the mean and -- and rise as they were at historic
5 lows. That never happened until recently. And so in
6 those years there was an -- an anticipation of rates
7 rising that had a direct impact on -- on the premiums
8 required.

9 When that didn't come to fruition there
10 was a requirement to -- to transfer -- to cover the --
11 the losses that Basic had sustained for -- for a
12 period of a number of years.

13 MS. CHARLOTTE MEEK: Can you identify
14 which column are you looking at?

15 MR. MARK GIESBRECHT: So, you have
16 transfer from non-Basic. Column C.

17 MS. CHARLOTTE MEEK: Okay. So I --
18 I'm -- maybe I'm misunderstanding. I thought that was
19 confirmed to be transfers from Extension. That was
20 transfers from --

21 MR. MARK GIESBRECHT: From Basic and
22 Extension.

23 MS. CHARLOTTE MEEK: -- into -- okay.
24 So, that was transfers from Extension into the RSR
25 fund?

1 MR. MARK GIESBRECHT: Yes. Yeah, to
2 my knowledge, Basic has never transferred otherwise.
3 It's always Extension into Basic.

4 MS. CHARLOTTE MEEK: It's always been
5 Extension into the RSR?

6 MR. MARK GIESBRECHT: That's right.

7 MS. CHARLOTTE MEEK: Okay. Thank you.
8 And I just want to, for a moment, go back to the years
9 we were talking about where money was rebated to
10 customers during the COVID-19 pandemic.

11 And I'm wondering if MPI can provide
12 some information about in the event that the current
13 methodology that we're talking about now, having a
14 hundred -- a range from 100 percent MCT to 120 percent
15 MCT, can MPI provide some information about what the
16 rebates would have been to customers during the COVID-
17 19 pandemic had the current range that MPI is
18 proposing today been in place at that time?

19

20 (BRIEF PAUSE)

21

22 MR. MARK GIESBRECHT: So, 20 percent
23 roughly speaking is between 75 and 80 million in
24 ballpark terms. And so, had we rebated to 120, that
25 would be about 75 to \$80 million less.

1 So, if we had roughly 500 million,
2 you'd subtract that -- that 80 million and that would
3 have been, in ballpark terms, the amount of the rebate
4 that would have been rebated to Manitobans under that
5 scenario.

6 MS. CHARLOTTE MEEK: Okay. Thank you.
7 And if we could now turn to MPI Exhibit 73, please.

8

9 (BRIEF PAUSE)

10

11 MS. CHARLOTTE MEEK: And this exhibit
12 was filed in response to a question posed by CAC,
13 asking MPI to provide some capital calculations for
14 the portfolios that were provided in another IR, which
15 was PUB-MPI-1-128E, Appendix 1.

16 So, on the first page here we see
17 there's a -- a list of asset classes on the left-hand
18 side and there's a column there that's titled 'Total
19 Risk'. Is -- is that correct?

20 MS. CARA LOW: Correct.

21 MS. CHARLOTTE MEEK: And so, there's
22 some different amounts that are listed relating to
23 different asset classes. So we can see that there's
24 no risk that has been assigned to RBs, provincial
25 bonds or MUSH bonds or leverage bonds.

1 There's no MCT charge or risk applied
2 there. Is that correct?

3 MS. CARA LOW: That is true, yeah.

4 MS. CHARLOTTE MEEK: And then the pink
5 highlighting we can see that there's a charge for
6 Canadian equities of 30 percent?

7 MS. CARA LOW: Correct.

8 MS. CHARLOTTE MEEK: And then a charge
9 for global equities of 40 percent?

10 MS. CARA LOW: Correct.

11 MS. CHARLOTTE MEEK: Okay. And then
12 looking a little bit higher up we can see for
13 corporate mid-term bonds there's a 4 percent charge?

14 MS. CARA LOW: Yes. Yes.

15 MS. CHARLOTTE MEEK: And then for
16 corporate long-term bonds there's a charge of 3.7
17 percent. Is that correct?

18 MS. CARA LOW: Correct.

19 MS. CHARLOTTE MEEK: Okay. And if we
20 can scroll down to page 5, and I appreciate this might
21 be a -- an investment's question, but let me know if
22 you're able to answer this. MPI's provided a
23 calculation of how those last two (2) numbers that we
24 looked at were determined, so the -- the mid-term
25 bonds and the long-term bonds.

1 Can you advise if the -- the percentage
2 amounts that were used to create these calculations,
3 how these amounts were determined? Were they pulled
4 from the Mercer Report? Are you able to answer that
5 question?

6 MS. CARA LOW: No, I cannot. We could
7 find out.

8 MS. CHARLOTTE MEEK: Would it be
9 possible for MPI to -- to provide an undertaking to
10 just confirm how those -- those calculations were
11 provided, appreciating it's an investment's question?

12 MR. STEVE SCARFONE: Well, Mr.
13 Bunston's on the back row.

14 MS. CARA LOW: Yeah. He just
15 responded. Yes, they were provided by Mercer.

16
17 CONTINUED BY MS. CHARLOTTE MEEK:

18 MS. CHARLOTTE MEEK: Okay. Perfect.
19 Thank you.

20 And then if we could scroll up to page
21 3, please. Okay. And so then we have the -- the
22 minimum capital that is required along the bottom line
23 of this chart, and that's provided for each of the
24 asset mixes.

25 And I think your testimony on previous

1 days, Ms. Low, you had indicated that this relates to
2 asset liabilities but doesn't include other
3 liabilities such as like claims risks of Basic.

4 Is that correct?

5 MS. CARA LOW: Exactly, and this is
6 just for the investment risk. So there's also premium
7 risk, claims risk, operational risk, and then a
8 diversification benefit as well.

9 MS. CHARLOTTE MEEK: Thank you. Okay.
10 So I'd like to just turn back to part 7 of the main
11 Application, please, RSR page 9. So if we can scroll
12 out a little bit. Thank you.

13 So on the last bullet point on this
14 page and going on to the next page, MPI indicates that
15 there are industry standards set by OSFI, which is
16 Office of the Superintendent of Financial Institutions
17 of Canada, and that OSFI requires property and
18 casualty insurers to maintain a 100 percent MCT ratio.

19 Is that correct?

20 MS. CARA LOW: That is their minimum,
21 yes.

22 MS. CHARLOTTE MEEK: Okay. And then
23 MPI goes on to say that OSFI has a supervisory target
24 of 150 percent. Is that correct?

25 MS. CARA LOW: That is correct, yes.

1 MS. CHARLOTTE MEEK: Okay. And can
2 you advise whether MPI would consider the 120 percent
3 range that they've proposed of the MCT as a
4 supervisory target?

5 MS. CARA LOW: No. I mean, for OSFI,
6 the supervisory target of one fifty (150) is when they
7 would come into your office and take some control and
8 monitor what you're doing. We have an upper threshold
9 and a lower threshold is what we're proposing.

10 MS. CHARLOTTE MEEK: Okay. And
11 considering that OSFI has the 150 percent supervisory
12 target, why has MPI applied for the top end of the MCT
13 to be 120 percent?

14 MS. CARA LOW: Well, we went through
15 some analysis with the financial condition test and
16 also an exercise with our appointed actuary, and we
17 decided that one twenty (120) is where we needed to be
18 so that there's not too much capital sitting there,
19 and yet there's still enough for those adverse
20 scenarios that could really hurt our solvency
21 position.

22 MS. CHARLOTTE MEEK: Okay. And then
23 further down in -- in this section of the application,
24 MPI goes on to discuss that OSFI also recommends an
25 intergal -- internal target be created by insurers

1 which they refer to as the ORSA, or the Own Risk
2 Solvency Assessment. Is that correct?

3 MS. CARA LOW: Correct.

4 MS. CHARLOTTE MEEK: Okay. And MPI
5 confirmed that they do not -- or the Corporation
6 doesn't currently have an ORSA process.

7 Is that correct?

8 MS. CARA LOW: That is correct.

9 MS. CHARLOTTE MEEK: Okay. And
10 instead, as -- as you mentioned, MPI has used the
11 financial condition test to support the MCT target.

12 MS. CARA LOW: In the past, yes.

13 MS. CHARLOTTE MEEK: And MPI confirmed
14 that the -- the FCT test being used is inadequate as
15 it does not assess the risk associated with the
16 purpose of the RSR. Is that correct?

17 MS. CARA LOW: That is correct.

18 MS. CHARLOTTE MEEK: Okay.

19 MS. CARA LOW: It looks at scenarios,
20 and we wanted to look at a broad range of
21 possibilities.

22 MS. CHARLOTTE MEEK: Okay. And so I
23 guess my question is: Why has MPI decided not to
24 develop an ORSA process given its comments that the
25 FCT calculation is inadequate?

1 MS. CARA LOW: We don't have the
2 resources right now.

3 MS. CHARLOTTE MEEK: Okay. Does MPI
4 have any plans or intention to create an ORSA process
5 at some point in the future?

6 MS. CARA LOW: It's something we talk
7 about, but it's not something we've landed on or
8 decided on.

9 MS. CHARLOTTE MEEK: Okay. Those are
10 my questions. Thank you very much.

11 MR. MARK GIESBRECHT: If I may, I -- I
12 would like to -- to comment on one (1) question that
13 we just spoke a minute ago regarding the question of
14 the impact of 120 percent and what that would have
15 done to rebates over the pandemic period.

16 I should have stated that the 120
17 percent would be the trigger amount. However, the
18 rebate would -- would be back to 100 percent, and
19 therefore, on that basis, there actually would have
20 been no impact to the rebates that were paid to
21 Manitobans. It's just as a trigger.

22 And during the pandemic we were well
23 above 120 percent, so in that regard, it actually
24 would have no impact on the -- the amount rebated to
25 Manitobans.

1 MS. CHARLOTTE MEEK: Okay. Thank you
2 for that clarification.

3 THE PANEL CHAIRPERSON: Thank you.
4 Thank you, Ms. Meek. Thanks very much to this panel.
5 We'll adjourn for the day and see you tomorrow at nine
6 o'clock. Thank you.

7

8 (PANEL RETIRES)

9

10 --- Upon adjourning at 4:05 p.m.

11

12 Certified Correct,

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15 _____

16 Wendy Woodworth, Ms.

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